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## Shelters Knox County

### Avenues Domestic & Sexual Violence Advocacy Services

**Phone:** 573-406-1400 **Website:** [www.avenueshelp.org/](http://www.avenueshelp.org/)

**Address:** P.O. Box 284 Hannibal, MO 63401

**Email:** [avenuesresource@sbcglobal.net](mailto:avenuesresource@sbcglobal.net)

**# of Beds:** 13 now, but 18 is full capacity (once renovations are completed).

**Length of Stay:** Length determined on a case-by-case basis. People typically stay 90 days, but we can do shorter or longer, depending on individual needs.

**Length of Program:** No official programming, but residents can access case management & advocacy available during their stay

**Services Offered:** They provide emergency shelter for survivors and their children, a 24-hour crisis line, and advocacy (within criminal justice, civil justice, emergency medical, social services, and all other systems survivors encounter in the wake of violence), crisis intervention, support groups, and problem solving. Services are free, confidential, and nonjudgmental.

**Eligibility/Service Population:** Survivors of domestic violence and sexual assault/abuse and their children. The shelter only houses women, but assist men with hotel placement and out-client services. Serves Marion, Monroe, Shelby, Ralls, Pike, Clark, Lewis, and Knox Counties.

**Restrictions:** Men cannot stay in the emergency shelter, but can be helped with placement. Located in Marion County, but serves individuals in Knox County.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties.

## True North of Columbia

**Phone:** 573-875-1369 **Website:** <https://truenorthofcolumbia.org/>

**Address:** P.O. Box 1367, Columbia, MO 65205

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## Victim Support Services

**Phone:** Office: 660-665-0021 | Hotline: 800-668-1617

**Website:** <https://www.changingthefocusvss.com/>

**Address:** 1800 E La Harpe St, Kirksville, MO

**Email:** n/a

**# of Beds:** 32 beds at max capacity, but some rooms have multiple beds

**Length of Stay:** up to 30 days

**Length of Program:** No official programming, but residents receive individualized case management throughout their stay.

**Services Offered:** They provide Court/legal advocacy, Crisis intervention, Hospital/medical advocacy, Law enforcement advocacy, Motel placement, Primary prevention, Individual therapy for children, Individual therapy for male survivors, Individual therapy for women, Safe at Home application assistance, Shelter, and Support groups for women.

**Eligibility/Service Population:** Serves individuals who are survivors of violent crime including, but not limited to, domestic and sexual violence. Male survivors can receive case management and motel placements, but cannot stay in the shelter. Counties served include: Adair, Knox, Macon, Putnam, Schuyler, Scotland, and Sullivan.

**Restrictions:** Male individuals can only receive out-client services and motel placements, but cannot stay in the shelter. Located in Adair County, but serves individuals from Knox County.

## Youth Shelters Knox County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle – St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health

that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** [suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties.

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**Address:** 301 N. Main Ave., Springfield, MO 65806

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**Address:** Confidential location, southern Missouri.

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** **New Organization.** Residential home opening Fall of 2019.

**Counties served:** Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November.

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 64152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services – Children’s Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state’s custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN’S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

**Restrictions:** Can accept children from all counties in the state of Missouri. Child must be in state custody.



## Therapy/Counseling Knox County

### The Child Center, Inc - Hannibal

**Phone:** 573-221-2256 **Website:** <https://thechildcenter.com>

**Address:** 8965 Hwy 36 West #2, Hannibal, MO 63401

**Email:** Email form available here: <https://thechildcenter.com/contact-us/>

**Services Offered:** In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

**Eligibility/Service Population:** Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

**Restrictions:** Located in Marion County, but serves individuals from Knox County.

### Complete Family Medicine — Marriage & Family Therapy: Morgan A. Meyer, MA, PLMFT | Individual Counseling: Tracy Parks, MA, LPC

**Phone:** Morgan: 660-665-7575 | Tracy: 660-220-4493 **Website:** <https://cfmcares.com>

**Address:** 1611 South Baltimore St, Kirksville, MO 63501

**Email:** n/a

**Services Offered:** Morgan A. Meyer, MA/PLMFT, offers therapy services within the Complete Family Medicine Kirksville location and practices the following types of therapy: Expressive Arts, Marital and Family Therapy, Family Systems Therapy, and Structural Family Therapy. She works with individuals and families to assess interactions within the family system and strengthen communication skills and support systems in the home. Tracy Parks, MA/LPC, works with individuals and practices the following types of therapy: Cognitive Behavioral Therapy (CBT), Eye Movement De-sensitization Reprocessing (EMDR), Eclectic, Existential, Motivational Interviewing (MI), Multicultural, Psychodynamic, and Trauma-Focused.

**Eligibility/Service Population:** Adults, couples, kids (11 years and older), families and caregivers seeking out counseling services.

**Restrictions:** Sliding scale fees for services. Located in Adair County, but serves individuals in Knox County.

### Focus Therapy Professional Counseling Services

**Phone:** 660-342-4904 **Website:** <https://focus-therapy.org>

**Address:** 107 North 6<sup>th</sup> Street, Edina, MO 63537

**Email:** [mccauley@focus-therapy.org](mailto:mccauley@focus-therapy.org)

**Services Offered:** This is the private practice of Melissa McCauley (MSE, NCC, LPC, CRADC), and they provide confidential, professional, individualized treatment to assist clients with reaching their goals, improving their health and finding peace and balance in their life. They offer individual counseling, individual substance abuse counseling, individual dual-diagnosis counseling, individual skills training, group skills training, online counseling (adults only), psycho-educational groups (for clients and their family/friends), and mental health screenings. In addition, they offer community presentations on mental health topics and consultations for self-help groups (AA/NA/DRA). They can help clients receive quality treatment of multiple issues, including: depression, anxiety, suicidal thoughts, bipolar disorder, co-occurring disorders, stress management, self-injurious behavior, trauma, anger management, borderline personality, substance addiction, and more. Their therapeutic treatments include: Art Therapy, Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), Mindfulness-Based Therapy (MBT), Motivational Interviewing (MI), and Sandplay.

**Eligibility/Service Population:** Anyone (11 or older) seeking any of the abovementioned mental health support.

**Restrictions:** Costs \$30-\$70 per session, but they do have a sliding scale fee and accept most insurances.

## Mark Twain Behavioral Health

**Phone:** Kirksville Site: 660-395-9114 **Website:** <http://www.mtbh.org/>

**Address:** 105 Pfeiffer Ave, Kirksville, MO 63501

**Email:** n/a

**Services Offered:** 24-hour crisis service, Adolescent Supportive Recovery Services, Case Management, Community Psychiatric Rehabilitation Program, Consultation and Educational Services, Counseling (Individual, Family, and Marriage), Emergency Room Enhancement Program, Healthcare Home, Psychiatry and Medication Management, and Services Based on Contract Agreements (Dept of Corrections, Employee Assistance Programs, & School Based Services)

**Eligibility/Service Population:** Serves adults in need of mental health support in Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland and Shelby counties.

**Restrictions:** To receive the sliding fee scale, an individual has to be eligible for Medicare/Medicaid or meet certain income requirements. Located in Adair County, but serves individuals from Knox County.

## Preferred Family Healthcare Community Psychiatric Rehabilitation Center — Kirksville

**Phone:** 660-665-1962 **Website:** <http://pfh.org/>

**Address:** 900 LaHarpe Kirksville, MO 63501

**Email:** Email form offered on the specific location's "Contact Information" pages of website

**Services Offered:** Mental Health services include: individual therapy and/or psychiatry sessions. They have a psychiatrist on site, as well as two nurse practitioners, several case managers, and 7-8 therapists. Some of their therapists go into local schools to do mental health presentations and support students. They also have case managers who are able to do home visits as needed.

**Eligibility/Service Population:** Children and adults seeking out psychiatric and/or therapeutic assistance.

**Restrictions:** Located in Adair County, but serves individuals from Knox County.

## Substance Abuse Treatment Knox County

### Al-Anon Support Group — Kirksville Serenity

**Phone:** 757-563-1600 **Website:** n/a

**Address:** 100 N. High St, Kirksville, MO 63501 (First Christian Church)

**Email:** n/a

**Services Offered:** They offer an Al-Anon mutual support group on Saturdays at 10 a.m. This is a space for friends and families of alcoholics to share common experiences and bring positive change to their individual situations, whether or not the alcoholic in their life admits the existence of a drinking problem or seeks help.

**Eligibility/Service Population:** Adults whose lives have been affected by someone else's drinking.

**Restrictions:** Located in Adair County, but individuals from Knox County are welcome to join.

### NA Meeting — Kirksville Group

**Phone:** 818-773-9999 **Website:** n/a

**Address:** 201 High St., Kirksville, MO 63501 (First Presbyterian Church)

**Email:** n/a

**Services Offered:** They host a Narcotics Anonymous (NA) meeting on Sundays at 6:30 p.m. This is a space for recovering addicts to come together to help each other stay clean.

**Eligibility/Service Population:** Adults for whom drugs have become a major issue who have the desire to stop using and/or maintain sobriety and recovery.

**Restrictions:** Located in Adair County, but individuals from Knox County are welcome to join.

### Preferred Family Healthcare — Kahoka

**Phone:** 660-727-1111 **Website:** <http://pfh.org/>

**Address:** 137 West Cedar Street, Kahoka, MO 63445

**Email:** Email form offered on the specific location's "Contact Information" pages of website

**Services Offered:** Substance abuse services include outpatient services like support groups, life skills classes, coping skills groups, and relapse prevention classes. Individuals have access to a counselor and a case manager, and they can be referred to inpatient treatment at other Preferred Family Healthcare sites.

**Eligibility/Service Population:** Adults seeking treatment for substance use or abuse, ages 18 and older.

**Restrictions:** Located in Clark County, but serves individuals in Knox County.

### Preferred Family Healthcare — Kirksville

**Phone:** 660-665-1962 **Website:** <http://pfh.org/>

**Address:** Outpatient Services/Youth Residential: 1101 S Jameson Kirksville, MO 63501 |  
Therapy Services/Adult Residential: 900 LaHarpe, Kirksville, MO 63501 |

**Email:** Email form offered on the specific location's "Contact Information" pages of website

**Services Offered:** They have a 30-day adult residential treatment program with a 25-bed capacity. The program involves intensive support during detox, individual counseling, and working with a case manager to set goals and get referrals to other necessary resources. They also just started a new Opioid Detox Program with more specialized services for people struggling with opioid addiction. They have adult and youth outpatient services including access to a counselor and case manager, support groups (NA and AA on site once a week and transportation to off-site meetings), Peer Specialists, CSTAR, and SATOP. In addition, they have a 90-day residential program for adolescents (ages 12-17) struggling with addiction. The program is very structured and includes going to school while in treatment, individual meetings with a counselor and case manager, support groups, peer support, and visits with on-site nurses.

**Eligibility/Service Population:** Anyone seeking treatment for substance use or abuse, ages 12 and older.

**Restrictions:** Located in Adair County, but serves individuals in Knox County.

## Drop-In Services Knox County

### Community Action Partnership — Northeast Missouri (CAPNEMO)

**Phone:** 660-665-9855 | Toll Free: 800-737-3165 **Website:** <https://www.nmcaa.org/>

**Address:** 215 N. Elson St, Kirksville, MO 63501

**Email:** Email form on the “Contact Information” page of the website.

**Services Offered:** They offer a Child Care Food Program (licensed/registered family child care homes and group homes can apply for this food assistance programs to get meals provided for their homes), Energy Assistance/LIHEAP (helps cover heating costs and other outstanding utilities bills), Head Start, Housing Development (providing affordable housing opportunities in their affiliated apartment complexes – all apartments are 3 bedroom/2 bath), Weatherization (ensuring a healthy home environment and maximum practicable energy conservation), and Special Projects (including Community Education classes, community garden, poverty simulation and Steps-to-Success Youth Empowerment Program – ages 14-17).

**Eligibility/Service Population:** Individuals and families experiencing poverty in Adair, Clark, Knox, Schuyler and Scotland Counties. Each program has different a poverty level requirement, in order to qualify for specific services.

**Restrictions:** Open Monday – Thursday 8 a.m. – 5:30 p.m. Located in Adair County, but serves individuals in Knox County.

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512 **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St., St. Louis, MO 63118

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

### Rural Advocates for Independent Living, Inc. (RAIL)

**Phone:** 660-627-7245 **Website:** [www.railkv.org](http://www.railkv.org)

**Address:** 1100 S. Jamison St, Kirksville, MO 63501

**Email:** [info@railkv.org](mailto:info@railkv.org)

**Services Offered:** They assist persons with disabilities to live as independently as they choose within the communities of their choice. They offer 5 Core Services: Information and Referral Services, Peer Support, Independent Living Skills Training, and Advocacy and Transition Services. They also offer a Low Vision Center, personal care products, durable medical equipment, and Missouri Telecommunication Access Program.

**Eligibility/Service Population:** Individuals with disabilities who would like to receive independent living assistance. Service area includes: Adair, Putnam, Schuyler, Scotland, Sullivan, Knox, Linn, Macon, Shelby, and Chariton Counties.

**Restrictions:** Located in Adair County, but serves individuals in Knox County.

## Food Pantries Knox County

### Knox County Food Cupboard

**Phone:** 660-216-4846

**Address:** 106 E. Second St., Edina, MO 63537

**Services Offered:** Food distribution on the 1<sup>st</sup> Friday after the 1<sup>st</sup> Thursday of the month from 7:30 a.m. to 2:30 p.m.

**Restrictions:** Bring an ID, a recent bill proving Knox County residence, and a large container or two to hold food items.



## Employment Services Knox County

### Gamm Incorporated

**Phone:** 660-385-6570 **Website:** <http://www.gamminc.org/>

**Address:** 1404 S. Missouri, Suite 221, Macon, MO 63552

**Email:** Email form available on the “Contact Us” page of the website

**Services Offered:** They provide services to help enhance employability including assistance securing and keeping employment, vocational assessment, job training, computer skills training, financial assistance for technical education tuition, resume assistance, AEL/GED Adult Education and Literacy Classes, career counseling, and referral services in their 15-county service area.

**Eligibility/Service Population:** Adults and youth (ages 16 and older) in Northeast Missouri seeking assistance with any of the employment services listed above. Gamm Incorporated serves the following counties: Lewis, Knox, Clark, Scotland, Adair, Schuyler, Monroe, Shelby, Putnam, Sullivan, Pike, Ralls, Marion, Randolph, and Macon.

**Restrictions:** Some of the services have specific eligibility requirements in order to receive them. Located in Macon County, but serves individuals from Knox County.

### Kirksville Area Technical Center

**Phone:** 660-665-2865 **Website:** <https://kirksviller3.wixsite.com/katc>

**Address:** 1103 South Cottage Grove, Kirksville, MO 63501

**Email:** [sheryl\\_f@kirksville.k12.mo.us](mailto:sheryl_f@kirksville.k12.mo.us) (director: Sheryl Ferguson)

**Services Offered:** The Career Training Program helps equip individuals with the basic knowledge of skills required for entry-level employment, and they offer special certificate programs in digital design and graphic arts, teaching careers, construction trades, automotive technology, auto collision repair, and a Licensed Practical Nurse (LPN) program (for adults only). These programs can be completed in one year if done full time and in two years if done part time. They also offer English as a Second Language (ESL) classes free of charge to individuals of all ages. Scholarships and grants to help cover tuition are offered to adult students who are income-eligible.

**Eligibility/Service Population:** High school juniors attending any of the sending schools (Kirksville, Milan, Green City, Novinger, Schuyler County, Brashear, and Knox County) and adults with High School diplomas or equivalency (in Adair, Sullivan, Knox, Linn, Macon, Putnam, Schuyler, Scotland, and Clark Counties) who are interested in pursuing any of the above mentioned certificate programs.

**Restrictions:** Adult students who do not qualify for scholarship or grant money have to pay tuition. All students have to meet minimum testing requirements for each of the programs, and there is a higher level of requirements for LPN program. Located in Adair County, but serves individuals from Knox County.

## Missouri Career Center — Kirksville

**Phone:** 660-785-2400 | Toll-free: 1-888-728-5627 | **Website:** <https://jobs.mo.gov/careercenters>

**Address:** 2105 E. Normal, Kirksville, MO 63501

**Email:** [Kirksville@ded.mo.gov](mailto:Kirksville@ded.mo.gov)

**Services Offered:** They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling, and have a family support program called “Skill Up” (for Food Stamp recipients). They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

**Eligibility/Service Population:** Anyone 14 and older seeking employment assistance in any of the above categories. Serves Adair, Schuyler, Scotland, Knox, Shelby, and Clark counties.

**Restrictions:** Some services are income-based and only open to those who meet income guidelines. Located in Adair County, but serves individuals Knox County.

## Legal Services Knox County

### Catholic Charities of Central and Northern Missouri

**Phone:** 573-635-7719 **Website:** <https://cccnmo.org/>

**Address:** P.O. Box 104626, Jefferson City, MO 65110

**Email:** info@cccnmo.org

**Services Offered:** Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

**Eligibility/Service Population:** U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

**Restrictions:** Free of charge for refugees/asylees, sliding fee scale for immigrants  
**Required Documentation for Services:** Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

### The Child Center, Inc - Hannibal

**Phone:** 573-221-2256 **Website:** <https://thechildcenter.com>

**Address:** 8965 Hwy 36 West #2, Hannibal, MO 63401

**Email:** Email form available here: <https://thechildcenter.com/contact-us/>

**Services Offered:** In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

**Eligibility/Service Population:** Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

**Restrictions:** They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

## Legal Services of Eastern Missouri — Hannibal

**Phone:** Hannibal Office: 573-248-1111 & 800-444-0514 |

Main Office: 314-534-4200 & 800-444-0514 | **Website:** <https://lsem.org/hannibal-branch-office/>

**Address:** Hannibal Office: 801 Broadway #200, Hannibal, MO 63401 |

Main Office: 4232 Forest Park Ave, St. Louis, MO 63108 |

**Email:** Email form available on “Contact Us” page of website

**Services Offered:** Free civil legal assistance, advice and information for low-income and/or elderly individuals. Services at the Hannibal office include legal assistance on the following matters: Consumer Law, Collection/Consumer Fraud, Unfair Debt Collection, Housing (Landlord-tenant issues, beneficiary deeds), Benefits such as Medicare/Medicaid/SSI/other assistance programs, Family Law with adult or child abuse involved, Guardianships, Durable Power of Attorney for healthcare or general purposes, and Certain Employment/Unemployment matters. Information and training services are also offered and are free and open to the public. Interpreters are available for the hearing impaired and accessibility accommodations are available as needed.

**Eligibility/Service Population:** Serves low-income and elderly individuals seeking civil legal assistance in the following counties: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, and Shelby.

**Restrictions:** Four offices, located in St. Louis City, St. Louis County, Hannibal and Union. Closest office is located in Hannibal, MO (Marion County), but serves Pike County. Clients must meet financial eligibility based on household incomes or meet other qualifications for consultation or representation.

## The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer’s name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims’ Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website:** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409 **Website:** <https://www.sos.mo.gov/business/safeathome/>

**Address:** 600 W. Main Street, Jefferson City, MO 65101

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Address:** No address given. Available in all counties. Services accessed remotely.

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Address:** No address given. Available in all counties. Services accessed remotely.

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email “hotline”.

## Language Access/ Translation Services Knox County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Address:** 2502 W Ash St, Columbia, MO 65203

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398 **Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents



Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://telelanguage.com/>

**Address:** **Services will likely be used remotely.** 610 SW. Broadway Suite 200 Portland, OR 97205

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Restrictions:** Phone only and registration required.

## 24 Hour Hotline Services Knox County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services likely accessed through call line only) 116 Nassau Street, 3rd floor  
New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Avenues Domestic & Sexual Violence Hotline

**Phone:** 800-678-7713 **Website:** [www.avenueshelp.org](http://www.avenueshelp.org)

**Address:** P.O. Box 284 Hannibal, MO 63401

**Email:** n/a

**Services Offered:** 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

**Eligibility/Service Population:** Survivors of domestic violence and sexual assault/abuse.

**Restrictions:** None

### DeafLEAD — Formerly the LEAD INSTITUTE

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Address:** 2502 W Ash St, Columbia, MO 65203

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Kansas City Anti-Violence Project

**Phone:** 816-561-0550 **Website:** <http://www.kcavp.org>

**Address:** 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## MOCARS ACI Hotline

**Phone:** 800-356-5395

**Website:** n/a

**Email:** n/a

**Services Offered:** 24-hour crisis intervention and mental health support.

**Eligibility/Service Population:** Anyone in the 9-county area of Northeast Missouri or a 23-county area of Southeast Missouri experiencing a mental health crisis and seeking immediate support.

**Restrictions:** None

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

**Website:** [www.thehotline.org](http://www.thehotline.org)

**Address:** (Services likely accessed through call line only) PO Box 161810 Austin, Texas 78716)

**Services Offered:** Gives referrals, crisis intervention, and support.

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available. **Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Address:** (Services likely accessed through call line only) No address provided

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Restrictions:** N/A

## National Organization for Victim Assistance

**Victim Assistance Helpline:** 800-879-668 **Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.  
**Eligibility/Service Population:** U.S. citizens who are victims of crime.  
**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/>  
**Address:** (Services likely accessed through call line only) 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** n/a

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 **Website:** <https://www.translifeline.org/>  
**Address:** (Services likely accessed through call line only) 101 Broadway #311 Oakland, CA 94607)

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** NOT 24 hour –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>  
**Address:** (Services likely accessed through call line only) PO Box 69232 West Hollywood, CA 90069

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## True North of Columbia Hotline

**Phone:** 1-800-548-2480 **Website:** <https://truenorthofcolumbia.org>  
**Address:** P.O. Box 1367, Columbia, MO 65205  
**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**Services Offered:** 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

**Eligibility/Service Population:** Survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** N/A

## Victim Support Services

**Phone:** Hotline: 800-668-1617

**Website:** [www.changingthefocusvss.com](http://www.changingthefocusvss.com)

**Address:** 1800 E La Harpe St, Kirksville, MO

**Email:** n/a

**Services Offered:** 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

**Eligibility/Service Population:** Survivors of violent crimes seeking mental health support.

**Restrictions:** Shelter associated with this hotline is located in Adair County, but serves individuals in Knox County.

## Trafficking Education and Awareness/Training Knox County

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/>

**Address:** P.O. Box 39429, St. Louis, MO 63139

**Email:** [organizer@mocate.org](mailto:organizer@mocate.org)

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512 **Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Address:** 3401 Arsenal St., St. Louis, MO 63118

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

**Trafficking Prevention Programming Knox County**