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## Shelters St. Clair County (Illinois)

### CALL FOR HELP (EAST ST. LOUIS, IL)

Address: Office, 9400 Lebanon Road East St. Louis, IL 62203

**Phone:** (618) 397-0968

**Phone:** 618.397.0975 **Website:** <http://callforhelpinc.org/>

**Population/Eligibility:** Residential program for homeless mothers and their children. Works with sexual assault survivors, poverty, homelessness, and mental illness.

**#OfBeds:** 17 beds for women. 34 beds for children.

**Length of Stay:** Up to 2 years.

**Length of Program:** Case management after discharge to connect to resources for long-term support.

**Services Offered:** Transitional Living Center for homeless mothers and their children, counseling services, sexual assault victims care unit for medical and legal advocacy.

**Restrictions:** Single women with no children (16-20 yrs old). 21+ must have a child, 2 children max. 5yrs and under.

### CARITAS FAMILY SOLUTIONS (FONTEBELLA MATERNITY HOME)

**Address:** P.O. Box 137 O'Fallon, IL 62269

**Phone:** (618) 406-4355

**E Mail:** [info@fontebella.org](mailto:info@fontebella.org) **Website:** [www.fontebella.org](http://www.fontebella.org)

**Population/Eligibility:** Homeless young women facing unplanned pregnancy.

**Length of Stay:** About a year, but longer if necessary to ensure mothers can find adequate resources and stable housing.

**Length of Program:** About a year, but longer if necessary.

**Services Offered:** A free, full service home for young women over the age of 18 who are in crisis pregnancies. We offer long-term care that begins when the resident arrives and ends when she and her baby have a safe environment in which to return. Fontebella will provide a home environment in which our residents will participate in goal planning and educational programs focused on providing the knowledge and skills they need to live independently and to provide for their children. 24-hour support, assistance with living expenses may be available, adoption options, and community referrals.

**Restrictions:** See service population and eligibility. Serves Southern and Central Illinois.

## Catholic Urban Programs Holy Angels Shelter

**Phone:** 618-398-5616

**Website:** <https://catholicurbanprograms.org/holy-angels-shelter/>

**Email:** Online submission form <https://catholicurbanprograms.org/contact-us/>

**Address:** 1410 N 37th St. East St Louis, IL 62204

**# of Beds:** 25

**Length of Stay:** Typically 6-9 weeks. Determined on a case by case basis.

**Length of Program:** Follow-up case management for minimum of 6 months. Determined on a case by case basis.

**Services Offered:** Holy Angels Shelter serves women, children and families experiencing the burden of homelessness in the Metro East providing temporary shelter.

**Eligibility/Service Population:** For single women, women with children, and intact families.

**Restrictions:** Must meet eligibility requirements.

## Chariti Home

**Address:** P.O. Box 23426 Belleville, IL 62221

**Phone:** (618) 300-0771 E Mail: [charitihome.nfp@gmail.com](mailto:charitihome.nfp@gmail.com) Web Site: [www.charitihome.org](http://www.charitihome.org)

**Services Offered:** Transitional Living Center – Supportive transitional living, housing and various supports and services: Crisis Management – Linking the young mothers to appropriate community services – Safe housing, domestic violence shelters, case management, counseling and doctors. In addition, if they qualify we provide gift cards for food, clothing, formula and bus passes or linking them to appropriate community agencies which provide the above. Personal Goals – Establishing and achieving personal goals related to health care, emotional stability, educational enhancement and vocational readiness. Parenting Skills – Teaching appropriate parenting skills in an effort to create a lasting bond between members and their children, in order to significantly reduce or prevent the risk of child abuse/neglect. Empowering participants for independent living, including effective household management, budgeting, appropriate parenting skills and access to community resources. Mentoring – Building positive, healthy relationships, Participant to Self, Participant to Adults, Peer to Peer, Conduct, Character, Conversation. Education – Tutoring, primary, secondary, college/university/vocational. Life Skills – Parenting skills, financial management, planning for future independent living, socialization and recreation, health and wellness (Prenatal and Post Natal.)

**Restrictions:** Area Served: St. Clair County

## THE EAGLE'S NEST OF ST. CLAIR COUNTY

**Phone:** 618.271.4673 **Website:** <http://www.thejosephcenter.org/contact.html>

**Population/Eligibility:** Male veterans of the US Military that served a minimum of 24 consecutive months and were honorably discharged, and must qualify for low-income housing.

**#Of Beds:** 26

**Length of Stay:** 24 months

**Length of Program:** 24 months

**Services Offered:** Life skills training, medical, dental, and mental health services, career counseling, job training, job Search and employment referrals, assistance with obtaining financial benefits (SSI, SSDI, VA, GA, food stamps), substance abuse after-care, and individual and group counseling.

**Restrictions:** See service population and eligibility.

## THE FAMILY LIVING CENTER

**Phone:** 618.274.7801 **Website:** <http://www.cdbgops.org/Home.php>

**Population/Eligibility:** Homeless families with an adult head of household and dependent children age 17 or younger. An adult head of household is any male, female or married couple with legal guardianship of children in the family.

**#Of Beds:** 14

**Length of Stay:** 18 months and can be extended for up to 24 months depending on progress in the Program.

**Length of Program:** After care services offered for 6 months after staying in the center.

**Services Offered:** Comprehensive case management services for each family. Families receive food vouchers when they enter the program. Residents purchase their own meals. Transportation and child care subsidies may be provided if family and/or community resources are insufficient to meet these needs. Families who successfully complete the program can receive resource assistance for 6 months after leaving the center. The Family Living Center offers on-going training activities that meet the needs of each family member. Other core activities offered through the Center include life skills training, parenting, education/vocation resources, finance and budgeting classes, legal aid assistance, housing assistance, and on-site youth and adult computer classes.

**Restrictions:** Homeless families residing in emergency shelters or similar facilities for a minimum of 30 days must be referred by the social service agency assisting the family in this first step of the continuum of services. Families must participate in structured programs and services designed to help them achieve self-sufficiency. Families must contribute 30% of their adjusted gross income for rent during residency.

## HOLY ANGELS OF EAST ST. LOUIS

**Phone:** 618.874.4079 **Website:** <https://www.catholicurbanprograms.org/how-we-help/holy-angels-shelter>

**Address:** 1410 N 37th St. East St Louis, IL 62204

**Population/Eligibility:** Men, women, and/ or children in homelessness, poverty, or unstable living conditions.

**#Of Beds:** 25

**Length of Stay:** 6-9 weeks

**Length of Program:** Follow-up case management for minimum of 6 months.

**Services Offered:** Shelter/housing, rental and / or mortgage assistance, case management

**Restrictions:** N / A

## HOYLETON YOUTH AND FAMILY SERVICES YOUNG WOMEN PROGRAMS

**Phone:** [Phone: \(618\) 688-4727](tel:(618)688-4727)

**Website:** <https://hoyleton.org/programs/young-adult-care/women-moms/>

**# of Beds:** Varies by program.

**Length of Stay:** Varies by program.

**Length of Program:** Varies by program.

**Services Offered:** Expecting and Parenting Mother Program- is a transitional living program for young women ages 17 to 21 years that are expecting a child or parenting. Young women are under the guardianship of DCFS while they live at the Hagar House in Bellville, Illinois. During their stay, participants learn parenting and important life skills to successfully live independently.

**MyFirstPlace Program** is for youth ages 18 to 21 who are aging out of foster care. This unique program enables individuals to live independently and learn essential life skills while still under the supervision of our staff. Young women must have a high-school diploma or GED and a job to qualify for their first place. Once qualified, our team helps women meet the criteria to gain or regain custody of their child.

**YVLifeSet (™)** is designed to help youth transitioning to adulthood develop greater resilience and capabilities for success by educating young people to make better plans and decisions for their future.

**Eligibility/Service Population:** See above.

**Restrictions:** See above.

## HOYLETON YOUTH AND FAMILY SERVICES YOUNG MEN PROGRAMS

**Phone:** [Phone: \(618\) 688-4727](tel:(618)688-4727)

**Website:** <https://hoyleton.org/programs/young-adult-care/young-men/>

**# of Beds:** Varies by program.

**Services Offered:** Transitional living program is for young men ages 17 to 21 who are intellectually disabled. Up to eight young men reside at the Lehre House in Bellville, Illinois.

**MyFirstPlace Program** is for youth age 18 to 21 who are aging out of foster care. This unique program enables individuals to live independently and learn essential life skills while still under the supervision of our staff. Young men must have a high-school diploma or GED and a job to qualify for their first place. **YVLifeSet (™)** Program is designed to help youth transitioning to adulthood develop greater resilience and capabilities for success by educating young people to make better plans and decisions for their future.

**Eligibility/Service Population:** See above.

**Restrictions:** See above.

## OASIS WOMEN'S CENTER

**Phone:** 618.465.1978 **Website:** <https://www.womenshelters.org/cit/il-alton>

**Population/Eligibility:** Individuals in domestic violence situations

**#Of Beds:** 25

**Length of Stay:** 21 days

**Length of Program:** Optional case management offered.

**Services Offered:** Domestic Violence shelter for 10 women and men (LGBTQ+ welcome) and 15 children.

**Restrictions:** No boys 14+ Located in Madison County, but serves St. Clair County.

## SUNSHINE MINISTRIES

**Address:** 1315 Howard Street St. Louis, MO 63106 Mailing Address: P.O. Box 66880, St. Louis, MO 63166

**Phone:** (314) 231-8209

**Email:** [website@sunshineministries.org](mailto:website@sunshineministries.org)

**Web Site:** [www.sunshineministries.org](http://www.sunshineministries.org)

**Services Offered:** Sunshine Ministries is committed to helping men break the cycle of homelessness and substance abuse. Emergency shelter provides needed services for men looking for a clean and safe place to sleep, nourishing food and the encouraging news of God's love. Resident Recovery Program is a 13-month residential program for men focused on rebuilding their lives spiritually, intellectually, emotionally, socially and physically. Youth services offered are preschool, summer camp, Sunshine Saturdays and Teen Club. C.A.R.E. Program for women is designed to create a supportive community that provides assistance to impoverished women while teaching personal responsibility and offering encouragement to fulfill their God-given potential.

## VIOLENCE PREVENTION CENTER of SOUTHWESTERN ILLINOIS

**Phone:** 800.924.0096 or 618.236.2531; 24 Hour Crisis Hotline 618-235-0892

**Website:** [www.vpcswi.org](http://www.vpcswi.org)

**Email:** [info@vpcswi.org](mailto:info@vpcswi.org)

**Address:** P.O. Box 831 Belleville, Illinois 62222

**Population/Eligibility:** includes Trans, women identifying, LGBTQ+ and their children.

**# Of Beds:** 28 beds

**Length of Stay:** 45 days

**Length of Program:** Case management optional.

**Services Offered:** Domestic violence shelter for women and children offering counseling, legal advocacy, and walk-in support. Children's Center services include counseling, group education, recreation and health assessments. Non-residential clients have the following services available: counseling, court advocacy and support groups.

**Restrictions:** Located in Belleville. No boys over 18 yrs old. Serves St. Clair, Monroe, Clinton and Randolph Counties in Illinois.

## THE WOMEN'S SAFE HOUSE

**Phone/Crisis Hotline:** 314.772.4535 **Website:** <http://twsh.org/>

**Population/Eligibility:** Battered women and their dependent children.

**#Of Beds:** 53

**Length of Stay:** 6-8 Weeks

**Length of Program:** 12-month after care program to prevent homelessness.

**Services Offered:** Emergency shelter, counseling, case management, health screenings, legal advocacy, and financial literacy classes, job placement.

**Restrictions:** No children over 18. Located in Missouri.

## Youth Shelters St. Clair County (Illinois)

### Alton Catholic Children's Home

**Phone:** 618-465-3594

**Website:** <http://www.catholicchildrenshome.com/residential-services>

**Address:** 1400 State Street Alton, IL 62002

**# of Beds:** LIFT program, males ages 17-21, up to 20 beds. Residential for boys ages 11-18 undisclosed.

**Length of Stay:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Length of Program:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Services Offered:** Residential services, emergency shelter. Program is involved with all aspects of youth care which include social, academic, maintenance, and independent living skills taught by trained staff in a loving, caring, "family" environment. School settings are determined at an initial staffing required by the local school district to determine an appropriate educational setting. When necessary, the youth also receive medical, eye and dental care, counseling, and psychological evaluations. In the long-term settings, youth obtain specialized care to assist them in learning alternate social behaviors to replace problematic behaviors. The goal for the youth is to enable them to succeed in a less structured environment.

**Eligibility/Service Population:** Residential services for boys ages 11-18. LIFT program for supervised independent living at CCH for male youth ages 17-21.

**Restrictions:** Youth must be placed there by state or private welfare agencies, or by school districts. Serves Statewide.

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### St. John Bosco Children's Center (Caritas Family Solutions)

**Phone:** (618) 688-1150 T-Free: 877-722-2748

**Website:** <https://caritasfamilysolutions.org/services/st-john-bosco-childrens-center/>

**Email:** online form <https://caritasfamilysolutions.org/about/contact-us/>

**Address:** 900 Royal Heights Road, Suite 1150 Belleville, Illinois 62226

**# of Beds:** 30

**Length of Stay:** Varies. Case by case.

**Length of Program:** Varies. Case by case.

**Services Offered:** Therapeutic residential care. While at the Center, children receive: individual therapy, group therapy and family therapy as needed. During their stay, children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff.

The children also participate in daily art therapy which encourages them to express their feelings and emotions through artwork.

**Eligibility/Service Population:** Boys and girls, ages 6-18. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect or when they have an emotional condition that is too severe for them to succeed at home or a foster home or when there is just no family or foster home to care for them.

**Restrictions:** See eligibility requirements. Serves Southern and Central Illinois.

## Epworth YOUTH EMERGENCY SERVICES (YES) (LGBTQIA+ SAFE)

**Phone:** 24/7 Helpline: 1.800.899.KIDS or 314.727.6294

**Website:** <https://www.epworth.org/programs/youth-emergency-services-yes/>

**# of Beds:** 12

**Length of Stay:** Short term housing.

**Length of Program:** Follow up case management.

**Services Offered:** The Youth Emergency Services shelter helps youth experiencing homelessness or family crisis to rebound by providing food, short term housing, and therapeutic services in a safe, nurturing environment. Shelter services provided at no cost for free. A licensed therapist and highly trained youth advisors work with youth and families to help address family conflict, homelessness, abuse, and issues in school. Program features include individual, group, and family counseling, assistance with attending community schools, and access to GED.

**Eligibility/Service Population:** Pregnant females up to 26 weeks pregnant.

**Restrictions:** Located in St. Louis, Mo. Must call ahead first; priority shelter given to youth aged 18-21. Houses six girls at a time ages 11-19, and six boys at a time between ages 11-19.

## EPWORTH CHILDREN AND FAMILY SERVICES- TRANSITIONAL /INDEPENDENT LIVING PROGRAMS (LGBTQIA+ SAFE)

**Phone:** 314.222.4857

**Website:** <https://www.epworth.org/programs/>

**Email:** [communityservices@epworth.org](mailto:communityservices@epworth.org)

**Population/Eligibility:** Both programs serve individuals who are unable to find appropriate family placement. The Transitional Living Program serves individuals 16-19, and the Independent Living Program serves those 17-23.

**#Of Beds:**

**Length of Stay:**

**Length of Program:**



**Services Offered:** The Transitional and Independent Living Programs provide housing, case management, life skills education, and parenting skills education to older youth to prepare them for emotional, physical, and financial independence.

**Restrictions:** Individuals must be capable of making responsible personal decisions with minimal adult supervision, are willing to meet with a case manager as outlined in the program guide. Must maintain employment and follow through with goals that are set.

## CHILDREN'S HOME & AID

**Phone:** 618-452-8900, ext. 140. **Website:** <https://www.childrenshomeandaid.org/>

**Email:** [lwhite@childrenshomeandaid.org](mailto:lwhite@childrenshomeandaid.org)

**# of Beds:** Unknown

**Length of Stay:** Unknown

**Length of Program:** Unknown

**Services Offered:** Provides temporary emergency shelter, crisis intervention, individual and family counseling, and aftercare services to runaway and homeless youth between the ages of 10 and 17. Youth may self refer to the program or may be referred by the police, schools, shelters, or other community providers. Services are available 24 hours a day, seven days a week. Cash assistance is available and can be used to help with rental assistance, utilities, furnishings, food, and positive youth activities. Basic Center youth are also assisted in developing life skills to live independently. Educational and employment goals are also addressed.

**Eligibility/Service Population:** Runaway and homeless youth between the ages of 10 and 17.

**Restrictions:** The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.

## Hoyleton Youth and Family

**Phone:** (618) 688-4727

**Website:** [hoyleton.org](http://hoyleton.org)

**Address:** 8 Executive Dr., Ste. 200 Fairview Heights, IL 62208 (Different from locations of children's homes).

**# of Beds:** 10-40.

**Length of Stay:** Case by case.

**Length of Program:** Case by case.

**Services Offered:** Residential therapeutic care in two locations. Schippel house serves up to 10 children and youth with severe developmental delays. Hoyleton campus serves up to 40 children and youth, ages 9-16, with moderate developmental delays.

**Eligibility/Service Population:** Youth with moderate and severe developmental delays.

**Restrictions:** Ages 9-16.

## Transitional Center

**Phone:**

**Website:** <https://transitionalcenter.net/>

**Email:** submit contact form online <https://transitionalcenter.net/contact>

**# of Beds:** 48

**Length of Stay:** Case by case.

**Length of Program:** Individualized.

**Services Offered:** Therapeutic treatment environment offering round the clock therapeutic care. On site school, case management, individual, group and family therapy.

**Eligibility/Service Population:** young men from the ages of 12-19 in need of transitioning and therapeutic programming for youth having mental and acute behavioral health challenges.

**Restrictions:** Males only. For youth that have been placed in juvenile detention centers, jail and other placements.

## Drop-In Services St. Clair County (Illinois)

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

### Big Brothers Big Sisters of Southwestern Illinois

**Address:** 2726 Frank Scott Parkway West Belleville, IL 62223

**Phone:** (618) 398-3162

**E Mail:** [bbbsbell@peaknet.net](mailto:bbbsbell@peaknet.net)

**Web Site:** [www.bbbsil.org](http://www.bbbsil.org)

**Services Offered:** Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment Area Served: St. Clair, Madison, Monroe and Clinton Counties

## COMPREHENSIVE BEHAVIORAL HEALTH CENTER

**Phone:** 618.482.7330 TDD: (618) 482-7389

**Website:** [www.cbhc1.org](http://www.cbhc1.org)

**Address:** 505 South 8th Street East St. Louis, IL 62201-2919

**Services Offered:** Emergency and Crisis Intervention services are offered 24-hours a day, seven days a week. Professional staff provide walk-in, outreach and telephone intervention to persons of all ages who may be in crisis. Clients experiencing acute distress requiring protective care will be referred to the local hospitals or the Alton Mental Health Center. Services include: therapy and transitional services; parenting classes; linkage and hospital aftercare; residential services; MISA services; specialized children's services; consultation/education to community; youth alcohol substance abuse; crisis intervention; substance abuse treatment; day training; specialized services to seniors; community support; HIV counseling and testing; case management; and, methadone service.

**Eligibility/Service Population:** Individuals seeking substance abuse treatment services, mental healthcare, or who are in crisis.

**Restrictions:** Area Served: Stites, Sugarloaf, Canteen, East St. Louis, Centreville, Cahokia, East Carondelet, Dupon, Washington Park, Alorton, Brooklyn, Fairmont City, National City, Sauget and Caseyville west of Highway 157

**Cost:** Sliding scale. Must have insurance.

## Covenant House Missouri

**Phone:** 314.533.2241 **Website:** <https://www.covenanthousemo.org/>

**Email:** childadvocacy@co.madison.il.us

**Services Offered:** Street outreach provides youth with drinks and clothing to meet immediate needs. Employment services for on-the-job training, job training including resume building, interviewing, interpersonal skills, job readiness, financial literacy, and job search know-how. Also provides 24/7 crisis services and housing.

**Eligibility/Service Population:** At-risk youth.

**Restrictions:** Located in St. Louis Missouri, but drop in services accessible to St. Clair County residents.

## EPWORTH CHILDREN AND FAMILY SERVICES STREET OUTREACH SERVICES (LGBTQIA+ SAFE)

**Office:** 314.222.4877 **Cell:** 314.952.8689

**Website:** <https://www.epworth.org/programs/street-outreach-services-sos/>

**Email:** oys@epworth.org

**Population/Eligibility:** Youth between the ages of 11 and 20. Youth who are experiencing homelessness are eligible through the age of 24

**Services Offered:** Laundry and shower facilities, safer sex kits and classes, nutrition, clothing, and hygiene items, common areas to safely hang out or sleep, play games, and watch TV, computer work stations, cooking instruction, access to community resources such as STI and HIV testing, healthcare, legal aid, and documentation assistance, resource referrals and information, group sessions offering skills training recreational activities, and support for LGBTQ youth and allies. Mobile outreach services and case management services.

**Restrictions:** The Drop In Center has open access during weekday afternoons and some evenings. Youth ages 21 and older can access the Drop-In Center by appointment or when in crisis. Staff are available to assist with locating shelter and referrals for safe housing.

**Restrictions:** Located in Normandy, Missouri, but services available to St. Clair County residents.

Jackie Joyner-Kersee Foundation

**Address:** 101 Jackie Joyner-Kersee Circle East St. Louis, IL 62204

**Phone:** (618) 274-5437

**Website:** [jjkfoundation.org](http://jjkfoundation.org)

**Services Offered:** Serves the youth and families of the surrounding towns of Alorton, Brooklyn, Centreville and Washington Park. Some of the programs offered at the Center are private tutoring, academic enrichment, ACT/SAT preparation, a reading program, dance, arts and crafts, homework help and finance training. There is also tackle football instruction for youth that is affiliated with the Tri-County Junior Football Conference. There is also a Wellness Center, 1,200 seat gymnasium, a Fitness Center, dance studio, two football fields, two baseball fields, a music room and a Science Lab.

## SALVATION ARMY ST. CLAIR COUNTY CORPS

**Phone:** (618) 235-7378

**Website:** <https://www.facebook.com/TSAbelleville/>

**Address:** 20 Glory Pl, Belleville, IL 62226

**Email:** [daniel\\_simmons@usc.salvationarmy.org](mailto:daniel_simmons@usc.salvationarmy.org)

**Services Offered:** While there the client can also use services such as a laundry or computer for job searching or to apply for benefits. Food assistance programs, emergency rent ,heat, and utility bill assistance-- This is short term, limited, and depends on many factors. This includes the applicant's income; whether they have a plan in place for stability; the Salvation Army funding levels; and much more. The funds can help provide relief to postpone an eviction or utility disconnection. Latch key program offers a safe place to go while waiting for a parent to get off work. Students can do homework, and a small snack is provided.

## THE SPOT (LGBTQIA+ SAFE)

**Phone:** 314.535.0413 **Website:** <http://thespot.wustl.edu/>

**Services Offered:** A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more.

**Eligibility/Service Population:** Individuals 13-24.

**Restrictions:** Located in Saint Louis, but services available to St. Clair County residents.

## Therapy/Counseling St. Clair County

### Alton Mental Health Center

Address: 4500 College Avenue Alton, IL 62002

Phone: (618) 474-3800

Hours: 24-hour facility

**Services Offered:** Comprehensive mental health and forensic residential care for individuals age 18 and older meeting admission criteria of the Illinois Mental Health Code.

**Eligibility/Service Population:** Adults with mental healthcare needs.

**Restrictions:** Cost is based on ability to pay. Service access is not based on ability to pay. Area Served: Bond, Monroe, Madison, Randolph and St. Clair Counties Admission is accessed by pre-admission screening agents in each county served.

### Baptist Children's Home and Family Services Pathways Counseling

**Address:** 4950 Old Collinsville Road Swansea, IL 62226

**Phone:** (618) 624-4060

**Web Site:** [www.bchfs.com](http://www.bchfs.com)

**Services Offered:** Counseling for children, adolescents, adults, couples and families. We also provide adoption services, foster care and a maternity home and residential home for adolescents.

**Restrictions:** Cost: Insurance, sliding scale Hours: 9:00 am to 7:00 pm Area Served: Metro East, Vandalia, Waterloo, Columbia and Maryville

### BEACON of Belleville

**Address:** P.O. Box 23468 Belleville, IL 62223

**Phone:** Client Line: (618) 222-8842 Business/Church: (618) 222-8942

**E Mail:** [beacon@beaconministry1.org](mailto:beacon@beaconministry1.org)

**Web Site:** [www.beaconministry.org](http://www.beaconministry.org)

**Services Offered:** BEACON of Belleville is an organization of local churches operating as a social outreach clearinghouse. Links people in need with church volunteers for person to person help. The process includes verification of need, analysis of the kind and extent of need, referral to appropriate resources and follow-up. The purpose is not to duplicate or compete with existing services, but to support and enhance the community service network.

**Restrictions:** Area Served: Service area includes Belleville, Fairview Heights, O'Fallon, Swansea, Shiloh and Caseyville

### BEHAVIORAL HEALTH ALTERNATIVES, INC.

**Phone:** 618.251.4073

**Website:** [https://www.co.madison.il.us/departments/mental\\_health/behavioral\\_health\\_alternatives\\_inc.php](https://www.co.madison.il.us/departments/mental_health/behavioral_health_alternatives_inc.php)

**Services Offered:** Provides individuals with comprehensive outpatient mental health services within a recovery based care management program. The Care Management Program offers services to adults struggling with mental health issues. An array of therapeutic interventions are

provided to stabilize mental health symptoms, facilitate personal growth, enhance community participation, and educate individuals about their mental health diagnosis.

**Eligibility/Service Population:** Adults struggling with mental health issues.

**Restrictions:** N/A

## Big Brothers Big Sisters of Southwestern Illinois

**Address:** 2726 Frank Scott Parkway West Belleville, IL 62223

**Phone:** (618) 398-3162

**E Mail:** [bbbsbell@peaknet.net](mailto:bbbsbell@peaknet.net)

**Web Site:** [www.bbbsil.org](http://www.bbbsil.org)

**Services Offered:** Provides mentoring services to at-risk youth ages 6-14 by matching them with a positive role model; counseling services also available.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm; evenings and weekends by appointment Area Served: St. Clair, Madison, Monroe and Clinton Counties

## CARITAS FAMILY SOLUTIONS

**Address:** 8601 West Main Street Belleville, IL 62223-1719

**Phone:** (618) 213-8700 Toll Free: 1-877-722-2748

**E Mail:** [Gary.Huelsmann@caritasfamily.org](mailto:Gary.Huelsmann@caritasfamily.org)

**Web Site:** [www.caritasfamilysolutions.org](http://www.caritasfamilysolutions.org)

**Services Offered:** Confidential individual counseling services, couples counseling, group counseling and family counseling services. As an Illinois counseling services provider, our counselors are trained and licensed in the following areas, but not limited to family counseling, trauma informed care, sexual abuse recovery, sexually reactive youth, depression, and anxiety and panic.

**Eligibility/Service Population:** Individuals seeking counseling and therapy services.

**Restrictions:** Cost: All Kids insurance application agent Hours: Monday thru Thursday/8:30 am to 9:00 pm; Friday/8:30 am to 4:30 pm Area Served: Southern and Central Illinois – 42 county service area

## CENTERSTONE ALTON

**Address:** 2615 Edwards Street Alton, IL 62002

**Phone:** (618) 462-2331 **Alton 24 Hour Hotline:** (618) 465-4388

**Website:** <https://centerstone.org/>

**Services Offered:** Outpatient mental health and addiction services to children, teens, and adults. Licensed clinicians are experts who work with individuals to find the best course of treatment. Services are offered no matter what stage of recovery an individual is in. 24-Hour crisis services; community support services for children and adults; counseling services for children, adults, couples and families; medication assisted recovery services for adults; psychiatric and medical services; residential and housing services for adults; senior and caregiver services; substance abuse counseling; and, DUI services.

**Eligibility/Service Population:** Individuals seeking mental health and/or substance abuse treatment.

**Restrictions:** Call for more information.

## CENTERSTONE BELLEVILLE

**Address:** 7210 West Main Street, Belleville, IL 62223

**Phone:** (618) 394-9703

**Website:** <https://centerstone.org/>

**Services Offered:** Provides comprehensive medical, psychological, developmental and educational assessment services for children affected by prenatal or environmental substance exposure.

**Eligibility/Service Population:** Individuals seeking mental health and/or substance abuse treatment.

**Restrictions:** Call for more information. Psychological services free to qualifying families; medical services covered by insurance or sliding scale.

## CHESTNUT HEALTH SYSTEMS

**Address:** 12 North 64th Street Belleville, IL 62223

**Phone:** (618) 397-0900 Crisis Line: (618) 877-0316

**Website:** <https://www.chestnut.org/>

**Services Offered:** Full range of treatment for adolescents and adults including, but not limited to, assessments, inpatient programs, intensive outpatient programs, and outpatient programs. A comprehensive array of behavioral healthcare services including: addiction treatment services for adolescents and adults; prevention services; individual and group outpatient therapy/counseling for adults, children and adolescents; 24-hour crisis intervention services; supervised and supported housing; psychosocial rehabilitation; vocational services; pre-admission screening for nursing facility placement; adult case management; mental health juvenile justice for adolescents; psychiatric services for children, adolescents and adults.

**Eligibility/Service Population:** Adolescents and adults seeking treatment.

**Restrictions:** Sliding scale, Medicaid required for some services.

## Children's Home and Aid Society (CHASI)

**Phone:** Main/Regional office: 618-452-8900

**Address:** Main/Regional office: 2133 Johnson Road, Suite 104, Granite City, IL 62040

### **Other Locations:**

#6 Crossroads Court, Alton, IL 62002 (618) 462-2714

120 East A Street, Belleville, IL 62220 (618) 235-5335 601 James R. Thompson Blvd, Building E, East St. Louis, IL 62201 (618) 874-0216

357 North Main Street, Breese, IL 62230 (618) 526-8348

109 Lou Ann Drive, Herrin, IL 62948 (618)988-1330

**Website:** <https://www.childrenhomeandaid.org/cha-locations/southern-region/>

**Services Offered:** Children's Home & Aid is recognized for achieving outstanding results through its programs and services that focus on child abuse prevention, healthy child development and strengthening families. Provides adoption services; child and family counseling; early childhood care and education; foster care; adoption and guardianship preservation; intact family services; parent support; youth services.

**Eligibility/Service Population:** The Southern Region of Children's Home & Aid is based in Granite City, and operates additional offices in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL.



**Restrictions:** Offices located in Alton, Belleville, East St. Louis, Breese, Herrin and Jerseyville, IL. Serves Bond, Clinton, Jersey, Macoupin, Madison, Monroe, Randolph, St. Clair and Washington Counties. Call for information about costs.

## COMPREHENSIVE BEHAVIORAL HEALTH CENTER

**Phone:** 618.482.7330 TDD: (618) 482-7389

**Website:** [www.cbhc1.org](http://www.cbhc1.org)

**Address:** 505 South 8th Street East St. Louis, IL 62201-2919

**Services Offered:** Emergency and Crisis Intervention services are offered 24-hours a day, seven days a week. Professional staff provide walk-in, outreach and telephone intervention to persons of all ages who may be in crisis. Clients experiencing acute distress requiring protective care will be referred to the local hospitals or the Alton Mental Health Center. Services include: therapy and transitional services; parenting classes; linkage and hospital aftercare; residential services; MISA services; specialized children's services; consultation/education to community; youth alcohol substance abuse; crisis intervention; substance abuse treatment; day training; specialized services to seniors; community support; HIV counseling and testing; case management; and, methadone service.

**Eligibility/Service Population:** Individuals seeking mental healthcare and substance abuse treatment services.

**Restrictions:** Area Served: Stites, Sugarloaf, Canteen, East St. Louis, Centreville, Cahokia, East Carondelet, Dupo, Washington Park, Alorton, Brooklyn, Fairmont City, National City, Sauget and Caseyville west of Highway 157

Cost: Sliding scale. Must have insurance.

## Counseling Associates of Southern Illinois

**Phone:** (618) 391-0615

**Email:** Submit online form <https://www.casicounseling.org/contact-counseling-associates/>

**Website:** <https://www.casicounseling.org/>

**Address:** 1669 Windham Way, Suite B, O Fallon, Illinois 62269

**Services Offered:** CASI currently has 9 mental health providers that offer a broad scope of specialities among them including: Children, Adolescents, Post Traumatic Stress Disorder treatment known as EMDR, Family Therapy.

**Eligibility/Service Population:** Adults and children in southern Illinois.

**Restrictions:** **Fee for services.** Accepts most insurance.

## GATEWAY REGIONAL MEDICAL CENTER

**Phone:** 618.798.3000 Main Phone | (618) 798-3888 Behavioral Health Services

**Address:** 2100 Madison Avenue Granite City, IL 62040

**Website:** <http://www.gatewayregional.net/>

**Services Offered:** Psychiatric care for children, adolescents, and geriatric services.

Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using community resources and placement settings, involvement of the patient and family in treatment

decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

**Eligibility/Service Population:** Anybody seeking counseling and therapy services.

**Restrictions:** Insurance, Medicaid, Medicare, self-pay. Area Served: Southwestern Illinois

## Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois. Healing Action also offers a transportation assistance program to help survivors get to services.

## CALL FOR HELP/ ICASA (ILLINOIS COALITION AGAINST SEXUAL ABUSE)

Rape Crisis Center Call for Help Sexual Assault Victim Care Unit

**Address & Phone:** 9400 Lebanon Road, East St. Louis, IL 62203 (618)397-0975 OR 4601 State Street, East St. Louis, IL 62205 (618)271-8990

**Website:** [www.callforhelp.org](http://www.callforhelp.org)

**Services Offered:** The Illinois Coalition Against Sexual Assault is a not-for-profit corporation of 29 community-based sexual assault centers working together to end sexual violence. Each center provides 24hour crisis intervention services, counseling and advocacy for victims of sexual assault and their significant others. Each center presents prevention education programs in Illinois communities.

## HOYLETON YOUTH AND FAMILY SERVICES \*

**Phone:** 618-688-4725 **Website:** <https://hoyleton.org/preventative-services/>

**Email:** [alexisd@hoyleton.org](mailto:alexisd@hoyleton.org)

**Population/Eligibility:** 11-25 years old at risk or confirmed victims of trafficking living in Madison or St. Clair County, IL

**Length of Program:** 6-12 months

**Services Offered:** HALO provides resources, counseling and mentoring to individuals confirmed as victims/survivors or at risk of being trafficked. Hoyleton staff and community partners work collaboratively to teach individuals coping mechanisms and life skills needed for a healthy recovery.

## Lutheran Child and Family Services of Illinois

**Address:** 317 West Main Street Belleville, IL 62220

**Phone:** (618) 234-8904 or 1-800—363-LCFS

**Web Site:** [www.lcfs.org](http://www.lcfs.org)

**Population/ Eligibility:** All people with demonstrated needs are eligible for services, regardless of race, religion or financial means.

**Services Offered:** Foster care; adoption; home-based services; vocational assistance; individual, marital and family counseling; Family Life Education; and, Pregnancy Counseling. The East St. Louis Fathers' Center is located c/o Unity Lutheran Church, 4200 Caseyville Avenue, East St. Louis, IL 62204, (618) 875-9117.

**Restrictions:** Cost: Please call for more information. Hours: Monday thru Friday – 8:30 am to 4:30 pm

## Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

**Phone:** 618) 398-0557 **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: [Puentes@hoyleton.org](mailto:Puentes@hoyleton.org)

**Services Offered:** Bi-lingual therapy and parenting services. Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education.

**Eligibility/Service Population:**

**Restrictions:** Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

## PROVIDENT

**Address:** 5016 N. Illinois, Suite A Fairview Heights, IL 62208

**Phone:** (618) 398-7250 **Provident Life Crisis Hotline:** (314) 647-HELP(4357) or 1-800-273-TALK(8255)

**E Mail:** [mvining@providentstl.org](mailto:mvining@providentstl.org)

**Web Site:** [www.providentstl.org](http://www.providentstl.org)

**Services Offered:** Counseling for adults, youth, couples and families. Domestic Violence Prevention groups available for mandated or self-referred adult male clients. Anger management groups and parenting groups available for the general public.

**Restrictions: Hours:** Monday and Wednesday –9:00 am to 5:00 pm; Thursday – 11:00 am to 9:00 pm; Friday 9:00 am to 2:00 pm **Cost:** Accepts many insurance plans and also offers services on a sliding fee scale.

## RADZOM COUNSELING

**Phone:** 618.248.2040 **Website:** <https://www.radzomcounseling.com/>

**Email:** [info@radzomcounseling.com](mailto:info@radzomcounseling.com)

**Services Offered:** Therapy for individuals, families and couples. Therapy is catered to an individual's needs to meet their goals, through Dialectical Behavioral Therapy, Eye Movement Desensitization and Processing, and Telehealth services.

**Eligibility/Service Population:** Adults, teenagers, and children in need of therapy.

**Restrictions:** N/A

## SHIF HEALTHCARE

**Phone:** 618.463.5905 **Website:** [https://www.sihf.org/health-center/50-sihf-healthcare-\(14\)](https://www.sihf.org/health-center/50-sihf-healthcare-(14))

**Services Offered:** Behavioral health specialists work directly with each individual patient to create a customized treatment plan for the best quality of life. Providers specialize in a variety of behavioral health conditions and concerns for patients of all ages, including children and teens. Specialties include, but are not limited to, chemical dependency, anxiety and panic disorders, self-esteem issues, sexually problematic behaviors, trauma and grief, and women's issues. Family and group therapy treatment is available in addition to individual therapy.

**Eligibility/Service Population:** Anyone seeking mental health treatment.

**Restrictions:** Must have insurance, most insurance accepted (including Medicaid).

## SOUTHERN ILLINOIS INSTITUTE OF BEHAVIORAL HEALTH

**Phone:** 618.710.4123 **Website:** <https://www.siiobh.com/> **Email:** SIIOBH@gmail.com

**Services Offered:** Psychological assessments, neuropsychological assessments, pre-surgical evaluations, counseling through divorce, couples and family counseling, parenting support, work and career issues, stress management, substance abuse, anger management, adolescent counseling, and counseling for children.

**Eligibility/Service Population:** Individuals seeking therapy and counseling services.

**Restrictions:** N/A

## ST. CLAIR COUNTY HOUSING RESOURCE CENTER

**Phone:** (618) 825-3330 **Homeless Hotline:** 1-888-397-5730.

**Web Site:** [www.co.st-clair.il.us](http://www.co.st-clair.il.us)

**Services Offered:** The Center provides comprehensive services to the homeless through partnerships with St. Clair County public and non-profit agencies. Some of the services are: legal aid attorney, rental/shelter counseling, eviction counseling, medical and clothing vouchers, housing assistance and life skills training.

## Touchette Regional Hospital

**Address:** 5900 Bond Avenue Centreville, IL 62207

**Phone:** IOP: 618-332-5374 or main 618-332-3060. Outpatient Behavioral Health 618-332-5265

**Web Site:** [www.touchette.org](http://www.touchette.org)

**Services Offered:** Touchette Regional Hospital's Behavioral Health Department provides both inpatient and intensive outpatient services to our communities. Services are designed to incorporate a number of successful treatment modalities into comprehensive, flexible and individualized mental health treatment programs. Inpatient Care – Our inpatient services are for individuals in need of an intensive level of care and a safe treatment environment to reintegrate into their family life and community. Serves both voluntary and involuntary patients age 18 years and older. Provides crisis intervention, crisis stabilization, medical management, individual therapy, discharge planning, community linkage and consultation. Outpatient Care – Our intensive outpatient program is designed to provide individuals with disabling mental health conditions an individualized, comprehensive and multidisciplinary treatment program. A few of our intensive outpatient services include: comprehensive

assessment and evaluation, medication management, mental health education, substance abuse education, group therapy sessions, individual and family therapy, and goal setting.

**Restrictions:** Cost: Contact Customer Service. Hours: Outpatient services are available 24 hours a day, seven days a week. IOP – Monday thru Friday – 8:30 am to 1:00 pm. Area Served: The metro-east communities of Alorton, Cahokia, Centreville, East St. Louis, Washington Park and surrounding region.

## Thrive

**Phone:** 618-283-2222 **Website:** <https://www.yourtimetothrive.org/>

**Services Offered:** When you decide to call you don't just get one provider. We work collaboratively as a team bringing a holistic approach, looking at the whole person. Some of the treatments that we offer include EMDR, Art Therapy, Biofeedback, Neurofeedback, Traditional and Functional Medicine, Equine assisted therapy, and TMS.

**Eligibility/Service Population:** Adults and children.

**Restrictions:** Locations in Vandalia and Salem, IL



## Substance Abuse St. Clair County

### ALCOHOLIC REHABILITATION COMMUNITY HOME (ARCH)

**Phone:** 618.277.7616 **Website:** <http://www.archhouse.org/>

**Services Offered:** The Alcoholic Rehabilitation Community Home (ARCH) is a Level III.1 extended care residential treatment center providing individualized care for men struggling with substance use disorders. There is room and board for 21 clients. Services include group therapy, recreational activities, and aftercare services. The average length of stay is 6 months, but time frames vary according to client progress in treatment.

**Eligibility/Service Population:** Men seeking treatment.

**Restrictions:** See service population and eligibility.

### AAU DUI INC.

**Phone:** 618.550.2384

**Services Offered:** Outpatient, intensive outpatient treatment, and regular outpatient treatment for drug and alcohol substance abuse.

**Eligibility/Service Population:** Anyone seeking substance abuse treatment.

**Restrictions:** Must have insurance. Treatment is not offered for opioid abuse.

### CENTERSTONE ALTON

**Address:** 2615 Edwards Street Alton, IL 62002

**Phone:** (618) 462-2331 **Alton 24 Hour Hotline:** (618) 465-4388

**Website:** <https://centerstone.org/>

**Services Offered:** Outpatient mental health and addiction services to children, teens, and adults. Licensed clinicians are experts who work with individuals to find the best course of treatment. Services are offered no matter what stage of recovery an individual is in. 24-Hour crisis services; community support services for children and adults; counseling services for children, adults, couples and families; medication assisted recovery services for adults; psychiatric and medical services; residential and housing services for adults; senior and caregiver services; substance abuse counseling; and, DUI services.

**Eligibility/Service Population:** Individuals seeking mental health and/or substance abuse treatment.

**Restrictions:** Call for more information.

### CHESTNUT HEALTH SYSTEMS

**Address:** 12 North 64th Street Belleville, IL 62223 (Other locations in Maryville and Granite City)

**Phone:** (618) 397-0900 Crisis Line: (618) 877-0316

**Website:** <https://www.chestnut.org/>

**Services Offered:** Full range of treatment for adolescents and adults including, but not limited to, assessments, inpatient programs, intensive outpatient programs, and outpatient programs. A comprehensive array of behavioral healthcare services including: addiction treatment services

for adolescents and adults; prevention services; individual and group outpatient therapy/counseling for adults, children and adolescents; 24-hour crisis intervention services; supervised and supported housing; psychosocial rehabilitation; vocational services; pre-admission screening for nursing facility placement; adult case management; mental health juvenile justice for adolescents; psychiatric services for children, adolescents and adults.

**Eligibility/Service Population:** Adolescents and adults seeking treatment.

**Restrictions:** Sliding scale, Medicaid required for some services.

## COMPREHENSIVE BEHAVIORAL HEALTH CENTER/ Center for Addictions Rehabilitations and Treatment Services (ARTS)

**Address:** 505 South 8th Street East St. Louis, IL 62201

**Phone:** (618) 482-7389 (TDD) any time |618.482.7330

**E Mail:** [thecenter@cbhc1.org](mailto:thecenter@cbhc1.org)

**Web Site:** [www.cbhc1.org](http://www.cbhc1.org)

**Services Offered:** Provides Level I and Level II intensive outpatient services for addiction treatment under the auspices of Comprehensive Behavioral Health Center; also provides residential services. Outpatient services, intensive outpatient services, ARTS House (Substance abuse Halfway House), SMARTS Unit offers a residential substance abuse program, and Project Safe which provides a specialized abuse treatment for parents referred by the Department of Children and Family Services.

**Eligibility/Service Population:** Individuals seeking substance abuse treatment services.

**Restrictions:** Must have insurance.

## DEROUSSE COUNSELING AND DUI SERVICES

**Phone:** 618.277.7616

**Services Offered:** DeRousse Counseling offers substance abuse and addiction services to individuals who are in need of an outpatient program. We offer programs and services for court-mandated and self-help clients, including: DUI evaluation, Level One Risk Education, Level II Moderate Risk Early Intervention, Level II Significant Risk Treatment, and Level III High Risk Treatment.

**Eligibility/Service Population:** Court mandated and self seeking individuals.

**Restrictions:** Self pay.

## DAVIDSON COUNSELING LTD

**Phone:** 618.210.7160

**Services Offered:** Outpatient and inpatient services are offered. Treatment methods include cognitive behavioral therapy and life coaching. One on one and group counseling are also offered.

**Eligibility/Service Population:** Court mandated and self seeking individuals.

**Restrictions:** Self pay. Treatment services not available for opioid addiction.

## Gateway Foundation Caseyville



**Phone:** [618.319.7576](tel:618.319.7576) **Admissions:** [877.379.8881](tel:877.379.8881) TO enter program call 24 hours a day 877-505-4673

**Website:** : <https://www.gatewayfoundationcaseyville.org/addiction-therapy-services/>

**Services Offered:** Intensive substance use residential treatment programs in a secluded rural setting, specializing in alcohol abuse, drug abuse, and substance abuse. Offers short-term and long-term substance abuse that are individualized evidence-based addiction therapy services. Gateway offers residential and outpatient treatment programs, for adults, with the capability of assisting any individual that is struggling with substance use and mental health concerns.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area, including St. Clair County, IL.

## GATEWAY FOUNDATION SWANSEA

**Phone:** 877-209-4594 or **Local:** [618.319.7498](tel:618.319.7498) **Website:** <https://www.gatewayfoundation.org/>

**Address:** Gateway Foundation Swansea, 1 Bronze Pointe, Swansea, Illinois 62226

**Services Offered** The Swansea outpatient treatment center offers programs in the morning and evening for teens and busy adults. They specialize in treating drug and alcohol addiction for residents in St. Clair county, but serve all counties in Illinois. Our program consists of a variety of therapy programs to create a personalized program for each of our patients.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area, including St. Clair County, IL.

## Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** **Not a treatment center.** Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois.

Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

## Human Service Center of Southern Metro East/Chester

**Phone:** Main: 618-826-4547; Intake: 618-282-6233 **Website:** <http://www.ourhsc.org>

**Services Offered:** Substance abuse counseling, Emergency services, DUI services, community support, 24-hr supervised housing for mentally ill, Developmental training, home based services

**Eligibility/Service Population:** Mentally ill individuals, adult or youths experiencing problems with substance abuse or chemical dependency, families going through divorce, individuals, couples and families working through various stages and challenge of life.

**Restrictions:**

## THE NATIONAL ALLIANCE ON MENTAL ILLNESS SOUTHWESTERN ILLINOIS (NAMI SWI)

**Phone:** 618.482.7330 **Website:** [cbhc1.org/](http://cbhc1.org/)

**Email:** [info@namiswi.org](mailto:info@namiswi.org)

**Services Offered:** NAMI SWI provides free education and support programs for persons with mental illnesses and their families. We provide a voice for people affected by mental illnesses by advocating for them with public and private policy makers for better legislation and more effective mental health treatment options.

**Eligibility/Service Population:** Six counties in Southwestern Illinois including St. Clair County.

**Restrictions:** N/A

## INTENSIVE OUTPATIENT CARE INC

**Phone:** 618.656.7064

**Services Offered:** Outpatient, intensive outpatient treatment, and regular outpatient treatment. Treatment approaches include cognitive/behavioral therapy, substance abuse counseling approach, and trauma related counseling.

**Eligibility/Service Population:** Individuals seeking substance abuse treatment.

**Restrictions:** N/A

## SAINT ANTHONY'S HEALTH CENTER

**Phone:** 618.474.6240 **Website:** <https://www.osfhealthcare.org/saint-anthonys/medical-services/specialty-services/psychological-services/>

**Services Offered:** Psychotherapy for individuals dealing with drug abuse, alcohol abuse, and mental health diagnoses.

**Eligibility/Service Population:** Children, adolescents, and adults seeking treatment.

**Restrictions:** N/A

## SANA LAKE RECOVERY CENTER

**Phone:** [855-745-3336](tel:855-745-3336) **Website:** <https://sanalake.com/>

**Address:** 8350 Missouri 30 Dittmer, Missouri 63023

**Services Offered:** Sana Lake is one of the only treatment facilities in the mid-west with an on-site, 24/7, medically managed detox. Medical Detoxification is the safest and most comfortable way to work through the withdrawal process from substance use. Assessments, treatment plan, detox, inpatient and outpatient rehab,

**Eligibility/Service Population:** Adults seeking therapy and counseling services.

**Restrictions:** Located in Dittmer, MO but serves Bi-State Area.

## Food Pantries St. Clair County (Illinois)

\* Important: Please call the food pantries to confirm that the hours have not changed. We do our best to provide full information and details, but food pantries often change their hours. We do not want you to waste your time visiting a pantry that is not open

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

### COLLINSVILLE FOOD PANTRY

**Phone:** (618) 346-1861 **Website:** <http://collinsvillefoodpantry.org/>

**Address:** 201 E. Church St • Collinsville, IL 62234

**Services Offered:** Food pantry. Partners with Collinsville School District 10 to provide school supplies.

**Restrictions:** Food assistance provided is for Collinsville residents only. (Collinsville is located primarily in Madison county and partially in St. Clair county). Tuesday & Friday, 9 am to 11 am Tuesday Evening Only, 4 pm to 6 pm

### COMMUNITY INTERFAITH FOOD PANTRY

**Phone:** (618) 355-9199 **Website:** <https://www.feedbelleville.org/>

**Address:** 1218 W Main St, Belleville, IL 62220

**Services Offered:** Food pantry. We also offer limited help to the homeless in our communities. Open 1-3 p.m. Monday, Wednesday and Friday. Saturday hours are 9-11 am.

**Restrictions:** Serves only residents of the Belleville, Swansea and part of the Shiloh communities -- ZIP codes 62220 through 62226. All patrons are asked to prove income on their first visit, and then again after Jan. 1 each year. The head of household needs a photo ID and a utility bill or other piece of official government mail no older than 90 days, Social Security cards for all family members and proof of income for each member with income. Pay stubs, income tax forms or government check stubs can be used for income proof. Individuals need a photo ID and piece of qualified mail no older than 90 days at every visit to the food pantry. Mail can include a utility bill or government letter.

### OFALLON COMMUNITY FOOD PANTRY\*

**Phone:** (618) 624-7040

**Address:** 801 E State St, O Fallon, IL 62269

**Services Offered:** Food pantry

**Restrictions:** Call for open hours.

## FAIRVIEW HEIGHTS AREA FOOD PANTRY

**Phone:** (618) 398-0292

**Address:** 10025 Bunkum Rd, Fairview Heights, IL 62208

**Services Offered:** Food pantry

**Restrictions:** Call for open hours.

## JERAMIAH'S FOOD PANTRY

**Phone:** (314) 537-2448

**Address:** 538 S 35th St, East Saint Louis, IL 62207

**Services Offered:** A unique food pantry that requires nothing but to show up for help. Each month we have community events for our clients.

**Restrictions:** Open Every Monday from 2 to 4 and the First Thursday of each Month

## URBAN LEAGUE OF METROPOLITAN ST. LOUIS, INC.

**Phone:** 618.274.1150

**Address:** 10220 Lincoln Trail, Fairview Heights, IL 62208 East St. Louis, IL 62201

**Services Offered:** Food pantry that has food distribution once per month.

**Restrictions:** Individuals seeking food assistance must be 18 years of age or older and have a picture ID. Open Tuesday and Thursday 8:30 am – 11:30 am.

## VENICE TOWNSHIP FOOD BANK

**Phone:** 618.876.3663

**Address:** 910 Madison Ave, Madison, Illinois 62060

**Services Offered:** Food pantry

**Restrictions:** Open Monday-Friday 9:00am-4pm.

## SOUP-N-SHARE OUTREACH

**Phone:** 618.709.7059

**Address:** 1311 20th St. Granite City, Illinois 62040

**Services Offered:** Food pantry

**Restrictions:** Open Wednesday 12:30pm - 1:30pm and Friday 3:30pm - 4:30pm. Located in Madison County.

## CITY TEMPLE FOOD PANTRY

**Phone:** 618.600.7773 **Website:** <http://citytempleag.com/food-pantry/>

**Email:** [foodpantry@citytempleag.com](mailto:foodpantry@citytempleag.com)

**Address:** 1311 20th St. Granite City, Illinois 62040

**Services Offered:** Food pantry

**Restrictions:** Open Monday 4pm to 7pm and Thursday 12pm to 3pm. Located in Madison County.

## **GRANITE CITY, IL CORPS**

**Phone:** 618.451.7957

**Address:** 13007 East 23rd Street, Granite City, IL 62040

**Services Offered:** Food pantry

**Restrictions:** Located in Madison County

## Employment Services St. Clair County (Illinois)

### Beck Area Career Center

**Address:** 6137 Beck Road Red Bud, IL 62278

**Phone:** (618) 473-2222

**Web Site:** [www.collegeathome.com](http://www.collegeathome.com)

**Services Offered:** Optional education program for drop-out students, ages 16 to 21. Remedial work with basic academics, vocational classes for 11th and 12th grade high school students, practical nursing program, nurses' aide, social services for students in need, bus transportation and lunch program.

**Restrictions: Cost:** Please call for more information. **Hours:** Monday thru Friday – 8:00 am to 4:00 pm **Area Served:** Fifteen local high schools

### DHS Family Community Resource Center

**Phone:** 618.258.1660 TTY:866.326.0270

**Website:** <http://www.dhs.state.il.us/page.aspx?item=72594>

**Services Offered:** Specialize services to an individual's employment needs to help them find a job or prepare for work. There are also supports as they need to stay on the job. Vocational Rehabilitation services are specialized for people who are blind or visually impaired, deaf or hard of hearing, and hispanic or latino with disabilities. Services are also offered to those who have disabilities to plan for their futures after high school graduation.

**Eligibility/Service Population:** Individuals of working age (16-64) who have a significant physical or mental impairment.

**Restrictions:** See service population and eligibility.

### Illinois Department of Employment Security

**Address:** 4519 West Main Street Belleville, IL 62223

**Phone:** 800-244-5631

**Web Site:** [www.ides.illinois.gov](http://www.ides.illinois.gov)

**Services Offered:** Provides employment services to persons 16 years of age and older – includes placement and counseling. Processes unemployment claims.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm  
Area Served: Metro East

### Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

**Phone:** (618) 398-0557 **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: [Puentes@hoyleton.org](mailto:Puentes@hoyleton.org)

**Services Offered:** Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education. Bi-lingual therapy and parenting services.

**Eligibility/Service Population:**

**Restrictions:** Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

## Southwestern Illinois WorkNet Center-Belleville

**Phone:** 618.277.0346 TTY: 866.326.0270

**Website:** <http://www.ides.illinois.gov/Pages/default.aspx>

**Services Offered:** Web based resource. Perform advanced job searches, create and post resumes, save job searches, receive job alerts by email or text.

**Eligibility/Service Population:** Individuals seeking employment.

**Restrictions:** N/A

## Urban League of Metropolitan St. Louis, Inc.

**Phone:** 314.615.3600

**Website:** <https://www.ulstl.com/economic-empowerment/>

**Services Offered:** Business training center, Bridging the Digital Divide program provides access to computers and technology skills for low-income clients, resume writing, interviewing, job prospecting classes, job placement, GED classes, and financial literacy training.

**Eligibility/Service Population:** African Americans and others.

**Restrictions:** Located in St. Louis

## Legal Services St Clair County (Illinois)

### CALL FOR HELP (EAST ST. LOUIS, IL)

**Address:** Office, 9400 Lebanon Road East St. Louis, IL 62203

**Phone:** (618) 397-0968

**E Mail:** [info@callforhelpinc.org](mailto:info@callforhelpinc.org)

**Website:** <http://callforhelpinc.org/>

**Services Offered:** Sexual Assault Victims Care Unit: This unit responds 24 hours a day, seven days a week to victims of rape, incest, molestation, harassment or other sexual assault. Specially trained advocates arrive at the hospital or police station to assist the victim with police interviews and in navigating the medical and legal systems. In addition, Call For Help provides adult and child victims with counseling and therapy at no charge to help them overcome the trauma of sexual assault.

**Restrictions:** Primarily serves St. Clair County

### CASA OF SOUTHWESTERN ILLINOIS

**Address:** 1801 North Belt West Belleville, IL 62226

**Phone:** (618) 234-4278

**Email:** [mechiko.casa@gmail.com](mailto:mechiko.casa@gmail.com)

**Web Site:** [www.casa.thepeoplesmedia.biz/casa](http://www.casa.thepeoplesmedia.biz/casa)

**Services Offered:** Advocates on behalf of abused and neglected children 0-18 going through the court system.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 4:30 pm Area Served: St. Clair, Monroe and Madison Counties

### LAND OF LINCOLN LEGAL ASSISTANCE FOUNDATION, INC. (LARC)

**Phone:** 618.398.0958 **Website:** <http://lollaf.org/>

**Address:** Dorothy O. Cook Community Law Center 8787 State Street, Suite 201 East St. Louis, IL 62203-2026

**Services Offered:** Handles specific kinds of civil cases. Service ranges from telephone advice or brief service, to representation in court or at administrative hearings. Service depends on the legal problem, merits of the case, and staff availability. Problems that are potentially handled are housing, family, consumer, homeownership, public benefits and health, services for senior citizens and disabled persons, and education. Criminal cases, traffic cases, personal injury, malpractice or workers' compensation are not cases that are handled.

**Eligibility/Service Population:** Low-income and senior residents of central and southern Illinois.

**Restrictions:** Serving low income clients in Clinton, Monroe, Randolph, St. Clair, Washington and Fayette Counties.

### Illinois Legal Aid Online

**Website:** <https://www.illinoislegalaid.org/>



**Services Offered:** Get help with legal problems, including court forms, legal information, and referrals to free or low-cost legal aid lawyers. Individuals can also find legal self-help centers at courthouses and libraries where staff can aid individuals use this site.

**Eligibility/Service Population:** Illinois residents.

**Restrictions:** An online resource only.

## Puentes de Esperanza (HOYLETON YOUTH AND FAMILY SERVICES)

**Phone:** [618\) 398-0557](tel:6183980557) **Website:** <https://hoyleton.org/programs/hispanic-community-support/family-resources/>

Email: [Puentes@hoyleton.org](mailto:Puentes@hoyleton.org) call (

**Services Offered:** Bi-lingual therapy and parenting services. Workshops and education classes, financial literacy, healthcare rights, interpretation and translation, immigration process assistance, referrals to immigration law, education, outreach programs, and education.

**Eligibility/Service Population:**

**Restrictions:** Southern Illinois' Spanish-speaking residents living in Madison, St. Clair, and Clinton County, Illinois.

## ST. CLAIR COUNTY CHILD ADVOCACY CENTER

**Address:** 300 West Main Street, Suite 3 Belleville, IL 62220

**Phone:** (618) 277-1334

**E Mail:** [stclaircac@sbcglobal.net](mailto:stclaircac@sbcglobal.net)

**Web Site:** [www.stclairchildadvocacycenter.org](http://www.stclairchildadvocacycenter.org)

**Services Offered:** Forensic interviews and case coordination after an allegation of sexual or serious physical abuse. Child witnesses to violent crimes may also receive services. Medical examinations and counseling services are available for the children seen at the agency. Children must be referred by law enforcement or DCFS.

**Restrictions:** Children must be referred by law enforcement or DCFS.

Hours: Monday thru Friday – 8:30 am to 4:30 pm Area Served: St. Clair, Monroe and Randolph Counties

## ST. CLAIR COUNTY COURTHOUSE

**Website:** <https://www.illinoislegalaid.org/counties/stclair>

**Services Offered:** Legal self help center. Provides computers and internet, online court forms, paper court forms, online legal information, printed legal information, online referrals to legal help, referrals to legal aid, website navigator, printers, and scanners.

**Eligibility/Service Population:** Individuals seeking legal information.

**Restrictions:** Does not offer legal advice, just legal information access.

## ST. CLAIR COUNTY BAR ASSOCIATION

**Website:** <http://stclairbar.com/attorneys/>

**Services Offered:** Search Saint Clair attorneys with this web based directory.

**Eligibility/Service Population:** Any individual seeking legal assistance and representation.

**Restrictions:** Web based resource.

## ST. CLAIR COUNTY HOUSING RESOURCE CENTER

**Phone:** (618) 825-3330 **Homeless Hotline:** 1-888-397-5730.

**Web Site:** [www.co.st-clair.il.us](http://www.co.st-clair.il.us)

**Services Offered:** The Center provides comprehensive services to the homeless through partnerships with St. Clair County public and non-profit agencies. Some of the services are: legal aid attorney, rental/shelter counseling, eviction counseling, medical and clothing vouchers, housing assistance and life skills training. The Center also has a 24-hour homeless hotline for referrals to shelters and other services.

## Metropolitan St. Louis Equal Housing Opportunity Council (EHOC)

**Phone:** 314.534.5400 **Website:** <http://ehocstl.org/>

**Services Offered:** EHOC works to end illegal housing discrimination and ensure equal access to housing for all people through education, counseling, investigation and enforcement.

**Eligibility/Service Population:** Greater St. Louis area, including St. Clair County.

**Restrictions:** N/A

## ILLINOIS ATTORNEY GENERAL

**Phone:** Assistance Line: 1.800.228.3368 TTY: 1.877.398.1130

**Website:** <http://www.illinoisattorneygeneral.gov/victims/index.html>

**Services Offered:** Provides services to help victims of crime. Programs include, but are not limited to, The Domestic Violence Fund, The Violent Crime Victim Assistance (VCVA) Program, and The Statewide Victim Assistance Program.

**Eligibility/Service Population:** Illinois residents who are victims of crime.

**Restrictions:** N/A

## VICTIM CONNECT HELPLINE

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## VICTIM CONNECT RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** Not 24 hour.

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to *people of all genders* that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** *People of all genders* with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** The email hotline is closed to new users between June 26-June 28, 2019.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website:** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers a state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** Victims of crime seeking legal advocacy and information.

**Restrictions:** N/A

## VETLEX

**Website:** <https://vetlex.org/>

**Services Offered:** Links U.S. Veterans, Veteran service organizations, and qualified pro bono or "low-bono" attorneys nationwide. Providers stand ready, willing and able to offer the legal services needed. Individuals are offered services by navigating their website, and can specify the legal service needed and where they are located in their search inquiry.

**Eligibility/Service Population:** U.S. Veterans.

**Restrictions:** See service population and eligibility.

## CORNELL UNIVERSITY LAW SCHOOL

**Website:** <https://lawyers.law.cornell.edu/lawyers/illinois/saint-clair-county>

**Services Offered:** Search Saint Clair attorneys with this web based directory, and specify your practice area of concern.

**Eligibility/Service Population:** Any individual seeking legal assistance and representation.

**Restrictions:** Web based resource.



## Language Access/Translation Services St. Clair County (Illinois)

### ABILITY INTERPRETING

**Phone:** 618.622.3320 **Website:** <http://www.interpreterstation.com/>

**Services Offered:** Provide sign language and oral interpreting for any situation that includes but is not limited to: social services meetings, legal consultations and courtroom interpreting, medical situations, mental health situations, educational interpreting and consultations, and group or one on one meetings.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

### DEAF INC. INTERPRETATION SERVICES

**Phone:** 314-968-8868 **Website:** <https://www.deafinc.org/interpreting.html>

**Population/Eligibility:** Deaf and hard of hearing persons in the St. Louis metro area.

**Services Offered:** Providing the professional and ethical interpreting services at reasonable prices to clients. Includes American Sign Language Interpretation (ASL-based), Transliteration (English-based), High Visual Orientation, Tactile for the Deaf-Blind.

**Restrictions:** N/A

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address: (services to be used remotely)** 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### ILLINOIS SUPREME COURT LANGUAGE INTERPRETER REGISTRY

**Website:** <https://publicapps.illinoiscourts.gov/apex/f?p=303:25:>

**Services Offered:** Find an interpreter or translator by language or name with the online search registry.

**Eligibility/Service Population:** Illinois residents.

**Restrictions:** Must have access to a computer and internet.

### INTERNATIONAL LANGUAGE CENTER (ILC)

**Phone:** 800.445.4440 **Website:** <https://ilcworldwide.com>

**Services Offered:** Accurate, professional translations, project managers for every project, certified translations, editing and proofreading, and computer assisted translation tools are a few of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## LANGUAGE ACCESS COORDINATOR CONTACT

**Phone:** 312.793.3250

**Website:** <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/default.asp>

**Email:** sakbar@illinoiscourts.gov

**Services Offered:** Contact the language access coordinator for the state of Illinois.

**Eligibility/Service Population:** Residents of the state of Illinois seeking language access services.

**Restrictions:** Office located in Chicago, IL, but serves Madison County.

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.languageinc.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## LANGUAGE SOLUTIONS

**Phone:** 314.725.3711 **Website:** <https://langsolinc.com/>

**Services Offered:** Translation services, interpreting, health literacy to aid individuals to read, understand and act on Healthcare information, typesetting and graphic design services, audio and video translation services are some of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## PARAQUAD

**Phone:** 314.289.4200 **Website:** <https://www.paraquad.org/>

**Email:** [sakbar@illnocourts.gov](mailto:sakbar@illnocourts.gov)

**Services Offered:** Sign language interpreting services offered to any Deaf person regardless of their language preference. Certified interpreters are licensed in Missouri and Illinois, and are available 24 hours a day, 7 days a week.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teletlanguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** [sales@translators-usa.com](mailto:sales@translators-usa.com)

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotlines St. Clair County (Illinois)

### ANTI-VIOLENCE PROJECT

**Phone:** 212.714.1141 **Website:** <https://avp.org/>

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### CENTERSTONE ALTON

**Crisis Line:** 855.985.0911 **Phone:** 855.608.3560

**Services Offered:** Confidential telephone crisis counseling, enhanced follow-up care and resources for long-term support. After calling press 0.

**Eligibility/Service Population:** Individuals in crisis seeking support.

**Restrictions:** Located in Alton, IL and serves St. Clair County residents.

### CHESTNUT HEALTH SYSTEMS

**Phone:** 618.877.0316

**Population/Eligibility:** Residents of Madison and St. Clair county who are 18 and older.

**Services Offered:** For Crisis Residential and Stabilization services in the Madison and St. Clair Counties area, please call 618.877.4420 and ask for the Crisis Unit. Provides 24-hour short term supervised care for persons aged 18 years and older experiencing an acute psychiatric crisis that do not require hospitalization. The average length of stay is 14 days

**Restrictions:** See service population and eligibility.

### CRISIS AND REFERRAL ENTRY SERVICES (CARES)

**Phone:** 1.800.345.9049 **TTY:** 1.773.523.4504

**Services Offered:** Response service that handles mental health crisis calls for children and youth in Illinois. A parent/guardian may check to see if their child can receive SASS services, by calling the CARES. You should call CARES when a child is at risk to himself or others and any time you or others think a child is having a mental health crisis.

**Population/Eligibility:** Illinois residents seeking mental health services for children in crisis.

**Restrictions:** See service population and eligibility.

### COMPREHENSIVE BEHAVIORAL HEALTH CENTER HOTLINE

**Phone:** 1.800.345.9049 **TTY:** 1.773.523.4504



**Services Offered:** Professional staff provide walk-in, outreach and telephone intervention to persons of all ages who may be in crisis. Clients experiencing acute distress requiring protective care will be referred to the local hospitals or the Alton Mental Health Center.

**Population/Eligibility:** Illinois residents seeking mental health services for children in crisis.

**Restrictions:** See service population and eligibility.

## CHILDHELP

**Phone:** 1.800.422.4453 **Website:** <http://www.childhelp.org/hotline/>

**Services Offered:** The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the U.S. and Canada, the hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who—through interpreters—provide assistance in over 170 languages. The hotline offers crisis intervention, information, and referrals to thousands of emergency, social service, and support resources. All calls are confidential.

**Eligibility/Service Population:** Individuals concerned or experiencing child abuse.

**Restrictions:** N/A

## HOMELESS HOTLINE/ST. CLAIR COUNTY HOUSING RESOURCE CENTER

**Phone:** (618) 825-3330 **Homeless Hotline:** 1-888-397-5730.

**Web Site:** [www.co.st-clair.il.us](http://www.co.st-clair.il.us)

**Services Offered:** The Center provides comprehensive services to the homeless through partnerships with St. Clair County public and non-profit agencies. Some of the services are: legal aid attorney, rental/shelter counseling, eviction counseling, medical and clothing vouchers, housing assistance and life skills training.

## ILLINOIS HELPLINE FOR OPIOIDS AND OTHER SUBSTANCES

**Phone:** 1.833.2FINDHELP

**Population/Eligibility:** Individuals seeking help for substance abuse.

**Services Offered:** Statewide helpline to help individuals find substance use treatment and recovery services in Illinois.

**Restrictions:** Illinois residents seeking substance abuse treatment.

## LOVE IS RESPECT

**Hotline:** 1-866-331-9474 **TTY:** 1-866-331-8453

**Website:** <https://www.loveisrespect.org/for-yourself/>

**Services Offered:** Loveisrespect advocates are trained on issues related to dating abuse and healthy relationships, as well as crisis intervention. Advocates can offer safety planning and can assist in finding local resources.

**Eligibility/Service Population:** Those who have questions about dating or feel as if their relationship is unhealthy.

**Restrictions:** N/A

## MISSING CHILDREN AND CHILD PORNOGRAPHY

**Phone:** 1.800.843.5678

**Website:** <http://www.missingkids.org/>

**Services Offered:** Report child sexual exploitation and all issues related to the prevention of and recovery from child victimization.

**Eligibility/Service Population:** Individuals seeking to report child exploitation, abuse, or information regarding missing children.

**Restrictions:** N/A

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Address:** (Services likely accessed through call line only, PO Box 161810 Austin, Texas 78716)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Address:** (Services likely accessed through call line only, No address provided)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## NATIONAL RUNAWAY SAFELINE (LGBTQIA+ SAFE)

**Phone:** 1.800.RUNAWAY **Text:** 66008

**Website:** <https://www.1800runaway.org/>

**Services Offered:** The National Runaway Safeline (NRS) is here to listen whether individuals are thinking of running away or already have. Services are confidential and nonjudgmental.

**Eligibility/Service Population:** Individuals who have runaway or contemplating running away.

## THE NATIONAL SUICIDE PREVENTION HOTLINE

**English Lifeline:** 1-800-273-8255 **Spanish Lifeline:** 1-800-628-9454 **TTY:** 1-800-799-4889

**Website:** <https://suicidepreventionlifeline.org/>

**Services Offered:** The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

**Eligibility/Service Population:** The Lifeline supports those in crisis or those who know someone in crisis.

## THE NETWORK/LA RED

**Hotline:** 617.742.4991 **TTY:** 800.832.1002 **Website:** <http://tnlr.org/en/24-hour-hotline/>

**Services Offered:** The Network/La Red's 24-hour hotline provides confidential emotional support, information, referrals, safety planning, and crisis intervention for lesbian, gay, bisexual, queer and/or transgender (LGBTQ/T) folks, as well as folks in SM/kink and polyamorous communities who are being abused or have been abused by a partner.

**Eligibility/Service Population:** LGBTQ, BDSM, and polyamorous individuals who are or have been abused by a partner.

**Restrictions:** N/A

## OASIS WOMEN'S CENTER

**Phone:** 618.465.1978

**Population/Eligibility:** Victims of domestic violence.

**Services Offered:** 24/7 Domestic Violence Hotline offering support and referrals

**Restrictions:** N/A.

## PRIDE INSTITUTE NATIONAL HOTLINE

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

**Address:** (Services likely accessed through call line only, 14400 Martin Dr. Eden Prairie, MN 55344)

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

## SAFE CONNECTIONS (LGBTQIA+ SAFE)

**Phone:** 314.531.2003 **Website:** [www.safeconnections.org](http://www.safeconnections.org)

**Population/Eligibility:** Anyone experiencing a crisis.

**Services Offered:** Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

**Restrictions:** N/A

## SAMHSA'S NATIONAL HELPLINE

**Phone:** 1.800.662.4357 **TTY:** 1.800.487.4889

**Website:** <https://www.samhsa.gov/find-help/national-helpline>

**Services Offered:** SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

**Eligibility/Service Population:** Individuals in crisis seeking mental health and/or substance use treatment.

**Restrictions:** N/A

## SEXUAL ASSAULT 24 HR CRISIS HOTLINE

**Phone:** 618.397.0975

**Services Offered:** Helps people overcome a variety of personal crises, ranging from sexual assault and poverty, to homelessness and mental illness. We change lives by giving people skills and support that empower them to overcome emotional and physical crisis.

**Population/Eligibility:** Adults with mental illness who are homeless, adult and child victims of rape, sexual abuse, sexual assault, young mothers who are homeless and their small children, adults with mental illness who are committed to their recover, individuals and families who are in hardship and need to connect with assistance toward rent, utilities, and other emergency needs.

**Restrictions:** See service population and eligibility.

## 24-HOUR HOMELESS HOTLINE

**Phone:** 888.397.5730 **Website:** <http://www.co.st-clair.il.us/contact/Pages/default.aspx>

**Services Offered:** Provide information on food pantries, clothing resources, emergency shelters, housing assistance, crisis response, advice and support and referrals.

**Eligibility/Service Population:** Individuals at risk of or experiencing homelessness.

**Restrictions:** N/A

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 **Website:** <https://www.translifeline.org/>

**Address:** (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** **NOT 24 hour** –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Address:** ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## U.S. NATIONAL SEXUAL ASSAULT HOTLINE

**Phone:** 1-800-656-46733 **TTY:** 1-800-787-3224

**Website:** <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

**Services Offered:** National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

**Eligibility/Service Population:** Victims of sexual assault.

**Restrictions:** N/A

## VIOLENCE PREVENTION CENTER SOUTHWESTERN ILLINOIS CENTER

**Phone:** 800.924.0096 or 618.236.2531; 24 Hour Crisis Hotline 618-235-0892

**Website:** [www.vpcswi.org](http://www.vpcswi.org)

**Email:** [info@vpcswi.org](mailto:info@vpcswi.org)

**Address:** P.O. Box 831 Belleville, Illinois 62222

**Population/Eligibility:** Individuals experiencing abuse or unhealthy relationships. Also offered to professionals working with victims of domestic violence. Includes Trans, women identifying, LGBTQ+ and their children.

**Services Offered:** 24 hr. hotline offering crisis counseling, emotional support, safety planning, and referrals.

**Restrictions:** If referred to shelter, located in Belleville. No boys over 18 yrs old in the shelter. Serves St. Clair, Monroe, and Randolph Counties in Illinois.

## YES HELPLINE (LGBTQIA+ SAFE)

**Phone:** 1.800.899.KIDS or 314.727.6294

**Website:** <https://www.epworth.org/programs/youth-emergency-services-yes/>

**Services Offered:** Offers immediate assistance to youth experiencing homelessness or family crisis.

**Eligibility/Service Population:** Youth at risk of or experiencing homelessness or family crisis.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training St. Clair County (Illinois)

### HALO (Hoyleton Youth and Family Services) \*

**Phone:** (618) 688 -7474.

**Website:** <https://hoyleton.org/programs/community-outreach/human-trafficking-support/>

**Email:** kshinn@hoyleton.org

**Services Offered:** We offer community groups and organizations a trafficking prevention course that focuses on recognizing and helping at-risk youth or survivors of labor and sexual exploitation.

**Eligibility/Service Population:** Community groups and organizations.

**Restrictions:** HALO is available in St. Clair and Madison County. Trainings cost \$75 an hour and can be customized to meet the needs of the group.

## Human Trafficking Prevention Programming St. Clair County (Illinois)

### HALO (Hoyleton Youth and Family Services) \*

**Phone:** [\(618\) 688 -7474](tel:6186887474).

**Website:** <https://hoyleton.org/programs/community-outreach/human-trafficking-support/>

**Email:** [kshinn@hoyleton.org](mailto:kshinn@hoyleton.org)

**Services Offered:** Healing and Loving Oneself (HALO) is an innovative program that provides resources, counseling and mentoring to high risk youth and young adults age 11 to 25. Youth are at-risk or confirmed survivors of human trafficking and sexual exploitation. Our work focuses on teaching the coping mechanisms and life-skills needed for healthy recovery.

**Eligibility/Service Population:** high risk youth and young adults age 11 to 25

**Restrictions:** HALO is available in St. Clair and Madison County. Trainings cost \$75 an hour and can be customized to meet the needs of the group.