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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters Randolph County

Audrain County Crisis Intervention Services, INC (ACCIS) – McCamey House

Phone: 573-581-3835 | P.O. Box 181, Mexico, MO 65265

Website: <http://audraincountycrisis.org/>

Email: mccameyhouse@yahoo.com

of Beds: Emergency shelter – 8 beds, but can accommodate a few more if needed. They have 4 transitional apartments with multiple rooms within each apartment, so individuals can stay with their kids here, or if individuals are okay rooming with someone, each apartment can house several people. (Have to employed or income for this program – working towards self-sufficiency – school, counseling etc.)

Length of Stay: Emergency up to 8 weeks based on individual needs. Transitional up to 2 years.

Length of Program: No official programming as of yet, just case management and intensive support, but they are hoping to add more services/programming soon.

Services Offered: Safe, confidential and empowerment-based environment for survivors of domestic and sexual violence, which provides education, resources, and support including: prevention & education, case management, legal advocacy, hospital advocacy, therapy, transportation, support groups (DV group, SV group, Teen Girls’ SV group, art therapy, Teen

Girls' support group, and Teen Boys' support group). Housing includes emergency shelter and transitional housing.

Eligibility/Service Population: Survivors of domestic and sexual violence and their children. They can house and/or help all survivors – regardless of gender or orientation, and they try to make special accommodations for survivors of human trafficking as they are able.

Restrictions: Located in Audrain County, but serves Randolph County. Can serve males, but usually they end up housed in motel rather than shelter. For individuals seeking to stay in the transitional apartments, you need to be employed or have an income and be working towards self-sufficiency. All supportive services are still available to assist individuals in the transitional living program.

Green Hills Women's Shelter

Phone: Trenton Shelter: 660-359-3297 | Cameron Shelter: 816-632-4900

Website: www.greenhillswomensshelter.net

Email: N/A

of Beds: 21 bed capacity at the Trenton Shelter. 10 beds at Cameron Shelter

Length of Stay: 90 days

Length of Program: 90-day program for shelter stay, but out-client services not time limited.

Services Offered: They offer 90-day shelter stay, and out-client services such as counseling, crisis intervention, case management, legal advocacy, and family advocacy for survivors and their children.

Eligibility/Service Population: They serve adult female survivors of domestic and/or sexual violence in shelter and their children. They also work with male survivors of domestic and/or sexual violence in their out-client services and are able to find emergency placement, if needed.

Restrictions: Located in Trenton, but allow individuals from Linn County into their shelter and services. However, individuals from Randolph County have to get there on their own. Male individuals can be helped with emergency placement, but cannot stay in the shelters.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Primrose Hill North

Phone: 573-641-5047 | P.O. Box 47, Clark, MO 65243

Website: primrosehilltc.com

Email: info@primrosehilltc.com

of Beds: They can house 12 women + their young children

Length of Stay: 12 months

Length of Program: 12 months

Services Offered: They offer 12-month, family-oriented restorative housing and faith-based programming for women who are recovering from drug and alcohol addictions. Women with children are allowed to have their young children (under school aged) with them during their stay. While there, they are offered a safe environment to work on their recovery, receive mentorship from others in recovery, participate in chapel and other church services, receive life coaching, attend personal studies and group studies, and complete work therapy program. The work therapy program involves job training and work experience within their social enterprise Prim Goods. If women successfully complete their time at Primrose and want more job training, they can apply for an internship at Prim Goods and live in the housing for an additional 6-12 months while working.

Eligibility/Service Population: They serve women in recovery from drug and/or alcohol addiction and their children.

Restrictions: This is a Christian program that requires church participation, chapel attendance and devotional time, so this is only a good fit for those interested in receiving faith-based programming. The children who stay with their moms have to be under school aged, because they do not have the ability to provide transportation and/or educational support for the kids off-site.

Safe Passage

Phone: Office: 660-269-8999 | Shelter/Hotline: 660-269-8111

Website: <http://www.safepassagemoberly.org/>

Email: spassage@sbcglobal.net

of Beds: 11 private bedrooms, with the capacity to house up to 30 people

Length of Stay: Depends on your needs and housing options – could be one night or up to two years. It is considered on a case-by-case basis.

Length of Program: No official programming. Case manager works with individual or family on helping them achieve their goals.

Services Offered: Women's Shelter, Women's Support Groups, Children's Groups, Safety Planning, Individual Counseling Referrals, Legal Service Referrals, Medical Advocacy Services, Court Advocacy, and Crisis Intervention.

Eligibility/Service Population: Individuals and families who have experienced domestic and/or sexual violence, minors and adults. Serves 9 counties in the area, but can take individuals and families from all across the country.

Restrictions: No restrictions.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves Randolph County. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Randolph County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical

practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Rainbow House

Phone: Children's Advocacy Center: 573-474-6600 | Children's Emergency Shelter: 573-474-3558 | Homeless Youth Program: 573-814-2797 | 1611 Towne Drive, Columbia, MO 65203

Website: <https://rainbowhousecolumbia.org/>

Email: tjohnson@rainbowhousecolumbia.org

of Beds: Can house up to 14 children (ages 0-21) in their Children's Emergency Shelter

Length of Stay: About 30 days (or sometimes longer for the older kids – depending on placement needs) in the Children's Emergency Shelter.

Length of Program: The children have access to therapy, case management, and groups, but they also remain in school while staying at the shelter, so there is no formal programming.

Services Offered: Rainbow House includes a Children's Emergency Shelter (serving children from birth up to 18 years old), Regional Child Advocacy Center, and Homeless Youth Program. They offer clinical programs including therapy services and support groups within their residential settings, as well as parenting classes. They also provide case management to meet a variety of needs, and the children and families can access this service even if they are not in residential care anymore.

Eligibility/Service Population: They serve abused and neglected children and families in crisis.

Restrictions: Children's shelter residents can be 0-21 years old. Rainbow House is located in Columbia, MO but serves Randolph County. It is only a level II facility, so they cannot necessarily best accommodate individuals with severe and persistent behavioral, mental, and/or physical health needs.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Therapy/Counseling Randolph County

Burrell Behavioral Health — Moberly Clinic

Phone: 660-263-7651 (210 N. Williams, Moberly, MO 65270)

Website: <https://www.burrellcenter.com/>

Email: N/A

Services Offered: They offer therapy (including EMDR and Parent-Child Interaction Therapy), psychiatric services, crisis intervention, case management, in-patient psychiatric/therapeutic treatment (not available in Moberly Clinic, but can get referrals), developmental disability services, psychological evaluations, and autism services (not available at Moberly Clinic, but can get referrals). Online profile and health portal access.

Eligibility/Service Population: Adults, youth, and families seeking mental health support and/or case management.

Restrictions: In-patient psychiatric treatment for youth (8-17) and adults offered in Springfield and Columbia, MO, but both locations serve residents of Randolph County

Lighthouse Counseling Center

Phone: 660-269-9577 | 510 S. Morley, Moberly, MO 65270

Website: <http://www.thelighthouse123.com/>

Email: Email form available on the “Contact Us” page of the website

Services Offered: Individual counseling, family counseling, couples counseling, play therapy, and trauma-focused therapies available including Trauma-Focused Cognitive Behavior Therapy (TFCBT) for children and Cognitive Processing Therapy (CPT) for adults.

Eligibility/Service Population: Children, teenagers and adults who are seeking mental health support. Their therapists are experienced in working with survivors of domestic violence, survivors of sexual abuse, individuals with anger management, trauma-based disorders, depression, ADHD, autism, fetal alcohol syndrome, attachment disorders, and more.

Restrictions: None

Morning Star Counseling

Phone: (660) 263-1191 **Website:** www.morningstarcounseling.org

Address: 509 W Rollins St, Moberly, MO 65270

Services Offered: MorningStar Counseling Center is a professional counseling agency providing therapy from a Christian perspective. Based in Columbia, Missouri, we serve the Mid-Missouri community with a full range of services to meet the counseling needs of those with individual, family and marriage concerns. In addition, we strive to provide access to other resources that may be of interest and aid to those who are in need of help and healing.

Eligibility/Service Population: Individuals and families seeking counseling services.

Restrictions: Therapy from a Christian perspective.

Olive Tree Counseling — Johnathan Morgans, LPC

Phone: 660-372-1663

Website: <https://olivetrecounseling.net/>

Email: Email form available on “Contact” page of website

Services Offered: Therapy services offered on site, and referrals to psychiatrists/pharmacologists provided as needed. Johnathan’s areas of specialty include: addiction, substance abuse/dependence, co-occurring disorders, depression, bipolar disorder, attention deficit disorder, behavioral issues, anger management, anxiety, panic disorders, stress management, anxiety, panic disorders, stress management, abuse, low self-esteem, relationship/family issues, premarital counseling, marriage counseling, divorce/separation counseling, and grief and loss counseling.

Eligibility/Service Population: Adults, couples, and families seeking mental health support

Restrictions: It is a faith-based counseling center. As of right now, it appears that Johnathan Morgans is the only counselor on staff, so individuals should only pursue this option if they are comfortable with a male therapist.

Northeast Behavioral Health Center (Northeast Missouri Health Council)

Phone: 660.627.3621 (BH Center) 660.627.5757 (NMHC)

Website: <https://www.nemohealthcouncil.com/northeast-behavioral-health>

Address: 1410 Crown Drive, Kirksville, MO 63501

Services Offered: Individual Counseling: EMDR, trauma-informed, CBT, ACT, family focus
Psychological Testing: trauma-informed, attention, anxiety, depression, mood, learning
Consultation: training on various topics to schools and outside agencies (impacts of trauma, mental health, bullying, healthy work environments, etc.). Guide schools and outside agencies on using data to make informed decisions.

Eligibility/Service Population: Individuals seeking out therapeutic assistance, organizations seeking training related to mental and behavioral health.

Restrictions: Located in Kirksville, but serves Randolph County.

Substance Abuse Treatment Randolph County

Burrell Behavioral Health — Moberly Clinic

Phone: 660-263-7651 (210 N. Williams, Moberly, MO 65270)

Website: <https://www.burrellcenter.com/>

Email: info@burrellcenter.com

Services Offered: REFERRALS to Comprehensive Substance Treatment and Rehabilitation Services (CSTAR), 3-day Social Setting Detox, and Medication Assisted Treatment for Opioid Use Disorder. Comprehensive substance treatment and rehabilitation services (CSTAR) include Community-based primary treatment, intensive outpatient rehabilitation, supported recovery, dui/drug court, and substance abuse traffic offender program (SATOP).

Eligibility/Service Population: Individuals in recovery – youth and adults, ages 12 and up.

Restrictions: CSTAR services only available in Murney Clinic and Cherry Street Youth in Springfield, MO, as well as the Branson Clinic in Branson. Social Setting Detox services only available in the Park Clinic in Springfield. They do serve individuals in Randolph County and people can get referrals from the Moberly Clinic.

Preferred Family Healthcare — Moberly

Phone: 660-263-1113 | 1715 South Morley Street Suite A, Moberly, MO 65270

Website: <http://pfh.org>

Email: n/a

Services Offered: Substance abuse rehabilitation services including: outpatient, intensive outpatient treatment, regular outpatient treatment, and computerized treatment. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT) and Dialectical Behavior Therapy (DBT).

Eligibility/Service Population: Adults struggling with substance abuse (18 and older).

Restrictions: None

ESCAPE Alcohol and Drug Counseling Center

Phone: 660-263-7552 | 501 N. Ault St, Moberly, MO 65270

Website: <http://www.escapealcoholdrugs.com/>

Email: jerry@satop.net

Services Offered: Substance abuse rehabilitation services including: Substance Abuse Traffic Offenders Program (SATOP) for individuals who receive an alcohol or drug-related traffic offense, Required Educational Assessment and Community Treatment (REACT) for felony drug offenders, Clinical Intervention Program including outpatient rehabilitation, and group and individual therapy. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), and Rational Emotive Behavioral Therapy (REBT).

Eligibility/Service Population: Adults struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: None

Turning Point Recovery Centers - Moberly

Phone: 660-269-8852 | 100 E. Rollins Street, Suite A, Moberly, MO 65270

Website: <http://turningpointrc.org/>

Email: Email form available on the “Contact” Page of their website.

Services Offered: They offer outpatient services including SATOP, counseling by appointment, and a variety of recovery groups. Group times: Tuesdays 5-7 p.m., Thursdays 12-2 p.m. and 5-7 p.m., and Fridays 10 a.m. – 12 p.m.

Eligibility/Service Population: Adults struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: The only Turning Point location with in-patient services is located in Hannibal (Marion County), but serves individuals from Randolph County and they can get a referral from the Moberly location.

The Crossroads Program

Phone: 573-256-8020

Website: www.thecrossroadsprogram.com

Email: info@thecrossroadsprogram.com

Services Offered: They offer free consultations, free assessments, intensive outpatient services and rehab, an 8-week aftercare program for individuals who successfully complete the intensive outpatient program, individual substance abuse counseling, a variety of 12-step peer support groups designed specifically for teens and young adults, parental support groups, in-school support groups, and intervention programs in schools.

Eligibility/Service Population: Teens and young adults seeking rehabilitation/recovery from drug and alcohol dependency. Support available to parents, as well.

Restrictions: Located in Columbia, MO, but serves youth from Randolph County.

Drop-In Services Randolph County

Douglass Community Services

Phone: 573-221-3892 | Toll-Free: 800-530-5016 | 711 Grand Ave, Hannibal, MO 63401

Website: <http://www.douglassonline.org/>

Email: Email Form available at <http://www.douglassonline.org/contact-us/>

Services Offered: They are a faith-based nonprofit with the mission to bring people of different races, religions and walks of life together to address problems associated with prejudice and poverty in the community. They sponsor programs Head Start and Early Head Start; Kids in Motion and Teens in Motion (a service learning training program for at risk youth ages 12-15); Community Support Services (including Hannibal Board of Public Works, MO Housing Trust Fund Emergency Assistance Grant funding, Homeless Prevention Grant funding, Emergency Utility Assistance, Emergency Food Pantry, Monthly USDA Food, Douglass Clothing Store, and Adopt-A-Family Christmas Program); Court Appointed Special Advocates (to advocate for the best interests of abused and neglected children in courtrooms and communities); Community Outreach Initiatives (including USDA Senior Food, Marine Corps Reserve Toys for Tots, School Supply Drive, USDA Summer Lunch Program, Missouri Property Tax Credit, and Volunteer Opportunities); and Show Me Healthy Relationships (a series of relationship classes for couples and singles).

Eligibility/Service Population: Individuals and families in Marion, Ralls, Monroe, Lewis, Pike, Shelby, Macon and Randolph Counties experiencing poverty who are seeking any of the abovementioned services or any other assistance due to problems with day-to-day crises.

Restrictions: Some programs have income eligibility requirements that must be met in order to qualify for services. Utilities assistance and rent assistance are only available to clients once in a 12-month period of time. Food pantry services are only available once every two months to families in need who have completed an application and provided identification. Located in Marion County, but serves individuals in Randolph County.

ICAN Missouri Foundation

Phone: 660-269-8767 | 105 North Avenue, Moberly, MO 65270

Website: <http://www.icanmo.org/>

Email: info@icanmo.org

Services Offered: They have a community center and a children's program, as well as individualized supported living for individuals living with developmental disabilities. Their community center is open Mon-Fri from 8 a.m. to 5 p.m. and offers volunteer opportunities, recreation and leisure time, technological education, learning life skills, and more. The Children's Program is open Mon-Fri from 2:30 to 5:30 p.m. and offers school-aged children (up to graduation) the space to play, learn important social skills, and make new friends in a supportive environment. Individualized Supported Living (ISL) includes support with budgeting, housekeeping, home safety, and community access.

Eligibility/Service Population: Individuals with developmental disabilities – children, youth, and adults.

Restrictions: Unknown

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

North East Community Action Corporation (N.E.C.A.C.)

Phone: 660-263-6595 | 1210 Highway 24 West, Moberly, MO 65270

Website: <https://necac.org/>

Email: rancsc@necac.org

Services Offered: They offer outreach, community programs, energy assistance, housing assistance, in-home service, weatherizing/rehabilitating, life skills (budgeting, credit counseling, homeownership, and pre-employment), representative legal aid (third Wednesday of each month), and case management/family support.

Eligibility/Service Population: Low-income individuals and families seeking assistance. Specific income requirements vary per service and by family size.

Restrictions: None.

Randolph County Caring Community

Phone: 660-263-7173 | Toll Free: 1-800-566-6444 | 101 W. Coates Street, Moberly, MO 65270

Website: www.randolphcaringcommunity.org

Email: caringcomm@rcccpmo.org

Services Offered: They seek to engage the community in action towards enhancing the quality of life for all residents through the values of respect, collaboration, integrity, and accountability. They offer programs including: Focus on Fatherhood (providing responsible fatherhood education services and activities that emphasize parenting skills, healthy relationships, marriage education, life skills and employment readiness), Women's Health Initiative (providing health outreach and education services that address health disparities and promote healthy lifestyles), and Impacting Youth Wellness (providing an increased exposure of children and their families to messages, education, and opportunities to eat healthy and be active). They also have community

health workers on site, as well as offering assistance with paperwork, case management, transportation, utilities assistance, substance abuse trainings, and more.

Eligibility/Service Population: Members of the Randolph County community seeking assistance in the areas mentioned above.

Restrictions: Unknown

Food Pantries Randolph County

Christos Center

Phone: 660-263-0278

Address: 111 North 5th Moberly, MO 65270

Services Offered: They provide groceries to individuals and families. Food distribution on Tuesday & Wednesday: 9:30 a.m. – 11:30 a.m. & 1 p.m. – 3 p.m. Food distribution on Friday: 1 p.m. - 3 p.m. From time to time, they have a woman from University of MO who comes to talk about nutrition, budgeting, and other topics. They also have a gentleman who consults with them on insurance matters. They also have a partnership with Birthright, so individuals needing diapers can be sent there, as well as a series of brochures for other services.

Restrictions: First time clients should bring their photo ID, social security cards for all the individuals in the family and a piece of mail (utility bill, phone bill, etc.) showing residence in Randolph County.

Community Kitchen

Phone: 660-263-7687

Address: 411 W. Reed Moberly, MO 65270

Services Offered: Meals Served on Wednesday & Saturday: 11 a.m. – 2:00 p.m.

Restrictions: Unknown

The Dream Center

Phone: 660-263-0488

Address: 1614 Highway 24 E. Moberly, MO 65270

Services Offered: Food distribution is open to the public on Wednesdays: 10 a.m. - 12 p.m., 1:00 p.m. - 4 p.m., 5 p.m. - 7 p.m. They also have a clothing ministry that provides free clothing, shampoo, and soap, and is also open for distribution on Wednesdays from 10 a.m. - 12 p.m., 1:00 p.m. - 4 p.m., and 5 p.m. - 7 p.m.

Restrictions: First time clients should bring their photo ID, social security cards for all the individuals in the family and a piece of mail (utility bill, phone bill, etc.) showing residence in Randolph County. Food pantry only serves residents of Randolph County, but clothing ministry is available for folks in any of the surrounding counties.

Timberlake Food Pantry

Phone: 660-263-4168

Address: 1624 Gratz Brown, Moberly, MO 65270

Services Offered: Meals Served on second Thursday of the Month from 4-5:30

Restrictions: First time clients should bring their photo ID, social security cards for all the individuals in the family and a piece of mail (utility bill, phone bill, etc.) showing residence in Randolph County.

Employment Services Randolph County

Gamm Incorporated

Phone: 660-213-3221 | P.O. Box 49, 103 South 3rd Street, LaBelle, MO 63447

Website: <http://www.gamminc.org/>

Email: Email form available on the “Contact Us” page of the website

Services Offered: They provide services to help enhance employability including assistance securing and keeping employment, vocational assessment, job training, computer skills training, financial assistance for technical education tuition, resume assistance, AEL/GED Adult Education and Literacy Classes, career counseling, and referral services in their 15-county service area.

Eligibility/Service Population: Adults and youth (ages 16 and older) in Northeast Missouri seeking assistance with any of the employment services listed above. Gamm Incorporated is located in Lewis County but serves the following counties: Lewis, Knox, Clark, Scotland, Adair, Schuyler, Monroe, Shelby, Putnam, Sullivan, Pike, Ralls, Marion, Randolph, and Macon.

Restrictions: Some of the services have specific eligibility requirements in order to receive them.

Moberly Area Community College — Career and Placement Services

Phone: 660-263-4100 | 101 College Ave, Moberly, MO 65270

Website: www.macc.edu/moberly

Email: SusieCason@macc.edu

Services Offered: A variety of degree programs, health and science programs, and career and technical programs offered at the Community College. Career and Technical programs include: Advanced Manufacturing Technology, Business Administration, Early Childhood Education, Information Technology-Programming, Accounting, and more. At the Career Center, they offer free career counseling, vocational assessments, tutoring, scholarships, and grants. They also offer free classes to obtain a GED, improve basic skills, prepare for the workplace, and learn to speak English as a second language. They also host a career fair two times a year that is open to the entire community. Periodically, they offer specialized training/skills classes that are also open to the public, but sometimes have a small fee attached to them. One of their new resources includes a “Career Closet” with business clothes that people can take for free in order to build their professional wardrobe.

Eligibility/Service Population: Technical programs available to students who enroll, but other career services available to anyone in the community seeking employment support.

Restrictions: None

Job Point North

Phone: 573-823-2885 | 101 West Coates, 2nd Floor, Moberly, MO 65270

Website: www.jobpointmo.org

Email: beckyc@jobpoint.org

Services Offered: They provide career planning and help finding a job for individuals living with a disability by offering job trials in the community, vocational planning, resume building, assistance with job applications, practice interviews, and advocacy with employers on behalf of

persons receiving services. Once someone receives a job, Job Point supports them in keeping their job by offering help with balancing personal and work demands, problem solving on the job, exploring career advancement opportunities, gaining knowledge of benefits, follow-up support for 3-12 months, and advocacy. They also offer summer employment empowerment for High School juniors and seniors living with disabilities. In addition to these services, they can make referrals to other social service providers to help the individuals.

Eligibility/Service Population: Individuals with disabilities (physical or cognitive) – adults and youth – seeking employment. Most individuals that come to Job Point North are referred by the department of vocational rehabilitation.

Restrictions: More services available in Columbia Job Point office than in Moberly. They cannot work with anyone under the age of 16 in the Moberly office.

Mers Goodwill Randolph County

Phone: 660-263-0514 | 101 W. Coates Street, Suite 201, Moberly, MO

Website: <https://mersgoodwill.org/employment/>

Email: along@mersgoodwill.org

Services Offered: Welfare to work programs, job placement services, vocational assessment, programs assisting with job readiness, supported employment for individuals with disabilities, transition from school to work, and Missouri Work Assistance.

Eligibility/Service Population: Adults seeking assistance with employment opportunities.

Restrictions: The following services are only available by referral at the Lippman Center: Access Program for survivors of IPV seeking employment and Careers in Transition for members of the Jewish Community seeking employment. Organizational (Sheltered) Employment program only available through Forest Park Workshop and Computer Works centers in St. Louis.

North East Community Action Corporation Randolph County Service Center

Phone: 660-263-6595

Website: www.necac.org

Email: predding@necac.org

Services Offered: They conduct intake assessments to best address needs in the following areas: employment, education, use of income, housing, nutrition, and health. They offer housing development and community health assistance, as well as life skills classes including pre-employment, budgeting, energy conservation, and building strong families

Eligibility/Service Population: Low-income individuals seeking assistance in one or more of the areas listed above. Specific income guideline requirements vary by service and family size.

Restrictions: None.

ICAN Missouri Foundation

Phone: 660-269-8767 | 105 North Avenue, Moberly, MO 65270

Website: <http://www.icanmo.org/>

Email: info@icanmo.org

Services Offered: They have a community center and a children's program, as well as individualized supported living for individuals living with developmental disabilities. They also

have an employment service, where the goal is based on individualized career planning and taking the steps necessary to achieve self-identified goals. This program includes: job exploration, job shadowing, informational interviewing, assessment of interests, and informal assessment and consultation. This is accompanied by supported employment, pre-vocational training, and residential and/or day habilitation services.

Eligibility/Service Population: Individuals with developmental disabilities – youth and adults.

Restrictions: Unknown

Legal Services Randolph County

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants
Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

Mid-Missouri Legal Services

Phone: Columbia Office: 573-442-0116 | Toll-free: 800-568-4931 | TTY: 800-735-2966
1201 West Broadway Columbia, MO 65203

Website: www.mmls.org

Email: N/A

Services Offered: They provide free civil legal services to low-income individuals. Types of civil cases handled include: divorce hearings, paternity/custody issues, orders of protection, unemployment compensation, temporary assistance/welfare, food stamp denial or termination, Medicaid applications, education IEP's, healthcare access, consumer problems, bankruptcies, utility terminations, landlord/tenant issues, child support issues, and more.

Eligibility/Service Population: Low-income individuals seeking civil legal assistance

Restrictions: Located in Columbia, MO but serves Randolph County. Individuals must complete an over-the-phone application and be accepted before receiving services. Cases are then reviewed before moving forward.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers

are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Address: P.O. Box 1409, Jefferson City, MO 65102

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can

learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Randolph County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://teleguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24-Hour Hotline Services Randolph County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Audrain County Crisis Intervention Services, INC (ACCIS)

Phone: 1-800-246-2280

Website: <http://audraincountycrisis.org/>

Email: N/A

Services Offered: 24/7 hotline offering crisis intervention, information, support, as well as referrals to space in shelter and other case management needs.

Eligibility/Service Population: Survivors of domestic and/or sexual violence

Restrictions: Shelter associated with this hotline is located in Audrain County, but serves individuals in Randolph County.

Burrell Behavioral Health Central Region

Access Crisis Intervention (ACI) Hotline

Phone: 1/800-395-2132

Website: <https://www.burrellcenter.com/>

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis

Restrictions: Serves Counties: Boone, Carroll, Chariton, Cooper, Howard, Moniteau, Morgan, Pettis, Randolph, Saline.

DeafLEAD — Formerly the LEAD INSTITUTE

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention hotline via text, phone, or video. 24-hour free interpreting services for Deaf victims of crime.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but Randolph County is among the counties served by DeafLEAD via texting/hotline.

Green Hills Women's Shelter Hotline

Phone: 800-942-0649

Website: www.greenhillswomensshelter.net

Email: N/A

Services Offered: 24/7 hotline offering crisis intervention and support, as well as referrals to space in the shelter, if needed.

Eligibility/Service Population: Survivors of domestic and/or sexual violence – women, men, and children.

Restrictions: None

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

Eligibility/Service Population: Anyone experiencing a mental health crisis

Restrictions: None

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Address: (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Address: (Services likely accessed through call line only, No address provided)

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

Address: (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Address: (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: NOT 24 hour –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Safe Passage

Phone: 660-269-8999

Website: <http://www.safepassagemoberly.org/>

Email: spassage@sbcglobal.net

Services Offered: 24-hour hotline and crisis intervention. Survivors can get connected to emergency shelter (if space available), referrals to other services, and other Safe Passage services.

Eligibility/Service Population: Individuals and families who have experienced domestic and/or sexual violence.

Restrictions: None

True North of Columbia

Phone: 573-875-1370 | Toll Free: 1-800-548-2480 | Crisis Line for Deaf: 1-800-380-3323

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

Services Offered: 24/7 hotline offering crisis intervention, information, support, as well as referrals to space in shelter and other case management needs.

Eligibility/Service Population:

Restrictions: None

Human Trafficking Education and Awareness/Training Randolph County

Central Missouri Stop Human Trafficking Coalition *

Phone: 866-590-5959 | 601 Business Loop 70 W, Suite 134-F, Columbia MO 65203

Website: <http://www.stophumantraffickingmo.com>

Email: help@stophumantraffickingmo.com

Services Offered: They are a coalition with the mission to end and prevent forced labor and sexual exploitation of children, women, and men. Through advocacy, active engagement in community collaboration and education, the coalition seeks to identify victims, expose traffickers and users, promote exploitation-free practices and support survivors of human trafficking on their journey towards wholeness. They raise awareness of trafficking and support local survivors in Central Missouri. They also have a toll free number that survivors, service providers, and community members can call for resources and/or support.

Eligibility/Service Population: They seek to raise awareness in Central MO, support survivors of trafficking and have coalition meetings open to anyone. No eligibility requirements.

Restrictions: Located in Columbia, MO, but will serve Randolph County.

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking

consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Human Trafficking Prevention Programming Randolph County