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Shelters Madison County (Illinois)

CALL FOR HELP (EAST ST. LOUIS, IL)

Phone: 618.397.0975 **Website:** <http://callforhelpinc.org/>

Population/Eligibility: Residential program for homeless mothers and their children. Works with sexual assault survivors, poverty, homelessness, and mental illness.

#OfBeds: 17 beds for women. 34 beds for children.

Length of Stay: Up to 2 years.

Length of Program: Case management after discharge to connect to resources for long-term support.

Services Offered: Transitional Living Center for homeless mothers and their children, counseling services, sexual assault victims care unit for medical and legal advocacy.

Restrictions: Single women with no children (16-20 yrs old). 21+ must have a child, 2 children max. 5yrs and under.

CARITAS FAMILY SOLUTIONS (FONTEBELLA MATERNITY HOME)

Address: P.O. Box 137 O'Fallon, IL 62269

Phone: (618) 406-4355

E Mail: info@fontebella.org **Website:** www.fontebella.org

Population/Eligibility: Homeless young women facing unplanned pregnancy.

Length of Stay: About a year, but longer if necessary to ensure mothers can find adequate resources and stable housing.

Length of Program: About a year, but longer if necessary.

Services Offered: A free, full service home for young women over the age of 18 who are in crisis pregnancies. We offer long-term care that begins when the resident arrives and ends when she and her baby have a safe environment in which to return. Fontebella will provide a home environment in which our residents will participate in goal planning and educational programs focused on providing the knowledge and skills they need to live independently and to provide for their children. 24-hour support, assistance with living expenses may be available, adoption options, and community referrals.

Restrictions: See service population and eligibility. Serves Southern and Central Illinois.

Catholic Urban Programs Holy Angels Shelter

Phone: 618-398-5616

Website: <https://catholicurbanprograms.org/holy-angels-shelter/>

Email: Online submission form <https://catholicurbanprograms.org/contact-us/>

Address: 1410 N 37th St. East St Louis, IL 62204

of Beds: Undisclosed

Length of Stay: Determined on a case by case basis.

Length of Program: Determined on a case by case basis.

Services Offered: Holy Angels Shelter serves women, children and families experiencing the burden of homelessness in the Metro East providing temporary shelter.

Eligibility/Service Population: For single women, women with children, and intact families.

Restrictions: Must meet eligibility requirements.

Eden's Glory *

Phone: 314-339-878/ 618-664-1244

Website: edensglory.org

Email: healing@edensglory.org

Address: P.O. Box 164, Maryville, Illinois 62062

of Beds: 4

Length of Stay: 2 years.

Length of Program: Follow up individualized.

Services Offered: Human trafficking recovery shelter. Residential treatment program for women aged 18 years or older who are survivors of human trafficking. Life skills, therapy, classes and activities.

Eligibility/Service Population: Adult women, 18 years or older who are survivors of human trafficking.

Restrictions: Initial assessment and interview required. Does not provide detox services, placements or opportunities to stay with children.

THE FAMILY LIVING CENTER

Phone: 618.274.7801 **Website:** <http://www.cdbgops.org/Home.php>

Population/Eligibility: Homeless families with an adult head of household and dependent children age 17 or younger. An adult head of household is any male, female or married couple with legal guardianship of children in the family.

#Of Beds: 14

Length of Stay: 18 months and can be extended for up to 24 months depending on progress in the Program.

Length of Program: After care services offered for 6 months after staying in the center.

Services Offered: Comprehensive case management services for each family. Families receive food vouchers when they enter the program. Residents purchase their own meals. Transportation and child care subsidies may be provided if family and/or community resources are insufficient to meet these needs. Families who successfully complete the program can receive resource assistance for 6 months after leaving the center. The Family Living Center offers on-going training activities that meet the needs of each family member. Other core activities offered through the Center include life skills training, parenting, education/vocation resources, finance and budgeting classes, legal aid assistance, housing assistance, and on-site youth and adult computer classes.

Restrictions: Homeless families residing in emergency shelters or similar facilities for a minimum of 30 days must be referred by the social service agency assisting the family in this first step of the continuum of services. Families must participate in structured programs and services designed to help them achieve self-sufficiency. Families must contribute 30% of their adjusted gross income for rent during residency.

GOOD SAMARITAN HOUSE ORGANIZATION*

Phone: 618.876.0617 **Website:** www.goodsamaritanhouse.org **Email:**

goodsamaritanhouse@gshofgc.org

Address: 1825 Delmar; Granite City, IL 62040

Population/Eligibility: Women 18+ and have at least one child.

#OfBeds: 10 rooms

Length of Stay: Up to 3 months

Length of Program: Optional case management

Services Offered: Homeless shelter for women and children

Restrictions: Must get referral from Madison County Homeless Hotline. Location is not confidential. Drug test, police check.

HOLY ANGELS OF EAST ST. LOUIS

Phone: 618.874.4079 **Website:** <https://www.catholicurbanprograms.org/how-we-help/holy-angels-shelter>

Address: 1410 N 37th St. East St Louis, IL 62204

Population/Eligibility: Men, women, and/ or children in homelessness, poverty, or unstable living conditions.

#Of Beds: 25

Length of Stay: 6-9 weeks

Length of Program: Follow-up case management for minimum of 6 months.

Services Offered: Shelter/housing, rental and / or mortgage assistance, case management

Restrictions: N / A

MADISON COUNTY COMMUNITY DEVELOPMENT

Phone: (618) 296-4386

Website: <https://centralusa.salvationarmy.org/usc/location-search?location=62025>

Address: 130 Hillsboro Avenue
Edwardsville, IL 62025

Population/Eligibility: Those needing emergency shelter.

Length of Stay: Case by case

Length of Program: Case by case

Services Offered: Transitional Shelter. MCCD Homeless Shelter. Provide transitional housing program for families with children. Also have emergency shelter. Homeless shelter providing emergency shelter for families with children.

OASIS WOMEN'S CENTER

Phone: 618.465.1978 **Website:** <https://www.womenshelters.org/cit/il-alton>

Address: 302 Piasa, Alton, IL 62002

Population/Eligibility: Women in domestic violence situations and their children.

#Of Beds: 25

Length of Stay: 21 days

Length of Program: Optional case management offered.

Services Offered: Domestic Violence shelter for 10 women (LGBTQ+ welcome) and 15 children. Provide services to women and children of domestic violence including individual advocacy, shelter, job placement assistance, support groups, counseling, clothing assistance, food and more.

Restrictions: No boys 14+

PHOENIX CRISIS CENTER

Phone: (618) 451-1118 | Hotline: (618) 451-1008.

Website:

Address: P.O. Box 1043, Nameoki Station, Granite City, IL 62040

Population/Eligibility: A non-profit organization dedicated to serving women, teen and pre-teen domestic violence abuse victims.

Length of Stay: Case by case

Length of Program: Case by case

Services Offered: Strives to empower persons impacted by domestic violence to build safe, independent & violence free lives by providing emergency shelter, and other related services. Shelter for females any age. Counseling & Support Groups Criminal Justice Advocacy Prevention Education. Provides a facility or emergency shelter for these individuals and offers counseling services through social service agencies. Trained volunteer personnel operate a 24-hour Hotline for emergencies.

Restrictions: Serves all areas in Madison County. Mental Health Board funding is provided for mental health treatment services.

SALVATION ARMY BOOTH HOUSE

Phone: 618-465-7764 or 314-960-2532

Website: <https://centralusa.salvationarmy.org/usc/location-search?location=62025>

Email: Leslie_MarNa@usc.salvationarmy.org

Address: 525 Alby St. Alton, IL 62002

#Beds: 15 men beds, 15 woman beds.

Population/Eligibility: Accepts homeless people and their children.

Length of Stay: Case by case

Length of Program: Case by case

Services Offered: Emergency Shelter

Restrictions: No teen boys, no sex offenders, sobriety requirement.

THE WOMEN'S SAFE HOUSE

Phone/Crisis Hotline: 314.772.4535 **Website:** <http://twsh.org/>

Population/Eligibility: Battered women and their dependent children.

#Of Beds: 53

Length of Stay: 6-8 Weeks

Length of Program: 12-month after care program to prevent homelessness.

Services Offered: Emergency shelter, counseling, case management, health screenings, legal advocacy, and financial literacy classes, job placement.

Restrictions: No children over 18. Located in Missouri.

Youth Shelters Madison County (Illinois)

Alton Catholic Children's Home

Phone: 618-465-3594

Website: <http://www.catholicchildrenshome.com/residential-services>

Address: 1400 State Street Alton, IL 62002

of Beds: LIFT program, males ages 17-21, up to 20 beds. Residential for boys ages 11-18 undisclosed.

Length of Stay: Long term programs are 6 months or longer. Emergency shelter program is less than one month.

Length of Program: Long term programs are 6 months or longer. Emergency shelter program is less than one month.

Services Offered: Residential services, emergency shelter. Program is involved with all aspects of youth care which include social, academic, maintenance, and independent living skills taught by trained staff in a loving, caring, "family" environment. School settings are determined at an initial staffing required by the local school district to determine an appropriate educational setting. When necessary, the youth also receive medical, eye and dental care, counseling, and psychological evaluations. In the long-term settings, youth obtain specialized care to assist them in learning alternate social behaviors to replace problematic behaviors. The goal for the youth is to enable them to succeed in a less structured environment.

Eligibility/Service Population: Residential services for boys ages 11-18. LIFT program for supervised independent living at CCH for male youth ages 17-21.

Restrictions: Youth must be placed there by state or private welfare agencies, or by school districts. Serves Statewide.

Children's Home and Aid Society (CHASI)

Phone: Main/Regional office: 618-452-8900

Address: Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

Other Locations:

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335 601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

Website: <https://www.childrenshomeandaid.org/cha-locations/southern-region/>

Services Offered: Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

Eligibility/Service Population: The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

Restrictions: Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

CALL FOR HELP (EAST ST. LOUIS, IL)

Phone: 618.397.0975 **Website:** <http://callforhelpinc.org/>

Population/Eligibility: Residential program for homeless mothers and their children. Works with sexual assault survivors, poverty, homelessness, and mental illness.

#OfBeds: 17 beds for women. 34 beds for children.

Length of Stay: Up to 2 years.

Length of Program: Case management after discharge to connect to resources for long-term support.

Services Offered: Transitional Living Center for homeless mothers and their children, counseling services, sexual assault victims care unit for medical and legal advocacy. Provides emergency shelter for youth age 12-17 years: female and male. Provide individuals 24-hour sexual assault crisis intervention. Also provide support services to enhance coping skills and to improve the lives of those served.

Restrictions: Single women with no children (16-20 yrs old). 21+ must have a child, 2 children max. 5yrs and under. Provides emergency shelter for youth age 12-17 years: female and male.

St. John Bosco Children's Center (Caritas Family Solutions)

Phone: (618) 688-1150 T-Free: 877-722-2748

Website: <https://caritasfamilysolutions.org/services/st-john-bosco-childrens-center/>

Email: online form <https://caritasfamilysolutions.org/about/contact-us/>

Address: 900 Royal Heights Road, Suite 1150 Belleville, Illinois 62226

of Beds: 30

Length of Stay: Varies. Case by case.

Length of Program: Varies. Case by case.

Services Offered: Therapeutic residential care. While at the Center, children receive: individual therapy, group therapy and family therapy as needed. During their stay, children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff.

The children also participate in daily art therapy which encourages them to express their feelings and emotions through artwork.

Eligibility/Service Population: Boys and girls, ages 6-18. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect or when they have an emotional condition that is too severe for them to succeed at home or a foster home or when there is just no family or foster home to care for them.

Restrictions: See eligibility requirements. Serves Southern and Central Illinois.

Hoyleton Youth and Family

Phone: (618) 688-4727

Website: hoyleton.org

Address: 8 Executive Dr., Ste. 200 Fairview Heights, IL 62208 (Different from locations of children's homes).

of Beds: 10-40.

Length of Stay: Case by case.

Length of Program: Case by case.

Services Offered: Residential therapeutic care in two locations. Schippel house serves up to 10 children and youth with severe developmental delays. Hoyleton campus serves up to 40 children and youth, ages 9-16, with moderate developmental delays.

Eligibility/Service Population: Youth with moderate and severe developmental delays.

Restrictions: Ages 9-16.

HOYLETON YOUTH AND FAMILY SERVICES YOUNG WOMEN PROGRAMS

Phone: [Phone: \(618\) 688-4727](tel:(618)688-4727)

Website: <https://hoyleton.org/programs/young-adult-care/women-moms/>

of Beds: Varies by program.

Length of Stay: Varies by program.

Length of Program: Varies by program.

Services Offered: Expecting and Parenting Mother Program- is a transitional living program for young women ages 17 to 21 years that are expecting a child or parenting. Young women are under the guardianship of DCFS while they live at the Hagar House in Bellville, Illinois. During their stay, participants learn parenting and important life skills to successfully live independently.

MyFirstPlace Program is for youth ages 18 to 21 who are aging out of foster care. This unique program enables individuals to live independently and learn essential life skills while still under the supervision of our staff. Young women must have a high-school diploma or GED and a job to qualify for their first place. Once qualified, our team helps women meet the criteria to gain or regain custody of their child.

YVLifeSet (™) is designed to help youth transitioning to adulthood develop greater resilience and capabilities for success by educating young people to make better plans and decisions for their future.

Eligibility/Service Population: See above.

Restrictions: See above.

HOYLETON YOUTH AND FAMILY SERVICES YOUNG MEN PROGRAMS

Phone: [Phone: \(618\) 688-4727](tel:(618)688-4727)

Website: <https://hoyleton.org/programs/young-adult-care/young-men/>

of Beds: Varies by program.

Services Offered: Transitional living program is for young men ages 17 to 21 who are intellectually disabled. Up to eight young men reside at the Lehre House in Bellville, Illinois.

MyFirstPlace Program is for youth age 18 to 21 who are aging out of foster care. This unique program enables individuals to live independently and learn essential life skills while still under the supervision of our staff. Young men must have a high-school diploma or GED and a job to qualify for their first place. **YVLifeSet (™)** Program is designed to help youth transitioning to adulthood develop greater resilience and capabilities for success by educating young people to make better plans and decisions for their future.

Eligibility/Service Population: See above.

Restrictions: See above.

Transitional Center

Phone: None listed. See email form link below.

Website: <https://transitionalcenter.net/>

Email: submit contact form online <https://transitionalcenter.net/contact>

of Beds: 48

Length of Stay: Case by case.

Length of Program: Individualized.

Services Offered: Therapeutic treatment environment offering round the clock therapeutic care. On site school, case management, individual, group and family therapy.

Eligibility/Service Population: young men from the ages of 12-19 in need of transitioning and therapeutic programming for youth having mental and acute behavioral health challenges.

Restrictions: Males only. For youth that have been placed in juvenile detention centers, jail and other placements.

Therapy/Counseling Madison County (Illinois)

ALTERNATIVES COUNSELING, INC.

Phone: 618.288.8085 **Website:** <http://www.achelps.org/> **Email:** Office@achelps.org

Address/ Locations:

88 South Main, Glen Carbon, IL 62034 AND
307 Henry Street, Suite 100, Alton, IL 62002

Services Offered: Individual, couple, family, and group counseling for adults, teens, and children dealing with trauma, childhood or adult sexual abuse, domestic violence, partner abuse intervention, sexual offending, sexual behavior problems, anger management, relationship issues, parenting, anxiety, depression, self-harm, sex or porn addiction.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: Locations in Glen Carbon and Alton and serves Madison County, IL residents. Must have insurance.

Alton Mental Health Center

Address: 4500 College Avenue Alton, IL 62002

Phone: (618) 474-3800

Hours: 24-hour facility

Services Offered: Comprehensive mental health and forensic residential care for individuals age 18 and older meeting admission criteria of the Illinois Mental Health Code.

Eligibility/Service Population: Adults with mental healthcare needs.

Restrictions: Cost is based on ability to pay. Service access is not based on ability to pay. Area Served: Bond, Monroe, Madison, Randolph and St. Clair Counties Admission is accessed by pre-admission screening agents in each county served.

BEHAVIORAL HEALTH ALTERNATIVES, INC.

Phone: 618.251.4073

Website: https://www.co.madison.il.us/departments/mental_health/behavioral_health_alternatives_inc.php

Address: 337 E. Ferguson Avenue, Wood River , IL 62095, Madison County

Services Offered: Provides individuals with comprehensive outpatient mental health services within a recovery based care management program. The Care Management Program offers services to adults struggling with mental health issues. An array of therapeutic interventions are provided to stabilize mental health symptoms, facilitate personal growth, enhance community participation, and educate individuals about their mental health diagnosis.

Eligibility/Service Population: Adults struggling with mental health issues.

Big Brothers Big Sisters of Southwestern Illinois

Address: 2726 Frank Scott Parkway West Belleville, IL 62223

Phone: (618) 398-3162

E Mail: bbbsbell@peaknet.net

Web Site: www.bbbsil.org

Services Offered: Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

Restrictions: Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment
Area Served: St. Clair, Madison, Monroe and Clinton Counties

BRIDGE OF HOPE

Phone: 618.216.3907 **Website:** <https://bridgeofhopecounseling.com/>

Address: 21 South 6th Street Wood River, IL 62095

Services Offered: Specializes in Brainspotting therapy for those with anxiety, depression, trauma, PTSD, Post Traumatic Stress, and extreme stress.

Eligibility/Service Population: Any individual in need of therapy services.

Restrictions: Accepts most insurance.

CARITAS FAMILY SOLUTIONS

Address: Multiple locations, Main Office 8601 West Main Street Belleville, IL 62223-1719

Phone: (618) 213-8700 Toll Free: 1-877-722-2748

E Mail: Gary.Huelsmann@caritasfamily.org

Web Site: www.caritasfamilysolutions.org

Services Offered: Confidential individual counseling services, couples counseling, group counseling and family counseling services. As an Illinois counseling services provider, our counselors are trained and licensed in the following areas, but not limited to family counseling, trauma informed care, sexual abuse recovery, sexually reactive youth, depression, and anxiety and panic.

Eligibility/Service Population: Individuals seeking counseling and therapy services.

Restrictions: Cost: All Kids insurance application agent
Hours: Monday thru Thursday/8:30 am to 9:00 pm; Friday/8:30 am to 4:30 pm
Area Served: Southern and Central Illinois – 42 county service area.

Catholic Charities Madison County

Phone: (618) 877-1184 **Website:** <https://cc.dio.org/locations/madison-county>

Email: Denise Brown brown_ccmc@cc.dio.org

Address: 1821 Edison Ave.
Granite City, IL 62040

Services Offered: Professional Counseling Solutions: Therapeutic services are provided to individuals, couples and families by licensed professionals and focus on helping clients cope with life's challenges in order to return to their optimum level of functioning. Services are based on a sliding fee scale and clients are not refused due to their inability to pay. Insurance is accepted and evening appointments are available. Life Problem or General Counseling, Adoptive Parent/Child Search, Adoption Evaluation/Placement, Pregnancy Counseling.

Eligibility/Service Population:

Restrictions: Faith Based, Locations in Alton and Granite City.

CENTERSTONE ALTON

Address: 2615 Edwards Street Alton, IL 62002

Phone: (618) 462-2331 **Alton 24 Hour Hotline:** (618) 465-4388

Website: <https://centerstone.org/>

Services Offered: Outpatient mental health and addiction services to children, teens, and adults. Licensed clinicians are experts who work with individuals to find the best course of treatment. Services are offered no matter what stage of recovery an individual is in. 24-Hour crisis services; community support services for children and adults; counseling services for children, adults, couples and families; medication assisted recovery services for adults; psychiatric and medical services; residential and housing services for adults; senior and caregiver services; substance abuse counseling; and, DUI services.

Eligibility/Service Population: Individuals seeking mental health and/or substance abuse treatment.

Restrictions: Call for more information.

CHESTNUT HEALTH SYSTEMS (MARYVILLE)

Phone: (618) 288-3100 **Crisis Line:** 618.877.0316

Address: 2148 Vadalabene Drive, Maryville, IL 62062

Website: <https://chestnut.org/>

Population/Eligibility: Youth seeking mental health treatment.

Services Offered: Youth residential and outpatient substance abuse treatment.

Restrictions: Sliding scale, Medicaid required for some services.

CHESTNUT HEALTH SYSTEMS (GRANITE CITY)

Phone: (618) 877-4420 **Website:** <https://www.chestnut.org/>

Address: 50 Northgate Industrial Dr. Granite City, IL 62040

Services Offered: Full range of treatment for adults including, therapy services, programs are offered for both individual and family therapy sessions. Type and intensity of services depends on the needs of each individual/family. Concerns addressed in counseling may include, but are not limited to, stress, anxiety, depression, traumatic events, relationship issues, and school or employment stress. For Crisis Residential and Stabilization services in the Madison and St. Clair Counties area, please call 618.877.4420 and ask for the Crisis Unit.

Eligibility/Service Population: Adults seeking treatment.

Restrictions: Accepts most insurance, Medicaid, and fee for services.

Children's Home and Aid Society (CHASI)

Phone: Main/Regional office: 618-452-8900

Address: Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

Other Locations:

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335 601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

Website: <https://www.childrenshomeandaid.org/cha-locations/southern-region/>

Services Offered: Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

Eligibility/Service Population: The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

Restrictions: Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

CORNERSTONE COUNSELING

Phone: Main: 618-288-8787

Address: 2016 Vadalabene Dr, Suite A, Maryville, IL 62062

Services Offered: Provides individual, family and couples counseling on a broad range of topics and issues. Employs 2 Counselors and several qualified contract staff.

Eligibility/Service Population: Adults, children, and families.

Restrictions: Must have insurance.

Counseling Associates of Southern Illinois

Phone: (618) 391-0615

Email: Submit online form <https://www.casicounseling.org/contact-counseling-associates/>

Website: <https://www.casicounseling.org/>

Address: 1669 Windham Way, Suite B, O Fallon, Illinois 62269

Services Offered: CASI currently has 9 mental health providers that offer a broad scope of specialties among them including: Children, Adolescents, Post Traumatic Stress Disorder treatment known as EMDR, Family Therapy.

Eligibility/Service Population: Adults and children in southern Illinois.

Restrictions: Fee for services. Accepts most insurance.

GATEWAY REGIONAL MEDICAL CENTER

Phone: 618.798.3000 Main Phone | (618) 798-3888 Behavioral Health Services

Address: 2100 Madison Avenue Granite City, IL 62040

Website: <http://www.gatewayregional.net/>

Services Offered: Psychiatric care for children, adolescents, and geriatric services.

Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using

community resources and placement settings, involvement of the patient and family in treatment decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

Eligibility/Service Population: Anybody seeking counseling and therapy services.

Restrictions: Insurance, Medicaid, Medicare, self-pay. Area Served: Southwestern Illinois

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois. Healing Action also offers a transportation assistance program to help survivors get to services.

HOYLETON YOUTH AND FAMILY SERVICES *

Phone: 618-688-4725 **Website:** <https://hoyleton.org/preventative-services/>

Email: alexisd@hoyleton.org

Population/Eligibility: 11-25 years old at risk or confirmed victims of trafficking living in Madison or St. Clair County, IL

Length of Program: 6-12 months

Services Offered: HALO provides resources, counseling and mentoring to individuals confirmed as victims/survivors or at risk of being trafficked. Hoyleton staff and community partners work collaboratively to teach individuals coping mechanisms and life skills needed for a healthy recovery.

NATIONAL ALLIANCE ON MENTAL ILLNESS SOUTHWESTERN ILLINOIS (NAMI SWI)

Phone: 618.482.7330 **Website:** cbhc1.org/

Email: info@namiswi.org

Services Offered: NAMI SWI provides free education and support programs for persons with mental illnesses and their families. We provide a voice for people affected by mental illnesses by advocating for them with public and private policy makers for better legislation and more effective mental health treatment options.

Eligibility/Service Population: Six counties in Southwestern Illinois including St. Clair County.

Restrictions: N/A

Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

Phone: (618) 398-0557 **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: Puentes@hoyleton.org

Services Offered: Bi-lingual therapy and parenting services. Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education.

Eligibility/Service Population:

Restrictions: Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

RADZOM COUNSELING

Phone: 618.248.2040 **Website:** <https://www.radzomcounseling.com/>

Email: info@radzomcounseling.com

Services Offered: Therapy for individuals, families and couples. Therapy is catered to an individual's needs to meet their goals, through Dialectical Behavioral Therapy, Eye Movement Desensitization and Processing, and Telehealth services.

Eligibility/Service Population: Adults, teenagers, and children in need of therapy.

Restrictions: Residents of Madison and Saint Clair counties.

SHAW COUNSELING SERVICES

Phone: 618.520.6963 **Website:** <http://shawcounselingservices.com/>

Services Offered: Strength-based approach combined with motivational interviewing and the Stages of Change Model guides an individual's treatment. Therapy can be individual therapy, group therapy, and substance abuse services. Services are offered while working with an individual's physician or other professional.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: N/A

SOUTHERN ILLINOIS INSTITUTE OF BEHAVIORAL HEALTH

Phone: 618.710.4123 **Website:** <https://www.siiobh.com/> **Email:** SIIOBH@gmail.com

Services Offered: Psychological assessments, neuropsychological assessments, pre-surgical evaluations, counseling through divorce, couples and family counseling, parenting support, work and career issues, stress management, substance abuse, anger management, adolescent counseling, and counseling for children.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: N/A

Thrive

Phone: 618-283-2222 **Website:** <https://www.yourtimetothrive.org/>

Services Offered: When you decide to call you don't just get one provider. We work collaboratively as a team bringing a holistic approach, looking at the whole person. Some of the treatments that we offer include EMDR, Art Therapy, Biofeedback, Neurofeedback, Traditional and Functional Medicine, Equine assisted therapy, and TMS.

Eligibility/Service Population: Adults and children.

Restrictions: Locations in Vandalia and Salem, IL

TRINITY SERVICES, INC

Phone: 815.485.6197 **Website:** <https://www.trinityservices.org/services-and-supports/southern-illinois>

Services Offered: Residential programs, community day services teaching individuals about basic life skills and focus on areas of interest, ABA services, and behavioral health services.

Eligibility/Service Population: Individuals with developmental disabilities.

Restrictions: See service population and eligibility.

YOUTHCENTRIX

Phone: 314.877.8754 **Website:** <http://www.youthcentrix.com/>

Services Offered: Psychiatric occupational therapy for children, youth, and young adults with dual diagnosis, in recovery from trauma, or with mental health diagnoses that impact independent living (ADLs). They also work with similar psychosocial needs.

Eligibility/Service Population: Individuals who need specialized intervention for mental, emotional, and behavioral health.

Restrictions: N/A

Substance Abuse Madison County (Illinois)

A AND M COUNSELING PC

Phone: 618.251.4225

Services Offered: Substance abuse treatment services, dual diagnosis addiction treatment including a mix of mental health and substance abuse services. Treatment is outpatient. Offers court ordered alcohol treatment for DUI/DWI offenders.

Eligibility/Service Population: Individuals seeking substance abuse treatment.

Restrictions: N/A

ADDICTION TREATMENT STRATEGIES

Phone: 618.692.6880 **Website:** <https://addictionts.org/>

Email: dhenke@addictionts.org

Services Offered: Six-month intensive outpatient medical detoxification stabilization and treatment program. Treatment is a therapeutically based, medically assisted program which provides an effective intervention strategy for those with addiction.

Eligibility/Service Population: Children, adolescents, and adults seeking treatment.

Restrictions: N/A

ALCOHOLIC REHABILITATION COMMUNITY HOME (ARCH)

Phone: 618.277.7616 **Website:** <http://www.archhouse.org/>

Services Offered: The Alcoholic Rehabilitation Community Home (ARCH) is a Level III.1 extended care residential treatment center providing individualized care for men struggling with substance use disorders. There is room and board for 21 clients. Services include group therapy, recreational activities, and aftercare services. The average length of stay is 6 months, but time frames vary according to client progress in treatment.

Eligibility/Service Population: Men seeking treatment.

Restrictions: See service population and eligibility.

ALTERNATIVE BEHAVIORAL CARE

Phone: 636.477.6111 **Website:** <https://www.alternativebehavioralcare.com/>

Services Offered: Children, adolescent and adult mental health and substance abuse programs that include medication assisted therapy, as well as individual and group approaches. For opiate recovery and Suboxone assessments, call 636-477-6111 to speak with a counselor.

Eligibility/Service Population: Individuals seeking substance abuse treatment.

Restrictions: N/A

CENTERSTONE ALTON

Address: 2615 Edwards Street Alton, IL 62002

Phone: (618) 462-2331 **Alton 24 Hour Hotline:** (618) 465-4388

Website: <https://centerstone.org/>

Services Offered: Outpatient mental health and addiction services to children, teens, and adults. Licensed clinicians are experts who work with individuals to find the best course of treatment.

Services are offered no matter what stage of recovery an individual is in. 24-Hour crisis services; community support services for children and adults; counseling services for children, adults, couples and families; medication assisted recovery services for adults; psychiatric and medical services; residential and housing services for adults; senior and caregiver services; substance abuse counseling; and, DUI services.

Eligibility/Service Population: Individuals seeking mental health and/or substance abuse treatment.

Restrictions: Call for more information.

CENTERSTONE BELLEVILLE

Address: 7210 West Main Street, Belleville, IL 62223

Phone: (618) 394-9703

Website: <https://centerstone.org/>

Services Offered: Provides comprehensive medical, psychological, developmental and educational assessment services for children affected by prenatal or environmental substance exposure.

Eligibility/Service Population: Individuals seeking mental health and/or substance abuse treatment.

Restrictions: Call for more information. Psychological services free to qualifying families; medical services covered by insurance or sliding scale.

CHESTNUT HEALTH SYSTEMS (MARYVILLE)

Phone: (618) 288-3100 **Crisis Line:** 618.877.0316

Address: 2148 Vadalabene Drive, Maryville, IL 62062

Website: <https://chestnut.org/>

Population/Eligibility: Youth seeking mental health treatment.

Services Offered: Youth residential and outpatient substance abuse treatment.

Restrictions: Sliding scale, Medicaid required for some services.

CHESTNUT HEALTH SYSTEMS (GRANITE CITY)

Phone: (618) 877-4420 **Website:** <https://www.chestnut.org/>

Address: 50 Northgate Industrial Dr. Granite City, IL 62040

Services Offered: Full range of treatment for adults including, but not limited to, assessments, outpatient patient programs, medically assisted treatment, medically monitored detox, intensive outpatient programs.

Eligibility/Service Population: Adults seeking treatment.

Restrictions: Accepts most insurance, Medicaid, and fee for services.

CHESTNUT HEALTH SYSTEMS MARYVILLE

Phone: 618.288.3100 **Website:** <https://www.chestnut.org/>

Address: 2148 Vadalabene Drive , Maryville , IL 62062

Services Offered: Full range of treatment for adolescents including, but not limited to, assessments, inpatient programs, intensive outpatient programs, and outpatient programs.

Eligibility/Service Population: Adolescents seeking treatment.
Restrictions: Accepts most insurance, Medicaid, and fee for services.

DEROUSSE COUNSELING AND DUI SERVICES

Phone: 618.277.7616

Services Offered: DeRousse Counseling offers substance abuse and addiction services to individuals who are in need of an outpatient program. We offer programs and services for court-mandated and self-help clients, including: DUI evaluation, Level One Risk Education, Level II Moderate Risk Early Intervention, Level II Significant Risk Treatment, and Level III High Risk Treatment.

Eligibility/Service Population: Court mandated and self seeking individuals.

Restrictions: Self pay.

GATEWAY FOUNDATION CASEYVILLE

Phone: 877-209-4594 or 618-319-7485 **Website:** <https://www.gatewayfoundation.org/>

Address: 600 W Lincoln, Caseyville, Illinois 62232

Services Offered: Intensive substance use residential treatment programs in a secluded rural setting, specializing in alcohol abuse, drug abuse, and substance abuse. Offers short-term and long-term substance abuse that are individualized evidence-based addiction therapy services.

Eligibility/Service Population: Adult men and women seeking substance abuse treatment.

Restrictions: Serves greater St. Louis Metro East area, including Madison County, IL.

GATEWAY FOUNDATION SWANSEA

Phone: 877-209-4594 or **Local:** 618.319.7498 **Website:** <https://www.gatewayfoundation.org/>

Address: Gateway Foundation Swansea, 1 Bronze Pointe, Swansea, Illinois 62226

Services Offered: The Swansea outpatient treatment center offers programs in the morning and evening for teens and busy adults. They specialize in treating drug and alcohol addiction for residents in St. Clair county, but serve all counties in Illinois. Our program consists of a variety of therapy programs to create a personalized program for each of our patients.

Eligibility/Service Population: Adult men and women seeking substance abuse treatment.

Restrictions: Serves greater St. Louis Metro East area, including Madison County, IL.

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: **Not a treatment center.** Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois.

Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

INTENSIVE OUTPATIENT CARE INC

Phone: 618.656.7064

Services Offered: Outpatient, intensive outpatient treatment, and regular outpatient treatment. Treatment approaches include cognitive/behavioral therapy, substance abuse counseling approach, and trauma related counseling.

Eligibility/Service Population: Individuals seeking substance abuse treatment.

Restrictions: N/A

NARCOTICS ANONYMOUS

Address: Gateway Regional Medical Center 2100 Madison Ave. Granite City, IL 62040

Phone: (618) 398-9409 to be directed to meeting information Meeting Times: Sun, Tues, Wed, Thurs, Fri, and Sat 7pm. Front Desk at Gateway will direct you to hall where meeting held. Changes frequently.

Web Sites: www.na.org or www.showmeregionna.com

Services Offered: NA is a non-profit fellowship/society of men and women for whom drugs had become a major problem. They are recovering addicts who meet regularly to help each other stay clean. NA is not affiliated with any of the facilities where the meetings are held. Please check web site for meeting locations and times.

Other Locations: **St. Louis Area of Narcotics Anonymous Therapeutic Value** Address: 13 South High Street –Party Themes Building, Belleville, IL 62220 Open meeting-Wheel chair accessible. Meeting Times: Wed 6-7:30pm/Sun 6pm/Thurs 6pm and 8pm/Fri 7pm/Sat 10am and 9 pm(newcomers)/Mon and Tues 6pm. **Second Chance Group Zion Lutheran Church** 1810 McClintock Ave, Belleville, IL 62220 Open Meeting-Wheelchair accessible Meeting Times: Monday 7-8:30pm Body Therapy Center Our diversity is our strength-Changing attitudes and behaviors 4 Executive Woods Ct, Swansea, IL 62226 Open Meeting-Wheelchair accessible Meeting Times: Saturday 6:30-8pm **Multicultural Universal Worship Center Addicts Seeking recovery** 2804 Camp Jackson Road, Cahokia, IL 62206 Open Meeting-Wheelchair accessible Meeting Times: Saturday 6-7:30pm **Joseph Center Eagles Nest** 5020 State Street, East St. Louis, IL 62205 Open meeting Meeting Times: Wednesday 7-8:30pm **Southern Local Forum of Narcotics Anonymous** Website: www.szfna.org *Find meetings/events/literature/information of what to expect at your first meeting. **Saint Bartholomew Episcopal Church** 2167 N. Grand Ave, Granite City, IL 62040 Open Group-Literature Study Meeting Times: Monday 7:30 pm

OXFORD HOUSE

Address: 4918 West Main Street Belleville, IL 62226

Phone: (618) 416-3073

Services Offered: Recovery home for recovering substance abusers which offers a clean living environment. Belleville house with Males-occupancy 6

Website www.oxfordhouse.org to check for vacancies.

Other locations: Braden-Male (6) 1716 Cleveland Blvd. Granite City, IL 62040 (618) 501-1209 **Missouri** Male (6) 2224 Missouri Ave Granite City, IL 62040 (618) 512-1272 **Lee**-Male-(6) 2132 Lee Ave Granite City, IL 62040 (618) 512-1717 **Briarwood**-Male (7) 2226 State Street Granite City, IL 62040 (618) 451-5185 **Iowa**- Woman (6) 2502 Iowa Granite City, IL 62040 (618) 219-2050 **Iowa** Women (8) 282 S Iowa Granite City, IL 62040 (618) 512-1469 **Delmar Z** Women (7) 2147 Delmar Granite City, IL 62040 (618) 219-2343

SAINT ANTHONY'S HEALTH CENTER

Phone: 618.474.6240 **Website:** <https://www.osfhealthcare.org/saint-anthonys/medical-services/specialty-services/psychological-services/>

Services Offered: Psychotherapy for individuals dealing with drug abuse, alcohol abuse, and mental health diagnoses.

Eligibility/Service Population: Children, adolescents, and adults seeking treatment.

Restrictions: N/A

SANA LAKE RECOVERY CENTER

Phone: 855-745-3336 **Website:** <https://sanalake.com/>

Address: 8350 Missouri 30 Dittmer, Missouri 63023

Services Offered: Sana Lake is one of the only treatment facilities in the mid-west with an on-site, 24/7, medically managed detox. Medical Detoxification is the safest and most comfortable way to work through the withdrawal process from substance use. Assessments, treatment plan, detox, inpatient and outpatient rehab,

Eligibility/Service Population: Adults seeking therapy and counseling services.

Restrictions: Located in Dittmer, MO but serves Bi-State Area.

SHAW COUNSELING SERVICES

Phone: 618.520.6963 **Website:** <http://shawcounselingservices.com/>

Services Offered: Strength-based approach combined with motivational interviewing and the Stages of Change Model guides an individual's treatment. Therapy can be individual therapy, group therapy, and substance abuse services. Services are offered while working with an individual's physician or other professional.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: N/A

SOUTHERN ILLINOIS INSTITUTE OF BEHAVIORAL HEALTH

Phone: 618.710.4123 **Website:** <https://www.siiobh.com/> **Email:** SIIOBH@gmail.com

Services Offered: Psychological assessments, neuropsychological assessments, pre-surgical evaluations, counseling through divorce, couples and family counseling, parenting support, work and career issues, stress management, substance abuse, anger management, adolescent counseling, and counseling for children.

Eligibility/Service Population: Individuals seeking therapy and counseling services.

Restrictions: N/A

Thrive

Phone: 618-283-2222 **Website:** <https://www.yourtimetothrive.org/>

Services Offered: Substance use disorder counseling.

Eligibility/Service Population: Adults and children.

Restrictions: Locations in Vandalia and Salem, IL

WELLSPRING RESOURCES

Phone: Main: (855) 608-3560 Crisis/After Hours: 618-465-4388 Office: 618.466.8622 for children call 800-345-9049.

Services Offered: Residential treatment programs. Treatments focus on substance abuse and mental health. Therapy programs include family therapy, group therapy, experiential therapy, nutrition therapy, trauma therapy. Population specific programs include adult and elderly programs, hearing impaired programs, HIV/AIDS Programs, and LGBTQ programs. Medication Assistance Recovery Program: for opiod addiction (1 of 2 in southern Il). Flexcare Outpatient Substance Abuse Services: substance abuse/dependance treatment, DUI services and reporting, IDOT approved assessments, outpatient dual diagnosis treatment

Eligibility/Service Population: Services available for children through senior-citizens. Serves Madison County. Substance abuse services available for outside counties. Counseling services may be available for outside counties - call to find out specifics regarding your location.

Restrictions: Sliding scale charges. Medicare, Medicaid. Will refer those with private insurance. May serve people with no insurance or other option. Proof of income required: check stub, tax return, SSI Award Letter, etc.

Offices in Alton, Jerseyville, and East St. Louis.

Drop In Services Madison County (Illinois)

Bethany Place

Address: 821 West A Street Belleville, IL 62220

Phone: (618) 234-0291

Web Site: www.bethanyplace.org

Services Offered: Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

Restrictions: Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

Big Brothers Big Sisters of Southwestern Illinois

Address: 2726 Frank Scott Parkway West Belleville, IL 62223

Phone: (618) 398-3162

E Mail: bbbsbell@peaknet.net

Web Site: www.bbbsil.org

Services Offered: Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

Restrictions: Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment Area Served: St. Clair, Madison, Monroe and Clinton Counties

COVENANT HOUSE MISSOURI

Phone: 314.533.2241 **Website:** <https://www.covenanthousemo.org/>

Services Offered: Employment services for on-the-job training, job training including resume building, interviewing, interpersonal skills, job readiness, financial literacy, and job search know-how.

Also provides 24/7 crisis services and housing.

Eligibility/Service Population: At-risk youth.

Restrictions: Located in St. Louis Missouri, but drop in services available to Madison County residents.

EPWORTH CHILDREN & FAMILY SERVICES STREET OUTREACH (LGBTQIA+ SAFE)

Phone: 314.222.4877 **Website** <https://www.epworth.org/programs/street-outreach-services-sos/>

Email: oys@epworth.org

Services Offered: Laundry and shower facilities, safer sex kits and life skills classes, nutrition, clothing and hygiene items, computer work stations, access to community resources such as healthcare, legal aid, and birth certificate and ID voucher assistance; recreational activities, and support for LGBTQ youth and allies with monthly support group(s). Youth ages 21 to 24 can access intensive case management by appointment or when in crisis. Case Managers are available to assist with locating shelter and referrals for housing.

Eligibility/Service Population: Youth between the ages of 11 and 20. Youth who are experiencing homelessness are eligible through the age of 24.

Restrictions: Located in Normandy, Missouri, but services available to Madison County residents.

THE SPOT (LGBTQIA+ SAFE)

Phone: 314.535.0413 **Website:** <http://thespot.wustl.edu/>

Services Offered: A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more.

Eligibility/Service Population: Individuals 13-24.

Restrictions: Located in Saint Louis, but services available to Madison County residents.

Legal Services Madison County (Illinois)

CASA OF SOUTHWESTERN ILLINOIS

Address: 1801 North Belt West Belleville, IL 62226

Phone: (618) 234-4278

Email: mechiko.casa@gmail.com

Web Site: www.casa.thepeoplesmedia.biz/casa

Services Offered: Advocates on behalf of abused and neglected children 0-18 going through the court system.

Restrictions: Hours: Monday thru Friday – 8:30 am to 4:30 pm Area Served: St. Clair, Monroe and Madison Counties

Catholic Charities Madison County

Phone: (618) 877-1184 **Website:** <https://cc.dio.org/locations/madison-county>

Email: Denise Brown brown_ccmc@cc.dio.org

Address: Locations in Alton and Granite city.

Services Offered: Legal Services: This community-based, quality legal services program helps people with little to no income in obtaining pro bono legal assistance in civil matters.

Eligibility/Service Population: Anyone

Restrictions: Faith Based, Locations in Alton and Granite City.

CORNELL UNIVERSITY LAW SCHOOL

Website: <https://lawyers.law.cornell.edu/lawyers/illinois/madison-county>

Services Offered: Search Madison County attorneys with this web based directory, and specify your practice area of concern.

Eligibility/Service Population: Any individual seeking legal assistance and representation.

Restrictions: Web based resource.

ILLINOIS ATTORNEY GENERAL

Phone: Assistance Line: 1.800.228.3368 TTY: 1.877.398.1130

Website: <http://www.illinoisattorneygeneral.gov/victims/index.html>

Services Offered: Provides services to help victims of crime. Programs include, but are not limited to, The Domestic Violence Fund, The Violent Crime Victim Assistance (VCVA) Program, and The Statewide Victim Assistance Program.

Eligibility/Service Population: Illinois residents who are victims of crime.

Restrictions: N/A

ILLINOIS LEGAL AID ONLINE

Website: <https://www.illinoislegalaid.org/>

Services Offered: Get help with legal problems, including court forms, legal information, and referrals to free or low-cost legal aid lawyers. Individuals can also find legal self-help centers at courthouses and libraries where staff can aid individuals use this site.

Eligibility/Service Population: Illinois residents.

Restrictions: An online resource only.

LAND OF LINCOLN LEGAL ASSISTANCE FOUNDATION, INC.

Phone: (618) 462-0029 Toll Free: 1-800-642-5570

Address: 310 Easton Street, Suite 330 Alton, IL 62002

Website: <http://lollaf.org/>

Services Offered: Handles specific kinds of civil cases. Service ranges from telephone advice or brief service, to representation in court or at administrative hearings. Service depends on the legal problem, merits of the case, and staff availability. Problems that are potentially handled are housing, family, consumer, homeownership, public benefits and health, services for senior citizens and disabled persons, and education. Criminal cases, traffic cases, personal injury, malpractice or workers' compensation are not cases that are handled.

Eligibility/Service Population: Low-income and senior residents of central and southern Illinois.

Restrictions: Serving low income clients in Adams, Bond, Brown, Calhoun, Greene, Hancock, Jersey, Macoupin, Madison, Montgomery, Pike and Schuyler Counties.

MADISON COUNTY LEGAL SELF-HELP CENTER

Phone: 618.692.6205 **Website:** <https://www.illinoislegalaid.org/counties/madison>

Services Offered: Legal information about legal rights and responsibilities, instructions on how to handle common legal problems, assistance with some legal documents and forms, and referrals to free and low-cost legal services. No legal advice is provided to patrons, however, legal information to individuals on topics as instructions for available forms, answers to general legal questions, and information on court procedures. The center has computers and internet, online court forms, paper court forms, online legal info, online referrals to legal help, website navigator, court navigators, and printers.

Eligibility/Service Population: Madison County residents.

Restrictions: Does not provide legal advice, but only provides legal information.

MADISON COUNTY LAW LIBRARY

Phone: 618.296.5921

Website: https://www.co.madison.il.us/departments/circuit_court/about/free_legal_appointments_provided.php

Email: anwille@co.madison.il.us

Services Offered: Free legal appointments. The Third Judicial Circuit Pro Bono committee notes that 25 attorneys volunteered to provide free appointments to low-income residents. Appointments are held the second and fourth Tuesday of each month.

Eligibility/Service Population: Low-income residents of Madison county who do not have attorneys.

Restrictions: See service population and eligibility.

METROPOLITAN ST. LOUIS EQUAL HOUSING OPPORTUNITY COUNCIL (EHOC)

Phone: 314.534.5400 **Website:** <http://ehocstl.org/>

Services Offered: EHOC works to end illegal housing discrimination and ensure equal access to housing for all people through education, counseling, investigation and enforcement.

Eligibility/Service Population: Greater St. Louis area, including Madison County.

Restrictions: N/A

Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

Phone: (618) 398-0557 **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: Puentes@hoyleton.org

Services Offered: Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education. Bi-lingual therapy and parenting services.

Eligibility/Service Population:

Restrictions: Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: N/A

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers a state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: Victims of crime seeking legal advocacy and information.

Restrictions: N/A

VETLEX

Website: <https://vetlex.org/>

Services Offered: Links U.S. Veterans, Veteran service organizations, and qualified pro bono or "low-bono" attorneys nationwide. Providers stand ready, willing and able to offer the legal services needed. Individuals are offered services by navigating their website, and can specify the legal service needed and where they are located in their search inquiry.

Eligibility/Service Population: U.S. Veterans.

Restrictions: See service population and eligibility.

VICTIM CONNECT RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to *people of all genders* who reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: *People of all genders* with questions or concerns regarding domestic violence and sexual violence.

Restrictions: The email hotline is closed to new users between June 26-June 28, 2019.

Language Access Services (Illinois)

ILLINOIS SUPREME COURT

Website: <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/Resources.asp>

Services Offered: Interpreter services are offered for civil/non-court proceedings. Courts within Madison County have a regularly scheduled court date on a specific day dedicated to cases that require interpreter services.

Eligibility/Service Population: Madison County residents.

Restrictions: N/A

ILLINOIS SUPREME COURT LANGUAGE INTERPRETER REGISTRY

Website: <https://publicapps.illinoiscourts.gov/apex/f?p=303:25:>

Services Offered: Find an interpreter or translator by language or name with the online search registry.

Eligibility/Service Population: Illinois residents.

Restrictions: Must have access to a computer and internet.

LANGUAGE ACCESS COORDINATOR CONTACT

Phone: 312.793.3250

Website: <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/default.asp>

Email: sakbar@illnoiscourts.gov

Services Offered: Contact the language access coordinator for the state of Illinois.

Eligibility/Service Population: Residents of the state of Illinois seeking language access services.

Restrictions: Office located in Chicago, IL, but serves Madison County.

PARAQUAD

Phone: 314.289.4200 **Website:** <https://www.paraquad.org/>

Email: sakbar@illnoiscourts.gov

Services Offered: Sign language interpreting services offered to any Deaf person regardless of their language preference. Certified interpreters are licensed in Missouri and Illinois, and are available 24 hours a day, 7 days a week.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

ABILITY INTERPRETING

Phone: 618.622.3320 **Website:** <http://www.interpreterstation.com/>

Services Offered: Provide sign language and oral interpreting for any situation that includes but is not limited to: social services meetings, legal consultations and courtroom interpreting, medical situations, mental health situations, educational interpreting and consultations, and group or one on one meetings.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

LANGUAGE SOLUTIONS

Phone: 314.725.3711 **Website:** <https://langsolinc.com/>

Services Offered: Translation services, interpreting, health literacy to aid individuals to read, understand and act on Healthcare information, typesetting and graphic design services, audio and video translation services are some of the services offered.

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: N/A

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language-line.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

INTERNATIONAL LANGUAGE CENTER (ILC)

Phone: 800.445.4440 **Website:** <https://ilcworldwide.com>

Services Offered: Accurate, professional translations, project managers for every project, certified translations, editing and proofreading, and computer assisted translation tools are a few of the services offered.

Eligibility/Service Population: Any individual seeking language access services.
Restrictions: N/A

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

Food Pantries Madison County (Illinois)

* Important: Please call the food pantries to confirm that the hours have not changed. We do our best to provide full information and details, but food pantries often change their hours. We do not want you to waste your time visiting a pantry that is not open

Bethany Place

Address: 821 West A Street Belleville, IL 62220

Phone: (618) 234-0291

Web Site: www.bethanyplace.org

Services Offered: Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

Restrictions: Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

Catholic Charities Madison County

Phone: 618.462.0634 **Website:** <https://cc.dio.org/locations/madison-county>

Email: Denise Brown brown_ccmc@cc.dio.org

Address: 3512 McArthur Boulevard, Alton, IL 62002

Services Offered: Guardian Angel Food Pantry: Our food pantry provides supplemental food to eligible individuals and families facing food insecurity. Food baskets are based on family size and can be received every 30 days. The pantry is open on Wednesdays and Fridays from 12:30 p.m. to 3:30 p.m. Pantry hours and the number of clients served can change based on food supply.

Mobile Food Pantry: Through the hunger relief effort, our refrigerated Mobile Food Pantry truck delivers a two-week supply of food to pre-registered individuals and families in rural communities throughout our service areas of Madison, Jerseyville, Calhoun and Bond counties. The MFP Program strives to deliver food to at least one rural community per month.

Restrictions: Call for hours and restrictions, as they may change.

CITY TEMPLE FOOD PANTRY

Phone: 618.600.7773 **Website:** <http://citytempleag.com/food-pantry/>

Email: foodpantry@citytempleag.com

Address: 1311 20th St. Granite City, Illinois 62040

Services Offered: Food pantry

Restrictions: Open Monday 4pm to 7pm and Thursday 12pm to 3pm. Located in Madison County.

COLLINSVILLE FOOD PANTRY

Phone: (618) 346-1861 **Website:** <http://collinsvillefoodpantry.org/>

Address: 201 E. Church St • Collinsville, IL 62234

Services Offered: Food pantry. Partners with Collinsville School District 10 to provide school supplies.

Restrictions: Food assistance provided is for Collinsville residents only (Collinsville is located primarily in Madison county and partially in St. Clair county). Tuesday & Friday, 9 am to 11 am
Tuesday Evening Only, 4 pm to 6 pm

COMMUNITY CARE CENTER

Phone: 618.876.8770 **Website:** <http://www.gccommunitycarecenter.org/>

Address: 818 Cleveland Blvd. Granite City, Illinois

Services Offered: Food pantry – emergency food orders, Senior Food Delivery, Soup kitchen – serving three lunch meals a week, Calico Loft – donating clothing to clients at no charge, Back to school program – providing each school age child in a family with new outfits, including shoes, Christmas Warmth – providing Christmas cheer and economic relief to families, including toy and a food basket for each family, Loan medical equipment, Offer Nix program through schools for head lice, Distribute layettes for newborns in conjunction with Church Women United.

Restrictions: Hours: Monday – Thursday, 9:00 a.m. to 3:00 pm, Soup Kitchen (Lunch) is open from 11:00 a.m. til noon on Tuesdays, Wednesdays, and Thursdays Front Desk is closed from 11:30 a.m. til noon for lunch

GLEN ED PANTRY

Phone: 618.656.7506 **Website:** www.glenedpantry.org **Email:** glenedpantry@sbcglobal.net

Services Offered: Food pantry

Restrictions: Open Mondays and Wednesdays 3:00-5:30 pm and Tuesdays, Thursdays, and Fridays 9:00-11:30 am. Must live in Edwardsville School Districts in Madison County.

GRANITE CITY, IL CORPS

Phone: 618.451.7957

Address: 13007 East 23rd Street, Granite City, IL 62040

Services Offered: Food pantry

Restrictions: Located in Madison County

RIVERBEND COMMUNITY FOOD PANTRY

Phone: (618) 462-9841

Address: 929 Milnor St, Alton, IL 62002

Services Offered: Food pantry

Restrictions: Call for open hours.

SOUP & SHARE OUTREACH PROGRAM

Phone: (618) 709-7059 **Website:** <https://www.foodpantries.org/li/soup-n-share-outreach-program>

Services Offered: Food pantry and clothing. The mission of the Soup-n-Share Outreach Program food pantry is to eliminate hunger in our community and surrounding areas by receiving and distributing food to those who need help and offer free clothing to individuals who are in need.

Restrictions: Monday CLOSED, Tuesday 12 PM -1 PM Pantry @ Niedringhaus United Methodist 1311 20th St. Granite City, IL. Wednesday 12:30 PM - 1:30 PM Pantry @ 1634 7th St. Madison, IL, Friday 12:00 PM - 1:00 PM Hot Meal served @ 1634 7th Madison, IL, and 3:30 PM - 4:30 PM Pantry@ 1634 7th St., Madison, IL. County or Counties Served: Madison

VENICE TOWNSHIP FOOD BANK

Phone: 618.876.3663

Address: 910 Madison Ave, Madison, Illinois 62060

Services Offered: Food pantry

Restrictions: Open Monday-Friday 9:00am-4pm.

Employment Services Madison County (Illinois)

CENTERSTONE ALTON

Phone: 855.608.3560 **Crisis Line:** 855.985.0911

Website: <https://centerstone.org/service/vocational-and-workplace/>

Services Offered: Identify work opportunities, outline an individual's goals, and assistance developing job skills.

Eligibility/Service Population: Individuals with intellectual and developmental disabilities along with their families.

Restrictions: Located in Alton, IL and serves Madison County residents.

DHS FAMILY COMMUNITY RESOURCE CENTER GRANITE CITY

Phone: (618) 877-9200

Website: <http://www.dhs.state.il.us/page.aspx?item=72594>

Address: 1925 Madison Avenue Granite City, IL 62040

Services Offered: Provides help with medical assistance, employment acquisition, & more. Also provide benefits to families with needy children.

Eligibility/Service Population: Individuals of working age (16-64) in need of assistance.

Restrictions: Income restrictions exist; call for details.

DHS FAMILY COMMUNITY RESOURCE CENTER EAST ALTON

Phone: 618.258.1660 TTY:

866.326.0270 **Website:** <http://www.dhs.state.il.us/page.aspx?item=72594>

Services Offered: Specialize services to an individual's employment needs to help them find a job or prepare for work. There are also supports as they need to stay on the job. Vocational Rehabilitation services are specialized for people who are blind or visually impaired, deaf or hard of hearing, and hispanic or latino with disabilities. Services are also offered to those who have disabilities to plan for their futures after high school graduation.

Eligibility/Service Population: Individuals of working age (16-64) who have a significant physical or mental impairment.

Restrictions: See service population and eligibility.

Illinois Department of Employment Security

Address: 4519 West Main Street Belleville, IL 62223

Phone: 800-244-5631

Web Site: www.ides.illinois.gov

Services Offered: Provides employment services to persons 16 years of age and older – includes placement and counseling. Processes unemployment claims.

Restrictions: Hours: Monday thru Friday – 8:30 am to 5:00 pm

Area Served: Metro East

MADISON COUNTY ILLINOIS EMPLOYMENT AND TRAINING

Phone: 618.296.4445

Website: https://www.co.madison.il.us/departments/employment_and_training/index.php

Services Offered: The Madison County career resource center job listings, employment training, skills assessment, career counseling, job search assistance, vocational training, on-the-job training, recruitment assistance, youth employment and training, job and career fairs, referral services and many other types of employer/employee assistance.

Eligibility/Service Population: Madison County residents.

Restrictions: N/A

Madison County Urban League

Phone: 618-463-1906 **Website:** <http://www.ulmadisonco.org/index.cfm>

Address: Headquarters: 408 E Broadway Alton, IL 62002

Services Offered: Employment counseling and referral. These efforts are currently funded by the United Way of Greater St. Louis' Southwest Illinois and Tri-Cities Area Division.

Services: Job Recruitment, Career Exploration, Pre-screening/Counseling, Application and Resume Preparation, Mock Interviews.

Restrictions: Office locations in Madison/Venice.

MADISON COUNTY WIOA TRAINING

Website: https://www.co.madison.il.us/departments/employment_and_training/education_and_training.php

Services Offered: Career counseling, training opportunities in high growth occupations, job search assistance after graduation. Vocational programs include some short-term training. Grants for tuition and fees, uniforms and/or tools, graduation costs, and other costs needed to complete training or college.

Eligibility/Service: Population: students and prospective students that are interested in vocational training or college and are in need of financial aid.

Restrictions: See service population and eligibility.

Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

Phone: 618) 398-0557 **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: Puentes@hoyleton.org

Services Offered: Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education. Bi-lingual therapy and parenting services.

Eligibility/Service Population:

Restrictions: Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

24 Hour Hotlines Madison County (Illinois)

ANTI-VIOLENCE PROJECT

Phone: 212.714.1141 **Website:** <https://avp.org/>

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

CENTERSTONE ALTON

Crisis Line: 855.985.0911 **Phone:** 855.608.3560

Services Offered: Confidential telephone crisis counseling, enhanced follow-up care and resources for long-term support. After calling press 0.

Eligibility/Service Population: Individuals in crisis seeking support.

Restrictions: Located in Alton, IL and serves Madison County residents.

CHESTNUT HEALTH SYSTEMS

Phone: 618.877.0316

Population/Eligibility: Residents of Madison and St. Clair county who are 18 and older.

Services Offered: For Crisis Residential and Stabilization services in the Madison and St. Clair Counties area, please call 618.877.4420 and ask for the Crisis Unit. Provides 24 hour short term supervised care for persons aged 18 years and older experiencing an acute psychiatric crisis that do not require hospitalization. The average length of stay is 14 days

Restrictions: See service population and eligibility.

CHILDHHELP

Phone: 1.800.422.4453 **Website:** <http://www.childhelp.org/hotline/>

Services Offered: The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the U.S. and Canada, the hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who—through interpreters—provide assistance in over 170 languages. The hotline offers crisis intervention, information, and referrals to thousands of emergency, social service, and support resources. All calls are confidential.

Eligibility/Service Population: Individuals concerned or experiencing child abuse.

Restrictions: N/A

COMPREHENSIVE BEHAVIORAL HEALTH CENTER HOTLINE

Phone: 1.800.345.9049 **TTY:** 1.773.523.4504

Services Offered: Professional staff provide walk-in, outreach and telephone intervention to persons of all ages who may be in crisis. Clients experiencing acute distress requiring protective care will be referred to the local hospitals or the Alton Mental Health Center.

Population/Eligibility: Illinois residents seeking mental health services for children in crisis.

Restrictions: See service population and eligibility.

CRISIS AND REFERRAL ENTRY SERVICES (CARES)

Phone: 1.800.345.9049 **TTY:** 1.773.523.4504

Services Offered: Response service that handles mental health crisis calls for children and youth in Illinois. A parent/guardian may check to see if their child can receive SASS services, by calling the CARES. You should call CARES when a child is at risk to himself or others and any time you or others think a child is having a mental health crisis.

Population/Eligibility: Illinois residents seeking mental health services for children in crisis.

Restrictions: See service population and eligibility.

HUNGER HOTLINE

Phone: 314.726.5355 Ext. +#1

Website: <https://www.operationfoodsearch.org/programs/emergency-food-distribution/hunger-hotline/>

Services Offered: The Hunger Hotline is an emergency, 24/7 service to provide those in need with referral information for agencies in their neighborhoods. Callers are supplied with agency names and telephone numbers.

Eligibility/Service Population: Individuals in a hunger crisis.

Restrictions: N/A

ILLINOIS HELPLINE FOR OPIOIDS AND OTHER SUBSTANCES

Phone: 1.833.2FINDHELP

Population/Eligibility: Individuals seeking help for substance abuse.

Services Offered: Statewide helpline to help individuals find substance use treatment and recovery services in Illinois.

Restrictions: Illinois residents seeking substance abuse treatment.

LOVE IS RESPECT

Hotline: 1-866-331-9474 **TTY:** 1-866-331-8453

Website: <https://www.loveisrespect.org/for-yourself/>

Services Offered: Loveisrespect advocates are trained on issues related to dating abuse and healthy relationships, as well as crisis intervention. Advocates can offer safety planning and can assist in finding local resources.

Eligibility/Service Population: Those who have questions about dating or feel as if their relationship is unhealthy.

Restrictions: N/A

MADISON COUNTY HOMELESS HOTLINE

Phone: 618.296.5300

Population/Eligibility: Individuals seeking to be admitted to a homeless shelter in Madison County in Illinois.

Services Offered: Referrals for homelessness hotline

Restrictions: N/A.

MISSING CHILDREN AND CHILD PORNOGRAPHY

Phone: 1.800.843.5678

Website: <http://www.missingkids.org/>

Services Offered: Report child sexual exploitation and all issues related to the prevention of and recovery from child victimization.

Eligibility/Service Population: Individuals seeking to report child exploitation, abuse, or information regarding missing children.

Restrictions: N/A

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Address: (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Address: (Services likely accessed through call line only, No address provided)

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

NATIONAL RUNAWAY SAFELINE (LGBTQIA+ SAFE)

Phone: 1.800.RUNAWAY **Text:** 66008

Website: <https://www.1800runaway.org/>

Services Offered: The National Runaway Safeline (NRS) is here to listen whether individuals are thinking of running away or already have. Services are confidential and nonjudgmental.

Eligibility/Service Population: Individuals who have runaway or contemplating running away.

THE NATIONAL SUICIDE PREVENTION HOTLINE

English Lifeline: 1-800-273-8255 **Spanish Lifeline:** 1-800-628-9454 **TTY:** 1-800-799-4889

Website: <https://suicidepreventionlifeline.org/>

Services Offered: The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

Eligibility/Service Population: The Lifeline supports those in crisis or those who know someone in crisis.

THE NETWORK/LA RED

Hotline: 617.742.4991 **TTY:** 800.832.1002 **Website:** <http://tnlr.org/en/24-hour-hotline/>

Services Offered: The Network/La Red's 24-hour hotline provides confidential emotional support, information, referrals, safety planning, and crisis intervention for lesbian, gay, bisexual, queer and/or transgender (LGBQ/T) folks, as well as folks in SM/kink and polyamorous communities who are being abused or have been abused by a partner.

Eligibility/Service Population: LGBTQ, BDSM, and polyamorous individuals who are or have been abused by a partner.

Restrictions: N/A

Oasis Women's Center

Phone: 800-244-1978

Website: <http://ilvalley-edc.org/wp-content/uploads/2017/01/Supportive-Services-2016.pdf>

Address: 111 Market Street, Alton, Illinois 62002

Services Offered: 24-crisis hotline.

Eligibility/Service Population: Battered women and children.

Restrictions: N/A.

PRIDE INSTITUTE NATIONAL HOTLINE

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Address: (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.
Population/Eligibility: LGBTQ+ individuals in crisis.

SAFE CONNECTIONS (LGBTQIA+ SAFE)

Phone: 314.531.2003 **Website:** www.safeconnections.org

Population/Eligibility: Anyone experiencing a crisis.

Services Offered: Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

Restrictions: N/A

SAMHSA'S NATIONAL HELPLINE

Phone: 1.800.662.4357 **TTY:** 1.800.487.4889

Website: <https://www.samhsa.gov/find-help/national-helpline>

Services Offered: SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

Eligibility/Service Population: Individuals in crisis seeking mental health and/or substance use treatment.

Restrictions: N/A

SEXUAL ASSAULT 24 HR CRISIS HOTLINE

Phone: 618.397.0975

Services Offered: Helps people overcome a variety of personal crises, ranging from sexual assault and poverty, to homelessness and mental illness. We change lives by giving people skills and support that empower them to overcome emotional and physical crisis.

Population/Eligibility: Adults with mental illness who are homeless, adult and child victims of rape, sexual abuse, sexual assault, young mothers who are homeless and their small children, adults with mental illness who are committed to their recover, individuals and families who are in hardship and need to connect with assistance toward rent, utilities, and other emergency needs.

Restrictions: See service population and eligibility.

24-HOUR HOMELESS HOTLINE

Phone: 888.397.5730 **Website:** <http://www.co.st-clair.il.us/contact/Pages/default.aspx>

Services Offered: Provide information on food pantries, clothing resources, emergency shelters, housing assistance, crisis response, advice and support and referrals.

Eligibility/Service Population: Individuals at risk of or experiencing homelessness.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Address: (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 Website: <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

U.S. NATIONAL SEXUAL ASSAULT HOTLINE

Phone: 1-800-656-46733 **TTY:** 1-800-787-3224

Website: <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

Services Offered: National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

Eligibility/Service Population: Victims of sexual assault.

Restrictions: N/A

VIOLENCE PREVENTION CENTER SOUTHWESTERN ILLINOIS CENTER

Phone: 618.235.0892

Population/Eligibility: Individuals experiencing abuse or unhealthy relationships. Also offered to professionals working with victims of domestic violence.

Services Offered: 24 hr. hotline offering crisis counseling, emotional support, safety planning, and referrals.

Restrictions: N/A

YES HELPLINE (LGBTQIA+ SAFE)

Phone: 1.800.899.KIDS or 314.727.6294

Website: <https://www.epworth.org/programs/youth-emergency-services-yes/>

Services Offered: Offers immediate assistance to youth experiencing homelessness or family crisis.

Eligibility/Service Population: Youth at risk of or experiencing homelessness or family crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Madison County (Illinois)

NOVATE, HALO (Hoyleton Youth and Family Services) *

Phone: [\(618\) 688 -7474](tel:6186887474).

Website: <https://hoyleton.org/programs/community-outreach/human-trafficking-support/>

Email: kshinn@hoyleton.org

Services Offered: We offer community groups and organizations a trafficking prevention course that focuses on recognizing and helping at-risk youth or survivors of labor and sexual exploitation.

Eligibility/Service Population: Community groups and organizations.

Restrictions: HALO is available in St. Clair and Madison County. Trainings cost \$75 an hour and can be customized to meet the needs of the group.

Human Trafficking Prevention Programming Madison County (Illinois)

HALO (Hoyleton Youth and Family Services) *

Phone: [\(618\) 688 -7474](tel:6186887474).

Website: <https://hoyleton.org/programs/community-outreach/human-trafficking-support/>

Email: kshinn@hoyleton.org

Services Offered: Healing and Loving Oneself (HALO) is an innovative program that provides resources, counseling and mentoring to high risk youth and young adults age 11 to 25. Youth are at-risk or confirmed survivors of human trafficking and sexual exploitation. Our work focuses on teaching the coping mechanisms and life-skills needed for healthy recovery.

Eligibility/Service Population: high risk youth and young adults age 11 to 25

Restrictions: HALO is available in St. Clair and Madison County.