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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters Howell County

AGAPE HOUSE

Phone: Hotline- 417.934.1811 and Office- 417.934.5721

of Beds: Up to 30 beds divided between house in Texas County and house in Howell County.

Length of Stay: Up to 30 days, but case by case

Length of Program: Case management if needed as aftercare

Services Offered: Domestic Violence shelter that includes case management, legal advocacy, transportation, and crisis intervention.

Eligibility/Service Population: Individuals who've experienced domestic violence and/or sexual violence and their children. No age limit for children. Includes LGBTQ populations.

Restrictions: Two shelters, one in Texas County and one in Howell County. Texas County shelter is completely ADA accessible.

CHRISTOS HOUSE

Phone: 417.469.1190 **Website:** <http://christoshousemo.org/index.html>

Email: shelter@christoshousemo.org

Address: Outreach Office 1554 Imperial Center West Plains, MO 65775

of Beds: 36 beds

Length of Stay: Case by case

Length of Program: Outreach services and advocacy work

Services Offered: Domestic Violence/sexual violence or assault emergency shelter that includes parenting classes, crisis intervention, hotline support, advocacy support, case management.

Eligibility/Service Population: Women who've experienced domestic violence and/or sexual violence and their children.

Restrictions: Located in West Plains, MO. Currently serving 8 counties: Carter, Douglas, Howell, Oregon, Ozark, Shannon, Texas, and Wright

Great Circle (Ozark Family Resource Agency) Women's Crisis Shelter

Phone: Main line: (573) 996-2648, Tollfree helpline: (800) 681-1419 **Website:** www.greatcircle.org

of Beds: 18

Length of Stay: 30 days

Length of Program: case-by-case

Services Offered: Shelter for women and their children, counseling services include for substance abuse, mental health support, parenting and nutrition classes, legal advocacy and support, employment assistance, case management services, assistance for federal and state programs, legal, medical, and housing needs, school enrollment, transportation, services available in Spanish, American Sign Language, and telephonic interpreting

Eligibility/Service Population: For women and their children (up to age 16) in need of emergency housing, sponsored by the Missouri Coalition Against Domestic and Sexual Violence and the Victims of Crime Act

Restrictions: Located in Doniphan, MO in Ripley County but serves Howell County

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in nearby county but serves Howell County.

Safe Haven/Synergy Services — Domestic Violence Center (Parkville)

Phone: 816-321-7050 Hotline 816-321-7050 (24/7) Toll Free: 800-491-1114

Website: www.synergyservices.org

#Of Beds: 32

Length of Stay: 120 days

Length of Program:

Services Offered: Shelter residents receive food, personal care products, access to public transportation and assistance with legal matters and life skills. Additionally, survivors in shelter begin their emotional healing through individual and group counseling. They also benefit from recreational opportunities, parent education and peer support. A team approach to treatment provides each client with a dedicated case manager, therapist and advocate. English/Spanish. Wheelchair accessible.

Eligibility/Service Population: Women age 17 and older and their children.

Restrictions: Located in Parkville, MO but serves all counties in MO.

SAMARITAN OUTREACH CENTER

Phone: 417.257.7792 **Website:** <http://samaritanoutreachcenter.com/>

Email: soc711@centurylink.net

of Beds: 36 beds

Length of Stay: Up to 6 months.

Length of Program: N/A

Services Offered: Emergency shelter, transitional housing and support to persons who are defined as homeless along with assistance in reentering society in a self-sufficient manner. Includes food pantry, diapers available homeless prevention program (rent/utilities subsidies)

Eligibility/Service Population: Homeless population

Restrictions: Located in West Plains, MO. Can use shelter once per year. If they have income, shelter is \$3 a day.

SERENITY, INC.

Phone: 870.424.7576 **Website:** <http://serenityinc.org/>

of Beds: 12-15 beds.

Length of Stay: Case by case, but generally 30 days. Sometimes up to 6-7 months. Must show they are trying to find other housing and/or employment.

Length of Program: N/A

Services Offered: Emergency shelter, food, empowerment groups, parenting classes, case management for transitioning out of program to find employment/housing and filing Order of Protections, and outreach program for education and advocacy

Eligibility/Service Population: Must be survivors of domestic violence. No child maltreatment or mandated services for drugs by non-offending caregivers. Allow children (all ages) and pets (1 pet per family). No aggressive dogs (Rottweiler, pit bull, etc.)

Restrictions: Located in Mountain Home, AR but serves Howell County.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Howell County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri..

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri. Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county.

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient

program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November. **NEW ORGANIZATION**

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Therapy/Counseling Howell County

DeafLead

Phone: Crisis Interpreting Services Text Line (573) 529-1207 Deaf VP Crisis Line (321) 800-3323

Hotline (Toll-Free) or Text HAND to 839863 (888) 761-4357 Office (573) 445-5005

Website: www.deaflead.com

Services Offered: Services include therapy for adults, children and teens, domestic and sexual violence advocacy services.

Eligibility/Service Population: Services specific for Deaf, hard of hearing, late-deafened and DeafBlind survivors.

Restrictions: Serves all counties in the state. Main office located in Columbia.

Family Counseling Center Inc.

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org>

Services Offered: Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

Eligibility/Service Population: Adults and Children

Restrictions: Restricted to Southern Missouri, serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

GENSIS COUNSELING CENTER

Phone: 417.255.2273 **Website:** N/A

Services Offered: Christian counseling for children and youth with grief and/or abuse issues.

Eligibility/Service Population: Children and youth in the West Plains area

Restrictions: Accepts Medicaid and sliding scale.

OZARK MEDICAL CENTER- BEHAVIORAL HEALTHCARE

Phone: West Plains, MO location: 417.257.6762 Mountain Grove, MO location: 417.926.6563

Website: <https://www.ozarksmedicalcenter.com/Our-Services/Behavioral-Healthcare.aspx>

Services Offered: Psychiatry, licensed individual, group, and family counseling, case management, adult-day program, and crisis intervention team

Eligibility/Service Population: Adults and children desiring mental health services.

Restrictions: Insurance, Medicare, Medicaid, or charity care program to cover 100% of costs based on income. Must be at least 6 years old.

OZARK ACTION, INC.

Phone: 417.256.6147 **Website:** <https://oaiwp.org/howell-county-office/>

Address: 710 E Main St, West Plains, MO 65775

Services Offered: Case management and community development services

Eligibility/Service Population: Those in need of community referrals

Restrictions: Offices in West Plains, Mountain View, and Willow Springs and serves Douglas, Howell, Oregon, Ozark, Texas, and Wright counties.

SOUTHERN MISSOURI COMMUNITY HEALTH CENTER

Phone: 417.255.8464 **Website:** <https://www.smchc.org/>

Services Offered: Mental health services provided by clinical social workers that includes therapeutic treatment.

Eligibility/Service Population: Individuals with mental health needs.

Restrictions: Located in West Plains, MO. Sliding scale fee is available.

WEST PLAINS CHRISTIAN CLINIC

Phone: 417.256.9722 **Email:** rebeccaholmanmsw@yahoo.com

Services Offered: Therapeutic services provided by a clinical social worker

Eligibility/Service Population: Adults and children in the West Plains area in need of mental health services

Restrictions: Medicaid or private-pay

Substance Abuse Treatment Howell County

BHG WEST PLAINS TREATMENT CENTER

Phone: 417.257.1833 **Website:** <https://bhgrecovery.com/>

Services Offered: Evidence-based treatments including Medication-Assisted Treatment, therapy, and outpatient services.

Eligibility/Service Population: Individuals with an opioid addiction

Restrictions: Located in West Plains, MO. Must bring photo ID and proof of insurance.

FAMILY COUNSELING CENTER (FCC)- TURNING LEAF

Phone: 417.256.2570 **Website:** <http://www.fccinc.org/adultsud>

Services Offered: Outpatient services. Medication-Assisted Treatment, Individual/group therapy, case management, psychiatry, and co-occurring counseling

Eligibility/Service Population: Adults and adolescents with a substance use disorder

Restrictions: Located in West Plains, MO. Must have insurance, Medicaid, or Medicare

Family Counseling Center Inc. (West Plains Adolescent CSTAR Treatment Center)

Phone: (417) 257-9152 **Website:** <http://www.fccinc.org/adolescentsud>

Address: 3411 Division Drive, West Plains, MO

Services Offered: The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The West Plains Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

Eligibility/Service Population: Adolescents with substance use disorder.

Restrictions: Located in West Plains, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on

the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

Family Counseling Center Inc. (Kennet Adolescent CSTAR Treatment Center)

Phone: (573) 888-6545 **Website:** <http://www.fccinc.org/adolescentsud>

Address: 1109 Jones Street, Kennet, MO

Services Offered: The Kennett Adolescent CSTAR program has two (2) residential group homes. The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The Kennet Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

Eligibility/Service Population: Adolescents with substance use disorder.

Restrictions: Located in Kennet, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

Family Counseling Center (Adolescent CSTAR Program, Poplar Bluff Outpatient)

Address: 3001 Warrior Lane, Poplar Bluff, MO.

Services Offered: Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

Eligibility/Service Population: Adolescents with substance use disorder.

Restrictions: Located in Poplar Bluff, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm.

Family Counseling Center (Adolescent CSTAR Program, Cape Girardeau Outpatient)

Address: 20 South Sprigg Street, Cape Girardeau, MO

Services Offered: Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

Eligibility/Service Population: Adolescents with substance use disorder.

Restrictions: Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm

Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

Phone:(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

Services Offered: The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

Eligibility/Service Population: for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

Restrictions: Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

Drop-In Services Howell County

None

Food Pantries Howell County

MOUNTAIN VIEW FAMILY YOUTH CENTER

Phone: 417.934.5437

Address: 3883 South State Route 17, Mountain View, MO

Services Offered: Food pantry

Restrictions: Must provide the total number of members in the household, proof of their income and a physical address. Food pantry open the first Thursday of the month from 8 am-12 pm.

MUNCH

Phone: 417.469/3221

Address: 811 E. Main St. Willow Springs, MO

Services Offered: Food pantry and food baskets for Howell County

Restrictions: Monday – Friday- 12:00pm - 4:00pm

Saturday- 10:00am - 12:00pm

SAMARITAN OUTREACH CENTER

Phone: 417.257.7792

Address: 715 Missouri Ave. West Plains, MO 65775

Services Offered: Free food pantry

Restrictions: Available Tuesdays, Thursdays, and Fridays from 9 am to 12 pm. Encouraged to call ahead for guidelines.

Employment Services- Howell County

MISSOURI WORK ASSISTANCE FIELD OFFICE- WEST PLAINS

Phone: 417.255.1580 **Website:** <https://mydss.mo.gov/missouri-work-assistance>

Services Offered: Job and skill training, work experience, mock interviews, and resume assistance.

Eligibility/Service Population: Citizens of Missouri in need of employment assistance.

Restrictions: Recipients must be over 18, unless they are a teen parent.

SOUTH CENTRAL CAREER CENTER- West Plains

Phone: 417.256.6152 **Website:** <https://www.zizzers.org/Domain/8> **Email:** info@scccwp.edu

Services Offered: Employment and/or job search assistance and training.

Eligibility/Service Population: Individuals looking for employment and/or job search assistance and training over age of 24.

Restrictions: N/A

Legal Services Howell County

LEGAL SERVICES OF SOUTHERN MISSOURI- WEST PLAINS, MO

Phone: 417.255.0348 **Website:** <http://www.lsosm.org/> **Email:** media@lsosm.org

Services Offered: Provides representation to low- income and elderly in civil matters, including sexual assault, domestic violence, and human trafficking cases.

Eligibility/Service Population: Low-income and elderly individuals

Restrictions: Legal aid is based on income need.

HOWELL SHERIFF'S VICTIM ADVOCATE

Phone: 417.256.2544 **Website:** N/A

Services Offered: Legal advocacy for victims of crime and civil cases.

Eligibility/Service Population: Howell county victims

Restrictions: N/A

MICHAEL HUTCHINGS- Prosecuting Attorney

Phone: 417.256.2317 **Address:** 326 Courthouse West Plains, MO

Services Offered: Provide legal representation for victims in criminal cases.

Eligibility/Service Population: Victims of crime in Howell County.

Restrictions: N/A

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Howell County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute of Southwest Missouri

Phone: 417.720.1552

Website: <https://www.iistl.org/iismo/>

Email: thomasr@iistl.org

Services Offered: Provides resettlement and employment-related services, such as work orientation, Job Search and Employment Application Preparation, Interview Coaching, Post-placement follow-up services, Financial Literacy Support- Family Budgeting, Access to Primary & Specialty Care Services leading to ability to be employable, Refugee Case and Medical

Assistance for newly arrived refugees and asylees, Supplemental Security Income (SSI) for certain eligible refugee and asylee applicants, Language support services including one-on-one, telephonic and video remote interpretation, Translation services also available, and Information and Referrals.

Eligibility/Service Population: Recently-arrived refugees and asylees and their families residing in around Springfield, MO.

Restrictions: Serves families in and around Springfield, Missouri. Must be legally-admitted refugees and asylees, who have lived in the US less than five years. However, there is no time limit to obtain information and referral services. Participants must also be at least 16 years of age and not in school full time.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://teleguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Howell County

AGAPE HOUSE

Phone: 417.934.5721

Services Offered: Provides crisis intervention and referral sharing

Eligibility/Service Population: Howell County residents and surrounding county residents who are survivors of domestic violence.

Restrictions: N/A

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

DeafLine Missouri

Phone: 800-380-3323

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

Family Counseling Center (FCC) Behavioral Health

Phone: (800) 356-5395 **Website:** <http://www.fccinc.org>

Services Offered: 24 hour crisis line. Immediate stabilization of acute symptoms of mental illness and distress.

Eligibility/Service Population: Adults and Children in service area.

Restrictions: Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynolds, Carter, Ripley, Wayne, Butler, Stoddard, Cape Girardeau, Scott, Mississippi, New Madrid, Pemiscott, Dunklin counties served.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

MOCARS ACI Hotline

Phone:(800) 356-5395

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing crisis.

Restrictions: Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott, Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

SERENITY, INC.

Phone: 870.424.SAFE (7233) **Website:** <http://serenityinc.org/>

Services Offered: 24-hour hotline managed by trained advocates who provide crisis intervention and referrals.

Eligibility/Service Population: Survivors of domestic violence

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Howell County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Human Trafficking Prevention Programming Howell County

None