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## Shelters Monroe County

### Audrain County Crisis Intervention Services, INC (ACCIS) – McCamey House

**Phone:** 573-581-3835 | P.O. Box 181, Mexico, MO 65265

**Website:** <http://audraincountycrisis.org/>

**Email:** [mccameyhouse@yahoo.com](mailto:mccameyhouse@yahoo.com)

**# of Beds:** Emergency shelter – 8 beds, but can accommodate a few more if needed. They have 4 transitional apartments with multiple rooms within each apartment, so individuals can stay with their kids here, or if individuals are okay rooming with someone, each apartment can house several people. (Have to employed or income for this program – working towards self-sufficiency – school, counseling etc.)

**Length of Stay:** Emergency up to 8 weeks based on individual needs. Transitional up to 2 years.

**Length of Program:** No official programming as of yet, just case management and intensive support, but they are hoping to add more services/programming soon.

**Services Offered:** Safe, confidential and empowerment-based environment for survivors of domestic and sexual violence, which provides education, resources, and support including: prevention & education, case management, legal advocacy, hospital advocacy, therapy, transportation, support groups (DV group, SV group, Teen Girls’ SV group, art therapy, Teen Girls’ support group, and Teen Boys’ support group). Housing includes emergency shelter and transitional housing.

**Eligibility/Service Population:** Survivors of domestic and sexual violence and their children. They can house and/or help all survivors – regardless of gender or orientation, and they try to make special accommodations for survivors of human trafficking as they are able.

**Restrictions:** Located in Audrain County, but serves Monroe County (as well as Boone, Callaway, Randolph, and Montgomery Counties). Can serve males, but usually they end up housed in motel rather than shelter. For individuals seeking to stay in the transitional apartments, you need to be employed or have an income and be working towards self-sufficiency. All supportive services are still available to assist individuals in the transitional living program.

## Avenues Domestic & Sexual Violence Advocacy Services

**Phone:** 573-406-1400 | P.O. Box 284 Hannibal, MO 63401

**Website:** [www.avenueshelp.org/](http://www.avenueshelp.org/)

**Email:** [avenuesresource@sbcglobal.net](mailto:avenuesresource@sbcglobal.net)

**# of Beds:** 13 now, but 18 is full capacity (once renovations are completed).

**Length of Stay:** Length determined on a case-by-case basis. People typically stay 90 days, but we can do shorter or longer, depending on individual needs.

**Length of Program:** No official programming, but residents can access case management & advocacy available during their stay

**Services Offered:** They provide emergency shelter for survivors and their children, a 24-hour crisis line, and advocacy (within criminal justice, civil justice, emergency medical, social services, and all other systems survivors encounter in the wake of violence), crisis intervention, support groups, and problem solving. Services are free, confidential, and nonjudgmental.

**Eligibility/Service Population:** Survivors of domestic violence and sexual assault/abuse and their children. The shelter only houses women, but assist men with hotel placement and out-client services. Serves Marion, Monroe, Shelby, Ralls, Pike, Clark, Lewis, and Knox Counties.

**Restrictions:** Men cannot stay in the emergency shelter, but can be helped with placement. Located in Hannibal (Marion County), but serves Monroe County.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

[suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## Safe Passage

**Phone:** Office: 660-269-8999 | Shelter/Hotline: 660-269-8111

**Website:** <http://www.safepassagemoberly.org/>

**Email:** [spassage@sbcglobal.net](mailto:spassage@sbcglobal.net)

**# of Beds:** 11 private bedrooms, with the capacity to house up to 30 people

**Length of Stay:** Depends on your needs and housing options – could be one night or up to two years. It is considered on a case-by-case basis.

**Length of Program:** No official programming. Case manager works with individual or family on helping them achieve their goals.

**Services Offered:** Women's Shelter, Women's Support Groups, Children's Groups, Safety Planning, Individual Counseling Referrals, Legal Service Referrals, Medical Advocacy Services, Court Advocacy, and Crisis Intervention.

**Eligibility/Service Population:** Adult females and their families who have experienced domestic and/or sexual violence, minors and adults. Serves 9 counties in the area (Audrain, Boon, Chariton, Howard, Linn, Macon, Monroe, Randolph, and Shelby), but can take individuals and families from all across the country.

**Restrictions:** Located in Randolph County, but serves Monroe County.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence more recently, as they would like to serve individuals with the most immediate safety needs.

## Youth Shelters Monroe County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

**Counties served:** Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Address:** 1212 West Lombard Springfield, MO 65806

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle — St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing

and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”



**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties.

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**Address:** 301 N. Main Ave., Springfield, MO 65806

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**Address:** Confidential location, southern Missouri.

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** **New Organization.** Residential home opening Fall of 2019.

**Counties served:** Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November.

## Rainbow House

**Phone:** Children's Advocacy Center: 573-474-6600 | Children's Emergency Shelter: 573-474-3558 | Homeless Youth Program: 573-814-2797 | 1611 Towne Drive, Columbia, MO 65203

**Website:** <https://rainbowhousecolumbia.org/>

**Email:** [tjohnson@rainbowhousecolumbia.org](mailto:tjohnson@rainbowhousecolumbia.org)

**# of Beds:** Can house up to 14 children (ages 0-21) in their Children's Emergency Shelter

**Length of Stay:** About 30 days (or sometimes longer for the older kids – depending on placement needs) in the Children's Emergency Shelter.



**Length of Program:** The children have access to therapy, case management, and groups, but they also remain in school while staying at the shelter, so there is no formal programming.

**Services Offered:** Rainbow House includes a Children's Emergency Shelter (serving children from birth up to 18 years old), Regional Child Advocacy Center, and Homeless Youth Program. They offer clinical programs including therapy services and support groups within their residential settings, as well as parenting classes. They also provide case management to meet a variety of needs, and the children and families can access this service even if they are not in residential care anymore.

**Eligibility/Service Population:** They serve abused and neglected children and families in crisis.

**Restrictions:** Children's shelter residents can be 0-21 years old. Rainbow House is located in Columbia, MO but serves Boone, Cole, Cooper, Audrain, Adair, Shelby, Howard, Monroe, Callaway and Randolph Counties. It is only a level II facility, so they cannot necessarily best accommodate individuals with severe and persistent behavioral, mental, and/or physical health needs.

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

**Restrictions:** Can accept children from all counties in the state of Missouri. Child must be in state custody.

## Therapy/Counseling Monroe County

### Arthur Center Community Health – Behavioral Health

**Phone:** 573-582-1234 | 340 Kelley Parkway, Mexico, MO 65265

**Website:** <https://arthurcenter.com/services/clinic-services/behavioral-health/>

**Email:** Email form on the “Contact Us” page of their website

**Services Offered:** Behavioral health services include outpatient services such as crisis intervention, psychiatry, psychotherapy, integrated dual disorders treatment, community psychiatric rehabilitation, community support, Individual Placement and Support (IPS), case management, home health care, and supported employment. They also have community outreach and community mental health support, as well as adult and youth services. Adult services include: Wellness Connections (recovery-focused services), Community Services (individual therapy and case management in the home), Employment Services, Crisis Intervention, Outreach, and the Hope Center (a 16 bed transitional psychiatric group home that provides intensive psychiatric rehabilitation services in an Intensive Residential Treatment Setting – IRTS). Youth Services include School-based Services, Case Management, Treatment Family Home (an alternative for residential treatment that places a child with trained treatment family home parents), Outreach, Crisis Intervention, and Community Support (individual therapy and case management in the home).

**Eligibility/Service Population:** Adults and children (3+) in Audrain, Monroe, Ralls, Montgomery, and Pike Counties seeking mental health support and/or any of the services listed above.

**Restrictions:** Located in Audrain County, but serves individuals in Monroe County.

### Comprehensive Health Systems

**Phone:** 573-248-1372 | ACI Crisis Line: 800-252-9207 | 12677 Heavenly Acres Drive, New London, MO 63459

**Website:** <http://www.chsservices.net/>

**Email:** [mhurt@chsservices.net](mailto:mhurt@chsservices.net)

**Services Offered:** They offer a Community Psychiatric Rehabilitation Program (CPRP), which is a community-based option of care for people with serious mental illness. Services include intake evaluation, community support, medication management, integrated dual diagnoses treatment, and psychosocial rehabilitation.

**Eligibility/Service Population:** Adults (18+) in Ralls, Marion, Pike, Monroe, and part of Audrain counties seeking out treatment and/or support for a diagnosed severe and persistent mental health condition.

**Restrictions:** Located in Ralls County, but serves individuals in Monroe County. Individuals receiving services must have Medicaid coverage OR the ability to pay for services, and they must have an official disability diagnosis and/or a mental health diagnosis.

### The Child Center, Inc - Hannibal

**Phone:** 573-221-2256 | 8965 Hwy 36 West #2, Hannibal, MO 63401

**Website:** <https://thechildcenter.com>

**Email:** Email form available here: <https://thechildcenter.com/contact-us/>

**Services Offered:** In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children’s Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

**Eligibility/Service Population:** Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

**Restrictions:** They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

## Lighthouse Counseling Center

**Phone:** 660-269-9577 | 510 S. Morley, Moberly, MO 65270

**Website:** <http://www.thelighthouse123.com/>

**Email:** Email form available on the “Contact Us” page of the website

**Services Offered:** Individual counseling, family counseling, group therapy, couples counseling, play therapy, and trauma-focused therapies available including Trauma-Focused Cognitive Behavior Therapy (TFCBT) for children and Cognitive Processing Therapy (CPT) for adults.

**Eligibility/Service Population:** Children (as young as 6 months), teenagers and adults who are seeking mental health support. Their therapists are experienced in working with survivors of domestic violence, survivors of sexual abuse, individuals with anger management, trauma-based disorders, depression, ADHD, autism, fetal alcohol syndrome, attachment disorders, and more.

**Restrictions:** Located in Randolph County, but serves Monroe County.

## Preferred Family Healthcare Community Psychiatric Rehabilitation Center — Hannibal

**Phone:** 573-248-3811 | 4355 Paris Gravel Road, Hannibal, MO 63401

**Website:** <https://pfh.org/cprc>

**Email:** Email form available on website: <https://pfh.org/cprc>

**Services Offered:** They offer community support, crisis intervention, medication services, psychosocial rehabilitation groups, psychiatric services, counseling services, health and wellness, and employment support for individuals with serious mental illness, so they can remain in the community and maintain a high quality of life.

**Eligibility/Service Population:** Adolescents and adults with serious mental illness seeking mental health support.

**Restrictions:** It’s located in Hannibal, MO (Marion County), but serves individuals from Marion, Lewis, Pike, Ralls, Clark, Monroe, and Shelby counties.

## Substance Abuse Treatment Monroe County

### The Crossroads Program

**Phone:** 573-256-8020 **Website:** [www.thecrossroadsprogram.com](http://www.thecrossroadsprogram.com)

**Address:** 3605 South Providence Road, Suite 6, Columbia, MO 65203

**Email:** [info@thecrossroadsprogram.com](mailto:info@thecrossroadsprogram.com)

**Services Offered:** They offer free consultations, free assessments, intensive outpatient services and rehab, an 8-week aftercare program for individuals who successfully complete the intensive outpatient program, individual substance abuse counseling, a variety of 12-step peer support groups designed specifically for teens and young adults, parental support groups, in-school support groups, and intervention programs in schools.

**Eligibility/Service Population:** Teens and young adults seeking rehabilitation/recovery from drug and alcohol dependency. Support available to parents, as well. Serves: Audrain, Boone, Callaway, Camden, Chariton, Cole, Cooper, Howard, Maries, Miller, Monroe, Moniteau, Osage, and Randolph Counties.

**Restrictions:** Located in Boone County, but serves youth from Monroe County.

### Turning Point Recovery Centers – Hannibal

**Phone:** 573-248-1196 | 146 Communications Drive, Hannibal, MO 63401

**Website:** <http://turningpointrc.org/>

**Email:** Email form available on the “Contact” Page of their website.

**Services Offered:** They offer intensive outpatient services including SATOP, counseling by appointment, and a variety of recovery groups that run from 9 a.m. through 8 p.m. almost every weekday. They also offer intensive inpatient care for both men and women – with length of stay varying depending on individual needs. Inpatient care is highly structured and involves individual therapy, group therapy, 12-step groups, and family groups once a week.

**Eligibility/Service Population:** Adults (18 and older) struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

**Restrictions:** Turning Point Recovery Center is located in Hannibal (Marion County), but serves individuals from Monroe County

### Turning Point Recovery Centers - Moberly

**Phone:** 660-269-8852 | 100 E. Rollins Street, Suite A, Moberly, MO 65270

**Website:** <http://turningpointrc.org/>

**Email:** Email form available on the “Contact” Page of their website.

**Services Offered:** They offer outpatient services including SATOP, counseling by appointment, and a variety of recovery groups. Group times: Tuesdays 5-7 p.m., Thursdays 12-2 p.m. and 5-7 p.m., and Fridays 10 a.m. – 12 p.m.

**Eligibility/Service Population:** Adults struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

**Restrictions:** Outpatient services located in Moberly (Randolph County), but serves individuals from Monroe County. The only Turning Point location with in-patient services is located in Hannibal (Marion County), but serves individuals from Monroe County and they can get a referral from the Moberly location.

## Preferred Family Healthcare — Hannibal

**Phone:** 573-248-3080 | 4355 Paris Gravel Rd, Hannibal, MO 63401

**Website:** <http://pfh.org/>

**Email:** Email form offered on the specific location's "Contact Information" pages of website

**Services Offered:** They have a 30-day adult residential treatment program with a 25-bed capacity. The program involves intensive support during detox, individual counseling, and working with a case manager to set goals and get referrals to other necessary resources. They also just started a new Opioid Detox Program with more specialized services for people struggling with opioid addiction. They have adult and youth outpatient services including access to a counselor and case manager, support groups (NA and AA on site once a week and transportation to off-site meetings), Peer Specialists, CSTAR, and SATOP. In addition, they have a 90-day residential program for adolescents (ages 12-17) struggling with addiction. The program is very structured and includes going to school while in treatment, individual meetings with a counselor and case manager, support groups, peer support, and visits with on-site nurses.

**Eligibility/Service Population:** Anyone seeking treatment for substance use or abuse, ages 12 and older.

**Restrictions:** Located in Marion County, but serves individuals from Monroe County.

## Preferred Family Healthcare — Moberly

**Phone:** 660-263-1113 | 1715 South Morley Street Suite A, Moberly, MO 65270

**Website:** [http://pfh.org](http://pfh.org/)

**Email:** n/a

**Services Offered:** Substance abuse rehabilitation services including: outpatient, intensive outpatient treatment, regular outpatient treatment, and computerized treatment. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT) and Dialectical Behavior Therapy (DBT). Trauma counseling is only available on Wednesdays, but Substance Abuse Counseling is available Monday – Thursday.

**Eligibility/Service Population:** Adults (18+) struggling with substance abuse.

**Restrictions:** Located in Randolph County, but serves individuals from Monroe County.

## ESCAPE Alcohol and Drug Counseling Center

**Phone:** 660-263-7552 | 501 N. Ault St, Moberly, MO 65270

**Website:** <http://www.escapealcoholdrugs.com/>

**Email:** [jerry@satop.net](mailto:jerry@satop.net)

**Services Offered:** Substance abuse rehabilitation services including: Substance Abuse Traffic Offenders Program (SATOP) for individuals who receive an alcohol or drug-related traffic offense, Required Educational Assessment and Community Treatment (REACT) for felony drug offenders, Clinical Intervention Program including outpatient rehabilitation, and group and

individual therapy. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), and Rational Emotive Behavioral Therapy (REBT).

**Eligibility/Service Population:** Adults (18+) struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs. Located in Randolph County, but serves individuals from Monroe County.



## Drop-In Services Monroe County

### Douglass Community Services

**Phone:** 573-221-3892 | Toll-Free: 800-530-5016 | 711 Grand Ave, Hannibal, MO 63401

**Website:** <http://www.douglassonline.org/>

**Email:** Email Form available at <http://www.douglassonline.org/contact-us/>

**Services Offered:** They are a faith-based nonprofit with the mission to bring people of different races, religions and walks of life together to address problems associated with prejudice and poverty in the community. They sponsor programs Head Start and Early Head Start; Kids in Motion and Teens in Motion (a service learning training program for at risk youth ages 12-15); Community Support Services (including Hannibal Board of Public Works, MO Housing Trust Fund Emergency Assistance Grant funding, Homeless Prevention Grant funding, Emergency Utility Assistance, Emergency Food Pantry, Monthly USDA Food, Douglass Clothing Store, and Adopt-A-Family Christmas Program); Court Appointed Special Advocates (to advocate for the best interests of abused and neglected children in courtrooms and communities); Community Outreach Initiatives (including USDA Senior Food, Marine Corps Reserve Toys for Tots, School Supply Drive, USDA Summer Lunch Program, Missouri Property Tax Credit, and Volunteer Opportunities); and Show Me Healthy Relationships (a series of relationship classes for couples and singles).

**Eligibility/Service Population:** Individuals and families in Marion, Ralls, Monroe, Lewis, Pike, Shelby, Macon and Randolph Counties experiencing poverty who are seeking any of the abovementioned services or any other assistance due to problems with day-to-day crises.

**Restrictions:** Some programs have income eligibility requirements that must be met in order to qualify for services. Utilities assistance and rent assistance are only available to clients once in a 12-month period of time. Food pantry services are only available once every two months to families in need who have completed an application and provided identification. Located in Marion County, but serves individuals in Monroe County.

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and

technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

## North East Community Action Corporation (N.E.C.A.C.)

**Phone:** 660-327-4110 | 314 N. Washington, Paris, MO, 65275

**Website:** <https://necac.org/>

**Email:** N/A

**Services Offered:** They offer outreach, community programs, energy assistance, housing assistance, in-home service, weatherizing/rehabilitating, life skills (budgeting, credit counseling, homeownership, and pre-employment), and case management/family support.

**Eligibility/Service Population:** Low-income individuals and families seeking assistance.

**Restrictions:** Specific income requirements vary per service and by family size.

## Food Pantries Monroe County

### Faith Walk Ministry Food Pantry

**Phone:** 660-327-5627 (Head Food Pantry Coordinator: Darla McClain)

**Address:** Food Pantry: 25555 Highway 24, Paris, MO 65275

**Services Offered:** Distribution on the 1<sup>st</sup> Tuesday of the month: Distribution from 9 a.m. – 12 p.m. for individuals, and families sizes 3, 9, 10, 11; Distribution from 1 p.m. – 4 for families of 2, 4, 6, 5, and 7. The volunteers try to be as accommodating as possible if a family can't make it at their particular time slot, and people can arrange to have someone else pick up food for them.

**Restrictions:** This food pantry is income-based, so individuals need to bring proof of income and address, as well as a photo ID. Anyone in the household who is above 18 years of age must also bring proof of income, address, and a photo ID.

### Monroe City Food Pantry

**Phone:** 573-735-4282 (Head Food Pantry Coordinator: Bree Vollrath)

**Address:** 101 South Washington Street, Monroe City, MO 63456

**Services Offered:** Distribution on the Friday after the 3<sup>rd</sup> Thursday from 9 a.m. to 1 p.m.

**Restrictions:** Individuals need to bring social security card, proof of residency, and photo ID.

## Employment Services Monroe County

### Arthur Center Community Health — Supported Employment (IPS)

**Phone:** 573-582-1234 x2460 | 340 Kelley Parkway, Mexico, MO 65265

**Website:** <https://arthurcenter.com/services/adult-services/employment-services/>

**Email:** Email form on the “Contact Us” page of their website

**Services Offered:** They work with individuals, organizations, and The Missouri Division of Vocational Rehabilitation to help people with a mental illness find and keep jobs. Supported Employment Services include: staff assistance with a “Benefits Plan” to help the client understand how employment will impact their current benefits, an “Employment Plan” which includes the kind of work the client is seeking and what supports are necessary for a successful transition, assistance with developing a professional resume, interview preparation, introduction to prospective employment opportunities, and support for client and employer to ensure successful employment in the community.

**Eligibility/Service Population:** Adults (18+) from Audrain, Callaway, Monroe, Montgomery, Pike, and Ralls Counties with mental health diagnoses who are seeking supported employment.

**Restrictions:** Located in Audrain County, but serves individuals in Monroe County.

### Gamm Incorporated

**Phone:** 660-213-3221 | P.O. Box 49, 103 South 3<sup>rd</sup> Street, LaBelle, MO 63447

**Website:** <http://www.gamminc.org/>

**Email:** Email form available on the “Contact Us” page of the website

**Services Offered:** They provide services to help enhance employability including assistance securing and keeping employment, vocational assessment, job training, computer skills training, financial assistance for technical education tuition, resume assistance, AEL/GED Adult Education and Literacy Classes, career counseling, and referral services in their 15-county service area.

**Eligibility/Service Population:** Adults and youth (ages 16 and older) in Northeast Missouri seeking assistance with any of the employment services listed above. Gamm Incorporated serves the following counties: Lewis, Knox, Clark, Scotland, Adair, Schuyler, Monroe, Shelby, Putnam, Sullivan, Pike, Ralls, Marion, Randolph, and Macon.

**Restrictions:** Located in Lewis County, but serves Monroe County. Some of the services have specific eligibility requirements in order to receive them.

### Missouri Job Center — Hannibal

**Phone:** 573-248-2520 | Toll-Free: 1-88-728-5627 | 203 North Sixth Street, Hannibal, MO 63401

**Website:** <https://jobs.mo.gov/career-centers>

**Email:** [Hannibal@ded.mo.gov](mailto:Hannibal@ded.mo.gov)

**Services Offered:** They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They

have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

**Eligibility/Service Population:** Anyone 14 and older seeking employment assistance in any of the above categories.

**Restrictions:** Some services are income-based and only open to those who meet income guidelines. Located in Hannibal (Marion County), but serves Monroe County.

## Missouri Job Center — Mexico Missouri

**Phone:** 573-581-2661 | 109 E. Promenade Street, Mexico, MO, 65265

**Website:** <https://jobs.mo.gov/career-centers>

**Email:** n/a

**Services Offered:** They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

**Eligibility/Service Population:** Anyone 14 and older seeking employment assistance in any of the above categories.

**Restrictions:** Some services are income-based and only open to those who meet income guidelines. Located in Mexico (Audrain County), but serves Monroe County.

## Legal Services Monroe County

### Catholic Charities of Central and Northern Missouri

**Phone:** 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

**Services Offered:** Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

**Eligibility/Service Population:** U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

**Restrictions:** Free of charge for refugees/asylees, sliding fee scale for immigrants  
**Required Documentation for Services:** Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

### The Child Center, Inc - Hannibal

**Phone:** 573-221-2256 | 8965 Hwy 36 West #2, Hannibal, MO 63401

**Website:** <https://thechildcenter.com>

**Email:** Email form available here: <https://thechildcenter.com/contact-us/>

**Services Offered:** In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

**Eligibility/Service Population:** Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

**Restrictions:** They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

### Legal Services of Eastern Missouri — Hannibal

**Phone:** Hannibal Office (801 Broadway #200, 63401): 573-248-1111 & 800-444-0514 |

Main Office (4232 Forest Park Ave, St. Louis, MO 63108): 314-534-4200 & 800-444-0514 |

**Website:** <https://lsem.org/hannibal-branch-office/>

**Email:** Email form available on “Contact Us” page of website

**Services Offered:** Free civil legal assistance, advice and information for low-income and/or elderly individuals. Services at the Hannibal office include legal assistance on the following matters: Consumer Law, Collection/Consumer Fraud, Unfair Debt Collection, Housing (Landlord-tenant issues, beneficiary deeds), Benefits such as Medicare/Medicaid/SSI/other assistance programs, Family Law with adult or child abuse involved, Guardianships, Durable Power of Attorney for healthcare or general purposes, and Certain Employment/Unemployment matters. Information and training services are also offered and are free and open to the public. Interpreters are available for the hearing impaired and accessibility accommodations are available as needed.

**Eligibility/Service Population:** Serves low-income and elderly individuals seeking civil legal assistance in the following counties: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, and Shelby.

**Restrictions:** Closest office is located in Hannibal, MO (Marion County), but serves Monroe County. Clients must meet financial eligibility based on household incomes or meet other qualifications for consultation or representation.

## The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer’s name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims’ Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims’ Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)



**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Address:** P.O. Box 1409, Jefferson City, MO 65102

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email "hotline".

## Language Access/ Translation Services Monroe County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Address:** 2502 W Ash St, Columbia, MO 65203

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teleguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services Monroe County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Arthur Center ACI Hotline

**Phone:** 800-833-2064

**Website:** <https://arthurcenter.com/contact-us/>

**Email:** Email form on the “Contact Us” page of website (linked above)

**Services Offered:** 24-hour hotline offering crisis intervention and mental health support.

**Eligibility/Service Population:** Anyone from Audrain, Callaway, Monroe, Montgomery, Pike, and Ralls Counties seeking mental health support and/or crisis intervention.

**Restrictions:** None

### Audrain County Crisis Intervention Services, INC (ACCIS)

**Phone:** 1-800-246-2280

**Website:** <http://audraincountycrisis.org/>

**Email:** N/A

**Services Offered:** 24/7 hotline offering crisis intervention, information, support, as well as referrals to space in shelter and other case management needs.

**Eligibility/Service Population:** Survivors of domestic and/or sexual violence

**Restrictions:** Shelter associated with this hotline is located in Audrain County, but serves individuals in Monroe County.

### Avenues Domestic & Sexual Violence Hotline

**Phone:** 800-678-7713

**Website:** [www.avenueshelp.org](http://www.avenueshelp.org)

**Email:** n/a

**Services Offered:** 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

**Eligibility/Service Population:** Survivors of domestic violence and sexual assault/abuse.

**Restrictions:** Shelter associated with this hotline is located in Marion County, but serves individuals in Monroe County.

## DeafLEAD — Formerly the LEAD INSTITUTE

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

## Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:**

[www.thehotline.org](http://www.thehotline.org)

**Address:** (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Address:** (Services likely accessed through call line only, No address provided)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

**Address:** (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** N/A

## Safe Passage

**Phone:** 660-269-8999

**Website:** <http://www.safepassagemoberly.org/>

**Email:** spassage@sbcglobal.net

**Services Offered:** 24-hour hotline and crisis intervention. Survivors can get connected to emergency shelter (if space available), referrals to other services, and other Safe Passage services.

**Eligibility/Service Population:** Individuals and families who have experienced domestic and/or sexual violence.

**Restrictions:** Shelter associated with this hotline is located in located in Randolph County, but serves individuals in Monroe County.

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 **Website:** <https://www.translifeline.org/>

**Address:** (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.



**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** **NOT 24 hour** –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

**Email:** info@thetrevorproject.org

**Address:** ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training Monroe County

### Central Missouri Stop Human Trafficking Coalition \*

**Phone:** 866-590-5959 | 601 Business Loop 70 W, Suite 134-F, Columbia MO 65203

**Website:** <http://www.stophumantraffickingmo.com>

**Email:** [help@stophumantraffickingmo.com](mailto:help@stophumantraffickingmo.com)

**Services Offered:** They are a coalition with the mission to end and prevent forced labor and sexual exploitation of children, women, and men. Through advocacy, active engagement in community collaboration and education, the coalition seeks to identify victims, expose traffickers and users, promote exploitation-free practices and support survivors of human trafficking on their journey towards wholeness. They raise awareness of trafficking and support local survivors in Central Missouri. They also have a toll free number that survivors, service providers, and community members can call for resources and/or support.

**Eligibility/Service Population:** They seek to raise awareness in Central MO, support survivors of trafficking and have coalition meetings open to anyone. No eligibility requirements.

**Restrictions:** Located in Columbia, MO, but it's the closest known coalition to Monroe County.

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** [organizer@mocate.org](mailto:organizer@mocate.org)

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students,

health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

**Human Trafficking Prevention Programming Monroe County**