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Shelters Callaway County

Audrain County Crisis Intervention Services, INC (ACCIS) – McCamey House

Phone: 573-581-3835

Website: <http://audraincountycrisis.org/>

Address: P.O. Box 181, Mexico, MO 65265

Email: mccameyhouse@yahoo.com

of Beds: Emergency shelter – 8 beds, but can accommodate a few more if needed. They have 4 transitional apartments with multiple rooms within each apartment, so individuals can stay with their kids here, or if individuals are okay rooming with someone, each apartment can house several people. (Have to employed or income for this program – working towards self-sufficiency – school, counseling etc.)

Length of Stay: Emergency up to 8 weeks based on individual needs. Transitional up to 2 years.

Length of Program: No official programming as of yet, just case management and intensive support, but they are hoping to add more services/programming soon.

Services Offered: Safe, confidential and empowerment-based environment for survivors of domestic and sexual violence, which provides education, resources, and support including: prevention & education, case management, legal advocacy, hospital advocacy, therapy, transportation, support groups (DV group, SV group, Teen Girls’ SV group, art therapy, Teen Girls’ support group, and Teen Boys’ support group). Housing includes emergency shelter and transitional housing.

Eligibility/Service Population: Survivors of domestic and sexual violence and their children. They can house and/or help all survivors – regardless of gender or orientation, and they try to make special accommodations for survivors of human trafficking as they are able. Serves Audrain, Boone, Callaway, Monroe, Montgomery, and Randolph Counties.

Restrictions: Can serve males, but usually they end up housed in motel rather than shelter. For individuals seeking to stay in the transitional apartments, you need to be employed or have an income and be working towards self-sufficiency. All supportive services are still available to assist individuals in the transitional living program.

Haven House

Phone: 573.642.6065 **Website:** <https://www.ourhousecallaway.org/haven-house.html>

Email: office@ourhousecallaway.org

of Beds: 4 bedrooms

Length of Stay: 12-16 weeks

Length of Program: 12-16 weeks or until self-sufficiency is achieved

Services Offered: The purpose of the Haven House is to assist families in their transition from homelessness or housing insecurity to a more permanent housing situation

Eligibility/Service Population: Homeless families with children.

Restrictions: Families must remain employed/gain employment, identify and apply for applicable government assistance and work to accomplish self-generated goals while staying at Haven House. Must undergo a background check and an in-person interview. Guests must have a form of identification for all members of their families. Guests should have a form of ID, but Haven House helps them attain ID if they don't have any. They must have some proof of guardianship or relation to the children. Persons with an active warrant, sex offense, or multiple assault charges are not accepted.

Wiley House

Phone: (573) 642-6065 **Website:** <https://www.ourhousecallaway.org/wiley-house.html>

Email: office@ourhousecallaway.org

of Beds: 17 beds plus emergency cots for use at Wiley House discretion all year long.

Length of Stay: 90 days 90 days for emergency only status; up to 1 yr for those who participate in the program to attain independence.

Length of Program: N/A

Services Offered: Housing, snacks, linens, and toiletries.

Eligibility/Service Population: Single men and women over the age of 18.

Restrictions: A photo ID is required to enter, but if no photo ID is provided then a Police Clearance is conducted to complete the identification process. Guests cannot stay if there is a warrant for their arrest; if they are a sex offender; if they have pattern of violence in their criminal history; or if they are under the influence of drugs or alcohol. All guests must abide by the Wiley House rules.

Our Safe Place

Phone:

Hotline: 800.246.2280

Local Hotline: 573.2280

Office: 573.581.3835 **Website:** <http://www.audraincountycrisis.org/> **Email:** executive.director@audraincountycrisis.org

of Beds: 9 beds

Length of Stay: 30 days

Length of Program: As needed until individuals feel self-sufficient.

Services Offered: Offers a safe, confidential environment for victims of domestic and/or sexual violence which provides education, resources and support. Services also include case management, legal advocacy, hospital advocacy, and support groups.

Eligibility/Service Population: Victims of sexual and domestic violence.

Restrictions: No drugs or alcohol allowed in shelter, and no weapons. Located in Audrain County, but serves Callaway County residents.

Rape and Abuse Crisis Service (RACS)

Phone:

Hotline: 1-800-303-0013

Hotline 573-634-4911

Website: <https://www.racsjc.org/> **Email:** racs@racsjc.org

of Beds: 30 beds

Length of Stay: As needed basis.

Length of Program: As needed basis.

Services Offered: The Jefferson City Rape and Abuse Crisis Service is a supportive counseling agency providing services for physically, emotionally, and sexually abused persons. Services provided by RACS are: emergency shelter, food, and clothing; counseling for victims and families; and referrals to appropriate agencies.

Eligibility/Service Population: Individuals in Jefferson City who have been physically, emotionally, or sexually abused by someone.

Restrictions: See eligibility/service population.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who

are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Salvation Army

Phone: 573-635-1975

Website: www.facebook.com/SalvationArmyJC

Address: 927 Jefferson Street, Jefferson City, Missouri

of Beds: 31 total for women, men and children.

Length of Stay: 90

Length of Program: Individualized.

Services Offered: Homeless assistance, shelter, volunteer, rent and utility assistance, food assistance, youth programs, summer camps, church services.

Eligibility/Service Population: located in Jefferson City, Missouri and the surrounding counties. Cole, Callaway, Moniteau, Morgan, Osage, and Miller.

Restrictions: No sex offenders. Background check for active warrants, and periodic evaluations.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence more recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Callaway County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT,

animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

The Rainbow House- Children's Emergency Shelter

Phone: 573.474.6600 **Website:** <https://www.rainbowhousecolumbia.org/> **Email:**

of Beds: 14 beds

Length of Stay: For youth in state care, length of stay is typically less than 30 days. For youth in crisis, length of stay can range between one week to two months.

Length of Program: There is a follow up with children after 30 days once they leave the shelter.

Services Offered: The Rainbow House Children's Emergency Shelter houses children in state custody on a temporary basis. Also, serves children referred by parent or guardian in emergency situations through crisis care and respite care. Services include crisis nurseries, runaway youth shelters, child advocacy centers, parenting skills classes and workshops. Clinical and therapy services are also offered to the families served.

Eligibility/Service Population: Children's Emergency Shelter can provide a safe haven for children from birth to 18 years of age.

Restrictions: Rainbow House is a Level 1 Shelter and cannot accept youth in state care that are above Level 1.

Therapy/Counseling Callaway County

Comprehensive Health Systems

Phone:

Office: (573) 248-1372

Crisis Line: (800) 252-9207

Website: <http://www.chsservices.net/> **Email:** tkrueger@chsservices.net

Services Offered: Community Psychiatric Rehabilitation, Psychosocial Rehabilitation Center (PSRC), and Healthcare Home.

Eligibility/Service Population: Adults 18 and over who have serious and persistent mental illness(es) that affect their functioning in day to day living.

Restrictions: See service population and eligibility.

East Central Missouri Behavioral Health

Phone: 573.582.1234

Crisis Line: 1.800.833.2064

Website: <http://www.arthurcenter.com/>

Services Offered: Outpatient services, Community Psychiatric Rehabilitation, case management, supported employment, Individual Placement and Support (IPS), Integrated Dual Disorders Treatment, crisis intervention, Federally Qualified Health Center (FQHC), Healthcare Home.

Eligibility/Service Population: Persons of all ages who need access to primary health care, dental, and behavioral health regardless of immigration status or ability to pay. The target population are those who have not had access to care due to lack of financial resources, complex needs, cultural or other barriers to accessing health care.

Restrictions: N/A

Coalition Against Rape & Domestic Violence (CARDV)

Phone: 24/7 Helpline: 573.642.4422

Office: 573-642-1418

Website: <http://callawaycardv.org>

Services Offered: Free and confidential counseling, support group sessions, crisis intervention and case management, emergency room advocacy, prevention education and advocacy, and court advocacy.

Eligibility/Service Population: Survivors and victims of intimate partner violence and/or sexual assault.

Restrictions: N/A

Fulton State Hospital

Phone: (573) 592-4100 **Website:** <https://dmh.mo.gov/fulton/> **Email:** fsh@dmh.mo.gov

Services Offered: Services include outpatient community-based services, targeted case management, day treatment/partial hospitalization, residential services, inpatient (hospitalization), respite, a treatment family home program, and community psychiatric rehabilitation.

Eligibility/Service Population: Individuals with mental illness in central and northern Missouri, including Callaway County, MO residents.

Restrictions: N/A

Missouri Girls Town

Phone: 573-642-0891 **Website:** <http://missourigirlstown.org>

Email: mburch@mogirlstown.org

Services Offered: Missouri Girls Town offers counseling and treatment programs. Treatment can range from individual, group, and/or family counseling. Services also include education, job skill training, extensive recreational opportunities, health programs, life skills programs, and after-care and outpatient programs.

Eligibility/Service Population: Services are offered to every young woman in any Missouri county.

Restrictions: Only available to young women.

DeafLEAD

Phone: Office: (573) 445-5005 (V/TTY)

Toll-Free: (800) 380-DEAF (V/TTY)

VideoPhone: (573) 303-5604

Text Line: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/mental-health-services.html>

Services Offered: DeafLEAD offers free mental health services to Deaf, hard of hearing, DeafBlind, and late-deafened individuals and their families.

Eligibility/Service Population: Services are offered to Deaf, hard of hearing, DeafBlind, and late-deafened individuals and their families.

Restrictions: Main office is located in Boone County, MO and the Outreach Office is located in St. Louis County, MO, but serves Central, MO residents.

McCambridge Center- Compass Health Network

Phone: 573-449-3953 or 573-227-3741

Website: <https://compasshealthnetwork.org/location/columbia-3/>

Services Offered: Offers behavioral health services for adults.

Eligibility/Service Population: Adults seeking treatment.

Restrictions: See eligibility/service population.

Center Pointe Hospital- Outpatient Services

Phone: 855-623-7016 **Website:** <https://centerpointehospital.com/about-us/our-mission/>

Email: mhudson@chcmo.net

Services Offered: Outpatient psychiatric and dual diagnosis (both substance use and mental health issues) treatment is provided through full-day partial hospitalization programs and half-day intensive outpatient programs. Outpatient levels of care include a Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP). Medication-assisted detoxification and recovery for addiction to opioids (heroin and prescription pain medications) is available at the discretion of the program medical director.

Eligibility/Service Population: Individuals experiencing moderately severe symptoms that do not require inpatient hospitalization.

Restrictions: See eligibility/service population.

Integrative Behavioral Health Clinic

Phone: 573-882-9871

Website: <http://ibhccomo.org/> **Email:** muibhc@gmail.com

Services Offered: Comprehensive Assessments for mental health, resource needs, and other health needs. Individual Counseling; Crisis Intervention; Case Management; Psycho-educational groups for substance abuse. Assessment of needs and referrals to resources - our clinic does not have any monetary services (e.g. bus passes or housing assistance). Free childcare offered during appointments.

Eligibility/Service Population: BHC services for anyone over the age of 18, regardless of the ability to pay

Restrictions: Serves Boone County, MO and the surrounding counties.

Lutheran Family and Children's Services- Pregnant or Parenting Youth

Phone: (573)815-9955 or 866-326- 5327 **Website:** <https://lfcsmo.org/>

Email: heatherw@lfcs.org

Services Offered: Services: Counseling for women experiencing an unplanned pregnancy, offers parenting skills or placing a child in an adoptive home; advocate for birth mother's role in her decision; some funding available for medical costs; adoptive services include domestic and international adoptions, as well as home studies and post-placement supervision. Group support, mentors and individualized case management support for youth who are pregnant or parenting is also offered.

Eligibility/Service Population: Women experiencing unplanned pregnancy.

Restrictions: See eligibility/service population. Pregnancy counseling is free, but there is a fee for adoptions and home studies.

True North of Columbia

Phone: Crisis Line: 573-875-1370

Toll Free Crisis Line: 1-800-548-2480

Crisis Line for Deaf: 1-800-380-3323

Website: <https://truenorthofcolumbia.org/>

Services Offered: True North emergency shelter provides a safe place for victims of domestic and sexual violence fleeing from their abuser. Our statewide hotline is available toll-free and provides referral information, emotional support and safety planning twenty-four hours a day, three hundred and sixty-five days a year. Additional services include crisis intervention,

counseling, case management, life skills, children's programs, and support groups. Counseling services are provided to both residential and non-residential clients.

Eligibility/Service Population: Victims of domestic or sexual violence seeking emergency shelter.

Restrictions: See eligibility/service population.

Substance Abuse Treatment Callaway County

Fulton State Hospital

Phone: (573) 592-4100 **Website:** <https://dmh.mo.gov/fulton/> **Email:** fsh@dmh.mo.gov

Services Offered: Treatment programs focus on providing a complete continuum of recovery services, including extended outpatient services in the community and, where possible, close to home. Services are individualized and have three basic levels of intensity. Treatment routinely includes assessment, individual and group counseling, family counseling, education, participation in self-help groups, and other structured, therapeutic measures. In addition, families can also participate in individual and group codependency counseling. Detoxification and residential support services are offered for those who need a safe drug free environment early in the treatment process.

Eligibility/Service Population: Individuals with seeking treatment for substance abuse in central and northern Missouri, including Callaway County, MO residents.

Restrictions: N/A

Fresh Start Sober Living in Columbia

Phone: 573.489.4640 **Website:** <https://freshstartcomo.com/>

Services Offered: Tenants are provided an alcohol, drug, and violence-free environment to aid in their path to restoration. All properties are located on bus routes and with-in walking/biking distance from downtown district, treatment centers, business districts, 12-step meetings, employment placement agencies, and social service centers.

Bedrooms include bed, dresser, Wi-Fi, TV with cable, desk and chair, nightstand, bed linens, bath towels and a box fan. Fresh start can also accommodate Home Plans for those being released by the Dept. of Corrections.

Eligibility/Service Population: Individuals actively seeking a drug and alcohol-free environment to continue or begin a process of recovery.

Restrictions: N/A

Cedar Ridge Treatment Center/Family Counseling Center

Phone: 573-346-6758 **Website:** <https://www.rehab.com/missouri/linn-creek>

Services Offered: The facility provides detoxification services to the public. The treatment center provides outpatient and residential short-term treatment care. There are special groups and programs for persons with co-occurring mental and substance abuse disorders, men, DUI and DWI offenders, and criminal justice groups.

Eligibility/Service Population: Individuals seeking substance abuse treatment.

Restrictions: No language assistance available.

The Crossroads Program

Phone: 573-256-8020 **Website:** www.thecrossroadsprogram.com

Address: 3605 South Providence Road, Suite 6, Columbia, MO 65203

Email: info@thecrossroadsprogram.com

Services Offered: They offer free consultations, free assessments, intensive outpatient services and rehab, an 8-week aftercare program for individuals who successfully complete the intensive outpatient program, individual substance abuse counseling, a variety of 12-step peer support groups designed specifically for teens and young adults, parental support groups, in-school support groups, and intervention programs in schools.

Eligibility/Service Population: Teens and young adults seeking rehabilitation/recovery from drug and alcohol dependency. Support available to parents, as well. Serves: Audrain, Boone, Callaway, Camden, Chariton, Cole, Cooper, Howard, Maries, Miller, Monroe, Moniteau, Osage, and Randolph Counties.

Restrictions: Located in Boone County, but serves youth from Monroe County.

Escape Alcohol and Drug Outpatient Counseling Center

Phone: 573-441-0120 **Website:** <http://www.escapealcoholdrugs.com/>

Services Offered: Outpatient alcohol and drug counseling center and provides SATOP programs. Accepts private insurance and fee for service

Eligibility/Service Population: Individuals seeking outpatient substance abuse treatment/

Restrictions: N/A

McCambridge Center

Phone: 573-449-3953 or 573-227-3741

Website: <https://compasshealthnetwork.org/location/columbia-3/>

Services Offered: Offers adult outpatient treatment services and residential services for adults.

Eligibility/Service Population: Adults seeking treatment.

Restrictions: See eligibility/service population.

Phoenix Programs

Phone: 573-875-8880 **Website:** <http://phoenixprogramsinc.org/>

Services Offered: Supportive housing services, case management, vocational support, group counseling, group education, individual counseling, and assessment.

Eligibility/Service Population: Individuals seeking SATOP, outpatient, residential services. Including family and veteran support.

Restrictions: N/A

Primrose Hill

Phone: 573-641-5047 **Website:** <https://primrosehilltc.com> **Email:** info@primrosehilltc.com

Services Offered: Primrose Hill is a 12-month residential recovery center for women and women with young children who have drug and alcohol addictions. Offers a faith-based approach to treatment.

Eligibility/Service Population: Women and children.

Restrictions: N/A

Turning Point Recovery Centers

Phone: 573-581-8828 **Website:** <https://www.turningpointrc.org/>

Services Offered: Men and women outpatient services and SATOP are available. Both group and Individual counseling is available on an outpatient basis. Additionally, educational groups and relapse prevention are available through Outpatient services. Codependency counseling is offered to significant others, wives, family of consumers.

Eligibility/Service Population: Individuals seeking substance abuse treatment.

Restrictions: N/A

Center Pointe Hospital- Outpatient Services

Phone: 855-623-7016 **Website:** <https://centerpointehospital.com/about-us/our-mission/>

Email: mhudson@chcmo.net

Services Offered: Outpatient psychiatric and dual diagnosis (both substance use and mental health issues) treatment is provided through full-day partial hospitalization programs and half-day intensive outpatient programs. Outpatient levels of care include a Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP). Medication-assisted detoxification and recovery for addiction to opioids (heroin and prescription pain medications) is available at the discretion of the program medical director.

Eligibility/Service Population: Individuals experiencing moderately severe symptoms that do not require inpatient hospitalization.

Restrictions: See eligibility/service population.

Drop-In Services Callaway County

My Life Clinic

Phone: 573-874-3561 **Website:** <http://www.mylifeclinic.org/> **Email:** info@mylifeclinic.org

Services Offered: My Life Clinic offers professional, confidential pregnancy medical services at no cost. Services include free pregnancy verification, limited ultrasound and STI screenings, pre-abortion screenings, Medicaid health insurance information, medical consultation, medical and community referrals, one on one mentoring, and one-month supply of prenatal vitamins.

Eligibility/Service Population: Women who are pregnant.

Restrictions: Must schedule an appointment online. Clinic is open Monday-Thursday 10am-5pm.

Good Samaritan Center

Phone: (573) 634-7776 **Website:** <http://midmosamaritan.org/about-us/>

Email: samaritan@midmosamaritan.org

Services Offered: Food assistance programs are available. volunteer dentists provide basic dental care on the facility site. Individuals can also be seen by volunteer physicians, nurses and psychologists, who treat those without health insurance or medical aid. The Good Samaritan Center also offers life skills programs: cooking, reading to children, and teaching individuals to help themselves. The Good Samaritan Center helps from volunteer attorneys and mediators in cases of unjust firings, children in risk of violence, families that face overwhelming debt due to catastrophic illness, and parents who've been abandoned by spouses. In the winter, individuals can find warm clothing at the Center, as well as get help with utility bills.

Eligibility/Service Population: Residents of Callaway, Cole, Osage, Maries, Moniteau, and Miller County.

Restrictions: Located in Cole County, but serves Southern Callaway County residents.

Food Pantries Callaway County

SERVE

Phone: 573-642-6388

Address: 4901 Co. Rd. 304 Fulton, MO. 65251

Services Offered: Food assistance provided once a month to families in need.

Restrictions: Families currently on any type of public assistance (TANF, food stamps, etc.) are eligible. Families are self-declaration- no proof is needed.

Shiloh United Methodist Church

Phone: 573-896-4565

Address: 2380 State Rd. AA, Holts Summit, MO 65043

Services Offered: S ERVE operates a Food Pantry here every second Thursday of the month in the afternoon.

Restrictions: N/A

Union Hill Baptist Church - Food Pantry

Phone: 573-896-4374

Address: 460 S. Summit Dr., Holts Summit, MO 65043

Services Offered: A food pantry is currently housed at Union Hill and is open in the fellowship hall of the activities building every Tuesday and Thursday morning from 9:30-11:30.

Restrictions: Open Tuesday and Thursday morning from 9:30-11:30.

Oak Chapel Food Pantry

Phone: 573-896-4374

Address: Court Street United Methodist Church, 719 Court Street, Fulton, MO 65251

Services Offered: Meals served Monday-Friday, 10:30am- 12:30pm.

Restrictions: N/A

Fulton Soup Kitchen

Phone: (573) 310-6013

Address: 214 West 4th Street, Fulton, MO 65251

Services Offered: Dinner is served Monday-Friday 5:30pm-6:30pm.

Restrictions: The Soup Kitchen will be closed during Fulton School District closures, and all national holidays. Also closed for inclement weather and state holidays.

The Good Samaritan Center

Phone: (573) 634-7776

Address: 1310 E. McCarty Street, Jefferson City, MO 65101

Services Offered: Offers USDA commodities and pantry items one time a month (additional pantry items available in the event of an emergency). Pantry Hours are M-Th 9:30 AM to 11:00

AM, and Thursday 4:00 PM to 5:30 PM. During the Holidays, food is offered (uncooked) to families based on income guidelines.

Restrictions: Located in Cole County, but serves Southern Callaway County residents.

Employment Services Callaway County

Kingdom Projects

Phone: 573-642-7333 **Website:** <http://kingdomprojects.org/>

Email: office@kingdomprojects.org

Services Offered: Structured employment sheltered workshop.

Eligibility/Service Population: Individuals with a disability that requires career assistance.

Restrictions: See eligibility/service population.

Mers Goodwill Industries

Phone: 573-355-8139 **Website:** <https://mersgoodwill.org/>

Services Offered: Job readiness training, job search assistance, career exploration assessment, family development advocates, financial assistance for approved career and technical training programs, on the job training, supplies for job searching and job retention, clothes closet.

Eligibility/Service Population: Families of TANF.

Restrictions: See service eligibility/population.

Missouri Job Center

Phone: 573-642-7760 **Website:** <https://jobs.mo.gov/career-centers>

Services Offered: Assists job seekers with job matching services at no cost. Individuals can file for Unemployment, explore their career options; get a resume review; have a mock interview; learn about job searching skills and more.

Eligibility/Service Population: Individuals seeking employment services.

Restrictions: N/A

Columbia Job Center

Phone: 573-441-6361

Toll-Free: 1-888-728-5627

Website: <https://jobs.mo.gov/career-centers> **Email:** columbia@ded.mo.gov

Services Offered: Assists job seekers with job matching services at no cost. Individuals can file for Unemployment, explore their career options; get a resume review; have a mock interview; learn about job searching skills and more.

Eligibility/Service Population: Individuals seeking employment services.

Restrictions: N/A

Mexico Missouri Job Center

Phone: 573-441-6361

Toll-Free: 1-888-728-5627

Website: <https://jobs.mo.gov/career-centers> **Email:** columbia@ded.mo.gov

Services Offered: Assists job seekers with job matching services at no cost. Individuals can file for Unemployment, explore their career options; get a resume review; have a mock interview; learn about job searching skills and more.

Eligibility/Service Population: Individuals seeking employment services.

Restrictions: N/A

Missouri Division of Vocational Rehabilitation

Phone: 573-751-2343 **Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation/jefferson-city-vr>

Email: justin.lucas@vr.dese.mo.gov

Services Offered: Assists individuals with a disability to find, keep, or advance in a job. Vocational Rehabilitation (VR) Counselors help determine eligibility for services.

Eligibility/Service Population: Individuals with a physical or mental impairment that causes difficulties working.

Restrictions: See eligibility/service population.

Missouri Women's Business Center

Phone: 573-818-2980

Website: <http://mowbc.org/>

Services Offered: Provides resources, support, and networks for women seeking to start or grow their own businesses. Our offerings include classes, workshops, networking opportunities, individualized business and counseling.

Eligibility/Service Population: Women seeking to start or own their own business.

Restrictions: Serves Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau and Osage as a program of Central Missouri Community Action.

S.E.R. National

Phone: 573-886-8988 **Website:** <https://ser-national.org/> **Email:** info@ser-national.org

Services Offered: Offers training, employment, and community service opportunities for mature workers. Helps mature individuals enter the workforce, secure more challenging positions, move into new career areas, or supplement their income

Eligibility/Service Population: Age 55 and older that meet specific income guidelines.

Restrictions: See eligibility/service population.

SkillUp Program

Phone: 573-642-3316 **Website:** <https://mydss.mo.gov/food-assistance/food-stamp-program>

Email: columbia@ded.mo.gov

Services Offered: The SkillUP program offers Food Stamp recipients in Missouri the opportunity to gain skills, training or work experience. The SkillUP Program is funded by the United States Department of Agriculture (USDA) Food and Nutrition Service (FNS).

SkillUP is offered at no cost to the participant and helps promote employability and self-sufficiency.

Eligibility/Service Population: unemployed and underemployed Supplemental Nutrition Assistance Program (SNAP) recipients.

Restrictions: See eligibility/service population.

Welcome Home

Phone: 573-443-8001 **Website:** <https://www.welcomeveterans.org/>

Services Offered: Provides temporary housing, homeless prevention, and rapid re-housing services to Veterans who are imminently homeless or experiencing homelessness. Provides emergency food, day services, and employment readiness services.

Eligibility/Service Population: Veterans and their families who are homeless or at risk of homelessness.

Restrictions: See eligibility/service population.

The Rainbow House

Phone: 573.818.8288 **Website:** <https://www.rainbowhousecolumbia.org/>

Services Offered: Services include helping providing resources for food, clothing, work documents, helping to get back into school, employment and housing. Rainbow House Outreach Program provides homeless youth with hope and possibilities to begin a journey into adulthood with a foundation. Clinical and therapy services are also offered to the families served.

Eligibility/Service Population: Youth age 16-21 who are homeless or at risk of homelessness, due to unfavorable or abusive situations in their current environment.

Restrictions: Rainbow House is a Level 1 Shelter and cannot accept youth in state care that are above Level 1.

Legal Services Callaway County

Callaway County Circuit Court

Phone: 573-642-0777 **Website:** <http://callawaycounty.org/> **Email:**

Services Offered: Services include providing an ex-parte/order of protection.

Eligibility/Service Population: Adults, who have been abused, stalked or threatened by someone they are or have been romantically involved with, or are related to.

Restrictions: See eligibility/service population.

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants

Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

DeafLEAD

Phone:

Office: (573) 445-5005 (V/TTY)

Toll-Free: (800) 380-DEAF (V/TTY)

VideoPhone: (573) 303-5604

Text Line: Text HAND to 839863

Website: <https://www.deafinc.org/>

Services Offered: DeafLead provides free ASL interpreting services to Deaf victims of crime who are utilizing legal services or law enforcement in anyway.

DeafLEAD offers services to prosecuting and private attorneys, child protective service providers, family justice centers, or any agencies that provide legal services or support.

DeafLEAD has assisted communication in: reporting the crime, domestic violence or sexual assault, SAFE/SANE exams, forensic interviewing, filling out an ex parte, requesting full orders of protection, and filling out crime victim's compensation forms.

Eligibility/Service Population: Deaf or hard of hearing victims of crime.

Restrictions: Main office is located in Boone County, MO and the Outreach Office is located in St. Louis County, MO, but serves Central, MO residents.

Good Samaritan Center

Phone: (573) 634-7776 **Website:** <http://midmosamaritan.org/about-us/>

Email: samaritan@midmosamaritan.org

Services Offered: Good Samaritan Center helps from volunteer attorneys and mediators in cases of unjust firings, children in risk of violence, families that face overwhelming debt due to catastrophic illness, and parents who've been abandoned by spouses. In the winter, individuals can find warm clothing at the Center, as well as get help with utility bills. Food assistance programs are available. volunteer dentists provide basic dental care on the facility site. Individuals can also be seen by volunteer physicians, nurses and psychologists, who treat those without health insurance or medical aid. The Good Samaritan Center also offers life skills programs: cooking, reading to children, and teaching individuals to help themselves. The

Eligibility/Service Population: Residents of Callaway, Cole, Osage, Maries, Moniteau, and Miller County.

Restrictions: Located in Cole County, but serves Southern Callaway County residents

Mid-Missouri Legal Services

Phone: Columbia Office: 573-442-0116 | Toll-free: 800-568-4931 | TTY: 800-735-2966

Address: 1201 West Broadway Columbia, MO 65203

Website: www.mmls.org

Email: N/A

Services Offered: They provide free civil legal services to low-income individuals. Types of civil cases handled include: divorce hearings, paternity/custody issues, orders of protection, unemployment compensation, temporary assistance/welfare, food stamp denial or termination, Medicaid applications, education IEP's, healthcare access, consumer problems, bankruptcies, utility terminations, landlord/tenant issues, child support issues, and more.

Eligibility/Service Population: Low income individuals.

Restrictions: Civil cases only, must reside in service area: Audrain, Boone, Callaway, Chariton, Cole, Cooper, Howard, Miller, Moniteau, Osage, Randolph. Individuals must complete an over-the-phone application and be accepted before receiving services. Cases are then reviewed before moving forward. MMLS does not aid in any criminal issue, including traffic tickets.

Our Safe Place

Phone:

Hotline: 800.246.2280

Local Hotline: 573.2280

Office: 573.581.3835 **Website:** <http://www.audraincountycrisis.org/> **Email:**

Services Offered: Services include emergency shelter, support groups, one-on-one peer advocacy, court advocacy, crisis intervention, hospital and law enforcement accompaniment, and other essential services. All services are free and confidential.

Eligibility/Service Population: Victims of sexual and domestic violence.

Restrictions: N/A

Good Samaritan Center

Phone: (573) 634-7776 **Website:** <http://midmosamaritan.org/about-us/>

Email: samaritan@midmosamaritan.org

Services Offered: Food assistance programs are available. volunteer dentists provide basic dental care on the facility site. Individuals can also be seen by volunteer physicians, nurses and psychologists, who treat those without health insurance or medical aid. The Good Samaritan Center also offers life skills programs: cooking, reading to children, and teaching individuals to help themselves. The Good Samaritan Center helps from volunteer attorneys and mediators in cases of unjust firings, children in risk of violence, families that face overwhelming debt due to catastrophic illness, and parents who've been abandoned by spouses. In the winter, individuals can find warm clothing at the Center, as well as get help with utility bills.

Eligibility/Service Population: Residents of Callaway, Cole, Osage, Maries, Moniteau, and Miller County.

Restrictions: Located in Cole County, but serves Southern Callaway County residents.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

The Midwest Innocence Project (MIP)

Phone: 816.221.2166 **Website:** <https://themip.org> **Email:** Office@themip.org

Population/Eligibility: MIP is dedicated to exonerating wrongfully convicted people in Missouri, Kansas, Arkansas, Iowa, and Nebraska.

Services Offered: The Midwest Innocence Project's mission is to educate about, advocate for, and obtain and support the exoneration and release of wrongfully convicted people in the Midwest.

Restrictions: See service population/eligibility.

Arch City Defenders

Phone:

Main: 855.724.2489

Local:314.361.8834

Website: <https://www.archcitydefenders.org/> **Email:** intake@archcitydefenders.org

Population/Eligibility: Low income/poor, People of color

Services Offered: Provide holistic legal advocacy to low income individuals and people of color. Includes direct services, impact litigation, policy and media advocacy

Restrictions: N/A

National Organization for Victim Assistance

Phone: Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: N/A

Women's Law

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to anyone, people of all genders, who reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: The email hotline is closed to new users between June 26-June 28, 2019.

National Crime Victim Law Institute

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web-based resource offers a state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: The email hotline is closed to new users between June 26-June 28, 2019

Language Access/ Translation Services Callaway County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Callaway County

ACCIS Hotline

Phone: 1.800.246.2280

Website: <http://audraincountycrisis.org/>

Services Offered Offers information, referrals and emotional support to victims of domestic and sexual violence.

Eligibility/Service Population: Victims of domestic and sexual violence seeking support.

Restrictions: N/A

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Arthur Center ACI Hotline

Phone: 1/800-833-2064

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis

Restrictions: Serves Counties: Audrain, Callaway, Monroe, Montgomery, Pike, Ralls

Coalition Against Rape & Domestic Violence (CARDV)

Phone: 24/7 Helpline: 573.642.4422

Office: 573-642-1418

Website: <http://callawaycardv.org>

Services Offered: CARDV's help line is available 24/7 to victims and survivors of intimate partner violence and sexual assault, and for those who may not be sure whether or not their relationship is abusive. Victim advocates can answer questions individuals may have about

different types of abuse, what kind of help is available and how to access it, and emergency safety planning. Individuals may also send secure, confidential emails on the CARDV website.

Eligibility/Service Population: Victims and survivors of intimate partner violence and sexual assault.

Restrictions: N/A

DAWN

Phone:

24 Hours Video Phone: 202.559.5366 **Website:** <http://deafdawn.org/>

Email: Emergency E-mail Hotline (Mon – Fri 9 a.m. – 5 p.m.): hotline@deafdawn.org

Services Offered: Provides support to Deaf survivors of domestic violence, sexual abuse, and/or stalking. Services include resource referrals, case management, wraparound services, peer advocacy, counseling, support groups, and resiliency education classes.

Eligibility/Service Population: Deaf survivors of domestic violence, sexual abuse, and/or stalking.

Restrictions: N/A

DeafLead

Phone:

Crisis Interpreting Services Text Line: (573)-529-1207

Office: (573) 445-5005 (V/TTY)

Toll-Free: (800) 380-DEAF (V/TTY)

VideoPhone: (573) 303-5604

Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/24-hour-free-crisis-interpreting.html>

Services Offered: DeafLEAD provides services to individuals who are d/Deaf, DeafBlind, hard of hearing, late-deafened, and hearing victims of crime.

Eligibility/Service Population: Any central Missouri resident in crisis.

Restrictions: N/A

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

Love is Respect

Phone:

Hotline: 1-866-331-9474

TTY: 1-866-331-8453 **Website:** <https://www.loveisrespect.org/for-yourself/>

Services Offered: Love Is Respect advocates are trained on issues related to dating abuse and healthy relationships, as well as crisis intervention. Advocates can offer safety planning and can assist in finding local resources.

Eligibility/Service Population: Those who have questions about dating or feel as if their relationship is unhealthy.

Restrictions: N/A

Missouri DeafLine

Phone: 800-380-DEAF(3323)

573-445-5108 or text HAND to 839863

Website: <http://www.missouricrisisline.com>

Services Offered: DeafLine Missouri is a 24-hour resource and crisis line focused on providing services directly to Deaf, Hard of Hearing, and Deaf/blind individuals. Deafline Missouri is also available for anyone seeking support for Deaf, Hard of Hearing, or Deaf/blind related issues.

Eligibility/Service Population: Any Missouri resident in crisis.

Restrictions: N/A

Missouri Crisis Line

Phone: 1-888-761-4357 **Website:** <http://www.missouricrisisline.com/>

Services Offered: Speak with or text with a crisis worker.

Eligibility/Service Population: Any Missouri resident in crisis.

Restrictions: N/A

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Address: (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Address: (Services likely accessed through call line only, No address provided)

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

National Runaway Safeline

Phone: 1.800.786.2929 **Website:** <https://www.1800runaway.org/> **Email:**

Services Offered: The mission at the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. Individuals can also chat or email from the National Runaway Safeline website.

The 24-hour crisis line has an experienced front-line team member ready to help. It's anonymous, confidential and free.

Eligibility/Service Population: Runaway youth and teens.

Restrictions: N/A

The National Suicide Prevention Hotline

Phone:

English Lifeline: 1-800-273-8255

Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

Website: <https://suicidepreventionlifeline.org/>

Services Offered: The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

Eligibility/Service Population: The Lifeline supports those in crisis or those who know someone in crisis.

Restrictions: N/A

U.S. National Sexual Assault Hotline

Phone: 1-800-656-46733

TTY: 1-800-787-3224

Website: <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

Services Offered: National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

Eligibility/Service Population: Victims of sexual assault.

Restrictions: N/A

Rape and Abuse Crisis Service (RACS)

Phone:

Hotline: 1-800-303-0013

Hotline 573-634-4911

Website: <https://www.mocadsv.org/> **Email:**

Services Offered: The Jefferson City Rape and Abuse Crisis Service is a supportive counseling agency providing services for physically, emotionally, and sexually abused persons. Services provided by RACS are: emergency shelter, food, and clothing; counseling for victims and families; and referrals to appropriate agencies.

Eligibility/Service Population: Individuals in Jefferson City who have been physically, emotionally, or sexually abused by someone.

Restrictions: See eligibility/service population.

True North of Columbia

Phone: Crisis Line: 573-875-1370

Toll Free Crisis Line: 1-800-548-2480

Crisis Line for Deaf: 1-800-380-3323

Website: <http://truenorthofcolumbia.org/> **Email:**

Services Offered: Referral information, emotional support and safety planning; Toll Free in Missouri available 24 hours a day 7 days a week, 365 days a year.

Eligibility/Service Population: Individuals in Jefferson City who have been physically, emotionally, or sexually abused by someone.

Restrictions: See eligibility/service population.

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

Address: (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Address: (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Callaway County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Central Missouri Stop Human Trafficking *

Phone: Hotline: (866) 590-5959

Office: (866) 590-5959 **Website:** <http://www.stophumantraffickingmo.com/>

Email: help@stophumantraffickingmo.com

Services Offered: Provides: crisis intervention, court advocacy, care management, women's support groups, and motel placement. Direct services to victims of human trafficking include financial assistance for urgent or unmet needs, advocacy, and support to connect with resources throughout their journey toward wholeness. Services also included education and training on human trafficking, available to any professional or civic group.

Eligibility/Service Population: Children and teenagers who are victims of domestic and sexual violence.

Restrictions: N/A

Human Trafficking Prevention Programming Callaway County

none