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## Shelters- Stone County

### THE CRISIS CENTER OF TANEY COUNTY

**Phone:** Hotline: 866.379.0074. Local Hotline: 417.561.5084. 24-Hour Crisis Text Line: 717.744.TEXT(8398). Office: 417.561.5105. **Website:** <https://www.taneycrisiscenter.org/>

**Email:** [becky@TaneyCrisisCenter.org](mailto:becky@TaneyCrisisCenter.org) or [sunny@taneycrisiscenter.org](mailto:sunny@taneycrisiscenter.org)

**# of Beds:** 17 cottage units- Cottages are single units and multi-family.

**Length of Stay:** Emergency shelter- 60-90 days. Transitional housing- 2 years.

**Length of Program:** Outreach program available with case management, classes, and counseling as option after shelter.

**Services Offered:** 24-hour shelter access; transitional housing; crisis intervention; case management; support groups; court advocacy; personal advocacy; information and referrals; victim education; peer counseling; community education; transportation including cab and bus fare; emergency financial assistance; prescription assistance; food, clothing and personal hygiene supplies.

**Eligibility/Service Population:** Survivors or victims of domestic and/or sexual violence, including men, women, and children. Has capacity to serve survivors of human trafficking.

**Restrictions:** Located in Taney County, but serves Stone County.

## FREEDOM'S REST FAMILY VIOLENCE CENTER

**Phone:** 417.582.0344 **Website:** <https://www.facebook.com/freedomsrest/>

**# of Beds:** 50 beds for single women (dorm room style) or women and children (family room style)

**Length of Stay:** Up to 90 days- will have a 30-day review of case to see how housing/employment development is going.

**Length of Program:** N/A

**Services Offered:** Emergency shelter, case management, outreach, 24-hour crisis hotline.

**Eligibility/Service Population:** Women and children impacted by domestic and/or sexual violence. Can serve male-identified survivors if a family room is available.

**Restrictions:** Located in Ozark, MO but serves Christian, Barry, Dallas, Douglas, Greene, Lawrence, Ozark, Polk, Stone, Taney, and Webster counties.

## HARBOR HOUSE DOMESTIC VIOLENCE SHELTER

**Phone:** 1.877.507.7233 **Website:** <http://harborhousecenter.org/>

**# of Beds:** Single women rooms: 10 single beds and Communal room: beds for 4-5 women and up to 6 children.

**Length of Stay:** Case by case. Up to 90 days and beyond if needed.

**Length of Program:** Optional case management if needed.

**Services Offered:** Emergency shelter, crisis intervention, case management, life skills trainings, budgeting, professional counseling, support groups, safety planning, and short and long-term advocacy.

**Eligibility/Service Population:** Women and their children who are survivors of domestic violence.

**Restrictions:** N/A

## HARMONY HOUSE

**Phone:** Office: 417.837.7700 Hotline: 417.864.7233 Toll-Free: 800.831.6863

**Website:** <https://www.myharmonyhouse.org/> **Email:** sunnin@myharmonyhouse.org

**# of Beds:** 168 beds

**Length of Stay:** 90 days and then case reviewed afterwards.

**Length of Program:** Outreach, classes, and case management available as option after discharge.

**Services Offered:** Shelter resident support (case management), Outreach support (case management) for non-shelter residents, Support groups, Life skills, parenting & relationship classes, Childcare for current residents in shelter, Transportation assistance for current residents, Legal advocacy and assistance with Orders of Protection (restraining orders), and Referrals to other community resources

**Eligibility/Service Population:** Survivors of domestic violence (Women, Children, and Men).

**Restrictions:** Located in Springfield, MO in Greene County, but serves Stone County. If under 18 years old, must have caregiver in shelter.

## LAFAYETTE HOUSE

**Phone:** 417.782.1772 or 800.416.1772 **Website:** <https://lafayettehouse.org/>

**# of Beds:** 55 beds

**Length of Stay:** 30-60 days, but case by case.

**Length of Program:** Outpatient case management and counseling available after shelter stay.

**Services Offered:** Residential and outpatient services including emergency shelter, individual, group and family counseling, safety planning, advocacy for emergency room visits, community support/case management, onsite licensed child care, children's therapy, and a full menu of support services.

**Eligibility/Service Population:** Survivors of domestic violence and/or sexual violence and their children (including women and men).

**Restrictions:** Substance abuse treatment center located in Neosho. Emergency shelter and support groups located in Joplin, MO but serves Stone County with Outpatient services. If survivor self-discloses as being trafficked or exploited, they will refer to Choices Medical Center in Joplin, MO (a pro-life pregnancy center). Not equipped to take on survivors of sex trafficking, unless survivors aren't requiring trafficking-specific services.

## ON-TIME MINISTRIES

**Phone:** 417.252.0357 **Website:** <https://www.ontimeministry.com/>

**Address:** Confidential location

**# of Beds:** 11 beds

**Length of Stay:** Case by case

**Length of Program:** Case management if desired

**Services Offered:** Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

**Eligibility/Service Population:** Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

**Restrictions:** Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

## Safe Haven/Synergy Services — Domestic Violence Center (Parkville)

**Phone:** 816-321-7050 Hotline 816-321-7050 (24/7) Toll Free: 800-491-1114

**Website**[www.synergyservices.org](http://www.synergyservices.org)

**#Of Beds:** 32

**Length of Stay:** 120 days

**Length of Program:**

**Services Offered:** Shelter residents receive food, personal care products, access to public transportation and assistance with legal matters and life skills. Additionally, survivors in shelter begin their emotional healing through individual and group counseling. They also benefit from recreational opportunities, parent education and peer support. A team approach to treatment provides each client with a dedicated case manager, therapist and advocate. English/Spanish. Wheelchair accessible.

**Eligibility/Service Population:** Women age 17 and older and their children.

**Restrictions:** Located in Parkville, MO but serves all counties in MO.

## SAFE TO SLEEP

**Phone:** 417.225.7499 **Website:** <http://ccozarks.org/safetosleep/>

**# of Beds:** Approximately 40-50 cots, but never has had to turn anyone away.

**Length of Stay:** Maximum of 90 days

**Length of Program:** N/A

**Services Offered:** Temporary homeless shelter for women, that provides snacks, cots, showers, and breakfast.

**Eligibility/Service Population:** Homeless women 18 and above.

**Restrictions:** Assessment by One Door must be completed before admission. Located at Pathways United Methodist Church. Can not accept children. No sex offender registry.

## SOUL'S HARBOR

**Phone:** 417.623.7927 **Website:** <https://soulsharborjoplinblog.wordpress.com/>

**# of Beds:** 24 beds for men; 28 beds for women and children.

**Length of Stay:** 90 days, but flexible.

**Length of Program:** Provides optional case management and/or counseling after transition.

**Services Offered:** Homeless shelter, clothing, food/meals, case management, counseling, referrals, for employment and housing, and assistance in issuing government ID's.

**Eligibility/Service Population:** Adults and children who are homeless. If an adolescent without caregivers come into the shelter, must be at least 16 years old and emancipated.

**Restrictions:** Required to attend 1-hour daily Bible study while staying in shelter. Located in Joplin, MO but serves Stone County.

## THE KITCHEN, INC.

**Phone:** 417.837.1500 **Website:** <https://www.thekitcheninc.org/our-programs/emergency-shelter/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**# of Beds:** 50 beds

**Length of Stay:** 90 days

**Length of Program:** Optional case management after transitioned out of shelter.

**Services Offered:** Temporary shelter and case management to smooth transition into long-term housing.

**Eligibility/Service Population:** Homeless women, families, and single parents with children.

**Restrictions:** Must contact Community Partnership of the Ozarks' One Door at 417.225.7499 for an assessment.

## True North of Columbia

**Phone:** 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

**Website:** <https://truenorthofcolumbia.org/>

**Email:** [info@truenorthofcolumbia.org](mailto:info@truenorthofcolumbia.org)

**# of Beds:** 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

**Length of Stay:** It ranges anywhere from 2 days to 6 months.

**Length of Program:** No official programming, but residents can receive services for the duration of their stay in the shelter.

**Services Offered:** They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

**Eligibility/Service Population:** They serve survivors of intimate partner violence – both women and men – and their children.

**Restrictions:** Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

## VICTORY MISSION

**Phone:** 417.864.2235 **Website:** <https://www.victorymission.com/>

**Email:** [frontdesk@victorymission.com](mailto:frontdesk@victorymission.com).

**# of Beds:** 152 beds for men.

**Length of Stay:** 30-day shelter that can be used every 6 months.

**Length of Program:** Outreach, case management, and meals available after shelter stay.

**Services Offered:** First30@theSquare- Emergency shelter and case management.

**Eligibility/Service Population:** Men who are homeless or are in transient living.

**Restrictions:** Encouraged to look for employment and get connected with a church. Located in Greene County, but serves Stone County.

## WATERED GARDENS

**Phone:** 417.623.6030 or 877.724.7770 **Website:** <http://wateredgardens.org/>

**# of Beds:** 30 beds for men; 10 beds for women.

**Length of Stay:** No maximum stay in shelter if they're working with the case manager.

**Length of Program:** Optional case management available.

**Services Offered:** Shelter, food, weekly case management (assistance in issuing ID's, setting goals, and giving referrals), and outreach

**Eligibility/Service Population:** Homeless men and women 18 years and older. No required documentation needed for intake.

**Restrictions:** Required to attend Chapel services on Fridays and Sundays and after first admittance, are required to go to daily Bible study. Located in Joplin, MO but serves Stone County. Encouraged to call ahead.

## Youth Shelters- Stone County

### THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri

### CHILDREN'S HAVEN

**Phone:** 417.782.4453 **Website:** <https://childrens-haven.org/>

**# of Beds:** Licensed to take 42 kids for disasters or environmental emergencies but is currently capped at 24 beds/cribs.

**Length of Stay:** Case by case, but no required length of stay.

**Length of Program:** Provides optional intensive case management after shelter.

**Services Offered:** Free 24-7 children's emergency shelter provided by trained professionals and advocates, transportation, education assistance, nutritional support, intensive case management, and activities

**Eligibility/Service Population:** Children ages birth through 17 whose families are experiencing an emergency or crisis.

**Restrictions:** Emergency shelter and support groups located in Joplin, MO but serves Stone County. No income or geographic guidelines.

### Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

## GREAT CIRCLE- Emergency Shelter

**Phone:** 417.861.4244 **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 20 children and teenagers.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

**Eligibility/Service Population:** Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency.

## GREAT CIRCLE- Residential Home

**Phone:** 417.861.4244 **Website:** [www.greatcircle.org](http://www.greatcircle.org)

**# of Beds:** Springfield location can house up to 69 children and teenagers.

**Length of Stay:** 3-9 months

**Length of Program:** N/A

**Services Offered:** Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

**Eligibility/Service Population:** Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

**Restrictions:** Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency.

## ISABEL'S HOUSE

**Phone:** 417.865.2273 **Website:** <https://www.isabelshouse.org/> **Email:** [isabel@isabelshouse.org](mailto:isabel@isabelshouse.org)

**# of Beds:** Can provide care for up to 20 children.

**Length of Stay:** Between 2 weeks to 30 days.

**Length of Program:** Family advocates



**Services Offered:** Crisis nursery that provides shelter, food, medical care provided by a nurse, specialized activities for children, case management, educational tutoring, and family advocacy.  
**Eligibility/Service Population:** Children ages birth to 12 years old whose families are in crisis, including fleeing domestic violence, homelessness, drug and alcohol rehabilitation, and emergency hospital stays, etc.

**Restrictions:** Children in foster care are not eligible to stay in nursery.

## THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**# of Beds:** Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

**Length of Stay:** Rapid-Rehousing Program- up to 18 months.

**Length of Program:** Intensive case management available after housing services.

**Services Offered:** Free and confidential services, including case management, street outreach, housing, and drop-in center.

**Eligibility/Service Population:** Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

**Restrictions:** Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO but serves Stone County.

## MISSOURI BAPTIST CHILDREN'S HOME

**Phone:** 417.466.7844 **Website:** <https://www.mbch.org/content/where-we-serve/mount-vernon-campus/79>

**Address:** 603 North Main Mt. Vernon, MO 65712

**# of Beds:** 4 therapeutic group homes (24 beds total)

**Length of Stay:** Case by case, but can be enrolled in Transitional Living Program until they are 19 years old.

**Length of Program:** Therapeutic Group Home residents can transition to Transitional Living Program if appropriate.

**Services Offered:** Therapeutic Group Home and Transitional Living Program that includes case management, individual therapy, and education assistance.

**Eligibility/Service Population:** Children in state custody between the ages 12 and 18 years old that are in need of a residential program.

**Restrictions:** Located in Lawrence County, but serves surrounding counties.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.



**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** Residential home opening in Fall of 2019. **Restrictions:** **New Organization.**

Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri.

Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services — Children's Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

## Therapy/Counseling- Stone County

### CAPE FOUNDATION INC. (Child Abuse Prevention and Elimination Project)

**Phone:** 1.888.851.2413

**Website:** <https://capefoundationinc.org>

**Email:** [thecapefoundation@gmail.com](mailto:thecapefoundation@gmail.com)

**Services Offered:** CAPE Foundation will pay for 12 sessions with the client's treatment provider for counseling. After 12 sessions, provider will contact CAPE to renew the grant, if necessary. Approved providers are listed under <http://www.capefoundationinc.org/our-providers.html>

**Eligibility/Service Population:** Must be a victim of physical, sexual or emotional abuse; Does NOT have health insurance OR, has health insurance, but mental health services are not covered; Must have Medicaid/Medicare, but have met the yearly allowable limit for counseling services; Reside in Southwest Missouri.

**Restrictions:** CAPE accepts referrals from individuals or families, mental health providers or the criminal justice system. Many referrals come from Victim Advocates however, they accept applicants regardless of the source.

### CATHOLIC CHARITIES- Springfield Office

**Phone:** 417.720.4213 or 417.720.4216

**Website:** <https://www.ccsomo.org/>

**Services Offered:** Case management needs, such as disaster preparedness and response, homeless prevention services, housing and financial counseling, income tax preparation assistance, and LifeHouse maternity Home.

**Eligibility/Service Population:** Serves all who have financial need

**Restrictions:** Located in Springfield, MO, but serves Stone County.

### GREAT CIRCLE

**Phone:** 417.865.1646 **Website:** <https://www.greatcircle.org/index.php/services-by-program/crisis-services-2>

**Services Offered:** Licensed psychologists and therapists who offer a trauma-informed approach for individual, family and group therapy. Therapies include Trauma-focused cognitive behavioral therapy, dialectical behavioral therapy, and other effective therapeutic techniques.

**Eligibility/Service Population:** Families and individuals, including adults and children, who are in need of counseling from the surrounding Southwest Missouri area. Includes target areas, such as trauma, depression, ADHD, self-harm, sexual addiction, anxiety, eating disorders, personality disorders, and grief. Also includes Intensive Outpatient therapy for children ages 6 to 20 years old to prevent out of home placement.

**Restrictions:** Most insurance companies accepted. Located in Springfield, MO, but serves Stone County.

## JESUS WAS HOMELESS- Meet the Doc

**Phone:** 417.335.9915 **Website:** <https://jesuswashomeless.org/JWH/index.php/meet-the-doc/>

**Email:** [info@JesusWasHomeless.org](mailto:info@JesusWasHomeless.org)

**Services Offered:** Provides information and access to mental health, addiction recovery, and medical services.

**Eligibility/Service Population:** Individuals in Taney or Stone County lacking transportation, funds, and/or access to mental and medical health treatment.

**Restrictions:** Transportation provided by Jesus Was Homeless.

## JORDAN VALLEY COMMUNITY MENTAL HEALTH CENTER- Hollister, MO (Burrell Behavioral Health)

**Phone:** 417.334.8300 **Website:** <https://www.jordanvalley.org/hollister>

**Services Offered:**

**Eligibility/Service Population:** Taney County residents (adults and children) seeking behavioral health services.

**Restrictions:** Monday-Friday- 7 am-5 pm. Accepts Medicaid, private pay, and sliding scale fee available for those who qualify for financial assistance. Mental health session- \$10-\$20.

Psychiatry/preventative/specialist- \$55-\$75. Located in Taney County, but serves Stone County.

## RESTORING WELLNESS COUNSELING, LLC- Branson, MO

**Phone:** 417.429.1889 **Website:** <http://www.restoringwellnesscounseling.com/>

**Services Offered:** Counseling regarding women's issues, grief, anxiety and depression, and couples counseling

**Eligibility/Service Population:** Individuals in need of mental health counseling

**Restrictions:** Located in Branson, MO but serves Stone County. Insurance is not accepted. Sliding scale is available.

## THE CRISIS CENTER OF TANEY COUNTY

**Phone:** Hotline: 866.379.0074. Local Hotline: 417.561.5084. 24-Hour Crisis Text Line: 717.744.TEXT(8398). Office: 417.561.5105. **Website:** <https://www.taneycrisiscenter.org/>

**Email:** [becky@TaneyCrisisCenter.org](mailto:becky@TaneyCrisisCenter.org) or [sunny@taneycrisiscenter.org](mailto:sunny@taneycrisiscenter.org)

**Services Offered:** Crisis intervention; case management; support groups; court advocacy; personal advocacy; information and referrals; victim education; peer counseling; community education;

**Eligibility/Service Population:** Survivors or victims of domestic and/or sexual violence, including men, women, and children. Has capacity to serve survivors of human trafficking.

**Restrictions:** Located in Taney County, but serves Stone County.

## THE VICTIM CENTER

**Phone:** 417.863.7273 **Website:** <https://www.thevictimcenter.org/>

**Email:** [hope@thevictimcenter.org](mailto:hope@thevictimcenter.org)

**Services Offered:** Provides individual, family, and group counseling services for all victims of sexual or violent crime. Includes Trauma-based counseling for individuals and families (men, women, children), Child Parent Relationship Therapy: For parents who would like to learn how to support their child through special play sessions at home, Sexual Assault Survivor Group: For adult survivors of rape, child sexual abuse, or sexual assault, Family Violence Group: For those dealing with violence at home, SAFE (Sexually At-Risk Family Enrichment) Group: For parents with sexually acting out children, Art Therapy Group: For survivors who want to learn how to use art as a tool for healing

**Eligibility/Service Population:** Victims of violent or sexual crimes.

**Restrictions:** Located in Springfield, MO, but serves Christian County.

## VICTORY MISSION- RESTORATION FOR WOMEN- Springfield, MO

**Phone:** 417.864.2219 **Website:** <https://www.victorymission.com/services/women/> **Email:** [afouse@victorymission.com](mailto:afouse@victorymission.com)

**Services Offered:** Case management model focused on coaching, relationships building, skill strengthening, and connecting with community resources.

**Eligibility/Service Population:** Women who have experienced trauma or in need of counseling through healthy relationships.

**Restrictions:** Located in Greene County, but serves Stone County.

## Substance Abuse Treatment- Stone County

### A AND M RECOVERY

**Phone:** 417.823.3808 **Website:** <http://www.aandmrecovery.com/index.html>

**Services Offered:** Outpatient treatment program, group therapy, and life skills.

**Eligibility/Service Population:** Individuals with a substance use disorder.

**Restrictions:** Located in Springfield, MO, but serves Stone County.

### ALTERNATIVES, INC.

**Phone:** 417.883.7227 **Website:** <https://www.missourialternatives.com/>

**Services Offered:** SATOP classes, counseling services for co-occurring disorders, and assessments and evaluations for substance use disorder.

**Eligibility/Service Population:** Individuals with a substance use disorder and/or co/occurring disorders.

**Restrictions:** Located in Springfield, MO, but serves Stone County.

### BEACONSTAR COUNSELING, LCC.

**Phone:** 417.882.7827 **Website:** <https://beaconstarcounseling.com/>

**Services Offered:** Assessments, Case Management, Individual, Group, and Family Counseling, Medication Assisted Treatment, Drug Testing Services

**Eligibility/Service Population:** Adults with a substance use disorder.

**Restrictions:** Referrals from The United States Pretrial/Probation Office (USPO), Rehabilitation Services for the Blind (RSB), The Missouri Board of Nursing (MBN), Department of Corrections (DOC), Missouri Department of Social Services (MDSS) as a MO HealthNet provider, Employee Assistance Programs (EAP), and independent self-referrals. Located in Springfield, MO, but serves Stone County.

### BHG SPRINGFIELD TREATMENT CENTER

**Phone:** 417.865.8045 **Website:** <https://springfield.bhgrecovery.com/>

**Services Offered:** Addiction counseling and Methadone and Suboxone Assisted Treatment Programs.

**Eligibility/Service Population:** Adults with a substance use disorder.

**Restrictions:** Located in Springfield, MO, but serves Stone County.

### BURRELL BEHAVIORAL HEALTHCARE

**Phone:** 417.761.5000 **Website:** <https://www.burrellcenter.com/>

**Email:** [info@burrellcenter.com](mailto:info@burrellcenter.com)

**Services Offered:** Addiction and Recovery services, Psychiatric services, residential services, case management, therapy, evaluations, and crisis intervention services- Individual and group therapy.

**Eligibility/Service Population:** Adults and children in the surrounding area in need of substance use treatment and/or co-occurring disorders.

**Restrictions:** Includes a wide range of insurance plans and financial assistance for the uninsured/underinsured is available. Located in Springfield, MO, but serves Stone County.

## C.O.R.E. (Communities Of Recovery Experience)

**Phone:** 417.339.3804 **Website:** <https://core-usa.org/index.php/our-mission/>

**Services Offered:** 12-step curriculum, mental health counseling, transitional housing, and safe sober housing for men and women.

**Eligibility/Service Population:** Individuals with a substance use disorder in the Branson, MO community.

**Restrictions:** Funding scholarships available. Must call admissions for details.

## DOOR TO HOPE

**Phone:** Hollister office: 417.334.8220 Branson West Office: 417.357.6263

**Website:** <http://www.satopdoortohope.com/> **Email:** [doortohope@cebridge.net](mailto:doortohope@cebridge.net)

**Services Offered:** SATOP services with counseling and education

**Eligibility/Service Population:** Individuals convicted of a crime related to substance use.

**Restrictions:** Serves all Missouri counties.

## HEARTLAND CENTER FOR BEHAVIORAL CHANGE

**Phone:** 417.866.3293 **Website:** <http://heartlandcbc.org/who-we-are/locations/branson/>

**Services Offered:** CSTAR Outpatient Substance Use Treatment including individual/group therapy, psychoeducation, community and peer support, medication management, SATOP, and the Matrix Model.

**Eligibility/Service Population:** Adult men and women with a drug or alcohol addiction who reside in Branson, MO or placed in Stone County DWI Court Program.

**Restrictions:** Program is funded by Department of Mental Health and self-pay. Sliding scale is available for those who qualify for financial assistance.

## HIGHER GROUND RECOVERY CENTER

**Phone:** 417.869.0700 **Website:** <http://higherground417.org/>

**Services Offered:** Outpatient treatment, recovery support services, recovery housing, and a children's program. Includes substance use disorder assessments, individual counseling, group therapy, drug testing, and educational classes.

**Eligibility/Service Population:** Individuals with a substance use disorder

**Restrictions:** Outpatient treatment clients may be eligible to have services paid for fully or in part with Missouri RSS funding. Located in Springfield, MO, but serves Christian County.

## JORDAN VALLEY COMMUNITY HEALTH CENTER- BEHAVIORAL HEALTH

**Phone:** 417.831.0150 **Website:** <https://www.jordanvalley.org/behavioral-health-integration>



**Services Offered:** Medication Assisted Therapy, Diagnostic Assessments, substance use groups, treatment for co-occurring disorders, and crisis intervention.

**Eligibility/Service Population:** Individuals with a substance use disorder.

**Restrictions:** Includes most insurance plans and available sliding scale options. Must have referral from Jordan Valley provider. Located in Springfield, MO, but serves Stone County.

## PEEP'S IN RECOVERY- Peers Encouraging and Empowering Peers

**Phone:** 417.272.3002

**Email:** info@peepsinrecovery.com

**Services Offered:** Peer Recovery Specialist helping those in need along their path to recovery from Alcohol and/or Drug Dependency. This includes partnering and leveraging resources to strengthen individuals, preserve families, and build strong communities through Peer empowerment in education, community outreach, social support systems, and other charitable services; To initiate and foster programs that alleviate the stigma and obstacles of an individual and their families recovering from the effects of Substance Use and Mental Health Disorders. To organize educational and training programs intended to combat the problems associated with sustaining long term Recovery. Using a ROSC (Recovery Oriented System of Care) Model to ensure all needs of an individual can be met including but not limited to education, health, judicial, transportation and safety.

**Eligibility/Service Population:** Individuals with a substance use disorder

**Restrictions:** Located in Springfield, MO, but serves Stone County.

## PREFERRED FAMILY HEALTHCARE

**Phone:** 417.533.3221 **Website:** <https://occsfmissouri.com/>

**Services Offered:** Private probation, SATOP Screening, Offender Education Program, Children's First, and Financial Management.

**Eligibility/Service Population:** Individuals with a substance use disorder

**Restrictions:** Located in Springfield, MO, but serves Stone County.

## RECOVERY OUTREACH SERVICES, LLC.

**Phone:** 417.823.9691 **Website:** <http://www.recoveryoutreach.com/>

**Services Offered:** An outpatient Recovery Support Services provider through the Missouri Department of Mental Health.

**Eligibility/Service Population:** Individuals with a substance use disorder

**Restrictions:** Located in Springfield, MO, but serves Stone County.

## THE SIMMERING CENTER

**Phone:** 417.320.6380 or 417.320.6480 **Website:** <https://www.simmeringcenter.org/>

**Services Offered:** 24/7 staffing for customized social setting standardization (detox), structured housing, assessment and referrals, structured housing with unlimited length of stay that includes life and job training, and optional aftercare case management after discharge.

**Eligibility/Service Population:** Adults with alcohol or drug addiction seeking recovery.

**Restrictions:** Must include private pay. Located in Taney County, but serves Stone County.

## Drop-In Services- Stone County

### THE KITCHEN INC.,- RARE BREED YOUTH OUTREACH CENTER

**Phone:** 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-outreach-center/> **Email:** [info@thekitcheninc.org](mailto:info@thekitcheninc.org)

**Services Offered:** Drop-in center offers showers, lockers, laundry facilities, kitchen facilities, a hot meal, life skills groups, a computer lab, a weight room, a nursery, and a recreation area with pool tables where young people can get off the streets and be safe. Youth can express themselves and learn positive coping skills in music room, recording studio, and art studio. Optional case management for locating long-term housing, employment, mental health services, etc.

**Eligibility/Service Population:** At-risk and homeless youth ages 13 through 24.

**Restrictions:** Monday-Friday- 11 am-5 pm. Located in Springfield, MO but serves Stone County.

### VICTORY MISSION- WOMEN'S DROP IN CENTER

**Phone:** 417.864.2219 **Website:** <https://www.victorymission.com/services/women/> **Email:** [afouse@victorymission.com](mailto:afouse@victorymission.com)

**Services Offered:** Provides Family Situation and Needs Assessment, Community resource referrals, goal setting guidance, and case management for women. Light lunch and a children's play room is included.

**Restrictions:** Open Thursdays from 10 am-2 pm. Located in Springfield, MO, but serves Stone County.

## Food Pantries- Stone County

### BLESSINGS CHRISTIAN MINISTRY

**Phone:** 417.272.0700

**Address:** 21877 Main St Reeds Spring, MO 65737

**Services Offered:** Small emergency food pantry

**Restrictions:** No appointments or forms to fill out beforehand.

### CHRISTIAN ASSOCIATES

**Phone:** 417.739.3200

**Address:** 13192 State Highway 13, Kimberling City, MO 65686

**Services Offered:** Emergency food pantry

**Restrictions:** Open Monday through Friday from 9:00 am till 3:30 pm. No appointment is needed, but must bring at least two forms of personal identification including a photo ID.

### FIRST CHRISTIAN CHURCH- Kimberling City

**Phone:** 888.880.8625

**Address:** 5 Hilltop Dr. Kimberling City, MO 65686

**Services Offered:** Food pantry

**Restrictions:** Must register with Ozarks Area Community Action Corporation first by calling 417-739-1130 or visit them at 15060 Bus Hwy 13, Ste 11, Kimberling City. Can utilize up to three days a year.

### NORTH STONE COUNTY FOOD PANTRY

**Phone:** 417.723.5636

**Address:** 215 Main Street Crane, Missouri

**Services Offered:** Food Pantry that serves Stone County.

**Restrictions:** Open Wednesdays 8:00 am-12:00 pm

### OUR LADY OF THE COVE CHURCH- Kimberling City

**Phone:** 417.739.4700

**Address:** 20 Kimberling Blvd. Kimberling City, MO 65686

**Services Offered:** Food pantry

**Restrictions:** Available for Stone County residents who register through OACAC- Ozarks Area Community Action Corp. by calling 417-739-1130. Open the first and second Wed. of the month 9 a.m. - Noon and 1 - 3 p.m. third Wed. of the month 9 - 11 a.m.

## Employment Services- Stone County

### GOODWILL MERS- Springfield, MO

**Phone:** 417.862.5005 **Website:** <https://mersgoodwill.org/about/>

**Services Offered:** Employment training agency

**Eligibility/Service Population:** Individuals in need of employment

**Restrictions:** Located in Greene County, but serves Stone County.

### LIFE 360- JOBS FOR LIFE

**Phone:** 417.986.4922 **Website:** <http://fairbanks.hendersonmedia.biz/>

**Email:** [Fairbanks@life360.org](mailto:Fairbanks@life360.org)

**Services Offered:** Prepares men and women for meaningful work through relationships, mentoring, work-force development training, and ongoing community of support

**Eligibility/Service Population:** Individuals in need of employment in the surrounding area.

**Restrictions:** Located in Greene County, but serves Stone County.

### JESUS WAS HOMELESS- JOBS FOR LIFE

**Phone:** 417.335.9915 **Website:** <https://jesuswashomeless.org/JWH/index.php/jobs-for-life/>

**Email:** [info@JesusWasHomeless.org](mailto:info@JesusWasHomeless.org) or [ashely@JesusWasHomeless.org](mailto:ashely@JesusWasHomeless.org)

**Services Offered:** Bi-weekly classes in resume building, career development, budgeting and cash assistance, and job interviews.

**Eligibility/Service Population:** Unemployed and undeserved populations in Taney/Stone County seeking job assistance.

**Restrictions:** N/A

### MISSOURI CAREER CENTER- OZARK REGION

**Phone:** Springfield office: 417887.4343 **Website:** <http://www.ozarksjobpath.org/>

**Services Offered:** Resume assistance and job researching assistance

**Eligibility/Service Population:** Individuals in need of job assistance/training.

**Restrictions:** Monday through Thursday: 8am to 5pm. Fridays: 9am to 5pm. Located in Springfield, MO but serves Stone County.

### MISSOURI JOB CENTER- BRANSON

**Phone:** 417.334.4156 **Website:** <https://www.springfieldmo.gov/3423/Missouri-Job-Center-Branson>

**Services Offered:** A full service One-Stop Center for all employment and re-employment needs.

**Eligibility/Service Population:** Individuals in need of job assistance/training.

**Restrictions:** Located in Branson, MO but serves Stone County.

### PENMAC- BRANSON

**Phone:** 417.339.4193 **Website:** <https://www.penmac.com/locations/hollister-mo/>

**Services Offered:** Hires individuals seeking work and places them in positions in the surrounding area.

**Eligibility/Service Population:** Individuals in need of job assistance/training.  
**Restrictions:** N/A

## PREFERRED FAMILY HEALTHCARE- WORKFORCE PARTNERSHIPS

**Phone:** 417.862.3455 **Website:** <https://pfh.org/locations-details?q=2415+w+catalpa+st>

**Services Offered:** Preferred Employment Services currently works with the Missouri Department of Economic Development and local Workforce boards to provide employment services in conjunction with local Job Centers.

**Eligibility/Service Population:** Springfield office serves adults in need of employment assistance/training.

**Restrictions:** Located in Springfield, MO, but serves Stone County

## TANTONE INDUSTRIES

**Phone:** 417.334.7447 **Website:** <http://tantone.org/> **Email:** [info@tantone.org](mailto:info@tantone.org)

**Services Offered:** Employment opportunities and trainings

**Eligibility/Service Population:** Individuals with developmental and/or physical disabilities

**Restrictions:** Located in Taney County, but serves Stone County.

## THE ARC OF THE OZARKS- EMPLOYMENT SOLUTIONS

**Phone:** 417.864.7887 **Website:** <http://www.thearcoftheozarks.org/employment-solutions>

**Email:** [info@thearcoftheozarks.org](mailto:info@thearcoftheozarks.org)

**Services Offered:** Career discovery, career planning, job placement, job coaching, retention support and transition services. To find out if someone is eligible to receive these services. Individuals need to obtain referrals from the Department of Mental Health or Vocational Rehabilitation.

**Eligibility/Service Population:** Individuals with developmental and/or physical disabilities

**Restrictions:** Located in Greene County, but serves Stone County.

## Legal Services- Stone County

### CASA- Court Appointed Special Advocates in Springfield, MO

**Phone:** 417.864.6202 **Website:** <https://casaswmo.org/>

**Services Offered:** An intervention and prevention program working to prevent future incidence of abuse and protecting siblings from similar experiences by assisting child welfare professionals and acting as "the eyes and ears" of the Juvenile court judge. Provides volunteer court advocacy services.

**Eligibility/Service Population:** Families experiencing child welfare issues.

**Restrictions:** Serves Southwest Missouri counties

### Child Advocacy Center

**Phone:** 417-831-2327

**Address:** 1033 E Walnut, Springfield MO 65806

**Services Offered:** Criminal justice support/ advocacy. Information and referrals.

**Eligibility/Service Population:** Child victims of crime and their families.

**Restrictions:** Located in Springfield, MO, but serves Barry, Cedar, Christian, Dade, Dallas, Douglas, Greene, Hickory, Laclede, Lawrence, Ozark, Polk, Pulaski, Stone, Taney, Texas, Webster, and Wright counties.

### LAKES AREA CHILD ADVOCACY CENTER- Branson West, MO

**Phone:** 417.272.8410 **Website:** [www.lacac.com](http://www.lacac.com)

**Services Offered:** Forensic interviewing, advocacy, gathering evidence for prosecutions, and referrals to mental health services in Stoney and Taney counties and surrounding area.

**Eligibility/Service Population:** Children between 0-17 years old who have been abused and were referred by Children's Division.

**Restrictions:** No mental health services at this agency; advocates and interviewers refer out.

### LEGAL SERVICES OF SOUTHERN MISSOURI- Springfield, MO

**Phone:** 417.255.0348 **Website:** <http://www.lsosm.org/> **Email:** [media@lsosm.org](mailto:media@lsosm.org)

**Services Offered:** Provides representation to low- income and elderly in civil matters, including sexual assault, domestic violence, orders of protection and human trafficking cases.

**Eligibility/Service Population:** Low-income and elderly individuals

**Restrictions:** Legal aid is based on income need. Serves Stone County.

### The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the

Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## STONE COUNTY PROSECUTING ATTORNEY

**Phone:** 417.357.6137 **Email:** [stoneco.pros@gmail.com](mailto:stoneco.pros@gmail.com)

**Services Offered:** Provides legal representation for victims of crime

**Eligibility/Service Population:** Victims of crime in Stone County

**Restrictions:** N/A

## THE VICTIM CENTER

**Phone:** 417.863.7273 **Website:** <https://www.thevictimcenter.org/>

**Email:** [hope@thevictimcenter.org](mailto:hope@thevictimcenter.org)

**Services Offered:** Provides comprehensive victim advocacy services, which includes interacting with law enforcement agencies, medical personnel, social service agencies, and the civil and/or criminal justice system on behalf of the victim or their family. Includes safety planning, emergency ex parte order of protection, community resources and referrals, and accompaniment to court.

**Eligibility/Service Population:** Victims of violent or sexual crimes.

**Restrictions:** Located in Springfield, MO, but serves Christian County.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website:** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.



## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Address:** P.O. Box 1409, Jefferson City, MO 65102

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email "hotline".

## Language Access/ Translation Services- Stone County

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### ASSOCIATES IN SIGN LANGUAGE- Springfield, MO

**Phone:** 417.889.TERP (8377) **Website:** <https://www.aslmo.com/>

**Services Offered:** Provides on-site sign language interpreting services 24/7. Video Remote Interpreting (VRI) for customers in rural areas. Includes industry locations such as healthcare, legal, and mental health settings.

**Eligibility/Service Population:** Individuals in southern Missouri in need of interpretation services.

**Restrictions:** N/A

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Address:** 2502 W Ash St, Columbia, MO 65203

**Website:** <https://www.deafinc.org/deaflead/>

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## International Institute of Southwest Missouri

**Phone:** 417.720.1552

**Website:** <https://www.iistl.org/iismo/>

**Email:** [thomasr@iistl.org](mailto:thomasr@iistl.org)

**Services Offered:** Provides resettlement and employment-related services, such as work orientation, Job Search and Employment Application Preparation, Interview Coaching, Post-placement follow-up services, Financial Literacy Support- Family Budgeting, Access to Primary & Specialty Care Services leading to ability to be employable, Refugee Case and Medical Assistance for newly arrived refugees and asylees, Supplemental Security Income (SSI) for certain eligible refugee and asylee applicants, Language support services including one-on-one, telephonic and video remote interpretation, Translation services also available, and Information and Referrals.

**Eligibility/Service Population:** Recently-arrived refugees and asylees and their families residing in around Springfield, MO.

**Restrictions:** Serves families in and around Springfield, Missouri. Must be legally-admitted refugees and asylees, who have lived in the US less than five years. However, there is no time limit to obtain information and referral services. Participants must also be at least 16 years of age and not in school full time.

## International Language Center

**Phone:** (800) 445-4440 **Website:** <https://ilcworldwide.com/>

**Address:** 1416 S. Big Bend Blvd. St. Louis, MO 63117

**Services Offered:** Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** Services will likely be used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://telelanguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** [sales@translators-usa.com](mailto:sales@translators-usa.com)

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services- Stone County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### BURRELL ACI SYSTEM

**Phone:** 1.800-494-7355

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Christian, Dallas, Greene, Polk, Stone, Taney, Webster

### CRISIS CENTER OF TANEY COUNTY

**Phone:** Hotline: 866.379.0074. Local Hotline: 417.561.5084. 24-Hour Crisis Text Line: 717.744.TEXT(8398). Office: 417.561.5105.

**Website:** <https://www.taneycrisiscenter.org/> **Email:** becky@TaneyCrisisCenter.org

**Services Offered:** Crisis interventions services and referral sharing.

**Eligibility/Service Population:** Victims and survivors of domestic and/or sexual violence.

**Restrictions:** Serves families in Stone County

### DEAFLINE MO

**Phone:** 800-380-3323

**Services Offered:** Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

**Eligibility/Service Population:** Deaf and hard of hearing individuals.

**Restrictions:** Statewide program.

## FREEDOM'S REST FAMILY VIOLENCE CENTER

**Phone:** 417.582.0344 **Website:** **Email:** info@freedomrest.org

**Services Offered:** Crisis intervention services and referral sharing.

**Eligibility/Service Population:** Survivors of domestic and/or sexual violence.

**Restrictions:** N/A

## GREAT CIRCLE

**Phone:** 417.861.4244 **Website:** <https://www.greatcircle.org/index.php/services-by-program/crisis-services/empowering-youth>

**Services Offered:** 24/7 Emergency Helpline. Coordination of short-term housing or emergency shelter for youth ages 18 and younger.

**Eligibility/Service Population:** Youth or teen in need of shelter or housing and at risk for homelessness/currently homeless. Families in a crisis who need short-term respite for children under 18 years old.

**Restrictions:** Located in Springfield, MO, but serves Stone County.

## HARBOR HOUSE DOMESTIC VIOLENCE SHELTER

**Phone:** 1.877.507.7233 **Website:** <http://harborhousecenter.org/>

**Services Offered:** 24/7 crisis intervention and referral sharing.

**Eligibility/Service Population:** Survivors of domestic and/or sexual violence.

**Restrictions:** N/A

## HARMONY HOUSE

**Phone:** 417.864.7233 **Website:** <https://www.myharmonyhouse.org/>

**Services Offered:** 24/7 crisis intervention, safety planning, and referral sharing.

**Eligibility/Service Population:** Survivors of domestic violence.

**Restrictions:** N/A

## Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Address:** 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## NATIONAL DOMESTIC VIOLENCE HOTLINE



**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Hotline:** (800) 547-7433

**Website:** <https://pride-institute.com/contact/>

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860

**Website:** <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** NOT 24 hour –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386

**Website:** <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## THE VICTIM CENTER

**Phone:** 417.863.7273 **Website:** <https://www.thevictimcenter.org/>

**Email:** [hope@thevictimcenter.org](mailto:hope@thevictimcenter.org)

**Services Offered:** Provides 24-hour crisis response with a trained Volunteer Victim Advocate or professional staff members. This service is available on a 24-hour, seven day a week basis for telephone support and immediate crisis intervention, including hospital and/or police station accompaniment, crisis counseling, and referral services when appropriate.

**Eligibility/Service Population:** Victims of violent or sexual crimes.

**Restrictions:** Located in Springfield, MO, but serves Stone County.

## Human Trafficking Education and Awareness/Training- Stone County

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### NIGHTLIGHT INTERNATIONAL \*

**Phone:** 417.501.4696 or 417.429.2042

**Website:** <https://www.nightlightinternational.com/missouri-programs/>

**Email:** [missouri@nightlightinternational.com](mailto:missouri@nightlightinternational.com) or [info@nightlightinternational.com](mailto:info@nightlightinternational.com)

**Services Offered:** Fosters awareness on the issue of sexual exploitation through community events and collaboration with other local organizations. They also hold monthly "Community Gatherings" to educate individuals on the issue's impact locally and to offer practical ideas for community involvement. They share expertise upon request at professional and sector-specific training and events.

**Eligibility/Service Population:** Interested community members, leaders, and professional agencies seeking to fight human trafficking.

**Restrictions:** N/A

### RISE COALITION \*

**Phone:** 417.986.3398 **Website:**

[https://www.risecoalition.net/?fbclid=IwAR3uYV\\_6VQ2EoQ9rwHt3adkAiNKNRHRfSaUiM2glzn4hQrgBKVri5OD\\_F9w](https://www.risecoalition.net/?fbclid=IwAR3uYV_6VQ2EoQ9rwHt3adkAiNKNRHRfSaUiM2glzn4hQrgBKVri5OD_F9w) **Email:** [contact@risecoalition.net](mailto:contact@risecoalition.net)

**Services Offered:** Works together with organizations and agencies within the four states area to increase public awareness through community collaboration and education, to identify human trafficking cases, and to connect identified victims with comprehensive social and medical services

**Eligibility/Service Population:** Interested community members and/or leaders, social service agencies, medical services, law enforcement, and survivors of human trafficking.

**Restrictions:** N/A

## STAND AGAINST TRAFFICKING \*

**Phone:** 1.888.373.7888 **Website:** <http://standagainsttrafficking.org/>

**Email:** StandAgainstTrafficking417@gmail.org

**Services Offered:** Coalition that provides education to key community leaders (i.e. law enforcement, attorneys, medical and mental health providers, educators, government officials, faith-based organizations, community groups, etc.) on what defines human trafficking, the local prevalence of the issue, and how to identify and assist victims and survivors of human trafficking, Raise awareness in the general community about domestic human trafficking in southwest Missouri through community presentations, Promote community collaboration around the topic of human trafficking, including sharing information, providing training, and identifying and assisting victims of human trafficking, and advocate for and support survivors of human trafficking on their journey toward wholeness and to connect victims of human trafficking to agencies who have the resources to meet their needs. Meet monthly in Springfield, MO.

**Eligibility/Service Population:** Interested community members, leaders, and professional agencies seeking to fight human trafficking.

**Restrictions:** N/A

## **Human Trafficking Prevention Programming- Stone County**

No HT prevention programs for youth in Stone County