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**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

## Shelters Scott County

### Delta Area Economic Opportunity Corporation

**Phone:**(573) 379-5688 **Website:** [www.daeoc.com](http://www.daeoc.com) **Email:**

**# of Beds:** Undisclosed

**Length of Stay:** Varies

**Length of Program:** Varies

**Services Offered:** Emergency shelter, crisis intervention, safety planning, case management, court advocacy, transportation to court, transportation for medical treatment, housing and job search.

**Eligibility/Service Population:** Comprehensive shelter services are provided to those women and children who are fleeing domestic violence situations.

**Restrictions:** Serving Dunklin, Mississippi, New Madrid, Pemiscot, Scott and Stoddard Counties in Southeast Missouri.

### House of Refuge

**Phone:** Shelter: (573) 472-4499 Hotline: (877) 633-3843 Hotline: (573) 472-3843

**Address:** 244 Po Box, Sikeston, MO 63801

**Website:** <https://www.sikestonhouseofrefuge.org/>

**Email:** [sikestonsafeplace@gmail.com](mailto:sikestonsafeplace@gmail.com)

**# of Beds:** 14 beds

**Length of Stay:** 30-90 days, but sometimes longer.

**Length of Program:** On an as needed basis.

**Services Offered:** House of Refuge offers safe housing, food, clothing, crisis intervention, counseling, court advocacy, case management, group therapy, and transportation (for residential clients).

**Eligibility/Service Population:** Shelter for women domestic and/or sexual violence survivors and their children.

**Restrictions:** Criteria for continued stay is determined by progression toward established client goals and movement towards self-sufficiency. Services are also offered to non-residential women and children on an as-needed basis. Serves New Madrid, Scott, Stoddard, Mississippi, and Pemiscot Counties.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

[suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**Address:** Jefferson City, MO

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## Safe House for Women

**Phone:** Office: (573)-335-7745 Shelter: (573)-651-1614 24 Hour Crisis Hotline: 1-800-341-1830

**Website:** <https://www.semosafefhouse.org/>

**Address:** P.O. Box 1167, Cape Girardeau, MO 63702

**# of Beds:** 5 bedrooms that can accommodate 16-22 women and children at any time.

**# of Beds:**

**Length of Stay:** No set length. On average, individuals stay 30 days.

**Length of Program:** No set length. Until an individual feels self-sufficient and ready.

**Services Offered:** 24-hour emergency shelter for women and their dependent at a confidential and secure location. Services also include court advocacy, case management, education and outreach, as well as individual counseling and support groups.

**Eligibility/Service Population:** Women and children who have been victims of domestic violence. Other services, such as counseling, case management, and court advocacy are also available to male survivors.

**Restrictions:** Located in Cape Girardeau but serves Bollinger, Cape Girardeau, and Scott counties.

## Susanna Wesley Family Learning Center (SWFLC)

**Phone:**

Shelter: (573) 649-3731

Crisis Line Number/Hotline: 1-800-382-7294

Main Office: (573) 233-8391

**Website:** [www.swflc.com](http://www.swflc.com)

**# of Beds:** 20 beds

**Length of Stay:** As needed until individuals have found adequate housing.

**Length of Program:** On an as needed basis to address each individual's obstacles in finding housing.

**Services Offered:** Shelter services are provided 24-hours a day, every day. After calling the hotline, arrangements are made for the individual to be transported to the shelter or picked up from another safe location. Emergency clothing, food, and/or transportation is also provided to victims as needed. SWFLC also has a 24-hour hotline, therapy and counseling services, youth programs, adult development programs, and parenting programs.

**Eligibility/Service Population:** Serves victims of domestic violence and sexual assault.

**Restrictions:** Located in East Prairie, MO but serves Scott County residents.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## Youth Shelters Scott County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri. Counties served: Located in Madison County. Serves all counties in Missouri, connected through Children's Division, must bring them here.

### GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 – Therapist's direct number **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 (Therapist's direct number) **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19<sup>th</sup> birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

## Great Circle – St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TF-CBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient

program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

## Halo Home

**Phone:** 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** [suzannewilson@haloworldwide.org](mailto:suzannewilson@haloworldwide.org)

**# of Beds:** 24 beds

**Length of Stay:** 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

**Length of Program:** 18-24 Months.

**Services Offered:** Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

**Eligibility/Service Population:** Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

**Restrictions:** Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

**Counties served:** Primarily serve Cole County, but serve clients from all counties



## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November **NEW ORGANIZATION**

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.



## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

## Therapy/Counseling Scott County

### DeafLEAD

**Phone:** Office: (573) 445-5005 (V/TTY)

Toll-Free: (800) 380-DEAF (V/TTY)

VideoPhone: (573) 303-5604

Text Line: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/mental-health-services.html>

**Services Offered:** DeafLEAD offers free mental health services to Deaf, hard of hearing, DeafBlind, and late-deafened individuals and their families.

**Eligibility/Service Population:** Services are offered to Deaf, hard of hearing, DeafBlind, and late-deafened individuals and their families.

**Restrictions:** Serves Scott County, but the main office is located in Boone County, MO and the Outreach Office is located in St. Louis County, MO.

### Bootheel Counseling Services

**Website:** <http://www.bootheelcounseling.com/>

**Email:** [bootheelcounseling@sbcglobal.net](mailto:bootheelcounseling@sbcglobal.net)

**Services Offered:** Bootheel Counseling Services offers Community Psychiatric Rehabilitation Access Crisis Intervention, Outpatient Mental Health. Outpatient counseling services, targeted case management services for adults, Community Psychiatric Rehabilitation Program, Psychosocial Rehabilitation Program, crisis and access referral services, medical services, information and educational services, Healthcare Home.

**Eligibility/Service Population:** Bootheel Counseling Services serves Scott County, Stoddard County, Mississippi County, and New Madrid County residents

**Restrictions:** Located in Sikeston, MO but serves Scott County residents.

### BJC Behavioral health

**Phone:**

Phone: (573) 756-5353

Crisis Line BHR: (800) 811-4760

Toll-Free Number: (888) 331-5111

**Website:** <http://www.bjcbehavioralhealth.com/> **Email:**

**Services Offered:** BJC Behavioral Health offers a continuum of services including early intervention services, school-based services, outpatient services, comprehensive children's services and adult psychiatric rehabilitation services.

**Eligibility/Service Population:**

**Restrictions:** Located in Farmington, MO but serves Southeastern Missouri residents.

### Family Counseling Center Inc.

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org>

**Services Offered:** Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

**Eligibility/Service Population:** Adults and Children

**Restrictions:** Restricted to Southern Missouri, serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

## Mission Missouri House of Liberty

**Phone:** (573) 481-0505

**Website:** <http://www.missionmissouri.org/>

**Services Offered:** Programs include support groups and programs such as job readiness, financial management, parenting class, anger management, codependency workshop, substance abuse support group, workforce preparation class, resume building, and computer literacy. Focus is on Recovery-oriented System of Care (Recovery Support Services) and Prevention. Lead agency for Southeast Missouri Drug Free Communities Coalition to impact environmental change about such things as underage drinking and prescription drug abuse.

**Eligibility/Service Population:** Individuals seeking counseling for substance abuse or mental health.

**Restrictions:** N/A

## Missouri Girls Town

**Phone:** 573-642-0891 **Website:** <http://missourigirlstown.org>

**Email:** mburch@mogirlstown.org

**Services Offered:** Missouri Girls Town offers counseling and treatment programs. Treatment can range from individual, group, and/or family counseling. Services also include education, job skill training, extensive recreational opportunities, health programs, life skills programs, and after-care and outpatient programs.

**Eligibility/Service Population:** Services are offered to every young woman in any Missouri county.

**Restrictions:** Only available to young women.

## The Safe House for Women

**Phone:** Office: (573)-335-7745

Crisis Text Line: (573)-651-1614

24 Hour Crisis Hotline: 1-800-341-1830

**Website:** [www.semosafehouse.org](http://www.semosafehouse.org)

**Services Offered:** The Safe House offers support and therapeutic services to victims of domestic violence. They offer individual and group therapy services. The Safe House has a support group

specifically for male survivors of domestic violence, sexual assault, or stalking. The Safe House also has a 24-hour emergency shelter, offers court advocacy, case management, as well as education and outreach.

**Eligibility/Service Population:** Victims of domestic violence. The Safe House's support services, such as counseling, case management, and court advocacy are also available to male survivors.

**Restrictions:** Located in Cape Girardeau, MO, but serves Scott County residents.

## Susanna Wesley Family Learning Center (SWFLC)

**Phone:**

Shelter: (573) 649-3731

Crisis Line Number/Hotline: 1-800-382-7294

Main Office: (573) 233-8391

**Website:** [www.swflc.com](http://www.swflc.com)

**Services Offered:** Susanna Wesley Family Learning Center provides mental health counseling services. They offer a variety of techniques and interventions that are supported by research and most effective to treat trauma. SWFLC also provides emergency shelter, has a 24-hour hotline, has youth programs, adult development programs, and parenting programs.

**Eligibility/Service Population:** Serves victims of domestic violence and sexual assault.

**Restrictions:** Located in East Prairie, Missouri but serves Scott county residents.

## Southeast Missouri Network Against Sexual Violence

**Phone:** (573) 334-5866 **Website:** <http://fcsmo.org/locations/southeast-office/>

**Email:** [info@semonasv.org](mailto:info@semonasv.org)

**Services Offered:** SEMO NASV provides trauma-informed mental health services for victims on site, free of charge. All mental health services are provided by a licensed clinical professional with trauma expertise. For child clients, it is vital for a non-offending caregiver to participate in the mental health treatment. Together, they with the child and clinician will find a healthy path to heal from their traumatic event and develop healthy skills for their future. Counseling services are available by appointment.

**Eligibility/Service Population:** Child and adult victims of sexual violence

**Restrictions:** Serves counties: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Perry, Pemiscot, Scott, and Stoddard. Office located in Cape Girardeau.

## Drop In Centers Scott County

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

### Missouri Bootheel Regional Consortium Inc.

**Phone:** (573)-471-9400 **Website:** <http://www.mbrinc.org/>

**Services Offered:** The core programs of MBRC provide outreach, education, training, targeted interventions, community events, and community mobilization services for mothers, fathers, children and families in the Bootheel.

**Eligibility/Service Population:** Service area includes the counties of Dunklin, Mississippi, New Madrid, Pemiscot, and Scott County.

**Restrictions:** N/A

## Substance Abuse Treatment Scott County

### Cape Girardeau Treatment Center (New Season)

**Phone:** New Patients- (877) 284-7074 Existing Patients-(573) 335-4333

**Website:** [www.newseason.com](http://www.newseason.com)

**Email:** [capegirardeau.mo@cmglp.com](mailto:capegirardeau.mo@cmglp.com)

**Services Offered:** Medication-Assisted Treatment, Medically supervised withdrawal, outpatient services. Outpatient opioid centers help patients safely recover from addictions to heroin and prescription painkillers. Our comprehensive treatment plans combine counseling with medication-assisted treatment using methadone, buprenorphine or Suboxone. Their team of addiction treatment specialists are doctor-led and deliver the highest quality care to each patient.

**Eligibility/Service Population:** Patients struggling with addiction

**Restrictions:** Adults 18+ only.

### Family Counseling Center Inc.

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org>

**Services Offered:** Services include screenings, comprehensive assessment, crisis response and intervention, individual and group therapy, psychiatry, disease and disorders education, community support, psychosocial rehabilitation, medication management, wellness groups, recreational groups, vocational services, peer support, medication-assisted treatment, and many others. Intensity of care includes residential, day treatment, intensive outpatient, outpatient and maintenance levels of care to meet the needs of each person. Care is delivered using a comprehensive, integrated approach that also meets the preferences of each person using trauma-aware practices.

**Eligibility/Service Population:** Adults and Children

**Restrictions:** Restricted to Southern Missouri, serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

### Family Counseling Center Inc. (West Plains Adolescent CSTAR Treatment Center)

**Phone:** (417) 257-9152 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 3411 Division Drive, West Plains, MO

**Services Offered:** The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The West Plains Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling

and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in West Plains, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.

## Family Counseling Center Inc. (Kennet Adolescent CSTAR Treatment Center)

**Phone:** (573) 888-6545 **Website:** <http://www.fccinc.org/adolescentsud>

**Address:** 1109 Jones Street, Kennet, MO

**Services Offered:** The Kennett Adolescent CSTAR program has two (2) residential group homes. The group homes provide separate living quarters for male and female adolescents. Both group homes provide a relaxing, comfortable home like environment. Activities in the group homes include structured therapeutic group sessions, relaxing positive leisure time activities and life skills lessons. The Kennet Adolescent CSTAR program offers level I residential treatment, level I day treatment, intensive outpatient treatment and outpatient supported recovery treatment services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation, family therapy, individual counseling and co-occurring counseling services. The Level I Residential Treatment component provides 24-hour supervision, with up to 60-hours of structured therapeutic activities per week. Clinical Services are provided seven (7) days a week. The Level 1 Day Treatment program is provided Monday through Friday from 8:00am to 4:30pm. Intensive Outpatient Treatment and Outpatient Treatment Services are offered on Tuesdays and Thursdays from 4:00pm to 8:00pm. Adolescents attend based on their individualized needs. The length of each level of care is based on individualized needs.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Kennet, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian.



## Family Counseling Center (Adolescent CSTAR Program, Poplar Bluff Outpatient)

**Address:** 3001 Warrior Lane, Poplar Bluff, MO.

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Poplar Bluff, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm.

## Family Counseling Center (Adolescent CSTAR Program, Cape Girardeau Outpatient)

**Address:** 20 South Sprigg Street, Cape Girardeau, MO

**Services Offered:** Outpatient services provide: Intake screening, comprehensive assessment, community support, group counseling, group education, co-occurring counseling, individual counseling and drug screen services.

**Eligibility/Service Population:** Adolescents with substance use disorder.

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties. The business office is open Monday through Friday from 8:00am to 5:00pm. Funding Sources for the Adolescent CSTAR programs include private healthcare insurance, POS funds, Medicaid and private fees. The ability to pay is based on the Department of Behavioral Health (DBH) sliding scale and the income of the adolescent and/or parent/guardian. Business office hours are Monday through Friday from 8:00am to 5:00pm

## Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

**Services Offered:** The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is

important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

**Eligibility/Service Population:** for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

## Family Counseling Center Inc. (Women and Children's CSTAR Program, Cape Girardeau)

**Phone:**(573) 888-5925 **Website:** <http://www.fccinc.org/serenitypointe>

**Services Offered:** The Women and Children's CSTAR Program offers level I residential treatment, level I day treatment, intensive outpatient treatment, outpatient supported recovery treatment and transitional housing services. All levels of treatment include intake screening, comprehensive assessment, community support, group education, drug screen services, academic education, group counseling, nursing services, recreation/healthy living, family therapy, individual counseling and co-occurring counseling services. The program is designed for women and children will ensure that that treatment occurs in the context of a family system model. The program will provide therapeutic activities designed for the benefit of children. Thus, it is important that children should accompany their mother, unless contraindicated by medical, educational, family, legal or other reasons which are documented in the individual's record.

**Eligibility/Service Population:** for women aged 17-years and 9-months and older with an Axis I diagnosis of substance abuse or dependence. Special provisions can also be made for pregnant adolescents (ages 12-17).

**Restrictions:** Located in Cape Girardeau, but serves Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynold, Carter, Ripley, Wayne, Butler, Stoddard, Dunklin, Pemiscot, New Madrid, Mississippi, Scott, and Cape Girardeau Counties included in service area.

## Gibson Recovery Center Inc

**Phone:** 573.472.2253 **Website:** <http://www.gibsonrecovercenter.org>

**Services Offered:** Residential treatment for those who require an intensive environment, outpatient services, detox services provided 24 hours a day 7 days a week, Hill Crest Counseling services for outpatient mental health and substance use counseling, and SATOP for those arrested in the state of Missouri for alcohol and drug related offenses. All services take a team-orientated approach to an individual's care and recovery. With multiple housing locations, individuals can find a treatment program specific to their needs.

**Eligibility/Service Population:** Individuals in seeking substance abuse treatment.

**Restrictions:** Placement into any of the Gibson programs is based upon their fully trained staff recommendations. They are providers to several insurances, Medicaid and private pay.

## New Vision Counseling

**Phone:** (573)-334-3486 **Website:** <https://newvisioncounseling.com/>

**Services Offered:** Substance abuse counseling, psychiatric services, individual counseling, family counseling, crisis intervention, psychological evaluation and testing, employee assistance, and court ordered treatment services

**Eligibility/Service Population:** Individuals seeking substance abuse or mental health treatment.

**Restrictions:** Located in Cape Girardeau, MO but serves Scott County residents.

## Mission Missouri House of Liberty

**Phone:** (573) 481-0505

**Website:** <http://www.missionmissouri.org/> **Email:**

**Services Offered:** Programs include support groups and programs such as job readiness, financial management, parenting class, anger management, codependency workshop, substance abuse support group, workforce preparation class, resume building, and computer literacy. Focus is on Recovery-oriented System of Care (Recovery Support Services) and Prevention. Lead agency for Southeast Missouri Drug Free Communities Coalition to impact environmental change about such things as underage drinking and prescription drug abuse.

**Eligibility/Service Population:** Individuals seeking counseling for substance abuse or mental health.

**Restrictions:** N/A

## Food Pantries Scott County

### Harvest Foundation, Inc

**Phone:** (573)-471-2900

**Address:** 705 Vanduser St, Vanduser, MO 63784

**Services Offered:** Food pantry.

**Restrictions:** Youth service.

### Chafee Nutrition Program

**Phone:** (573)-887-3600

**Address:** 800 S Main St, Chaffee MO 63740

**Services Offered:** The Nutrition Program offers lunch dining opportunities to those 60+ or married to someone 60+. Lunch consists of a choice of 1 or 2 entrees, 2 or 3 vegetables, salad, bread, dessert, milk or an optional hot or cold beverage. Some centers also offer an occasional evening meal.

**Restrictions:** Senior Citizens Service.

### Good Neighbor Pantry

**Phone:** (573)-471-1818

**Address:** 813 Davis Blvd, Sikeston, MO

**Services Offered:** The Good Neighbor Food Pantry provides direct food assistance to residents of Sikeston. Once a month a member of the household may visit the pantry to receive supplemental food. On average, 470 local families receive food assistance on a monthly basis from the food pantry.

**Restrictions:** Food pantry available to local citizens.

### Jesus in Disguise Food Pantry

**Phone:** (573)-450-5377

**Address:** 115 N. Winchester Benton, Missouri 63736

**Services Offered:** Provide bags of food donated from community members.

**Restrictions:** Serves those living in Kelso C-7, Kelly and Oran school districts.

### Scott City Nutrition Center

**Phone:** (573) 335-1352

**Address:** 921 Clark Street, Cape Girardeau, MO 63701

**Services Offered:** Meals offered Monday morning at 10:15.

**Restrictions:** Meals only offered Monday mornings at 10:15.

### Shady Acers Church Food Pantry

**Phone:** (573)-471-5186

**Address:** 1440 Ables Road, Sikeston MO 63801  
**Services Offered:** Food pantry for local citizens.  
**Restrictions:** Open Thursday 9AM-12PM.

## Father's Arms Fellowship

**Phone:** (573)-225-5294  
**Address:** 1400 Main Street, Scott City, MO 63780  
**Services Offered:** The church offers a Sunday morning breakfast to all.  
**Restrictions:** Meals only served on Sunday morning.

## Scott City Food Pantry

**Phone:** (573)-270-4274  
**Address:** 804 Rear Main Street Scott City, MO 63780  
**Services Offered:** Provide food pantry to residents of Scott City, Kelso and Commerce. Hours: Tuesday 8:30am -10:30am. If schools are closed due to the weather, the food pantry will also be closed.  
**Restrictions:** For residents of Scott City, Kelso, and Commerce. Scott City food pantry is only open Tuesday 8:30AM-10:30 AM. If schools are closed due to bad weather, Scott City Food Pantry will also be closed too.

## Employment Services Scott County

### Susanna Wesley Family Learning Center (SWFLC)

**Phone:**

Education Inquiries: (573)-233-8391

Crisis Line Number/Hotline: 1-800-382-7294

Main Office: (573)-649-3731

**Website:** [www.swflc.com](http://www.swflc.com)

**Services Offered:** Susanna Wesley Family Learning Center offers both day time classes and night classes free of charge and has open enrollment. They also offer online learning, where individuals can learn from home or utilize SWFLC's computer lab. Classes provide adults the opportunity to acquire basic skills to obtain employment and/or continue their education to at least completion of secondary school. SWFLC also provides transportation to classes. In addition, SWFLC has an emergency shelter, a 24-hour hotline, provides therapy and counseling services, youth programs, and parenting programs.

**Eligibility/Service Population:** Serves victims of domestic violence and sexual assault.

**Restrictions:** Located in East Prairie, Missouri but serves Scott county residents.

### Missouri Department of Elementary and Secondary Education

**Phone:** 314.877.1900 Toll Free: 1.877.222.8968

**Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation/st-louis-south-vr>

**Services Offered:** Guidance and counseling, job-seeking skills and job placement, and vocational training. The Vocational Rehabilitation program will help further determine if an individual is eligible.

**Population/Eligibility:** Eligible individuals with a disability.

**Restrictions:** See service population/eligibility.

### Cape Girardeau Job Center

**Phone:** (573)-290-5766 **Website:** <https://jobs.mo.gov/>

**Email:** [capegirardeau@ded.mo.gov](mailto:capegirardeau@ded.mo.gov)

**Services Offered:** The Cape Girardeau Job Center offers job matching, available job search resources (access to computers, printers, copiers, etc.), resume writing assistance, workshops, and WorkKeys testing (ACT WorkKeys consists of applied math, graphic literacy, and workplace documents, workplace observations, etc.).

**Eligibility/Service Population:** Missouri Residents

**Restrictions:** N/A

### Sikeston Job Center

**Phone:**(573)-290-5766 **Email:** [capegirardeau@ded.mo.gov](mailto:capegirardeau@ded.mo.gov)

**Services Offered:** Sikeston Job Center offers basic skills and assessments, search for jobs and training opportunities, and access [jobs.mo.gov](https://jobs.mo.gov) to search job openings, and referral to an employer.

**Eligibility/Service Population:** Missouri Residents  
**Restrictions:** N/A

## Unemployment Office

**Phone:** 800-320-2519

**Website:** <https://www.legalconsumer.com/unemploymentlaw/unemployment-office.php?FIPS=29201>

**Services Offered:** Helps individuals with cover letters, resumes, and job search efforts. Individuals may be required to register with a job center as part of their ongoing obligation to look for work while collecting benefits.

**Eligibility/Service Population:** Missouri Residents

**Restrictions:** Located in Sikeston, MO, but serves Scott County residents.

## Mers Goodwill Scott County Sikeston Workforce Development Center

**Phone:** (573) 472-5250

**Website:** <http://www.mersgoodwill.org/>

**Services Offered:** Provides opportunities for persons with barriers to employment to work and live independently in the community.

**Eligibility/Service Population:** Job seeking individuals.

**Restrictions:** N/A

## Mission Missouri House of Liberty

**Phone:** (573) 481-0505

**Website:** <http://www.missionmissouri.org/>

**Services Offered:** Programs include support groups and programs such as job readiness, financial management, parenting class, anger management, codependency workshop, substance abuse support group, workforce preparation class, resume building, and computer literacy. Focus is on Recovery-oriented System of Care (Recovery Support Services) and Prevention. Lead agency for Southeast Missouri Drug Free Communities Coalition to impact environmental change about such things as underage drinking and prescription drug abuse.

**Restrictions:** N/A



## Legal Services Scott County

### DeafLEAD

**Phone:**

Office: (573) 445-5005 (V/TTY)

Toll-Free: (800) 380-DEAF (V/TTY)

VideoPhone: (573) 303-5604

Text Line: Text HAND to 839863

**Website:** <https://www.deafinc.org/>

**Services Offered:** DeafLead provides free ASL interpreting services to Deaf victims of crime who are utilizing legal services or law enforcement in anyway.

DeafLEAD offers services to prosecuting and private attorneys, child protective service providers, family justice centers, or any agencies that provide legal services or support.

DeafLEAD has assisted communication in: reporting the crime, domestic violence or sexual assault, SAFE/SANE exams, forensic interviewing, filling out an ex parte, requesting full orders of protection, and filling out crime victim's compensation forms.

**Eligibility/Service Population:** Deaf or hard of hearing victims of crime.

**Restrictions:** Serves Scott County, but the Main Office is located in Boone County, MO and the Outreach Office is located in St. Louis County, MO.

### Legal Services of Southern Missouri

**Phone:** 800-444-4863 **Website:** lsom.org

**Services Offered:** Provides representation to the low-income and elderly in civil matters only. LSM provides domestic violence advocacy and legal services, handles some family law matters, helps families obtain housing, provide counsel on public benefits, provide counsel/full representation to senior citizens, and provides educational programs and workshops.

**Eligibility/Service Population:** Serves only the low-income and the elderly.

**Restrictions:** Eligibility for legal aid may be based on income and assets of all members of the household and the legal problem. Legal Services of Southern Missouri is located in Springfield, MO, but serves residents of Scott County residents.

### Scott County Prosecuting Attorney- Amanda Oesch

**Phone:** 573-545-3562 **Website:** <http://www.scottcountymmo.com/prosecuter.php>

**Services Offered:** Scott County Prosecuting Attorney provides information about the criminal justice system, information on case status and disposition, referrals to social services agencies, assistance with property return, assistance with applying for compensation with the Victims of Crime Compensation, timely notification of court appearances, employer intervention, court accompaniment, assistance with Victim Impact statements, case-coordinated approach for victims of sexual assault child abuse, and domestic violence, defendant release notification through the VINE program.

**Eligibility/Service Population:** All Scott county residents.

**Restrictions:** N/A

## The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## The Safe House for Women

**Phone Office:** (573)-335-7745

**Crisis Text Line:** (573)-651-1614

**24 Hour Crisis Hotline:** 1-800-341-1830

**Website:** [www.semosafehouse.org](http://www.semosafehouse.org)

**Services Offered:** The Safe House assists residential and non-residential clients with case management. The Safe House also offers court advocacy programs that helps victims. The program can connect victims to free or low cost legal services, help victims request protection or an ex parte order, go to court with victims, and provide emotional support. The Safe House also has a 24-hour emergency shelter, offers court advocacy, case management, as well as education and outreach.

**Eligibility/Service Population:** Victims of domestic violence. The Safe House's support services, such as counseling, case management, and court advocacy are also available to male survivors.

**Restrictions:** Located in Cape Girardeau, Missouri, but serves Scott county residents.

## Southeast Missouri Network Against Sexual Violence

**Phone:** (573) 334-5866 **Website:** <http://fcsmo.org/locations/southeast-office/>

**Email:** [info@semonasv.org](mailto:info@semonasv.org)

**Services Offered:** Victim Advocacy- advocates provide ongoing support for the victims and their families throughout the investigation and legal processes, if the case requires. The advocates will help victims understand the court system and what will happen when they testify as well as notify them of legal proceedings. Forensic interviewing- A forensic interview is an objective, non-leading, age and developmentally appropriate process that limits additional

trauma to the child. The goal of the interview is to provide a safe environment where the child is invited to talk about matters of concern. Adults may also utilize our forensic interview process to aid in the investigation of their case, if they choose.

**Eligibility/Service Population:** Child and adult victims of sexual violence

**Restrictions:** Serves counties: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Perry, Pemiscot, Scott, and Stoddard. Office located in Cape Girardeau.

## The Midwest Innocence Project (MIP)

**Phone:** 816.221.2166 **Website:** <https://themip.org/> **Email:** Office@themip.org

**Services Offered:** MIP is dedicated to exonerating wrongfully convicted people in Missouri, Kansas, Arkansas, Iowa, and Nebraska.

**Eligibility/Service Population:** The Midwest Innocence Project's mission is to educate about, advocate for, and obtain and support the exoneration and release of wrongfully convicted people in the Midwest.

**Restrictions:** See service population/eligibility.

## National Crime Victim Law Institute

**Phone:** 503.768.6819

**Website:** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** ncvli@lclark.edu

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web-based resource offers a state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** Any individual has been a victim of crime.

**Restrictions:** N/A

## National Organization for Victim Assistance

**Phone:** Victim Assistance Helpline: 800-879-668 **Website:** <https://www.trynova.org/>

**Services Offered:** Advocates for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** N/A

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## Women's Law

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to anyone, people of all genders, who reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline

## Language Access/ Translation Services Scott County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com) **Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

### International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/> **Email:**

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## Interpreters Unlimited

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/>

**Population/Eligibility:** Anyone needing interpreting or translation services.

**Services Offered:** Translation and interpretation offered over the phone, video calls, and on-site. They also offer HIPAA compliant interpreters/translators, document translation, and medical transportation.

**Restrictions:** Services are paid for, but individuals can request a quote.

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.languageline.com/>

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com) **Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## MT & Associates

**Phone:** Voice/Text: 314.896.0ASL **Website:** <https://www.mtapractice.com/>

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** Offers sign language interpreting solutions for small and large businesses, government or private. Offers ASL interpreters who are HIPAA trained and can work with patients of any age or level of care

**Restrictions:** N/A

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teelanguage.com/>

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.



## 24 Hour Hotline Services Scott County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Birthright of Cape Girardeau

**Phone:**

24/7 Helpline: 1.800.550.4900

**Services Offered:** Offers information about pregnancy, childbirth, adoption, prenatal care, community programs, parenting skills child care. Birthright gives referrals to medical support, financial resources, housing, legal and social assistance, as well as professional counseling. You can contact them via the hotline or the 24/7 chatline on their website.

**Eligibility/Service Population:** Pregnant women.

**Restrictions:** N/A

### DeafLead

**Phone:** Crisis Line: (321)-800-3323; Office: (573)-445-5005; Toll-Free: (800)-380-DEAF (V/TTY); Text Line: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/24-hour-crisis-line-for-the-deafhh.html>

**Services Offered:** DeafLEAD offers several 24-hour crisis lines. We are committed to providing a safe place for you to get help that you need.

**Eligibility/Service Population:** DeafLEAD provides services to individuals who are d/Deaf, DeafBlind, hard of hearing, late-deafened, and hearing victims of crime.

**Restrictions:** Serves Scott County, but the Main Office is located in Boone County, MO and the Outreach Office is located in St. Louis County, MO.

### Delta Area Economic Opportunity Corporation (DAEOC)

**Phone:**

24/7 Emergency Hotline: (573) 521-0232

Client Services Hotline: (573)-379-5688

Toll Free: (800) 598-1818

**Website:** <https://www.daeoc.com/>

**Services Offered:** DAEOC offers a 24/7 Emergency Hotline, as well as a client services hotline. DAEOC administers programs designed to combat poverty and provide economic opportunities in the Bootheel. They provide services to domestic violence survivors, including shelter and advocacy.

**Eligibility/Service Population:** DAEOC is a private not-for-profit Community Action Agency serving Dunklin, Mississippi, New Madrid, Pemiscot, Scott and Stoddard Counties in Southeast Missouri.

**Restrictions:** N/A

## Family Counseling Center (FCC) Behavioral Health

**Phone:**(800) 356-5395 **Website:** <http://www.fccinc.org>

**Services Offered:** 24 hour crisis line. Immediate stabilization of acute symptoms of mental illness and distress.

**Eligibility/Service Population:** Adults and Children in service area.

**Restrictions:** Wright, Douglass, Ozark, Texas, Howell, Shannon, Oregon, Reynolds, Carter, Ripley, Wayne, Butler, Stoddard, Cape Girardeau, Scott, Mississippi, New Madrid, Pemiscot, Dunklin counties served.

## House of Refuge

**Phone:**

Hotline: 573-472-3842

Toll Free: 877-633-3843

Business: 573-472-4499

**Website: Email:** sikestonsafeplace@gmail.com

**Services Offered:** Support for survivors of domestic violence and sexual assault.

**Eligibility/Service Population:** Victims of sexual assault.

## Love Is Respect

**Phone:**

Hotline: 1-866-331-9474

TTY: 1-866-331-8453 **Website:** <https://www.loveisrespect.org/for-yourself/>

**Email:**

**Services Offered:** Loveisrespect advocates are trained on issues related to dating abuse and healthy relationships, as well as crisis intervention. Advocates can offer safety planning and can assist in finding local resources.

**Eligibility/Service Population:** Those who have questions about dating or feel as if their relationship is unhealthy.

**Restrictions:** N/A

## MOCARS ACI Hotline

**Phone:**(800) 356-5395

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott, Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

## The National Domestic Violence Hotline

**Phone:**

Hotline: 1-800-799-7233

TTY: 1-800-787-3224

**Website:** <https://www.thehotline.org/>

**Services Offered:** Advocates available 24/7 to talk confidentially with anyone who is experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

**Eligibility/Service Population:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## National Runaway Safeline

**Phone:** 1.800.786.2929 **Website:** <https://www.1800runaway.org/> **Email:**

**Services Offered:** The mission at the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. Individuals can also chat or email from the National Runaway Safeline website.

The 24-hour crisis line has an experienced front-line team member ready to help. It's anonymous, confidential and free.

**Eligibility/Service Population:** Runaway youth and teens.

**Restrictions:** N/A

## The National Suicide Prevention Hotline

**Phone:**

English Lifeline: 1-800-273-8255

Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

**Website:** <https://suicidepreventionlifeline.org/>

**Services Offered:** The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

**Eligibility/Service Population:** The Lifeline supports those in crisis or those who know someone in crisis.

**Restrictions:** N/A

## National Human Trafficking Hotline \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 Text 233733 Live chat available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## Rape Crisis Hotline

**Phone:**(877) 820-6278 **Website:** <http://www.beaconhealthcenter.com/>

**Services Offered:** 24/7 Rape crisis hotline

**Eligibility/Service Population:** Victims of rape/ sexual trauma.

**Restrictions:** Serves Southeast MO counties: Bollinger, Cape Girardeau, Dunklin, Mississippi, New Madrid, Perry, Pemiscot, Scott, and Stoddard. Assistance is provided to other counties as requested. The agency's office is currently located in Cape Girardeau.

## The Safe House For Women

**Phone:**

24 Hour Crisis Hotline: 1-800-341-1830

Office: (573)-335-7745

Crisis Text Line: (573)-651-1614

**Website:** [www.semosafehouse.org](http://www.semosafehouse.org)

**Email:** N/A

**Services Offered:** The Safe House has a 24 hour hotline available 7 days a week. The hotline can also provide information and referrals to other agencies for additional services. The Safe House also offers counseling and therapy to victims of domestic violence, emergency shelter, court advocacy, case management, and education and outreach.

**Eligibility/Service Population:** Victims of domestic violence. The Safe House's support services, such as counseling, case management, and court advocacy are also available to male survivors.

**Restrictions:** Located in Cape Girardeau, Missouri, but serves Scott county residents.

## Southeast Missouri Network Against Sexual Violence (SEMO-NASV)

**Phone:**

Office: (573)- 332-0444

Crisis Line (Toll-Free): (877)-820-6279

**Website:** [semonasv.org](http://semonasv.org)

**Email:** [info@semonasv.org](mailto:info@semonasv.org)

**Services Offered:** SEMO NASV has a 24-hour hotline available 7 days a week. They also offer victim advocacy, forensic interviewing, sexual assault forensic exams, education and prevention services, and child abuse resource education.

**Eligibility/Service Population:** Adult and child victims of sexual violence.

**Restrictions:** Located in Cape Girardeau, Missouri but serves Scott County residents.

## Susanna Wesley Family Learning Center (SWFLC)

**Phone:**

Crisis Line Number/Hotline: 1-800-382-7294

Shelter: (573) 649-3731

Main Office: (573)-649-3731

**Website:** [www.swflc.com](http://www.swflc.com)

**Services Offered:** SWFLC has a 24-hour emergency hotline that is live everyday of the year. SWFLC also offers emergency shelter, therapy and counseling services, and youth programs.

**Eligibility/Service Population:** Serves victims of domestic violence and sexual assault.

**Restrictions:** Located in East Prairie, Missouri but serves Scott county residents.

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

## The Trevor Project (LGBTQIA+ SAFE)

**Phone:** 1-866-488-7386 **Website:** <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24 hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## US National Sexual Assault Hotline

**Phone:** 1-800-656-46733

TTY: 1-800-787-3224

**Website:** <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

**Services Offered:** National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

**Eligibility/Service Population:** Victims of sexual assault.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training Scott County

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

**Human Trafficking Prevention Programming Scott County**  
**None**