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**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

## Shelters Cape Girardeau County

### Amen Center

**Phone:**

Office: (573) 794-2900

Cell Phone: (573) 576-1113 or (573) 275-8716

**Website:** <http://www.amencenter.org/>

**Email:** [Help@AmenCenter.org](mailto:Help@AmenCenter.org)

**# of Beds:** 55 beds

**Length of Stay:** On an as needed basis.

**Services Offered:** Assists families and individuals to recover from a setback, crisis, or tragedy that will require a place of refuge for a transitional period.

**Eligibility/Service Population:** Individuals and families in need of housing.

**Restrictions:** Individuals must be ready and willing to make progress towards goals. Center is not equipped to shelter individuals with substance addictions.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## Safe House for Women

**Phone:**(573) 651-1614 **Website:** <https://www.semosafehouse.org/>

**Address:** P.O. Box 1167, Cape Girardeau, MO 63702

**# of Beds:** Space for 16-22 women and children with 5 bedrooms

**Length of Stay:** Varies

**Length of Program:** Varies

**Services Offered:** Shelter, therapy, transitional housing, court advocacy, case management, counseling

**Eligibility/Service Population:** Women survivors of domestic violence and/or sexual assault and their children.

**Restrictions:** Serves Bollinger, Cape Girardeau, Scott counties.

## Regional Family Crisis Center

**Phone:** 877-527-4747 1-573-547-2480

**Address:** P.O. Box 231, Perryville, MO 63775

**Website:** <https://www.regionalfamilycrisiscenter.org/>

**Email:** [rfcc\\_info@yahoo.com](mailto:rfcc_info@yahoo.com); [betty\\_regionalfamilycc@yahoo.com](mailto:betty_regionalfamilycc@yahoo.com)

**# of Beds:** Undisclosed

**Length of Stay:** 90 days, case by case

**Length of Program:** Follow up program after leaving shelter is individualized.

**Services Offered:** Emergency shelter, Shelter, group and individual counseling, domestic violence and/or sexual assault court advocacy, case management, safety planning, crisis hotline.

**Eligibility/Service Population:** Adult and child victims of domestic violence. Women and their children 17 and under.

**Restrictions:** Located in Perryville, Missouri but serves Bollinger, Cape Girardeau, Madison, Perry, St. Francois, Ste. Genevieve Counties.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## Youth Shelters Cape Girardeau County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri. Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle — St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577

| St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential

Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November **New Organization**

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri.



Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.



## Therapy/Counseling Cape Girardeau County

### Community Counseling Center

**Phone:** 573-335-1424

**Address:** 341 N Main St, Cape Girardeau, MO 63701

**Website:** <http://www.cccntr.com/>

**Services Offered:** Provides a full array of comprehensive behavioral health services, and case management.

**Eligibility/Service Population:** Individuals experiencing mental illness.

**Restrictions:** Located in Fredericktown, Missouri but serves all Madison County. Serves Counties: Bollinger, Cape Girardeau, Madison, Perry, and Ste. Genevieve.

### DeafLead

**Phone:** Crisis Interpreting Services Text Line (573) 529-1207 Deaf VP Crisis Line (321) 800-3323

Hotline (Toll-Free) or Text HAND to 839863 (888) 761-4357 Office (573) 445-5005

**Website:** [www.deaflead.com](http://www.deaflead.com)

**Services Offered:** Services include therapy for adults, children and teens, domestic and sexual violence advocacy services.

**Eligibility/Service Population:** Services specific for Deaf, hard of hearing, late-deafened and DeafBlind survivors.

**Restrictions:** Serves all counties in the state. Main office located in Columbia.

### Family Counseling Center Inc.

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org>

**Services Offered:** Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

**Eligibility/Service Population:** Adults and Children

**Restrictions:** Restricted to Southern Missouri, serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

### Safe House for Women

**Phone:**(573) 335-7745 **Website:** <https://www.semosafehouse.org/>

**Services Offered:** Individual counseling and Support Groups

**Eligibility/Service Population:** Anyone who has been affected by or has experienced domestic and/or sexual violence

**Restrictions:** N/A

## Southeast Missouri Network Against Sexual Violence

**Phone:**(573) 332-1900 **Crisis Hotline:** 877-820-6278 **Website:** <https://www.semonasv.org/>

**Address:** 1359 N. Mt. Auburn Rd. Cape Girardeau, MO 63701

**Email:** info@semonasv.org

**Services Offered:** Therapy for adults and children, legal advocacy, forensic interviewing. Individual counseling for youth ages 3-18 who have been sexually abused, adults who were abused as children, rape survivors, family members and significant others who have of those who have been raped or sexually abused; Crisis intervention counseling for those who have recently experienced rape or sexual abuse

**Eligibility/Service Population:** Victims of rape or sexual abuse and their families

**Restrictions:** Counties Served: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Pemiscot, Perry, Scott, Stoddard

## Substance Abuse Treatment Cape Girardeau County

### Cape Girardeau Treatment Center (New Season)

**Phone:** New Patients- (877) 284-7074 Existing Patients-(573) 335-4333

**Website:** [www.newseason.com](http://www.newseason.com)

**Email:** [capegirardeau.mo@cmglp.com](mailto:capegirardeau.mo@cmglp.com)

**Services Offered:** Medication-Assisted Treatment, Medically supervised withdrawal, outpatient services. Outpatient opioid centers help patients safely recover from addictions to heroin and prescription painkillers. Our comprehensive treatment plans combine counseling with medication-assisted treatment using methadone, buprenorphine or Suboxone. Their team of addiction treatment specialists are doctor-led and deliver the highest quality care to each patient.

**Eligibility/Service Population:** Patients struggling with addiction

**Restrictions:** Adults 18+ only.

### Family Counseling Center Inc.

**Phone:**(573) 651-4177 **Website:** <http://www.fccinc.org>

**Services Offered:** A full array of behavioral healthcare services include individual and group therapy, outpatient services, case management, physician services, medication management, residential services, inpatient services, housing services, CSTAR, 24-hour crisis intervention, and prevention / education programs. Kennett office offers inpatient treatment program, and outpatient treatment. All locations now have teens substance abuse programs.

**Eligibility/Service Population:** Everyone

**Restrictions:** N/A

### Family Counseling Center Inc. (Adolescent CSTAR, Cape Girardeau)

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org>

**Services Offered:** Adolescent CSTAR provides outpatient services at satellite location; 20 South Sprigg Street in Cape Girardeau, MO. Satellite locations provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** 12-17 years of age.

**Restrictions:** Business hours for satellite offices are Monday through Friday from 8:00am to 5:00pm. Accepts Medicaid, sliding scale fee for services available.

### Family Counseling Center Inc. (West Plains Adolescent CSTAR Treatment Center)

**Phone:** (417) 257-9152 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 3411 Division Drive, West Plains, MO

**Services Offered:** The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The West Plains Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient

supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in West Plains, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

## Family Counseling Center Inc. (Kennet Adolescent CSTAR Treatment Center)

**Phone:** (573) 888-6545 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 1109 Jones Street, Kennet, MO

**Services Offered:** The Kennett Adolescent CSTAR program has two (2) residential group homes. The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The Kennet Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Kennet, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

## Family Counseling Center (Adolescent CSTAR Program, Poplar Bluff Outpatient)

**Address:** 3001 Warrior Lane, Poplar Bluff, MO.

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Poplar Bluff, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm.

## Family Counseling Center (Adolescent CSTAR Program, Cape Girardeau Outpatient)

**Address:** 20 South Sprigg Street, Cape Girardeau, MO

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm

## Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

**Services Offered:** The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is

important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

**Eligibility/Service Population:** for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

## Gibson Recovery Center/ Hillcrest Point

**Phone:** 573-332-0416 **Email:** Contact through website form.

**Website:** [www.gibsonrecoverycenter.org](http://www.gibsonrecoverycenter.org)

**Services Offered:** Residential care, outpatient care, detox, counseling. Medication Assisted Recovery, Medical Care, Psychiatric and psychological services, living/coping skills education, employment services, and case management

**Eligibility/Service Population:** Men and women experiencing substance use disorder.

**Restrictions:** Adults only for residential services. Financial assistance is available for Missouri Residents. For out of state residents, we accept private insurance or negotiated private pay.

## Vision House

**Phone:** (573) 332-0416 **Website:** <http://www.gibsonrecoverycenter.org/visionhouse/>

**Services Offered:** Medication Assisted Recovery, Medical Care, Psychiatric and psychological services, living/coping skills education, employment services, and case management

**Eligibility/Service Population:** Women in recovery

**Restrictions:** Adults

## Drop-In Services Cape Girardeau

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

### Peer Impact Center (Community Counseling Center)

**Phone:**(573) 803-0322 **Website:** [www.peerimpactcenter.com](http://www.peerimpactcenter.com) **Email:**

[peersupport@peerimpactcenter.com](mailto:peersupport@peerimpactcenter.com)

**Address:** 113 S Silver Springs Rd #101, Cape Girardeau, MO 63703

**Services Offered:** Place where people with mental health disorders can come drop by for peer support, utilize the resources available or just to drop in to visit and participate in activities. : The Center offers support groups in Illness Management, Recover/Co-Occurring, Whole Health Action Management, Wellness Recovery Action Plan, and Peer Support. The Center has a computer room where consumers can access the internet. Consumers can use the computers to learn computer skills, complete job and other applications, access social media, and a host of other things. There is also a resource area for use by consumers

**Eligibility/Service Population:** Adults

**Restrictions:** Open 7 days a week 4:00pm - 10:00pm



## Food Pantries Cape Girardeau

### The Apostolic Promise Church

**Phone:** (573) 334-0745

**Address:** 750 N. Mt. Auburn Rd. Cape Girardeau, MO 63701

**Services Offered:** USDA food boxes and other shelf stable food items, diapers, paper towels, etc

**Restrictions:** Open every Friday 10:00-12:00 and second Thursday of the month 12:00-2:00

### Catholic Food Pantry

**Phone:** (573) 335-9347

**Address:** 134 South Sprigg Cape Girardeau, MO 63703

**Services Offered:** Food Pantry

**Restrictions:** First three Tuesdays and Saturdays of each month, 9:00am-11:30am; Need photo ID and proof of residence

### Christ Episcopal Church

**Phone:** (573) 335-2997

**Address:** 101 N. Fountain Cape Girardeau, MO 63701

**Services Offered:** Food pantry, community meal on last Saturday of each month at 4:30pm

**Restrictions:** Monday and Thursday 10:00 am-11:15 am; must live within 6 blocks of the church and provide proof of residence and photo identification. Can receive help once per month

### FISH Volunteers of Cape Girardeau

**Phone:** (573) 334-0207

**Address:** 106 South Sprigg PO Box 327 Cape Girardeau, MO 63702

**Services Offered:** Emergency food pantry

**Restrictions:** Only serves Cape Girardeau city limits; may receive assistance 3 times a year; Must call first

### House of Hope

**Phone:** (573) 335-4858

**Address:** 1000 Ranney Ave Cape Girardeau, MO 63703

**Services Offered:** Food Pantry and hot meal at the same time

**Restrictions:** Third Monday of the Month from 5:30pm-6:30pm; Income guidelines apply for USDA program but not for meal

### Jackson Food Pantry

**Phone:** (573) 243-8415

**Address:** 212 South High Jackson, MO 63755

**Services Offered:** Food pantry.

**Restrictions:** Serves Cape Girardeau County not city; 9:00 am -12:00 pm, 1:00 pm-3:00 pm Monday and Thursday; Receive help once per month; Must provide ID, Social Security number for all individuals in the home, and current utility bill

## Red Star Baptist Church

**Phone:** (573) 335-3381

**Address:** 1301 N. Main Cape Girardeau, MO 63701

**Services Offered:** Food

**Restrictions:** 9:00am-11:00am 4th Saturday of the month; Limited to one time per month

## Employment Services Cape Girardeau

### Missouri Job Center

**Phone:** (573) 290-5766; Toll Free (888) 728-5627 **Website:**<https://jobs.mo.gov> **Email:**  
**Services Offered:** Assist clients with skills assessment, job training, employment search and workshops.  
**Eligibility/Service Population:** Individuals seeking job skills and employment.  
**Restrictions:** None

### Preferred Family Healthcare

**Phone:** (573) 334-4477 **Website:**<http://pfh.org/> **Email:**  
**Services Offered:** Help individuals find and keep employment  
**Eligibility/Service Population:** Everyone  
**Restrictions:** None

### State of Missouri: Division of Vocational Rehabilitation Cape Girardeau

**Phone:**(573) 290-5788 **Website:**[www.vr.dese.mo.gov](http://www.vr.dese.mo.gov) **Email:** [info@vr.dese.mo.gov](mailto:info@vr.dese.mo.gov)  
**Services Offered:** Job interview training, job search/placement, vocational assessment, vocational rehabilitation  
**Eligibility/Service Population:** Individuals seeking employment assistance.  
**Restrictions:** None

## Legal Services Cape Girardeau

### Cape Girardeau County Victim's Advocate

**Phone:** (573) 243-2430 **Website:** <http://www.capecounty.us/>

**Services Offered:** Notification of dates for Court appearances, sentencing notification, referral to social service agencies, assistance completing applications for crime victim compensation, help obtaining protection from the defendant, return of recovered personal property, help obtaining restitution, help with intercession with an employer or creditor, answers to questions about the case.

**Eligibility/Service Population:** Anyone that is a victim of a crime

**Restrictions:** None

### Legal Services of Southern Missouri Cape Girardeau

**Phone:** (573) 651-4806 **Website:** [www.lsosm.org](http://www.lsosm.org)

**Services Offered:** Advocacy, general legal aid, legal counseling, legal issues education/information, legal representation, permanent restraining orders, temporary restraining orders.

**Eligibility/Service Population:** LSSM provides representation to the low-income and elderly in civil matters only. Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem. LSSM may accept cases in the following areas of law: Domestic/Sexual Violence, Family, Consumer, Housing, Public Benefits, and Elder Law.

**Restrictions:** By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases. LSSM's legal services are free; however, clients may be responsible for court costs.

### The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

### Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.  
**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** ncvli@lclark.edu

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Regional Family Crisis Center

**Phone:** 877-527-4747

**Address:** P.O. Box 231, Perryville, MO 63775

**Website:** <https://www.regionalfamilycrisiscenter.org/>

**Email:** rfcc\_info@yahoo.com

**Services Offered:** Court advocacy to assist with ex-parte orders, child protection order, accompany survivors to court hearings, and make recommendations for pro-bono assistance and legal services.

**Eligibility/Service Population:**

**Restrictions:** Located in Perryville, Missouri but serves Bollinger, Cape Girardeau, Madison, Perry, St. Francois, Ste. Genevieve Counties.

## Safe House for Women

**Phone:**(573) 651-1614 **Website:** <https://www.semosafehouse.org/>

**Address:** P.O. Box 1167, Cape Girardeau, MO 63702

**Services Offered:** Connects victims to free or low cost legal services, help request protection orders, go to court with victims, and provide emotional support

**Eligibility/Service Population:** Victims of domestic violence

**Restrictions:** Serves Counties: Bollinger, Cape Girardeau, and Scott.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Address:** P.O. Box 1409, Jefferson City, MO 65102

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration,

public school records, social service records for public benefits, library cards, city or county records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## Southeast Missouri Network Against Sexual Violence

**Phone:** (573) 334-5866 **Website:** <http://fcsmo.org/locations/southeast-office/>

**Email:** info@semonasv.org

**Address:** Contact Address information not available.

**Services Offered:** Victim Advocacy- advocates provide ongoing support for the victims and their families throughout the investigation and legal processes, if the case requires. The advocates will help victims understand the court system and what will happen when they testify as well as notify them of legal proceedings. Forensic interviewing- A forensic interview is an objective, non-leading, age and developmentally appropriate process that limits additional trauma to the child. The goal of the interview is to provide a safe environment where the child is invited to talk about matters of concern. Adults may also utilize our forensic interview process to aid in the investigation of their case, if they choose.

**Eligibility/Service Population:** Child and adult victims of sexual violence

**Restrictions:** Serves counties: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Perry, Pemiscot, Scott, and Stoddard. Office located in Cape Girardeau.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email "hotline".

## Language Access/ Translation Services Cape Girardeau

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Address:** 2502 W Ash St, Columbia, MO 65203

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.



## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teleguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services Cape Girardeau

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Birthright of Cape Girardeau

**Phone:** 24/7 Helpline: 1.800.550.4900

**Services Offered:** Offers information about pregnancy, childbirth, adoption, prenatal care, community programs, parenting skills child care. Birthright gives referrals to medical support, financial resources, housing, legal and social assistance, as well as professional counseling. You can contact them via the hotline or the 24/7 chatline on their website.

**Eligibility/Service Population:** Pregnant women.

**Restrictions:** N/A

### Crisis Line-Community Counseling Center

**Phone:** (800) 356-5395 **Website:** <http://www.ccntr.com/>

**Services Offered:** Individuals who are at risk of harming themselves or others

**Eligibility/Service Population:** Everyone in service area.

**Restrictions:** Bollinger, Cape Girardeau, Madison, Perry, and Ste. Genevieve.

\*\*After hour calls are directed to the Missouri Crisis Access Response System (MOCARS) crisis line or to the "Talk, Listen, Care" "TLC line" telephone numbers.

### DeafLine Missouri

**Phone:** 800-380-3323

**Services Offered:** Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

**Eligibility/Service Population:** Deaf and hard of hearing individuals.

**Restrictions:** Statewide program.

### Family Counseling Center (FCC) Behavioral Health

**Phone:** (800) 356-5395 **Website:** <http://www.fccinc.org>

**Services Offered:** 24 hour crisis line. Immediate stabilization of acute symptoms of mental illness and distress.

**Eligibility/Service Population:** Adults and Children in service area.

**Restrictions:** Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynolds, Carter, Ripley, Wayne, Butler, Stoddard, Cape Girardeau, Scott, Mississippi, New Madrid, Pemiscott, Dunklin counties served.

## Haven House of Poplar Bluff

**Phone:** 24 Hour hotline (800) 491-1138 **Website:** <http://havenhousepoplarbluff.com/programs/>

**Email:**

**Services Offered:** Available 24 hours each day to talk with anyone who is being affected by domestic or sexual violence. Helps with information and referrals, assists with a safety plan for individual/ family, or locate a shelter. Also available to talk with those who are concerned about a loved one.

**Eligibility/Service Population:** Anyone affected by sexual or domestic violence.

**Restrictions:** Primarily Serves southeastern Missouri.

## Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## MOCARS ACI Hotline

**Phone:**(800) 356-5395

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott,

Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

## National Runaway Safeline

**Phone:** 1.800.786.2929 **Website:** <https://www.1800runaway.org> **Email:**

**Services Offered:** The mission at the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. Individuals can also chat or email from the National Runaway Safeline website.

The 24-hour crisis line has an experienced front-line team member ready to help. It's anonymous, confidential and free.

**Eligibility/Service Population:** Runaway youth and teens.

**Restrictions:** N/A

## The National Suicide Prevention Hotline

**Phone:**

English Lifeline: 1-800-273-8255

Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

**Website:** <https://suicidepreventionlifeline.org/>

**Services Offered:** The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

**Eligibility/Service Population:** The Lifeline supports those in crisis or those who know someone in crisis.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

**Address:** (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** N/A

## Rape Crisis Hotline

**Phone:** (877) 820-6278 **Website:** <http://www.beaconhealthcenter.com/>

**Services Offered:** 24/7 Rape crisis hotline

**Eligibility/Service Population:** Victims of rape/ sexual trauma.

**Restrictions:** Serves Southeast MO counties: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Perry, Pemiscot, Scott, and Stoddard. Assistance is provided to other counties as requested. The agency's office is currently located in Cape Girardeau.

## Southeast Missouri Network Against Sexual Violence (SEMO-NASV)

**Phone:**

Office: (573)- 332-0444

Crisis Line (Toll-Free): (877)-820-6279

**Website:** [semonasv.org](http://semonasv.org)

**Email:** [info@semonasv.org](mailto:info@semonasv.org)

**Services Offered:** SEMO NASV has a 24-hour hotline available 7 days a week. They also offer victim advocacy, forensic interviewing, sexual assault forensic exams, education and prevention services, and child abuse resource education.

**Eligibility/Service Population:** Adult and child victims of sexual violence.

**Restrictions:** Located in Cape Girardeau, Missouri but serves Scott County residents.

## Safe House for Women

**Phone:** (800)341-1830 **Crisis Text line:** 573-340-1060

**Website:** <https://www.semosafehouse.org/>

**Services Offered:** A trained listener is available every hour of every day to offer help. All calls and text messages are confidential. The hotline also provides information and referral to other community agencies for additional services.

**Eligibility/Service Population:** Anyone who had experienced domestic violence and abuse.

**Restrictions:** None

## TRANSLIFELINE

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** **NOT 24 hour** –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 Website: <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/ Training

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** [organizer@mocate.org](mailto:organizer@mocate.org)

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [baker1@iitstl.org](mailto:baker1@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to



proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area

**Human Trafficking Prevention Programming Cape Girardeau  
County**

N/A