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Shelters Butler County

Family Counseling Center Inc. (PHP Permanent Housing Program)

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org/housing>

Services Offered: PHP (Permanent Housing Program) project is funded by the Department of Housing and Urban Development (HUD). The PHP program provides permanent housing, in the form of rental assistance, to homeless persons with mental health, substance abuse, or co-occurring disabilities.

Eligibility/Service Population homeless persons with mental health, substance abuse, or co-occurring disabilities.

Restrictions: Eligibility for the program consists of: documented homelessness, documented disability, and proof of income. This program serves 3 counties (Butler, Dunklin, and Pemiscot).

Great Circle (Ozark Family Resource Agency) Women’s Crisis Shelter

Phone: Hotline (Toll-Free) (800) 681-1419 **Main Office** (573) 996-2648

Website: www.greatcircle.org

Address: Main Office 204 E Summit St., Doniphan, MO 63935

of Beds: 18

Length of Stay: 30 days

Length of Program: case-by-case

Services Offered: Shelter for women and their children, counseling services include for substance abuse, mental health support, parenting and nutrition classes, legal advocacy and support, employment assistance, case management services, assistance for federal and state programs, legal, medical, and housing needs, school enrollment, transportation, services available in Spanish, American Sign Language, and telephonic interpreting

Eligibility/Service Population: For women and their children (up to age 16) in need of emergency housing, sponsored by the Missouri Coalition Against Domestic and Sexual Violence and the Victims of Crime Act

Restrictions: Located in Doniphan, MO in Ripley County but serves Butler County

Haven House

Phone: Main Office: (573) 686-4873, Hotline: (800) 491-1138 Text Hotline: (573) 429-5730

Website: www.havenhousepoplarbluff.com **Email:** haven@semo.net

Address: P.O. Box 4875, Poplar Bluff, MO 63902

of Beds: 32

Length of Stay: n/a

Length of Program: n/a

Services Offered: Shelters for women, men, and their children who are survivors of domestic violence and sexual assault, 24-hour hot line, support groups for women, civil court and criminal court advocacy, hospital and medical advocacy, crisis intervention, primary prevention, life skills classes, batterer intervention program, Safe at Home application assistance. All services to victims are free and confidential. Handicap accessible.

Eligibility/Service Population: Women and men who are survivors of sexual assault, sex trafficking, and domestic violence and their children in Southeast Missouri

Restrictions: Located in Poplar Bluff, MO in Butler County. Serves Carter, Ripley, Stoddard and Wayne counties.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

United Gospel Rescue Mission Poplar Bluff

Phone: (573) 785-4683 **Website:** www.pbrescue.com **Email:** info@pbrescue.com

of Beds: 14

Length of Stay: Emergency shelter is offered for 3 days.

Length of Program: Emergency shelter only, but there are exceptions upon certain circumstances.

Services Offered: Emergency shelter is currently offered for three nights of shelter a month. Men can receive a shower and a meal. The doors open at 8:00 PM and you must have an official ID. After a safe night's rest, men using emergency shelter will receive breakfast and then are dismissed. If they have another night of shelter, the doors will be open at 8:00 for their return.

Eligibility/Service Population: Transient Men

Restrictions: Men must have an official ID. Shelter opens at 8PM. After breakfast, individuals are dismissed. You may return again that evening.

Youth Shelters Butler County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TF-CBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from Phelps County.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Therapy/Counseling Butler County

DeafLead

Phone: Crisis Interpreting Services Text Line (573) 529-1207 Deaf VP Crisis Line (321) 800-3323

Hotline (Toll-Free) or Text HAND to 839863 (888) 761-4357 Office (573) 445-5005

Website: www.deaflead.com

Services Offered: Services include therapy for adults, children and teens, domestic and sexual violence advocacy services.

Eligibility/Service Population: Services specific for Deaf, hard of hearing, late-deafened and DeafBlind survivors.

Restrictions: Serves all counties in the state. Main office located in Columbia.

Family Counseling Center Inc.

Phone: (573) 888-5925 **Website:** <http://www.fccinc.org>

Services Offered: Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

Eligibility/Service Population: Adults and Children

Restrictions: Restricted to Southern Missouri, Butler County included in service area.

Southeast Missouri Behavioral Health

Phone: (800) 455-5749 **Website:** <https://semobh.org/> **Email:** cjohnson@semobh.org

Services Offered: Outpatient community based counseling services that can either be individuals, couples or groups and family therapy programs

Eligibility/Service Population: Adults and children.

Restrictions: Counties Served: Butler, Carter, Crawford, Dent, Gasconade, Iron, Phelps, Pulaski, Reynolds, Ripley, St. Francois, Stoddard, Texas, Washington, Wayne, surrounding counties.

Substance Abuse Treatment Butler County

BHG XXIX, LLC

Phone: (573) 772-7937 **Website:** www.bhgrecovery.com **Email:**

Services Offered: Medication-Assisted Treatment, Addiction Counseling

Eligibility/Service Population: Comprehensive care for opioid addiction, therapeutic behavioral counseling and medication replacement therapy (methadone, suboxone) on outpatient basis.

Services include screenings and assessment, medication management, individual, group and after-care counseling, case management, medical examinations, toxicology testing, couples' sessions, family education and treatment and recovery orientation.

Restrictions: Must have opiate addiction as a main addiction.

Family Counseling Center Inc.

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org>

Services Offered: A full array of behavioral healthcare services include individual and group therapy, outpatient services, case management, physician services, medication management, residential services, inpatient services, housing services, CSTAR, 24-hour crisis intervention, and prevention / education programs.

Eligibility/Service Population: Everyone

Restrictions: N/A

Family Counseling Center Inc. (Adolescent CSTAR, Poplar Bluff)

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org>

Services Offered: Adolescent CSTAR provides outpatient services at satellite location; 3001 Warrior Lane in Poplar Bluff, MO. Satellite locations provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

Eligibility/Service Population: 12-17 years of age.

Restrictions: Business hours for satellite offices are Monday through Friday from 8:00am to 5:00pm. Funding Sources for the General CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health sliding scale and the income of the person.

Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

Services Offered: The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring

counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

Eligibility/Service Population: for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

Restrictions: Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

Southwest Missouri Behavioral Health

Phone: (800) 455-5749 **Website:** <https://semobh.org/> **Email:** cjohnson@semobh.org

Services Offered: Provides mental health services, substance abuse treatment and social services. Offers medication assisted treatment. The Comprehensive Substance Abuse Treatment and Recovery (CSTAR) program is a multi-level, individualized treatment program for drug and alcohol and co-occurring mental health disorders. CSTAR embodies current therapeutic applications of treatment, specific to individual patterns of drug and alcohol/co-occurring disorders. It is designed for the Medicaid eligible and offers three levels of treatment:

Eligibility/Service Population: Adults and children.

Restrictions: Counties Served: Butler, Carter, Crawford, Dent, Gasconade, Iron, Phelps, Pulaski, Reynolds, Ripley, St. Francois, Stoddard, Texas, Washington, Wayne, surrounding counties.

Drop-In Services Butler County

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

Food Pantries Butler County

First Assembly Food Pantry

Phone: (573) 785-4860

Address: 2518 Barron Road Poplar Bluff, MO 63901

Services Offered: Food Pantry

Restrictions: Call for an appointment

Holy Cross Episcopal Church

Phone: (573) 471-1818

Address: 420 North Main Street Poplar Bluff, MO 63901

Services Offered: Food Pantry

Restrictions: Wednesdays from 1:00pm to 3:00pm; Local residents only

Neelyville Food Pantry

Phone: (573) 857-2057

Address: 2 Park Street Neelyville, MO 63954

Services Offered: Food Pantry

Restrictions: Second Saturday of the month 8:00am -10:00am

Qulin Food Pantry

Phone: (573) 328-4305

Address: 475 2nd Street Qulin, MO 63961

Services Offered: Food Pantry

Restrictions: Third Tuesday of the month 8:00am-11:00am

SEMO Pantry

Phone: (573) 471-1818 or (855) 703-3663

Address: Varies

Services Offered: Mobile food pantry

Restrictions: Locations and times vary and change, schedule for locations and times can be found at www.semofoodbank.org

St. Vincent Depaul

Phone:(573) 686-6991

Address: 215 A Broadway Poplar Bluff, MO 63901

Services Offered: Food Pantry

Restrictions: Monday and Wednesday 1:00pm - 4:00pm; Tuesday 9:00am -12:00pm

Employment Services Butler County

Butler County Community Action Center

Phone: (573) 785-4727 **Contact Information:**

1716 S. Broadway, Poplar Bluff, MO 63901

Website: <https://scmcaa.org/youth-employment/>

Services Offered: The Workforce Innovation and Opportunity Act (WIOA) Youth Program is designed to assist young adults achieve their educational and employment goals. All eligible youth are classified as either Out-of-School or In-School at the point of registration. An application must be submitted along with proof of additional criteria regarding school status. Participants enrolled in this program can take advantage of the 14 core services, including paid and unpaid work experiences, tutoring, study skills training, dropout prevention strategies, occupational skills training, alternative secondary school offerings/dropout recovery services, comprehensive guidance and counseling, integrated education and occupational training, financial literacy education, entrepreneurial skills training, leadership development activities, supportive services, adult mentoring, follow-up services, post-secondary preparation and labor market information.

Restrictions: Applicant must reside in a high-poverty area.

Express Employment Professionals

Phone: (573) 686-8800 **Website:** <https://www.expresspros.com/PoplarBluffMO/Default.aspx/>

Services Offered: Express Employment Professionals works with job seekers to help them find the right job for their skills and experience. Connects employers and job seekers for full-time, part-time, and temporary positions.

Eligibility/Service Population: Employment services for general population.

Restrictions: N/A

Manufacturers Assistance Group

Phone: (573) 785-1624 **Contact Information:**

3080 Cravens Road, Poplar Bluff, MO 63901

Website: <http://www.moworkshops.org/members.html>

<https://www.facebook.com/magsws>

Services Offered: Provides quality employment to people with mental and physical disabilities.

Restrictions: Prior to being hired for employment in the workshop, individuals must be assessed by an Extended Employment Certification Specialist.

MERS/Goodwill

Missouri Work Assistance Field Office — Butler County

Phone: (573) 686-6004 **Contact Information:**

2511 North Westwood Boulevard Suite B, Poplar Bluff, MO 63901

Website: <https://mersgoodwill.org/programs-services/>

<https://excel.mersgoodwill.org/excel-centers/poplar-bluff/>

Services Offered: The primary focus and success of MERS/Goodwill's employment and rehabilitation programs is in our ability to prepare people for the world of work. To be successful on a job involves having self-esteem and self-confidence, meeting the challenges of one's personal life and being able to deal with the complexities of interpersonal relationships with co-workers and supervisors, as well as being able to perform the actual work tasks. MERS/Goodwill provides the opportunity to work toward the goals needed to achieve the maximum level of productivity in one's personal life and employment.

Restrictions: Missouri Work Assistance, Transition from School to Work and Community Employment Services offered at this location.

Poplar Bluff Job Center

Phone: (573) 840-9595 **Website:** <https://jobs.mo.gov/> **Email:** poplarbluff@ded.mo.gov

Services Offered: Employment services.

Eligibility/Service Population: For general population.

Restrictions: N/A

Legal Services Butler County

Butler County Prosecuting Attorney Victim Advocate

Phone: 660-686-8060

Address: 106 S. Second St., Poplar Bluff, MO 63901

Services Offered: Court/legal advocacy and resource referrals.

Legal Services of Southern Missouri Cape Girardeau

Phone: (573) 651-4806 **Website:** www.lsosm.org

Services Offered: Advocacy, general legal aid, legal counseling, legal issues education/information, legal representation, permanent restraining orders, temporary restraining orders

Eligibility/Service Population: LSSM provides representation to the low-income and elderly in civil matters only. Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem. LSSM may accept cases in the following areas of law:

Domestic/Sexual Violence, Family, Consumer, Housing, Public Benefits, and Elder Law.

Restrictions: By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases.

LSSM's legal services are free; however, clients may be responsible for court costs. The Cape Girardeau office is the closest office to Butler County.

Legal Services of Southern Missouri West Plains

Phone: (417) 255-0348 **Website:** www.lsosm.org

Services Offered: Advocacy, general legal aid, legal counseling, legal issues education/information, legal representation, permanent restraining orders, temporary restraining orders

Eligibility/Service Population: LSSM provides representation to the low-income and elderly in civil matters only. Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem. LSSM may accept cases in the following areas of law:

Domestic/Sexual Violence, Family, Consumer, Housing, Public Benefits, and Elder Law.

Restrictions: By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases.

LSSM's legal services are free; however, clients may be responsible for court costs. The West Plains office is the second closest location to Butler County.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers

are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Butler County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Butler County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services likely accessed through call line only, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

DeafLine Missouri

Phone: 800-380-3323

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

Family Counseling Center (FCC) Behavioral Health

Phone:(800) 356-5395 **Website:** <http://www.fccinc.org>

Services Offered: 24 hour crisis line. Immediate stabilization of acute symptoms of mental illness and distress.

Eligibility/Service Population: Adults and Children in service area.

Restrictions: Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynolds, Carter, Ripley, Wayne, Butler, Stoddard, Cape Girardeau, Scott, Mississippi, New Madrid, Pemiscott, Dunklin counties served.

Haven House of Poplar Bluff

Phone: (800) 491-1138 **Website:** <http://havenhousepoplarbluff.com/programs/> **Email:**

Services Offered: 24 Hour hotline. Provide referrals, information, assist with creating a safety plan, or locating a shelter

Eligibility/Service Population: Anyone affected by sexual or domestic violence, or anyone concerned about someone affected by sexual or domestic violence.

Restrictions: Primarily Serves southeastern Missouri.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

MOCARS ACI Hotline

Phone:(800) 356-5395

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Everyone

Restrictions: Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott, Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: Domestic violence/IPV.

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 Text 233733 Live chat available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Runaway Safeline

Phone: 1.800.786.2929 **Website:** <https://www.1800runaway.org/>**Email:**

Services Offered: The mission at the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. Individuals can also chat or email from the National Runaway Safeline website.

The 24-hour crisis line has an experienced front-line team member ready to help. It's anonymous, confidential and free.

Eligibility/Service Population: Runaway youth and teens.

Restrictions: N/A

The National Suicide Prevention Hotline

Phone:

English Lifeline: 1-800-273-8255

Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

Website: <https://suicidepreventionlifeline.org/>

Services Offered: The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

Eligibility/Service Population: The Lifeline supports those in crisis or those who know someone in crisis.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

(Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Address: (Services likely accessed through call line only) 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Safe House for Women

Phone:(800)341-1830 **Crisis Text line:** 573-340-1060

Website: <https://www.semosafehouse.org/>

Services Offered: A trained listener is available every hour of every day to offer help. All calls and text messages are confidential. The hotline also provides information and referral to other community agencies for additional services.

Eligibility/Service Population: Anyone who had experienced domestic violence and abuse.

Restrictions: Primarily serves southeastern Missouri.

TRANSLIFELINE

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Butler County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Human Trafficking Prevention Programming Butler County
None