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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters – Bond County

Bond County Ministerial Alliance

Phone: 618-664-0350

Address: First Christian Church, 1100 Killarney, Greenville, IL 62246

Website: <https://www.facebook.com/pages/category/Religious-Organization/Bond-County-Ministerial-Alliance-255775794847857/>

Services Offered: Operates out of the First Christian Church. Helps with essential needs through donations: Utilities, rent, transportation, food, clothing, emergency shelter. Monday evening by appointment only.

Eligibility/Service Population: Referrals from BCMW accepted.

BCMW Community Services

Phone: 618-532-7388 Ext. 162; 618-663-3309

Website: <http://www.bcmwcommunityservices.org/>

Email: bcmwgreenville@abcgloba.net

Address: 915D S. 3rd Street, Greenville, Illinois 62246

Services Offered: Transitional housing/shelter for families with children. Case management services, housing counseling services, financial assistance. Provides subsidized transitional

housing unit while families actively work to become self-sufficient. Target areas include income, employment, education, transportation, child care, health, and housing.

Eligibility/Service Population: Families and children. Must be homeless.

Restrictions: Serves Bond, Clinton, Marion and Washington Counties in Illinois. Social Security card and photo ID required for Clinton County residents.

CARITAS FAMILY SOLUTIONS (FONTEBELLA MATERNITY HOME)

Address: P.O. Box 137 O'Fallon, IL 62269

Phone: (618) 406-4355

E Mail: info@fontebella.org **Website:** www.fontebella.org

Population/Eligibility: Homeless young women facing unplanned pregnancy.

Length of Stay: About a year, but longer if necessary to ensure mothers can find adequate resources and stable housing.

Length of Program: About a year, but longer if necessary.

Services Offered: A free, full service home for young women over the age of 18 who are in crisis pregnancies. We offer long-term care that begins when the resident arrives and ends when she and her baby have a safe environment in which to return. Fontebella will provide a home environment in which our residents will participate in goal planning and educational programs focused on providing the knowledge and skills they need to live independently and to provide for their children. 24-hour support, assistance with living expenses may be available, adoption options, and community referrals.

Restrictions: See service population and eligibility. Serves Southern and Central Illinois.

Eden's Glory *

Phone: 314-339-878/ 618-664-1244

Website: edensglory.org

Email: healing@edensglory.org

Address: P.O. Box 164, Maryville, Illinois 62062

of Beds: 4

Length of Stay: 2 years.

Length of Program: Follow up individualized.

Services Offered: Human trafficking recovery shelter. Residential treatment program for women aged 18 years or older who are survivors of human trafficking. Life skills, therapy, classes and activities.

Eligibility/Service Population: Adult women, 18 years or older who are survivors of human trafficking.

Restrictions: Initial assessment and interview required. Does not provide detox services, placements or opportunities to stay with children.

OASIS WOMEN'S CENTER

Phone: 618.465.1978 **Website:** <https://www.womenshelters.org/cit/il-alton>

Address: 302 Piasa, Alton, IL 62002

Population/Eligibility: Women in domestic violence situations and their children.

#Of Beds: 25

Length of Stay: 21 days

Length of Program: Optional case management offered.

Services Offered: Domestic Violence shelter for 10 women (LGBTQ+ welcome) and 15 children. Provide services to women and children of domestic violence including individual advocacy, shelter, job placement assistance, support groups, counseling, clothing assistance, food and more.

Restrictions: No boys 14+ Located in Alton, Il., in Madison County.

Youth Shelters – Bond County

Alton Catholic Children's Home

Phone: 618-465-3594

Website: <http://www.catholicchildrenshome.com/residential-services>

Address: 1400 State Street Alton, IL 62002

of Beds: LIFT program, males ages 17-21, up to 20 beds. Residential for boys ages 11-18 undisclosed.

Length of Stay: Long term programs are 6 months or longer. Emergency shelter program is less than one month.

Length of Program: Long term programs are 6 months or longer. Emergency shelter program is less than one month.

Services Offered: Residential services, emergency shelter. Program is involved with all aspects of youth care which include social, academic, maintenance, and independent living skills taught by trained staff in a loving, caring, “family” environment. School settings are determined at an initial staffing required by the local school district to determine an appropriate educational setting. When necessary, the youth also receive medical, eye and dental care, counseling, and psychological evaluations. In the long-term settings, youth obtain specialized care to assist them in learning alternate social behaviors to replace problematic behaviors. The goal for the youth is to enable them to succeed in a less structured environment.

Eligibility/Service Population: Residential services for boys ages 11-18. LIFT program for supervised independent living at CCH for male youth ages 17-21.

Restrictions: Youth must be placed there by state or private welfare agencies, or by school districts. Located in Alton, Il, in Madison County but Serves Statewide.

THE COVERING HOUSE*

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Children's Home and Aid Society of Illinois - Belleville

Phone: 618-235-5335; 618-874-0216, ext. 309

Website: www.childrenshomeandaid.org

Email: Contact through website.

Address: 120 E. A. Street, Belleville, Illinois 62220

of Beds: N/A

Length of Stay: Indefinite

Length of Program: N/A

Services Offered: Foster home placement for children separated from biological families. Placed based on the child's needs; therapeutic foster care available. Comprehensive youth based services.

Eligibility/Service Population: Children.

Restrictions: Located in Belleville, IL, but serves Bond County.

St. John Bosco Children's Center (Caritas Family Solutions)

Phone: (618) 688-1150 T-Free: 877-722-2748

Website: <https://caritasfamilysolutions.org/services/st-john-bosco-childrens-center/>

Email: online form <https://caritasfamilysolutions.org/about/contact-us/>

Address: 900 Royal Heights Road, Suite 1150 Belleville, Illinois 62226

of Beds: 30

Length of Stay: Varies. Case by case.

Length of Program: Varies. Case by case.

Services Offered: Therapeutic residential care. While at the Center, children receive: individual therapy, group therapy and family therapy as needed. During their stay, children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff.

The children also participate in daily art therapy which encourages them to express their feelings and emotions through artwork.

Eligibility/Service Population: Boys and girls, ages 6-18. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect or when they have an emotional condition that is too severe for them to succeed at home or a foster home or when there is just no family or foster home to care for them.

Restrictions: See eligibility requirements. Located in Belleville, IL, but serves Southern and Central Illinois.

Therapy/Counseling – Bond County

ALTERNATIVES COUNSELING, INC.

Phone: 618.288.8085 **Website:** <http://www.achelps.org/> **Email:** Office@achelps.org

Address/ Locations:

88 South Main, Glen Carbon, IL 62034 AND

307 Henry Street, Suite 100, Alton, IL 62002

Services Offered: Individual, couple, family, and group counseling for adults, teens, and children dealing with trauma, childhood or adult sexual abuse, domestic violence, partner abuse intervention, sexual offending, sexual behavior problems, anger management, relationship issues, parenting, anxiety, depression, self-harm, sex or porn addiction.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: Locations in Glen Carbon and Alton IL. Must have insurance.

Alton Mental Health Center

Address: 4500 College Avenue Alton, IL 62002

Phone: (618) 474-3800

Hours: 24-hour facility

Services Offered: Comprehensive mental health and forensic residential care for individuals age 18 and older meeting admission criteria of the Illinois Mental Health Code.

Eligibility/Service Population: Adults with mental healthcare needs.

Restrictions: Cost is based on ability to pay. Service access is not based on ability to pay. Area Served: Bond, Monroe, Madison, Randolph and St. Clair Counties Admission is accessed by pre-admission screening agents in each county served.

BEHAVIORAL HEALTH ALTERNATIVES, INC.

Phone: 618.251.4073

Website: https://www.co.madison.il.us/departments/mental_health/behavioral_health_alternatives_inc.php

Address: 337 E. Ferguson Avenue, Wood River , IL 62095, Madison County

Services Offered: Provides individuals with comprehensive outpatient mental health services within a recovery based care management program. The Care Management Program offers services to adults struggling with mental health issues. An array of therapeutic interventions are provided to stabilize mental health symptoms, facilitate personal growth, enhance community participation, and educate individuals about their mental health diagnosis.

Eligibility/Service Population: Adults struggling with mental health issues.

BRIDGE OF HOPE

Phone: 618.216.3907 **Website:** <https://bridgeofhopecounseling.com/>

Address: 21 South 6th Street Wood River, IL 62095

Services Offered: Specializes in Brainspotting therapy for those with anxiety, depression, trauma, PTSD, Post Traumatic Stress, and extreme stress.

Eligibility/Service Population: Any individual in need of therapy services.

Restrictions: Accepts most insurance. Located in Wood River, IL, in Madison County.

CARITAS FAMILY SOLUTIONS

Address: Multiple locations, Main Office 8601 West Main Street Belleville, IL 62223-1719

Phone: (618) 213-8700 Toll Free: 1-877-722-2748

E Mail: Gary.Huelsmann@caritasfamily.org

Web Site: www.caritasfamilysolutions.org

Services Offered: Confidential individual counseling services, couples counseling, group counseling and family counseling services. As an Illinois counseling services provider, our counselors are trained and licensed in the following areas, but not limited to family counseling, trauma informed care, sexual abuse recovery, sexually reactive youth, depression, and anxiety and panic.

Eligibility/Service Population: Individuals seeking counseling and therapy services.

Restrictions: Cost: All Kids insurance application agent Hours: Monday thru Thursday/8:30 am to 9:00 pm; Friday/8:30 am to 4:30 pm Area Served: Southern and Central Illinois – 42 county service area.

CENTERSTONE ALTON

Address: 2615 Edwards Street Alton, IL 62002

Phone: (618) 462-2331 **Alton 24 Hour Hotline:** (618) 465-4388

Website: <https://centerstone.org/>

Services Offered: Outpatient mental health and addiction services to children, teens, and adults. Licensed clinicians are experts who work with individuals to find the best course of treatment. Services are offered no matter what stage of recovery an individual is in. 24-Hour crisis services; community support services for children and adults; counseling services for children, adults, couples and families; medication assisted recovery services for adults; psychiatric and medical services; residential and housing services for adults; senior and caregiver services; substance abuse counseling; and, DUI services.

Eligibility/Service Population: Individuals seeking mental health and/or substance abuse treatment.

Restrictions: Call for more information. Located in Alton, IL, Madison County.

CHESTNUT HEALTH SYSTEMS (MARYVILLE)

Phone: (618) 288-3100 **Crisis Line:** 618.877.0316

Address: 2148 Vadalabene Drive, Maryville, IL 62062

Website: <https://chestnut.org/>

Population/Eligibility: Youth seeking mental health treatment.

Services Offered: Youth residential and outpatient substance abuse treatment.

Restrictions: Sliding scale, Medicaid required for some services.

CHESTNUT HEALTH SYSTEMS (GRANITE CITY)

Phone: (618) 877-4420 **Website:** <https://www.chestnut.org/>

Address: 50 Northgate Industrial Dr. Granite City, IL 62040

Services Offered: Full range of treatment for adults including, therapy services, programs are offered for both individual and family therapy sessions. Type and intensity of services depends on the needs of each individual/family. Concerns addressed in counseling may include, but are not limited to, stress, anxiety, depression, traumatic events, relationship issues, and school or employment stress. For Crisis Residential and Stabilization services in the Madison and St. Clair Counties area, please call 618.877.4420 and ask for the Crisis Unit.

Eligibility/Service Population: Adults seeking treatment.

Restrictions: Accepts most insurance, Medicaid, and fee for services.

Children's Home and Aid Society (CHASI)

Phone: Main/Regional office: 618-452-8900

Address: Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

Other Locations:

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335

601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

Website: <https://www.childrenhomeandaid.org/cha-locations/southern-region/>

Services Offered: Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

Eligibility/Service Population: The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

Restrictions: Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

CORNERSTONE COUNSELING

Phone: Main: 618-288-8787

Address: 2016 Vadalabene Dr, Suite A, Maryville, IL 62062

Services Offered: Provides individual, family and couples counseling on a broad range of topics and issues. Employs 2 Counselors and several qualified contract staff.

Eligibility/Service Population: Adults, children, and families.

Restrictions: Must have insurance. Located in Maryville.

Counseling Associates of Southern Illinois

Phone: [\(618\) 391-0615](tel:6183910615)

Email: Submit online form <https://www.casicounseling.org/contact-counseling-associates/>

Website: <https://www.casicounseling.org/>

Address: 1669 Windham Way, Suite B, O Fallon, Illinois 62269

Services Offered: CASI currently has 9 mental health providers that offer a broad scope of specialities among them including: Children, Adolescents, Post Traumatic Stress Disorder treatment known as EMDR, Family Therapy.

Eligibility/Service Population: Adults and children in southern Illinois.

Restrictions: Accepts most insurance.

GATEWAY REGIONAL MEDICAL CENTER

Phone: 618.798.3000 Main Phone | (618) 798-3888 Behavioral Health Services

Address: 2100 Madison Avenue Granite City, IL 62040

Website: <http://www.gatewayregional.net/>

Services Offered: Psychiatric care for children, adolescents, and geriatric services.

Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using community resources and placement settings, involvement of the patient and family in treatment decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

Eligibility/Service Population: Anybody seeking counseling and therapy services.

Restrictions: Insurance, Medicaid, Medicare, self-pay. Area Served: Southwestern Illinois

Lucy Schrage LCPC, ATR-BC (Creative Solutions Counseling)

Phone: [\(618\) 980-5028](tel:6189805028)

Address: 9515 Holy Cross Lane Breese, IL 62230

Services Offered: Counseling. Licensed Clinical Professional Counselor and Board Certified Art Therapist. Traditional and art therapy counseling for individuals and family sessions too. Depression, bipolar, anxiety, PTSD, ADHD, anger management, grief, family issues, parenting skills and more.

Eligibility/Service Population: Those seeking mental healthcare.

Restrictions: Fee for services. Fees vary by insurance carrier. Call your insurance for correct charges. Must have insurance.

Christina Kittstein, LCPC, ATR-BC (Creative Solutions Counseling)

Address: 9515 Holy Cross Lane Breese, IL 62230

Services Offered: Counseling. Licensed Clinical Professional Counselor and Board Certified Art Therapist. Traditional and art therapy counseling for individuals and family sessions too. Depression, bipolar, anxiety, PTSD, ADHD, anger management, grief, family issues, parenting skills and more.

Eligibility/Service Population: Those seeking mental healthcare.

Restrictions: Fee for services. Fees vary by insurance carrier. Call your insurance for correct charges. Must have insurance.

Prairie Counseling Center

Phone: 618-664-1455

Website: <http://www.bchd.us/pcc.htm>

Email: N/A

Address: 1520 South 4th Street, Greenville, Illinois 62246

Services Offered: Community behavioral health clinic funded for mental health and substance abuse issues. Individual, family, marital, group therapy. Psychiatric treatment, case management, crisis assessment, mental health assessment, substance abuse assessment, substance abuse group treatment.

Eligibility/Service Population: Adults and children, and families.

Restrictions: Serves Bond County. Comprehensive assessment at time of entry. Monday, Wednesday, Thursday, Friday 8:30 AM – 4:00 PM; Tuesday 8:30 AM – 8:00 PM.

SOUTHERN ILLINOIS INSTITUTE OF BEHAVIORAL HEALTH

Phone: 618.710.4123 **Website:** <https://www.siiobh.com/> **Email:** SIIOBH@gmail.com

Services Offered: Psychological assessments, neuropsychological assessments, pre-surgical evaluations, counseling through divorce, couples and family counseling, parenting support, work and career issues, stress management, substance abuse, anger management, adolescent counseling, and counseling for children.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: N/A

Substance Abuse Treatment – Bond County

Gateway Foundation Caseyville

Phone: [618.319.7576](tel:618.319.7576) **Admissions:** [877.379.8881](tel:877.379.8881) TO enter program call 24 hours a day 877-505-4673

Website: : <https://www.gatewayfoundationcaseyville.org/addiction-therapy-services/>

Services Offered: Intensive substance use residential treatment programs in a secluded rural setting, specializing in alcohol abuse, drug abuse, and substance abuse. Offers short-term and long-term substance abuse that are individualized evidence-based addiction therapy services. Gateway offers residential and outpatient treatment programs, for adults, with the capability of assisting any individual that is struggling with substance use and mental health concerns.

Eligibility/Service Population: Adult men and women seeking substance abuse treatment.

Restrictions: Serves greater St. Louis Metro East area.

GATEWAY FOUNDATION SWANSEA

Phone: 877-209-4594 or **Local:** [618.319.7498](tel:618.319.7498) **Website:** <https://www.gatewayfoundation.org/>

Address: Gateway Foundation Swansea, 1 Bronze Pointe, Swansea, Illinois 62226

Services Offered The Swansea outpatient treatment center offers programs in the morning and evening for teens and busy adults. They specialize in treating drug and alcohol addiction for residents in St. Clair county, but serve all counties in Illinois. Our program consists of a variety of therapy programs to create a personalized program for each of our patients.

Eligibility/Service Population: Adult men and women seeking substance abuse treatment.

Restrictions: Serves greater St. Louis Metro East area

Prairie Counseling Center

Phone: 618-664-1455

Website: <http://www.bchd.us/pcc.htm>

Email: N/A

Address: 1520 South 4th Street, Greenville, Illinois 62246

Services Offered: Community behavioral health clinic funded for mental health and substance abuse issues. Individual, family, marital, group therapy. Psychiatric treatment, case management, crisis assessment, mental health assessment, substance abuse assessment, substance abuse group treatment.

Eligibility/Service Population:

Restrictions: Serves Bond County. Comprehensive assessment at time of entry. Monday, Wednesday, Thursday, Friday 8:30 AM – 4:00 PM; Tuesday 8:30 AM – 8:00 PM.

Drop-In Services – Bond County

Bethany Place

Address: 821 West A Street Belleville, IL 62220

Phone: (618) 234-0291

Web Site: www.bethanyplace.org

Services Offered: Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

Restrictions: Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

Food Pantries – Bond County

Bethany Place

Address: 821 West A Street Belleville, IL 62220

Phone: (618) 234-0291

Web Site: www.bethanyplace.org

Services Offered: Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

Restrictions: Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

Catholic Charities Madison County

Phone: 618.462.0634 **Website:** <https://cc.dio.org/locations/madison-county>

Email: Denise Brown brown_ccmc@cc.dio.org

Address: 3512 McArthur Boulevard, Alton, IL 62002

Services Offered: Guardian Angel Food Pantry: Our food pantry provides supplemental food to eligible individuals and families facing food insecurity. Food baskets are based on family size and can be received every 30 days. The pantry is open on Wednesdays and Fridays from 12:30 p.m. to 3:30 p.m. Pantry hours and the number of clients served can change based on food supply.

Mobile Food Pantry: Through the hunger relief effort, our refrigerated Mobile Food Pantry truck delivers a two-week supply of food to pre-registered individuals and families in rural communities throughout our service areas of Madison, Jerseyville, Calhoun and Bond counties. The MFP Program strives to deliver food to at least one rural community per month.

Restrictions: Call for hours and restrictions, as they may change.

Highland Area Christian Ministry

Phone: 618-654-9295

Address: 900 Chestnut Street, Highland, Illinois 62249

Services Offered: Food pantry/distribution services.

Restrictions: Tuesdays and Thursdays 10:00 – 1:00 pm; 10 am first and third Saturday of each month.

Bond County Food Pantry

Phone: 618-664-1465; 618-664-1478

Address: 305 S. Third Street, Greenville, Illinois 62246

Services Offered: Food pantry/distribution.

Restrictions: Call for hours and restrictions, as they may change.

Sorento Food Pantry

Phone: 217-272-4055

Email: sorentofoodpantry@gmail.com

Address: 215 N. Main Street, Sorento, Illinois 62086

Services Offered: Food pantry/distribution services.

Restrictions: 2nd and 4th Wednesday of each month 9:00 AM – 11:00 AM.

First Baptist Church of Mulberry Grove Community Food Pantry

Phone: 217-272-4055

Email: office@fbcmulberrygrove.com

Address: 111 N. 2nd Street, Mulberry Grove, Illinois 62262

Services Offered: Food pantry/distribution services.

Restrictions: Tuesdays 7:00 PM – 8:00 PM.

Bond County Senior Center

Phone: 618-664-1465

Address: 1001 E. Harris, Greenville, Illinois 62246

Services Offered: Food pantry/distribution services.

Restrictions: Mondays & Thursdays 2:00 PM – 4:00 PM

We Stand in the Gap

Phone: 618-664-1465

Address: 113 S. Main Street, Sorento, Illinois 62086

Services Offered: Food pantry/distribution services.

Restrictions: 2nd & 4th Tuesday 2:00 PM – 4:00 PM.

Employment Services – Bond County

Bond County Chamber of Commerce

Phone: 1-844-404-9272 618-664-9272

Address: 109 W. Main Greenville, IL 62246 (Located inside the Bradford Community Building)

Email: Greenvilleilchamber @ gmail.com

Website: [Facebook Page](#)

Services Offered: A new Facebook group has been created in 2019 to keep everyone informed of job openings in Bond County. Please visit

<https://www.facebook.com/groups/470936003651763/> to join.

Eligibility/Service Population: Those seeking employment.

Restrictions: Anyone old enough to be employed.

Bond County Employment and Training

Phone: 618-545-3473

Address: 209 N Third St. (in with Kaskaskia College)
Greenville, IL 62246

Email: kodell@mcetd.org

Services Offered: Resource room for job seekers: Resources are self directed. Computers and fax available for job related needs, like Resumes & Applications. May assist with some tuition & books for 2 year associate or 1 year certificate programs.

Eligibility/Service Population: Those seeking employment.

Restrictions: Hours- 8:30-4:30 M-F.

Bond County YEOP- MERS Goodwill

Phone: : 618-314-5273

Address: 220 E. Winter Avenue - Bond Co. Housing, Greenville, IL 62246

Services Offered: Helps some youth in Bond County achieve educational and occupational goals. May help process FAFSA for college or give Job search and Job readiness training. Participants must be out of high school, meet Workforce Investment Act requirements, and be able to work or go to college. Wages are paid, by Goodwill, from grant funds for hourly work.

Eligibility/Service Population: Youth Program.

Restrictions: Hours- 8:00-4:00 M-F.

BCMw Community Services

Phone: 618-532-7388 Ext. 162; 618-663-3309

Website: <http://www.bcmwcommunityservices.org/>

Email: bcmwgreenville@abcglobal.net

Address: 915D S. 3rd Street, Greenville, Illinois 62246

Services Offered: Provides assistance with employment related expenses for uniforms, car repairs, etc. for low income working individuals. No fees.

Eligibility/Service Population: Low income working individuals; 125% of the federal poverty level.

Restrictions: Must furnish proof of ID, proof of income, Social Security card.

Illinois Department of Employment Security

Address: 4519 West Main Street Belleville, IL 62223

Phone: 800-244-5631

Web Site: www.ides.illinois.gov

Services Offered: Provides employment services to persons 16 years of age and older – includes placement and counseling. Processes unemployment claims.

Restrictions: Hours: Monday thru Friday – 8:30 am to 5:00 pm

Area Served: Metro East

Legal Services – Bond County

LAND OF LINCOLN LEGAL ASSISTANCE FOUNDATION, INC.

Phone: (618) 462-0029 Toll Free: 1-800-642-5570

Address: 310 Easton Street, Suite 330 Alton, IL 62002

Website: <http://lollaf.org/>

Services Offered: Handles specific kinds of civil cases. Service ranges from telephone advice or brief service, to representation in court or at administrative hearings. Service depends on the legal problem, merits of the case, and staff availability. Problems that are potentially handled are housing, family, consumer, homeownership, public benefits and health, services for senior citizens and disabled persons, and education. Criminal cases, traffic cases, personal injury, malpractice or workers' compensation are not cases that are handled.

Eligibility/Service Population: Low-income and senior residents of central and southern Illinois.

Restrictions: Serving low income clients in Adams, Bond, Brown, Calhoun, Greene, Hancock, Jersey, Macoupin, Madison, Montgomery, Pike and Schuyler Counties.

Cabrini Green Legal Aid

Phone: 312-738-2452

Website: <https://www.cglanet/>

Address: 6 S. Clark Street, Suite 200, Chicago, Illinois 60603

Services Offered: Legal aid assistance. Supports low income individuals with criminal justice issues. Includes legal representation, wraparound services, and advocacy. Also deals with expungement of records.

Eligibility/Service Population: Low-income individuals with criminal issues.

Restrictions: Located in Chicago, Illinois, but notes that the organization provides statewide support for low income individuals negatively impacted by the criminal justice system.

Language Access/ Translation Services – Bond County

ABILITY INTERPRETING

Phone: 618.622.3320 **Website:** <http://www.interpreterstation.com/>

Services Offered: Provide sign language and oral interpreting for any situation that includes but is not limited to: social services meetings, legal consultations and courtroom interpreting, medical situations, mental health situations, educational interpreting and consultations, and group or one on one meetings.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services to be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

ILLINOIS SUPREME COURT LANGUAGE INTERPRETER REGISTRY

Website: <https://publicapps.illinoiscourts.gov/apex/f?p=303:25:>

Services Offered: Find an interpreter or translator by language or name with the online search registry.

Eligibility/Service Population: Illinois residents.

Restrictions: Must have access to a computer and internet.

INTERNATIONAL LANGUAGE CENTER (ILC)

Phone: 800.445.4440 **Website:** <https://ilcworldwide.com>

Services Offered: Accurate, professional translations, project managers for every project, certified translations, editing and proofreading, and computer assisted translation tools are a few of the services offered.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

LANGUAGE ACCESS COORDINATOR CONTACT

Phone: 312.793.3250

Website: <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/default.asp>

Email: sakbar@illinoiscourts.gov

Services Offered: Contact the language access coordinator for the state of Illinois.

Eligibility/Service Population: Residents of the state of Illinois seeking language access services.

Restrictions: Office located in Chicago, IL, but serves Madison County.

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: Services will likely be used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

LANGUAGE SOLUTIONS

Phone: 314.725.3711 **Website:** <https://langsolinc.com/>

Services Offered: Translation services, interpreting, health literacy to aid individuals to read, understand and act on Healthcare information, typesetting and graphic design services, audio and video translation services are some of the services offered.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents
Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

PARAQUAD

Phone: 314.289.4200 **Website:** <https://www.paraquad.org/>

Email: sakbar@illnocourts.gov

Services Offered: Sign language interpreting services offered to any Deaf person regardless of their language preference. Certified interpreters are licensed in Missouri and Illinois, and are available 24 hours a day, 7 days a week.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services – Bond County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line), 116 Nassau Street, 3rd floor
New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Call for Help

Phone: 618-939-0115, 618-939-0115

Website: www.callforhelpinc.org

Email: Contact through website.

Address: 219 A. West Mill Street, Waterloo, Illinois 62298

Services Offered: Hotline for anyone who is a victim of rape, molestation, harassment, or other sexual abuse.

Eligibility/Service Population: N/A.

Restrictions: N/A.

Chestnut Health Systems

Phone: 24/7 Crisis line (618) 877-0316

Services Offered: Hotline for anyone experiencing mental health crisis.

Eligibility/Service Population: N/A

Restrictions: N/A.

Child Abuse and Neglect Hotline

Phone: 1-800-25ABUSE | 1-800-252-2873 | TTY: 1-800-358-5117

Address: (Services accessed through call line)

Services Offered: Hotline to report child abuse and neglect

Eligibility/Service Population: Individuals who wish to report child abuse and/or neglect

Restrictions: N/A

Comprehensive Behavioral Health Center

Phone: 24/7 Crisis line (618) 482-7330

Services Offered: Hotline for anyone experiencing mental health crisis.

Eligibility/Service Population: N/A

Restrictions: N/A.

Human Support Services

Phone: 618-939-4444

Website: www.hss1.org

Email: hss@hss1.org

Address: 988 North Illinois Route 3, P.O. Box 146, Waterloo, Illinois 62298

Services Offered: Crisis hotline. Hotline is staffed 24-hours/day, 7-days per week. Includes crises involving mental health or substance abuse problems. During working hours, individuals may see a crisis worker within 2-hours of a call. Offers emergency assessments, attempts to stabilize or reunify family members, and facilitate emergency hospitalization or placement if required. Follow-up care after the crisis is resolved is also available. May also provide counseling to runaway youth and their families.

Eligibility/Service Population: N/A

Restrictions: N/A

NAMI Illinois

Phone: 800-950-6264, 800-273-8255 (Suicide Prevention Line)

Website: <https://namiillinois.org/namiaffiliates/4724/nami-southwestern-illinois-formerly-nami-madison-county/>

Email: info@namiswi.org

Address: 2100 Madison Avenue, 4th Floor, Granite City, Illinois 62040

Services Offered: Crisis hotline and support groups.

Eligibility/Service Population: N/A.

Restrictions: Offices Located in Granite City, Illinois, but serves Monroe County. Call line serves counties in central and southern Illinois.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Phone: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: N/A

National Runaway Safeline

Phone: 1-800-786-2929

Website: <https://www.1800runaway.org/youth-teens/#>

Email: Through website.

Services Offered: National runaway hotline available by call, chat, email.

Eligibility/Service Population: Youth.

Restrictions: NA.

National Sexual Assault Hotline

Phone: 1-800-656-46733

TTY: 1-800-787-3224

Website: <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

Services Offered: National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

Eligibility/Service Population: Victims of sexual assault.

Restrictions: N/A

National Suicide Prevention Hotline

Phone: English Lifeline: 1-800-273-8255 Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

Website: <https://suicidepreventionlifeline.org/>

Services Offered: The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

Eligibility/Service Population: The Lifeline supports those in crisis or those who know someone in crisis.

Restrictions: N/A

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Phone: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: LGBTQ+

Salvation Army STOP-IT Program

Phone: 877-606-3158

Website: <https://centralusa.salvationarmy.org/stopit/>

Email: Contact through website.

Services Offered: Works with suspected trafficked persons sexual and labor – 24-hour hotline.

Eligibility/Service Population: N/A.

Restrictions: N/A.

Substance Abuse and Mental Health Services Administration (SAMHSA) Helpline

Phone: 800.662.4357

Address: (Services accessed through call line)

Services Offered: SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

Eligibility/Service Population: Individuals and families facing mental and/or substance use disorders.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Phone: 1.877.565.8860

Website: <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: LGBTQ+

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Trafficking Education and Awareness/Training – Bond County

Eden's Glory *

Phone: 314-339-878/ 618-664-1244

Website: edensglory.org

Email: healing@edensglory.org

Address: P.O. Box 164, Maryville, Illinois 62062

Services Offered: Training for youth, parents, educators, medical personnel, law enforcement, and other service providers. Training for colleges.

Eligibility/Service Population: N/A.

Restrictions: Located in Maryville, Illinois, but serves Bond County, Illinois.

Trafficking Prevention Programming – Bond County

Eden's Glory *

Phone: 314-339-878/ 618-664-1244

Website: edensglory.org

Email: healing@edensglory.org

Address: P.O. Box 164, Maryville, Illinois 62062

Services Offered: Training for youth, parents, educators, medical personnel, law enforcement, and other service providers. Training for colleges.

Eligibility/Service Population: N/A.

Restrictions: Located in Maryville, Illinois, but serves Bond County, Illinois.