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Shelters Pike County

Avenues Domestic & Sexual Violence Advocacy Services

Phone: 573-406-1400 **Website:** www.avenueshelp.org/

Address: P.O. Box 284 Hannibal, MO 63401

Email: avenuesresource@sbcglobal.net

of Beds: 13 now, but 18 is full capacity (once renovations are completed).

Length of Stay: Length determined on a case-by-case basis. People typically stay 90 days, but we can do shorter or longer, depending on individual needs.

Length of Program: No official programming, but residents can access case management & advocacy available during their stay

Services Offered: They provide emergency shelter for survivors and their children, a 24-hour crisis line, and advocacy (within criminal justice, civil justice, emergency medical, social services, and all other systems survivors encounter in the wake of violence), crisis intervention, support groups, and problem solving. Services are free, confidential, and nonjudgmental.

Eligibility/Service Population: Survivors of domestic violence and sexual assault/abuse and their children. The shelter only houses women, but assist men with hotel placement and out-client services. Serves Marion, Monroe, Shelby, Ralls, Pike, Clark, Lewis, and Knox Counties.

Restrictions: Men cannot stay in the emergency shelter, but can be helped with placement. Located in Marion County, but serves individuals in Pike County.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

True North of Columbia

Phone: 573-875-1369 | Hotline: 1-800-548-2480 **Website:** <https://truenorthofcolumbia.org/>

Address: P.O. Box 1367, Columbia, MO 65205

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Pike County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle – St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health

that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling Pike County

Arthur Center Community Health – Behavioral Health

Phone: 573-582-1234

Website: <https://arthurcenter.com/services/clinic-services/behavioral-health/>

Address: 340 Kelley Parkway, Mexico, MO 65265

Email: Email form on the “Contact Us” page of their website

Services Offered: Behavioral health services include outpatient services such as crisis intervention, psychiatry, psychotherapy, integrated dual disorders treatment, community psychiatric rehabilitation, community support, Individual Placement and Support (IPS), case management, home health care, and supported employment. They also have community outreach and community mental health support, as well as adult and youth services. Adult services include: Wellness Connections (recovery-focused services), Community Services (individual therapy and case management in the home), Employment Services, Crisis Intervention, Outreach, and the Hope Center (a 16 bed transitional psychiatric group home that provides intensive psychiatric rehabilitation services in an Intensive Residential Treatment Setting – IRTS). Youth Services include School-based Services, Case Management, Treatment Family Home (an alternative for residential treatment that places a child with trained treatment family home parents), Outreach, Crisis Intervention, and Community Support (individual therapy and case management in the home).

Eligibility/Service Population: Adults and children (3+) in Audrain, Callaway, Monroe, Montgomery, Pike and Ralls Counties seeking mental health support and/or any of the services listed above.

Restrictions: Located in Audrain County, but serves individuals in Pike County.

Bridgeway Behavioral Health (St. Charles)

Phone: Toll-free Hotline: 1-877-946-6854 | Local Hotline: 636-946-6854 | Sexual Assault Services Center: 636-224-1202 | Men’s & Women’s Services: 636-224-1000

Website: <https://www.bridgewaybh.com/sexual-assault-services/>

Addresses: Men’s Services: 1570 S. Main St, St Charles, MO 63303 | Women’s Services & Sexual Assault Programming: 1601 Old S. River Rd., St. Charles, MO 63303

Email: n/a

Services Offered: They offer a 24-hour hotline and have a Sexual Assault Response Team (SART). They can also connect survivors to the Bridgeway Behavioral Health Sexual Assault Services Center for individual and group counseling services, case management, and referrals to other agencies and/or the substance use treatment services at Bridgeway.

Eligibility/Service Population: Any individual (ages 14+) of any gender seeking mental health services or crisis intervention in the wake of sexual and/or domestic violence. Serves individuals from St. Charles, St. Louis County, St. Louis City, Lincoln, Montgomery, Pike, Warren, Franklin, and Jefferson Counties.

Restrictions: Located in St. Charles County, but hotline available to anyone and center serves individuals from Pike County.

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/>

Address: P.O. Box 104626, Jefferson City, MO 65110

Email: info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants
Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents

The Child Center, Inc - Hannibal

Phone: 573-221-2256 **Website:** <https://thechildcenter.com>

Address: 8965 Hwy 36 West #2, Hannibal, MO 63401

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Restrictions: Located in Marion County, but serves individuals from Pike County.

Comprehensive Health Systems

Phone: 573-248-1372 | ACI Crisis Line: 800-252-9207 | **Website:** <http://www.chsservices.net/>

Address: 12677 Heavenly Acres Drive, New London, MO 63459

Email: mhurt@chsservices.net

Services Offered: They offer a Community Psychiatric Rehabilitation Program (CPRP), which is a community-based option of care for people with serious mental illness. Services include intake evaluation, community support, medication management, integrated dual diagnoses treatment, and psychosocial rehabilitation.

Eligibility/Service Population: Adults (18+) in Callaway, Ralls, Marion, Pike, Monroe, Montgomery, and part of Audrain counties seeking out treatment and/or support for a diagnosed severe and persistent mental health condition.

Restrictions: Located in Ralls County, but serves individuals in Pike County. Individuals receiving services must have Medicaid coverage OR the ability to pay for services, and they must have an official disability diagnosis and/or a mental health diagnosis.

E3 Counseling Services

Phone: 636-344-0743 **Website:** <https://e3counselingservices.com>

Address: 151 West College St., Troy, MO 63379

Email: triciapyattlpc@gmail.com

Services Offered: This is the private practice of Tricia Pyatt, MAC, LPC. She offers family therapy (to improve communication skills and work through any issues affecting the family as a whole), couples therapy, individual therapy (to process through things such as anxiety, depression, or any other obstacle affecting one's quality of life), grief therapy (to help you navigate your grief journey in a healthy way), and adolescent therapy (to target issues of concern and to learn healthy coping skills).

Eligibility/Service Population: Adolescents, adults, couples and families seeking mental health assistance.

Restrictions: Located in Lincoln County, but serves individuals from Pike County.

Life Restoration Center

Phone: 636-528-4333 **Website:** No website, but you can find them on Facebook @LifeRCenter

Address: 681 S. Lincon Dr, Suite 3, Troy, MO 63379

Email: doughouse5@socket.net

Services Offered: They provide counseling services and a safe drop-in space for adults, teens, children, and families encountering life barriers. They offer individual counseling, family counseling, and marriage counseling, as well as separate group counseling sessions for teens on the topics of trauma and relationships and for children on the topic of trauma.

Eligibility/Service Population: Children, teens, adults, and families encountering life barriers in Lincoln, Pike, Warren, and parts of St. Charles Counties.

Restrictions: Located in Lincoln County, but serves individuals in Pike County.

Pike County Behavioral Health Services (Pike County Health Department)

Phone: 573-324-2111

Website: <https://www.pikecountyhealth.org/public-health/mental-behavioral-health/>

Address: 1 Healthcare Place, Bowling Green, MO 63334

Email: Email form on the “Contact Us” Page | Find them on Facebook as facebook@bgpchd

Services Offered: This program was established to provide behavioral health, case management and substance abuse services and to enhance accessibility to behavioral health and substance abuse services to individuals that may be otherwise unable to access quality care. They assist in establishing referrals and care coordination with current community resources, and they can visit individual’s home if needed. All services provided by mental health professionals licenced/certified to provide professional mental health and substance abuse programs.

Eligibility/Service Population: Children, adolescents, and adults in Pike County, who are uninsured, under insured, or under-served and are seeking any of the above services.

Restrictions: None.

Pike County Health Department — Support Groups

Phone: 573-324-2111

Website: <https://pikecountyhealth.org/public-health/support-groups/>

Address: 1 Healthcare Place, Bowling Green, MO 63334

Email: n/a

Services Offered: They offer a Mental Health Awareness Support Group to encourage positive mental health awareness, support and solidarity. Other support groups include: Bereavement Support Group, Breastfeeding Support Group, Diabetes Support Group, and a Chronic Medical Condition Support Group. These groups are free and open to the public, and they meet in the Community Conference Room (side entrance) unless otherwise noted.

Eligibility/Service Population: Individuals experiencing depression, anxiety, relationship issues, substance issues, grief issues, difficulties managing/coping with stressors, and other life difficulties.

Restrictions: Unknown

Pike County Memorial Hospital Counseling Services — Sara Scott and Tarrah Hickerson

Phone: 573-324-5300 press 3 for Counseling Services | Main Hospital Phone: 573-754-5531 |

Website: www.pcmh-mo.org

Address: Louisiana Clinic: 2305 Georgia Street, Louisiana, MO 63353 |

Bowling Green Clinic: 1015 W Adams, Bowling Green, MO 63334 |

Vandalia Clinic: 425 N Galloway Rd, Vandalia, MO 63382 |

Email: Email form available on their “Contact Us” page.

Services Offered: Mental health counseling services offered by Sara Scott, LCSW and Tarrah Hickerson, LCSW. Sara Scott can meet with clients at the PCMH Bowling Green Clinic (1015 W Adams, Bowling Green, MO 63334) and the Vandalia Clinic (425 N Galloway Rd, Vandalia, MO 63382). Tarrah can meet with clients at the PCMH Bowling Green Clinic (1015 W Adams, Bowling Green, MO 63334) and the Louisiana Clinic (2305 Georgia Street, Louisiana, MO 63353).

Eligibility/Service Population: Anyone interested in receiving counseling services. Individuals without insurance can complete the sliding scale fee application to receive up to a 50% discount on services.

Restrictions: Bring photo ID to first appointment, as well as insurance card (if applicable).

Preferred Family Healthcare Community Psychiatric Rehabilitation Center – Hannibal

Phone: 573-248-3811 **Website:** <https://pfh.org/cprc>

Address: 4355 Paris Gravel Road, Hannibal, MO 63401

Email: Email form available on website: <https://pfh.org/cprc>

Services Offered: They offer community support, crisis intervention, medication services, psychosocial rehabilitation groups, psychiatric services, counseling services, health and wellness, and employment support for individuals with serious mental illness, so they can remain in the community and maintain a high quality of life.

Eligibility/Service Population: Adolescents and adults with serious mental illness seeking mental health support in Marion, Lewis, Pike, Ralls, Clark, Monroe, and Shelby counties.

Restrictions: Located in Marion County, but serves individuals from Pike County.

Integrative Connections Counseling (formerly Rauscher Therapeutic Group, LLC)

Phone: 636-295-1974 **Website:** www.integrate2connect.com (formerly: <https://rtgtroy.com> and/or <https://rauschertherapeuticgroup.com>)

Address: 300 Main Street, Troy, MO 63379

Email: administrator@rtgtroy.com

Services Offered: This therapeutic center was founded by Laura A Rauscher, PhD to offer a place for individuals to discuss anything that is bothering them, gain tools that allow for reinterpretation of the issue at hand, and make the changes needed to feel peace and happiness again. Counselors at the Troy location include Shiloh Werkmeister (whose specialties include individual counseling, couples and family counseling, working with adolescents and children, ADHD, court related counseling and supervision, and meditation and mindfulness therapy) and Kaycee LaGarce Dragone (whose specialties include working with children and adolescents, family counseling, therapeutic groups, and offering assessments for ADHD and Anxiety). They can also work with children with autism spectrum disorder and individuals of any age with chronic pain. In addition, they offer therapeutic yoga classes and have a certified therapy dog named Remy.

Eligibility/Service Population: Individuals (ages 4 and older), couples, and families looking for any of the abovementioned specialties.

Restrictions: They are a private pay office, which means they expect payment at the time of service and do not work with insurance panels. In most cases, clients with insurance can submit a receipt for service to insurance for reimbursement as an out-of-network-provider. Anyone with any dog allergies should be aware that they do have a therapy dog in the office. This branch is located in Lincoln County, but works with individuals from Pike County.

<https://sandhillcounseling.com>

Sandhill Counseling

Phone: 636-379-1779 **Website:** <https://sandhillcounseling.com>

Address: 801 South Woodlawn Avenue, Suite 15, O'Fallon, MO 63366

Email: info@sandhillcounseling.com

Services Offered: Sandhill is a specialized, professional mental health practice with highly trained therapists that provide professional and compassionate counseling and offer a safe, authentic experience for personal development, healing and investment in self. Their therapists specialize in the following issues: ADHD, addiction, adolescent issues, anxiety, depression, divorce, domestic abuse, eating disorders, grief, life transitions, parenting, relationships, self-harming, stress, Trauma and PTSD, and more. Their therapists can provide the following therapies: ADHD Assessment and Counseling, Art Therapy, Child and Adolescent Therapy, Cognitive Behavioral Therapy (CBT), Couple and Marital Therapy, Divorce Mediation, Executive Functioning Assessment, Family Therapy, Individual Therapy, Play Therapy, Premarital Counseling, and Sex Therapy.

Eligibility/Service Population: Children, adolescents, adults, couples, and families seeking any of the mental health assistance listed above.

Restrictions: As of January 2020, they only accept the following health insurance: Blue Cross Blue Shield, United, and some Medicare plans. Call main line to speak with an administrative assistant and figure out which therapist might be the best fit. If you are calling to schedule directly with a therapist, a therapist directory can be found at

<https://sandhillcounseling.com/makeanappointment.html> OR by calling 636-379-1779 x 1020.

Arrive 15 minutes early for first appointment to fill out new client paperwork. Located in St. Charles County, but serves individuals in Pike County and other counties nearby St. Charles county.

Substance Abuse Treatment Pike County

Bridgeway Behavioral Health St. Charles

Phone: Outpatient: 636-224-1200 & SATOP: 636-224-1142 (1570 S. Main St, St Charles, MO 63303) | Men's Residential: 636-224-1000 | Women's Residential: 636-224-1000 | Women's Sexual Assault Programming: 636-224-1202 |

Website: <https://www.bridgewaybh.com/>

Address: Men's Residential: 1570 S. Main St, St Charles, MO 63303 | Women's Residential & Sexual Assault Programming: 1601 Old S. River Rd., St. Charles, MO 63303 |

Email: Message form available here: <https://www.bridgewaybh.com/have-a-question/>

Services Offered: They offer a variety of outpatient substance use disorder treatment services for adults, preferred adolescent substance use disorder programs, SATOP, and services for folks dealing with compulsive gambling. They also offer a 24-hour hotline, a Sexual Assault Response Team (SART), individual and group counseling services, and referrals for survivors of domestic and sexual violence who are possibly struggling with addiction in addition to their trauma. Additionally, they have a CARF accredited and medically monitored inpatient detox unit, men's residential and women's residential services available for variable lengths of stay, and a sober living community for men in their first year of recovery.

Eligibility/Service Population: Adolescents and adults seeking substance use treatment and/or survivors of domestic and sexual violence.

Restrictions: Located in St. Charles, but serves individuals in Pike County.

Compass Health, Inc – Troy

Phone: 844-853-8937

Website: <https://compasshealthnetwork.org/location/crider-health-center-troy/>

Address: #5 Dandelion Drive, Troy, MO 63379

Email: Email form can be found here: <https://compasshealthnetwork.org/contact/>

Services Offered: They offer adolescent and adult outpatient treatment services including: comprehensive assessment, co-occurring mental health services, psychiatry including medication-assisted treatment, SATOP courses, individual and family counseling, group counseling and education, peer support, and person-centered integrated care. They also offer early intervention for adults and special groups for adolescents (12-17) struggling with substance use disorder. In addition, they offer referrals to inpatient treatment at other Compass affiliated facilities as needed.

Eligibility/Service Population: Adults and adolescents (12+) in need of substance use disorder treatment and any co-occurring mental health concerns.

Restrictions: Inpatient facilities are located in Linn Creek, Clinton, Columbia, and Warrensburg, but can serve individuals from Troy Office, if referred. Troy office located in Lincoln County, but can serve individuals in Pike County. In order to receive services, individuals must show proof of current residency (regardless of the county they live in), social security number, photo ID, and prescription information if they are taking any medication (prescription bottles count). If

individual has health insurance, bring card and money for co-pay. If they do not have insurance, then individual should bring last two paystubs and proof of dependents, if applicable, in order to receive sliding scale fee.

Comprehensive Health Systems

Phone: 573-248-1372 | ACI Crisis Line: 800-252-9207 | **Website:** <http://www.chsservices.net/>

Address: 12677 Heavenly Acres Drive, New London, MO 63459

Email: mhurt@chsservices.net

Services Offered: They offer a Community Psychiatric Rehabilitation Program (CPRP), which is a community-based option of care for people with serious mental illness, as well as an Integrated Dual Diagnosis Treatment (IDDT) to assist individuals in addressing both their mental illness and substance abuse issues in one treatment setting. Services include intake evaluation, community support, medication management, integrated dual diagnoses treatment, and psychosocial rehabilitation. The IDDT program allows folks to receive all the core services mentioned above, as well as specialized substance abuse treatment provided by a state certified staff member. Educational Services and Support is also available for family members of individuals in the IDDT program.

Eligibility/Service Population: Adults (18+) in Ralls, Marion, Pike, Monroe, and part of Audrain counties seeking out treatment for both a severe and persistent mental health concern and substance use.

Restrictions: Located in Ralls County, but serves individuals in Pike County. Individuals receiving services must have Medicaid coverage OR the ability to pay for services, and they must have an official disability diagnosis and/or a mental health diagnosis. Substance use treatment is only available for individuals who also have a mental health diagnosis.

Eastern Missouri Alternative Sentencing Services (EMASS) – Troy

Phone: 636-946-2815 **Website:** <https://www.dwi-emass.com/>

Address: 415 E. Cherry Street, Troy, MO 63379

Email: office@dwi-emass.com

Services Offered: They offer a variety of services to individuals who are dealing with behavioral problems related to substance abuse, anger, and a variety of legal issues. Services include Evaluations (substance abuse and SATOP), Alcohol/Drug Education Classes (SATOP, ADEP, and REACT), DV Programs (DV Education Seminar and Batterer's Intervention Program), Anger Management Classes, Probation Supervision & Referral Services, and Other Classes/Services (Driver Improvement Program, Financial Responsibility Seminar/Stealing Offender's Program, and Pre-Sentence Investigation).

Eligibility/Service Population: Adults dealing with behavioral problems related to substance abuse, anger, and other related legal issues.

Restrictions: Located in Lincoln County, but can serve individuals in Pike County. Programs are offered on a sliding scale fee, but all services require some type of payment.

Pike County Behavioral Health Services (Pike County Health Department)

Phone: 573-324-2111

Website: <https://www.pikecountyhealth.org/public-health/mental-behavioral-health/>

Address: 1 Healthcare Place, Bowling Green, MO 63334

Email: Email form on the “Contact Us” Page | Find them on Facebook as facebook@bgpchd

Services Offered: This program was established to provide behavioral health, case management and substance abuse services and to enhance accessibility to behavioral health and substance abuse services to individuals that may be otherwise unable to access quality care. They assist in establishing referrals and care coordination with current community resources, and they can visit individual’s home if needed. All services provided by mental health professionals licenced/certified to provide professional mental health and substance abuse programs.

Eligibility/Service Population: Children, adolescents, and adults in Pike County, who are uninsured, under insured, or under-served and are seeking any of the above services.

Restrictions: None.

Preferred Family Healthcare – Troy

Phone: Adult Programming: 636-224-1500 | Adolescent Programming: 636-528-7226

Website: <http://pfh.org/>

Address: Adult Programming: 1011 E Cherry St., Troy, MO 63379 |

Adolescent Programming: 269 Firehouse Lane, Troy, MO 63379 |

Email: Email form offered on the specific location’s “Contact Information” pages of website

Services Offered: They offer substance abuse disorder treatment for adults including outpatient, day programming, and SATOP. They also offer substance abuse disorder treatment for adolescents including outpatient, CSTAR and TOC. Adolescents who graduate from the outpatient services have the option of joining the Alumni program, which provides them with aftercare support and allows them to serve as mentors to new students. Adult and adolescent outpatient services include access to a counselor and case manager, support groups (NA and AA on site once a week and transportation to off-site meetings), and Peer Specialists.

Eligibility/Service Population: Adolescents (11-19) and adults seeking treatment for substance use or abuse.

Restrictions: Located in Lincoln County, but can serve individuals in Pike County.

Preferred Family Healthcare – Hannibal

Phone: 573-248-3080 **Website:** <http://pfh.org/>

Address: 4355 Paris Gravel Rd, Hannibal, MO 63401

Email: Email form offered on the specific location’s “Contact Information” pages of website

Services Offered: They have a 30-day adult residential treatment program with a 25-bed capacity. The program involves intensive support during detox, individual counseling, and working with a case manager to set goals and get referrals to other necessary resources. They also just started a new Opioid Detox Program with more specialized services for people struggling with opioid addiction. They have adult and youth outpatient services including access to a counselor and case manager, support groups (NA and AA on site once a week and transportation to off-site meetings), Peer Specialists, CSTAR, and SATOP. In addition, they have a 90-day residential program for adolescents (ages 12-17) struggling with addiction. The

program is very structured and includes going to school while in treatment, individual meetings with a counselor and case manager, support groups, peer support, and visits with on-site nurses.

Eligibility/Service Population: Anyone seeking treatment for substance use or abuse, ages 12 and older.

Restrictions: Located in Marion County, but serves individuals in Pike County.

Turning Point Recovery Centers – Hannibal

Phone: 573-248-1196 **Website:** <http://turningpointrc.org/>

Address: 146 Communications Drive, Hannibal, MO 63401

Email: Email form available on the “Contact” Page of their website.

Services Offered: They offer intensive outpatient services including SATOP, counseling by appointment, and a variety of recovery groups that run from 9 a.m. through 8 p.m. almost every weekday. They also offer intensive inpatient care for both men and women – with length of stay varying depending on individual needs. Inpatient care is highly structured and involves individual therapy, group therapy, 12-step groups, and family groups once a week.

Eligibility/Service Population: Adults (18 and older) struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: Located in Marion County, but serves individuals in Pike County.

Drop-In Services Pike County

Douglass Community Services

Phone: 573-221-3892 | Toll-Free: 800-530-5016 **Website:** <http://www.douglassonline.org/>

Address: 711 Grand Ave, Hannibal, MO 63401

Email: Email Form available at <http://www.douglassonline.org/contact-us/>

Services Offered: They are a faith-based nonprofit with the mission to bring people of different races, religions and walks of life together to address problems associated with prejudice and poverty in the community. They sponsor programs Head Start and Early Head Start; Kids in Motion and Teens in Motion (a service learning training program for at risk youth ages 12-15); Community Support Services (including Hannibal Board of Public Works, MO Housing Trust Fund Emergency Assistance Grant funding, Homeless Prevention Grant funding, Emergency Utility Assistance, Emergency Food Pantry, Monthly USDA Food, Douglass Clothing Store, and Adopt-A-Family Christmas Program); Court Appointed Special Advocates (to advocate for the best interests of abused and neglected children in courtrooms and communities); Community Outreach Initiatives (including USDA Senior Food, Marine Corps Reserve Toys for Tots, School Supply Drive, USDA Summer Lunch Program, Missouri Property Tax Credit, and Volunteer Opportunities); and Show Me Healthy Relationships (a series of relationship classes for couples and singles).

Eligibility/Service Population: Individuals and families in Marion, Ralls, Monroe, Lewis, Pike, Shelby, Macon and Randolph Counties experiencing poverty who are seeking any of the abovementioned services or any other assistance due to problems with day-to-day crises.

Restrictions: Some programs have income eligibility requirements that must be met in order to qualify for services. Utilities assistance and rent assistance are only available to clients once in a 12-month period of time. Food pantry services are only available once every two months to families in need who have completed an application and provided identification. Located in Marion County, but serves individuals in Macon County.

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512 **Website:** www.iistl.org

Address: 3401 Arsenal St., St. Louis, MO 63118

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and

technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

North East Community Action Corporation (N.E.C.A.C.)

Phone: Main line: 573-324-2207 | Family Planning Clinic: 573-324-2566 |

Website: <https://necac.org/>

Address: 805 Bus Hwy 61 N., Bowling Green, MO 63334

Email: N/A

Services Offered: They offer outreach, community programs, energy assistance, housing assistance, in-home service, weatherizing/rehabilitating, life skills (budgeting, credit counseling, homeownership, and pre-employment), and case management/family support. They also offer specialized health care and family planning, including: well women's exams, well men's exams, birth control and other family planning services, STI testing, and cancer screenings. Call clinic at 573-324-2566 for more details or to set up an appointment.

Eligibility/Service Population: Low-income individuals and families seeking assistance. Specific income requirements vary per service and by family size. Individuals seeking health clinic services can go to the Hannibal, Warrenton, Bowling Green, or O'Fallon to receive those services.

Restrictions: None.

Food Pantries Pike County

Hope Center of Pike County

Phone: 573-324-6255

Address: 30 N. Court St, Bowling Green, MO 63334

Services Offered: Food distribution Tuesdays, Thursdays, and Saturdays from 10 a.m. to 12 p.m.

Restrictions: First time clients should bring their photo ID, social security cards for all the individuals in the family, and a piece of mail (utility bill, phone bill, etc.) showing residence in Pike County.

Louisiana Community Food Pantry

Phone: 573-754-2421

Address: 414 Georgia St. Louisiana, MO 63353

Services Offered: Food distribution every Monday and Friday from 9 a.m. to 12 p.m. AND every 1st and 3rd Monday from 4 – 6 p.m.

Restrictions: First time clients should bring their photo ID, social security cards for all the individuals in the family, and a piece of mail (utility bill, phone bill, etc.) showing residence in Pike County.

Employment Services Pike County

Arthur Center Community Health — Supported Employment (IPS)

Phone: 573-582-1234 x2460

Website: <https://arthurcenter.com/services/adult-services/employment-services/>

Address: 340 Kelley Parkway, Mexico, MO 65265

Email: Email form on the “Contact Us” page of their website

Services Offered: They work with individuals, organizations, and The Missouri Division of Vocational Rehabilitation to help people with a mental illness find and keep jobs. Supported Employment Services include: staff assistance with a “Benefits Plan” to help the client understand how employment will impact their current benefits, an “Employment Plan” which includes the kind of work the client is seeking and what supports are necessary for a successful transition, assistance with developing a professional resume, interview preparation, introduction to prospective employment opportunities, and support for client and employer to ensure successful employment in the community.

Eligibility/Service Population: Adults (18+) from Audrain, Callaway, Monroe, Montgomery, Pike, and Ralls Counties with mental health diagnoses who are seeking supported employment.

Restrictions: Located in Audrain County, but serves individuals in Pike County.

Gamm Incorporated

Phone: 660-385-6570 **Website:** <http://www.gamminc.org/>

Address: 1404 S. Missouri, Suite 221, Macon, MO 63552

Email: Email form available on the “Contact Us” page of the website

Services Offered: They provide services to help enhance employability including assistance securing and keeping employment, vocational assessment, job training, computer skills training, financial assistance for technical education tuition, resume assistance, AEL/GED Adult Education and Literacy Classes, career counseling, and referral services in their 15-county service area.

Eligibility/Service Population: Adults and youth (ages 16 and older) in Northeast Missouri seeking assistance with any of the employment services listed above. Gamm Incorporated serves the following counties: Lewis, Knox, Clark, Scotland, Adair, Schuyler, Monroe, Shelby, Putnam, Sullivan, Pike, Ralls, Marion, Randolph, and Macon.

Restrictions: Some of the services have specific eligibility requirements in order to receive them. Located in Macon County, but serves individuals from Pike County.

Missouri Job Center — Hannibal, MO

Phone: 573-248-2520 | Toll-Free: 1-88-728-5627 **Website:** <https://jobs.mo.gov/career-centers>

Address: 203 North Sixth Street, Hannibal, MO 63401

Email: Hannibal@ded.mo.gov

Services Offered: They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who

meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

Eligibility/Service Population: Anyone 14 and older seeking employment assistance in any of the above categories.

Restrictions: Some services are income-based and only open to those who meet income guidelines. Located in Marion County, but serves individuals from Pike County

Missouri Job Center — Mexico, MO

Phone: 573-581-2661 **Website:** <https://jobs.mo.gov/career-centers>

Address: 109 E. Promenade Street, Mexico, MO, 65265

Email: n/a

Services Offered: They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

Eligibility/Service Population: Anyone 14 and older seeking employment assistance in any of the above categories.

Restrictions: Some services are income-based and only open to those who meet income guidelines. Located in Mexico (Audrain County), but serves Pike County.

Missouri Job Center — Warrenton, MO

Phone: 636-456-9467 | Toll-Free: 1-888-728-5627 **Website:** <https://jobs.mo.gov/career-centers>

Address: 111 Steinhagen Road, Warrenton, MO 63383

Email: warrenton@ded.mo.gov

Services Offered: They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

Eligibility/Service Population: Anyone 14 and older seeking employment assistance in any of the above categories.

Restrictions: Located in Warren County, but serves individuals from Pike County

Legal Services Pike County

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/>

Address: P.O. Box 104626, Jefferson City, MO 65110

Email: info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants

Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

The Child Center, Inc - Hannibal

Phone: 573-221-2256 **Website:** <https://thechildcenter.com>

Address: 8965 Hwy 36 West #2, Hannibal, MO 63401

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

Restrictions: They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Legal Services of Eastern Missouri — Hannibal

Phone: Hannibal Office (801 Broadway #200, 63401): 573-248-1111 & 800-444-0514 |
Main Office (4232 Forest Park Ave, St. Louis, MO 63108): 314-534-4200 & 800-444-0514 |

Website: <https://lsem.org/hannibal-branch-office/>

Address: Hannibal Office: 801 Broadway #200, Hannibal, MO 63401 |
Main Office: 4232 Forest Park Ave, St. Louis, MO 63108 |

Email: Email form available on “Contact Us” page of website

Services Offered: Free civil legal assistance, advice and information for low-income and/or elderly individuals. Services at the Hannibal office include legal assistance on the following matters: Consumer Law, Collection/Consumer Fraud, Unfair Debt Collection, Housing (Landlord-tenant issues, beneficiary deeds), Benefits such as Medicare/Medicaid/SSI/other assistance programs, Family Law with adult or child abuse involved, Guardianships, Durable Power of Attorney for healthcare or general purposes, and Certain Employment/Unemployment matters. Information and training services are also offered and are free and open to the public. Interpreters are available for the hearing impaired and accessibility accommodations are available as needed.

Eligibility/Service Population: Serves low-income and elderly individuals seeking civil legal assistance in the following counties: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, and Shelby.

Restrictions: Four offices, located in St. Louis City, St. Louis County, Hannibal and Union. Closest office is located in Hannibal, MO (Marion County), but serves Pike County. Clients must meet financial eligibility based on household incomes or meet other qualifications for consultation or representation.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer’s name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims’ Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Address: No address given. Available in all counties. Services accessed remotely.

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409 **Website:** <https://www.sos.mo.gov/business/safeathome/>

Address: 600 W. Main Street, Jefferson City, MO 65101

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email "hotline".

Language Access/ Translation Services Pike County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Address: 2502 W Ash St, Columbia, MO 65203

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Population/Eligibility: Immigrants, refugees, and citizens.

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398 **Website:** <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: (Services will likely be used remotely) 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Population/Eligibility: Anyone with translating and interpreting needs.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Population/Eligibility: Anyone with translating and interpreting needs.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Pike County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services likely accessed through call line only, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Arthur Center ACI Hotline

Phone: 800-833-2064 **Website:** <https://arthurcenter.com/contact-us/>

Address: 340 Kelley Parkway, Mexico, MO 65265

Email: Email form on the “Contact Us” page of website (linked above)

Services Offered: 24-hour hotline offering crisis intervention and mental health support.

Eligibility/Service Population: Anyone from Audrain, Callaway, Monroe, Montgomery, Pike, and Ralls Counties seeking mental health support and/or crisis intervention.

Restrictions: None

Avenues Domestic & Sexual Violence Hotline

Phone: 800-678-7713 **Website:** www.avenueshelp.org

Address: P.O. Box 284 Hannibal, MO 63401

Email: n/a

Services Offered: 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

Eligibility/Service Population: Survivors of domestic violence and sexual assault/abuse.

Restrictions: None

Bridgeway Behavioral Health Sexual Assault Services 24-Hour Hotline (St. Charles)

Phone: Toll-free Hotline: 1-877-946-6854 | Local Hotline: 636-946-6854

| Sexual Assault Services Center: 636-224-1202 |

Website: <https://www.bridgewaybh.com/sexual-assault-services/>

Addresses: Men’s Services: 1570 S. Main St, St Charles, MO 63303 | Women’s Services & Sexual Assault Programming: 1601 Old S. River Rd., St. Charles, MO 63303

Email: n/a

Services Offered: They offer a 24-hour hotline and have a Sexual Assault Response Team (SART). They can also connect survivors to the Bridgeway Behavioral Health Sexual Assault Services Center for individual and group counseling services, case management, and referrals to other agencies and/or the substance use treatment services at Bridgeway.

Eligibility/Service Population: Any individual (ages 14+) of any gender seeking mental health services or crisis intervention in the wake of sexual and/or domestic violence.

Restrictions: Located in St. Charles, but hotline available to anyone and center serves individuals from Pike County.

DeafLEAD – Formerly the LEAD INSTITUTE

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) | Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Address: 2502 W Ash St, Columbia, MO 65203

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Kansas City Anti-Violence Project

Phone: 816-561-0550 **Website:** <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

Website: www.thehotline.org

Address: (Services likely accessed through call line only) PO Box 161810 Austin, Texas 78716)

Services Offered: Gives referrals, crisis intervention, and support.

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available. **Website:** www.humantraffickinghotline.org

Address: (Services likely accessed through call line only) No address provided

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668 **Website:** <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Address: (Services likely accessed through call line only) 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: n/a

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Address: (Services likely accessed through call line only) 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Address: (Services likely accessed through call line only) PO Box 69232 West Hollywood, CA 90069)

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

True North of Columbia Hotline

Phone: 1-800-548-2480 **Website:** <https://truenorthofcolumbia.org/>

Address: P.O. Box 1367, Columbia, MO 65205

Email: info@truenorthofcolumbia.org

Services Offered: 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

Eligibility/Service Population: Survivors of intimate partner violence – both women and men – and their children.

Restrictions: N/A

Trafficking Education and Awareness/Training Pike County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/>

Address: P.O. Box 39429, St. Louis, MO 63139

Email: organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512 **Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Address: 3401 Arsenal St., St. Louis, MO 63118

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Trafficking Prevention Programming Pike County

None