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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters- Dallas County

CADV- Citizens Against Domestic Violence

Phone: ADV Hotline: 888.809.SAFE (7233) or 888.809.7233 and Call Deaf Videophone Crisis line 321.800.3323 **Website:** <http://www.cadv-voc.org/> **Email:** info@cadv-voc.org

of Beds: 28 beds

Length of Stay: Individualized case by case basis (Long-term or short-term)

Length of Program: Optional case management

Services Offered: Emergency shelter, 24-hour hotline, court advocacy, counseling for shelter and outreach clients, case management, and peer specialist for those with substance use

Eligibility/Service Population: Victims of domestic and/or sexual violence including men.

Restrictions: Located in Camden County, but serves Dallas County.

COPE OF LEBANON

Phone: 417.533.5201 **Website:** <https://copeoflebanon.com/>

of Beds: 28

Length of Stay: 30-day program for shelter.

Length of Program: Can receive case management/counseling/outreach services after staying in shelter.

Services Offered: Emergency shelter, case management, weekly support groups, legal/hospital advocacy, and crisis intervention. Outsources therapy with partner agency.

Eligibility/Service Population: Women who've experienced domestic violence and their children under 17 years old.

Restrictions: Located in Laclede County in Lebanon, MO, but serves Dallas County.

FREEDOM'S REST FAMILY VIOLENCE CENTER

Phone: 417.582.0344 **Website:** <https://www.facebook.com/freedomsrest/>

of Beds: 50 beds for single women (dorm room style) or women and children (family room style)

Length of Stay: Up to 90 days- will have a 30-day review of case to see how housing/employment development is going.

Length of Program: N/A

Services Offered: Emergency shelter, case management, outreach, 24-hour crisis hotline.

Eligibility/Service Population: Women and children impacted by domestic and/or sexual violence. Can serve male-identified survivors if a family room is available.

Restrictions: Located in Ozark, MO but serves Christian, Barry, Dallas, Douglas, Greene, Lawrence, Ozark, Polk, Stone, Taney, and Webster counties.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

HARMONY HOUSE (Family Violence Center)

Phone: Office: 417.837.7700 Hotline: 417.864.7233 Toll-Free: 800.831.6863

Website: <https://www.myharmonyhouse.org/>

Address: 3404 E Ridgeview St, Springfield, MO 65804

Email: sunnin@myharmonyhouse.org

of Beds: 168 beds

Length of Stay: 90 days and then case reviewed afterwards.

Length of Program: Outreach, classes, and case management available as option after discharge.

Services Offered: Shelter resident support (case management), Outreach support (case management) for non-shelter residents, Support groups, Life skills, parenting & relationship classes, Childcare for current residents in shelter, Transportation assistance for current residents, Legal advocacy and assistance with Orders of Protection (restraining orders), and Referrals to other community resources

Eligibility/Service Population: Survivors of domestic violence (Women, Children, and Men).

Restrictions: Located in Springfield, MO in Greene County, but serves Greene; Barry, Christian, Dade, Dallas, Douglas, Laclede, Lawrence, Ozark, Polk, Stone, Taney, Webster, and Wright counties. If under 18 years old, must have caregiver in shelter.

HOUSE OF HOPE

Phone: 417.777.3229 **Website:** <http://www.pchouseofhope.org/>

of Beds: 18 beds, 2 cribs, and 1 toddler bed.

Length of Stay: 30-day program but case by case.

Length of Program: Provides counseling and case management if desired after shelter stay.

Services Offered: Temporary safe shelter, meals, clothing and personal hygiene products, case management, counseling, support groups, life skills and parenting classes, court advocacy, referrals and limited transportation.

Eligibility/Service Population: Survivors of sexual assault and domestic violence and their children. Includes all genders. Men survivors stay in nearby hotel the agency partners with.

Restrictions: Located in Polk County in Bolivar, MO, but serves Dallas County. Children staying in the shelter must be under 17 years old.

LIFE360

Phone: 417.818.9875 **Website:** <https://www.life360.org/our-story/life360-house>

Address: 2220 W Chesterfield Blvd Springfield, MO 65807

of Beds: 9 beds for men and 5 beds for women (separated housing for genders)

Length of Stay: Case by case. Can be up to 2 years.

Length of Program: N/A

Services Offered: Residential housing, case management, connection and training to employment or education.

Eligibility/Service Population: Individuals ages 18-24 years old who are homeless, addicted, formerly incarcerated, aging out of foster care, etc. Can be one or two years older than 24 years old.

Restrictions: Located in Greene County but serves Dade, Polk, Lawrence, Christian, Webster, and Dallas counties. Must have 100% sobriety. Must be able and willing to work. First month,

the resident pays \$60/week, then \$75/week for the remainder of the service time. No kids allowed in the program.

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Safe Haven/Synergy Services — Domestic Violence Center (Parkville)

Phone: 816-321-7050 Hotline 816-321-7050 (24/7) Toll Free: 800-491-1114

Website: www.synergyservices.org

#Of Beds: 32

Length of Stay: 120 days

Length of Program:

Services Offered: Shelter residents receive food, personal care products, access to public transportation and assistance with legal matters and life skills. Additionally, survivors in shelter begin their emotional healing through individual and group counseling. They also benefit from recreational opportunities, parent education and peer support. A team approach to treatment provides each client with a dedicated case manager, therapist and advocate. English/Spanish. Wheelchair accessible.

Eligibility/Service Population: Women age 17 and older and their children.

Restrictions: Located in Parkville, MO but serves all counties in MO.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Dallas County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT,

animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November. **NEW ORGANIZATION.**

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6Th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services – Children’s Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state’s custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN’S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling- Dallas County

BURRELL BEHAVIORAL HEALTH- Bolivar Center

Phone: 417.761.5920 **Website:** <https://www.burrellcenter.com/locations/bolivar/>

Services Offered: Therapy and psychiatry services.

Eligibility/Service Population: Individuals looking for therapy and/or psychiatric services.

Restrictions: Located in Polk County in Bolivar, MO but serves Dallas County. Mondays-Fridays 8-5 pm.

HOUSE OF HOPE- Buffalo, MO

Phone: 417.383.5023 **Website:** <http://www.pchouseofhope.org/outreach-services.html>

Services Offered: Walk-in center that provides group and individual counseling, referrals, and legal advocacy.

Eligibility/Service Population: All survivors of sexual assault and/or domestic violence.

Restrictions: Hours are M-F 9-5 pm.

KIDS' HARBOR CHILD ADVOCACY CENTER

Phone: 573.348.6886 **Website:** <http://www.kidsharbormo.org/> **Email:** cara@kharbor.org

Services Offered: Mental health counseling, forensic interviewing, crisis intervention, forensic medical exams, and court advocacy.

Eligibility/Service Population: Children ages 0-18 years old who are victims of child abuse and their non-offending caregivers.

Restrictions: Located in Camden County, but serves Dallas County. Free services.

Substance Abuse Treatment- Dallas County

CITIZENS MEMORIAL HOSPITAL ADDICTION RECOVERY PROGRAM

Phone: 417.326.7814 **Website:** <https://www.citizensmemorial.com/services/addiction-recovery/index.html>

Services Offered: Medication Assisted Treatment, substance abuse counseling, and social support including physical wellness, and life skills development.

Eligibility/Service Population: Individuals with a substance use disorder

Restrictions: Located in Polk County in Bolivar, MO but serves Dallas County.

Compass Health Inc. (Camdenton)

Phone: 573-317-9100

Website: <https://www.pathwaysonline.org>

Address: 741 North Business Rt. 5 Camdenton, MO 65020

Services Offered: Alcohol and drug use services.

Eligibility/Service Population: Adolescent program, Adult program, Women and Children Program..

Restrictions: Located in Camdenton, MO, Camden County, but serves Western region of MO. Accepts Medicaid and most insurance.

CORRECTION SERVICES- Bolivar Office

Phone: 417.777.8970 **Website:** <http://correctionservices.com/home.html>

Services Offered: Individual and group therapy, school-based substance abuse prevention program, Drug Education Program, and Alcohol Diversion Program.

Eligibility/Service Population: Individuals involved in voluntary and mandated court-ordered alcohol and drug offenses.

Restrictions: Located in Polk County in Bolivar, MO but serves Dallas County. Client-paid fees: \$25.00/session for counseling.

Drop-In Services- Dallas County

HOUSE OF HOPE

Phone: 417.777.3229 **Website:** <http://www.pchouseofhope.org/>

Services Offered: Information, outreach, and referrals. Food boxes, clothing, etc.

Eligibility/Service Population: Victims of domestic violence and sexual violence.

Restrictions: Located in Bolivar, MO, but serves Dallas County. Open Monday-Friday 9-5 pm.

Food Pantries- Dallas County

HEART 2 HEART OUTREACH MINISTRIES

Phone: 417.345.6200

Address: 206 S. Pine St. Buffalo, MO 5622

Services Offered: Food pantry that assists with food, fuel, and various prescription needs for Dallas County residents.

Restrictions: Hours are Wednesdays, Thursdays, and Fridays 8-4:30 pm.

Employment Services- Dallas County

MISSOURI JOB CENTER- Lebanon

Phone: 417.532.6146 **Website:** <https://jobs.mo.gov/career-centers> **Email:** lebanon@ded.mo.gov

Services Offered: Explore career options with professionals, resume review, mock interviews, job searching skills, and services available upon request for those with disabilities.

Eligibility/Service Population: Individuals needing referrals, trainings, and information skill-building on finding a job.

Restrictions: Located in Laclede county, but serves Dallas county residents.

International Institute of Southwest Missouri

Phone: 417.720.1552

Website: <https://www.iistl.org/iismo/>

Email: thomasr@iistl.org

Services Offered: Provides resettlement and employment-related services, such as work orientation, Job Search and Employment Application Preparation, Interview Coaching, Post-placement follow-up services, Financial Literacy Support- Family Budgeting, Access to Primary & Specialty Care Services leading to ability to be employable, Refugee Case and Medical Assistance for newly arrived refugees and asylees, Supplemental Security Income (SSI) for certain eligible refugee and asylee applicants, Language support services including one-on-one, telephonic and video remote interpretation, Translation services also available, and Information and Referrals.

Eligibility/Service Population: Recently-arrived refugees and asylees and their families residing in around Springfield, MO.

Restrictions: Serves families in and around Springfield, Missouri. Must be legally-admitted refugees and asylees, who have lived in the US less than five years. However, there is no time limit to obtain information and referral services. Participants must also be at least 16 years of age and not in school full time. Located In Springfield, MO.

Legal Services- Dallas County

BARBARA VIETS- Prosecuting Attorney of Dallas County

Phone: 417.345.5644 **Website:** <http://www.legaldirectories.com/Viets-Barbara-J-513389-Atty.aspx>

Services Offered: Provides legal representation and victim advocacy for victims of crime.

Eligibility/Service Population: Victims of crime in Dallas County

Restrictions: N/A

Child Advocacy Center

Phone: 417-831-2327

Address: 1033 E Walnut, Springfield MO 65806

Services Offered: Criminal justice support/ advocacy. Information and referrals.

Eligibility/Service Population: Child victims of crime and their families.

Restrictions: Located in Springfield, MO, but serves Barry, Cedar, Christian, Dade, Dallas, Douglas, Greene, Hickory, Laclede, Lawrence, Ozark, Polk, Pulaski, Stone, Taney, Texas, Webster, and Wright counties.

COPE OF LEBANON

Phone: 417.533.5201 **Website:** <https://copeoflebanon.com/what-we-do/>

Email: penny.copeoflebanon@gmail.com

Services Offered: Legal advocacy for domestic violence, human trafficking, homicide, and elder abuse. Assistance in referrals, court proceedings, preparation, and filing orders of protection

Eligibility/Service Population: Survivors of domestic violence

Restrictions: Located in Lebanon, MO but serves Dallas County.

LEGAL SERVICES OF SOUTHERN MISSOURI

Phone: 417.881.1397 **Website:** www.lsosm.org **Email:** media@lsosm.org

Services Offered: Provides legal representation to low-income individuals in 43 counties, including Dallas County on civil cases. Also, secures order of protections and safety planning for victims of domestic violence/sexual assault/human trafficking. Advocacy, general legal aid, legal counseling, legal issues education/information, legal representation, permanent restraining orders, temporary restraining orders.

Eligibility/Service Population: Income-eligible individuals (children and adults) or the elderly in southern MO. Includes victims of domestic violence/sexual assault/human trafficking. LSSM provides representation to the low-income and elderly in civil matters only. Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem. LSSM may accept cases in the following areas of law: Domestic/Sexual Violence, Family, Consumer, Housing, Public Benefits, and Elder Law.

Restrictions: Located in Springfield, MO but serves Dallas County. By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases. LSSM's legal services are free; however, clients may be responsible for court costs. Income eligible.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Address: P.O. Box 1409, Jefferson City, MO 65102

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email "hotline".

Language Access/ Translation Services- Dallas County

ASSOCIATES IN SIGN LANGUAGE- Buffalo, MO

Phone: 417.889.TERP (8377) **Website:** <http://www.aslmo.com/services/>

Services Offered: On-site sign language interpreting services 24/7 and Video Remote Interpreting (VRI) to customers in rural areas. Industries included legal, business, healthcare, mental health, employment, and education.

Eligibility/Service Population: Anyone in Dallas County in need of sign language interpretation.

Restrictions: Charged service.

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions: Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute of Southwest Missouri

Phone: 417.720.1552

Website: <https://www.iistl.org/iismo/>

Email: thomasr@iistl.org

Services Offered: Provides resettlement and employment-related services, such as work orientation, Job Search and Employment Application Preparation, Interview Coaching, Post-placement follow-up services, Financial Literacy Support- Family Budgeting, Access to Primary & Specialty Care Services leading to ability to be employable, Refugee Case and Medical Assistance for newly arrived refugees and asylees, Supplemental Security Income (SSI) for certain eligible refugee and asylee applicants, Language support services including one-on-one, telephonic and video remote interpretation, Translation services also available, and Information and Referrals.

Eligibility/Service Population: Recently-arrived refugees and asylees and their families residing in around Springfield, MO.

Restrictions: Serves families in and around Springfield, Missouri. Must be legally-admitted refugees and asylees, who have lived in the US less than five years. However, there is no time limit to obtain information and referral services. Participants must also be at least 16 years of age and not in school full time.

International Institute of St. Louis

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important

documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: Services will likely be used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://teleguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services- Dallas County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

BURRELL ACI System

Phone: 1.800.494.7355 **Website:** <https://dmh.mo.gov/mentalillness/progs/acinnumbers.html>

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone in a mental health crisis or in need of emotional support.

Restrictions: Serves Counties: Christian, Dallas, Greene, Polk, Stone, Taney, Webster

COPE OF LEBANON

Phone: 417.532.2885 **Website:** <https://copeoflebanon.com/what-we-do/>

Services Offered: Crisis intervention, coaching calls, and information/referral sharing

Eligibility/Service Population: Women who've experienced domestic violence

Restrictions: Located in Lebanon, MO but serves Dallas County

DeafLine Missouri

Phone: 800-380-3323

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

HOUSE OF HOPE

Phone: 417.399.6744 **Website:** <http://www.pchouseofhope.org/emergency-shelter-and-hotline.html>

Services Offered: Offers emotional support, coaching calls, and crisis intervention

Eligibility/Service Population: Families and community members affected by domestic violence, sexual violence, or other related crimes.

Restrictions: Located in Bolivar, MO but serves Dallas County

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 Website: <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 Website: <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Dallas County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

RISE COALITION *

Phone: 417.986.3398 **Website:**

https://www.risecoalition.net/?fbclid=IwAR3uYV_6VQ2EoQ9rwHt3adkAiNKNRHRfSaUiM2gIzn4hQrgBKVri5OD_F9w **Email:** contact@risecoalition.net

Services Offered: Works together with organizations and agencies within the four states area to increase public awareness through community collaboration and education, to identify human trafficking cases, and to connect identified victims with comprehensive social and medical services. Provides basic Human Trafficking 101 and trainings specific to utility service providers, EMT staff, medical members of the community, law enforcement academy trainings. Utilizes a community activation plan that collaboratively implements a full service response to a victim recovered in the community. Assesses and offers an individualized tailored plan to the specific need of the survivor, including temporary emergency housing, transportation to a destination of safety, referrals to long term facility restoration, clothing, translation assistance, legal counsel (criminal, domestic, immigration), rehab contact and medical care as needed. Partners with Choices medical services in Joplin, MO to provide go-bags for survivors that includes clothing, toiletries, gift cards, and testing/treatment for sexual health issues that sex trafficking survivors face.

Eligibility/Service Population: Interested community members and/or leaders, social service agencies, medical services, law enforcement, and survivors of human trafficking.

Restrictions: N/A

STAND AGAINST TRAFFICKING *

Phone: 1.888.373.7888 **Website:** <http://standagainstrafficking.org/> **Email:**

StandAgainstTrafficking417@gmail.org

Services Offered: Coalition that provides education to key community leaders (i.e. law enforcement, attorneys, medical and mental health providers, educators, government officials,

faith-based organizations, community groups, etc.) on what defines human trafficking, the local prevalence of the issue, and how to identify and assist victims and survivors of human trafficking, Raise awareness in the general community about domestic human trafficking in southwest Missouri through community presentations, Promote community collaboration around the topic of human trafficking, including sharing information, providing training, and identifying and assisting victims of human trafficking, and advocate for and support survivors of human trafficking on their journey toward wholeness and to connect victims of human trafficking to agencies who have the resources to meet their needs. Meet monthly in Springfield, MO.

Eligibility/Service Population: Interested community members, leaders, and professional agencies seeking to fight human trafficking.

Restrictions: Southwest Missouri.

Human Trafficking Prevention Programming Dallas County

RISE COALITION *

Phone: 417.986.3398 **Website:**

https://www.risecoalition.net/?fbclid=IwAR3uYV_6VQ2EoQ9rwHt3adkAiNKNRHRfSaUiM2glzn4hQrgBKVri5OD_F9w **Email:** contact@risecoalition.net

Services Offered: Includes school prevention program that has 3 days of cyber-safety, human trafficking presented to 7th, 8th and 9th graders in 16 area school districts.

Eligibility/Service Population: Joplin Area school districts.

Restrictions: N/A

STAND AGAINST TRAFFICKING *

Phone: 1.888.373.7888 **Website:** <http://standagainstrafficking.org/> **Email:**

StandAgainstTrafficking417@gmail.org

Services Offered: Emphasize prevention of human trafficking by A) identifying risk factors, including substance abuse and interpersonal violence; B) identifying vulnerable individuals, including youth; and C) educating those individuals and groups on strengthening protective factors and reducing risk factors through the use of community presentations.

Eligibility/Service Population: Interested community members, leaders, and professional agencies seeking to fight human trafficking.

Restrictions: Southwestern Missouri.