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## Shelters GENTRY COUNTY

### Children and Family Center

**Phone:** 660-562-2320 or 1-866-382-7867 outside Maryville

**Website:** <https://childrenandfamilycenter.org/> **Email:** [director@childrenandfamilycenter.org](mailto:director@childrenandfamilycenter.org)

**Address:** 1220 East 2<sup>nd</sup> Street, Maryville, MO 64468

**# of Beds:** 20

**Length of Stay:** Average is 21 days, but depends on each woman's situation.

**Length of Program:** Varies by program.

**Services Offered:** Shelter, Counseling/Therapy (12 sessions), Advocacy, Parenting

**Eligibility/Service Population:** Anyone impacted by domestic violence, sexual assault, and human sex trafficking. Serving Atchison, Gentry, Holt, Nodaway, Worth Counties in Missouri.

**Restrictions:** Adult males will be provided with motel space. All other services are open to all.

### Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

[suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence more recently, as they would like to serve individuals with the most immediate safety needs.

## YWCA St Joseph Victim Services

**Phone:** [\(800\) 653-1477](tel:8006531477)

**Website:** <http://ywcasj.org/>

**Email:** [frontoffice@ywcasj.org](mailto:frontoffice@ywcasj.org)

**Address:** 304 N 8th St, St Joseph, MO 64501

**# of Beds:** 45

**Length of Stay:** 90 days or case by case

**Length of Program:** No required out date

**Services Offered:** Shelter to homeless or abused women and children, Long-term housing solutions for survivors, Crisis care to victims of rape and abuse, Parenting education and mentoring to young and single mothers, Quality childcare at an affordable cost so families can maintain meaningful employment, Opportunities for women to gain entrepreneurial skills and reach new goals, Breast cancer awareness and screening, Hundreds of hours of trained volunteer service throughout the community

**Eligibility/Service Population:** Victims of domestic violence, sexual assault, sex trafficking.

**Restrictions:** Males will be provided motel space. All other services are open to all. Not a confidential location.

## Youth Shelters GENTRY COUNTY

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle – St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TF-CBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** [suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties.

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**Address:** 301 N. Main Ave., Springfield, MO 65806

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## Noyes Home for Children

**Phone:** (816) 232-5650 **Website:** <https://noyeshome.org/>

**Email:** [chelseahowlett@noyeshome.org](mailto:chelseahowlett@noyeshome.org)

**Address:** 801 N. Noyes, St. Joseph, MO 64506

**# of Beds:** 44

**Length of Stay:** Open

**Length of Program:** Open

**Services Offered:** Care and counseling for children, shelter, respite care.

**Eligibility/Service Population:** Children 0 – 18, from the St. Joseph area and surrounding counties.

**Restrictions:** Children with the following criteria are not admitted by the Noyes home:

Children or teens who have been named as a violent offender, charged or who have a pending charge for serious assault with a history of violence toward care givers and siblings.

Sex offenders or children with a history of sexually acting out.

Children who are actively suicidal or meet criteria for acute psychiatric inpatient hospitalization.

Any other situation which would compromise the safety of the residents and staff.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**Address:** Confidential location, southern Missouri.

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November.

## reStart, Inc.

**Phone:** 816-309-9048 (youth shelter hotline) **Website:** <https://restartinc.org/>

**Email:**

**# of Beds:** 10 beds for youth 12 – 17, and 48 beds for men, 42 beds for women.

**Address:** 918 East 9<sup>th</sup> Street, Kansas City, MO 64106

**Length of Stay:** 21 days, with possible 9 day extension. Only licensed for 30 days maximum.

**Length of Program:** None.

**Services Offered:** Youth services in the shelter include youth and family counseling and therapy, life skills and financial literacy classes, housing assistance, substance abuse recovery services, health and nutritional education and activities, field trips and recreational activities, and more. Also provides services for adult men and women and families.

**Eligibility/Service Population:** Homeless Men, Women, and Unaccompanied Youth. This shelter is in Kansas City, but it will serve youth in need from outside the KC area when space is available.

**Restrictions:** Unaccompanied youth must be signed in by a guardian.

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 64152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

## Therapy/Counseling GENTRY COUNTY

### Family Guidance Center for Behavioral Health

**Phone:** 660-582-3139 Hotline:888-279-8188 **Website:** <http://fgcnow.org/>

**Email:**

**Address:** 109 E. Summit, Maryville, MO. 64468

**Services Offered:** Adult Mental Health, Children and Youth Mental Health, Substance Use Disorder (adult and youth). Satellite office of the main office in St. Joseph.

**Eligibility/Service Population:** Those in need. Children, Youth, Adults, Families.

**Restrictions:** Serving Andrew, Atchison, Buchanan, Clinton, DeKalb, Gentry, Holt, Nodaway and Worth Counties in Missouri.

### Children and Family Center

**Phone:** 660-562-2320 or 1-866-382-7867 outside Maryville

**Website:** <https://childrenandfamilycenter.org/> **Email:** [director@childrenandfamilycenter.org](mailto:director@childrenandfamilycenter.org)

**Address:** 1220 East 2<sup>nd</sup> Street, Maryville, MO 64468

**Services Offered:** Shelter, Counseling/Therapy (12 sessions), Advocacy, Parenting, Support Groups.

**Eligibility/Service Population:** Anyone impacted by domestic violence, sexual assault, and human sex trafficking.

**Restrictions:** Limited to victims of domestic violence, sexual assault, and sex trafficking/exploitation. Emancipated minors and adults and children in residential with adults.

## Substance Abuse Treatment GENTRY COUNTY

### Family Guidance Center for Behavioral Health (St. Joseph)

**Phone:** 816-364-1501 **Hotline:** 888-279-8188 **Website:** <http://fgcnow.org/addiction-treatment/>

**Email:**

**Address:** 724 N. 22nd, St. Joseph, MO. 64506

**Services Offered:** Outpatient Recovery Services provide for individual and group therapy, group education, and case management services. Problem Gambling Treatment provides for individual and group counseling to treat problem gambling. Substance Abuse Traffic Offender's Program (SATOP)—SATOP provides treatment for individuals who have received substance involved traffic related offenses. Trauma focused counseling is provided by a Licensed Professional Counselor for individuals and families. Medication Assisted Treatment (MAT)—MAT services assist individuals in decreasing severity of substance use disorders.

**Eligibility/Service Population:** Those in need. Children, Youth, Adults, Families.

**Restrictions:**

### Family Guidance Center for Behavioral Health (Maryville)

**Phone:** 660-582-3139 **Hotline:** 888-279-8188

**Website:** <http://fgcnow.org/addiction-treatment/> **Email:**

**Address:** 109 E. Summit Drive, Maryville, MO, 64468

**Services Offered:** Alcohol and drug use services.

**Eligibility/Service Population:** General Adult Program. Outpatient Recovery Services provide for individual and group therapy, group education, and case management services. Substance Abuse Traffic Offender's Program (SATOP)—SATOP provides treatment for individuals who have received substance involved traffic related offenses. Trauma focused counseling is provided by a Licensed Professional Counselor for individuals and families. Medication Assisted Treatment (MAT)—MAT services assist individuals in decreasing severity of substance use disorders.

**Restrictions:** Accepts most insurance, Accepts Medicaid. Located in Maryville, MO, Nodaway County

### Midwest Recovery Center

**Phone:** (816) 844-3531 **Website:** <https://www.midwestrecoverycenters.com/>

**Address:** Midwest Recovery Centers, 13340 Holmes Road, Kansas City, Missouri 64145

**Services Offered:** Midwest Recovery Centers is an extended care Intensive Outpatient Program with a structured sober living component, that is actually located in Kansas City. As an extended care treatment facility, Midwest Recovery Centers aims to provide quality addiction treatment in a safe and structured environment. With the help of professional therapy, education, and 12-step support, Midwest Recovery Centers enhances the personal growth of each client and their family. In order to provide a comprehensive recovery experience, we understand that each family must be treated individually. Our goal is to arrange the appropriate tools, education, and experiences to equip you for a life of long-term sobriety. This begins with our therapeutic model.

Through the use of group and individual therapies, our clinical team can develop the appropriate objectives and interventions to confront the behaviors and emotions that come with alcohol and drug dependence.

**Eligibility/Service Population:** Adults.

**Restrictions:** Fee for service, accepts most insurance. Located in Kansas City.

## Preferred Family Healthcare (St. Joseph)

**Phone:** 816-364-6007

**Website:** <https://www.pfh.org>

**Address:** 1702 Buckingham Dr., St. Joseph, MO 64506

**Services Offered:** Alcohol and drug use services.

**Eligibility/Service Population:** Adolescent program. Adolescent substance abuse treatment with full continuum of care from residential and day treatment to intensive outpatient, outpatient, and aftercare.

**Restrictions:** Located in St. Joseph, MO, Buchanan County, but serves Western region of MO. Accepts Medicaid and most insurance.

## **Drop-In Services GENTRY COUNTY**

None

## Food Pantries GENTRY COUNTY

### Community Services Inc.

**Phone:** 660-783-2004

**Website:** <https://communityservicesinc.org/>

**Address:** 301 E. 2<sup>nd</sup> Street., Stanberry, MO 64489

**Services Offered:** Food pantry, Head Start, Rent and Utility Assistance, Senior Services, Section 8, Weatherization.

**Restrictions:** Must be a resident of Gentry County and must have income below federal poverty levels.

## Employment Services GENTRY COUNTY

### Missouri Career Center — Maryville Site

**Phone:** 660-582-8980 **Website:** <https://www.careercenteroffices.com/> **Email:**

**Address:** 114 West 3<sup>rd</sup> Street, Maryville, MO 64468

**Services Offered:** Access basic skills and other assessments, Search for jobs and training opportunities, Access jobs.mo.gov to search job openings, Get a referral to an employer with current job openings, Complete comprehensive work-related assessments, Learn or refresh your job-search related skills, Determine eligibility for formal skills training, Access adult education and literacy programs, Plan your career.

Missouri Job Centers offer free use of computers, printers, copiers, fax machines and phones for your job search activities. Assistive technology is also available, including: WindowEyes screen reader, ZoomText screen enlarger, CCTV, and eight adjustable tables for individuals with disabilities. TTY service and Ubiduo™ devices are available to assist the deaf and hard of hearing.

**Eligibility/Service Population:** Job Seekers

**Restrictions:**

## Legal Services GENTRY COUNTY

### Legal Aid of Western Missouri—St. Joseph

**Phone:** (816) 364-2325; (800) 892-2101 (toll-free)

**Website:** lawmo.org

**Address:** 706 Felix Street / St. Joseph, MO 64501

**Services Offered:**

- Volunteer Attorney Project: Free civil (non-criminal) legal assistance to people who need it most and can afford it least
- Justice in the Schools: Legal clinics operate out of several schools and help with issues that negatively affect students and their families, including family law/domestic violence protection, landlord/tenant law (eviction defense), foreclosure prevention, housing issues, healthcare, public benefits, federal benefits, consumer matters
- Special programs for: low income taxpayer clinic, healthcare access, guardianships for minors and incapacitated adults, pro se marriage dissolution, bankruptcy, beneficiary deeds, domestic violence interventions
- Elderly, mental illness and homeless outreach
- Drug, Mental Health, and Veterans' Court (through KC Municipal Courts)
- Adopt-a-Neighborhood: assist urban core communities address quality of life concerns by providing high-quality legal service to qualifying individuals, neighborhood associations and local non-profit organizations that serve the neighborhoods.

**Eligibility/Service Population:** Citizens/Immigrant Families/Migrant Workers. Must meet income and residency requirements. Serves: Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan

Worth

**Restrictions:** Does not serve personal injury lawsuits, workers' compensation cases, criminal cases, including traffic violations, class actions, actions on behalf of those in prison or jail.

**Restrictions:** Hours from 8:30 am – 5:00 pm; intake from 8:30 am – 11:30 am and 1:00 pm – 5:00 pm.

### The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website:** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Northwest MO Child Advocacy Center

**Phone:** 816-232-1744

**Address:** 1807 North Woodbine Ste. E, St. Joseph, MO 64506

**Email:** [joyce\\_estes@nwmocac.org](mailto:joyce_estes@nwmocac.org)

**Services Offered:** Forensic Interviews, Counseling, Referrals & Support, Case Reviews  
Immediate Follow-ups on Child Abuse Reports

**Eligibility/Service Population:** Children experiencing violence.

**Restrictions:** Serves Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Nodaway, and Worth.

## Safe at Home

**Phone:** 866-509-1409

**Website:** [www.mosafeathome.com](http://www.mosafeathome.com)

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** Program for survivors of domestic violence, sexual assault, stalking, human trafficking, rape, or other crimes. Provides alternate/designated address to use when creating public records to keep survivor's information confidential and away from assailants. Permits participants to use the address for new records like drivers licenses, public school records, law enforcement records, social services.

**Eligibility/Service Population:** None listed.

**Restrictions:** Limited to Missouri residents.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email “hotline”.

## YWCA Abused Women’s Shelter

**Phone:** 800-653-1477 (Hotline); 816-232-1225 (Hotline); 816-232-4481 (Office)

**Website:** <http://ywcasj.org/what-we-do/victim-services/>

**Services Offered:** Case management, court advocacy.

**Eligibility/Service Population:** Women and children.

**Restrictions:** Located in St. Joseph, Missouri but serving Gentry County.

## Language Access/ Translation Services GENTRY COUNTY

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### Beyond Interpreting

**Phone:** 660-491-0145 **Website:** [beyond-interpreting.com](http://beyond-interpreting.com) **Email:**

[beyondinterpretingbi@gmail.com](mailto:beyondinterpretingbi@gmail.com)

**Services Offered:** 24/7/365 availability; Sign language interpreting

**Eligibility/Service Population:** Greater KSMO and Northwestern MO areas.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com) **Email:**

[scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/> **Email:**

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com) **Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://telelanguage.com/>

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services GENTRY COUNTY

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Comm Care ACI Hotline

**Phone:** 1/888-279-8188

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Andrew, Atchison, Buchanan, Caldwell, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Jackson, Johnson, Lafayette, Linn, Livingston, Mercer, Nodaway, Platte, Putnam, Ray, Sullivan, Worth

### DeafLine Missouri (DeafLEAD)

**Phone:** 800-380-3323

**Address:** 2502 W Ash St, Columbia, MO 65203

**Services Offered:** Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

**Eligibility/Service Population:** Deaf and hard of hearing individuals.

**Restrictions:** Statewide program.

### Family Guidance Center

**Phone:** (816) 364-1501 (Main); 816-364-1862 (Substance Abuse) 816-364-1862(Crisis Line)

**Website:** <http://fgcnow.org/>

**Address:** 724 N 22nd St, St Joseph, MO 64506 (Main); 901 Felix, St. Joseph, MO. 64501 (Substance abuse)

**Services Offered:** Children/youth mental healthcare; Substance abuse treatment; crisis line callers can receive immediate assistance and referrals by a trained counselor, and ensure trained professionals arrive within an hour if behavioral intervention is needed.

**Eligibility/Service Population:** Accepts MO Health Net.

## Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

**Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## National Organization for Victim Assistance

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** **NOT 24 hour**

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 Website: <https://pride-institute.com/contact/>

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** **NOT 24 hour** –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 Website: <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## YWCA St. Joseph

**Phone:** [\(816\) 232-4481](tel:8162324481) (Shelter); [\(816\) 273-0027](tel:8162730027) (Bliss Manor); [\(800\) 653-1477](tel:8006531477) (hotline); [\(816\) 232-4481](tel:8162324481) (office) **Website:** <https://ywcasj.org/programs/> **Email:** [frontoffice@ywcasj.org](mailto:frontoffice@ywcasj.org)

**Address:** 304 N 8th St, St Joseph, MO 64501

**Length of Stay:** Transitional housing: 6-12 months. Permanent housing: no limit.

**Length of Program:** Individualized

**Services Offered:** 24 hour hotline; Emergency shelter; therapy; court and hospital advocacy; short term rental assistance; transitional housing; childcare

**Eligibility/Service Population:** Domestic violence and sexual assault survivors

**Restrictions:** Survivor must be disabled to qualify for permanent housing program.

## Trafficking Education and Awareness/Training GENTRY COUNTY

### Break Every Chain \*

**Phone:** 785-850-0342 **Website:** <https://b-m.facebook.com/breakeverychainstjosephmo/> **Email:** breakeverychain58@gmail.com

**Services Offered:** Break Every Chain (St Joseph, Missouri) - Break Every Chain is a coalition that exists to create a bridge from awareness to action by mobilizing churches and community members to work together in the fight against Human Trafficking. The organization educates and empowers to reduce vulnerabilities in children. It also educates students to increase safety and understanding for themselves and for their peers. By reducing vulnerabilities and increasing community, family, and educational safeguards, Break Every Chain actively combats human trafficking.

**Eligibility/Service Population:** Partners with St. Joseph Police Department, Family Crimes Unit.

**Restrictions:** The primary focus is Domestic Minor Sex Trafficking (DMST) in Northwest Missouri and Northeast Kansas.

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

## Trafficking Prevention Programming GENTRY COUNTY

### Break Every Chain \*

**Phone:** 785-850-0342

**Website:** <https://b-m.facebook.com/breakeverychainstjosephmo/>

**Email:** breakeverychain58@gmail.com

**Services Offered:** Break Every Chain (St Joseph, Missouri) - Break Every Chain is a coalition that exists to create a bridge from awareness to action by mobilizing churches and community members to work together in the fight against Human Trafficking. The organization educates and empowers to reduce vulnerabilities in children. It also educates students to increase safety and understanding for themselves and for their peers. By reducing vulnerabilities and increasing community, family, and educational safeguards, Break Every Chain actively combats human trafficking. The primary focus is Domestic Minor Sex Trafficking (DMST) in Northwest Missouri and Northeast Kansas.

**Eligibility/Service Population:** Partners with St. Joseph Police Department, Family Crimes Unit.

**Restrictions:** Northwest Missouri and Northeast Kansas.