

Contents (Press CTRL+ Click to Access)

Shelters Phelps County	1
Youth Shelters Phelps County	6
Therapy/Counseling Phelps County	11
Substance Abuse Treatment Phelps County	15
Drop-In Services Phelps County.....	16
Food Pantries Phelps County	19
Employment Services Phelps County	21
Legal Services Phelps County	24
Language Access/ Translation Services Phelps County	28
24 Hour Hotline Services Phelps County	31
Human Trafficking Education and Awareness/Training Phelps County.....	34
Human Trafficking Prevention Programming Phelps County.....	36

Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters Phelps County

Esther's House

Phone: 573-646-3293

Address: PO Box 984 Belle, MO 65013

Services offered: Faith Based Residential Program

Eligibility/Service Population: For Women ages 18 - 50, Struggling with Controlling Issues such as Alcohol and Drug Addictions, Depression, Self-Harm and Aftermath of Physical and Sexual Abuse

Restrictions: Faith Based Residential Program. Serves 8 county area: Crawford, Camden, Gasconade, Laclede, Maries, Miller, Phelps, Pulaski. Located in Belle, MO.

GENESIS

Phone: Office: 573-774-4040 | Hotline: 573-774-2628 OR 877-774-2628 | Text Line: 573-433-4631 |

Website: www.goodsam-genesis.org/genesis4529239944

Address: P.O. Box 4177, Waynesville, MO 65583

Email: Shelter Manager (Patricia Fair-Barnes): genesismanager@embarqmail.com

of Beds: About 40 (depending on layout of the rooms)

Length of Stay: Length of stay is determined on a case-by-case basis, but typically around 30 days.

Length of Program: No official programming outside of services listed below.

Services Offered: They offer a safe space for survivors of domestic and sexual violence and provide a pathway towards self-sufficiency and empowerment. Their services include: a 24-hour crisis line, temporary safe shelter, education on domestic and sexual violence, safety planning, support groups, individual therapy, case management, limited transportation, and legal advocacy including obtaining protection orders, stalking orders, and accompanying clients to court. They also have a rural advocate who travels to rural areas of Pulaski County to help folks access services they might not otherwise be able to access. Additionally, they offer Telehealth therapy sessions on a safe, confidential online platform to individuals who are no longer in their residential facility and/or cannot travel to receive sessions on-site. Any survivor across the state of Missouri can access these remote therapy sessions, even if the individual never stayed in Genesis' shelter.

Eligibility/Service Population: Survivors of domestic violence, sexual violence, sex trafficking and/or stalking in need of shelter, mental health support, or any of the other services listed above. They can serve survivors of any gender, as well as their children.

Restrictions: Located in Pulaski County, but serves individuals in Dent County or any other survivor across the state of Missouri in need of these services who can travel to Genesis. They are not equipped to house someone who is actively using any substances, but can offer referrals to those in need of substance use treatment. Typically, they prefer to do face-to-face assessments (which can be done from 8 a.m. to 5 p.m. on week days, but can also be arranged outside those time frames on an as needed basis); intake and admission can be done shortly after. Folks hoping to stay in the shelter who live outside Pulaski County must find transportation to the shelter, but individuals can access therapy services remotely from anywhere across the state.

Geneva House

Phone: 573-762-9931

Address: 180 Highway T Newburg, MO 65550

Services offered: Men Only Homeless Shelter • Winter Months Only (October - April/May)

Eligibility/Service Population: Men experiencing homelessness.

Restrictions: Serves 8 county area. Crawford, Camden, Gasconade, Laclede, Maries, Miller, Phelps, Pulaski.

Great Circle Women's Crisis Center

Phone: Women's Crisis Center (Doniphan): 573-996-5817 | Hotline 800-681-1419 | Call Center: 844-424-3577

Website: www.greatcircle.org

Email: n/a

of Beds: about 22 beds

Length of Stay: Up to 30 Days

Length of Program: No official programming other than the services listed below.

Services Offered: They have a 24-hour hotline and an emergency shelter for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness. They also offer intensive case management and therapeutic services.

Eligibility/Service Population: Women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Restrictions: Women's Crisis Center is only available in Doniphan (Ripley County), but serves individuals from Phelps County and can be referred through the hotline or the St. James Great Circle Location.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

The Rolla Mission

Phone: (573) 308-5474

Address: 708 N. Main Street, Rolla, MO 65401 (*Entrance on 8th Street*)

Website: <https://www.therollamission.org/>

Email: therollamission@gmail.com

Length of Stay: Emergency overnight stay November 1st through March 31st

Services Offered: Emergency overnight shelter Nov-March, Free laundry, shower, meals, referral to resources, playroom for kids, access to computer/ internet for online job applications, education access, and housing searches. Couches and chairs to rest.

Restrictions: Hours M-TR 8-6pm, F-Sun 8-2pm.

Russell House (Phelps County Family Crisis Services, Inc.)

Phone: Main Office: 573-364-0579 | 24-Hour DV Crisis Line: 1-800-998-8340 | 24-Hour SV Crisis Line: 1-888-570-3703 | **Website:** <https://pcfcs.org/>

Address: P.O. Box 2259, Rolla, MO 65402

Email: contact@russellhouse.info

of Beds: 54 beds

Length of Stay: This is determined on a case-by-case basis and is a client-driven decision. (Average length of stay around 45 days)

Length of Program: No official program other than case management and services listed below. Non-residential services available as long as client needs/wants.

Services Offered: Russell House serves victims of domestic and sexual violence and their children. Russell House has outreach offices in Phelps, Dent, Crawford, and Maries Counties, however, a victim does not need to reside in one of those counties to receive services. Services are available regardless of gender and are available to both residents of the shelter and those who do not reside at the shelter. Russell House provides: an accessible emergency shelter, court/legal advocacy, crisis intervention- including a 24-hour crisis line, emergency safety planning, hospital/medical advocacy, primary prevention, counseling and support groups for adults and children, Children's Program, Language Line, transportation, and community referrals. Russell House also conducts batterer's intervention groups, trainings, and outreach.

Eligibility/Service Population: All services are confidential and at no cost to victims of domestic and sexual violence and their children.

Restrictions: Located in Phelps County.

*See Drop In Services in Maries, Dent, and Crawford county guides for County Outreach Offices

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Phelps County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle – St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy

(individual, group, and family therapy including modalities such as EMDR, DBT, TF-CBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services – Children’s Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state’s custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN’S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling Phelps County

Benton Street Counseling, LLC

Phone: Main: 573-433-2833 | **Website:** <https://www.bstcounseling.com/>

Address: Waynesville Office: 119 N. Benton Street, Waynesville, MO 65583 |

Rolla Branch: 1030 Kingshighway, Rolla, MO 65401 |

Email: info@bstcounseling.com

Services Offered: They are a group of experienced therapists assisting individuals in exploring core issues and moving toward a healthy, fulfilling life. They offer individual, couples, family, and group therapy sessions to children, adolescents, adults and elders. Their treatment areas of expertise are quite expansive and cover most major mental health diagnoses, as well as issues that arise in the wake of complex trauma (See link for more details:

<https://www.bstcounseling.com/specialties/>). They also specialize in working with LGBTQ* individuals, as well as people with disabilities, veterans and active military, and women.

Eligibility/Service Population: Children, adolescents, adults, elders, couples, and families seeking mental health support listed above.

Restrictions: The main office is located in Pulaski County and the Rolla branch is located in Phelps County, but both offices can serve individuals from Phelps County or anyone in the surrounding counties. Sessions cost an average of \$240-280, but they accept most major insurances and self-pay.

Branum Consultation Services

Phone: 636-384-0540 **Website:** <https://branumconsultation.com/>

Address: 697 Route B, Unit B, St. James, MO 65559

Email: branumkd@gmail.com

Services Offered: They offer therapy for individuals, couples, and families. Treatment specialization includes: Educational Diagnostic Services, Home School Support, Play Therapy, Child Parent Relational Training, Couples and Family Counseling, and Career Help and Coaching. Another service they offer is The Resource Room, which is a center dedicated to raising awareness of the needs of special needs and at-risk residents through seminars, therapeutic groups, child/parent relational therapy and training, filial therapy and related modalities, and/or anything else the clients need. They can also offer individual therapy, psychoeducational support and/or child/parent relational training as a Virtual Therapy Session, so individuals do not have to travel to the office to receive those services. Appointments can be booked online.

Eligibility/Service Population: Individuals, couples, and/or families seeking any of the mental health resources or support mentioned above.

Restrictions: Because the main therapist is also a full-time educator, he cannot do in-person sessions during the week and has to schedule all in-office appointments on the weekends. However, he can schedule virtual therapy sessions during the week, as needed. Sessions cost \$80 an hour, but they accept most insurances, cash, check, all major credit cards, as well as Venmo and Paypal. They do their level best to find a way to accept all clients that need assistance.

Compass Health, Inc. (Pathways Behavioral Healthcare) – Rolla

Phone: 573-364-7551 | 844-853-8937 | 1450 E 10th Street, PO Box 921, Rolla, MO 65402

Website: <https://compasshealthnetwork.org/location/rolla/>

Email: Email form available on the “Contact Us” page of their website.

Services Offered: They offer substance use disorder outpatient treatment services for adolescents and adults, as well as a series of behavioral health services including counseling for children and adults, psychiatry for children and adults, and psychological assessment/testing for children and adults. They also offer a variety of psychology services, specialized care for both children and adults with chronic behavioral health conditions, and they have a partnership with Royal Oak Hospital in case there is a need for hospitalization and/or inpatient care.

Eligibility/Service Population: Children and adults seeking mental health services described above.

Restrictions: None

GENESIS – Good Samaritan of the Ozarks

Phone: Office: 573-774-4040 | Hotline: 573-774-2628 OR 877-774-2628 | Text Line: 573-433-4631 |

Website: www.goodsam-genesis.org/genesis4529239944

Address: P.O. Box 4177, Waynesville, MO 65583

Email: Program Manager: genesisadvocatea@gmail.com

Services Offered: They offer a safe space for survivors of domestic and sexual violence and provide a pathway towards self-sufficiency and empowerment. Their services include: a 24-hour crisis line, temporary safe shelter, education on domestic and sexual violence, safety planning, support groups, individual therapy, case management, limited transportation, and legal advocacy including obtaining protection orders, stalking orders, and accompanying clients to court. They also have a rural advocate who travels to rural areas of Pulaski County to help folks access services they might not otherwise be able to access. Additionally, they offer Telehealth therapy sessions on a safe, confidential online platform to individuals who are no longer in their residential facility and/or cannot travel to receive sessions on-site. Any survivor across the state of Missouri can access these remote therapy sessions, even if the individual never stayed in Genesis’ shelter.

Eligibility/Service Population: Survivors of domestic violence, sexual violence, sex trafficking and/or stalking in need of shelter, mental health support, or any of the other services listed above. They can serve survivors of any gender, as well as their children.

Restrictions: Located in Pulaski County, but serves individuals in surrounding counties or any other survivor across the state of Missouri in need of these services.

Great Circle – St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 | 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

Services Offered: They offer a variety of therapeutic services to children and families experiencing a variety of crises and/or seeking mental health support for a variety of reasons. They offer therapeutic residential services (detailed above in Youth Shelters section), as well as therapy for individuals, families, and groups. They partner with Telehealth, so they are able to do remote therapy sessions as needed. They offer camps, education, therapy, and respite care for individuals with autism. They offer intensive outpatient programming for individuals who struggle with suicidal ideation and self-harm, as well as other intensive outpatient services and a partial hospitalization program. They also offer education services and home/community based services including child abuse prevention programming, counseling and psychological services, day care at the creative play learning center, school based support services, foster parent training, foster care management, therapeutic foster care, in-home family support, aftercare, intensive in-home services, intensive family intervention services, intensive family reunification services, and transitional youth services. They also offer parenting support including parent education, early assessment and intervention services for outcomes, and Project THRIVE, as well as training and workshops including Empowering Parents, PAUSE Parenting, and Parent Aide and Assistance Services.

Eligibility/Service Population: Children and families seeking any of the services described above.

Restrictions: None

New Hope Connections

Phone: 833-338-4673 | 103 W. Tenth St., Rolla, MO 65401

Website: <https://hopeconnections.com/>

Email: marta@hopeconnections.com

Services Offered: They provide evidence-based therapeutic services for individuals, families, groups, and couples in a compassionate, warm, and judgment-free zone. Their specialized treatments focus on learning disabilities and developmental disorders, attention deficit hyperactivity disorder (ADHD), eating disorders, self-harm behaviors, anxiety, depression, mood disorders, obsessive compulsive disorder (OCD), dementia and memory impairments, post-traumatic stress disorder (PTSD), personality disorders, behavior and conduct disorders, psychotic disorders, and bipolar disorder. They also offer family counseling services including: play therapy, Eye Movement Desensitization Reprocessing (EMDR) therapy, substance abuse/addictions/compulsive behavior groups, fostering/parenting/adopting related therapy services, child and adolescent behavioral counseling, marriage/family/relationship counseling, sex offender counseling, counseling for survivors of sexual violence, stress management and relaxation, parent education and training, grief counseling, supervised visitations, and anger management.

Eligibility/Service Population: Children, youth, adults, and families seeking any of the therapeutic services listed above.

Restrictions: They accept the following insurance: Blue Cross Blue Shield, Aetna Better Health, Missouri Care, Home State, Healthlink, Medicaid, Tri-Care, Anthem, Optum, and Aetna. Cash payments are also accepted and the rate ranges from \$25-\$90 per session, but reduced fares are available on a case-by-case basis.

Southeast Missouri Behavioral Health - Rolla

Phone: 573-364-8511 | 1051 Kingshighway, Suite 5, Rolla, MO 65401

Website: <https://semobh.org/>

Email: cjohnson@semobh.org

Services Offered: They offer a variety of substance use disorder treatment services including, CSTAR Program, Outpatient Community Based Counseling Services, CPRP Program, Primary Recovery Stabilization Program, Family Therapy Program, Medication Assisted Treatment, and Community Support Services (including AA, NA, as well as services to assist with supportive/stable housing, employment/education, social connectedness, legal issues, medical health, and mental health). Their outpatient counseling services program provides psychosocial assessment and mental health evaluation, as well as individual, couples, family, and group sessions arranged according to a personalized treatment plan. Their counseling services are given in conjunction with substance use treatments and also cover topics such as stress related issues, grief, behavioral issues, marriage, divorce, abuse, and other mental health issues.

Eligibility/Service Population: Individuals and families dealing with substance use disorders and co-occurring mental health diagnoses.

Restrictions: Unknown

Substance Abuse Treatment Phelps County

Compass Health, Inc. (Pathways Behavioral Healthcare) – Rolla

Phone: 844-853-8937 | 1450 E 10th Street, PO Box 921, Rolla, MO 65402

Website: <https://compasshealthnetwork.org/location/rolla/>

Email: Email form available on the “Contact Us” page of their website.

Services Offered: They offer a series of behavioral health services including counseling for children and adults, psychiatry for children and adults, and psychological assessment/testing for children and adults. They also offer substance use disorder outpatient treatment services for adolescents and adults including early intervention for adults, support groups for adults, an adolescent substance use disorder program called “Navig8,” and Substance Awareness Traffic Offender Program (SATOP). In addition, they have residential services for adults and adolescents in a safe, comfortable, and healthy environment that include: comprehensive assessment, co-occurring mental health services, and psychiatry including medication-assisted treatment.

Eligibility/Service Population: Adolescents (12-17) and adults seeking substance use disorder treatment services described above.

Restrictions: Co-ed inpatient facilities are located in Warrensburg (Johnson County), Clinton (Henry County), and Linn Creek (Camden County). Female-only inpatient facility is located in Columbia (Boone County) and can accommodate pregnant women and women with kids. Adolescents inpatient facilities are located in Clinton (Henry County) and Rolla (Phelps County). Each of these inpatient facilities can take referrals from any of the Compass Health Offices, so long as the individual is able/willing to get transportation to the facility.

Southeast Missouri Behavioral Health - Rolla

Phone: 573-364-8511 | 1051 Kingshighway, Suite 5, Rolla, MO 65401

Website: <https://semobh.org/>

Email: cjohnson@semobh.org

Services Offered: They offer a variety of substance use disorder treatment services including, CSTAR Program, Outpatient Community Based Counseling Services, CPRP Program, Primary Recovery Stabilization Program, Family Therapy Program, Medication Assisted Treatment, and Community Support Services (including AA, NA, as well as services to assist with supportive/stable housing, employment/education, social connectedness, legal issues, medical health, and mental health). Their outpatient counseling services program provides psychosocial assessment and mental health evaluation, as well as individual, couples, family, and group sessions arranged according to a personalized treatment plan. Their counseling services are given in conjunction with substance use treatments and also cover topics such as stress related issues, grief, behavioral issues, marriage, divorce, abuse, and other mental health issues.

Eligibility/Service Population: Individuals and families dealing with substance use disorders and co-occurring mental health diagnoses.

Restrictions: Unknown

Drop-In Services Phelps County

The Community Partnership — Rolla

Phone: Main: 573-368-2849 | Resale Shop: 573-426-5923

Website: <https://www.thecommunitypartnership.org/>

Address: Main: 1101 Hauck Drive, Rolla, MO 65401 | Resale Shop: 2100 N. Bishop Ave, Rolla

Email: info@thecommunitypartnership.org

Services Offered: They serve children, youth, and families through a variety of programs in the primary areas of foster care, pregnant and parenting youth, childhood disability, and early education. Their Early Childhood Program is designed to help prepare and support children and the individuals who care for them with services including: Resources/Technical Assistance/Training for service providers in their area, onsite visits with qualifying programs, and group training opportunities for service providers. Their Capable Kids and Families® Program provides supports to help families access the resources needed to care for their child with a developmental delay and/or a disability; program components include: home visits, developmental therapy equipment loan program, playroom with adaptive equipment, networking opportunities and playgroups, family events, resource materials, referrals and connections to other community services, Friendship Circles (school-based program), PE for All Kids (school-based program), and Camp Capable. [This program is only available to Phelps County residents until age 12 and all other service area County residents until the age of 3.] Their Youth Development Program provides services and education to help youth become knowledgeable, successful, and independent adults; program components include: PLUS 1 (providing education and support to pregnant and parenting teens and young adults), PLUS 1 Mentoring (matching PLUS 1 participants with a community volunteer mentor), Chafee Independent Living Program (providing life skills training, support and financial assistance to teens in foster care), Personal Responsibility Education (providing a comprehensive, evidence-based sex education class to foster youth clients), Foster Parent Support (providing resources, support and appreciation events to foster parents and caseworkers in the MO Children's Division 25th Circuit), and Linking Hearts Event (annual event each September that brings together children who are eligible for adoption and individuals interested in adoption in a fun, relaxed, carnival atmosphere). They also have a Resale Shop filled with an eclectic collection of new and used household goods, clothing, furniture, and other treasures. It's open for business Monday – Saturday from 10 a.m. to 6 p.m.

Eligibility/Service Population: Children, youth, and families in need of any of the abovementioned services. Serves Crawford, Dent, Maries, Phelps, and Pulaski Counties.

Restrictions: Located in Phelps County, but serves individuals in Phelps County. Capable Kids and Families® program only available to Phelps County residents until the age of 12 and all other service area County residents until the age of 3.

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial

assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

Missouri Ozarks Community Action

Phone: Central Office: 573-765-3263 | Toll-Free: 1-800-876-3264 | Community Services: 573-765-3625 | Energy Assistance: 573-765-0026 | Housing: 573-765-5624 | Head Start: 573-765-0021 | Weatherization: 573-765-5624 | MOCA Central Office 306 S. Pine St., Richland, MO

Website: <http://www.mocaonline.org/>

Email: communityservices@mocacaa.org

Services Offered: They offer intensive case management and community services to low-income community members including assistance with transportation, housing, education, weatherization, Head Start, and the Low Income Home Energy Assistance Program (Liheap). They offer a variety of life skills classes and groups including certification support, computer training, HiSet/GED Support, Building Strong Families, Disaster Prep Training, Financial Literacy, Getting Ahead, Step Up to Leadership, and Community Gardening.

Eligibility/Service Population: Individuals and families living in poverty and seeking any of the services listed above.

Restrictions: Located in Richmond, MO, but serves individuals in Camden, Laclede, Pulaski, Gasconade, Crawford, Maries, Miller, and Phelps Counties.

Lifeline Pregnancy Care Center

Phone: 573-885-3040 | 201 Lucia Ave, Cuba, MO 65453

Website: <https://lifelinepcc.com/>

Email: lifelinepcc@yahoo.com

Services Offered: They offer pregnancy tests, ultra sounds, care counseling, facts on pregnancy and fetal development, abortion education, STI and sexual health information, community referrals, small support groups, parenting classes, and maternity/baby clothes – all free of charge.

Eligibility/Service Population: Pregnant individuals seeking pre-natal services and care.

Restrictions: Located in Crawford County, but serves individuals from Crawford, Gasconade, and Phelps Counties.

Pregnancy Resource Center – Rolla

Phone: 573-368-5700 | Text Line: 573-873-6757 | 1210 E Missouri 72, Rolla, MO 65401

Website: <https://prcrolla.com/>

Email: info@prcrolla.com

Services Offered: They offer non-judgmental and confidential services including pregnancy testing, ultrasounds, pregnancy options counseling (pregnancy and parenting, pregnancy and releasing for adoption, abortion procedures and information), support services (personalized care plan and referrals). They offer support services for both men and women.

Eligibility/Service Population: Individuals (from Phelps, Gasconade, Maries, and Pulaski Counties) who may be pregnant and/or supporting someone who is pregnant and seeking the services listed above.

Restrictions: Unknown

The Rolla Mission

Phone: (573) 308-5474

Address: 708 N. Main Street, Rolla, MO 65401 (*Entrance on 8th Street*)

Website: <https://www.therollamission.org/>

Email: therollamission@gmail.com

Length of Stay: Emergency overnight stay November 1st through March 31st

Services Offered: Emergency overnight shelter Nov-March, Free laundry, shower, meals, referral to resources, playroom for kids, access to computer/ internet for online job applications, education access, and housing searches. Couches and chairs to rest.

Restrictions: Hours M-TR 8-6pm, F-Sun 8-2pm.

Food Pantries Phelps County

Newburg Food Pantry

Phone: 573-762-2955

Address: First Baptist Church, 524 S. Walnut St, Newburg, MO 65550

Services Offered: Food distribution on the Saturday after the 3rd Wednesday of the month from 10 a.m. to 12 p.m.

Restrictions: Bring photo ID/Social Security cards for each family member, proof of residency (e.g. utility bill or mail with your name and current address), and bags/boxes to carry food.

Phelps County Faith Distribution, Inc.

Phone: 573-368-3040

Address: Grace Church, 12640 US Highway 63 South, Rolla, MO 65401

Services Offered: Food distribution on the 3rd Saturday of each month from 8 a.m. to 12 p.m.

Restrictions: Serves individuals in the Phelps County area (except those who live in the St. James School District, as they are served by the St. James Caring Center). Individuals who are already eligible for public benefits and/or meet their income guidelines are eligible to receive food here. Email phelpscountyfood@gmail.com with any questions regarding eligibility.

Rolla Church of the Nazarene Soup Kitchen

Phone: 573-364-1901

Address: 1901 E. 10th Street, Rolla, MO 64501

Services Offered: Meals served Wednesdays and Thursdays at 6:30 p.m. and senior meals served the 2nd Tuesday of every month at 11 a.m.

Restrictions: Unknown.

Saint James Caring Center

Phone: 573-265-2047

Address: 113 W. Eldon, St. James, MO 65559

Services Offered: Food distribution Monday through Friday from 9 a.m. to 12 p.m.

Restrictions: Serves individuals in the St. James School District.

Salvation Army — Rolla

Phone: 573-368-4919

Address: 102 E. 4th Street, Rolla MO 65401

Services Offered: Food distribution on the 3rd Wednesday of every month at 11 a.m. (Also saw the times listed as Monday – Friday from 9:30 a.m. to 5 p.m. and Saturday from 10 a.m. to 5 p.m.)

Restrictions: Unknown

The Food Bank Mobile — Phelps County

Phone: n/a

Address: Greentree Church, 800 Greentree Road, Rolla, MO 65401

Services Offered: Food distribution on the 1st Tuesday of every month from 10 a.m. to 1 p.m.

Restrictions: Mobile pantry dates/times are sometimes adjusted around holidays. Check the following site for the mobile food pantry calendar: <https://janese-silvey.squarespace.com/events>. Bring photo ID/Social Security cards for each family member, proof of residency (e.g. utility bill or mail with your name and current address), and bags/boxes to carry food.

The Food Bank Mobile — Southern Cherokee

Phone: n/a

Address: 5200 Highway 72, Rolla, MO 65401

Services Offered: Food distribution on the 1st Friday of every month from 10 a.m. to 12 p.m.

Restrictions: Mobile pantry dates/times are sometimes adjusted around holidays. Check the following site for the mobile food pantry calendar: <https://janese-silvey.squarespace.com/events>. Bring photo ID/Social Security cards for each family member, proof of residency (e.g. utility bill or mail with your name and current address), and bags/boxes to carry food.

Employment Services Phelps County

Choices for People — Rolla

Phone: 573-364-7444 | 1815 Forum Drive, Rolla, MO 65401

Website: www.choicesforpeoplecenter.org

Email: jcardin@choicesforpeoplecenter.org

Services Offered: They offer day services, community living, and employment support for adults living with disabilities. Their employment support helps secure competitive employment and on-the-job support and the services include: career exploration, extensive one-on-one evaluation to ensure successful outcomes for the individual, individualized job development plans, and on-the-job supports tailored toward an employment plan.

Eligibility/Service Population: Adults living with a disability and seeking employment support.

Restrictions: Unknown

Experience Works

Phone: 573-442-0067

Address: 2012 Cherry Hill Drive Columbia, MO 65203

Services Offered: They offer job placement services, Will Place in Host Agency for Basic Training • Pays minimum wage, 18 Hours a Week,

Eligibility/Service Population: Adults seeking assistance with employment opportunities.

Restrictions: Must be 55 and older, low income • Out of work for 6 Months • Show proof of income and SS Statement. (Serves Gasconade, Maries, Phelps and Miller Counties).

MERS Missouri Goodwill Employment Services

Phone: 573-364-0428 | 514 B. Route, Wyman Road, Rolla, MO 65401

Website: <https://mersgoodwill.org/employment/>

Email: n/a

Services Offered: They offer job placement services, vocational assessment, programs assisting with job readiness, supported employment for individuals with disabilities, transition from school to work, supported job development, Missouri Work Assistance, and WIA Adult and Dislocated Worker Program.

Eligibility/Service Population: Adults seeking assistance with employment opportunities.

Restrictions: Unknown

Missouri Career Center — Rolla

Phone: 573-364-7030 | 706 South Bishop, Rolla, MO 65401

Website: <https://jobs.mo.gov/>

Email: n/a

Services Offered: They offer employment services for youth (14-21), adults (18+), and dislocated workers. Employment services include help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find

qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They provide job listings and hold HiSET classes on Mondays, Tuesdays, and Thursdays from 9 a.m. to 12 p.m.

Eligibility/Service Population: Individuals 14 and older looking for employment services.

Restrictions: None

Preferred Family Healthcare Employment Services – Rolla

Phone: 573-341-2606 **Website:** <https://pfh.org/employment-services/>

Address: 1208 E. State Route 72, Rolla, MO 65401

Email: Email form can be found on specific site's "Employment Services" page.

Services Offered: They provide employment services to individuals with intellectual and developmental disabilities, as well as employers throughout their service areas. They offer employment for individuals with disabilities typically through a referral from The Missouri Division of Vocational Rehabilitation and they assist employers finding good employees and providing ongoing support to both parties.

Eligibility/Service Population: Adults living with an intellectual and/or physical disability and seeking employment. Serves individuals in Crawford, Gasconade, Maries, Phelps, and Pulaski Counties.

Restrictions: Located in Phelps County, but serves area counties as well.

Vocational Rehabilitation

Phone: 573-368-2366

Address: 1101 W Kingshighway, Rolla, MO 65401

Services Offered: Assists individuals with disabilities to reach an employment goal.

Eligibility/Service Population: Adults with disabilities in need of employment assistance.

Restrictions: Located in Rolla, MO, but serves Phelps, Maries, Pulaski, & Crawford Counties

Legal Services Phelps County

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants
Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

Kids Harbor

Phone: 573-348-6886 **Website:** <https://kidsharbormo.org> **Email:** cgerdiman@kharborcac.org

Services Offered: Forensic interviews; crime victims compensation assistance; crisis intervention; counseling for children and their non-offending caregivers; child advocates for investigation and prosecution; community education and prevention.

Eligibility/Service Population: Children from birth to 18 years old who are reported victims of sexual abuse, physical/emotional abuse, witness to violent crime, drug endangerment, physical and/or medical neglect. Camden, Dent, Hickory, Laclede, Maries, Miller, Morgan, Phelps and Pulaski counties.

Legal Services of Southern Missouri — Rolla

Phone: 573-341-3655 | Toll-Free: 1-800-444-4863 | 1000 North Pine, Suite B, Rolla, MO 65401

Website: <https://www.lsosm.org/>

Email: N/A

Services Offered: LSSM may accept cases in the following areas of law: Domestic/Sexual Violence, Family, Consumer, Housing, Public Benefits, and Elder Law. They offer civil legal advocacy services to low-income and elderly individuals regarding domestic/sexual violence (i.e. safety planning and orders of protection for adult and child survivors of abuse, sexual assault, stalking, and/or human trafficking); public benefits (i.e. Medicaid, Medicare, food stamps, unemployment compensation, TANF/Temporary Assistance, and Missouri Health Net Managed

Care Advocacy); family law matters (i.e. paternity, adoption, name change, and guardianship cases); elder law matters (i.e. wills, estate planning, and probate matters); housing (i.e. lease agreement disputes, landlord lockouts, poor living conditions, and public housing issues); and consumer law (i.e. bankruptcy, debt collection issues, predatory lending issues, contract issues, and unfair or deceptive sales practices). They also provide community education/outreach and basic legal information for the public. Advocacy, general legal aid, legal counseling, legal issues education/information, legal representation, permanent restraining orders, temporary restraining orders.

Eligibility/Service Population: Low-income and/or elderly individuals who are seeking legal services within the categories listed above. Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem.

Restrictions: By federal law, LSSM is not allowed to provide assistance to prisoners, handle criminal matters, municipal court matters, personal injury or workers' compensation cases.

LSSM's legal services are free; however, clients may be responsible for court costs. Rolla Office serves Phelps County.

Ozark Foothills Child Advocacy Center

Phone: Hotline: 1-800-681-1419 Phone: 573-996-2648

E-mail: ofra@ofra.org

Address: 204 Summit St, Doniphan, MO 63935

Eligibility/Service Population: Child victims of abuse.

Services Offered: Counseling referrals, forensic exams.

Restrictions: Crawford, Franklin, Gasconade, Osage and Phelps counties.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers

are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website: https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Phelps County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Phelps County

DeafLEAD — Formerly the LEAD INSTITUTE

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) | Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Pathways Community Behavioral Health ACI Hotline (in association with BHR)

Phone: 1-800-833-3915

Website: BHR website – <http://bhrstl.org>

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis – youth and adults.

Restrictions: Serves Counties: Bates, Benton, Camden, Cedar, Cole, Crawford, Dent, Gasconade, Henry, Hickory, Laclede, Maries, Miller, Osage, Phelps, Pulaski, St. Clair, Vernon

Russell House/Phelps County Family Crisis Services, Inc. Hotline

Phone: 24-Hour DV Crisis Line: 1-800-998-8340 | 24-Hour SV Crisis Line: 1-888-570-3703 | Main Office: 573-364-0579 | P.O. Box 2259, Rolla, MO 65402

Website: www.russellhouse.info

Email: contact@russellhouse.info

Services Offered: They have a 24-hour hotline for survivors of domestic and/or sexual violence, offering crisis intervention, mental health support, and referrals to their emergency shelter and/or other community resources.

Eligibility/Service Population: Survivors of domestic and/or sexual violence in need of crisis intervention, mental health support, or other resources.

Restrictions: None

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Address: (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Address: (Services likely accessed through call line only, No address provided)

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

Address: (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Address: (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Phelps County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Central Missouri Stop Human Trafficking Coalition *

Phone: 866-590-5959 | 601 Business Loop 70 W, Suite 134-F, Columbia MO 65203

Website: <http://www.stophumantraffickingmo.com>

Email: help@stophumantraffickingmo.com

Services Offered: They are a coalition with the mission to end and prevent forced labor and sexual exploitation of children, women, and men. Through advocacy, active engagement in community collaboration and education, the coalition seeks to identify victims, expose traffickers and users, promote exploitation-free practices and support survivors of human trafficking on their journey towards wholeness. They raise awareness of trafficking and support local survivors in Central Missouri. They also have a toll free number that survivors, service providers, and community members can call for resources and/or support.

Eligibility/Service Population: They seek to raise awareness in Central MO, support survivors of trafficking and have coalition meetings open to anyone. No eligibility requirements.

Restrictions: Located in Columbia, MO (Boone County), but serves Phelps County.

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students,

health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Human Trafficking Prevention Programming Phelps County

N/A