

Contents (CTRL + Click to Access)

Andrew County Shelters	1
Andrew County Youth Shelters	5
Andrew County Therapy/Counseling	11
Andrew County Substance Abuse Treatment	14
Andrew County Drop-In Services	16
Andrew County Food Pantries.....	17
Andrew County Employment Services.....	18
Andrew County Legal Services	21
Andrew County Language Access/ Translation Services.....	25
Andrew County 24 Hour Hotline Services	30
Andrew County Trafficking Education and Awareness/Training	33
Andrew County Trafficking Prevention Programming	34

Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Andrew County Shelters

Community Mission Corps

Phone: 816-390-8884 **Website:** <http://www.communitymissionscorp.org/>**Address:** 700 Olive Street

St. Joseph, MO 64503

of Beds: 34 (7 additional spots for crisis situations)

Length of Stay: Varies

Length of Program: Varies

Services Offered: 16 studio and 9 semi-private apartments; Winter cold weather shelter from January-March; Dinner served; Assistance finding source of income.

Eligibility/Service Population: low and moderate income men with disabilities who have been chronically homeless.

Restrictions: low and moderate income men with disabilities who have been chronically homeless.

The Crossing

Phone: 816-775-2111 (Pastor Danny) **Website:** <https://www.crossing-outreach.org/> **Address:** 701 South 8th Street, Saint Joseph, MO 64501

of Beds: 60

Length of Stay: short-term, case by case basis

Length of Program: short-term, case by case basis

Services Offered: Shelter housing 7 days a week, open at 4 pm, serving a meal at 5:30, with overnight stay until 8 am. Clothing available.

Eligibility/Service Population: Homeless men and women, veterans, ex-offenders

Restrictions:

Hillcrest Ministries—Northwest Missouri Rapid Re-Housing

Phone: (816) 905-4578

Website: hillcrestlithionalhousing.org **Email:** sculter@hillcrestkc.org

Length of Program: 90 days

Services Offered: Rapid rehousing: case management, housing location assistance and financial assistance to help homeless youth, singles, couples and families with children obtain rental housing of their choosing within the Northland and Northwest Missouri (Andrew, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Livingston, and Ray Counties).

Eligibility/Service Population: Displaced families/Adults; Homeless Youth (age 16-); Drug/alcohol free

Restrictions: Client applicants must be currently literally homeless: living on the streets, in a car, or other place not meant for human habitation, living in an emergency shelter, or fleeing domestic violence/assault.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Pivotal Point Transitional Housing

Address: 3000 Parkway A, St Joseph, MO 64507, USA

Phone:+1 816-689-1383

Website: <http://www.pivotalpointstjoseph.org>

Services Offered: Pivotal Point Transition Housing assists families and single individuals to overcome homelessness. The organization offers people a chance to renew their lives and find better and permanent housing solutions. Those who benefit from the housing program receive total accommodation in fully furnished houses with additional services such as training classes that can help them beware of poverty and the ways to fight it. The organization aims at helping the participants to become self-sufficient.

Eligibility/Service Population: Homeless and low income.

Restrictions: Christian Faith Based. Call for restrictions and eligibility intake.

Salvation Army—St. Joseph

Phone: 816.279.2101 **Address:** 618 S 6th Street / St. Joseph, MO

of Beds: 18

Services Offered: Emergency shelter, food, clothing, and household items.

Eligibility/Service Population: Families

Restrictions: No single men or women. Residents must be sober.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

YWCA St. Joseph

Phone: [\(816\) 232-4481](tel:8162324481) (Shelter); [\(816\) 273-0027](tel:8162730027) (Bliss Manor); [\(800\) 653-1477](tel:8006531477) (hotline); [\(816\) 232-4481](tel:8162324481) (office) **Website:** <https://ywcasj.org/programs/> **Email:** frontoffice@ywcasj.org

Address: 304 N 8th St, St Joseph, MO 64501

Length of Stay: Transitional housing: 6-12 months. Permanent housing: no limit.

Length of Program: Individualized

Services Offered: 24 hour hotline; Emergency shelter; therapy; court and hospital advocacy; short term rental assistance; transitional housing; childcare

Eligibility/Service Population: Domestic violence and sexual assault survivors

Restrictions: Survivor must be disabled to qualify for permanent housing program. Serves Buchanan, Andrew, Atchison, Caldwell, Carroll, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, Platte, and Worth counties

Andrew County Youth Shelters

Noyes Home for Children

Phone: 816.232.5650 **Website:** <https://noyeshome.org/>

Address: 801 N Noyes Boulevard / St. Joseph, MO

of Beds: 44

Length of Stay: Varies

Length of Program: Varies

Services Offered: Emergency shelter, respite care, short term foster replacement, behavioral intervention. Referrals for struggling parents provided. Therapy and tutoring available for children.

Eligibility/Service Population: Homeless children; children of parents in need of short term respite care; children in foster care, children with behavioral issues. Children ages 0-18.

Restrictions: Children or teens with severe behavioral issues, substance abuse problems, or suicide risk; who have been named a violent offender or have a pending charge of violent assault; sex offenders; or any other situation which would compromise safety of residents and staff, will not be admitted.

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they

are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577
| St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

reStart, Inc.

Phone: 816-309-9048 (youth shelter hotline) **Website:** <https://restartinc.org/>

Email:

of Beds: 10 beds for youth 12 – 17, and 48 beds for men, 42 beds for women.

Address: 918 East 9th Street, Kansas City, MO 64106

Length of Stay: 21 days, with possible 9 day extension. Only licensed for 30 days maximum.

Length of Program: None.

Services Offered: Youth services in the shelter include youth and family counseling and therapy, life skills and financial literacy classes, housing assistance, substance abuse recovery services, health and nutritional education and activities, field trips and recreational activities, and more. Also provides services for adult men and women and families.

Eligibility/Service Population: Homeless Men, Women, and Unaccompanied Youth. This shelter is in Kansas City, but it will serve youth in need from outside the KC area when space is available.

Restrictions: Unaccompanied youth must be signed in by a guardian.

Synergy Services – Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri.

Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services – Children’s Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Andrew County Therapy/Counseling

Comprehensive Counseling Services

Phone: 816-545-9203 **Website:** <http://www.mychoicetherapist.com/> **Email:** **Address:** 3500 North Village Drive / St. Joseph MO, 64506 / Garden Level 30

Services Offered: Individual, family, and teen counseling; juvenile sex offender evaluation. Specialties: depression, anxiety, trauma, abuse, PTSD, grief/loss, parenting, self esteem, self care, life transitions, school concerns, divorce, anger management, emotion regulation.

Eligibility/Service Population: Children, adolescents, adults

Restrictions: Blue Cross Blue Shield, Tricare, Triwest, Medicaid, Aetna and will accept private pay clients as well.

Family Guidance Center

Phone: (816) 364-1501 (Main); 816-364-1862 (Substance Abuse) 816-364-1862(Crisis Line) **Website:** <http://fgcnow.org/>

Address: 724 N 22nd St, St Joseph, MO 64506 (Main); 901 Felix, St. Joseph, MO. 64501 (Substance abuse)

Services Offered: Children/youth mental healthcare; Substance abuse treatment; crisis line callers can receive immediate assistance and referrals by a trained counselor, and ensure trained professionals arrive within an hour if behavioral intervention is needed.

Eligibility/Service Population: Accepts MO Health Net.

Fisher Counseling

Phone: 816.396.6002 **Website:** <https://www.drewfisher.org/>

Address: 501 S. 36th Street, Suite 102, Saint Joseph, MO 64506

Services Offered: Addresses a wide spectrum of issues, including mood disorders, trauma, relationship dysfunction, learning disabilities, marital issues, self harm/suicide, teen violence, dissociative disorders, veteran and cancer psychology, grief, stress, developmental disorders. Individual and couple's counseling; Approaches: humanistic, interpersonal, Gottman, existential, Eclectic, EMDR, Solution focused, art therapy, EMDR, humanistic, therapy dog.

Eligibility/Service Population: Toddlers, children, teens/adolescents, adults, elder adults.

Restrictions: David Fischer sees teens and adults ages 16+, and bills Aetna, BlueCross BlueShield, Health Savings Accounts, New Directions, United insurances. Can superbill out of network for reimbursement. Accepts cash, check, and credit card. Other counselors accept cash pay only, fee negotiable

Mosaic Life Care - Counseling Care

Phone: (816) 271-6573 **Website:** <https://www.mymosaiclifecare.org/Main/Location/st-joseph-mo/mosaic-life-care-at-st.-joseph/Counseling-Care/> **Address:** 3620 Frederick Avenue St. Joseph, MO 64506

Services Offered: Individual counseling; couples counseling; family counseling; psychological testing; neuropsychological screenings; CBT; feminist psychotherapy; meditation. Treatment specializes in depression, anxiety, PTSD, personality disorders, family dysfunction, anger issues, adjustment disorders, child/adolescent psychology, grief/loss, parenting issues, ADHD, relationship issues, life adjustments, marital counseling.

Eligibility/Service Population: Children/Adolescents, adults. Financial assistance available for household with income up to 300% of federal poverty level, residing within eligible zip codes.

Mosaic Life Care at St. Joseph - Outpatient Behavioral Health

Phone: (816) 271-8133 **Website:** <https://www.mymosaiclifecare.org/Main/Location/st-joseph-mo/mosaic-life-care-at-st.-joseph/Outpatient-Behavioral-Health/> **Address:** 105 North Far West Drive / Suite 203 /St. Joseph, MO 64506

Services Offered: Children and adult psychiatry

Eligibility/Service Population: Children and adults, 7+ years old. Financial assistance available for household with income up to 300% of federal poverty level, residing within eligible zip codes.

Northwest Behavioral Health

Phone: (816) 232-4417 **Website:** <https://www.nwhealth-services.org/>

Address: 3608 Faraon Road St. Joseph, Missouri 64506

Services Offered: Medication Assisted Treatment for substance use disorder. Individual and group therapy; CBT; DBT; EMDR; BHI;

Eligibility/Service Population: Accepts MO Health Net

Northwest MO Child Advocacy Center

Phone: 816-232-1744

Address: 1807 North Woodbine Ste. E, St. Joseph, MO 64506

Email: joyce_estes@nwmocac.org

Services Offered: Forensic Interviews, Counseling, Referrals & Support, Case Reviews
Immediate Follow-ups on Child Abuse Reports

Eligibility/Service Population: Children experiencing violence.

Restrictions: Serves Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Nodaway, and Worth.

Northwest Missouri Psychiatric Rehabilitation Center

Phone: (816) 387-2300 **Website:** www.dmh.mo.gov/nmprc

Address: 3505 Frederick St. St. Joseph, MO 64506

Services Offered: Inpatient long term psychiatric care. 108 beds available. Work therapy, recreation therapy, music therapy, forensic services.

Eligibility/Service Population: adults, 18 years and older suffering from chronic and persistent mental illness. Serves 25 counties in northwest Missouri.

Restrictions: Patients are accepted by referral from other inpatient facilities or the judicial system.

Noyes Home for Children

Phone: 816.232.5650 **Website:** <https://noyeshome.org/>

Address: 801 N Noyes Boulevard / St. Joseph, MO

Services Offered: Emergency shelter, respite care, short term foster replacement, behavioral intervention. Referrals for struggling parents provided. Therapy and tutoring available for children.

Eligibility/Service Population: Homeless children; children of parents in need of short term respite care; children in foster care, children with behavioral issues. Children ages 0-18.

Restrictions: Children or teens with severe behavioral issues, substance abuse problems, or suicide risk; who have been named a violent offender or have a pending charge of violent assault; sex offenders; or any other situation which would compromise safety of residents and staff, will not be admitted.

YWCA St. Joseph

Phone: (816) 232-4481 (Shelter); (816) 273-0027 (Bliss Manor); (800) 653-1477 (hotline); (816) 232-4481 (office) **Website:** <https://ywcasj.org/programs/> **Email:** frontoffice@ywcasj.org

Address: 304 N 8th St, St Joseph, MO 64501

Length of Stay: Transitional housing: 6-12 months. Permanent housing: no limit.

Length of Program: Individualized

Services Offered: 24 hour hotline; Emergency shelter; therapy; court and hospital advocacy; short term rental assistance; transitional housing; childcare

Eligibility/Service Population: Domestic violence and sexual assault survivors

Restrictions: Survivor must be disabled to qualify for permanent housing program.

Voices of Courage

Phone: 816-232-1744 **Website:** <https://voicescac.org/>

Address: 1807 N. Woodbine, St. Joseph, MO 64506

Services Offered: Forensic interviews; court support and advocacy; crime victim compensation information and referral; children's therapy; community education and advocacy.

Eligibility/Service Population: Child victims of abuse and their non-offending caregivers

Restrictions: Therapy available at no cost for children ages 12-17.

Andrew County Substance Abuse Treatment

Family Guidance Center (St. Joseph)

Phone: (816) 364-1501 (Main); 816-364-1862 (Substance Abuse) 816-364-1862(Crisis Line)

Website: <http://fgcnow.org/>

Address: 724 N 22nd St, St Joseph, MO 64506 (Main); 901 Felix, St. Joseph, MO. 64501 (Substance abuse)

Services Offered: Children/youth mental healthcare; Substance abuse treatment; crisis line callers can receive immediate assistance and referrals by a trained counselor, and ensure trained professionals arrive within an hour if behavioral intervention is needed.

Eligibility/Service Population: Women, men, and children.

Restrictions: Accepts MO Health Net. Located in St. Joseph, Missouri, but serves Worth County. Services offered 8:30 am – 9:00 pm.

Family Guidance Center for Behavioral Health (Maryville)

Phone: 660-582-3139 Hotline:888-279-8188

Website: <http://fgcnow.org/addiction-treatment/> **Email:**

Address: 109 E. Summit Drive, Maryville, MO, 64468

Services Offered: Alcohol and drug use services.

Eligibility/Service Population: General Adult Program.

Restrictions: Accepts most insurance, Accepts Medicaid. Located in Maryville, MO, Nodaway County

John Sutherland Counseling

Phone: (816) 233-5343 **Address:** 902 Edmond Street / Suite 210 / St Joseph MO 64501-2762

Services Offered: Outpatient substance use counseling

Eligibility/Service Population: Adults

Restrictions: Private/cash pay

Midwest Recovery Center

Phone: (816) 844-3531 **Website:** <https://www.midwestrecoverycenters.com/>

Address: Midwest Recovery Centers, 13340 Holmes Road, Kansas City, Missouri 64145

Services Offered: Midwest Recovery Centers is an extended care Intensive Outpatient Program with a structured sober living component, that is actually located in Kansas City. As an extended care treatment facility, Midwest Recovery Centers aims to provide quality addiction treatment in a safe and structured environment. With the help of professional therapy, education, and 12-step support, Midwest Recovery Centers enhances the personal growth of each client and their family. In order to provide a comprehensive recovery experience, we understand that each family must be treated individually. Our goal is to arrange the appropriate tools, education, and experiences to equip you for a life of long-term sobriety. This begins with our therapeutic model. Through the use of group and individual therapies, our clinical team can develop the appropriate

objectives and interventions to confront the behaviors and emotions that come with alcohol and drug dependence.

Eligibility/Service Population: Adults.

Restrictions: Fee for service, accepts most insurance. Located in Kansas City.

Northwest Behavioral Health

Phone: (816) 232-4417 **Website:** <https://www.nwhealth-services.org/>

Address: 3608 Faraon Road St. Joseph, Missouri 64506

Services Offered: Medication Assisted Treatment for substance use disorder. Individual and group therapy; CBT; DBT; EMDR; BHI;

Eligibility/Service Population: Accepts MO Health Net

Preferred Family Healthcare (St. Joseph)

Phone: 816-364-6007

Website: <https://www.pfh.org>

Address: 1702 Buckingham Dr., St. Joseph, MO 64506

Services Offered: Alcohol and drug use services.

Eligibility/Service Population: Adolescent program. Adolescent substance abuse treatment with full continuum of care from residential and day treatment to intensive outpatient, outpatient, and aftercare.

Restrictions: Located in St. Joseph, MO, Buchanan County, but serves Western region of MO. Accepts Medicaid and most insurance.

St Joseph Safety & Health Council

Phone: (816)233-3330 **Website:** <https://www.stjoesafetycouncil.org/>

Email: SJSC@STJOESAFETYCOUNCIL.ORG

ADDRESS: 3131 FREDERICK AVENUE, SAINT JOSEPH, MO, 64506

Services Offered: SATOP; MADE

Eligibility/Service Population:

Restrictions: Court-referred programs. In Buchanan County, serves greater St. Joseph area.

St. Joseph Metro Treatment Center

Phone: 877-284-7074 **Website:** <https://www.newseason.com/clinics/st-joseph-metro-treatment-center/>**Email:** stjoseph.mo@cmglp.com (existing patients)

Address: 3935 Sherman Avenue / St. Joseph MO 64506-3649

Services Offered: Medication Assisted Therapy, Counseling: individual one-on-one, group and family; Medically supervised withdrawal; Medical exams to ensure safety; Convenient outpatient services; Referrals

Eligibility/Service Population:

Restrictions: In Buchanan county, but serves St. Joseph and surrounding areas including Agency, Savannah, Easton, Troy, Elwood, Country Club and Amazonia.

Andrew County Drop-In Services

Catholic Charities Kansas City St. Joseph

Phone: 816.232.2885 **Website:** <https://www.catholiccharities-kcsj.org/> **Email:** ASSISTANCE@CCHARITIES.COM

Address: 1123 S. 10th Street
St. Joseph, MO 64503

Services Offered: Employment assistance: Employment preparation, Resume development, Job search strategies, Interviewing techniques, Networking opportunities, Financial education, Seniors at Work job training and placement for adults age 55 and older. Transportation assistance, formula and baby supply assistance, disability and deaf services, adoption assistance.

Eligibility/Service Population:

Restrictions: WALK IN HOURS:1:00 P.M. - 3:30 P.M. MONDAY – THURSDAY.
GENERAL AGENCY HOURS:8:00 A.M. - 4:00 P.M. MONDAY – THURSDAY. CLOSED ON FRIDAY'S.

Open Door Food Kitchen

Phone: (816) 238-4511 **Website:** <https://www.facebook.com/pages/Open-Door-Food-Kitchen/108147305894220>

Address: 510 Edmond St, St Joseph, MO 64501

Services Offered: Hot lunch.

Eligibility/Service Population: Anyone

Restrictions: Monday-Saturday 11:30AM-1PM; Sunday 11AM-12:30PM

Valley Community Center Food Kitchen

Phone: (816) 238-1709 **Website:** <https://www.facebook.com/vccfk/>

Address: 909 W Valley St / Saint Joseph, Missouri

Services Offered: Faith based community organization serving hot meals.

Restrictions: Monday-Friday 3:00-7:00pm

Andrew County Food Pantries

Andrew County Ministries Inc

Phone: 816-324-3008 **Website:** <http://www.andrewcountyministries.com/>

Address: 14375 Co Rd 367, Savannah, MO 64485

Services Offered: Food pantry; Backpack Buddies; clothes closet

Restrictions: Services offered to transitory people traveling through town and resident families.

Family Worship Center

Phone: 816.279.4635

Address: 12293 County Rd 438 / St. Joseph, MO

Services Offered: Food bank every Saturday from 10am-1pm

Restrictions: Check calendar at <https://www.fwcunited.com/> or email fwcunited@fwcunited.com

Interserv

Phone: 816.238.4511 ext. 229 (food pantry) ext. 228 (immigrant services/translation) **Website:** <https://www.faithfullyserving.org/> **Address:** 5400 King Hill Avenue / St. Joseph, MO 64504

Services Offered: Financial assistance for families at risk of homelessness; emergency food pantry Monday-Friday 1-3:45pm; clothing and small household items; legal services for immigrants: family visa petitions, residency, citizenship, consular processing, green card renewals, certification of citizenship, translation services; Senior at home services and meals on wheels.

Eligibility/Service Population: Senior services—ages 60+.

Restrictions: For emergency services, must submit social security cards for all members for household, photo ID for household members 18+, last 30 days' pay stubs, lease and eviction notice (if applicable), utility bills. Must complete an application and interview prior to intake.

Andrew County Employment Services

Advance Service

Phone: [816-396-0036](tel:816-396-0036) **Website:** <https://www.advanceservices.com/employment/>

Address: 1202 Village Drive, Suites C & D

St. Joseph, MO 64506

Services Offered: Offering seasonal, temporary, temp to hire, long term and direct hire placements in entry, professional and executive level positions in many fields of work.

Eligibility/Service Population: Any applicant eligible to work in the US.

Catholic Charities Kansas City St. Joseph

Phone: 816.232.2885 **Website:** <https://www.catholiccharities-kcsj.org/> **Email:**

ASSISTANCE@CCHARITIES.COM

Address: 1123 S. 10th Street

St. Joseph, MO 64503

Services Offered: Employment assistance: Employment preparation, Resume development, Job search strategies, Interviewing techniques, Networking opportunities, Financial education, Seniors at Work job training and placement for adults age 55 and older.

Transportation assistance, formula and baby supply assistance, disability and deaf services, adoption assistance.

Eligibility/Service Population:

Restrictions: WALK IN HOURS:1:00 P.M. - 3:30 P.M. MONDAY – THURSDAY.

GENERAL AGENCY HOURS:8:00 A.M. - 4:00 P.M. MONDAY – THURSDAY. CLOSED ON FRIDAY'S.

Community Action Partnership of Greater St. Joseph

Phone: 816.324.3473 **Website:** <https://www.capstjoe.org/> **Address:** 306 N. 4th St.

Savannah, MO 64485

Services Offered: Case management, workforce development programs, educational head start, housing and energy assistance

Eligibility/Service Population: Residents of greater St. Joseph area.

Diversity Placement Services

Phone: 816-558-3709 **Website:** <http://www.diversityplacementservices.com/st.-joseph-.html>

Email:

Address: 2400 Frederick Ave, Suite 401 / Saint Joseph, MO 64506

Services Offered: Microsoft Office training, Discovery and Exploration Assessments, Employment Plan, Resume Preparation, Job Search and Job Match, Job Supports, Follow Along Services

Eligibility/Service Population: Provides services to unemployed adults enrolled in vocational rehabilitation. Serves St. Joseph, Maryville, Andrew, Atchison, Buchanan, Clinton, DeKalb, Gentry, Holt, Nodaway, and Worth Counties in Missouri.

Restrictions: Office Hours: Monday - Thursday 7:00 am to 5:00 pm

GoodWORKS Career Center, St. Joseph

Phone: (816) 830-1386 **Website:** <https://www.mokangoodwill.org/locations/goodworks-st-joseph> **Address:** 2202 Frederick Ave / St. Joseph , MO 64501

Services Offered: Job counseling, training, and placement services.

Eligibility/Service Population: Jobless adults.

Restrictions: By appointment only, call or fill out online application.

Missouri Job Center—St. Joseph

Phone: [816-387-2380](tel:816-387-2380) **Website:** <http://www.jobs.mo.gov> **Email:** stjoseph@dhewd.mo.gov

Address: 2202 Frederick
St. Joseph, MO 64506

Services Offered: Job postings; job training program and career exploration; Workshops on: Microsoft Word, Microsoft Excel, Resume preparation, online applications, interviewing, networking. Job search, job skills workshops, training and education assistance, career networking, resume preparation, computer skills, interview assistance.

Adult Programs: development of an employment plan; on-the-job training; assistance with the cost of tuition to attend educational classes; individualized job development, job readiness training.

Youth Programs: assist eligible youth, ages 14 through 21, to obtain employment through work experience and complete high school/GED programs.

Veterans: Disabled Veterans' Outreach Program specialists provide case management and develop career and job training opportunities for veterans, with special emphasis on veterans with service-connected disabilities. Local Veterans Employment Representatives facilitate or provide assistance in job placement and accessing needed services. They also advocate for veterans by developing employment opportunities with businesses.

Eligibility/Service Population: Monday-Thursday 8:30am-4:30pm, Friday 9am-4:30pm

Missouri Vocational Rehabilitation, St. Joseph Office

Phone: 816-387-2280; Toll Free: 1-877-702-9876 **Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation> **Email:** robert.zirfas@vr.dese.mo.gov

Address: 525 Jules, Room 201 / State Office Building / St. Joseph, MO 64501-1990

Services Offered: Career counseling; vocational planning; job seeking skills and job placement; vocational training; pre-employment transition services; Ticket to Work; Supported employment

Eligibility/Service Population: Disabled adults

Restrictions: Andrew, Atchison, Buchanan, Caldwell, Clinton, DeKalb, Gentry, Holt, Nodaway, Worth Counties

SER Senior Community Service Employment Program (SCSEP)

Phone: 816-259-5292 **Website:** <https://ser-national.org/senior-community-service-employment-program/>

Address: 4420 South 40th Street / Saint Joseph, MO 64503

Services Offered: Community service and work based training; job placement

Eligibility/Service Population: Low-income (not more than 125% of the established federal poverty guidelines) persons at least 55 years of age who are unemployed and have poor employment prospects.

Restrictions: St. Joseph location serves Andrew, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Linn, Livingston, Nodaway, Putnam, & Sullivan.

Specialty Industries

Phone: 816-232-8083 **Website:** <https://www.specialty-industries.com/employment> **Email:** info@specialty-industries.com **Address:** 3801 South Leonard Road
St. Joseph, MO 64503

Services Offered: Extended Employment Sheltered Workshop employing individuals with disabilities to perform contract packaging and assembly in a light-industrial environment. Continuing job training available. Jobs tailored to the abilities of individual production employees and the deadlines of the job.

Eligibility/Service Population: Adults with physical or developmental disabilities. All production employees must be at least 16 years of age and certified for sheltered employment through [Vocational Rehabilitation](#).

Restrictions: Does not provide transportation. Production employees work Monday through Friday from 8:00 am to 3:30 pm. Employees are provided with two ten minute breaks and a thirty minute lunch break.

Andrew County Legal Services

Andrew County Prosecuting Attorney Victim's Advocate

Phone: 816- 324-3535 **Address:** P.O. Box 377
Savannah, MO 64485

Services: referrals to available local, state and national resources, an explanation of the criminal justice process, accompaniment to court, court date notification and emotional support.

Eligibility/Service Population: Crime victims

Legal Aid of Western Missouri—St. Joseph

Phone: (816) 364-2325; (800) 892-2101 (toll-free)

Website: lawmo.org

Address: 706 Felix Street / St. Joseph, MO 64501

Services Offered:

- Volunteer Attorney Project: Free civil (non-criminal) legal assistance to people who need it most and can afford it least
- Justice in the Schools: Legal clinics operate out of several schools and help with issues that negatively affect students and their families, including family law/domestic violence protection, landlord/tenant law (eviction defense), foreclosure prevention, housing issues, healthcare, public benefits, federal benefits, consumer matters
- Special programs for: low income taxpayer clinic, healthcare access, guardianships for minors and incapacitated adults, pro se marriage dissolution, bankruptcy, beneficiary deeds, domestic violence interventions
- Elderly, mental illness and homeless outreach
- Drug, Mental Health, and Veterans' Court (through KC Municipal Courts)
- Adopt-a-Neighborhood: assist urban core communities address quality of life concerns by providing high-quality legal service to qualifying individuals, neighborhood associations and local non-profit organizations that serve the neighborhoods.

Eligibility/Service Population: Citizens/Immigrant Families/Migrant Workers. Must meet income and residency requirements. Serves: Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan
Worth

Restrictions: Does not serve personal injury lawsuits, workers' compensation cases, criminal cases, including traffic violations, class actions, actions on behalf of those in prison or jail.

Restrictions: Hours from 8:30 am – 5:00 pm; intake from 8:30 am – 11:30 am and 1:00 pm – 5:00 pm.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Northwest MO Child Advocacy Center

Phone: 816-232-1744

Address: 1807 North Woodbine Ste. E, St. Joseph, MO 64506

Email: joyce_estes@nwmocac.org

Services Offered: Forensic Interviews, Counseling, Referrals & Support, Case Reviews
Immediate Follow-ups on Child Abuse Reports

Eligibility/Service Population: Children experiencing violence.

Restrictions: Serves Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Nodaway, and Worth.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or countrecords, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email "hotline".

YWCA St. Joseph

Phone: [\(816\) 232-4481](tel:8162324481) (Shelter); [\(816\) 273-0027](tel:8162730027) (Bliss Manor); [\(800\) 653-1477](tel:8006531477) (hotline); [\(816\) 232-4481](tel:8162324481) (office) **Website:** <https://ywcasj.org/programs/> **Email:** frontoffice@ywcasj.org

Address: 304 N 8th St, St Joseph, MO 64501

Length of Stay: Transitional housing: 6-12 months. Permanent housing: no limit.

Length of Program: Individualized

Services Offered: 24 hour hotline; Emergency shelter; therapy; court and hospital advocacy; short term rental assistance; transitional housing; childcare

Eligibility/Service Population: Domestic violence and sexual assault survivors

Restrictions: Survivor must be disabled to qualify for permanent housing program.

Voices of Courage

Phone: 816-232-1744 **Website:** <https://voicescac.org/>

Address: 1807 N. Woodbine, St. Joseph, MO 64506

Services Offered: Forensic interviews; court support and advocacy; crime victim compensation information and referral; children's therapy; community education and advocacy.

Eligibility/Service Population: Child victims of abuse and their non-offending caregivers

Restrictions: Therapy available at no cost for children ages 12-17.

Andrew County Language Access/ Translation Services

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

American Translators Association

Phone: (703) 683 6100

Website: https://www.atanet.org/onlinedirectories/search_advanced.php **Email:**

Services Offered: Advanced search directory of translators and interpreters. Search by languages, location, credentials, specializations, and more criteria.

Eligibility/Service Population: All.

Restrictions: Paid service

Beyond Interpreting

Phone: 660-491-0145 **Website:** beyondinterpreting.com **Email:**

beyondinterpretingbi@gmail.com

Services Offered: 24/7/365 availability; Sign language interpreting

Eligibility/Service Population: Greater KSMO and Northwestern MO areas.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Email: scheduling@handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

Interpreters Unlimited

Phone: 800-726-9891 **Website:** <https://interpretersunlimited.com/>

Services Offered: Video and telephone translation, transcription and interpretation services available. Includes video ASL interpretation and phone English-Spanish interpretation. Services available 24/7/365. Industry specific services, including medical translation, available.

Eligibility/Service Population: All

Restrictions: Paid service

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Email:

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

Interserv

Phone: 816.238.4511 ext. 229 (food pantry) ext. 228 (immigrant services/translation) **Website:** <https://www.faithfullyserving.org/>

Address: 5400 King Hill Avenue / St. Joseph, MO 64504

Services Offered: Financial assistance for families at risk of homelessness; emergency food pantry Monday-Friday 1-3:45pm; clothing and small household items; legal services for immigrants: family visa petitions, residency, citizenship, consular processing, green card renewals, certification of citizenship, translation services; Senior at home services and meals on wheels.

Eligibility/Service Population: Senior services—ages 60+.

Restrictions: For emergency services, must submit social security cards for all members for household, photo ID for household members 18+, last 30 days' pay stubs, lease and eviction notice (if applicable), utility bills. Must complete an application and interview prior to intake.

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: Services used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Email: quote@midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Sandra Paulette Dibella

Phone: Home Phone: (816) 238-8951 Cell Phone: (816) 248-2305

Email: rsdibella@att.net

Location: St. Joseph, MO 64504

Services Offered: English-spanish translation/interpretation. Certified interpreter.

Eligibility/Service Population: English-Spanish.

Restrictions: Paid service, private interpreter.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

Webster Learning Center Adult Education and Literacy

Phone: 816-671-4020 **Website:** <https://www.sjsd.k12.mo.us/AEL> **Address:** 1211 N. 18th Street

Services Offered: English as a second language instruction to speaking, reading, and writing ant the secondary school level.

Eligibility/Service Population: Adults 17 years of age or older not presently enrolled in secondary school and speakers of English as a second language. The St. Joseph AEL Program

serves Andrew, Buchanan, Clinton, DeKalb & Grundy counties. In addition to the main location at Webster Learning Center, there are satellite locations in Bethany, Cameron, and Trenton.

Andrew County 24 Hour Hotline Services

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Children's Division—Andrew County

Phone: 816-324-3152

Services Offered: Report suspected child abuse/neglect.

Comm Care ACI Hotline

Phone: 1/888-279-8188

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Everyone

Restrictions: Serves Counties: Andrew, Atchison, Buchanan, Caldwell, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Jackson, Johnson, Lafayette, Linn, Livingston, Mercer, Nodaway, Platte, Putnam, Ray, Sullivan, Worth

DeafLine Missouri (DeafLEAD)

Phone: 800-380-3323

Address: 2502 W Ash St, Columbia, MO 65203

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

Family Guidance Center

Phone: (816) 364-1501 (Main); 816-364-1862 (Substance Abuse) 816-364-1862(Crisis Line)

Website: <http://fgcnow.org/>

Address: 724 N 22nd St, St Joseph, MO 64506 (Main); 901 Felix, St. Joseph, MO. 64501
(Substance abuse)

Services Offered: Children/youth mental healthcare; Substance abuse treatment; crisis line callers can receive immediate assistance and referrals by a trained counselor, and ensure trained professionals arrive within an hour if behavioral intervention is needed.

Eligibility/Service Population: Accepts MO Health Net.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

Website: www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: **NOT 24 hour**

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 Website: <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 Website: <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

YWCA St. Joseph

Phone: [\(816\) 232-4481](tel:(816)232-4481) (Shelter); [\(816\) 273-0027](tel:(816)273-0027) (Bliss Manor); [\(800\) 653-1477](tel:(800)653-1477) (hotline); [\(816\) 232-4481](tel:(816)232-4481) (office) **Website:** <https://ywcasj.org/programs/> **Email:** frontoffice@ywcasj.org

Address: 304 N 8th St, St Joseph, MO 64501

Length of Stay: Transitional housing: 6-12 months. Permanent housing: no limit.

Length of Program: Individualized

Services Offered: 24 hour hotline; Emergency shelter; therapy; court and hospital advocacy; short term rental assistance; transitional housing; childcare

Eligibility/Service Population: Domestic violence and sexual assault survivors

Restrictions: Survivor must be disabled to qualify for permanent housing program.

Andrew County Trafficking Education and Awareness/Training

Break Every Chain *

Phone: 785-850-0342 (Christi Miller)

Website: <https://www.facebook.com/breakeverychainstjosephmo/>

Services Offered: Educates churches and community members in Northwest Missouri and Northeast Kansas, with particular focus on Domestic Minor Sex Trafficking (DMST).

The organization educates and empowers to reduce vulnerabilities in children. It also educates students to increase safety and understanding for themselves and for their peers.

Eligibility/Service Population: Churches and general public.

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Andrew County Trafficking Prevention Programming

Break Every Chain *

Phone: 785-850-0342 (Christi Miller)

Website: <https://www.facebook.com/breakeverychainstjosephmo/>

Services Offered: Educates churches and community members in Northwest Missouri and Northeast Kansas, with particular focus on Domestic Minor Sex Trafficking (DMST).

The organization educates and empowers to reduce vulnerabilities in children. It also educates students to increase safety and understanding for themselves and for their peers.

Eligibility/Service Population: Churches and general public.