

Contents (Press CTRL + Click)

Shelters Franklin County	1
Youth Shelters Franklin County	5
Therapy/Counseling Franklin County.....	9
Substance Abuse Treatment Franklin County	11
Drop-In Services Franklin County.....	12
Food Pantries Franklin County	13
Legal Services Franklin County.....	15
Language Access/ Translation Services Franklin County	18
24 Hour Hotline Services Franklin County	21
Employment Services Franklin County	25
Human Trafficking Education and Awareness/Training Franklin County.....	26
Human Trafficking Prevention Programming Franklin County.....	27

Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters Franklin County

Alive

Phone:

Franklin County Hotline: 636-583-5700

Franklin County Toll-Free Hotline: 800-941-9144

Office: 636-583-9863

Website: www.alivestl.org **Email:** alivefc@alivestl.org

Population/ Eligibility: IPV including women, men, and children Age limit for adult is 18+ due to hotel rules.

of Beds: Hotel placement- N/A

Length of Stay: Temporary emergency hotel placement.

Length of Program: Case by Case for other services offered.

Services Offered: Emergency Shelter/Sanctuary and transportation, Crisis Intervention and hotline, Court advocacy, Counseling.

Restrictions: No present suicidal ideation.

Bridgeway Behavioral Health St. Charles

Phone:

Shelter: 636-224-1800

Toll-Free Hotline: 877-946-6854

Office: 636-224-1800

Website: <http://www.bridgewaybh.com/>

of Beds: 24

Length of Stay: 6 weeks, but women can apply for extensions to stay longer.

Length of Program: 4 week program, outreach is continued after their stay if they would like to remain in a program or continue a service.

Services Offered: Accepts children up to age seventeen. Upon entering the shelter, women receive personal hygiene items and emergency clothing. Children also receive backpacks filled with toys, activity books, and school supplies upon shelter admittance. All services are free.

Program services also include professional therapy for adults, children, and teens.

Eligibility/Service Population: Women and their children who are experiencing intimate partner violence and immediate danger.

Restrictions: Located in St. Charles County, but will serve Franklin County residents.

Individuals would have to find transportation to the shelter. If Franklin County residents wish to seek services, they should contact Bridgeway to arrange meeting.

Saint Martha's Hall

Phone: 314-533-1313 (available 24/7) **Website:** <http://saintmarthas.org/>

of Beds: 24

Length of Stay: 12 weeks

Length of Program: 12 weeks

Services Offered: Provides shelter to women and their children who are victims of intimate partner violence. Stay includes three meals a day, personal hygiene items, emergency clothing, school supplies, limited emergency transportation, support groups, individual support, legal advocacy program, and information and referral.

Eligibility/Service Population: Women and their children who are experiencing intimate partner violence.

Restrictions: Location is undisclosed, but services are open to individuals from all counties.

A Safe Place (COMTREA)

Phone: 636.232.2301 **Website:** <https://www.comtrea.org/asafeplace>

Address: Main Office 227 Main St., Festus, MO 63028

Population/Eligibility: Women of all ages and their children affected by domestic violence.

#OfBeds: 15

Length of Stay: Up to two years

Length of Program: Case by Case

Services Offered: Emergency Shelter, Individual Therapy, Group Therapy, Life Skills groups, Domestic abuse education groups, court advocacy, Support groups, Recreational activities, Child play therapy, Art therapy, follow up services

Restrictions: No Men/Male children 18+ Serves: Jefferson, Franklin, St. Louis, Ste. Genevieve, Washington Counties and St. Louis Metro area.

Turning Point

Phone: Office: 636.456.1186 | Store: 636-456-1656 | Hotline: 888-873-7233 |

PO Box 426, Warrenton, MO 63383

Website: <http://www.turningpointdvs.com/>

Email: info@turningpointdvs.com

of Beds: 35 beds total. (Community style living with 3 bedrooms & about 10 beds per room.)

Length of Stay: They no longer have a specified time of stay. They work toward achieving self-identified goals of clients and acknowledge that the time needed to achieve goals can vary.

Length of Program: No official programming, just the services listed below.

Services Offered: In their shelter they have counseling on site, case management, referrals to community resources, support groups, life skills classes, self-care days, economic literacy and advocacy, access to an on-site thrift store, and court advocacy. They also partner closely with a clinic where survivors can receive medical services.

Eligibility/Service Population: Survivors of mental, emotional, physical, and/or sexual abuse and their dependent children.

Restrictions: Located in Warren County, but serves Montgomery, Franklin, Gasconade, and Lincoln counties, as well. Although male-identified survivors can receive all other services and are able to be placed in hotels, they are not allowed to stay in the shelter.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Youth Shelters Franklin County

GRACE'S PLACE CRISIS NURSERY

Phone: 636-432-1313 **Website:** <http://www.gracesplacecrisisnursery.com/>

Address: 302 Lafayette, PO Box 83, Washington, MO 63090

Population/Eligibility: Newborn to 18 years old.

#Of Beds: 9 Beds

Length of Stay: Emergency shelter provided for up to 30 days

Length of Program: Provide follow up services

Services Offered: Respite Care, Crisis care, case management and essential needs care for families experiencing high levels of parental stress.

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri, Jefferson County.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri.

Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites in the state.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Located in Norwood, MO, but can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling Franklin County

ALIVE

Phone: Office 636.583.9863 **Hotlines:** 800.941.9144 or 636.583.5700 **Website:** www.alivefc.org

Email: alivefc@alivestl.org

Population/ Eligibility: IPV affected women, men, and children.

Services Offered: Individual, crisis-oriented counseling for children and adults for 6 weeks to 6 months. Psychoeducational support groups.

Restrictions: IPV requirement

COMTREA CHILDREN'S ADVOCACY CENTER OF EAST CENTRAL MISSOURI

Phone: 573-468-2271 **Website:** <http://www.cacecm.org>

Population/Eligibility: Children who have been sexually abused.

Services Offered: Provide services such as forensic interviews in child friendly settings, medical exams, family advocacy for consumers and prevention programs for the community.

Restrictions: Operates in three locations, Festus, Union and Farmington.

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: Located in Saint Louis City but serves Franklin County residents. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

LUTHERAN FAMILY & CHILDREN'S SERVICES

Phone: 636.949.5522 **Website:** www.lfcsmo.org

Population/Eligibility: Individuals, children, couples, family therapy

Services Offered: Therapy for children, youth, adults, and seniors. For children under 20, depending on residency, services are free or greatly reduced. Some insurances and sliding fees are available.

Restrictions: N/A

SAFE CONNECTIONS (LGBTQIA+ SAFE)

Phone: 314.646.7500 Intake: 314.646.7500 x118 **Website:** www.safeconnections.org

Services Offered: Ages 12-19 (all genders) with past/present physical abuse, sexual violence, dating violence, emotional abuse receives free individual counseling. Adults over the age of 19 with past /present IPV, physical abuse, sexual violence, dating violence, emotional abuse.

Eligibility/Service Population:

Restrictions: Guardian must be present for minor's first counseling intake session. Located in Saint Louis County but serves Franklin County residents.

Substance Abuse Treatment Franklin County

Bridgeway Behavioral Health

Phone: Toll-Free Hotline: 877-946-6854

Office: 636-224-1800

Website: <http://www.bridgewaybh.com>

Services Offered: Adult substance use treatment services, detox services, both men and women's residential facilities, outpatient treatment, sober living communities, and SATOP. Bridgeway also has a shelter for women and their children who are experiencing intimate partner violence.

Eligibility/Service Population: Individuals seeking addiction and trauma services

Restrictions: Located in St. Charles County, but will serve Franklin County residents.

Individuals would have to find transportation to the shelter. If Franklin County residents wish to seek services, they should contact Bridgeway to arrange meeting.

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: **Not a treatment center.** Located in Saint Louis City but serves Franklin County residents. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

PREFERRED FAMILY HEALTHCARE (Bridgeway Behavioral Health)

Phone: Union: 636.224-1400; Outpatient 636.584.8724

Population/Eligibility: Outpatient and day camp- Ages 13-19. In-custody voluntary treatment program. Ages 17-19.

Services Offered: Substance abuse clinic for adolescents, specializing in mental health and child welfare.

Services include a residential program, an outpatient program and and day treatment program.

Restrictions: Age designations per type of program

Drop-In Services Franklin County

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

THE SPOT (LGBTQIA+ SAFE)

Phone: 314.535.0413 **Website:** <http://thespot.wustl.edu/>

Services Offered: A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more.

Eligibility/Service Population: Individuals 13-24.

Restrictions: Located in Saint Louis, but services available to Franklin County Residents.

Food Pantries Franklin County

AGAPE HELP HOUSE AND FOOD PANTRY

Phone: 636.271.5315

Address: 120 LaMar Parkway Pacific, MO 63069

Services Offered: Programs in Franklin County include a General Clothing and Furniture Provision, baby formula and canned groceries from Food Pantries, and more.

Restrictions: Franklin County resident. Call for open hours.

FIRST ASSEMBLIES OF GOD

Phone: 314.749.4109

Address: 255 Crescent Lake St. Clair, Missouri, 63077

Services Offered: Hot meals are given to the homeless. There are also Christmas and Thanksgiving meals, blankets, hygiene items, and a free food pantry on site.

Restrictions: Franklin County resident. Call for open hours.

HOPE FOOD MINISTRIES

Phone: 636.281.1069 **Website:** <https://www.foodpantries.org/li/hope-food-ministries-of-st-charles-county>

Address: 206 E Elm St, O Fallon, MO 63366

Services Offered: Weekly grocery program of perishable and non-perishable food items.

Restrictions: Located in St. Charles County, but Serves Franklin County. Open Wednesdays 8-10 am.

Accepts all surrounding county citizens. Acceptance based on household family income and size. Must have proof of income and assistance

LOVING HEARTS OUTREACH

Phone: 636.390.8300 **Website:** <http://www.lovingheartsoutreach.org/index.html>

Address: 1902 West Main Street, Washington, MO 63090

Services Offered: Food Pantry

Restrictions: Franklin County resident. Monday, Wednesday and Friday 9:00 a.m. - 2:00 p.m.

(half hour-lunch break from 12:00 to 12:30) **CLIENT MUST BE SIGNED IN BY 2:00 p.m.** to receive services.

ST. FRANCIS BORGIA

Phone: 636.239.6701

Address: 314 North Second, Washington, Missouri, 63090

Services Offered: Food Pantry

Restrictions: Franklin County resident. Call for open hours.

UNION FOOD PANTRY

Phone: 636.584.7050

Address: 115 W Locust St, Union, MO 63084

Services Offered: Food Pantry

Restrictions: Franklin County resident. Call for open hours.

Legal Services Franklin County

ALIVE

Phone:(636) 583-9863 **Website:** <http://www.alivestl.org/> **Email:** alivefc@alivestl.org

Services Offered: Provides a court advocate during an intake on a crisis call, assistance with filing ex parte and full orders of protection; advocate during divorce and child custody hearings.

Eligibility/Service Population: IPV victims, including men, women, and children.

Restrictions: N/A

Crime Victim Advocacy Center- LAAW Programs

Phone: Legal Assistance: 314-664-6699 Crisis Hotline: 314-652-3623 Victim Advocate

Assistance:314-652-3623 **Website:** www.supportvictims.org **Email:** info@supportvictims.org

Services Offered: Provides free services to victims of any and all crime and their families.

Including, Crisis intervention, counseling, advocacy, criminal justice guidance, help for domestic violence victims filing for and obtaining orders of protection, information on victim issues and rights, preparation for restorative justice activities, referrals to community resources and assistance with filling victim compensation. Services are provided free of charge to clients. As a part of CVAC, LAAW offers free legal representation at Adult and Child OP hearings for victims of abuse.

Eligibility/Service Population: Victims that have experienced of any and all types of crime.

Restrictions: Located in Saint Louis County but serves Franklin County residents.

Legal Services of Eastern Missouri (LSEM)

Phone: 314-534-4200 or 800-444-0514

Website: <https://lsem.org/>

Population/Eligibility: Low income, elderly or immigrant/refugee populations in Eastern Missouri

Services Offered: Offers free legal help for low-income individuals/families with civil issues impacting housing, family law, public benefits, consumer fraud, healthcare, children's well-being, special education and relief from domestic violence. Recently, services have expanded to include the needs of immigrant and refugee families, veterans, community economic development and small-business and minority entrepreneurs. Cases taken by Legal Aid include housing, domestic violence protection, immigration law, mental healthcare, municipal court defense. Interpreter services available.

Restrictions: : Legal services offered for civil matters only.

Four offices, located in St. Louis City, St. Louis County, Hannibal and Union. Serves Counties: Schuyler, Adair, Macon, Shelby, Monroe, Knox, Scotland, Clark, Lewis, Marion, Ralls, Pike, Lincoln, Montgomery, Warren, St. Charles, St Louis County/City, Jefferson, Washington, Franklin.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Ozark Foothills Child Advocacy Center

Phone: Hotline: 1-800-681-1419 Phone: 573-996-2648

E-mail: ofra@ofra.org

Address: 204 Summit St, Doniphan, MO 63935

Eligibility/Service Population: Child victims of abuse.

Services Offered: Counseling referrals, forensic exams.

Restrictions: Crawford, Franklin, Gasconade, Osage and Phelps counties.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Address: P.O. Box 1409, Jefferson City, MO 65102

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email "hotline".

Language Access/ Translation Services Franklin County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Franklin County

Alive

Phone: St. Louis 24-hour Crisis Line: 314.993.2777

Website: www.alivestl.org

Population/ Eligibility: IPV including women, men, and children Age limit for adult is 18+ due to hotel rules. Serves all genders.

Services Offered: 24 hour crisis line. Emergency Shelter/Sanctuary and transportation, Crisis Intervention and hotline, Court advocacy, Counseling.

Restrictions: No present suicidal ideation. Office locations in St. Louis County and Franklin County.

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Behavioral Health Response ACI Hotline

Phone: 1/800-811-4760

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Everyone

Restrictions: Serves Counties: Franklin, Iron, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis City, St. Louis County, Warren, Washington

DeafLine Missouri

Phone: 800-380-3323

Address: 2502 W Ash St, Columbia, MO 65203

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

Franklin County Youth Connection Helpline

Phone: 844.846.2501 Text 4CARE to 31658 **Webchat** www.franklincountykids.org

Population/Eligibility: Franklin county residents 19 and under or anyone concerned about this population.

Services Offered: 24/7 crisis intervention including mobile outreaches to home and/or community agencies to provide emotional support, referral information and linkage of services for children, youth and their families. 48-hr follow up call to ensure safety and assist with referrals.

Restrictions: Must reside in Franklin county.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

Turning Point Hotline

Phone: Hotline: 888-873-7233 | PO Box 426, Warrenton, MO 63383

Website: <http://www.turningpointdvs.com/>

Email: info@turningpointdvs.com

Services Offered: They offer a 24-hour hotline providing crisis intervention for survivors of abuse. They also offer referrals for their emergency shelter, court advocacy, support groups, economic education and advocacy and referrals to community resources.

Eligibility/Service Population: Survivors of mental, emotional, physical, and/or sexual abuse and their children.

Restrictions: Located in Warren County, but serves Warren, Montgomery, Franklin, Gasconade, and Lincoln counties, as well.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Crisis number:** 888-616-5031

Website: <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

SAFE CONNECTIONS (LGBTQIA+ SAFE)

Phone: 314.531.2003 **Website:** www.safeconnections.org

Population/Eligibility: Anyone experiencing a crisis.

Services Offered: Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Address: (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Employment Services Franklin County

Jefferson/Franklin Consortium

Phone: Main: 636.239.6703 **TDD:** 636.390.9357

Website: <http://www.jeff-frankjobs.com/services>

Population/Eligibility: Youth, adults, and workers dislocated from their employment due to plant closings or workforce reductions.

Services Offered: Resource area equipped with computers, fax machines, and telephones, job search/workforce linkage workshops including resumes applications, and interviewing, labor market information, assessment, testing and case management for successful job placement, job development and placement, assistance with resume and interviewing, referrals to other agencies for supportive service needs, assistive technology to help those with disabilities access information, veteran's employment services eligible for veterans.

Restrictions: See service population/eligibility.

MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION

Phone: 314.877.1900 **Toll Free:** 1.877.222.8968

Website: <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation/st-louis-south-vr>

Population/Eligibility: Eligible individuals with a disability.

Services Offered: Guidance and counseling, job-seeking skills and job placement, and vocational training. The Vocational Rehabilitation program will help further determine if an individual is eligible.

Restrictions: See service population/eligibility.

PARENTS' FAIR SHARE

Phone: 1.800.859.799 **Website:** http://www.mcckirksville.nemowib.org/parents_fair_share.htm

Population/Eligibility: Non-custodial parents in Missouri.

Services Offered: Help with education through GED and vocational programs, job search and interviewing skills, assistance in finding a job, financial help for transportation and other training needs, parenting education, mediation services, case management services, possible reduction in child support obligation while in program, peer support, and assistance overcoming substance abuse.

Restrictions: Must be a Missouri resident, non-custodial parent who has a child support order, be unemployed/underemployed, be at least 18 years old, and have an active child support case with Missouri Division of Child Support Enforcement.

Human Trafficking Education and Awareness/Training Franklin County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Human Trafficking Prevention Programming Franklin County

N/A