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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

If you are aware or suspect a case of human trafficking, please contact Officer Kavanaugh to leave a tip for anywhere in Eastern MO at: 314-615-8618 or 314-267-1981. You may contact the **National Human Trafficking Hotline at: 1-888-373-7888, if you prefer.** The NHTRC is available 24 hours a day 7 days a week, and interpreters are available. The hotline serves two major functions—to report a tip, as a crisis line, and/or to connect to resources in your area.

Shelters St. Charles County

Alive

Phone: 314.993.7080 St. Louis 24-hour Crisis Line: 314.993.2777

Email: alivestl@alivestl.org

Website: www.alivestl.org

Population/ Eligibility: IPV including women, men, and children Age limit for adult is 18+ due to hotel rules. Serves all genders.

of Beds: Hotel placement- N/A

Length of Stay: Temporary emergency hotel placement.

Length of Program: Case by Case counseling, group therapy, court advocacy services. Case management, DV crisis intervention.

Services Offered: Emergency Shelter/Sanctuary and transportation, Crisis Intervention and hotline, Court advocacy, Counseling.

Restrictions: No present suicidal ideation.

Office locations in St. Louis County and Franklin County, but serves Jefferson County, St. Louis, St. Charles as well.

BRIDGEWAY WOMEN'S CENTER

Phone: 877.946.6854 or 636.224.1800 **Website:** <http://www.bridgewaybh.com/domestic-violence-services/>

Population/Eligibility: Women and Children experiencing IPV and immediate danger

#Of Beds: 17

Length of Stay: No Max

Length of Program: 6 Weeks (soft)

Services Offered: Emergency shelter for IPV and outreach center.

Restrictions: Not ADA approved.

FIRST STEP BACK HOME

Phone: 636.466.1365 **Website:** www.firststepbackhome.net **Email:** paulwkruse@centurytel.net

Population/Eligibility: Homeless and working poor

#OfBeds: N/A

Length of Stay: Case by Case

Length of Program: Optional case management available.

Services Offered: Assistance with permanent housing for homeless, finding temporary shelter, case management, food boxes, laundry, cell phone, utility assistance.

Restrictions: Must have clear background check, no outstanding arrest warrants, no active substance use, and no serious physical or mental disorders.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties

KATHY J. WEINMAN SHELTER

Phone: 314.423.1117 **Website:**

www.stlco.com/healthandwellness/humanservices/domesticviolenceprogram

Population/ Eligibility: IPV for women and children

#Of Beds: 41

Length of Stay: 90 days max

Length of Program: Maintenance case management by request.

Services Offered: Emergency shelter, crisis intervention, case management, health evaluations, and counseling.

Restrictions: No children over 17, trafficking survivors must have co-occurring IPV. Serves City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

LYDIA'S HOUSE

Phone: 314.771.4411 **Website:** www.lydiashouse.org

Population/Eligibility: Women and children affected by DV.

#Of Beds: Apartment complex and apartment building 40 women and 80 children.

Length of Stay: Up to 2 years.

Length of Program: Optional case management for up to one year

Services Offered: Domestic violence shelter/transitional housing for women and children.

Includes child care, counseling, spiritual support, immigrant support services, support groups, and job assistance.

Restrictions: No emergency services available. Serves City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

OUR LADY'S INN MATERNITY SHELTER

Phone: 636.398.5375 **Website:** <https://ourladysinn.org/>

Population/Eligibility: Pregnant women who are homeless

#OfBeds: 12 individual rooms

Length of Stay: 1 year

Length of Program: Case management aftercare program for 2yrs.

Services Offered: Emergency shelter for pregnant homeless women, offering transitional housing after 30 days. Counseling.

Restrictions: 18yrs of age and older and must be pregnant. Safety must be established for trafficked individual. Public address.

Saint Martha's Hall

Phone:314-533-1313 (available 24/7) **Website:** <http://saintmarthas.org/>

of Beds: 24

Length of Stay: 12 weeks

Length of Program: 12 weeks

Services Offered: Provides shelter to women and their children who are victims of intimate partner violence. Stay includes three meals a day, personal hygiene items, emergency clothing, school supplies, limited emergency transportation, support groups, individual support, legal advocacy program, and information and referral.

Eligibility/Service Population: Women and their children who are experiencing intimate partner violence.

Restrictions: Location is undisclosed, but services are open to individuals from all counties.

Turning Point

Phone: Office: 636.456.1186 | Store: 636-456-1656 | Hotline: 888-873-7233 |

PO Box 426, Warrenton, MO 63383

Website: <http://www.turningpointdvs.com/>

Email: info@turningpointdvs.com

of Beds: 35 beds total. (Community style living with 3 bedrooms & about 10 beds per room.)

Length of Stay: They no longer have a specified time of stay. They work toward achieving self-identified goals of clients and acknowledge that the time needed to achieve goals can vary.

Length of Program: No official programming, just the services listed below.

Services Offered: In their shelter they have counseling on site, case management, referrals to community resources, support groups, life skills classes, self-care days, economic literacy and advocacy, access to an on-site thrift store, and court advocacy. They also partner closely with a clinic where survivors can receive medical services.

Eligibility/Service Population: Survivors of mental, emotional, physical, and/or sexual abuse and their dependent children.

Restrictions: Although male-identified survivors can receive all other services and are able to be placed in hotels, they are not allowed to stay in the shelter.

* Located in Warren County but will serve St. Charles county.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters St. Charles County

Youth in Need

Phone: St Charles Helpline/Shelter: 636-642-0642 |

| St Louis City Helpline/Shelter Details: 636-946-3771 | Central Office: 636-946-5600

Website: <https://www.youthinneed.org/SERVICES/Teens-and-Young-Adults/Emergency-Shelter>

Email: dhiatt@youthinneed.org

of Beds: 12 beds: community style living, separated by gender – with one gender neutral room.

Length of Stay: Max stay of 30 days

Length of Program: “Our Voice” is a 30-day program for kids at Youth in Need who are not currently enrolled in school.

Services Offered: They offer safe housing and meet basic needs for youth in need. In addition, they pair the youth with a therapist and case manager upon arrival to determine needs and goals, teach coping skills, find long term housing options, facilitate reunification – if need be, and provide youth with therapy. Youth enrolled in school receive educational support and transportation school, and youth not enrolled in school do on-site day programming (Our Voice). There are also a variety of recreational activities offered during evenings and weekends. Youth in Need at large also offers counseling, Project Safe Place, Street Outreach Program, Transitional Living Program, and Teen Parent Program.

Eligibility/Service Population: Youth (ages 10-19) who are either at-risk for or are currently experiencing homelessness

Restrictions: Youth in Need is located in several places in St. Louis City, St. Louis County, and St. Charles County, but serves individuals in Lincoln, Montgomery and Warren Counties, as well. For youth coming from Lincoln, Montgomery and Warren Counties, sometimes funding and finding space is a bit difficult because those counties do not pay Youth in Need for the services. However, Youth in Need will work with kids from those counties and do their best to find housing and/or therapeutic services for those individuals.

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who’ve experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who’ve experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:**

suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, "minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents' home due to financial burdens or religious beliefs"

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old.

Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 64152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Restrictions: Can accept children from all counties in the state of Missouri. Child must be in state custody.

Therapy/Counseling St. Charles County

BRIDGEWAY BEHAVIORAL HEALTH- SEXUAL ASSAULT SERVICES

Phone: 877.946.6854 or 636.946.6854 **Website:** www.bridgewaybh.com/sexual-assault-services/

Population/Eligibility: All genders over 14 yrs. old with history of childhood sexual abuse and/or experienced sexual assault.

Services Offered: Free individual/group counseling for those with present or past sexual abuse/assault. Rape crisis center.

Restrictions: Over 14 yrs. old.

BRIDGEWAY BEHAVIORAL HEALTH- OUTREACH CENTER

Phone: 1.877.946.6854 or 636.224.1800

Population/Eligibility: Victims of IPV

Services Offered: Individual and group counseling, education, legal advocacy, life-skills training.

Restrictions: N/A

Center for Trauma Recovery (University of Missouri St. Louis)

Phone: 314-516-6738

Address: One University Boulevard St. Louis, MO 63121

Services Offered: Domestic violence and sexual assault crisis intervention. Professional therapy for women, children, and men.

Restrictions: Counties Served: City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

THE CHILD CENTER

Phone: 636.332.0899

Website: <https://thechildcenter.com>

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Ages 3-18 depending on the case. Referrals typically come through Children's Division or Police Department. Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

Restrictions: They are headquartered in St. Charles County, but also have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Sandhill Counseling

Phone: 636-379-1779 **Website:** <https://sandhillcounseling.com>

Address: 801 South Woodlawn Avenue, Suite 15, O'Fallon, MO 63366

Email: info@sandhillcounseling.com

Services Offered: Sandhill is a specialized, professional mental health practice with highly trained therapists that provide professional and compassionate counseling and offer a safe, authentic experience for personal development, healing and investment in self. Their therapists specialize in the following issues: ADHD, addiction, adolescent issues, anxiety, depression, divorce, domestic abuse, eating disorders, grief, life transitions, parenting, relationships, self-harming, stress, Trauma and PTSD, and more. Their therapists can provide the following therapies: ADHD Assessment and Counseling, Art Therapy, Child and Adolescent Therapy, Cognitive Behavioral Therapy (CBT), Couple and Marital Therapy, Divorce Mediation, Executive Functioning Assessment, Family Therapy, Individual Therapy, Play Therapy, Premarital Counseling, and Sex Therapy.

Eligibility/Service Population: Children, adolescents, adults, couples, and families seeking any of the mental health assistance listed above.

Restrictions: As of January 2020, they only accept the following health insurance: Blue Cross Blue Shield, United, and some Medicare plans. Call main line to speak with an administrative assistant and figure out which therapist might be the best fit. If you are calling to schedule directly with a therapist, a therapist directory can be found at

<https://sandhillcounseling.com/makeanappointment.html> OR by calling 636-379-1779 x 1020.

Arrive 15 minutes early for first appointment to fill out new client paperwork. Located in St. Charles County, but serves individuals in Pike County and other counties nearby St. Charles county.

COMPASS HEALTH NETWORK/ CRIDER HEALTH CENTER

Phone: 636.946.4000 **Website:** www.compasshealthnetwork.org

Population/Eligibility: Adults and youth.

Services Offered: Adult and youth services for psychiatric health, therapy and psychological assessments.

Restrictions: Insurance or sliding fee program.

The Covering House (Community Based Services) *

Phone: (314) 962-3450 **Contact Information:**

PO Box 12206 St. Louis, Mo 63157

Website: <http://thecoveringhouse.org/>

Email: info@thecoveringhouse.org

Services Offered: Community Based Services: The Covering House provides services for individuals in the community, meeting them wherever they are. These services include counseling, group therapy, case management, life skills classes, mentoring and tutoring, as well as support for caregivers through our Supportive Adults Program.

Eligibility/Service Population: Sexually exploited and trafficked children and teens, adult caregivers.

Restrictions: Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: Located in Saint Louis but serves St. Charles County residents. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

Life Restoration Center

Phone: 636-528-4333 **Website:** No website, but you can find them on Facebook @LifeRCenter

Address: 681 S. Lincon Dr, Suite 3, Troy, MO 63379

Email: doughouse5@socket.net

Services Offered: They provide counseling services and a safe drop-in space for adults, teens, children, and families encountering life barriers. They offer individual counseling, family counseling, and marriage counseling, as well as separate group counseling sessions for teens on the topics of trauma and relationships and for children on the topic of trauma.

Eligibility/Service Population: Children, teens, adults, and families encountering life barriers in Lincoln, Pike, Warren, and parts of St. Charles Counties.

Restrictions: None.

LUTHERAN FAMILY & CHILDREN'S SERVICES

Phone: 636.949.5522 **Website:** www.lfcsmo.org

Population/Eligibility: Individuals, children, couples, family therapy

Services Offered: Therapy for children, youth, adults, and seniors. For children under 20, depending on residency, services are free or greatly reduced. Some insurances and sliding fees are available. **Restrictions:** N/A

YOUTH IN NEED (LGBTQIA+ Safe)

Phone: 636.946.3771 Helpline: 636.946.3771 **Website:** www.youthinneed.org

Three Locations in St. Charles:

815 Boones Lick Rd, Saint Charles · (636) 946-2303

1420 N 3rd St, Saint Charles · (636) 493-0118

529 Jefferson St, Saint Charles · (636) 946-0101

Population/Eligibility: Youth under 21 yrs old experiencing crisis/adult inferring about youth.

Services Offered: Crisis intervention service for youth up to 21 years or adult can infer about youth's crisis.

Restrictions: Up to 21 yrs. old

Substance Abuse Treatment St. Charles County

BRIDGEWAY BEHAVIORAL HEALTH: MEN'S RESIDENTIAL

Phone: 636.224.1000 **Website:** www.bridgewaybh.com

Population/Eligibility: Men in need of substance abuse treatment. Accepts Medicaid and governmental funding. SlidingScale and Payment Assistance options available.

Services Offered: 10-30 day programming for men in substance abuse. Medication assisted treatment, group/Individual Therapy, family therapy, temporary residential service, and psychiatry.

Restrictions: Individuals would have to find transportation.

BRIDGEWAY BEHAVIORAL HEALTH: WOMEN'S RESIDENTIAL

Phone: 636.224.1000 **Website:** www.bridgewaybh.com

Email: To contact/ submit a question <https://www.bridgewaybh.com/have-a-question/>

Population/Eligibility: Women in need of substance abuse treatment. Accepts Medicaid and governmental funding. Sliding Scale and Payment Assistance options available.

Services Offered: 10-30 day programming for women in substance abuse. Medication assisted treatment, group/Individual Therapy, family therapy, temporary residential services.

Restrictions: Individuals would have to find transportation.

BRIDGEWAY INPATIENT MEDICAL DETOX AND OUTPATIENT DETOX

Phone: Main: 636.224.1000 Dunnica Office: 636.224.1700

Population/Eligibility: 18 yrs or older.

Services Offered: Offers different options for detoxification from drugs or alcohol dependence. Offers a Medication Assisted Treatment (MAT).

Restrictions: 18 yrs or older. Individuals would have to find transportation.

St. Charles Treatment Center (New Season)

Phone: 636-321-7600

Website: www.newseason.com

Email: stcharles.mo@cmglp.com

Address: 2027 Campus Drive, St. Charles, MO 63301

Services Offered: Medication-Assisted Treatment, Medically supervised withdrawal, outpatient services. Outpatient opioid centers help patients safely recover from addictions to heroin and prescription painkillers. Our comprehensive treatment plans combine counseling with medication-assisted treatment using methadone, buprenorphine or Suboxone. Their team of addiction treatment specialists are doctor-led and deliver the highest quality care to each patient.

Eligibility/Service Population: Patients struggling with addiction

Restrictions: Adults 18+ only.

Healing Action *

Phone: 314.833.4515 **Website:** <https://www.healingaction.org/>

Email: info@healingaction.org

Services Offered: Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

Eligibility/Service Population: Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

Restrictions: **Not a treatment center.** Located in Saint Louis but serves St. Charles County residents. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

SAINT CHARLES CENTER: RESIDENTIAL FACILITY

Phone: 636.224.1100 **Intake:** 636.224.1100, ext 1038

Population/Eligibility: Adolescent Program, all genders, under 18, in need of substance abuse treatment. Accepts Medicaid and governmental funding. Sliding Scale and payment assistance options available.

Services Offered: Dual diagnosis Substance Abuse Rehab. Offers Residential/ Short- term residential detoxification, outpatient services. Offers substance abuse counseling groups.

Restrictions: Under 18.

PREFERRED FAMILY HEALTHCARE

Phone: St. Charles: 636.946.6376, St. Peters: 636.332.5835

Population/Eligibility: Outpatient and day camp- Ages 13-19. In-custody voluntary treatment program. Ages 17-19.

Services Offered: Substance abuse clinic for adolescents, specializing in mental health and child welfare.

Services include a residential program, an outpatient program and and day treatment program.

Restrictions: Age designations per type of program.

Drop-In Services Drop-In Services St. Charles County

A WOMAN'S PLACE- YWCA

Phone: 636.373.7911 **Website** <https://www.ywcastl.org/what-were-doing/womans-place>

Services Offered: Crisis counseling and drop-in center that includes crisis intervention, safety planning, case management, court advocacy, interpreter, and support groups.

Eligibility/Service Population: Survivors of domestic or sexual violence for all genders

Restrictions: Open M-F: 9-5 pm only

International Institute of St. Louis — Anti-Trafficking in Persons Program *

Phone: 314-745-2512

Website: www.iistl.org

Email: info@iistl.org

Services Offered: They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

Eligibility/Service Population: Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

THE SPOT (LGBTQIA+ SAFE)

Phone: 314.535.0413 **Website:** <http://thespot.wustl.edu/>

Services Offered: A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more.

Eligibility/Service Population: Individuals 13-24.

Restrictions: Located in Saint Louis, but services available to St. Charles County Residents.

Food Pantries St. Charles County

FISH (FRIENDS IN SERVING HIM) OF ST. CHARLES

Phone: (636) 447-5482 **Website:** <http://fishofstcharles.com/index.html>

Address: 1150 Cave Springs Estate Dr, St Peters, MO 63376

Services Offered: FISH of St. Charles County provides food, clothing, linens, housewares and care.

Restrictions: **Store Hours: 9:00am - 11:30am Monday - Wednesday - Friday - Saturday**

HOPE MINISTRIES FOOD PANTRY

Phone: 636.281.1069

Address: 206 E Elm St, O Fallon, MO 63366

Services Offered: Weekly grocery program of perishable and non-perishable food items.

Restrictions: Open Wednesdays 8-10 am. Accepts all surrounding county citizens. Acceptance based on household family income and size. Must have proof of income and assistance.

NEW HOPE OUTREACH

Phone: (314) 550-1974 **Website:** <https://new-hope-outreach.business.site/>

Address: 3317 MO-94, St Charles, MO 63301

Services Offered: Food pantry

Restrictions: Open Thursdays 12-3pm

POWELL TERRACE FOOD PANTRY

Phone: (636) 724-3036 **Website:**

<http://www.bogeyhillsbaptistchurch.com/PowellTerraceFoodPantry>

Address: 704 Boone Ave, St Charles, MO 63301

Services Offered: Food Pantry

Restrictions: All clients must report to the waiting room and sign in on Mondays only. New clients receiving food on Mondays will be required to fill out an application. Clients do not need to sign in or fill out applications on Wednesdays.

Monday: 8:00 - 11:00 am. Clients can only receive food every other Monday. You cannot receive food on two consecutive Mondays. Wednesday: 8:00 - 10:00 am. Clients are allowed to come every Wednesday to receive food.

A WOMAN'S PLACE- YWCA

Phone: 314.645.4848 **Website:** <https://www.ywcastl.org/what-were-doing/womans-place>

Address: 8300 Morganford St. Louis, MO 63123

Services Offered: Crisis counseling and drop-in center that includes crisis intervention, safety planning, case management, court advocacy, interpreter, and support groups.

Eligibility/Service Population: Survivors of domestic or sexual violence for all genders

Restrictions: Open M-F: 9-5 pm only. Located in St. Louis but serves Jefferson County.

Legal Services St. Charles County

ALIVE

Phone: 314-993-7080 **Emergency hotline:** 314-993-2777 **Website:** www.alivestl.org **Email:** alivestl@alivestl.org

Population/Eligibility: IPV including men, women, and children.

Services Offered: Provides a court advocate during an intake on a crisis call, assistance with filing ex parte and full orders of protection; advocate during divorce and child custody hearings.

Restrictions: N/A

ARCH CITY DEFENDERS

Phone: Main: 855.724.2489 **Local:** 314.361.8834 **Email:** intake@archcitydefenders.org

Population/Eligibility: Low income/poor, People of color

Services Offered: Provide holistic legal advocacy to low income individuals and people of color. Includes direct services, impact litigation, policy and media advocacy

Restrictions: N/A

THE CHILD CENTER

Phone: 636.332.0899

Website: <https://thechildcenter.com>

Email: Email form available here: <https://thechildcenter.com/contact-us/>

Services Offered: In the Hannibal office, they provide the following child-focused, family-inclusive services: Forensic Interviews, Child and Family Advocacy, Therapeutic Services, Sexual Abuse Forensic Exams (SAFE) Medical Exams, and School and Community-Based Prevention Education Programs. The Child Center, Inc. offers services in a child-friendly, non-threatening environment and functions as a part of a Multi-disciplinary Team (MDT) with partners in each of the 14 counties. MDT partnerships typically include members of Law Enforcement, Children's Division Workers, Prosecuting Attorney Staff, Juvenile Center Staff, Medical SAFE Providers, Child and Family Advocates, and Therapists.

Eligibility/Service Population: Ages 3-18 depending on the case. Referrals typically come through Children's Division or Police Department. Child victims/survivors of sexual abuse and physical abuse, children who witness violence, and supportive family members/guardians.

Restrictions: They are headquartered in St. Charles County, but also have an office in Marion County. These offices serve individuals in St. Charles, Lincoln, Marion, Warren, Montgomery, Pike, Ralls, Monroe, Shelby, Lewis, Clark, Knox, Scotland, and Schuyler Counties.

Legal Services of Eastern Missouri (LSEM)

Phone: 800.444.0514 or 314.534.4200

Website: <https://lsem.org/>

Population/Eligibility: Works with low-income individuals and families, immigrant and refugee families, veterans, and small-business and minority entrepreneurs.

Services Offered: Offers free legal help for low-income individuals/families with civil issues impacting housing, family law, public benefits, consumer fraud, healthcare, children's well-being, special education and relief from domestic violence. LSEM can represent U.S. citizens and qualified non-citizens, including permanent residents, victims of trafficking and domestic violence, refugees, asylees, and certain relatives of U.S. citizens. Representation in courts, legal advice, education, and referrals. Sliding scale option.

Restrictions: Four offices, located in St. Louis City, St. Louis County, Hannibal and Union, but serves St. Charles County. Clients must live in one of the 21 counties in eastern Missouri.

THE MIDWEST INNOCENCE PROJECT (MIP)

Phone: 816.221.2166 **Website:** <https://themip.org> **Email:** Office@themip.org

Population/Eligibility: MIP is dedicated to exonerating wrongfully convicted people in Missouri, Kansas, Arkansas, Iowa, and Nebraska.

Services Offered: The Midwest Innocence Project's mission is to educate about, advocate for, and obtain and support the exoneration and release of wrongfully convicted people in the Midwest.

Restrictions: See service population/eligibility. Located in Kansas City MO, but serves all of Missouri.

Migrant and Immigrant Community Action Project (MICA)

Phone: 314-995-6995

Population/Eligibility: Works with immigrants, migrants, refugees

Services Offered: Family Immigration, Removal Defense, Asylum and Refugee Issues, Representation of Immigrant Crime Victims. Also work with victims and survivors of domestic violence. Provide education on immigrations options and immigrant's legal rights. Fees are charged on an affordable sliding scale, and payment plans are available. Free services are available for those with serious financial need.

Restrictions: Located in St. Louis

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon

which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

Safe at Home — Missouri Secretary of State Office

Phone: 866-509-1409

Address: P.O. Box 1409, Jefferson City, MO 65102

Website: <https://www.sos.mo.gov/business/safeathome/>

Email: safeathome@sos.mo.gov

Services Offered: The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

Eligibility/Service Population: Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

Restrictions: Services available to all Missourians, but office is located in Jefferson City, MO.

ST. FRANCIS COMMUNITY SERVICES- CATHOLIC LEGAL ASSISTANCE MINISTRY (CLAM)

Phone: 314.977.3993 **Website:** <https://sfcsstl.org> **Email:** sfcs@ccstl.org

Population/Eligibility: Low-income and marginalized populations, including services for low-income, women and children in abuse, immigrants and veterans. Represent low-income individuals in any immigration status.

Services Offered: Immigration Law Project focuses on naturalization and adjustment of status cases, along with asylum cases, removal defense, and humanitarian relief available to victims of trafficking and other crimes. Pro Bono legal services, Family Law Initiative for women and children in abuse, Immigration Law Project, and the Veterans Advocacy Law Project. Services are provided free of charge.

Restrictions: Serves clients who reside within the counties of the Archdiocese of Saint Louis.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to *people of all genders* that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: *People of all genders* with questions or concerns regarding domestic violence and sexual violence.

Restrictions: N/A

Language Access Services St. Charles County

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions Paid service.

THE CITY OF SAINT CHARLES

Phone: 636.949.3200 **Website:** <https://www.stcharlescitemo.gov/186/Interpreter-Services>

Population/Eligibility: Interpreting services are provided by anyone who makes a request.

Services Offered: Offers interpreter services via phone call for court for any individual who makes a request.

Restrictions: Requests must be made at least 10 days before an individual's court date.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com **Email:** scheduling@handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute

Phone: 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Institute-In Person Services

Phone: 314.773.9090 x 4 **Website:** www.iistl.org

Address: 3401 Arsenal St, St. Louis, MO 63118

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: No-fee English classes. Translation/Interpretation services. In person- 35 languages available. Telephone-150 languages available.

Restrictions: Registration Required for classes. Located in St. Louis.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/> **Email:**

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.languageline.com/>

Address: **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages. Low minute by minute fee for service. Must have an account.

Restrictions: N/A

LAMP

Phone: 1-877-240-6398

Address: 8050 Watson Rd, St. Louis, MO 63119

Website: <https://lampinterpreters.org>

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important

documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com **Email:** quote@midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

MT & Associates Sign Language Practice

Phone: Voice/Text: 314-896-6275 |

Website: <https://www.mtapractice.com/>

Email: reservations@mtapractice.com

Services Offered: Sign language interpreting services available in business, government, educational and legal meetings, as well as HIPAA compliant translation services within variety on healthcare settings. They also offer workshops/training, ethics and deaf culture training, foreign language/translation referral, CART referral, and additional services as needed.

Reservations for an interpreter should be made 48+ hours in advance.

Eligibility/Service Population: Individuals who are deaf and/or hard of hearing in need of ASL interpretation services.

Restrictions: Located in St. Charles County, but services area counties.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotlines St. Charles County

Behavioral Health Response ACI Hotline

Phone: 1/800-811-4760

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Everyone

Restrictions: Serves Counties: Franklin, Iron, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis City, St. Louis County, Warren, Washington

Bridgeway Behavioral Health Sexual Assault Services 24-Hour Hotline (St. Charles)

Phone: Toll-free Hotline: 1-877-946-6854 | Local Hotline: 636-946-6854

| Sexual Assault Services Center: 636-224-1202 |

Website: <https://www.bridgewaybh.com/sexual-assault-services/>

Email: n/a

Services Offered: They offer a 24-hour hotline and have a Sexual Assault Response Team (SART). They can also connect survivors to the Bridgeway Behavioral Health Sexual Assault Services Center for individual and group counseling services, case management, and referrals to other agencies and/or the substance use treatment services at Bridgeway.

Eligibility/Service Population: Any individual (ages 14+) of any gender seeking mental health services or crisis intervention in the wake of sexual and/or domestic violence.

Restrictions: Located in St. Charles, but hotline available to anyone and center serves individuals from Lincoln County.

SAFE CONNECTIONS (LGBTQIA+ SAFE)

Phone: 314.531.2003 **Website:** www.safeconnections.org

Population/Eligibility: Anyone experiencing a crisis.

Services Offered: Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

Restrictions: N/A

St. Charles County Youth Connection Helpline

Phone: 636.642.0642 Text BSAFE to 31658 **Webchat** www.stcharlescountykids.org

Population/Eligibility: St. Charles county residents 18 and under or anyone concerned with this population.

Services Offered: 24/7 crisis intervention including mobile outreaches to home and/or community agencies to provide emotional support, referral information and linkage of services for children, youth and their families. 48- hr follow up call to ensure safety and assist with referrals.

Restrictions: Must reside in St. Charles county.

YOUTH IN NEED (LGBTQIA+ SAFE)

Phone: 636.946.3771 **Website:** www.youthinneed.org

Population/Eligibility: Youth under 21 yrs old experiencing crisis/adult inferring about youth.

Services Offered: Crisis intervention service for youth up to 21 years or adult can infer about youth's crisis.

Restrictions: Under 21 years or an adult inferring about youth's crisis.

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

DeafLine Missouri (DeafLEAD)

Phone: 800-380-3323

Address: 2502 W Ash St, Columbia, MO 65203

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.

Restrictions: Statewide program.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Address: 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** www.thehotline.org

Address: (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Address: (Services likely accessed through call line only, No address provided)

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Address: (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: NOT 24 hour

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/> **Crisis number:** 888-616-5031

Address: (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.
Restrictions: N/A

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 Website: <https://www.translifeline.org/>

Address: ((Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 Website: <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Address: ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

Employment Service St. Charles County

ST. CHARLES COUNTY JOB CENTER

Phone: 636.255.6060 **Website:** <https://www.sccmo.org/163/Workforce-Business-Development>

Email: stcharles@ded.mo.gov

Population/Eligibility: St. Charles adults, youth, and veterans.

Services Offered: Career and vocational counseling, resume writing assistance, interview preparation, job leads and referrals, job fairs and recruiting events, veteran's representatives and resources, tuition assistance to pay for training and education when eligible, on the job apprenticeships when eligible, free public access to Wi-Fi, computers, printers, copiers, phones, and fax machines, HiSet classes, ACT WorkReady National Career Readiness Certificate Assessments, candidate screening, employer committees and events.

Restrictions: N/A

COMMUNITY LIVING

Phone: 636.970.2800 **Website:** <https://www.communitylivingmo.org/about-community-living/>

Email: info@communitylivingmo.org

Population/Eligibility: Individuals with disabilities.

Services Offered: Employment Services assists individuals with disabilities in identifying their skills and interests, matches them with employers, and provides job coaching and retention services for the life of the job.

Restrictions: See service population/eligibility.

LINC OF ST. CHARLES

Phone: 636.332.5127 **Website:** <https://lincsc.wordpress.com/ministries/> **Email:**

Population/Eligibility:

Services Offered: The Achieving Careers Together program offers resume writing, job openings and preparation for interviews. For those without a high school diploma, options provided for either connection to St. Charles Community College HiSet classes or individual learning sessions. Sessions continue on an as-needed basis.

Restrictions: N/A

EASTERSEALS MIDWEST

Phone: 1-800-200-2119

Website: <https://www.easterseals.com/midwest/our-programs/work.html>

Population/Eligibility: Teens and adults with developmental disabilities.

Services Offered: Assist with career exploration, develop job skills, and provide employment coaching. For individuals 18 and older who are not ready for employment, they offer daytime training and support Monday through Friday. Project SEARCH is a program that provides essential work-based skills to equip teens for competitive jobs in the community.

Restrictions: See service population/eligibility.

MISSOURI DEPARTMENT OF ELEMENTARY & SECONDARY EDUCATION VOCATIONAL REHABILITATION PROGRAM

Phone: 636.940.3300 **Toll Free:** 855.283.2681 **Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation/>

Population/Eligibility: Eligible individuals with a disability.

Services Offered: Guidance and counseling, job-seeking skills and job placement, and vocational training. The Vocational Rehabilitation program will help further determine if an individual is eligible.

Restrictions: See service population/eligibility.

PARENTS' FAIR SHARE

Phone: 1.800.859.799

Website: http://www.mcckirksville.nemowib.org/parents_fair_share.htm

Population/Eligibility: Non-custodial parents in Missouri.

Services Offered: Help with education through GED and vocational programs, job search and interviewing skills, assistance in finding a job, financial help for transportation and other training needs, parenting education, mediation services, case management services, possible reduction in child support obligation while in program, peer support, and assistance overcoming substance abuse.

Restrictions: Must be a Missouri resident, non-custodial parent who has a child support order, be unemployed/underemployed, be at least 18 years old, and have an active child support case with Missouri Division of Child Support Enforcement.

Human Trafficking Education and Awareness/Training St. Charles County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

The Eastern District of Missouri Human Trafficking Task Force *

Phone: 314-745-2512

Website: (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

Email: bakerl@iitstl.org

Services Offered: Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

Eligibility/Service Population: They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

Restrictions: Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area.

Gateway Human Trafficking *

Phone: 636-515-6919

Website: <https://www.gatewayhumantrafficking.org/>

Email: info@gatewayhumantrafficking.org

Address: 16105 Swingley Ridge Road P.O. Box 595 Chesterfield, MO 63017-595

Services Offered: Offers education through sponsored events and public conferences for various groups that include service providers, healthcare providers, legal service providers, school personnel, businesses, interfaith alliances, parents, and immigrant communities. GHT commits to educating the community, working with local and federal law enforcement, the departments of justice, public health specialists, social workers, and other nonprofit service providers to help stop the rise of human trafficking.

Eligibility/Service Population: Interested practitioners and community members.

Human Trafficking Prevention Programming St. Charles County

The Covering House (Reducing the Risk Program) *

Phone: (314) 962-3450

Address/Contact Information: PO Box 12206 St. Louis, Mo 63157

Website: <http://thecoveringhouse.org/>

Email: info@thecoveringhouse.org

Services Offered: Reducing the Risk program: This multi-session program utilizes our current clinical and educational programming within the community, working with middle and high school students to prevent sexual trafficking/exploitation. Goals of this program include, but are not limited to, helping each student understand the definition of exploitation, how to identify safe people, navigating the internet safely, understanding sexual consent, etc.

Eligibility/Service Population: Sexually exploited and trafficked children and teens, adult caregivers.

Restrictions: Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.