

Cooper County

Contents (Press Ctrl + Click for interactive TOC)

Shelters Cooper County	1
Youth Shelters Cooper County	5
Therapy/Counseling Cooper County	11
Substance Abuse Treatment Cooper County	15
Drop-In Services Cooper County.....	19
Food Pantries Cooper County.....	20
Employment Services Cooper County.....	21
Legal Services Cooper County	25
Language Access/ Translation Services Cooper County	28
24 Hour Hotline Services Cooper County	31
Human Trafficking Education and Awareness/Training Cooper County.....	35
Human Trafficking Prevention Programming Cooper County.....	36

Click CTRL F, then search * for trafficking exclusive organizations

Shelters Cooper County

Citizens Against Spouse Abuse (CASA)

Phone: Hotline-- 660-827-5555; 800-894-1151 **Website:** casa-sedalia.org **Email:**

Christopher@Casa-Sedalia.org (shelter); giselle@casa-sedalia.org or bertha@casa-sedalia.org (language access); joylynn@casa-sedalia.org (counseling); Bradley@Casa-Sedalia.org (new beginnings)

Services Offered: 24-hour toll free, emergency hotline; Adult and child case management; Resources and referrals for community organizations and agencies; Emergency food and shelter operated 24/7/365; 24-hour, on scene, crisis response to domestic and sexual violence; Transportation services; Outreach case management to support families living independently; Community-based domestic and sexual violence education for area professionals, civic groups and youth; Court advocacy and assistance with civil and criminal proceedings; Individual therapy for adults and children; Community support group for domestic and sexual violence survivors; New Beginnings self-sufficiency mentoring; Job search/ Employment assistance for survivors; Parenting classes; Spanish and Russian Outreach services and interpretation for survivors.

Eligibility/Service Population: Domestic violence survivors. Pettis, Benton, Cooper, Henry, Lafayette, Morgan, and Saline counties.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Located in Jefferson City. Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse. 16-21 year olds.

Harvest House

Phone: 660-888-9750 **Website:** www.harvesthouseshelter.org/

of Beds: 13 beds for men, 16 for families and women

Length of Stay: 3 days, 30 days, 120 days, 1 year

Length of Program: 3 days, 30 days, 120 days, 1 year

Services Offered: Food pantry (1st Tuesday 7:30-10:30am; 2nd Thursday 5:30-8:30pm; 3rd Saturday 1:30-3:30pm)

- 3-Day Emergency Shelter - If you are homeless and need a warm and clean place to stay, Harvest House is available for you and your children. We are here to help "pick up the pieces" in your situation. After this 3-day period, you will be asked to enroll in one of our other programs or leave.
- 30-Day Short-Term Shelter Program - Guests enrolled in this program are required to complete job applications and make application for public assistance. We have Internet-connected computers to assist in making on-line applications and offer employment counseling on an as-needed basis. Guests may stay up to 30 days as long as they are actively and sincerely seeking employment and following the House rules.
- 120-Day Work/Shelter Program - Guests enrolled in this program must be employed or have another source of income such as social security or disability. Each person enrolled in this program must participate in our Savings Program, where 65% of their take-home income is given to the Harvest House for safe keeping. At the end of the 120 days (or when client leaves the program), 80% of these savings will be returned to the resident to be used for a deposit toward a rental apartment or house, or a down payment toward the purchase of a home. The remaining 20% portion will be donated to Harvest House to help pay for the utilities used while guests have been participating in the Program. The Boonslick Heartland YMCA generously offers free access to its facilities to those guests who are enrolled in this program.

- Transitional Duplex - Harvest House owns a duplex with two nice apartments that are available to selected guests who have been successful in our 120-Day Work/Shelter Program. Each apartment has three bedrooms, two bathrooms, a large living room, kitchen/dining area plus stove, refrigerator, clothes washer and dryer. A one-year lease is required at a very reasonable monthly rent. No deposit is required, but each renter is required to participate in a savings program which is kept in a separate account for safe keeping. All savings are returned to the renter at the end of their lease period.

Eligibility/Service Population: Free services to men, women and their children. No unaccompanied minors. We do not discriminate anyone with regard to handicap, color, age, gender, race, religion, sexual preference or national origin. Please note: The men's bedrooms are on the second level of the 1925 House requiring clients to climb stairs. If you are unable to climb up and down a set of stairs due to a physical disability, we will attempt to make arrangements to accommodate you as necessary.

Restrictions: Persons with the following conditions are not allowed to stay at the house: Those with child abuse on their record; Anyone with domestic abuse or assault on their record; Anyone with sex crimes on their record; Anyone presently using illegal drugs or alcohol; Anyone with outstanding wants or warrants. To be admitted, you must go to the Boonville Police Department located at 525 East Spring (660-882-2727) and request permission to enter the Harvest House after completing a background check. See additional restrictions above.

To access food pantry: Proof of income, social security cards for each family member, and photo ID. Only once per month.

St. Raymond's Society

Phone: Referrals: 573-353-0959 Monday - Friday between the hours of 9:00 am – 5:00 pm

Website: <http://srshelp.org/> **Email:** info@srshelp.org

of Beds: Undisclosed.

Length of Stay: 1 year

Length of Program: 1 year

Services Offered: Transitional home for expectant and newly parenting mothers. Provides resources to mothers in need to become self-reliant and prepare them to give their child the security of a stable home. Offers additional support to pregnant and newly parenting woman who do not need housing but face other challenges, including financial assistance and baby supplies when funds allow.

Eligibility/Service Population: Clients must be expectant or newly parenting mothers. Mothers and children five years old or younger may be eligible to live at St. Raymond's Society House with their children. Residents of SRS House must be 18 years old or older. Serves Central Missouri.

Restrictions: St. Raymond's Society application from referring agency, state ID, background check

True North of Columbia

Phone: Crisis Line: 573-875-1370; Toll Free Crisis Line: 1-800-548-2480; Crisis Line for Deaf: 1-800-380-3323; Administrative Office: 573-875-0503 **Website:** <https://truenorthofcolumbia.org>

Email: info@truenorthofcolumbia.org

of Beds: 25

Length of Stay: Varies, max 90 days

Length of Program: Individualized

Services Offered: Shelter and motel placement; Domestic violence and sexual assault crisis intervention; Case management; Support groups for women and children; Professional therapy for women (residential and nonresidential); Structured programs for children; Hospital advocacy program; Community education; Hotline for safety planning and referrals; DOVE victim advocacy in collaboration with law enforcement

Eligibility/Service Population: Adult and child domestic violence survivors of Boone, Audrain, Callaway, Chariton, Cooper, Howard, Montgomery, Randolph, and Saline counties. Hotline services available statewide. Deaf accessible.

WINGS

Phone: Hotline: 660-537-4511 Office: 660-882-5202

Address: 1640 Radio Hill Rd, Boonville, MO 65233

Services Offered: Court/Legal advocacy, Crisis intervention, Law enforcement advocacy, Childcare, Shelter, Support Groups

Eligibility/Service Population: Women and their children who are victims of domestic violence.

Restrictions: Counties Served, Cooper, Howard and Saline Counties

Youth Shelters Cooper County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT,

animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November. **NEW ORGANIZATION**

Rainbow House

Phone: Children's Advocacy Center: 573-474-6600 | Children's Emergency Shelter: 573-474-3558 | Homeless Youth Program: 573-814-2797 | 1611 Towne Drive, Columbia, MO 65203

Website: <https://rainbowhousecolumbia.org/>

Email: tjohnson@rainbowhousecolumbia.org

of Beds: Can house up to 14 children (ages 0-21) in their Children's Emergency Shelter

Length of Stay: About 30 days (or sometimes longer for the older kids – depending on placement needs) in the Children's Emergency Shelter.

Length of Program: The children have access to therapy, case management, and groups, but they also remain in school while staying at the shelter, so there is no formal programming.

Services Offered: Rainbow House includes a Children's Emergency Shelter (serving children from birth up to 18 years old), Regional Child Advocacy Center, and Homeless Youth Program.

They offer clinical programs including therapy services and support groups within their residential settings, as well as parenting classes. They also provide case management to meet a variety of needs, and the children and families can access this service even if they are not in residential care anymore.

Eligibility/Service Population: They serve abused and neglected children and families in crisis.

Restrictions: Children's shelter residents can be 0-21 years old. Rainbow House is located in Columbia, MO but serves Boone, Cole, Cooper, Audrain, Adair, Shelby, Howard, Monroe, Callaway and Randolph Counties. It is only a level II facility, so they cannot necessarily best accommodate individuals with severe and persistent behavioral, mental, and/or physical health needs.

Synergy Services – Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services – Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St., Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Located in Norwood, Mo. Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling Cooper County

Burrell Behavioral Health Center—Berrywood Center

Phone: 573-777-65201; Crisis line: 800-395-2132 **Website:**

<https://www.burrellcenter.com/locations/adult-clinic-central-region/>

Services Offered: Central region walk-in clinic Monday-Friday 8am-5pm; Therapy & Counseling; Psychological Evaluations; Psychiatry; Child and Adolescent Specialty Services/Case Management; Pharmacy

Eligibility/Service Population: Adults/Youth; Child/Adolescent

Restrictions: Must bring ID and insurance information. Medicare, Medicaid, numerous private insurance providers and accept self-pay on a sliding scale for those who qualify.

Burrell Behavioral Health Center—Boonville Clinic

Phone: 660-882-7573; Crisis line: 800-395-2132 **Website:**

<https://www.burrellcenter.com/locations/boonville-clinic/>

Services Offered: Monday-Friday, 8 a.m. to 5 p.m. Houses adult and youth specialty services and case management for Cooper and Howard counties. Walk-in access available for emergencies,

Eligibility/Service Population: Adults/Youth; Cooper and Howard County residents.

Restrictions: Must bring ID and insurance information. Medicare, Medicaid, numerous private insurance providers and accept self-pay on a sliding scale for those who qualify.

Centerpointe Hospital—Columbia, MO Outpatient Clinic

Phone: 573-875-5900; Toll free: 800-345-5407 **Website:** <https://centerpointehospital.com>

Email: arinfo@cphmo.net (Assessment and referral)

Services Offered: Outpatient psychiatric and dual diagnosis care. Medication assisted treatment for opioid dependency.

Eligibility/Service Population: Adolescents, adults, and seniors.

Restrictions: Most major insurance plans, Medicare, Tricare, and private payments are accepted. Medicaid is accepted up to and including the age of 20. Located in Columbia, MO.

Citizens Against Spouse Abuse (CASA)

Phone: Hotline-- 660-827-5555; 800-894-1151 **Website:** casa-sedalia.org **Email:**

Christopher@Casa-Sedalia.org (shelter); giselle@casa-sedalia.org or bertha@casa-sedalia.org (language access); joylynn@casa-sedalia.org (counseling); Bradley@Casa-Sedalia.org (new beginnings)

Services Offered: Counseling for residents and non-residents

Eligibility/Service Population: Domestic violence survivors. Pettis, Benton, Cooper, Henry, Lafayette, Morgan, and Saline counties.

Compass Health Networks—Boonville Clinic

Phone: 844-853-8937 **Website:** <https://compasshealthnetwork.org/location/boonville/>

Services Offered: Counseling and psychiatry for children and adults; Psychological assessment/testing for children and adults; substance use disorder outpatient treatment for adults and adolescents; Sliding scale fees

Eligibility/Service Population: Adults/Youth/Children

Restrictions: To qualify for sliding fee: Complete the Sliding Fee Scale Eligibility Application form (includes information on all household members), provide the required proof of income for all household members, complete enrollment by a Registration Specialist. Does not accept adult Medicaid for individuals 21 years or older and younger than 65 years.

Deaf L.E.A.D.

Phone: 24-hour Deaf Crisis Line: (321) 800-3323; Phone: (573) 445-5005 (V/TTY); Toll-free: (800) 380-DEAF (V/TTY); Videophone: (573) 303-5604; Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/index.html>

Services Offered: 24 hour deaf crisis line and crisis interpreting; personal, legal, medical advocacy; safety planning; mental health services

Eligibility/Service Population: Deaf/hard of hearing/DeafBlind/late-deafened crime victims and their families

Integrative Behavioral Health Clinic

Phone: 573-882-9871 **Website:** <http://ibhccomo.org/> **Email:** muibhc@gmail.com

Services Offered: Comprehensive integrative behavioral healthcare for adults who are uninsured or unable to afford low cost, high quality care. Services are provided by graduate and doctoral students at the University of Missouri School of Social Work and Counseling Psychology. Services: Comprehensive Assessments for mental health, resource needs, and other health needs. Individual Counseling; Crisis Intervention; Case Management; Psycho-educational groups for substance abuse. Assessment of needs and referrals to resources. Free childcare offered during appointments.

Eligibility/Service Population: Adults (18+) regardless of ability to pay. Serves Boone and surrounding counties.

Lutheran Family and Children's Services (Pregnant or Parenting Youth)

Phone: (573)815-9955 or 866-326-LFCS (5327) Hotline: 573-239-3480 **Website:**

<http://lfcsmo.org/> **Email:**

Services Offered: Counseling for women experiencing an unplanned pregnancy, child therapy, couples therapy, individual therapy, family therapy, post adoption counseling, offers parenting skills or placing child in an adoptive home; advocate for birth mother's role in her decision; some funding available for medical costs; adoptive services include domestic and international adoptions, as well as home studies and post-placement supervision: Resources Parents provides group support, mentors and individualized case management support for youth who are pregnant or parenting.

Eligibility/Service Population: Pregnant or parenting youth, adoptive parents

Phoenix Programs

Phone: 573-875-8880 **Website:** <http://phoenixprogramsinc.org/> **Email:** info@phoenixhealthprograms.com

Services Offered: Treatment for substance use disorders includes residential treatment, social setting detoxification and long term residential treatment for individuals with co-occurring disorders; treatment for men, women, and families includes: day treatment (outpatient); individual and group counseling; family and youth counseling; intensive case management; supportive housing program; employment skills and vocational development training for ex-offenders. For counseling need to fit into population of substance use disorder or related to substance use disorder.

Eligibility/Service Population: Residential/Detox clients must be at least 18 years old with an alcohol and/or other substance use disorder; outpatient counseling available to men, women, couples, adolescents and family members

Restrictions: Self pay, SATOP order, private insurance, Medicaid accepted. Located in Columbia, MO.

Rainbow House Columbia

Phone: 573.474.6600; Homeless youth: 573.818.8288 **Website:** <https://www.rainbowhousecolumbia.org> **Email:** (Homeless youth outreach) tjohnson@rainbowhousecolumbia.org

Length of Program: The children have access to therapy, case management, and groups, but they also remain in school while staying at the shelter, so there is no formal programming.

Services Offered: Forensic interview; child advocacy; Parenting classes; support groups for non-offending caregiver; emergency shelter; counseling for children and families; Crisis Care: a “prevention” service that gives the parent time to establish stability in their lives, possibly preventing abuse or neglect to the child; Hourly respite care services to families experiencing overwhelming stress. **Therapy for residents, after children leave the residence, after they complete forensic interviews, some limited space for children who have not received any other services through Rainbow House.**

Homeless youth outreach program: resources for food, clothing, work documents, helping to get back into school, employment and housing.

Eligibility/Service Population: Children from birth to 18 years experiencing abuse or neglect at home. Children’s advocacy center serves Adair, Audrain, Boone, Callaway, Cole, Cooper, Howard, Macon, Monroe, Randolph, Shelby.

The Homeless Youth Outreach Program is for youth ages 16-21 who are homeless, or at risk for homelessness, due to unfavorable or abusive situations occurring in their current environment.

Restrictions: Children are admitted to Rainbow house through the Crisis Care program, or after being removed from the home by Children’s Division.

TReSAP

Phone: 314-329-8586 **Website:** <https://www.tresap.org> **Email:** ceo@tresap.org

Services Offered: SUD specific counseling or if they qualify under the program requirements

Eligibility/Service Population: veteran women, women released from drug/alcohol treatment programs, women who are just released from prison and women fleeing domestic violence, with a substance abuse background. Children may accompany mothers.

True North of Columbia

Phone: Crisis Line: 573-875-1370; Toll Free Crisis Line: 1-800-548-2480; Crisis Line for Deaf: 1-800-380-3323; Administrative Office: 573-875-0503 **Website:** <https://truenorthofcolumbia.org>

Email: info@truenorthofcolumbia.org

Services Offered: Shelter and motel placement; Domestic violence and sexual assault crisis intervention; Case management; Support groups for women and children; **Professional therapy for women (residential and nonresidential)**; Structured programs for children; Hospital advocacy program; Community education; Hotline for safety planning and referrals; DOVE victim advocacy in collaboration with law enforcement

Eligibility/Service Population: Women and child domestic violence survivors of Boone, Audrain, Callaway, Chariton, Cooper, Howard, Montgomery, Randolph, and Saline counties. Hotline services available statewide. Deaf accessible.

Substance Abuse Treatment Cooper County

Centerpointe Hospital—Columbia, MO Outpatient Clinic

Phone: 573-875-5900; Toll free: 800-345-5407 **Website:** <https://centerpointehospital.com>

Email: arinfo@cphmo.net (Assessment and referral)

Services Offered: Outpatient psychiatric and dual diagnosis care. Medication assisted treatment for opioid dependency.

Eligibility/Service Population: Adolescents, adults, and seniors.

Restrictions: Most major insurance plans, Medicare, Tricare, and private payments are accepted. Medicaid is accepted up to and including the age of 20. Located in Columbia, MO.

Compass Health Networks—Boonville Clinic

Phone: 844-853-8937 **Website:** <https://compasshealthnetwork.org/location/boonville/>

Services Offered: Counseling and psychiatry for children and adults; Psychological assessment/testing for children and adults; substance use disorder outpatient treatment for adults and adolescents; Sliding scale fees

Eligibility/Service Population: Adults/Youth/Children

Restrictions: To qualify for sliding fee: Complete the Sliding Fee Scale Eligibility Application form (includes information on all household members), provide the required proof of income for all household members, complete enrollment by a Registration Specialist. Does not accept adult Medicaid for individuals 21 years or older and younger than 65 years.

Compass Health Networks—McCambridge Women and Children's Treatment Center

Phone: 844-853-8937 **Website:** <https://compasshealthnetwork.org/location/columbia-3/>
<https://compasshealthnetwork.org/wp-content/uploads/2016/01/McCambridge-brochure-2016.pdf>

Services Offered: Individual/family therapy; childcare on site; parenting classes; Sliding scale fees; Medication Assisted Treatment for substance use disorders; adult psychiatry; residential treatment available.

Eligibility/Service Population: Adult women ages 18+

Restrictions: To qualify for sliding fee: Complete the Sliding Fee Scale Eligibility Application form (includes information on all household members), provide the required proof of income for all household members, complete enrollment by a Registration Specialist. Does not accept adult Medicaid for individuals 21 years or older and younger than 65 years. Located in Boone County.

The Crossroads Program

Phone: 573-256-8020 **Website:** www.thecrossroadsprogram.com

Address: 3605 South Providence Road, Suite 6, Columbia, MO 65203

Email: info@thecrossroadsprogram.com

Services Offered: They offer free consultations, free assessments, intensive outpatient services and rehab, an 8-week aftercare program for individuals who successfully complete the intensive outpatient program, individual substance abuse counseling, a variety of 12-step peer support

groups designed specifically for teens and young adults, parental support groups, in-school support groups, and intervention programs in schools. Intensive outpatient drug rehab (6-14 weeks); substance abuse counseling; teen addiction support groups; parental support groups; in-school support groups; aftercare (8 weeks)

Eligibility/Service Population: Youth ages 13-25 with substance use disorder. Occasionally will accept patients older than 25, if still dependent on their parents.

Restrictions: Located in Colombia, MO. Teens and young adults seeking rehabilitation/recovery from drug and alcohol dependency. Support available to parents, as well. Serves: Audrain, Boone, Callaway, Camden, Chariton, Cole, Cooper, Howard, Maries, Miller, Monroe, Moniteau, Osage, and Randolph Counties.

Restrictions: Located in Boone County, but serves youth from Cooper County.

Escape Alcohol and Drug Counseling Center

Phone: 800-353-7552 **Website:** <http://www.escapealcoholdrugs.com/> **Email:** jerry@satop.net

Services Offered: Outpatient alcohol and drug counseling center and provides SATOP programs.

Eligibility/Service Population: Accepts private insurance and fee for service. Sliding fee scale for WIP and CIP.

Restrictions: Located in Boone County.

Integrative Behavioral Health Clinic

Phone: 573-882-9871 **Website:** <http://ibhccomo.org/> **Email:** muibhc@gmail.com

Services Offered: Comprehensive integrative behavioral healthcare for adults who are uninsured or unable to afford low cost, high quality care. Services are provided by graduate and doctoral students at the University of Missouri School of Social Work and Counseling Psychology.

Services: Comprehensive Assessments for mental health, resource needs, and other health needs. Individual Counseling; Crisis Intervention; Case Management; Psycho-educational groups for substance abuse. Assessment of needs and referrals to resources. Free childcare offered during appointments.

Eligibility/Service Population: Adults (18+) regardless of ability to pay. Serves Boone and surrounding counties.

New Vision at Capitol Regional Medical Center

Phone: 573.632.5817 **Website:** <https://www.crmc.org/services/substance-abuse-management/>

Email: capitalrmc.mo@specialcarecorp.com

Services Offered: Inpatient stabilization of adults in active or impending withdrawal that typically lasts 3 days. Assessments include medical history, physical, a complete laboratory workup and a nursing assessment.

Eligibility/Service Population: Adults dependent on alcohol, benzodiazepines, opioids, cocaine, combined substances, and/or prescription medications. Accepts Medicaid, Medicare and Commercial Insurance with the exception of the following; UHC Community Plan – Managed Medicaid, Missouri Care- Managed Medicaid, Cigna Connect Network, Cigna Surefit.

Restrictions: New Vision at CRMC will not admit someone who is currently under the influence or intoxicated. Patients must refrain from using/ drinking for a period of time prior to coming in

for their assessment and must meet minimum requirements of an acute withdrawal scale to be eligible for admission into the New Vision service. New Vision at CRMC is a completely VOLUNTARY service. New Vision at CRMC is not a state-funded service but there is a self-pay option available to those who are uninsured, the hospital requires half of this amount up front at time of admission and payment arrangements can be made with the hospital on the remaining balance. Located in Jefferson City.

Phoenix Programs

Phone: 573-875-8880 **Website:** <http://phoenixprogramsinc.org/> **Email:** info@phoenixhealthprograms.com

Services Offered: Treatment for substance use disorders includes residential treatment, social setting detoxification and long term residential treatment for individuals with co-occurring disorders; treatment for men, women, and families includes: day treatment (outpatient); individual and group counseling; family and youth counseling; intensive case management; supportive housing program; employment skills and vocational development training for ex-offenders

Eligibility/Service Population: Residential/Detox clients must be at least 18 years old with an alcohol and/or other substance use disorder; outpatient counseling available to men, women, couples, adolescents and family members

Restrictions: Self pay, SATOP order, private insurance, Medicaid accepted. Located in Columbia, MO.

Primrose Hill

Phone: 573-641-5047 **Website:** <http://primrosehilltc.com/> **Email:** info@primrosehilltc.com

Services Offered: 12-month, Christian residential recovery center for women and women with young children who have drug and alcohol addictions; children can stay with their mother during recovery.

Eligibility/Service Population: Women with alcohol and drug use disorders.

TReSAP

Phone: 314-329-8586 **Website:** <https://www.tresap.org> **Email:** ceo@tresap.org

Services Offered: Transitional housing; Nicotine replacement therapy; counseling/education and relapse prevention; vocational development; life skills; wellness education

Eligibility/Service Population: veteran women, women released from drug/alcohol treatment programs, women who are just released from prison and women fleeing domestic violence, with a substance abuse background. Children may accompany mothers.

Valley of Hope—Boonville

Phone: (660) 882-6547 **Website:** <https://valleyhope.org/location/valley-hope-boonville/>

Services Offered: Medically monitored detoxification; outpatient and residential programs; continuing care and family care; online counseling for family members unable to travel; medication assisted treatment may be used when appropriate.

Eligibility/Service Population: Adults; Men/Women; Insured/self-pay

Restrictions: Patients paying out of pocket receive upfront discounts on payment, and scholarships may be available.

Drop-In Services Cooper County

None

Food Pantries Cooper County

Harvest House

Phone: 660-888-9750 **Website:** www.harvesthouseshelter.org/

Address: 1224 Rural St, Boonville, MO 65233

Services Offered: Food pantry (1st Tuesday 7:30-10:30am; 2nd Thursday 5:30-8:30pm; 3rd Saturday 1:30-3:30pm).

Restrictions: To access food pantry: Proof of income, social security cards for each family member, and photo ID. Only once per month.

Neighbors Helping Neighbors

Phone: 660-882-9699

Website: <http://www.nhnfp.com/> **Email:** ADMIN@NHNFP.COM

Address: 509 Water St., Boonville, MO 65233

Services Offered: Food and household product distribution: Tuesday of the first full week of the month, 8:00-10:00 a.m; Thursday of the second full week of the month, 6:00-8:00 p.m.; Saturday of the third full week of the month, 9:00-11:00 a.m.

Restrictions: a social security card for each member of household along with proof of income must be presented upon first visit.

New Franklin Cares Food Pantry

Address: 105 E. Broadway, New Franklin, MO 65274

Services Offered: Fresh produce and shelf staples. Check <https://www.facebook.com/New-Franklin-Cares-658616894317659/> for distribution dates/times.

Restrictions:

Mustard Seed Food Pantry

Phone: (660) 841-5127

Address: 540 Hwy 87, Prairie Home, MO 65063

Services Offered: Distribution: 3rd Thursday 4 pm - 6 pm.

Employment Services Cooper County

Center for Human Services Employment Services

Phone: 660-826-4400 **Website:** <https://www.chs-mo.org/services/employment-services/> **Email:** lsima@chs-mo.org

Services Offered: Assistance finding and applying to jobs; pre- and post- employment support

Eligibility/Service Population: Disabled adults/adolescents in Buchanan, Benton, Cass, Cooper, Clay, Jackson, Johnson, Pettis, Platte, Ray, Moniteau, and Saline Counties

Citizens Against Spouse Abuse (CASA)

Phone: Hotline-- 660-827-5555; 800-894-1151 **Website:** casa-sedalia.org **Email:**

Christopher@Casa-Sedalia.org (shelter); giselle@casa-sedalia.org or bertha@casa-sedalia.org (language access); joylynn@casa-sedalia.org (counseling); Bradley@Casa-Sedalia.org (new beginnings)

Beds: 45

Length of stay: Individualized

Length of program: Individualized

Services Offered: 24-hour toll free, emergency hotline; Adult and child case management; Resources and referrals for community organizations and agencies; Emergency food and shelter operated 24/7/365; 24-hour, on scene, crisis response to domestic and sexual violence; Transportation services; Outreach case management to support families living independently; Community-based domestic and sexual violence education for area professionals, civic groups and youth; Court advocacy and assistance with civil and criminal proceedings; Individual therapy for adults and children; Community support group for domestic and sexual violence survivors; New Beginnings self-sufficiency mentoring; Job search/ Employment assistance for survivors; Parenting classes; Spanish and Russian Outreach services and interpretation for survivors.

Eligibility/Service Population: Domestic violence survivors. Pettis, Benton, Cooper, Henry, Lafayette, Morgan, and Saline counties.

Jobs For Felons—Boonville

Website: https://www.jobsforfelonshub.com/jobs-for-felons-in-united-states/?search=&location=Boonville%2C+MO&radius_miles=20

Services Offered: Online resource. Compiles job listings from companies that hire people with a history of felony charges.

Job Point Headquarters

Phone: (573) 474-8560 **Website:** <http://www.jobpointmo.com> **Email:** steves@jobpointmo.org

Services Offered: Work related skills training; certificate courses in Construction Trades, Health Care Occupations, Office Technology and Retail Sales; job training; job search assistance; practice interviewing; resume, thank you and cover letter development; application assistance; Follow up support for 3-12 months post job placement

YouthBuild: 6-9 month program that provides: Adult Education and Literacy; High School Equivalency Test (HiSET) Preparation; Construction Training (residential carpentry); Job Search Preparation; Job Placement Assistance; Leadership Opportunities; Twelve Months of Follow Up Post Graduation

Eligibility/Service Population: Persons with disabilities 17 years old or older; youth ages 17.5+; persons with economic disadvantages (through Workforce Investment Act funds), participants of the Career Assistance Program, people on Probation or Parole and unemployed City of Columbia residents. Located in Boone County but also serves Cooper County.

MERS Goodwill Career Center

Phone: 573-499-1220 **Website:** <https://mersgoodwill.org/career-center/>

Services Offered: Job search, resume, and interview assistance.

Eligibility/Service Population: Adults eligible for TANF.

Missouri Job Center—Colombia

Phone: (660) 530-5627 **Address:** 515 S Kentucky Ave, Sedalia, MO 65301

Services Offered: Job search, job skills workshops, training and education assistance, career networking, resume preparation, computer skills, interview assistance.

Adult Programs: development of an employment plan; on-the-job training; assistance with the cost of tuition to attend educational classes; individualized job development, job readiness training.

Youth Programs: assist eligible youth, ages 14 through 21, to obtain employment through work experience and complete high school/GED programs.

Veterans: Disabled Veterans' Outreach Program specialists provide case management and develop career and job training opportunities for veterans, with special emphasis on veterans with service-connected disabilities. Local Veterans Employment Representatives facilitate or provide assistance in job placement and accessing needed services. They also advocate for veterans by developing employment opportunities with businesses.

- Services in English, limited Spanish and German

Eligibility/Service Population: Adults/Youth; Veterans; Job seekers at least 14 years of age able to legally work in the US.

Restrictions: Must meet income guidelines to qualify for tuition assistance. Open Mon. - Thur.; 9am - 4:30pm, and Friday 8am-4:30pm.

Missouri Vocational Rehabilitation—Colombia

Phone: 573-441-6327; Toll Free: 1-877-222-8961 **Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation/columbia-vr>

Email: sara.cleveland@vr.dese.mo.gov

Services Offered: Career counseling; vocational planning; job seeking skills and job placement; vocational training; pre-employment transition services; Ticket to Work; Supported employment

Eligibility/Service Population: Disabled adults

Restrictions: Boone, Cooper, Howard, and Randolph Counties

Missouri Women's Business Center

Phone: 573-818-2980 **Website:** <http://mowbc.org/> **Email:**

Services Offered: Classes, workshops, networking opportunities, individualized business counseling, and microlending.

Eligibility/Service Population: Female entrepreneurs residing in Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau and Osage counties.

Phoenix Programs

Phone: 573-875-8880 **Website:** <http://phoenixprogramsinc.org/> **Email:** info@phoenixhealthprograms.com

Services Offered: Treatment for substance use disorders includes residential treatment, social setting detoxification and long term residential treatment for individuals with co-occurring disorders; treatment for men, women, and families includes: day treatment (outpatient); individual and group counseling; family and youth counseling; intensive case management; supportive housing program; employment skills and vocational development training for ex-offenders – need to meet service population requirements

Eligibility/Service Population: Residential/Detox clients must be at least 18 years old with an alcohol and/or other substance use disorder; outpatient counseling available to men, women, couples, adolescents and family members

Restrictions: Self pay, SATOP order, private insurance, Medicaid accepted. Located in Columbia, MO.

Rainbow House Colombia

Phone: 573.474.6600; Homeless youth: 573.818.8288 **Website:** <https://www.rainbowhousecolumbia.org> **Email:** (Homeless youth outreach) tjohnson@rainbowhousecolumbia.org

Services Offered: Forensic interview; child advocacy; Parenting classes; support groups for non-offending caregiver; emergency shelter; counseling for children and families; Crisis Care: a “prevention” service that gives the parent time to establish stability in their lives, possibly preventing abuse or neglect to the child; Hourly respite care services to families experiencing overwhelming stress.

Homeless youth outreach program: resources for food, clothing, work documents, helping to get back into school, employment and housing.

Eligibility/Service Population: Children from birth to 18 years experiencing abuse or neglect at home. Children’s advocacy center serves Adair, Audrain, Boone, Callaway, Cole, Cooper, Howard, Macon, Monroe, Randolph, Shelby.

The Homeless Youth Outreach Program is for youth ages 16-21 who are homeless, or at risk for homelessness, due to unfavorable or abusive situations occurring in their current environment.

Restrictions: Children are admitted to Rainbow house through the Crisis Care program, or after being removed from the home by Children’s Division.

SER Senior Community Service Employment Program (SCSEP)—Employment Connection St. Louis County

Phone: 314-830-3600 **Website:** <https://ser-national.org/senior-community-service-employment-program/>

Services Offered: Community service and work based training; job placement

Eligibility/Service Population: Low-income (not more than 125% of the established federal poverty guidelines) persons at least 55 years of age who are unemployed and have poor employment prospects. Florissant office serves Cooper County.

TReSAP

Phone: 314-329-8586 **Website:** <https://www.tresap.org> **Email:** ceo@tresap.org

Services Offered: Transitional housing; Nicotine replacement therapy; counseling/education and relapse prevention; vocational development; life skills; wellness education

Eligibility/Service Population: veteran women, women released from drug/alcohol treatment programs, women who are just released from prison and women fleeing domestic violence, with a substance abuse background. Children may accompany mothers.

Unlimited Opportunities

Phone: 660-882-5576 **Website:** <http://www.uoi.org> **Email:** See office contacts,

<http://www.uoi.org/careers/>

Services Offered: Community Services: Family Support Services, the Individual Supports Day Program, Community Living, and Life Skills.

Boonslick Industries: Sheltered workshop, vocational training and development, school to work program, and supported employment.

Eligibility/Service Population: Community services available for children ages 3 through high school graduation. Boonslick industries employment services available to adults with disabilities in Cooper and Howard Counties.

Legal Services Cooper County

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants
Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

Centro Latino De Salud

Phone: (573) 449-9442 **Website:** <http://centrolatino.missouri.org/en/about/> **Email:** latino.centro@gmail.com

Services Offered: English/Spanish classes; Computer skills; Health education; mental health and social work referrals; family planning; medical translating; Legal referrals and assistance.

Eligibility/Service Population: Latinx families in central Missouri. Citizens/foreign nationals.

Deaf L.E.A.D.

Phone: 24-hour Deaf Crisis Line: (321) 800-3323; Phone: (573) 445-5005 (V/TTY); Toll-free: (800) 380-DEAF (V/TTY); Videophone: (573) 303-5604; Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/index.html>

Services Offered: 24 hour deaf crisis line and crisis interpreting; personal, legal, medical advocacy; safety planning; mental health services

Eligibility/Service Population: Deaf/hard of hearing/DeafBlind/late-deafened crime victims and their families

El Puente

Phone: (573) 635-2540 **Website:** www.el-puente-mo.org/ **Email:**

Services Offered: interpretation and transportation for medical and dental care, legal assistance and immigration issues, education and training, pastoral ministry.

Eligibility/Service Population: Hispanic community
Restrictions: Located in Jefferson City

Mid-Missouri Legal Services

Phone: Columbia Office: 573-442-0116 | Toll-free: 800-568-4931 | TTY: 800-735-2966
1201 West Broadway Columbia, MO 65203

Website: www.mmls.org

Email: N/A

Services Offered: They provide free civil legal services to low-income individuals. Types of civil cases handled include: divorce hearings, paternity/custody issues, orders of protection, unemployment compensation, temporary assistance/welfare, food stamp denial or termination, Medicaid applications, education IEP's, healthcare access, consumer problems, bankruptcies, utility terminations, landlord/tenant issues, child support issues, and more.

Eligibility/Service Population: Low income individuals.

Restrictions: Civil cases only, must reside in service area: Audrain, Boone, Callaway, Chariton, Cole, Cooper, Howard, Miller, Moniteau, Osage, Randolph. Individuals must complete an over-the-phone application and be accepted before receiving services. Cases are then reviewed before moving forward.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

Prosecuting Attorney Victim Advocate

Phone: 660-882-7577

Address: 422 East Spring St.
Boonville, MO 65233

Services: referrals to available local, state and national resources, an explanation of the criminal justice process, accompaniment to court, court date notification and emotional support.

Eligibility/Service Population: Crime victims

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WINGS

Phone: Hotline: 660-537-4511 Office: 660-882-5202

Address: 1640 Radio Hill Rd, Boonville, MO 65233

Services Offered: Court/Legal advocacy, Crisis intervention, Law enforcement advocacy, Childcare, Shelter, Support Groups

Eligibility/Service Population: Women and their children who are victims of domestic violence.

Restrictions: Counties Served, Cooper, Howard and Saline Counties

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email "hotline".

Language Access/ Translation Services Cooper County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

Centro Latino De Salud

Phone: (573) 449-9442 **Website:** <http://centrolatino.missouri.org/en/about/> **Email:**

latino.centro@gmail.com

Services Offered: English/Spanish classes; Computer skills; Health education; mental health and social work referrals; family planning; medical translating; Legal referrals and assistance.

Eligibility/Service Population: Latinx families in central Missouri. Citizens/foreign nationals.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Cooper County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Burrell Behavioral Health Central Region

Access Crisis Intervention (ACI) Hotline

Phone: 1/800-395-2132

Website: <https://www.burrellcenter.com/>

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis

Restrictions: Serves Counties: Boone, Carroll, Chariton, Cooper, Howard, Moniteau, Morgan, Pettis, Randolph, Saline.

Citizens Against Spouse Abuse (CASA)

Phone: Hotline-- 660-827-5555; 800-894-1151 **Website:** casa-sedalia.org **Email:**

Christopher@Casa-Sedalia.org (shelter); giselle@casa-sedalia.org or bertha@casa-sedalia.org (language access); joylynn@casa-sedalia.org (counseling); Bradley@Casa-Sedalia.org (new beginnings)

Services Offered: 24-hour toll free, emergency hotline; Adult and child case management; Resources and referrals for community organizations and agencies; Emergency food and shelter operated 24/7/365; 24-hour, on scene, crisis response to domestic and sexual violence; Transportation services; Outreach case management to support families living independently; Community-based domestic and sexual violence education for area professionals, civic groups and youth; Court advocacy and assistance with civil and criminal proceedings; Individual therapy for adults and children; Community support group for domestic and sexual violence survivors; New Beginnings self-sufficiency mentoring; Job search/ Employment assistance for

survivors; Parenting classes; Spanish and Russian Outreach services and interpretation for survivors.

Eligibility/Service Population: Domestic violence survivors. Pettis, Benton, Cooper, Henry, Lafayette, Morgan, and Saline counties.

Deaf L.E.A.D.

Phone: 24-hour Deaf Crisis Line: (321) 800-3323; Phone: (573) 445-5005 (V/TTY); Toll-free: (800) 380-DEAF (V/TTY); Videophone: (573) 303-5604; Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/index.html>

Services Offered: 24 hour deaf crisis line and crisis interpreting; personal, legal, medical advocacy; safety planning; mental health services

Eligibility/Service Population: Deaf/hard of hearing/DeafBlind/late-deafened crime victims and their families

True North of Columbia

Phone: Crisis Line: 573-875-1370; Toll Free Crisis Line: 1-800-548-2480; Crisis Line for Deaf: 1-800-380-3323; Administrative Office: 573-875-0503 **Website:** <https://truenorthofcolumbia.org>

Email: info@truenorthofcolumbia.org

Services Offered: Shelter and motel placement; Domestic violence and sexual assault crisis intervention; Case management; Support groups for women and children; Professional therapy for women (residential and nonresidential); Structured programs for children; Hospital advocacy program; Community education; **Hotline for safety planning and referrals;** DOVE victim advocacy in collaboration with law enforcement

Eligibility/Service Population: Women and child domestic violence survivors of Boone, Audrain, Callaway, Chariton, Cooper, Howard, Montgomery, Randolph, and Saline counties. Hotline services available statewide. Deaf accessible.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour, business hours 9-5pm

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 Website: <https://pride-institute.com/contact/>

Crisis number: 888-616-5031

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

RACS Hotline

Phone: 1-800-303-0013 OR 1-573-634-4911

Website: <https://www.racsjc.org/services>

Email: racs@racsjc.org

Services Offered: They offer 24-hour hotline services including crisis intervention and assistance with immediate crises, emotional support, empowerment/help in developing problem-solving skills, and agency referrals (including to their shelter).

Eligibility/Service Population: Survivors of domestic violence, sexual assault and/or stalking seeking support and/or services listed above.

Restrictions: None.

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 (call or chat) Website: <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Cooper County

Central Missouri Stop Human Trafficking Coalition *

Phone: 866-590-5959 | 601 Business Loop 70 W, Suite 134-F, Columbia MO 65203

Website: <http://www.stophumantraffickingmo.com>

Email: help@stophumantraffickingmo.com

Services Offered: They are a coalition with the mission to end and prevent forced labor and sexual exploitation of children, women, and men. Through advocacy, active engagement in community collaboration and education, the coalition seeks to identify victims, expose traffickers and users, promote exploitation-free practices and support survivors of human trafficking on their journey towards wholeness. They raise awareness of trafficking and support local survivors in Central Missouri. They also have a toll free number that survivors, service providers, and community members can call for resources and/or support.

Eligibility/Service Population: They seek to raise awareness in Central MO, support survivors of trafficking and have coalition meetings open to anyone. No eligibility requirements.

Restrictions: Located in Columbia, MO (Boone County), but serves Cooper County.

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Human Trafficking Prevention Programming Cooper County

None.