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**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

## Shelters – Clinton County

### PAVE People Against Violence Environment

**Phone:** 24/7 Phone Service: 1-800-924-8444 **Website:** **Email:** [pave@charter.net](mailto:pave@charter.net)

**Services Offered:** Emergency shelter (they are not a shelter, but can coordinate with other agencies), Court Advocacy (orders of protection per IDBA), Counseling, Aid for food or other short term assistance,

**Eligibility/Service Population:** They service: Jefferson, Fayette, Marion, Clinton, and Washington Counties. For those that need help with domestic violence in the home or in relationships-both abusers and their victims.

**Restrictions:** All services free for victims and their children.

### BCMW Community Services

**Phone:** 618-532-7388 Ext. 162; 618-663-3309

**Website:** <http://www.bcmwcommunityservices.org/>

**Email:** [bcmwgreenville@abcglobal.net](mailto:bcmwgreenville@abcglobal.net)

**Address:** 915D S. 3<sup>rd</sup> Street, Greenville, Illinois 62246

**Services Offered:** Transitional housing/shelter for families with children. Case management services, housing counseling services, financial assistance. Provides subsidized transitional

housing unit while families actively work to become self-sufficient. Target areas include income, employment, education, transportation, child care, health, and housing.

**Eligibility/Service Population:** Families and children. Must be homeless.

**Restrictions:** Serves Bond, Clinton, Marion and Washington Counties in Illinois.

## CARITAS FAMILY SOLUTIONS (FONTEBELLA MATERNITY HOME)

**Address:** P.O. Box 137 O'Fallon, IL 62269

**Phone:** (618) 406-4355

**E Mail:** [info@fontebella.org](mailto:info@fontebella.org) **Website:** [www.fontebella.org](http://www.fontebella.org)

**Population/Eligibility:** Homeless young women facing unplanned pregnancy.

**Length of Stay:** About a year, but longer if necessary to ensure mothers can find adequate resources and stable housing.

**Length of Program:** About a year, but longer if necessary.

**Services Offered:** A free, full service home for young women over the age of 18 who are in crisis pregnancies. We offer long-term care that begins when the resident arrives and ends when she and her baby have a safe environment in which to return. Fontebella will provide a home environment in which our residents will participate in goal planning and educational programs focused on providing the knowledge and skills they need to live independently and to provide for their children. 24-hour support, assistance with living expenses may be available, adoption options, and community referrals.

**Restrictions:** See service population and eligibility. Serves Southern and Central Illinois.

## Eden's Glory \*

**Phone:** 314-339-878/ 618-664-1244

**Website:** [edensglory.org](http://edensglory.org)

**Email:** [healing@edensglory.org](mailto:healing@edensglory.org)

**Address:** P.O. Box 164, Maryville, Illinois 62062

**# of Beds:** 4

**Length of Stay:** 2 years.

**Length of Program:** Follow up individualized.

**Services Offered:** Human trafficking recovery shelter. Residential treatment program for women aged 18 years or older who are survivors of human trafficking. Life skills, therapy, classes and activities.

**Eligibility/Service Population:** Adult women, 18 years or older who are survivors of human trafficking.

**Restrictions:** Initial assessment and interview required. Does not provide detox services, placements or opportunities to stay with children.

## VIOLENCE PREVENTION CENTER of SOUTHWESTERN ILLINOIS

**Phone:** 800.924.0096 or 618.236.2531; 24 Hour Crisis Hotline 618-235-0892

**Website:** [www.vpcswi.org](http://www.vpcswi.org)

**Email:** [info@vpcswi.org](mailto:info@vpcswi.org)

**Address:** P.O. Box 831 Belleville, Illinois 62222

**Population/Eligibility:** includes Trans, women identifying, LGBTQ+ and their children.

**# Of Beds:** 28 beds

**Length of Stay:** 45 days

**Length of Program:** Case management optional.

**Services Offered:** Domestic violence shelter for women and children offering counseling, legal advocacy, and walk-in support. Children's Center services include counseling, group education, recreation and health assessments. Non-residential clients have the following services available: counseling, court advocacy and support groups.

**Restrictions:** Located in Belleville. No boys over 18 yrs old. Serves St. Clair, Monroe, Clinton and Randolph Counties in Illinois.

## Youth Shelters – Clinton County

### Alton Catholic Children's Home

**Phone:** 618-465-3594

**Website:** <http://www.catholicchildrenshome.com/residential-services>

**Address:** 1400 State Street Alton, IL 62002

**# of Beds:** LIFT program, males ages 17-21, up to 20 beds. Residential for boys ages 11-18 undisclosed.

**Length of Stay:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Length of Program:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Services Offered:** Residential services, emergency shelter. Program is involved with all aspects of youth care which include social, academic, maintenance, and independent living skills taught by trained staff in a loving, caring, “family” environment. School settings are determined at an initial staffing required by the local school district to determine an appropriate educational setting. When necessary, the youth also receive medical, eye and dental care, counseling, and psychological evaluations. In the long-term settings, youth obtain specialized care to assist them in learning alternate social behaviors to replace problematic behaviors. The goal for the youth is to enable them to succeed in a less structured environment.

**Eligibility/Service Population:** Residential services for boys ages 11-18. LIFT program for supervised independent living at CCH for male youth ages 17-21.

**Restrictions:** Youth must be placed there by state or private welfare agencies, or by school districts. Serves Statewide.

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### St. John Bosco Children's Center (Caritas Family Solutions)

**Phone:** (618) 688-1150 T-Free: 877-722-2748

**Website:** <https://caritasfamilysolutions.org/services/st-john-bosco-childrens-center/>

**Email:** online form <https://caritasfamilysolutions.org/about/contact-us/>

**Address:** 900 Royal Heights Road, Suite 1150 Belleville, Illinois 62226

**# of Beds:** 30

**Length of Stay:** Varies. Case by case.

**Length of Program:** Varies. Case by case.

**Services Offered:** Therapeutic residential care. While at the Center, children receive: individual therapy, group therapy and family therapy as needed. During their stay, children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff.

The children also participate in daily art therapy which encourages them to express their feelings and emotions through artwork.

**Eligibility/Service Population:** Boys and girls, ages 6-18. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect or when they have an emotional condition that is too severe for them to succeed at home or a foster home or when there is just no family or foster home to care for them.

**Restrictions:** See eligibility requirements. Serves Southern and Central Illinois.

## Children's Home and Aid Society (CHASI)

**Phone:** Main/Regional office: 618-452-8900

**Address:** Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

### **Other Locations:**

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335 601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

**Website:** <https://www.childrenshomeandaid.org/cha-locations/southern-region/>

**Services Offered:** Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

**Eligibility/Service Population:** The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

**Restrictions:** Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

## Therapy/Counseling – Clinton County

### ALTERNATIVES COUNSELING, INC.

**Phone:** 618.288.8085 **Website:** <http://www.achelps.org/> **Email:** Office@achelps.org

**Services Offered:** Individual, couple, family, and group counseling for adults, teens, and children dealing with trauma, childhood or adult sexual abuse, domestic violence, partner abuse intervention, sexual offending, sexual behavior problems, anger management, relationship issues, parenting, anxiety, depression, self-harm, sex or porn addiction.

**Eligibility/Service Population:** Individuals seeking therapy and counseling services.

**Restrictions:** Locations in Glen Carbon and Alton IL. Must have insurance.

### Amy Schultz Child Advocacy Center

**Phone:** (618)244-2100

**Website:** <http://amycenter.mvn.net/>

**Address:** 500 Fairfield Road | Mt. Vernon, IL 62864

**Services Offered:** Conducts forensic interviews in a non-institutional setting.

They aim to reduce the number of interviews the child victim must endure, and coordinate and deliver services in an expeditious manner. Support services will be provided for the victims and the victims' family.

**Eligibility/Service Population:** Child sexual abuse victims.

**Restrictions:** Located in Mount Vernon, IL, but Serves Clinton County.

### Big Brothers Big Sisters of Southwestern Illinois

**Address:** 2726 Frank Scott Parkway West Belleville, IL 62223

**Phone:** (618) 398-3162

**E Mail:** [bbbsbell@peaknet.net](mailto:bbbsbell@peaknet.net)

**Web Site:** [www.bbbsil.org](http://www.bbbsil.org)

**Services Offered:** Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment  
**Area Served:** St. Clair, Madison, Monroe and Clinton Counties

### CARITAS FAMILY SOLUTIONS

**Address:** Multiple locations, Main Office 8601 West Main Street Belleville, IL 62223-1719

**Phone:** (618) 213-8700 Toll Free: 1-877-722-2748

**E Mail:** [Gary.Huelsmann@caritasfamily.org](mailto:Gary.Huelsmann@caritasfamily.org)

**Web Site:** [www.caritasfamilysolutions.org](http://www.caritasfamilysolutions.org)

**Services Offered:** Confidential individual counseling services, couples counseling, group counseling and family counseling services. As an Illinois counseling services provider, our counselors are trained and licensed in the following areas, but not limited to family counseling,

trauma informed care, sexual abuse recovery, sexually reactive youth, depression, and anxiety and panic.

**Eligibility/Service Population:** Individuals seeking counseling and therapy services.

**Restrictions:** Cost: All Kids insurance application agent Hours: Monday thru Thursday/8:30 am to 9:00 pm; Friday/8:30 am to 4:30 pm Area Served: Southern and Central Illinois – 42 county service area.

## CHESTNUT HEALTH SYSTEMS

**Phone:** 888.924.3786 **Crisis Line:** 618.877.0316 **Website:** <https://chestnut.org/>

**Population/Eligibility:** Individuals seeking mental health treatment.

**Services Offered:** Therapy services for all ages, programs are offered for both individual and family therapy sessions. Type and intensity of services depends on the needs of each individual/family. Concerns addressed in counseling may include, but are not limited to, stress, anxiety, depression, traumatic events, relationship issues, and school or employment stress.

**Restrictions:** Locations in Edwardsville, Belleville, Granite City, and Maryville, but serves Clinton County.

## Children's Home and Aid Society (CHASI)

**Phone:** Main/Regional office: 618-452-8900

**Address:** Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

**Other Locations:**

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335 601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

**Website:** <https://www.childrenshomeandaid.org/cha-locations/southern-region/>

**Services Offered:** Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

**Eligibility/Service Population:** The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

**Restrictions:** Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

## Community Resource Center, Inc. (Carlyle Location)

**Phone:** 618-594-4581

**Website:** <https://www.crconline.info/>

**Address:** 580 Eighth Street, Carlyle, Illinois 62231

**Services Offered:** Mental health services and resources, including counseling services and telepsych services. Provides programs for the prevention, intervention, and treatment of mental health problems and substance abuse. Educational programs, advocacy, support groups, outreach, and transitional living are also available.

**Eligibility/Service Population:** N/A

**Restrictions:** Services are not free.

## Community Resource Center, Inc. (Centralia Location)

**Phone:** 618-533-1391

**Website:** <https://www.crconline.info/>

**Address:** 904 E. MLK Dr. Centralia, IL 62801

**Services Offered:** Mental health services and resources, including counseling services and telepsych services. Provides programs for the prevention, intervention, and treatment of mental health problems and substance abuse. Educational programs, advocacy, support groups, outreach, and transitional living are also available.

**Eligibility/Service Population:** N/A

**Restrictions:** Services are not free.

## CORNERSTONE COUNSELING

**Phone:** Main: 618-288-8787

**Address:** 2016 Vadalabene Dr, Suite A, Maryville, IL 62062

**Services Offered:** Provides individual, family and couples counseling on a broad range of topics and issues. Employs 2 Counselors and several qualified contract staff.

**Eligibility/Service Population:** Adults, children, and families.

**Restrictions:** Must have insurance.

## Counseling Associates of Southern Illinois

**Phone:** (618) 391-0615

**Email:** Submit online form <https://www.casicounseling.org/contact-counseling-associates/>

**Website:** <https://www.casicounseling.org/>

**Address:** 1669 Windham Way, Suite B, O Fallon, Illinois 62269

**Services Offered:** CASI currently has 9 mental health providers that offer a broad scope of specialities among them including: Children, Adolescents, Post Traumatic Stress Disorder treatment known as EMDR, Family Therapy.

**Eligibility/Service Population:** Adults and children in southern Illinois.

**Restrictions:** Fee for services. Accepts most insurance.

## GATEWAY REGIONAL MEDICAL CENTER

**Phone:** 618.798.3000 Main Phone | (618) 798-3888 Behavioral Health Services

**Address:** 2100 Madison Avenue Granite City, IL 62040

**Website:** <http://www.gatewayregional.net/>



**Services Offered:** Psychiatric care for children, adolescents, and geriatric services. Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using community resources and placement settings, involvement of the patient and family in treatment decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

**Eligibility/Service Population:** Anybody seeking counseling and therapy services.

**Restrictions:** Insurance, Medicaid, Medicare, self-pay. Area Served: Southwestern Illinois

## NATIONAL ALLIANCE ON MENTAL ILLNESS SOUTHWESTERN ILLINOIS (NAMI SWI)

**Phone:** 618.482.7330 **Website:** [cbhc1.org/](http://cbhc1.org/)

**Email:** [info@namiswi.org](mailto:info@namiswi.org)

**Services Offered:** NAMI SWI provides free education and support programs for persons with mental illnesses and their families. We provide a voice for people affected by mental illnesses by advocating for them with public and private policy makers for better legislation and more effective mental health treatment options.

**Eligibility/Service Population:** Six counties in Southwestern Illinois including St. Clair County.

**Restrictions:** N/A

## PAVE People Against Violence Environment

**Phone:** 24/7 Phone Service: 1-800-924-8444 **Website:** **Email:** [pave@charter.net](mailto:pave@charter.net)

**Services Offered:** Emergency shelter (they are not a shelter, but can coordinate with other agencies), Court Advocacy (orders of protection per IDBA), Counseling, Aid for food or other short term assistance,

**Eligibility/Service Population:** They service: Jefferson, Fayette, Marion, Clinton, and Washington Counties. For those that need help with domestic violence in the home or in relationships-both abusers and their victims.

**Restrictions:** All services free for victims and their children.

## Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

**Phone:** [618\) 398-0557](tel:6183980557) **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

**Email:** [Puentes@hoyleton.org](mailto:Puentes@hoyleton.org) call (

**Services Offered:** Bi-lingual therapy and parenting services. Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education.

**Eligibility/Service Population:**

**Restrictions:** Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

## Prairie Counseling Center

**Phone:** 618-664-1455

**Website:** <http://www.bchd.us/pcc.htm>

**Email:** N/A

**Address:** 1520 South 4<sup>th</sup> Street, Greenville, Illinois 62246

**Services Offered:** Community behavioral health clinic funded for mental health and substance abuse issues. Individual, family, marital, group therapy. Psychiatric treatment, case management, crisis assessment, mental health assessment, substance abuse assessment, substance abuse group treatment.

**Eligibility/Service Population:**

**Restrictions:** Located in Greenville but serves Clinton County. Comprehensive assessment at time of entry. Monday, Wednesday, Thursday, Friday 8:30 AM – 4:00 PM; Tuesday 8:30 AM – 8:00 PM.

## SOUTHERN ILLINOIS INSTITUTE OF BEHAVIORAL HEALTH

**Phone:** 618.710.4123 **Website:** <https://www.siiobh.com/> **Email:** SIIOBH@gmail.com

**Services Offered:** Psychological assessments, neuropsychological assessments, pre-surgical evaluations, counseling through divorce, couples and family counseling, parenting support, work and career issues, stress management, substance abuse, anger management, adolescent counseling, and counseling for children.

**Eligibility/Service Population:** Individuals seeking therapy and counseling services.

**Restrictions:** N/A

## Thrive

**Phone:** 618-283-2222 **Website:** <https://www.yourtimetothrive.org/>

**Services Offered:** When you decide to call you don't just get one provider. We work collaboratively as a team bringing a holistic approach, looking at the whole person. Some of the treatments that we offer include EMDR, Art Therapy, Biofeedback, Neurofeedback, Traditional and Functional Medicine, Equine assisted therapy, and TMS.

**Eligibility/Service Population:** Adults and children.

**Restrictions:** Locations in Vandalia and Salem, IL

## Substance Abuse Treatment – Clinton County

### Alcoholics Anonymous

**Phone:** (618) 251-4000 **Website:** [www.aa-district14.org](http://www.aa-district14.org)

**Email:** District14Live@gmail.com

**Services Offered:** Support Group/Services

**Eligibility/Service Population:** Support group for individuals with personal alcohol concerns.

**Restrictions:** Adults.

### Community Resource Center, Inc. (Carlyle Location)

**Phone:** 618-594-4581

**Website:** <https://www.crconline.info/>

**Address:** 580 Eighth Street, Carlyle, Illinois 62231

**Services Offered:** A drug/alcohol rehabilitation center with a primary focus on mental health and substance abuse treatment. Mental health services and resources, including counseling services and tele-psych services. Provides programs for the prevention, intervention, and treatment of mental health problems and substance abuse. Educational programs, advocacy, support groups, outreach, and transitional living are also available.

**Eligibility/Service Population:** Area Served: Clinton County. Special language services provided include assistance for hearing impaired.

**Restrictions:** Cost: Medicare, private insurance and sliding fee scale

### Community Resource Center, Inc. (Centralia Location)

**Phone:** 618-533-1391

**Website:** <https://www.crconline.info/>

**Address:** 904 E. MLK Dr. Centralia, IL 62801

**Services Offered:** Mental health services and resources, including counseling services and tele-psych services. Provides programs for the prevention, intervention, and treatment of mental health problems and substance abuse. Educational programs, advocacy, support groups, outreach, and transitional living are also available.

**Eligibility/Service Population:** N/A

**Restrictions:** Services are not free.

### Centerstone of Illinois

**Phone:** 618-457-6703

**Website:** [www.centerstone.org](http://www.centerstone.org)

**Email:** Access through website.

**Address:** 2311 South Illinois Avenue, Carbondale, Illinois 62903

**Services Offered:** Cognitive/behavioral therapy, Dialectical behavioral therapy, Substance abuse counseling approach, Trauma-related counseling, Rational emotive and behavioral therapy. Outpatient, intensive outpatient treatment, and regular outpatient treatment.

**Eligibility/Service Population:**

**Restrictions:** Cash or self-payment, Medicaid, Private health insurance, Federal, or any government funding for substance abuse programs. Sliding fee scale and payment assistance. Located in Carbondale but serves Breese, Illinois.

## GATEWAY REGIONAL MEDICAL CENTER

**Phone:** 618.798.3000 **Website:** <http://www.gatewayregional.net/>

**Services Offered:** Psychiatric care for children, adolescents, and geriatric services. Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using community resources and placement settings, involvement of the patient and family in treatment decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

**Eligibility/Service Population:** Anybody seeking counseling and therapy services.

**Restrictions:** N/A

## Gateway Foundation Caseyville

**Phone:** [618.319.7576](tel:618.319.7576) **Admissions:** [877.379.8881](tel:877.379.8881) TO enter program call 24 hours a day 877-505-4673

**Website:** : <https://www.gatewayfoundationcaseyville.org/addiction-therapy-services/>

**Services Offered:** Intensive substance use residential treatment programs in a secluded rural setting, specializing in alcohol abuse, drug abuse, and substance abuse. Offers short-term and long-term substance abuse that are individualized evidence-based addiction therapy services. Gateway offers residential and outpatient treatment programs, for adults, with the capability of assisting any individual that is struggling with substance use and mental health concerns.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area.

## GATEWAY FOUNDATION SWANSEA

**Phone:** 877-209-4594 or **Local:** [618.319.7498](tel:618.319.7498) **Website:** <https://www.gatewayfoundation.org/>

**Address:** Gateway Foundation Swansea, 1 Bronze Pointe, Swansea, Illinois 62226

**Services Offered** The Swansea outpatient treatment center offers programs in the morning and evening for teens and busy adults. They specialize in treating drug and alcohol addiction for residents in St. Clair county, but serve all counties in Illinois. Our program consists of a variety of therapy programs to create a personalized program for each of our patients.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area

## Drop-In Services – Clinton County

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

### Big Brothers Big Sisters of Southwestern Illinois

**Address:** 2726 Frank Scott Parkway West Belleville, IL 62223

**Phone:** (618) 398-3162

**E Mail:** [bbbsbell@peaknet.net](mailto:bbbsbell@peaknet.net)

**Web Site:** [www.bbbsil.org](http://www.bbbsil.org)

**Services Offered:** Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment Area Served: St. Clair, Madison, Monroe and Clinton Counties

## Food Pantries – Clinton County

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

### Matthew 25 Ecumenical Food Pantry

**Phone:** 618-594-2225

**Address:** 19<sup>th</sup> and Clinton Streets

**Services Offered:** Food pantry/distribution. Mobile market available.

**Restrictions:** 9:00 am – 11:00 am. Mobile market Third Monday of each month at 10:00 am at the UCC Church (also 19<sup>th</sup> and Clinton Streets).

### Green Bean Food Pantry

**Phone:** 618-224-7581

**Address:** 843 W. Broadway, Trenton Illinois 62293

**Services Offered:** Food pantry/distribution services.

**Restrictions:** Call for hours and restrictions.

## Employment Services – Clinton County

### BCMW Community Services

**Phone:** 618-532-7388 Ext. 162; 618-663-3309

**Website:** <http://www.bcmwcommunityservices.org/>

**Email:** [bcmwgreenville@abcglobal.net](mailto:bcmwgreenville@abcglobal.net)

**Address:** 915D S. 3<sup>rd</sup> Street, Greenville, Illinois 62246

**Services Offered:** Provides assistance with employment related expenses for uniforms, car repairs, etc. for low income working individuals. No fees.

**Eligibility/Service Population:** Low income working individuals; 125% of the federal poverty level.

**Restrictions:** Must furnish proof of ID, proof of income, Social Security card. Located in Greenville, but serves Clinton County.

### Clinton County Employment and Training

**Phone:** (618) 594-4520

**Address:** 851 Fairfax Street Carlyle, IL, 62231

**Services Offered:** Employment and training assistance. Clinton County Employment and Training Office provides the opportunity for anyone looking for a career to learn options and find a path to their goal. They can provide you with the information you need to get going on your job today.

**Eligibility/Service Population:** Those seeking employment.

**Restrictions:** N/A

### Illinois Department of Employment Security

**Address:** 4519 West Main Street Belleville, IL 62223

**Phone:** 800-244-5631

**Web Site:** [www.ides.illinois.gov](http://www.ides.illinois.gov)

**Services Offered:** Provides employment services to persons 16 years of age and older – includes placement and counseling. Processes unemployment claims.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm

Area Served: Metro East

### Southwestern Illinois WorkNet Center

**Phone:** 618-594-4520

**Website:** <https://www.legalconsumer.com/unemploymentlaw/unemployment-office.php?CITY=Germantown&ST=IL>

**Email:** [ktimmermann@co.st-clair.il.us](mailto:ktimmermann@co.st-clair.il.us)

**Address:** 851 Fairfax Street, Carlyle, Illinois 62231

**Services Offered:** Job center.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A

## **WIOA Youth Services MERS Goodwill**

**Phone:** (618) 322-2328

**Website:** [www.mersgoodwill.org](http://www.mersgoodwill.org)

**Email:** [kschaller@mersgoodwill.org](mailto:kschaller@mersgoodwill.org)

**Address:** 951 Fairfax StreetCarlyle, IL62231

**Services Offered:** Assists individuals from 14 -24 years of age to improve their employment and educational goals. GED completion assistance. Career counseling.

**Eligibility/Service Population:** 14 -24 years of age

**Restrictions:** N/A



## Legal Services - Clinton County

### Amy Schultz Child Advocacy Center

**Phone:** (618)244-2100

**Website:** <http://amycenter.mvn.net/>

**Address:** 500 Fairfield Road | Mt. Vernon, IL 62864

**Services Offered:** Conducts forensic interviews in a non-institutional setting.

They aim to reduce the number of interviews the child victim must endure, and coordinate and deliver services in an expeditious manner. Support services will be provided for the victims and the victims' family.

**Eligibility/Service Population:** Child sexual abuse victims.

**Restrictions:** Located in Mount Vernon, IL, but Serves Clinton County.

### LAND OF LINCOLN LEGAL ASSISTANCE FOUNDATION, INC. (LARC)

**Phone:** 618.398.0958 **Website:** <http://lollaf.org/>

**Address:** Dorothy O. Cook Community Law Center 8787 State Street, Suite 201 East St. Louis, IL 62203-2026

**Services Offered:** Handles specific kinds of civil cases. Service ranges from telephone advice or brief service, to representation in court or at administrative hearings. Service depends on the legal problem, merits of the case, and staff availability. Problems that are potentially handled are housing, family, consumer, homeownership, public benefits and health, services for senior citizens and disabled persons, and education. Criminal cases, traffic cases, personal injury, malpractice or workers' compensation are not cases that are handled.

**Eligibility/Service Population:** Low-income and senior residents of central and southern Illinois.

**Restrictions:** Serving low income clients in Clinton, Monroe, Randolph, St. Clair, Washington and Fayette Counties.

### Cabrini Green Legal Aid

**Phone:** 312-738-2452

**Website:** <https://www.cgla.net/>

**Address:** 6 S. Clark Street, Suite 200, Chicago, Illinois 60603

**Services Offered:** Legal aid assistance. Supports low income individuals with criminal justice issues. Includes legal representation, wraparound services, and advocacy. Also deals with expungement of records.

**Eligibility/Service Population:** Low-income individuals with criminal issues.

**Restrictions:** Located in Chicago, Illinois, but notes that the organization provides statewide support for low income individuals negatively impacted by the criminal justice system.

### PAVE People Against Violence Environment

**Phone:** 24/7 Phone Service: 1-800-924-8444 **Website:** **Email:** pave@charter.net

**Services Offered:** Emergency shelter (they are not a shelter, but can coordinate with other agencies), Court Advocacy (orders of protection per IDBA), Counseling, Aid for food or other short term assistance,

**Eligibility/Service Population:** They service: Jefferson, Fayette, Marion, Clinton, and Washington Counties. For those that need help with domestic violence in the home or in relationships-both abusers and their victims.

**Restrictions:** All services free for victims and their children.

## Language Access/ Translation Services – Clinton County

### Hispanic Ministry Clinton Co. Roman Catholic Church

**Phone:** (618) 248-5134

**Email:** robertorapp2527@gmail.com

**Address:** 1W Main Street Damiansville, IL, 62215

**Services Offered:** Services for Spanish speaking individuals or need for translation/interpretation/mediation

**Eligibility/Service Population:** Spanish speaking individuals in need of services.

**Restrictions:** Fee for service.

### ABILITY INTERPRETING

**Phone:** 618.622.3320 **Website:** <http://www.interpreterstation.com/>

**Services Offered:** Provide sign language and oral interpreting for any situation that includes but is not limited to: social services meetings, legal consultations and courtroom interpreting, medical situations, mental health situations, educational interpreting and consultations, and group or one on one meetings.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services to be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### ILLINOIS SUPREME COURT LANGUAGE INTERPRETER REGISTRY

**Website:** <https://publicapps.illinoiscourts.gov/apex/f?p=303:25:>

**Services Offered:** Find an interpreter or translator by language or name with the online search registry.

**Eligibility/Service Population:** Illinois residents.

**Restrictions:** Must have access to a computer and internet.

### INTERNATIONAL LANGUAGE CENTER (ILC)

**Phone:** 800.445.4440 **Website:** <https://ilcworldwide.com>

**Services Offered:** Accurate, professional translations, project managers for every project, certified translations, editing and proofreading, and computer assisted translation tools are a few of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## LANGUAGE ACCESS COORDINATOR CONTACT

**Phone:** 312.793.3250

**Website:** <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/default.asp>

**Email:** sakbar@illinoiscourts.gov

**Services Offered:** Contact the language access coordinator for the state of Illinois.

**Eligibility/Service Population:** Residents of the state of Illinois seeking language access services.

**Restrictions:** Office located in Chicago, IL, but serves Madison County.

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language-line.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## LANGUAGE SOLUTIONS

**Phone:** 314.725.3711 **Website:** <https://langsolinc.com/>

**Services Offered:** Translation services, interpreting, health literacy to aid individuals to read, understand and act on Healthcare information, typesetting and graphic design services, audio and video translation services are some of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## PARAQUAD

**Phone:** 314.289.4200 **Website:** <https://www.paraquad.org/>

**Email:** [sakbar@illnoiscourts.gov](mailto:sakbar@illnoiscourts.gov)

**Services Offered:** Sign language interpreting services offered to any Deaf person regardless of their language preference. Certified interpreters are licensed in Missouri and Illinois, and are available 24 hours a day, 7 days a week.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teleguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** [sales@translators-usa.com](mailto:sales@translators-usa.com)

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.  
**Restrictions:** Must pay for services.

## 24 Hour Hotline Services - Clinton County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line), 116 Nassau Street, 3rd floor  
New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Call for Help

**Phone:** 618-939-0115, 618-939-0115

**Website:** [www.callforhelpinc.org](http://www.callforhelpinc.org)

**Email:** Contact through website.

**Address:** 219 A. West Mill Street, Waterloo, Illinois 62298

**Services Offered:** Hotline for anyone who is a victim of rape, molestation, harassment, or other sexual abuse.

**Eligibility/Service Population:** N/A.

**Restrictions:** N/A.

### Chestnut Health Systems

**Phone:** 24/7 Crisis line (618) 877-0316

**Services Offered:** Hotline for anyone experiencing mental health crisis.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A.

### Child Abuse and Neglect Hotline

**Phone:** 1-800-25ABUSE | 1-800-252-2873 | TTY: 1-800-358-5117

**Address:** (Services accessed through call line)

**Services Offered:** Hotline to report child abuse and neglect

**Eligibility/Service Population:** Individuals who wish to report child abuse and/or neglect

**Restrictions:** N/A

### Comprehensive Behavioral Health Center

**Phone:** 24/7 Crisis line (618) 482-7330

**Services Offered:** Hotline for anyone experiencing mental health crisis.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A.

## Human Support Services

**Phone:** 618-939-4444

**Website:** [www.hss1.org](http://www.hss1.org)

**Email:** [hss@hss1.org](mailto:hss@hss1.org)

**Address:** 988 North Illinois Route 3, P.O. Box 146, Waterloo, Illinois 62298

**Services Offered:** Crisis hotline. Hotline is staffed 24-hours/day, 7-days per week. Includes crises involving mental health or substance abuse problems. During working hours, individuals may see a crisis worker within 2-hours of a call. Offers emergency assessments, attempts to stabilize or reunify family members, and facilitate emergency hospitalization or placement if required. Follow-up care after the crisis is resolved is also available. May also provide counseling to runaway youth and their families.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A

## NAMI Illinois

**Phone:** 800-950-6264, 800-273-8255 (Suicide Prevention Line)

**Website:** <https://namiillinois.org/namiaffiliates/4724/nami-southwestern-illinois-formerly-nami-madison-county/>

**Email:** [info@namiswi.org](mailto:info@namiswi.org)

**Address:** 2100 Madison Avenue, 4th Floor, Granite City, Illinois 62040

**Services Offered:** Crisis hotline and support groups.

**Eligibility/Service Population:** N/A.

**Restrictions:** Offices Located in Granite City, Illinois, but serves Monroe County. Call line serves counties in central and southern Illinois.

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip



**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## National Organization for Victim Assistance

**Phone:** 800-879-668

**Website:** <https://www.trynova.org/>

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** N/A

## National Runaway Safeline

**Phone:** 1-800-786-2929

**Website:** <https://www.1800runaway.org/youth-teens/#>

**Email:** Through website.

**Services Offered:** National runaway hotline available by call, chat, email.

**Eligibility/Service Population:** Youth.

**Restrictions:** Based out of Chicago, Illinois.

## National Sexual Assault Hotline

**Phone:** 1-800-656-46733

TTY: 1-800-787-3224

**Website:** <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

**Services Offered:** National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

**Eligibility/Service Population:** Victims of sexual assault.

**Restrictions:** N/A

## National Suicide Prevention Hotline

**Phone:** English Lifeline: 1-800-273-8255 Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

**Website:** <https://suicidepreventionlifeline.org/>

**Services Offered:** The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

**Eligibility/Service Population:** The Lifeline supports those in crisis or those who know someone in crisis.

**Restrictions:** N/A

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Phone:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** LGBTQ+

## Salvation Army STOP-IT Program

**Phone:** 877-606-3158

**Website:** <https://centralusa.salvationarmy.org/stopit/>

**Email:** Contact through website.

**Services Offered:** Works with suspected trafficked persons sexual and labor – 24-hour hotline.

**Eligibility/Service Population:** N/A.

**Restrictions:** N/A.

## Substance Abuse and Mental Health Services Administration (SAMHSA) Helpline

**Phone:** 800.662.4357

**Address:** (Services accessed through call line)

**Services Offered:** SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

**Eligibility/Service Population:** Individuals and families facing mental and/or substance use disorders.

**Restrictions:** N/A

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** LGBTQ

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 Website: <https://www.thetrevorproject.org>

**Email:** info@thetrevorproject.org

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

**Trafficking Education and Awareness/Training - Clinton County**

**Trafficking Prevention Programming – Clinton County**