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Shelters Shelby County

Avenues Domestic & Sexual Violence Advocacy Services

Phone: 573-406-1400 | P.O. Box 284 Hannibal, MO 63401

Website: www.avenueshelp.org/

Email: avenuesresource@sbcglobal.net

of Beds: 13 now, but 18 is full capacity (once renovations are completed).

Length of Stay: Length determined on a case-by-case basis. People typically stay 90 days, but we can do shorter or longer, depending on individual needs.

Length of Program: No official programming, but residents can access case management & advocacy available during their stay

Services Offered: They provide emergency shelter for survivors and their children, a 24-hour crisis line, and advocacy (within criminal justice, civil justice, emergency medical, social services, and all other systems survivors encounter in the wake of violence), crisis intervention, support groups, and problem solving. Services are free, confidential, and nonjudgmental.

Eligibility/Service Population: Survivors of domestic violence and sexual assault/abuse and their children. The shelter only houses women, but assist men with hotel placement and out-client services. Serves Marion, Monroe, Shelby, Ralls, Pike, Clark, Lewis, and Knox Counties.

Restrictions: Men cannot stay in the emergency shelter, but can be helped with placement. Located in Hannibal (Marion County), but serves Clark County.

Safe Passage

Phone: Office: 660-269-8999 | Shelter/Hotline: 660-269-8111

Website: <http://www.safepassagemoberly.org/>

Email: spassage@sbcglobal.net

of Beds: 11 private bedrooms, with the capacity to house up to 30 people

Length of Stay: Depends on your needs and housing options – could be one night or up to two years. It is considered on a case-by-case basis.

Length of Program: No official programming. Case manager works with individual or family on helping them achieve their goals.

Services Offered: Women’s Shelter, Women’s Support Groups, Children’s Groups, Safety Planning, Individual Counseling Referrals, Legal Service Referrals, Medical Advocacy Services, Court Advocacy, and Crisis Intervention.

Eligibility/Service Population: Adult females and their families who have experienced domestic and/or sexual violence, minors and adults. Serves 9 counties in the area (Audrain, Boon, Chariton, Howard, Linn, Macon, Monroe, Randolph, and Shelby), but can take individuals and families from all across the country.

Restrictions: Located in Randolph County, but serves Shelby County.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence more recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Shelby County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle — St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT,

animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who

take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Shiloh Cristian Children's Ranch

Phone: 573.588.2191

Website: <http://www.shilohranch.org/>

Address: Box 606 Shelbina, MO 63468

Email: shiloh@shilohranch.org

#Beds: 60

Length of Stay: Varies. Some children will make the Ranch their permanent childhood home.

Services Offered: The Mission of Shiloh Christian Children's Ranch to provide Christian homes for abused, neglected, and other at-risk children and to meet the spiritual, emotional, educational, social, and physical needs of each child.

Eligibility/Service Population: At risk Children up to 15 years old.

Restrictions: Online application available on website, along with needed documentation. See <http://www.shilohranch.org/child-placement/>

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling Shelby County

The Child Center, Inc - Hannibal

Phone: 573-221-2256 | 8965 Hwy 36 West #2, Hannibal, MO 63401

Website: <https://thechildcenter.com>

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

Restrictions: They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Advanced Counseling Services Hannibal

Phone: 573-221-2273 | 2910 St. Marys Avenue, Suite 1, Hannibal, MO 63401

Website: www.advancedcounselingservices.net/about-us.html

Email: Email form on the "About Us" page of website

Services Offered: They offer outpatient mental health counseling to children, adolescents, adults, and families. Services include behavioral modification, emotional regulation, social skills training, life transition support, relationship and marriage counseling, and counseling for things such as depression, anxiety, behavioral management, anger management, violence intervention, divorce transition, family support, parenting support and mediation. Clients can request Christian-based therapy if they would prefer to incorporate spiritual counseling along with their therapy. They offer services in office and have limited services in home for folks who live nearby, they accept Medicaid and other insurance, and have a sliding scale fee.

Eligibility/Service Population: Children, adolescents, adults and families seeking the mental health support detailed above.

Restrictions: Located in Marion County, but serves individuals in Shelby County. Home-based therapy not available for residents of Shelby County.

Health and Healing, LLC

Phone: 660-395-0180 | 303 Weller St., Macon MO 63552

Website: On Facebook as "Health and Healing, LLC"

Email: healthandhealing@cvalley.net

Services Offered: This organization is the private practice of Dee Huff, MSW/LCSW. She offers counseling for individuals, families, and couples dealing with depression, anxiety, PTSD, interpersonal conflict, issues surrounding aging, and more. She accepts most types of insurance, Medicaid and Medicare.

Eligibility/Service Population: Individuals (ages 10 and older), families, and couples seeking counseling services.

Restrictions: Located in Macon, but serves Shelby County.

Mark Twain Behavioral Health

Phone: Hannibal Site: 573-221-2120 | 154 Forrest Drive, Hannibal, MO 63401

Website: <http://www.mtbh.org/>

Email: n/a

Services Offered: 24-hour crisis service, Adolescent Supportive Recovery Services, Case Management, Community Psychiatric Rehabilitation Program, Consultation and Educational Services, Counseling (Individual, Family, and Marriage), Emergency Room Enhancement Program, Healthcare Home, Psychiatry and Medication Management, and Services Based on Contract Agreements (Dept of Corrections, Employee Assistance Programs, & School Based Services)

Eligibility/Service Population: Serves adults in need of mental health support in Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland and Shelby counties.

Restrictions: Offices located in Hannibal (Marion County), Kirksville (Adair County), and Macon (Macon County), but serves individuals from Shelby County and the closest office is located in Hannibal.

New Journey Counseling, LLC

Phone: (660) 395-0090

Email: cayers@cvalley.net

Address: 119 S Missouri, Suite C, Macon, Missouri 63552

Services Offered: New Journey Counseling is an agency designed to provide mental health counseling to individuals and families.

Eligibility/Service Population: Individuals and families seeking counseling services.

Restrictions: Unknown.

Preferred Family Healthcare — Kirksville

Phone: 660-665-1962 | 900 LaHarpe Kirksville, MO 63501

Website: <http://pfh.org/>

Email: Email form offered on the specific location's "Contact Information" pages of website

Services Offered: Mental Health services include: individual therapy and/or psychiatry sessions. They have a psychiatrist on site, as well as two nurse practitioners, several case managers, and 7-8 therapists. Some of their therapists go into local schools to do mental health presentations and support students. They also have case managers who are able to do home visits as needed.

Eligibility/Service Population: Children and adults seeking out psychiatric and/or therapeutic assistance.

Restrictions: Located in Kirksville (Adair County), but serves Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland, and Shelby Counties. Psychiatrist often has a couple month wait list for visits.

Preferred Family Healthcare Community Psychiatric Rehabilitation Center — Hannibal

Phone: 573-248-3811 | 4355 Paris Gravel Road, Hannibal, MO 63401

Website: <https://pfh.org/cprc>

Email: Email form available on website: <https://pfh.org/cprc>

Services Offered: They offer community support, crisis intervention, medication services, psychosocial rehabilitation groups, psychiatric services, counseling services, health and wellness, and employment support for individuals with serious mental illness, so they can remain in the community and maintain a high quality of life.

Eligibility/Service Population: Adolescents and adults with serious mental illness seeking mental health support.

Restrictions: It's located in Hannibal, MO (Marion County), but serves individuals from Marion, Lewis, Pike, Ralls, Clark, Monroe, and Shelby counties.

Shelby County Health Department/ White Oak Counseling

Phone: 573-633-2353 | 700 E. Main Street, Shelbyville, MO 63469

Website: <http://shelbycountyhealth.com/family-health/counseling-services/>

Email: megan.thrasher@lpha.mo.gov

Services Offered: They partner with White Oaks Counseling (in Hannibal) to provide the following in-house services: holistic psycho-social assessments, ADHD assessments, individual counseling, Dialectical Behavior Therapy, play therapy for children, family counseling, couple/marriage counseling, group therapy, consultations/referrals, and parent education (positive parenting with a plan, non-offending caregiver classes, kids out of the middle classes).

Eligibility/Service Population: Children, adolescents, and adults seeking mental health support.

Restrictions: They are not able to bill Medicaid for adults, but can take children on Medicaid. They offer sliding scale fees for services.

Substance Abuse Treatment Shelby County

Alcoholics Anonymous

Address: Multiple Locations

AA – St Patrick Parrish – Wed. @ 7:30pm, 32nd Grand, Clarence

AA – St. Mary’s – Sun. @ 6pm and Tues. @ 8pm, 4th & Chestnut, Shelbina

Services Offered: Recovery support for alcoholics

Eligibility/Service Population: Adults struggling with alcohol abuse

Restrictions: Adults.

ESCAPE Alcohol and Drug Counseling Center

Phone: 660-263-7552 | 501 N. Ault St, Moberly, MO 65270

Website: <http://www.escapealcoholanddrugs.com/>

Email: jerry@satop.net

Services Offered: Substance abuse rehabilitation services including: Substance Abuse Traffic Offenders Program (SATOP) for individuals who receive an alcohol or drug-related traffic offense, Required Educational Assessment and Community Treatment (REACT) for felony drug offenders, Clinical Intervention Program including outpatient rehabilitation, and group and individual therapy. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), and Rational Emotive Behavioral Therapy (REBT).

Eligibility/Service Population: Adults struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: Located in Randolph County, but serves individuals from Shelby County.

Preferred Family Healthcare – Kirksville

Phone: 660-665-1962 | Outpatient Services/Youth Residential: 1101 S Jameson Kirksville, MO 63501 | Therapy Services/Adult Residential: 900 LaHarpe, Kirksville, MO 63501

Website: <http://pfh.org/>

Email: Email form offered on the specific location’s “Contact Information” pages of website

Services Offered: They have a 30-day adult residential treatment program with a 25-bed capacity. The program involves intensive support during detox, individual counseling, and working with a case manager to set goals and get referrals to other necessary resources. They also just started a new Opioid Detox Program with more specialized services for people struggling with opioid addiction. They have adult and youth outpatient services including access to a counselor and case manager, support groups (NA and AA on site once a week and transportation to off-site meetings), Peer Specialists, and SATOP. In addition, they have a 90-day residential program for adolescents (ages 12-17) struggling with addiction. The program is very structured and includes going to school while in treatment, individual meetings with a counselor and case manager, support groups, peer support, and visits with on-site nurses.

Eligibility/Service Population: Anyone seeking treatment for substance use or abuse, ages 12 and older.

Restrictions: Located in Kirksville (Adair County), but serves Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland, and Shelby Counties.

Preferred Family Healthcare – Moberly

Phone: 660-263-1113 | 1715 South Morley Street Suite A, Moberly, MO 65270

Website: <http://pfh.org>

Email: n/a

Services Offered: Substance abuse rehabilitation services including: outpatient, intensive outpatient treatment, regular outpatient treatment, and computerized treatment. Counseling is trauma-informed and includes modalities such as Cognitive Behavioral Therapy (CBT) and Dialectical Behavior Therapy (DBT).

Eligibility/Service Population: Adults struggling with substance abuse (18 and older).

Restrictions: Located in Randolph County, but serves individuals from Shelby County

Turning Point Recovery Centers – Hannibal

Phone: 573-248-1196 | 146 Communications Drive, Hannibal, MO 63401

Website: <http://turningpointrc.org/>

Email: Email form available on the “Contact” Page of their website.

Services Offered: They offer intensive outpatient services including SATOP, counseling by appointment, and a variety of recovery groups that run from 9 a.m. through 8 p.m. almost every weekday. They also offer intensive inpatient care for both men and women – with length of stay varying depending on individual needs. Inpatient care is highly structured and involves individual therapy, group therapy, 12-step groups, and family groups once a week.

Eligibility/Service Population: Adults (18 and older) struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: None.

Turning Point Recovery Centers - Moberly

Phone: 660-269-8852 | 100 E. Rollins Street, Suite A, Moberly, MO 65270

Website: <http://turningpointrc.org/>

Email: Email form available on the “Contact” Page of their website.

Services Offered: They offer outpatient services including SATOP, counseling by appointment, and a variety of recovery groups. Group times: Tuesdays 5-7 p.m., Thursdays 12-2 p.m. and 5-7 p.m., and Fridays 10 a.m. – 12 p.m.

Eligibility/Service Population: Adults struggling with substance abuse and/or needing to complete mandated drug/alcohol rehabilitation programs.

Restrictions: The only Turning Point location with in-patient services is located in Hannibal (Marion County), but serves individuals from Shelby County.

Drop-In Services Shelby County

Douglass Community Services

Phone: 573-221-3892 | Toll-Free: 800-530-5016 | 711 Grand Ave, Hannibal, MO 63401

Website: <http://www.douglassonline.org/>

Email: Email Form available at <http://www.douglassonline.org/contact-us/>

Services Offered: They are a faith-based nonprofit with the mission to bring people of different races, religions and walks of life together to address problems associated with prejudice and poverty in the community. They sponsor programs Head Start and Early Head Start; Kids in Motion and Teens in Motion (a service learning training program for at risk youth ages 12-15); Community Support Services (including Hannibal Board of Public Works, MO Housing Trust Fund Emergency Assistance Grant funding, Homeless Prevention Grant funding, Emergency Utility Assistance, Emergency Food Pantry, Monthly USDA Food, Douglass Clothing Store, and Adopt-A-Family Christmas Program); Court Appointed Special Advocates (to advocate for the best interests of abused and neglected children in courtrooms and communities); Community Outreach Initiatives (including USDA Senior Food, Marine Corps Reserve Toys for Tots, School Supply Drive, USDA Summer Lunch Program, Missouri Property Tax Credit, and Volunteer Opportunities); and Show Me Healthy Relationships (a series of relationship classes for couples and singles).

Eligibility/Service Population: Individuals and families in Marion, Ralls, Monroe, Lewis, Pike, Shelby, Macon and Randolph Counties experiencing poverty who are seeking any of the abovementioned services or any other assistance due to problems with day-to-day crises.

Restrictions: Some programs have income eligibility requirements that must be met in order to qualify for services. Utilities assistance and rent assistance are only available to clients once in a 12-month period of time. Food pantry services are only available once every two months to families in need who have completed an application and provided identification. Located in Marion County, but serves individuals in Shelby County.

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and

technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

North East Community Action Corporation (N.E.C.A.C.)

Phone: 573-633-2210 | 204 E 3rd, Shelbyville, MO 63469

Website: <https://necac.org/>

Email: N/A

Services Offered: They offer outreach, community programs, energy assistance, housing assistance, in-home service, weatherizing/rehabilitating, life skills (budgeting, credit counseling, homeownership, and pre-employment), the Skill-Up Program, case management/family support and community garden.

Eligibility/Service Population: Low-income individuals and families seeking assistance.

Restrictions: Specific income requirements vary per service and by family size.

Rural Advocates for Independent Living, Inc. (RAIL)

Phone: 660-627-7245 | 1100 S. Jamison St, Kirksville, MO 63501

Website: www.railkv.org

Email: info@railkv.org

Services Offered: They assist persons with disabilities to live as independently as they choose within the communities of their choice. They offer 5 Core Services: Information and Referral Services, Peer Support, Independent Living Skills Training, and Advocacy and Transition Services. They also offer a Low Vision Center, personal care products, durable medical equipment, and Missouri Telecommunication Access Program.

Eligibility/Service Population: Individuals with disabilities who would like to receive independent living assistance. Service area includes: Adair, Putnam, Schuyler, Scotland, Sullivan, Knox, Linn, Macon, Shelby, and Chariton Counties.

Restrictions: None

Food Pantries Shelby County

Bethel Food Pantry

Email: asneed01@yahoo.com

Website: <https://thebethelfoodpantry.webs.com/> They also have a facebook page.

Address: 3rd & King Street, Bethel, MO 63434

Services Offered: To provide food to the needy in Shelby and other counties.

Restrictions: None

Shelby County Food Pantry/ Shelbina Food Pantry

Phone: 573.424.9573

Website: on Facebook: @ShelbyCountyFoodPantry

Address: 404 E. Maple, Shelbina, MO 63468

Services Offered: They have a thrift store open on Mondays, Wednesdays, and Fridays from 1 – 5 p.m., and food distribution happens the first Friday after the first Thursday of every month from 9 a.m. – 5 p.m.

Restrictions: None

Employment Services Shelby County

Missouri Job Center — Kirksville

Phone: 660-785-2400 | Toll-free: 1-888-728-5627 | 2105 E. Normal, Kirksville, MO 63501

Website: <https://jobs.mo.gov/careercenters>

Email: Kirksville@ded.mo.gov

Services Offered: They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 16-24, and they have employment services specifically for veterans. All services are free.

Eligibility/Service Population: Anyone 16 and older seeking employment assistance in any of the above categories.

Restrictions: Some services are income-based and only open to those who meet income guidelines. Located in Adair county, but serves Adair, Schuyler, Scotland, Knox, Shelby, and Clark counties

Missouri Job Center — Hannibal

Phone: 573-248-2520 | Toll-Free: 1-88-728-5627 | 203 North Sixth Street, Hannibal, MO 63401

Website: <https://jobs.mo.gov/career-centers>

Email: Hannibal@ded.mo.gov

Services Offered: They assist individuals with job readiness including help with interview preparation, resume building, documenting skills and skills levels, job placements, and they help employers find qualified applicants. They also provide financial assistance to individuals who meet certain income requirements and are pursuing various types of training and schooling. They have youth employment empowerment programs for individuals ages 14-24, and they have employment services specifically for veterans. All services are free.

Eligibility/Service Population: Anyone 14 and older seeking employment assistance in any of the above categories.

Restrictions: Some services are income-based and only open to those who meet income guidelines. Located in Hannibal (Marion County), but serves Lewis County.

Legal Services Shelby County

Advocate, Shelby County

Phone: 573.633.2131

Services Offered: Legal advocacy, assistance with the courts.

Eligibility/Service Population: Crime victims.

Restrictions: Macon County residents who are victims of crime.

Catholic Charities of Central and Northern Missouri

Phone: 573-635-7719 **Website:** <https://cccnmo.org/> **Email:** info@cccnmo.org

Services Offered: Translation services available; Provides immigration legal services as a way to reunite families and promote self-sufficiency for immigrants through low-fee legal assistance in immigration matters before the United States Citizenship and Immigration Service: Family based petitions (by US citizen and/or permanent resident spouses, parents/children/siblings), Permanent Resident (Green card) applications and renewals, Deferred Action for Childhood Arrivals (DACA) initial and renewal applications, Citizenship and naturalization applications, Travel permits, Employment authorizations (initial and renewals), Fiancé visas, Refugee adjustment of status.

Eligibility/Service Population: U.S. Citizens, Lawful Permanent Residents, and Immigrants. Adair, Audrain, Benton, Boone, Callaway, Camden, Chariton, Clark, Cole, Cooper, Crawford, Gasconade, Hickory, Howard, Knox, Lewis, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pike, Pulaski, Putnam, Ralls, Randolph, Saline, Schuyler, Scotland, Shelby, Sullivan

Restrictions: Free of charge for refugees/asylees, sliding fee scale for immigrants

Required Documentation for Services: Identification, Green cards/Citizenship certificates (if applicable), Birth certificates (if needed), Marriage certificates (if needed), All other immigration related documents.

The Child Center, Inc - Hannibal

Phone: 573-221-2256 | 8965 Hwy 36 West #2, Hannibal, MO 63401

Website: <https://thechildcenter.com>

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

Restrictions: They are headquartered in St. Charles County, but have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Legal Services of Eastern Missouri – Hannibal

Phone: Hannibal Office (801 Broadway #200, 63401): 573-248-1111 & 800-444-0514 | Main Office (4232 Forest Park Ave, St. Louis, MO 63108): 314-534-4200 & 800-444-0514 |

Website: <https://lsem.org/hannibal-branch-office/>

Email: Email form available on “Contact Us” page of website

Services Offered: Free civil legal assistance, advice and information for low-income and/or elderly individuals. Services at the Hannibal office include legal assistance on the following matters: Consumer Law, Collection/Consumer Fraud, Unfair Debt Collection, Housing (Landlord-tenant issues, beneficiary deeds), Benefits such as Medicare/Medicaid/SSI/other assistance programs, Family Law with adult or child abuse involved, Guardianships, Durable Power of Attorney for healthcare or general purposes, and Certain Employment/Unemployment matters. Information and training services are also offered and are free and open to the public. Interpreters are available for the hearing impaired and accessibility accommodations are available as needed.

Eligibility/Service Population: Serves low-income and elderly individuals seeking civil legal assistance in the following counties: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, and Shelby.

Restrictions: Office is located in Hannibal, MO (Marion County), but serves Scotland County. Clients must meet financial eligibility based on household incomes or meet other qualifications for consultation or representation.

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer’s name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims’ Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims’ Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon

which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Address: P.O. Box 1409, Jefferson City, MO 65102

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Shelby County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Address: 2502 W Ash St, Columbia, MO 65203

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Population/Eligibility: Immigrants, refugees, and citizens.

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398 **Website:** <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.language.com/>

Address: (Services will likely be used remotely) 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Population/Eligibility: Anyone with translating and interpreting needs.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents
Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: **Services will likely be used remotely.** 610 SW. Broadway Suite 200 Portland, OR 97205

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Population/Eligibility: Anyone with translating and interpreting needs.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Shelby County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services likely accessed through call line only, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Avenues Domestic & Sexual Violence Hotline

Phone: 800-678-7713

Website: www.avenueshelp.org

Email: n/a

Services Offered: 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

Eligibility/Service Population: Survivors of domestic violence and sexual assault/abuse.

Restrictions: None

Child Abuse Hotline (Missouri Department of Social Services)

Phone: 800.392.3738

Address: (Services accessed through call line)

Services Offered: Hotline to report child abuse and neglect

Eligibility/Service Population: Individuals who wish to report child abuse and/or neglect

Restrictions: N/A

DeafLEAD — Formerly the LEAD INSTITUTE

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

MOCARS ACI Hotline

Phone: (800) 356-5395

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis

Restrictions: Serves Counties: Adair, Bollinger, Butler, Cape Girardeau, Carter, Clark, Douglas, Dunklin, Howell, Knox, Lewis, Macon, Madison, Marion, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Schuyler, Scotland, Scott, Shannon, Shelby, Ste. Genevieve, Stoddard, Texas, Wayne, Wright.

Mark Twain Behavioral Health Crisis Hotline

Phone: 800-356-5395 | 154 Forrest Drive, Hannibal, MO 63401

Website: <http://www.mtbh.org>

Email: n/a

Services Offered: 24-hour crisis intervention, mental health support, and referrals to the Hannibal clinic as needed.

Eligibility/Service Population: Anyone experiencing a mental health crisis and seeking immediate support.

Restrictions: None.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

Website: www.thehotline.org

Address: (Services likely accessed through call line only) PO Box 161810 Austin, Texas 78716)

Services Offered: Gives referrals, crisis intervention, and support.

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available. **Website:** www.humantraffickinghotline.org

Address: (Services likely accessed through call line only) No address provided

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668 **Website:** <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

National Runaway Safeline

Phone: 1.800.786.2929 **Website:** <https://www.1800runaway.org/> **Email:**

Services Offered: The mission at the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. Individuals can also chat or email from the National Runaway Safeline website.

The 24-hour crisis line has an experienced front-line team member ready to help. It's anonymous, confidential and free.

Eligibility/Service Population: Runaway youth and teens.

Restrictions: N/A

National Sexual Assault Hotline

Phone: 1-800-656-46733

TTY: 1-800-787-3224

Website: <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

Services Offered: National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

Eligibility/Service Population: Victims of sexual assault.

Restrictions: N/A

The National Suicide Prevention Hotline

Phone: English Lifeline: 1-800-273-8255 Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

Website: <https://suicidepreventionlifeline.org/>

Services Offered: The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

Eligibility/Service Population: The Lifeline supports those in crisis or those who know someone in crisis.

Restrictions: N/A

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Address: (Services likely accessed through call line only) 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

Restrictions: n/a

Safe Passage Hotline

Phone: 660-269-8999

Website: <http://www.safepassagemoberly.org/>

Email: spassage@sbcglobal.net

Services Offered: 24-hour hotline and crisis intervention. Survivors can get connected to emergency shelter (if space available), referrals to other services, and other Safe Passage services.

Eligibility/Service Population: Individuals and families who have experienced domestic and/or sexual violence.

Restrictions: None

Substance Abuse and Mental Health Services Administration (SAMHSA) Helpline

Phone: 800.662.4357

Address: (Services accessed through call line)

Services Offered: SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

Eligibility/Service Population: Individuals and families facing mental and/or substance use disorders.

Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Address: (Services likely accessed through call line only) 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Address: (Services likely accessed through call line only) PO Box 69232 West Hollywood, CA 90069)

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

True North of Columbia Hotline

Phone: 1-800-548-2480 **Website:** <https://truenorthofcolumbia.org/>

Address: P.O. Box 1367, Columbia, MO 65205

Email: info@truenorthofcolumbia.org

Services Offered: 24-hour crisis intervention, mental health support, and referrals to shelter as needed.

Eligibility/Service Population: Survivors of intimate partner violence – both women and men – and their children.

Restrictions: N/A

Human Trafficking Education and Awareness/Training Shelby County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Human Trafficking Prevention Programming Shelby County

None