

## Contents (CTRL + Click to Access)

Shelters Jefferson County .....	1
Youth Shelters.....	6
Therapy/Counseling Jefferson County .....	11
Substance Abuse Treatment Jefferson County .....	14
Drop-In Services Jefferson County.....	16
Food Pantries Jefferson County .....	17
Employment Services Jefferson County .....	19
Legal Services Jefferson County .....	20
Language Access/ Translation Services Jefferson County .....	24
24 Hour Hotline Services Jefferson County .....	27
Human Trafficking Education and Awareness/Training Jefferson County.....	31
Human Trafficking Prevention Programming Jefferson County.....	32

**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

If you are aware or suspect a case of human trafficking, please contact Officer Kavanaugh to leave a tip for anywhere in Eastern MO at: 314-615-8618 or 314-267-1981. You may contact the National Human Trafficking Hotline at: 1-888-373-7888, if you prefer. The NHTRC is available 24 hours a day 7 days a week, and interpreters are available. The hotline serves two major functions—to report a tip, as a crisis line, and/or to connect to resources in your area.

## Shelters Jefferson County

### Alive

**Phone:** Franklin County Hotlines:800-941-9144; 636-583-5700 Franklin County Offices:  
636-583-9863

**Email:** [alivestl@alivestl.org](mailto:alivestl@alivestl.org)

**Website:** [www.alivestl.org](http://www.alivestl.org)

**Population/ Eligibility:** IPV including women, men, and children Age limit for adult is 18+ due to hotel rules. Serves all genders.

**# of Beds:** Hotel placement- N/A

**Length of Stay:** Temporary emergency hotel placement.

**Length of Program:** Case by Case counseling, group therapy, court advocacy services. Case management, DV crisis intervention.

**Services Offered:** Emergency Shelter/Sanctuary and transportation, Crisis Intervention and hotline, Court advocacy, Counseling.

**Restrictions:** No present suicidal ideation.

Office locations in St. Louis County and Franklin County, but serves Jefferson County, St. Louis, St. Charles as well.

## Bridgeway Behavioral Health St. Charles

**Phone:**

Shelter: 636-224-1800

Toll-Free Hotline: 877-946-6854

Office: 636-224-1800

**Website:** <http://www.bridgewaybh.com/> **Email:**

**# of Beds:** 24 beds

**Length of Stay:** 6 weeks, but women can apply for extensions to stay longer.

**Length of Program:** 4 week program, outreach is continued after their stay if they would like to remain in a program or continue a service.

**Services Offered:** Accepts children up to age the of seventeen. Upon entering the shelter, women receive personal hygiene items and emergency clothing. Children also receive backpacks filled with toys, activity books, and school supplies upon shelter admittance. All services are free. Program services also include professional therapy for adults, children, and teens.

**Eligibility/Service Population:** Women and their children who are experiencing intimate partner violence and immediate danger.

**Restrictions:** Located in St. Charles County, but will serve Jefferson County residents.

Individuals must find transportation to the shelter. If Jefferson County residents wish to seek services, they should contact Bridgeway to arrange meeting.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## KATHY J. WEINMAN SHELTER

**Phone:** 314.423.1117 **Website:**

[www.stlco.com/healthandwellness/humanservices/domesticviolenceprogram](http://www.stlco.com/healthandwellness/humanservices/domesticviolenceprogram)

**Population/ Eligibility:** IPV for women and children

**#Of Beds:** 41

**Length of Stay:** 90 days max

**Length of Program:** Maintenance case management by request.

**Services Offered:** Emergency shelter, crisis intervention, case management, health evaluations, and counseling.

**Restrictions:** No children over 17, trafficking survivors must have co-occurring IPV. Serves City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

## LYDIA'S HOUSE

**Phone:** 314.771.4411 **Website:** [www.lydiashouse.org](http://www.lydiashouse.org)

**Population/Eligibility:** Women and children affected by DV.

**#Of Beds:** Apartment complex and apartment building 40 women and 80 children.

**Length of Stay:** Up to 2 years.

**Length of Program:** Optional case management for up to one year

**Services Offered:** Domestic violence shelter/transitional housing for women and children.

Includes child care, counseling, spiritual support, immigrant support services, support groups, and job assistance.

**Restrictions:** No emergency services available. Serves City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## A Safe Place (COMTREA)

**Phone:** 636.232.2301 **Website:** <https://www.comtrea.org/asafeplace>

**Address:** Main Office 227 Main St., Festus, MO 63028

**Population/Eligibility:** Women of all ages and their children affected by domestic violence.

**#OfBeds:** 15

**Lengthof Stay:** Up to two years

**Lengthof Program:** Case by Case

**Services Offered:** Emergency Shelter, Individual Therapy, Group Therapy, Life Skills groups, Domestic abuse education groups, court advocacy, Support groups, Recreational activities, Child play therapy, Art therapy, follow up services

**Restrictions:** No Men/Male children 18+

**Serves:** Jefferson, Franklin, St. Louis, Ste. Genevieve, Washington Counties and St. Louis Metro area.

## Saint Martha's Hall

**Phone:** 314-533-1313 (available 24/7) **Website:** <http://saintmarthas.org/>

**# of Beds:** 24 beds

**Length of Stay:** 12 weeks

**Length of Program:** 12 weeks

**Services Offered:** Provides shelter to women and their children who are victims of intimate partner violence. Stay includes three meals a day, personal hygiene items, emergency clothing, school supplies, limited emergency transportation, support groups, individual support, legal advocacy program, and information and referral.

**Eligibility/Service Population:** Women and their children who are experiencing intimate partner violence.

**Restrictions:** Location is undisclosed, but services are open to individuals from City of St. Louis, Jefferson, St. Charles, and St. Louis counties.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## Women's Safe House

**Phone:** 314.772.4535 **Website:** <https://twsh.org/> **Email:**

**# of Beds:** 53 Beds

**Length of Stay:** 6-8 weeks

**Length of Program:** 12-month aftercare program to prevent homelessness.

**Services Offered:** Emergency shelter, counseling, case management, health screenings, legal advocacy, and financial literacy classes, job placement.

**Eligibility/Service Population:** Women and their children who are experiencing IPV.

**Restrictions:** No children over 18. Located in St. Louis area, but serves Jefferson County.

## Youth Shelters

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

**Counties served:** Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle — St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577

| St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential



Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** [suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.



**Counties served:** Primarily serve Cole County, but serve clients from all counties

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**Address:** 301 N. Main Ave., Springfield, MO 65806

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**Address:** Confidential location, southern Missouri.

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** **New Organization.** Residential home opening Fall of 2019.

**Counties served:** Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 64152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services – Children’s Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds: 12 rooms, 14 beds**

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state’s custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN’S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

**Restrictions:** Can accept children from all counties in the state of Missouri. Child must be in state custody.

## Therapy/Counseling Jefferson County

### Center for Trauma Recovery (University of Missouri St. Louis)

**Phone:** 314-516-6738

**Address:** One University Boulevard St. Louis, MO 63121

**Services Offered:** Domestic violence and sexual assault crisis intervention. Professional therapy for women, children, and men.

**Restrictions:** Counties Served: City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

### COMTREA CHILDREN'S ADVOCACY CENTER

**Phone:** 636.586.18 **Website:** <https://www.comtrea.org/youth-childrens-advocacy-center>

**Population/Eligibility:** Children who have been sexually abused.

**Services Offered:** Provide services such as forensic interviews in child friendly settings, medical exams, family advocacy for consumers and prevention programs for the community.

**Restrictions:** Operates in three locations, Festus (Jefferson County), Union and Farmington.

### COMTREA Adult Mental Health Services

**Phone:** 877-COMTREA **Phone:** 636-931-2700 **New Patient:** 1-877-266-8732

**Website:** <https://www.comtrea.org/adult-services>

**Address: Main Office: Festus, Missouri**

**Population/Eligibility:** Adults in need of mental healthcare and or substance use treatment.

**Services Offered:** Psychiatry, counseling for individuals and families, DBT, EMDR, Group counseling and psychoeducation, case management, community support, peer/family support, parenting classes, wellness coaching.

**Restrictions:** Accepts most insurance, Medicare, Medicaid, sliding fee scale for services.

### COMTREA Youth Mental Health Services

**Phone:** 877-COMTREA **Phone:** 636-931-2700 **New Patient:** 1-877-266-8732

**Website:** <https://www.comtrea.org/youth-services> **Population/Eligibility:** Adults in need of mental healthcare and or substance use treatment.

**Services Offered:** Psychiatry, counseling for individuals and families, DBT, EMDR, Group counseling and psychoeducation, case management, community support, peer/family support, parenting classes, wellness coaching.

**Restrictions:** Accepts most insurance, Medicare, Medicaid, sliding fee scale for services.

### The Covering House (Community Based Services) \*

**Phone:** (314) 962-3450 **Contact Information:**

PO Box 12206 St. Louis, Mo 63157

**Website:** <http://thecoveringhouse.org/>

**Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Services Offered:** Community Based Services: The Covering House provides services for individuals in the community, meeting them wherever they are. These services include counseling, group therapy, case management, life skills classes, mentoring and tutoring, as well as support for caregivers through our Supportive Adults Program.

**Eligibility/Service Population:** Sexually exploited and trafficked children and teens, adult caregivers.

**Restrictions:** Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.

## DeafLead

**Phone:** Crisis Interpreting Services Text Line (573) 529-1207 Deaf VP Crisis Line (321) 800-3323

Hotline (Toll-Free) or Text HAND to 839863 (888) 761-4357 Office (573) 445-5005

**Website:** [www.deaflead.com](http://www.deaflead.com)

**Services Offered:** Services include therapy for adults, children and teens, domestic and sexual violence advocacy services.

**Eligibility/Service Population:** Services specific for Deaf, hard of hearing, late-deafened and DeafBlind survivors.

**Restrictions:** Serves all counties in the state. Main office located in Columbia.

## Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** Located in Saint Louis but serves Jefferson County residents. Healing Action also offers a transportation assistance program to help survivors get to services.

## SAFE CONNECTIONS (LGBTQIA+ SAFE)

**Phone:** 314.646.7500 Intake: 314.646.7500 x118 **Website:** [www.safeconnections.org](http://www.safeconnections.org)

**Services Offered:** Ages 12-19 (all genders) with past/present physical abuse, sexual violence, dating violence, emotional abuse receives free individual counseling. Adults over the age of 19 with past /present IPV, physical abuse, sexual violence, dating violence, emotional abuse.

**Eligibility/Service Population:**

**Restrictions:** Guardian must be present for minor's first counseling intake session. Located in Saint Louis County but serves Jefferson County residents.

## SAFE PLACE- COMTREA

**Phone:** 636.2301 **Website:** <https://www.comtrea.org/asafeplace>

**Population/Eligibility:** IPV affected Women 18+ and their children, sons 13 and under only.

**Services Offered:** Individual therapy, group therapy, life skills groups, child play therapy, part therapy, domestic abuse educational groups, and support groups.

**Restrictions:** No males 13+ in shelter.

## SAINT LOUIS COUNSELING

**Phone:** 636.638.2203 **Website:** <https://saintlouiscounseling.org/office-locations/herculaneum-office/>

**Population/Eligibility:** Counseling open for anyone.

**Services Offered:** Outpatient counseling, psychiatry, Love and Logic, Trauma Focused Cognitive Behavioral Therapy, veterans counseling. Faith based.

**Restrictions:** N/A

## Substance Abuse Treatment Jefferson County

### Assessment and Counseling Solutions

**Phone:** 636-931-5500

**Address:** 805 N. Truman Blvd. Crystal City Mo. 63019

**Services Offered:** Substance Abuse treatment and Rehab Services, Outpatient treatment, Intensive Outpatient treatment, Trauma-related counseling, Substance abuse counseling

**Eligibility/Service Population:** Individuals dealing with substance abuse problems.

**Restrictions:** Sliding scale, Cash, Insurance, Government funding. Hours: Tues – Thurs 9am to 4pm. Located in Crystal City/ Jefferson County.

### Bridgeway Behavioral Health (A Division of Preferred Family Healthcare)

**Phone:** Multiple office numbers depending on location chosen. See <http://pfh.org/bridgeway>

Toll-Free Hotline: 877-946-6854

**Website:** <http://www.bridgewaybh.com>

**Email:** To contact/ submit a question <https://www.bridgewaybh.com/have-a-question/>

**Services Offered:** Adult substance use treatment services, detox services, both men and women's residential facilities, outpatient treatment, sober living communities, and SATOP. Bridgeway also has a shelter for women and their children who are experiencing intimate partner violence.

**Eligibility/Service Population:** Individuals seeking addiction and trauma services

**Restrictions:** Multiple locations in Brentwood, Montgomery City, St. Charles, St. Louis, Troy, Union, Warrenton, and Winfield that will serve Jefferson County residents. Individuals would have to find transportation. If Jefferson County residents wish to seek services, they should contact Bridgeway to arrange meeting.

### COMTREA -ATHENA

**Phone:** 877-COMTREA, 636.931.2700 M-F 9am- 4:30pm 800.811.2700 (After hours and weekends)

**Website:** [www.comtrea.org/athena](http://www.comtrea.org/athena)

**Population/Eligibility:** Adult and youth programs for substance abuse treatment. Residential treatment for adolescent males only.

**Services Offered:** Substance abuse treatment including individual and group work, day treatment, and residential treatment (adolescent males).

**Restrictions:** Residential treatment for adolescent males only. Most insurance, medicare, Medicaid, Sliding Fee Scale.

### Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** **Not a treatment center.** Located in Saint Louis but serves Jefferson County residents. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.



## Drop-In Services Jefferson County

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

### THE SPOT (LGBTQIA+ SAFE)

**Phone:** 314.535.0413 **Website:** <http://thespot.wustl.edu/>

**Services Offered:** A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more.

**Eligibility/Service Population:** Individuals 13-24.

**Restrictions:** Located in Saint Louis, but services available to Jefferson County Residents.

### A WOMAN'S PLACE- YWCA

**Phone:** 314.645.4848 **Website:** <https://www.ywcastl.org/what-were-doing/womans-place>

**Address:** 8300 Morganford St. Louis, MO 63123

**Services Offered:** Crisis counseling and drop-in center that includes crisis intervention, safety planning, case management, court advocacy, interpreter, and support groups.

**Eligibility/Service Population:** Survivors of domestic or sexual violence for all genders

**Restrictions:** Open M-F: 9-5 pm only. Located in St. Louis but serves Jefferson County.

## Food Pantries Jefferson County

\*FOOD PANTRIES FREQUENTLY CHANGE HOURS AND REQUIREMENTS. PLEASE CALL TO CONFIRM HOURS AND RESTRICTIONS.

### ARNOLD FOOD PANTRY

**Phone:** 636.287.3663 **Website:** <https://www.wefeedthehungry.org/volunteer>

**Address:** 2024 Key West Dr, Arnold, MO 63010

**Services Offered:** Offers a food pantry, soup kitchen, food baskets, basic clothing, and small appliances.

**Restrictions:** Serving the citizens of Arnold and regions of Imperial and Fenton, MO. Open Monday and Tuesday: 10 am-3 pm, Wednesday-Friday: 9:00 am - 3 pm, Saturday and Sunday: 9:30 am-noon.

### DESOTO FOOD PANTRY

**Phone:** 636.586.7300 **Website:** <https://www.facebook.com/DeSotoFoodPantry/>

**Address:** [705 E Stone St, De Soto, MO 63020](#)

**Services Offered:** Providing food for Desoto, MO families, shut-ins and individuals who are struggling with daily grocery needs.

**Restrictions:** Monthly distribution is on the 2nd Saturday of the month, 9-noon.

### HILLSBORO FOOD PANTRY

**Phone:** 636.789.5920 **Website:** [hillsborofoodpantry.webs.com](http://hillsborofoodpantry.webs.com)

**Address:** 10399 Business 21, Hillsboro, MO 63050

**Services Offered:** Receive and distribute food and other items to families in need.

**Restrictions:** Distribution: Thursdays,\* 10:00 a.m. - 1:00 p.m. Distribution dates and times are subject to change, call to confirm.

### JEFFERSON COUNTY RESCUE MISSION

**Phone:** 636.475.3030 **Website:** [www.jeffersoncountyrescuemission.com](http://www.jeffersoncountyrescuemission.com)

**Email:** [Jeffersoncountyrescuemission@yahoo.com](mailto:Jeffersoncountyrescuemission@yahoo.com)

**Address:** 8943 Commercial Blvd. Pevely, MO 63070

**Services Offered:** Offers a food pantry, soup kitchen, food baskets, basic clothing, and small appliances.

**Restrictions:** M-F. Can only be used once a month. Jefferson County Resident.

### OZARK FOOD PANTRY

**Phone:** (636) 933-9974 **Website:** <http://ozarkfoodpantry.com/>

**Address:** 1 Sunset Park Festus, MO 63028

**Services Offered:** Food Pantry.

**Restrictions:** Food Pick-Up Saturday 8:30a.m. - 11:00a.m. Social Security cards for each member in household needing assistance. Proof of income and expenses. Proof of Residency

(i.e., phone bill, utility bills, etc). Serves Crystal City, Festus, Hematite, Herculaneum, Pevely / Horine.

## PEACE PANTRY

**Phone:** 636-285-0934 **Website:** <https://www.peacepantry.org/>

**Address:** 8100 S. Industrial Drive, Cedar Hill, MO 63016.

**Services Offered:** Provides emergency and long-term help to low-income families and individuals. Our services feed the hungry, provide school supplies and clothing and share the spirit of the holidays with those in need.

**Restrictions:** Serves Cedar Hill, Dittmer, Catawissa, Morse Mill, Grubville and those areas in Robertsville that are in Jefferson County, Missouri. Open to provide food **assistance** on Thursday morning from 8:30 to 11:30 a.m. and Wednesday evening from 6-7 p.m. Must meet income guidelines. Call for more information. Families may receive food once a week for 3 months; then their situation is reviewed.

## Employment Services Jefferson County

### Jefferson/Franklin Consortium

**Phone: Main:** 636.239.6703 **TDD:** 636.390.9357

**Website:** <http://www.jeff-frankjobs.com/services>

**Population/Eligibility:** Youth, adults, and workers dislocated from their employment due to plant closings or workforce reductions.

**Services Offered:** Resource area equipped with computers, fax machines, and telephones, job search/workforce linkage workshops including resumes applications, and interviewing, labor market information, assessment, testing and case management for successful job placement, job development and placement, assistance with resume and interviewing, referrals to other agencies for supportive service needs, assistive technology to help those with disabilities access information, veteran's employment services eligible for veterans.

**Restrictions:** See service population/eligibility.

### NEXT STEPS FOR LIFE

**Phone:** 636.282.4400 or 636.933.0244 **Website:** [www.nextstepforlife.org](http://www.nextstepforlife.org) **Email:** [info@nextstepforlife.org](mailto:info@nextstepforlife.org)

**Population/Eligibility:** Individuals with a disability.

**Services Offered:** Employment assistance for individuals with a disability including job trainings, skill building in resume writing and mock interviews, paid 6-week summer work program 20 hrs a week, and Pathway to Employment in partnership with Mercy Jefferson and Jefferson County school district.

**Restrictions:** Must be referred by their Vocational Rehabilitation Counselor. Jefferson County school district.

### WIA ADULT AND DISLOCATED WORKER PROGRAM

**Phone:** 314.241.3464

**Population/Eligibility:** Individuals who were laid off or experienced company closure.

**Services Offered:** Job readiness training and placement program.

**Restrictions:** Services limited to Jefferson and Franklin counties.

## Legal Services Jefferson County

### ALIVE

**Phone:** 314-993-7080 **Emergency hotline:** 314-993-2777 **Website:** [www.alivestl.org](http://www.alivestl.org) **Email:** [alivestl@alivestl.org](mailto:alivestl@alivestl.org)

**Population/Eligibility:** IPV including men, women, and children.

**Services Offered:** Provides a court advocate during an intake on a crisis call, assistance with filing ex parte and full orders of protection; advocate during divorce and child custody hearings.

**Restrictions:** N/A

## Children's Advocacy Center of East Central MO

**Phone:** 636-587-1806

**Website:** [www.cacecm.org](http://www.cacecm.org)

**Address:** DeSoto, MO 63020

**Services Offered:** Forensic interviews, medical exams, family advocacy.

**Eligibility/Service Population:** Child sexual abuse victims and their non-offending family members.

**Restrictions:** Counties Served: Jefferson, Iron, Madison, St. Francois, Ste. Genevieve and Washington counties.

## Crime Victim Advocacy Center- LAAW Programs

**Phone:** Legal Assistance: 314-664-6699 Crisis Hotline: 314-652-3623 Victim Advocate Assistance: 314-652-3623 **Website:** [www.supportvictims.org](http://www.supportvictims.org) **Email:** [info@supportvictims.org](mailto:info@supportvictims.org)

**Services Offered:** Provides free services to victims of any and all crime and their families. Including, Crisis intervention, counseling, advocacy, criminal justice guidance, help for domestic violence victims filing for and obtaining orders of protection, information on victim issues and rights, preparation for restorative justice activities, referrals to community resources and assistance with filling victim compensation. Services are provided free of charge to clients. As a part of CVAC, LAAW offers free legal representation at Adult and Child OP hearings for victims of abuse.

**Eligibility/Service Population:** Victims that have experienced of any and all types of crime.

**Restrictions:** Located in Saint Louis County but serves Jefferson County residents.

## Legal Services of Eastern Missouri (LSEM)

**Phone:** 314-534-4200 or 800-444-0514

**Website:** <https://lsem.org/>

**Population/Eligibility:** Low income, elderly or immigrant/refugee populations in Eastern Missouri

**Services Offered:** Offers free legal help for low-income individuals/families with civil issues impacting housing, family law, public benefits, consumer fraud, healthcare, children's well-being, special education and relief from domestic violence. Recently, services have expanded to include the needs of immigrant and refugee families, veterans, community economic

development and small-business and minority entrepreneurs. Cases taken by Legal Aid include housing, domestic violence protection, immigration law, mental healthcare, municipal court defense. Interpreter services available.

**Restrictions:** : Legal services offered for civil matters only.

Four offices, located in St. Louis City, St. Louis County, Hannibal and Union. Serves Counties: Schuyler, Adair, Macon, Shelby, Monroe, Knox, Scotland, Clark, Lewis, Marion, Ralls, Pike, Lincoln, Montgomery, Warren, St. Charles, St Louis County/City, Jefferson, Washington, Franklin.

## The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** ncvli@lclark.edu

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Prosecuting Attorney Victim Advocate Jefferson County

**Phone:** 636-797-5321

**Address:** 510 S. 1st St Hillsboro, MO 63050 (Office located in Courthouse)

**Services Offered:** Court/legal advocacy, resource referrals.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Address:** P.O. Box 1409, Jefferson City, MO 65102

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email "hotline".





## Language Access/ Translation Services Jefferson County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Address:** 2502 W Ash St, Columbia, MO 65203

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teleguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services Jefferson County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Behavioral Health Response ACI Hotline

**Phone:** 1/800-811-4760

**Website:** [www.dmh.mo.gov/mentalillness/progs/acimap.html](http://www.dmh.mo.gov/mentalillness/progs/acimap.html)

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Franklin, Iron, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis City, St. Louis County, Warren, Washington

### DeafLine Missouri (DeafLEAD)

**Phone:** 800-380-3323

**Address:** 2502 W Ash St, Columbia, MO 65203

**Services Offered:** Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

**Eligibility/Service Population:** Deaf and hard of hearing individuals.

**Restrictions:** Statewide program.

### Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Address:** 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## Behavioral Health Response ACI Hotline

**Phone:** 1/800-811-4760

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Franklin, Iron, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis City, St. Louis County, Warren, Washington

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

**Address:** (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** N/A

## SAFE CONNECTIONS (LGBTQIA+ SAFE)

**Phone:** 314.531.2003 **Website:** [www.safeconnections.org](http://www.safeconnections.org)

**Population/Eligibility:** Anyone experiencing a crisis.

**Services Offered:** Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

**Restrictions:** N/A

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 **Website:** <https://www.translifeline.org/>

**Address:** (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** NOT 24 hour –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Address:** ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)



**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training Jefferson County

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

## Human Trafficking Prevention Programming Jefferson County

### The Covering House (Reducing the Risk Program) \*

**Phone:** (314) 962-3450 **Contact Information:** PO Box 12206 St. Louis, Mo 63157

**Website:** <http://thecoveringhouse.org/>

**Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Services Offered:** Reducing the Risk program: This multi-session program utilizes our current clinical and educational programming within the community, working with middle and high school students to prevent sexual trafficking/exploitation. Goals of this program include, but are not limited to, helping each student understand the definition of exploitation, how to identify safe people, navigating the internet safely, understanding sexual consent, etc.

**Eligibility/Service Population:** Sexually exploited and trafficked children and teens, adult caregivers.

**Restrictions:** Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.