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Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.

## Shelters Carter County

### Agape House Inc. of Mountain View

**Phone:** Business line: (417) 934-5721, Hotline: (800) 667-1811 **Website:** n/a **Email:** [agapeadvocates@gmail.com](mailto:agapeadvocates@gmail.com)

**# of Beds:** 45

**Length of Stay:** 30 days

**Length of Program:** 1 year

**Services Offered:** Shelter, emergency local transportation for residents, confidential shelter location, safe home network, crisis intervention services, danger and lethality assessment, case management, safety planning, food and clothing, domestic violence education, legal assistance, attorney referrals for criminal cases, family court, and civil cases, assistance with orders of protection, court advocacy and accompaniment, expert testimony, in-shelter financial aid, financial empowerment training, peer support groups, sexual violence support groups, relocation services, parenting skills training, job skills training, children support groups, childcare during support groups, child abuse services, teen activity program, domestic violence workshops, services available in English and Spanish

**Eligibility/Service Population:** Services available to men and women that are survivors of sexual assault and domestic violence and their school-aged children (domestically violent relationship within the past year)

**Restrictions:** Located in Mountain View, MO in Howell County but serves Carter County

## Casa Guadalupe Family Growth Center (Whole Health Outreach)

**Phone:** Main Office: (573)-663-2766, Toll Free/Hotline: (888) 228-8122 **Website:**

<http://www.wholehealthoutreach.org> **Email:** [who@mcmo.net](mailto:who@mcmo.net)

**Address:** PO Box 417 Ellington, MO 63638

**# of Beds:** 6

**Length of Stay:** 30 days

**Length of Program:** n/a

**Services Offered:** Shelter for women and their children, emergency shelter, emergency local transportation, safety planning, food/clothing, danger and lethality assessment, legal assistance with orders of protection, criminal cases, and family court, court advocacy, child custody services, legal representation, in-shelter financial aid, immigration services, financial empowerment training, domestic violence workshops, counseling available for residents and non-residents of shelter, counseling for friends and family, sexual violence support groups, incest counseling, substance abuse counseling, permanent individual housing, permanent family housing, relocation services, job search/placement, child care support groups, child abuse services, child educational programs, tutoring services, safety planning for children, case management, wheelchair accessible

**Eligibility/Service Population:** Women aged teen to elderly and their children (male children up to age 15), families and individuals served, disability services, LGBTQ friendly, pets are not allowed

**Restrictions:** No outstanding warrants or criminal charges, but prostitution charges are okay. No substance use is allowed at the shelter. Located in Ellington, MO in Reynolds County but serves Carter County

## Christos House

**Phone:** Outreach Office: (417) 469-1190, Hotline: (800) 611-5853 **Website:**

<http://www.christoshousemo.org/index.html> **Email:** [shelter@christoshousemo.org](mailto:shelter@christoshousemo.org)

**Address Outreach Office:** 1554 Imperial Center West Plains, MO 65775

**# of Beds:** 36

**Length of Stay:** Case by case

**Length of Program:** Outreach services and advocacy

**Services Offered:** Shelter for those affected by domestic violence and sexual assault, life skills services, codependency recovery, counseling, safe-house, transportation for residents, relocation assistance, services are confidential

**Eligibility/Service Population:** Women who've experienced domestic violence and/or sexual violence and their children.

**Restrictions:** Located in West Plains, MO in Howell County but serves Carter County

## Great Circle (Ozark Family Resource Agency) Women's Crisis Shelter

**Phone:** Main line: (573) 996-2648, Tollfree helpline: (800) 681-1419 **Website:**

[www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** 18

**Length of Stay:** 30 days

**Length of Program:** case-by-case

**Services Offered:** Shelter for women and their children, counseling services include for substance abuse, mental health support, parenting and nutrition classes, legal advocacy and support, employment assistance, case management services, assistance for federal and state programs, legal, medical, and housing needs, school enrollment, transportation, services available in Spanish, American Sign Language, and telephonic interpreting

**Eligibility/Service Population:** For women and their children (up to age 16) in need of emergency housing, sponsored by the Missouri Coalition Against Domestic and Sexual Violence and the Victims of Crime Act

**Restrictions:** Located in Doniphan, MO in Ripley County but serves Carter County

## Haven House

**Phone:** Main Office: (573) 686-4873, Hotline: (800) 491-1138 Text Hotline: (573) 429-5730

**Website:** [www.havenhousepoplarbluff.com](http://www.havenhousepoplarbluff.com) **Email:** [haven@semo.net](mailto:haven@semo.net)

**# of Beds:** 32

**Length of Stay:** n/a

**Length of Program:** n/a

**Services Offered:** Shelters for women, men, and their children who are survivors of domestic violence and sexual assault, 24-hour hot line, support groups for women, civil court and criminal court advocacy, hospital and medical advocacy, crisis intervention, primary prevention, life skills classes, batterer intervention program, Safe at Home application assistance. All services to victims are free and confidential. Handicap accessible.

**Eligibility/Service Population:** Women and men who are survivors of sexual assault, sex trafficking, and domestic violence and their children in Southeast Missouri

**Restrictions:** Located in Poplar Bluff, MO in Butler County but serves Carter County

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

[suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## Youth Shelters Carter County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle — St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health

that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** [suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** Residential home opening Fall of 2019.

**Counties served:** Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November **New Organization.**

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.



**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri.  
Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

**Restrictions:** Can accept children from all counties in the state of Missouri. Child must be in state custody.

## Therapy/Counseling Carter County

### DeafLead

**Phone:** Crisis Interpreting Services Text Line (573) 529-1207 Deaf VP Crisis Line (321) 800-3323

Hotline (Toll-Free) or Text HAND to 839863 (888) 761-4357 Office (573) 445-5005

**Website:** [www.deaflead.com](http://www.deaflead.com)

**Services Offered:** Services include therapy for adults, children and teens, domestic and sexual violence advocacy services.

**Eligibility/Service Population:** Services specific for Deaf, hard of hearing, late-deafened and DeafBlind survivors.

**Restrictions:** Serves all counties in the state. Main office located in Columbia.

### Southeast Missouri Behavioral Health

**Phone:** (800) 455-5749 **Website:** [somobh.org](http://somobh.org) **Email:** [cjohnson@semobh.org](mailto:cjohnson@semobh.org)

**Services Offered:** individual counseling, family and group counseling sessions, counseling for stress-related issues, grief, behavioral issues, and abuse, trauma therapy, peer support groups, medication management, and co-occurring counseling

**Eligibility/Service Population:** Everyone

**Restrictions:** Accepts cash or self-payment, Medicaid, private health insurance, access to recovery voucher, or any government funding for substance abuse programs, sliding scale available

### Family Counseling Center Inc.

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org>

**Services Offered:** Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

**Eligibility/Service Population:** Adults and Children

**Restrictions:** Restricted to Southern Missouri, serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

### Family Counseling Center, Mental Health Clinics

**Phone:** Main Office: (573) 888-5925, Crisis Line: (800) 356-5395 **Website:** [www.fccinc.org](http://www.fccinc.org)

**Email:** [info@fccinc.org](mailto:info@fccinc.org)

**Services Offered:** The Behavioral Health Clinics provide services designed to comprehensively meet the overall health and wellness of seriously mentally ill consumers from birth through adulthood with disabilities in social and emotional functioning as well as daily living skills. Person(s)-served can meet with a clinical therapist for individual, family, or group therapy. Clinical services are provided directly by program staff to include the following: Qualified Mental Health Professionals (QMHP); Licensed Clinical Social Workers (LCSW); and Licensed Professional Counselors (LPC). Psychiatry services are routinely scheduled at 2-3 month intervals with urgent appointments available every day, if needed. All psychiatrists are board certified and supervise all work of the psychiatric nurse practitioners. A Physician's Case Manager (PCM) also provides case management services to person(s)-served receiving medication management services. Intensive Care Coordinators work closely with person(s)-served in need of intense case management services to restore functioning, reduce psychiatric hospitalizations, and maintain stabilization.

**Eligibility/Service Population:** Adults and youths seeking behavioral healthcare

**Restrictions:** The Mental Health Clinics serve Dunklin, Pemiscot, Butler, Ripley, Reynolds, Carter and Wayne counties. Accepts private insurance, Medicaid, Medicare, the Department of Mental Health, sliding scale pricing available.

## Casa Guadalupe- Whole Health Outreach

**Phone:** Main Office: (573)-663-2766, Toll-Free/Hotline: (888) 228-8122 **Website:**

<http://www.wholehealthoutreach.org> **Email:** [who@mcmo.net](mailto:who@mcmo.net)

**Services Offered:** Counseling available for residents and non-residents of shelter, peer support groups, counseling for friends and family, sexual violence support groups, incest counseling, substance abuse counseling

**Eligibility/Service Population:** Women aged teen to elderly and their children, families and individuals served, disability services, LGBTQ friendly

**Restrictions:** n/a

## Substance Abuse Treatment Carter County

### Southeast Missouri Behavioral Health CSTAR

**Phone:** (573) 686-5090 (800) 455-5749 **Website:** <http://www.semobh.org> **Email:** [cjohnson@semobh.org](mailto:cjohnson@semobh.org)

**Services Offered:** Provides mental health services, substance abuse treatment and social services. Offers medication assisted treatment. Comprehensive Substance Abuse Treatment and Recovery (CSTAR), treatment program for substance and co-occurring mental health disorders, crisis stabilization, supportive housing, outpatient rehabilitation, supported recovery, medication-assisted treatment

**Eligibility/Service Population:** People desiring substance abuse treatment, adults and children.

**Restrictions:** Accepts cash or self-payment, Medicaid, private health insurance, access to recovery voucher, or any government funding for substance abuse programs, sliding scale available, located in Poplar Bluff, MO in Butler County but serves Carter County

### Behavioral Health Group (BHG) XXIX, LLC

**Phone:** Office: (573)-772-7937, Hotline: (844) 535-7291 **Website:** <http://www.bhgreccovery.com>  
**Email:** N/A

**Services Offered:** Medicated-assistance treatment, addiction counseling, outpatient opioid treatment

**Eligibility/Service Population:** Specifically for opioid use disorders

**Restrictions:** Accepts cash or self-payment. Located in Poplar Bluff, MO in Butler County but serves Carter County

### Family Counseling Center, Inc. (FCC) Behavioral Health

**Phone:** Main Office: (573) 888-5925, Crisis Line: (800) 356-5395 **Website:** [www.fccinc.org](http://www.fccinc.org)  
**Email:** [info@fccinc.org](mailto:info@fccinc.org)

**Services Offered:** Nicotine cessation treatment, detox for benzodiazepines, detox for methamphetamines, individual counseling, family counseling, detox for alcohol, detox for cocaine, detox for opioids, group counseling, couples counseling, unique services available to DUI/DWI clients and those who are hard of hearing or deaf, Community Psychiatric Rehabilitation, Access Crisis Intervention, Outpatient services, psychosocial rehabilitation, physician services, medication management, support and therapeutic groups, 24 hour crisis intervention and case management, Integrated Dual Disorder Treatment (IDDT), treatment programs for persons who suffer from co-occurring psychiatric and substance use problems. Integrated services include comprehensive evaluation, medication management, community support, individual therapy and counseling, group therapy, group education, and 24/7 crisis intervention, PATH (Projects for Assistance in Transition from Homelessness, Healthcare Home, adolescent Comprehensive Substance Treatment and Rehabilitation (CSTAR), youth Community Psychiatric Rehabilitation

**Eligibility/Service Population:** Adults aged 18 to 64 with co-occurring mental and substance abuse disorders and/or have experienced trauma

**Restrictions:** Located in Poplar Bluff, MO in Butler County but serves Carter County. Accepts private insurance, Medicaid, Medicare, the Department of Mental Health, sliding scale pricing available.

## Gibson Recovery Center

**Phone:** (573) 332-0416 **Website:** <http://www.gibsonrecoverycenter.org>

**Services Offered:** Residential treatment, private/outpatient mental health and substance use counseling, outpatient care, 24/7 detoxification services, education and treatment for those arrested in Missouri for alcohol/drug related offenses (Substance Abuse Traffic Offenders Program – SATOP)

**Eligibility/Service Population:** Adults (18+) seeking substance abuse and mental health counseling

**Restrictions:** Accepts Medicaid, sliding scale pricing available

## Family Counseling Center Inc. (West Plains Adolescent CSTAR Treatment Center)

**Phone:** (417) 257-9152 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 3411 Division Drive, West Plains, MO

**Services Offered:** The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The West Plains Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in West Plains, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

## Family Counseling Center Inc. (Kennet Adolescent CSTAR Treatment Center)

**Phone:** (573) 888-6545 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 1109 Jones Street, Kennet, MO

**Services Offered:** The Kennett Adolescent CSTAR program has two (2) residential group homes. The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The Kennet Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Kennet, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

## Family Counseling Center (Adolescent CSTAR Program, Poplar Bluff Outpatient)

**Address:** 3001 Warrior Lane, Poplar Bluff, MO.

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Poplar Bluff, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm.

## Family Counseling Center (Adolescent CSTAR Program, Cape Girardeau Outpatient)

**Address:** 20 South Sprigg Street, Cape Girardeau, MO

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm

## Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

**Services Offered:** The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

**Eligibility/Service Population:** for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

## South Central Missouri Citizens Advisory Board Inc

**Phone:** (417) 257-7569 **Website:** **Email:**

**Services Offered:** Outpatient substance abuse treatment, behavioral counseling, individual and group counseling, trauma-related counseling, motivational interviewing, anger management services, relapse prevention services

**Eligibility/Service Population:** Adult men and women desiring substance abuse treat

**Restrictions:** Does not treat opioid addiction, cash/self-payment, sliding scale available. Located in West Plains, MO in Howell County but serves Carter County



## Drop-In Services Carter County

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

## Food Pantries Carter County

### SEMO Pantry

**Phone:** (573) 471-1818

**Address:** Varies

**Services Offered:** Mobile food pantry

**Restrictions:** Location and times vary and change, schedule for locations and times can be found at [www.semofoodbank.org](http://www.semofoodbank.org)

### Carter County Food Pantry

**Phone:** (573) 323-8377

**Address:** 17 Ballpark Ln, Van Buren, MO 63965

**Services Offered:** Food pantry

**Restrictions:** must show proof of food stamps, open 3<sup>rd</sup> Saturday of the month 8am-10am

## Employment Services Carter County

### Big Springs Sheltered Workshop, Inc.

**Phone:** (573) 323-8507 **Contact Information:**

HCR2 Box 2690 C, Van Buren, MO 63965

**Website:** <https://www.facebook.com/pages/category/Local-Business/Big-Spring-Shelter-Workshop-1466420010350927/>

**Services Offered:** Provides quality employment to people with mental and physical disabilities.

**Restrictions:** Prior to being hired for employment in the workshop, individuals must be assessed by an Extended Employment Certification Specialist.

### Carter County Community Action Center

**Phone:** (573) 323-0270 **Contact Information:**

1009 Main Street, Van Buren, MO 63965

**Website:** <https://scmcaa.org/youth-employment/>

**Services Offered:** The Workforce Innovation and Opportunity Act (WIOA) Youth Program is designed to assist young adults achieve their educational and employment goals. All eligible youth are classified as either Out-of-School or In-School at the point of registration. An application must be submitted along with proof of additional criteria regarding school status. Participants enrolled in this program can take advantage of the 14 core services, including paid and unpaid work experiences, tutoring, study skills training, dropout prevention strategies, occupational skills training, alternative secondary school offerings/dropout recovery services, comprehensive guidance and counseling, integrated education and occupational training, financial literacy education, entrepreneurial skills training, leadership development activities, supportive services, adult mentoring, follow-up services, post-secondary preparation and labor market information.

**Restrictions:** Applicant must reside in a high-poverty area.

### South Central Missouri Carter County Community Action Center

**Phone:** (573) 323-0270 **Website:** [www.scmcaa.org](http://www.scmcaa.org) **Email:** [scmcaa@hotmail.com](mailto:scmcaa@hotmail.com)

**Services Offered:** Youth employment services and assistance for both out-of-school youth and in-school-youth, youth workforce placement programs, occupational skills training, alternative secondary school offerings, comprehensive guidance/counseling, financial literacy education, entrepreneurial skills training, leadership development, adult mentoring, post-secondary preparation, and labor market information

**Eligibility/Service Population:** Out-of-school youth includes ages 16-24, in-school-youth includes ages 14-21, adults in Carter County

**Restrictions:** Must be below a specified low-income threshold, varies by program

## Legal Services Carter County

### Carter County Prosecuting Attorney Hannah Pender

**Phone:** (573) 323-8933 **Website:** <http://mocounties.com/carter-county.php>

**Services Offered:** Legal representation for criminal cases in Carter County including issues of domestic violence, sexual violence, and human trafficking

**Eligibility/Service Population:** Victims of crimes in Carter County

**Restrictions:** Office located in Van Buren, MO

### Legal Services of Southern Missouri – SE

**Phone:** Main phone: (417) 225-0348, Toll-Free: (800) 444-4863 **Website:** [www.lsosm.org](http://www.lsosm.org)

**Email:** [media@lsosm.org](mailto:media@lsosm.org)

**Services Offered:** legal representation for domestic/sexual violence, family, consumer, housing, public benefits, and elder law, interpretation services for Spanish, TTY, telephonic interpreting, American Sign Language, and videophone availability for deaf and hard of hearing individuals

**Eligibility/Service Population:** Serves low-income and elderly residents of Southern Missouri, services are free to clients

**Restrictions:** Legal aid is based on income need. By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases. LSSM's legal services are free; however, clients may be responsible for court costs.

### The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

### Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Ozark Foothills Child Advocacy Center

**Phone:** Hotline: 1-800-681-1419 Phone: 573-996-2648

**E-mail:** [ofra@ofra.org](mailto:ofra@ofra.org)

**Address:** 204 Summit St, Doniphan, MO 63935

**Eligibility/Service Population:** Child victims of abuse.

**Services Offered:** Counseling referrals, forensic exams.

**Restrictions:** Crawford, Franklin, Gasconade, Osage and Phelps counties. Ripley, Butler, Carter, Oregon, Reynolds and Shannon counties.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault,

assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email “hotline”.

## Language Access/ Translation Services Carter County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Address:** 2502 W Ash St, Columbia, MO 65203

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398 **Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.languageine.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents



Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://telelanguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services Carter County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Deaf Crisis Line

**Phone:** (321) 800-3323 **Website:** <https://www.deafinc.org/deaflead/contact.html> **Email:** n/a

**Services Offered:** By DeafLead. 24 hour crisis interpreting, shelter intake, mental health assessment, case management, police reports, crisis intervention, meeting with an attorney

**Eligibility/Service Population:** Services specific for deaf, hard of hearing, late-deafened, and deafblind, esp. victims of abuse

**Restrictions:** N/A

### Family Counseling Center (FCC) Behavioral Health

**Phone:**(800) 356-5395 **Website:** <http://www.fccinc.org>

**Services Offered:** 24 hour crisis line. Immediate stabilization of acute symptoms of mental illness and distress.

**Eligibility/Service Population:** Adults and Children in service area.

**Restrictions:** Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynolds, Carter, Ripley, Wayne, Butler, Stoddard, Cape Girardeau, Scott, Mississippi, New Madrid, Pemiscott, Dunklin counties served.

### Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## MOCARS ACI Hotline

**Phone:**(800) 356-5395

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott, Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

**Address:** (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** N/A

## Sober Nation

**Phone:** (866) 317-7050 **Website:** [www.sobernation.com](http://www.sobernation.com) **Email:** [tim@sobernation.com](mailto:tim@sobernation.com)

**Services Offered:** 24/7 rehab assistance, calls answered by recovery addiction services

**Eligibility/Service Population:** People struggling with substance abuse/addiction

**Restrictions:** N/A

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 **Website:** <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** NOT 24 hour –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training Carter County

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

# **Human Trafficking Prevention Programming Carter County**

n/a