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Click Ctrl + F, then search *, for Sex Trafficking/ Exploitation Exclusive services.

Shelters Vernon County

Arc of Hope/ WINGS Refuge

Phone: Hotline 417-296-5308; Business [417-955-2235](tel:417-955-2235) **Website:** <http://wingsrefuge.com/>

of Beds: 16

Length of Stay: Varies. Max 365 days.

Length of Program: Varies

Services Offered: Emotional and spiritual support groups; Professional Counseling; Lifeskills/parenting Classes; Court advocacy; Limited Transportation: W.I.N.G.S. Refuge has a minivan (as schedules permit) to transport residents to and from important appointments.

Eligibility/Service Population: Female DV survivors residing in Vernon, Cedar, Henry, Hickory, St. Clair counties.

COUNCIL ON FAMILIES IN CRISIS- THE MOSS HOUSE

Phone: 417. 667.7171

Address: 415 N Main St. Nevada, Missouri 64772

Email: info@themosshouse.org

of Beds: 25 individuals

Length of Stay: 30 days, but can extend on a case by case basis

Length of Program:

Services Offered: 24-hour shelter, 24-hour crisis hotline, crisis intervention, case management, safety planning, referral and information, children's services, support group, life skill classes, court advocacy, thrift store, batterer intervention classes, and task force on domestic and sexual violence. Referrals for therapy made to Compass Health.

Eligibility/Service Population: Victims of domestic and sexual violence, including men. No age restrictions for children.

Restrictions: Located in Nevada, MO but serves Vernon, Barton, Bates, Cedar, Dade, and St. Clair Counties.

HARMONY HOUSE

Phone: Office: 417.837.7700 Hotline: 417.864.7233 Toll-Free: 800.831.6863

Website: <https://www.myharmonyhouse.org/> **Email:** sunnin@myharmonyhouse.org

of Beds: 168 beds

Length of Stay: 90 days and then case reviewed afterwards.

Length of Program: Outreach, classes, and case management available as option after discharge.

Services Offered: Shelter resident support (case management), Outreach support (case management) for non-shelter residents, Support groups, Life skills, parenting & relationship classes, Childcare for current residents in shelter, Transportation assistance for current residents, Legal advocacy and assistance with Orders of Protection (restraining orders), and Referrals to other community resources

Eligibility/Service Population: Survivors of domestic violence (Women, Children, and Men).

Restrictions: Located in Springfield, MO in Greene County, but serves Vernon County. If under 18 years old, must have caregiver in shelter.

Hope Haven

Phone: Hotline—(816) 380-4663 Case Management—(816) 380-2833 **Website:**

hopehavenofcasscounty.org **Email:** hello@hopehavenofcasscounty.org

Address: 200 North Oakland Street/ Harrisonville, MO 64701

Beds: 26

Length of Stay: Individualized, average 3-4 weeks

Length of Program: Individualized

Services Offered:

- Emergency shelter for women, children, and pets. Hope Haven facilities have 3 suites (3-4 beds per bedroom) with adjoining bathrooms; combined kitchen, dining and living room area; laundry facilities, playroom, group meeting room, reception, and 1 office area.
- Meals, clothing and personal hygiene necessities
- Assistance applying for housing and jobs, safety planning
- Free licensed counselling and therapy, support groups
- Court Advocacy Program: facilitates crime victims compensation process; filing for an ex parte or order of protection; helps survivors understand basic information about the courts, criminal prosecutions, and the role of the survivor/witness; informs victims of

their rights under current laws; monitors the response of the court system; improves victims' access to the court system; provides objective and knowledgeable information about the court process; offers information about survivor rights; facilitate the provision of services or other forms of assistance; communicates as a liaison within the system

- Children's Advocacy Program
- 24 hour crisis line
- Street outreach
- Resources for medical, substances abuse treatment, psychological care, employment, housing assistance and continued education

Eligibility/Service Population: Women/Children (Shelter); Men (non-resident services); Victims of domestic or sexual assault; Cass, Jackson, Bates, Clay, Henry, Johnson, Lafayette, Platte, Ray, Vernon, Johnson (KS), Miami (KS), Wyandotte (KS), Kansas City Metro

ON-TIME MINISTRIES

Phone: 417.252.0357 **Website:** <https://www.ontimeministry.com/>

Address: Confidential location

of Beds: 11 beds

Length of Stay: Case by case

Length of Program: Case management if desired

Services Offered: Residential housing, counseling, access to healthcare, dental care, job training, and education opportunities.

Eligibility/Service Population: Adult women 18 and over who are survivors of human trafficking, were at risk of trafficking, or leaving unsafe situations.

Restrictions: Located in Southwest Missouri, but serves all counties in Missouri. Faith based organization.

Safe Haven/Synergy Services — Domestic Violence Center (Parkville)

Phone: 816-321-7050 Hotline 816-321-7050 (24/7) Toll Free: 800-491-1114

Websitewww.synergyservices.org

#Of Beds: 32

Length of Stay: 120 days

Length of Program:

Services Offered: Shelter residents receive food, personal care products, access to public transportation and assistance with legal matters and life skills. Additionally, survivors in shelter begin their emotional healing through individual and group counseling. They also benefit from recreational opportunities, parent education and peer support. A team approach to treatment provides each client with a dedicated case manager, therapist and advocate. English/Spanish. Wheelchair accessible.

Eligibility/Service Population: Women age 17 and older and their children.

Restrictions: Located in Parkville, MO but serves all counties in MO.

True North of Columbia

Phone: 573-875-1369 | P.O. Box 1367, Columbia, MO 65205

Website: <https://truenorthofcolumbia.org/>

Email: info@truenorthofcolumbia.org

of Beds: 7 rooms (each room can fit 3-7 individuals). Each room has unique features to fit various needs, including one ADA compliant room.

Length of Stay: It ranges anywhere from 2 days to 6 months.

Length of Program: No official programming, but residents can receive services for the duration of their stay in the shelter.

Services Offered: They offer shelter and motel placement, domestic violence and sexual assault crisis intervention, domestic violence and sexual assault crisis intervention, court advocacy, support groups for women and children, professional therapy, childcare available, hospital advocacy program, community education, and other non-residential services.

Eligibility/Service Population: They serve survivors of intimate partner violence – both women and men – and their children.

Restrictions: Located in Columbia, but serves all Counties in Missouri. Resident to be someone experiencing intimate partner violence – preferably recently, as they would like to serve individuals with the most immediate safety needs.

Youth Shelters Vernon County

THE COVERING HOUSE *

Phone: 314.962.3450 **Website:** www.coveringhouse.org **Email:** info@thecoveringhouse.org

Address: Residential home undisclosed. Located in Eastern Missouri.

Population/Eligibility: Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

#Of Beds: 5 beds

Length of Stay: 1 year.

Length of Program: Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

Services Offered: Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

Restrictions: Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

Faith Foundation Children's Home

Phone: 573-783-4400

Website: <http://faithfoundationchildrenshome.com/index.htm>

Address: 702 E Highway 72, Fredericktown, MO 63645

Email: Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

of Beds: Up to 30 beds, depending on the facility.

Length of Stay: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Length of Program: Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

Services Offered: Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

Eligibility/Service Population: Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

Restrictions: Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

GREAT CIRCLE- Emergency Shelter

Phone: 417.861.4244 – Therapist's direct number **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 20 children and teenagers.

Length of Stay: Up to 30 days.

Length of Program: N/A

Services Offered: Emergency shelter that provides the child with housing, nutritious meals, transportation to school, age-appropriate activities, and medical/therapeutic care as needed, and the family resources and support to address the crisis, 24-hour crisis hotline.

Eligibility/Service Population: Children, ages newborn to 18, who have a family crisis or children recently placed in state custody or whose placement has been disrupted. Examples of crisis include changes in housing that affect safety (such as lack of water/heat, structural issues, or homelessness), parent hospitalization or incarceration, family/domestic violence, severe mental/emotional distress or instability.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

GREAT CIRCLE- Residential Home

Phone: 417.861.4244 (Therapist's direct number) **Website:** www.greatcircle.org

Address: 1212 West Lombard Springfield, MO 65806

of Beds: Springfield location can house up to 69 children and teenagers.

Length of Stay: 3-9 months

Length of Program: N/A

Services Offered: Residential center for children and teenagers that offers individual, group, family, and recreational therapy, as well as an on-ground school.

Eligibility/Service Population: Children ages 10 to 18 years old with a mental health disorder and/or an emotional-behavioral disorder.

Restrictions: Funding provided by the state of Missouri- no cost to the families. Referrals can be made by a family member or a local agency. Age restrictions: on the youth's 19th birthday they are no longer eligible for services. Counties served: Located in Greene County. Southern part of Missouri primarily served, but will serve any county

Great Circle – St. James

Phone: Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

Website: www.greatcircle.org

Email: n/a

of Beds: 125 beds throughout the various residential facilities

Length of Stay: Individualized and determined on a case-by-case basis

Length of Program: Individualized according to length of stay

Services Offered: Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TFCBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health

that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

Eligibility/Service Population: Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

Restrictions: Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from all counties, wherever a bed is open that fits the needs of the client.

Halo Home

Phone: 573-418-9912 **Website:** <https://haloworldwide.org> **Email:** suzannewilson@haloworldwide.org

Address: Jefferson City, MO

of Beds: 24 beds

Length of Stay: 18-24 months. Non-parents can stay up to 18 months, and parents can stay up to 24 months.

Length of Program: 18-24 Months.

Services Offered: Shelter and emergency housing; counseling; medical checkups; tutoring and professional development.

iEmpathize: program which teaches kids how to recognize and avoid negative relationships, sex trafficking, and predators

Eligibility/Service Population: Pregnant, parenting, and non-parenting youth ages 16-21 years old who are in homeless or high-risk situations. HALO defines homeless youth as, “minors who are not involved in the foster care system and cannot live with their biological parents due to situations such as: parents being incarcerated, addicts, physically or emotionally abusive, who take no physical or financial responsibility for their children, or parenting teens who are not welcome to in their parents’ home due to financial burdens or religious beliefs”

Restrictions: Individuals must apply online. Individuals must complete a drug rehab program before being accepted to Halo if they struggle with substance abuse.

Counties served: Primarily serve Cole County, but serve clients from all counties.

THE KITCHEN, INC.- RARE BREED YOUTH OUTREACH CENTER

Phone: 417.865.6400 **Website:** <http://www.thekitcheninc.org/our-programs/rare-breed-youth-housing/> **Email:** info@thekitcheninc.org

Address: 301 N. Main Ave., Springfield, MO 65806

of Beds: Rapid-Rehousing- 11 youth. Permanent Housing- 23 youth.

Length of Stay: Rapid-Rehousing Program- up to 18 months.

Length of Program: Intensive case management available after housing services.

Services Offered: Free and confidential services, including case management, street outreach, housing, and drop-in center.

Eligibility/Service Population: Rapid-Rehousing- Homeless youth ages 17-24 years old. Permanent Housing services- Youth with a disability including a Substance Use Disorder, mental health diagnosis, or developmental delay.

Restrictions: Includes single males, females, couples, LGBTQ youth, pregnant and parenting youth. Located in Springfield, MO (Greene County) but serves all counties as long as they can get there.

OASIS REFUGE *

Phone: 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** info@oasisrefuge.com

Address: Confidential location, southern Missouri.

of Beds: 7

Length of Stay: 1 year, but case by case

Length of Program: Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

Services Offered: A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

Eligibility/Service Population: Female survivors of sex trafficking from 12 to 17 years old

Restrictions: **New Organization.** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

Status: Not opened yet, plan to be at the end of November.

reStart, Inc.

Phone: 816-309-9048 (youth shelter hotline) **Website:** <https://restartinc.org/>

Email:

of Beds: 10 beds for youth 12 – 17, and 48 beds for men, 42 beds for women.

Address: 918 East 9th Street, Kansas City, MO 64106

Length of Stay: 21 days, with possible 9 day extension. Only licensed for 30 days maximum.

Length of Program: None.

Services Offered: Youth services in the shelter include youth and family counseling and therapy, life skills and financial literacy classes, housing assistance, substance abuse recovery services, health and nutritional education and activities, field trips and recreational activities, and more. Also provides services for adult men and women and families.

Eligibility/Service Population: Homeless Men, Women, and Unaccompanied Youth. This shelter is in Kansas City, but it will serve youth in need from outside the KC area when space is available.

Restrictions: Unaccompanied youth must be signed in by a guardian.

Synergy Services — Youth Center

Phone: 816-741-8700

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 16

Length of Stay: Short-term shelter.

Length of Program: Short-term.

Services Offered: Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

Eligibility/Service Population: Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

Synergy Services — Children's Center

Phone: 816-321-7060

Website: <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

Email: No centralized email

Address: 400 E. 6th St. Parkville, MO 54152 Main office. Locations in multiple sites.

#Of Beds: 12 rooms, 14 beds

Length of Stay: 30 days (potentially more if permanent place is available).

Length of Program: Up to 30 days (potentially more).

Services Offered: Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

Eligibility/Service Population: Birth to 17 years old. Children in state's custody or children brought into the program by parents/guardians via crisis care.

Restrictions: Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

WRIGHT COUNTY CHILDREN'S HOME

Phone: 417. 746.1420 **Website:** <https://wcch.net/>

Address: 528 West Norwood St. Norwood, Missouri

of Beds: 12

Length of Stay: 30-day emergency shelter, but case by case.

Length of Program: N/A

Services Offered: Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

Eligibility/Service Population: Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

Therapy/Counseling Vernon County

Allied Mental Health Consulting

Phone: (417) 684-2644 **Website:** www.facebook.com/pg/alliedmhc/about/?ref=page_internal

Services Offered: Outpatient mental health services for adults, children, and families.

Eligibility/Service Population: Adults/Youth/Children

Restrictions: Unknown.

CHILDREN'S CENTER OF SOUTHWEST MISSOURI

Phone: 417.448.6308 **Website:** <https://www.childrens-center.org/>

Address: 324 Mac Boulevard PO Box 72 Nevada, MO 64772

Services Offered: Forensic interviews, crisis intervention, medical exams, advocacy, and mental health services.

Eligibility/Service Population: Children between birth and 17 years old who've experienced sexual and/or physical abuse, living in a drug-endangered environment, neglect, exploitation through the Internet or child pornography, and/or witnessing a serious crime.

Restrictions: Located in Nevada, MO but serves Vernon, Barton, Cedar, and Dade Counties.

COMMUNITY MENTAL HEALTH CONSULTANTS- Nevada, MO

Phone: 417.667.8352 **Website:** <https://cmhconline.com/>

Address: 815 S. Ash Nevada, MO, 64772

Email: N/A

Services Offered: Offers day treatment during the week and on weekends, 24 hour on-call crisis services, and intensive outpatient and family treatment services for individuals, families, co-dependents, children and adolescents. This program has transportation services, day treatment meals and medical and medication management services, psychological and co-occurring disorders psychological treatment services, case management services, and intensive family and co-dependency counseling services. The staff are multidisciplinary and include certified substance abuse counselors, psychologists, professional counselors, social workers, nurses and nurse practitioners, physicians, pastoral counselors, and qualified case managers.

Eligibility/Service Population: Children above the age of 4 and adults with a diagnosable substance use or mental disorder in the surrounding area.

Restrictions: Located in Vernon County but serves Cedar County.

Children's Center—Nevada

Phone: 417-448-6308 **Website:** www.childrens-center.org/about/locations-facilities **Email:**

Services Offered: Forensic interviews; Medical evaluations (Sexual Abuse Forensic Exams, Child At Risk Exams); coordinates multidisciplinary teams for to serve abused children

- Advocacy: Child Advocates assist the non-offending caregiver in stabilizing the family unit and protecting the child, act as liaison between the family and multidisciplinary team, and guide the family through the court process.
- Therapy: clinical mental health services for children and their non-offending caregivers once they have received a forensic interview.

Eligibility/Service Population: Abused children/adolescents and their non-offending caregivers.

Community Mental Health Consultants

Phone: (417) 667-8352 or (800) 624-1054 **Website:** www.cmhconline.com

Services Offered: School diagnostics; SATOP; adult, child, adolescent, and aging mental health/psychiatry programs for the general outpatient population; Drug court

- CSTAR substance abuse treatment: day treatment during the week and on weekends, 24 hour on-call crisis services, and intensive outpatient and family treatment, transportation, day treatment meals and medical and medication management services, psychological and co-occurring disorders psychological treatment, case management services, and intensive family and co-dependency counseling services.
- Medication assisted therapy for opioid users

Eligibility/Service Population: Adults/Youth/Children;

Accepted payment: Self payment, Medicaid, Medicare, State financed insurance (other than Medicaid), Private health insurance, Military insurance (e.g., VA, TRICARE), Access to Recovery

Compass Health Center—Clinton

Phone: 844-853-8937 **Hotline:** 800-833-3915

Website: compasshealthnetwork.org/location/clinton/

Services Offered: Behavioral health clinic hours: Monday, Wednesday, and Thursday 7:30 a.m. to 7 p.m.; Tuesday and Friday 7:30 a.m. to 5 p.m.

- Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults
- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Compass Health Center—Nevada

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

Restrictions: Located in Henry County, but serves Vernon County.

Phone: 844-853-8937 **Website:** compasshealthnetwork.org/location/nevada/

Services Offered: Monday through Friday 8 a.m. to 5 p.m.

Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults

- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

Heartland Behavioral Health Center

Phone: Toll-free: (800) 654-9605 (24 hours) **Website:** heartlandbehavioral.com

Services Offered: Comprehensive inpatient psychiatric services Male/Female/ Military Dependent trauma informed therapy; Psychiatric evaluation; Medication evaluation Individual treatment team planning; Behavior management program; Family therapy; Patient education groups; Group therapy; EMDR; DBT; Art therapy; Equestrian Therapy; Sand Tray Therapy; Play therapy; substance abuse treatment.

- Treated conditions: Self Injurious Behaviors, PTSD – Post Traumatic Stress Disorder, Reactive Attachment Disorder, Mood Disorders, Suicidal Behaviors, substance abuse (case by case)

Eligibility/Service Population: Acute program treats ages 4-17; Residential program treats ages 12-17; Accepts private health insurance, TRICARE

Restrictions: To be admitted to for Heartland's Acute Program, one or more of the following criteria must be met within the past 24 hours: Threatening to, or behaving in a manner considered dangerous to self or others; Unable to safely function socially, educationally or in the family environment; Continued failure to be successful in a less restrictive environment, such as a foster home or group home setting that requires a highly structured and secured environment for stabilization. Check website for banned personal items at the treatment site.

Nevada Regional Medical Center

Phone: Outpatient: (417) 448-3600 Inpatient: (417) 448-3677 **Website:** www.nrmchealth.com

Services Offered: Talk therapy; Psychiatry; Behavioral Health Unit treats patients with psychological problems; Inpatient program for adults and seniors.

Eligibility/Service Population: Serves Medicaid, uninsured, self-pay, and insured.

Restrictions: Financial assistance available for patients who do not have health insurance, Medicaid, or Medicare and whose annual family income does not exceed a set percentage of the federal poverty guidelines; or, patients who have insurance and whose medically-related, out-of-pocket expenses within the last twelve months exceed a set percentage of their annual family income and whose annual family income does not exceed a set percentage of the federal poverty guidelines.

The Victim Center

Phone: Crisis response (417)863-7273 **Website:** thevictimcenter.org/ **Email:** hope@thevictimcenter.org

Services Offered: provides prevention education to help community members avoid victimization, 24-hour crisis intervention to assist victims immediately following trauma, counselling for those who have been victimized and support and interfacing with the police, criminal justice system, and medical personnel

Eligibility/Service Population: Men/Women/Children; Survivors of domestic violence; Survivors of sexual assault

Restrictions: Located in Greene county, but serves all Southwest counties and surrounding area free of charge.

Substance Abuse Treatment Vernon County

Community Mental Health Consultants

Phone: (417) 667-8352 or (800) 624-1054 **Website:** www.cmhconline.com

Services Offered: School diagnostics; SATOP; adult, child, adolescent, and aging mental health/psychiatry programs for the general outpatient population; Drug court

- CSTAR substance abuse treatment: day treatment during the week and on weekends, 24 hour on-call crisis services, and intensive outpatient and family treatment, transportation, day treatment meals and medical and medication management services, psychological and co-occurring disorders psychological treatment, case management services, and intensive family and co-dependency counseling services.
- Medication assisted therapy for opioid users

Eligibility/Service Population: Adults/Youth/Children; Medicaid/Medicare

Compass Health Center—Clinton

Phone: 844-853-8937 **Hotline:** 800-833-3915

Website: compasshealthnetwork.org/location/clinton/

Services Offered: Behavioral health clinic hours: Monday, Wednesday, and Thursday 7:30 a.m. to 7 p.m.; Tuesday and Friday 7:30 a.m. to 5 p.m.

- Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults
- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Compass Health Center—Nevada

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

Restrictions: Located in Henry County, but serves Vernon County.

Phone: 844-853-8937 **Website:** compasshealthnetwork.org/location/nevada/

Services Offered: Monday through Friday 8 a.m. to 5 p.m.

Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults

- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

Compass Health Inc. (Harrisonville)

Phone: 816-380-5167

Website: <https://www.pathwaysonline.org>

Address: 300 Galaxie Ave Harrisonville, MO 64701-2084

Services Offered: Alcohol and drug use services.

Eligibility/Service Population: Adolescent program, Adult program.

Restrictions: Located in Harrisonville, MO, Cass County, but serves Western region of MO. Accepts Medicaid and most insurance.

Compass Health Inc. (Raymore)

Phone: 816-318-4430

Website: <https://www.pathwaysonline.org>

Address: 1010 Remington Plaza, Raymore, MO 64803-8640

Services Offered: Alcohol and drug use services.

Eligibility/Service Population: Adolescent program., adult program.

Restrictions: Located in Raymore, MO, Cass County, but serves Western region of MO. Accepts Medicaid and most insurance.

Heartland Behavioral Health Center

Phone: Toll-free: (800) 654-9605 (24 hours) **Website:** heartlandbehavioral.com

Services Offered: Comprehensive inpatient psychiatric services Male/Female/ Military Dependent trauma informed therapy; Psychiatric evaluation; Medication evaluation Individual treatment team planning; Behavior management program; Family therapy; Patient education groups; Group therapy; EMDR; DBT; Art therapy; Equestrian Therapy; Sand Tray Therapy; Play therapy; substance abuse treatment.

- Treated conditions: Self Injurious Behaviors, PTSD – Post Traumatic Stress Disorder, Reactive Attachment Disorder, Mood Disorders, Suicidal Behaviors, substance abuse (case by case)

Eligibility/Service Population: Acute program treats ages 4-17; Residential program treats ages 12-17; Accepts private health insurance, TRICARE

Restrictions: To be admitted to for Heartland's Acute Program, one or more of the following criteria must be met within the past 24 hours: Threatening to, or behaving in a manner considered dangerous to self or others; Unable to safely function socially, educationally or in the family environment; Continued failure to be successful in a less restrictive environment, such as a foster home or group home setting that requires a highly structured and secured environment for stabilization. Check website for banned personal items at the treatment site.

Drop-In Services Vernon County

The Nevada Food Pantry

Phone: (417) 667-4339 **Website:** thenevadafoodpantry.com **Email:** commout@sofnet.com

Address: 229 N Cedar, Nevada, Missouri 64772

Services Offered:

Hours: Monday 9:00 am – noon; Tuesday - Thursday 9:00 am - 4:00 pm, closed noon - 1:00 pm;
Friday 9:00 am - 3:30 pm, closed noon - 1:00 pm

- Mobile food pantry, USDA food distribution, community garden, and emergency food
- Soup kitchen: 12:00 -1:00 Monday - Friday at 225 N. Cedar.
- Special programs: holiday food baskets, back to school supplies, Backpacks of Love (weekend food packs for students)
- Referrals for emergency shelter, clothing, transportation, housing
- Family management assistance
- Ministerial Alliance: financial assistance to pay delinquent monthly bills such as rent, utilities and water expenses, or perishable foods. Miscellaneous needs, such as gas to travel to work or doctor's appointments, prescriptions (for non-mind-altering maintenance medications), emergency lodging or travel, may be given at the discretion of the director of Community Outreach by guidelines set forth by the alliance.

Restrictions: USDA distribution: families must receive public assistance or have a combined gross income below 125% of the Federal Poverty Guidelines (150% for households containing an elderly or disabled person). Emergency food eligibility is determined case-by-case.

Food Pantries Vernon County

Southwest Missouri Indian Center

Phone: (417)869-9550 **Email:** swmoindiancenter@hotmail.com

Address: 543 S. Scenic, Springfield, MO 65802

Services Offered: Social service organization, food bank and clothing bank

Eligibility/Service Population: low-income Native Americans

Restrictions: Located in Greene County, serves all Southwest counties.

The Nevada Food Pantry, (Community Outreach)

Phone: (417) 667-4339 **Website:** thenevadafoodpantry.com **Email:** commout@sofnet.com

Address: 229 N Cedar, Nevada, Missouri 64772

Services Offered:

Hours: Monday 9:00 am – noon; Tuesday - Thursday 9:00 am - 4:00 pm, closed noon - 1:00 pm;
Friday 9:00 am - 3:30 pm, closed noon - 1:00 pm

- Mobile food pantry, USDA food distribution, community garden, and emergency food
- Soup kitchen: 12:00 -1:00 Monday - Friday at 225 N. Cedar.
- Special programs: holiday food baskets, back to school supplies, Backpacks of Love (weekend food packs for students)
- Referrals for emergency shelter, clothing, transportation, housing
- Family management assistance
- Ministerial Alliance: financial assistance to pay delinquent monthly bills such as rent, utilities and water expenses, or perishable foods. Miscellaneous needs, such as gas to travel to work or doctor's appointments, prescriptions (for non-mind-altering maintenance medications), emergency lodging or travel, may be given at the discretion of the director of Community Outreach by guidelines set forth by the alliance.

Restrictions: USDA distribution: families must receive public assistance or have a combined gross income below 125% of the Federal Poverty Guidelines (150% for households containing an elderly or disabled person). Emergency food eligibility is determined case-by-case.

Employment Services Vernon County

Nevada Job Center

Phone: 417-448-1177 Toll-free: 1-888-728-5627 **Website:** jobs.mo.gov **Email:** nevada@ded.mo.gov

Services Offered: Education/training financial assistance; job search assistance; career exploration and networking, resume preparation; interview preparation; computer skills; veterans reps; employment reps; phones, free internet & resume writer access computers; Adult Education/Literacy; Available Job listings are on site. Representatives are available with an appointment.

Eligibility/Service Population: Adults; Must meet income guidelines to qualify for education/training assistance.

Missouri Vocational Rehabilitation, Nevada Office

Phone: 417-448-1332; Toll Free: 1-800-598-3471 **Website:** <https://dese.mo.gov/adult-learning-rehabilitation-services/vocational-rehabilitation> **Email:** tina.burns@vr.dese.mo.gov

Address: 621 E. Highland Ave, Ste 2
Nevada, MO 64772-3971

Services Offered: Career counseling; vocational planning; job seeking skills and job placement; vocational training; pre-employment transition services; Ticket to Work; Supported employment

Eligibility/Service Population: Disabled adults

Restrictions: Bates, Cass, Cedar, Hickory, St. Clair, Vernon Counties

Legal Services Vernon County

Children's Center—Nevada

Phone: 417-448-6308 **Website:** www.childrens-center.org/about/locations-facilities **Email:**

Services Offered: Forensic interviews; Medical evaluations (Sexual Abuse Forensic Exams, Child At Risk Exams); coordinates multidisciplinary teams for to serve abused children

- Advocacy: Child Advocates assist the non-offending caregiver in stabilizing the family unit and protecting the child, act as liaison between the family and multidisciplinary team, and guide the family through the court process.
- Therapy: clinical mental health services for children and their non-offending caregivers once they have received a forensic interview.

Eligibility/Service Population: Abused children/adolescents and their non-offending caregivers.

Hope Haven

Phone: Hotline—(816) 380-4663 Case Management—(816) 380-2833 **Website:**

hopehavenofcasscounty.org **Email:** hello@hopehavenofcasscounty.org

Address: 200 North Oakland Street/ Harrisonville, MO 64701

Services Offered:

- Emergency shelter for women, children, and pets. Hope Haven facilities have 3 suites (3-4 beds per bedroom) with adjoining bathrooms; combined kitchen, dining and living room area; laundry facilities, playroom, group meeting room, reception, and 1 office area.
- Meals, clothing and personal hygiene necessities
- Assistance applying for housing and jobs, safety planning
- Free licensed counselling and therapy, support groups
- Court Advocacy Program: facilitates crime victims compensation process; filing for an ex parte or order of protection; helps survivors understand basic information about the courts, criminal prosecutions, and the role of the survivor/witness; informs victims of their rights under current laws; monitors the response of the court system; improves victims' access to the court system; provides objective and knowledgeable information about the court process; offers information about survivor rights; facilitate the provision of services or other forms of assistance; communicates as a liaison within the system
- Children's Advocacy Program
- 24 hour crisis line
- Street outreach
- Resources for medical, substances abuse treatment, psychological care, employment, housing assistance and continued education

Eligibility/Service Population: Women/Children (Shelter); Men (non-resident services); Victims of domestic or sexual assault; Cass, Jackson, Bates, Clay, Henry, Johnson, Lafayette, Platte, Ray, Vernon, Johnson (KS), Miami (KS), Wyandotte (KS), Kansas City Metro

Harmony House, Family Violence Prevention Center

Phone: (417)837-7700 or 24-hour hotline (800)831- **Website:** www.myharmonyhouse.org **Email:** sunnin@myharmonyhouse.org

of Beds: 168

Services Offered:

- Shelter program: Case management, on-site counseling, life skills classes, childcare, transportation assistance, referrals to other resources as needed
- Outreach: safety planning, domestic violence education, emotional support and referrals to other services as needed, legal advocacy and assistance with orders of protection (restraining orders), support groups and classes, presentation and educational workshops to area schools and community groups

Eligibility/Service Population: Southwest Missouri counties; survivors of domestic violence.

Legal Aid of Western Missouri (Joplin Office)

Phone: (417) 782-1650 **Website:** lawmo.org

Address: **NEW ADDRESS (as of 11/15/19)**, 1027 South Main, Ste. LL7, Joplin, MO 64801

Services Offered:

- Volunteer Attorney Project: Free civil (non-criminal) legal assistance to people who need it most and can afford it least. In this service area, most accepted cases are in family law.
- Justice in the Schools: Legal clinics operate out of several schools and help with issues that negatively affect students and their families, including family law/domestic violence protection, landlord/tenant law (eviction defense), foreclosure prevention, housing issues, healthcare, public benefits, federal benefits, consumer matters
- Special programs for: low income taxpayer clinic, healthcare access, guardianships for minors and incapacitated adults, pro se marriage dissolution, bankruptcy, beneficiary deeds, domestic violence interventions
- Elderly, mental illness and homeless outreach
- Drug, Mental Health, and Veterans' Court (through KC Municipal Courts)
- Adopt-a-Neighborhood: assist urban core communities address quality of life concerns by providing high-quality legal service to qualifying individuals, neighborhood associations and local non-profit organizations that serve the neighborhoods.

Eligibility/Service Population: Citizens/Immigrant Families/Migrant Workers. Must meet income and residency requirements

Restrictions: Does not serve personal injury lawsuits, workers' compensation cases, criminal cases, including traffic violations, class actions, actions on behalf of those in prison or jail

The Missouri Bar

Phone: (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

Services Offered: This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

Eligibility/Service Population: Missouri residents.

Restrictions: N/A

Missouri Crime Victims' Compensation Program

Phone: (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

Services Offered: The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

Eligibility/Service Population: Missouri residents who have been a victim of a crime.

Restrictions: Crime must be reported to the police.

NATIONAL CRIME VICTIM LAW INSTITUTE

Phone: 503.768.6819

Website https://law.lclark.edu/centers/national_crime_victim_law_institute/

Email: ncvli@lclark.edu

Services Offered: Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email hotline.

The Victim Center

Phone: Crisis response (417)863-7273 **Website:** thevictimcenter.org/ **Email:** hope@thevictimcenter.org

Services Offered: provides prevention education to help community members avoid victimization, 24-hour crisis intervention to assist victims immediately following trauma, counselling for those who have been victimized and support and interfacing with the police, criminal justice system, and medical personnel

Eligibility/Service Population: Men/Women/Children; Survivors of domestic violence; Survivors of sexual assault

Restrictions: Located in Greene county, but serves all Southwest counties and surrounding area free of charge.

VICTIM CONNECT HELPLINE / RESOURCE CENTER

Phone: 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

Services Offered: Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

Eligibility/Service Population: Citizens within the U.S. who have been victims of crime.

Restrictions: N/A

WOMENS LAW

Website: <https://www.womenslaw.org/>

Services Offered: Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

Eligibility/Service Population: People of all genders with questions or concerns regarding domestic violence and sexual violence.

Restrictions: Email “hotline”.

Language Access/ Translation Services Vernon County

American Translators Association

Phone: (703) 683 6100

Website: https://www.atanet.org/onlinedirectories/search_advanced.php **Email:**

Services Offered: Advanced search directory of translators and interpreters. Search by languages, location, credentials, specializations, and more criteria.

Eligibility/Service Population: All.

Restrictions: Paid service

Beyond Interpreting

Phone: 660-491-0145 **Website:** beyond-interpreting.com **Email:**

beyondinterpretingbi@gmail.com

Services Offered: 24/7/365 availability; Sign language interpreting

Eligibility/Service Population: Greater KSMO and Northwestern MO areas.

ALL ACCESS INTERPRETERS

Phone: 1-888-508-8538 **Website:** <https://interpreter.services/>

Address: 8460 Watson Rd Suite 220, St. Louis, MO 63119

Population/Eligibility: Offers ASL translating services for anyone with translating needs.

Services Offered: All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

Restrictions: Paid service.

DeafLEAD Institute

Phone: 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

Address: 2502 W Ash St, Columbia, MO 65203

Website: <https://www.deafinc.org/deaflead/>

Email: N/A

Services Offered: 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

Eligibility/Service Population: Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

Restrictions: Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

Hands Up Communication

Phone: (888) 532-7429 **Website:** www.handsupcommunications.com

Address: (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

Email: scheduling@handsupcommunications.com

Services Offered: On-Site interpreting, video remote interpreting, translation, transcription

Eligibility/Service Population: Everyone

Restrictions: Services are not free

International Institute Southwest Missouri

Phone: 417-720-1552; 314.773.9090 (ask for INTERPRETATION) **Website:** www.iistl.org

Address: 334 E Commercial St., Springfield, MO 65803

Population/Eligibility: Immigrants, refugees, and citizens.

Services Offered: Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

Restrictions: Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

International Language Center

Phone: (800) 445-4440 **Website:** <https://ilcworldwide.com/>

Address: 1416 S. Big Bend Blvd. St. Louis, MO 63117

Services Offered: Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

Eligibility/Service Population: Everyone

Restrictions: Services are not free

LAMP

Phone: 1-877-240-6398

Website: <https://lampinterpreters.org>

Address: 8050 Watson Rd, St. Louis, MO 63119

Email: Email form can be found here: <https://lampinterpreters.org/contact-us/>

Services Offered: LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

Eligibility/Service Population: They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

Restrictions: Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

Language Line Solutions

Phone: 1.800.752.6096 **Website:** <https://www.languageline.com/>

Address: Services will likely be used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 translation, interpretation, testing, and training services in over 240 languages.

Restrictions: Low minute by minute fee for service. Must have an account.

Midwest Translation

Phone: 888-288-9712 **Website:** midwesttranslation.com

Address: No address given. Available in all counties. Services accessed remotely.

Email: quote@midwesttranslation.com

Services Offered: Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

Phone: 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

Address: No address given. Available in all counties.

Services Offered: Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

Eligibility/Service Population: Missouri resident in need of translation/interpretation services.

Restrictions: Rates for interpretation and translator services are calculated differently.

Telelanguage

Phone: 1.888.983.5352 **Website:** <https://telelanguage.com/>

Address: Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

Population/Eligibility: Anyone with translating and interpreting needs.

Services Offered: 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

Restrictions: Phone only and registration required.

TRANSLATORS USA

Phone: 1.888.790.8872 **Website:** <https://translators-usa.com/>

Email: sales@translators-usa.com

Address: 100 South 4th Street, St. Louis, MO 63102

Services Offered: Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

Eligibility/Service Population: Any individual seeking language access services.

Restrictions: Must pay for services.

24 Hour Hotline Services Vernon County

Anti-Violence Project

Phone: 212-714-1141 **Website:** <https://avp.org/>

Address: (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

Services Offered: A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

Eligibility/Service Population: Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

Restrictions: N/A

Compass Health Center—Clinton

Phone: 844-853-8937 **Hotline:** 800-833-3915

Website: compasshealthnetwork.org/location/clinton/

Services Offered: Behavioral health clinic hours: Monday, Wednesday, and Thursday 7:30 a.m. to 7 p.m.; Tuesday and Friday 7:30 a.m. to 5 p.m.

- Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults
- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Compass Health Center—Nevada

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

Restrictions: Located in Henry County, but serves Vernon County.

Phone: 844-853-8937 **Website:** compasshealthnetwork.org/location/nevada/

Services Offered: Monday through Friday 8 a.m. to 5 p.m.

Behavioral health services: Counseling for Children and Adults, Psychiatry for Children and Adults, Psychological Assessment/Testing for Children and Adults

- Substance Use Disorder treatment: Adolescent and Adult Outpatient Treatment Services, Substance Awareness Traffic Offender Program (SATOP)

Eligibility/Service Population: Adults/Youth/Children. Sliding scale fees available based on family income level. Accepts Medicaid and a variety of insurance plans.

DeafLine Missouri (DeafLEAD)

Phone: 800-380-3323

Address: 2502 W Ash St, Columbia, MO 65203

Services Offered: Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

Eligibility/Service Population: Deaf and hard of hearing individuals.
Restrictions: Statewide program.

Heartland Behavioral Health Center

Phone: Toll-free: (800) 654-9605 (24 hours) **Website:** heartlandbehavioral.com
Services Offered: Comprehensive inpatient psychiatric services Male/Female/ Military Dependent trauma informed therapy; Psychiatric evaluation; Medication evaluation Individual treatment team planning; Behavior management program; Family therapy; Patient education groups; Group therapy; EMDR; DBT; Art therapy; Equestrian Therapy; Sand Tray Therapy; Play therapy; substance abuse treatment.

- Treated conditions: Self Injurious Behaviors, PTSD – Post Traumatic Stress Disorder, Reactive Attachment Disorder, Mood Disorders, Suicidal Behaviors, substance abuse (case by case)

Eligibility/Service Population: Acute program treats ages 4-17; Residential program treats ages 12-17; Accepts private health insurance, TRICARE

Restrictions: To be admitted to for Heartland's Acute Program, one or more of the following criteria must be met within the past 24 hours: Threatening to, or behaving in a manner considered dangerous to self or others; Unable to safely function socially, educationally or in the family environment; Continued failure to be successful in a less restrictive environment, such as a foster home or group home setting that requires a highly structured and secured environment for stabilization. Check website for banned personal items at the treatment site.

Harmony House, Family Violence Prevention Center

Phone: (417)837-7700 or 24-hour hotline (800)831- **Website:** www.myharmonyhouse.org **Email:** sunnin@myharmonyhouse.org

of Beds: 168

Services Offered:

- Shelter program: Case management, on-site counseling, life skills classes, childcare, transportation assistance, referrals to other resources as needed
- Outreach: safety planning, domestic violence education, emotional support and referrals to other services as needed, legal advocacy and assistance with orders of protection (restraining orders), support groups and classes, presentation and educational workshops to area schools and community groups

Eligibility/Service Population: Southwest Missouri counties; survivors of domestic violence.

Kansas City Anti-Violence Project

Phone: 816-561-0550

Website: <http://www.kcavp.org>

Email: info@kcavp.org

Services Offered: 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

Eligibility/Service Population: LGBTQ+ victims of violence, their partners, and/or their families

Restrictions: The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Phone: 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat:

Website: www.thehotline.org

Population/Eligibility: Anyone experiencing domestic violence/IPV. Interpreters available.

Services Offered: Gives referrals, crisis intervention, and support.

Restrictions: N/A

NATIONAL HUMAN TRAFFICKING HOTLINE *

Phone: 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

Website: www.humantraffickinghotline.org

Population/Eligibility: Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

Services Offered: Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

Restrictions: N/A

National Organization for Victim Assistance

Victim Assistance Helpline: 800-879-668

Website: <https://www.trynova.org/>

Services Offered: Advocate for victims by connecting them with services and resources.

Eligibility/Service Population: U.S. citizens who are victims of crime.

Restrictions: **NOT 24 hour**

Pathways Community Behavioral Health ACI Hotline (in association with BHR)

Phone: 1-800-833-3915

Website: BHR website – <http://bhrstl.org>

Services Offered: The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

Eligibility/Service Population: Anyone experiencing a mental health crisis – youth and adults.

Restrictions: Serves Counties: Bates, Benton, Camden, Cedar, Cole, Crawford, Dent, Gasconade, Henry, Hickory, Laclede, Maries, Miller, Osage, Phelps, Pulaski, St. Clair, Vernon

PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

Hotline: (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

Services Offered: For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

Population/Eligibility: LGBTQ+ individuals in crisis.

TRANSLIFELINE (LGBTQIA+ SAFE)

Trans Lifeline: 1.877.565.8860 **Website:** <https://www.translifeline.org/>

Services Offered: Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

Population/Eligibility: Trans or questioning individuals and experiencing crisis, or just need to talk.

Restrictions: **NOT 24 hour** –Hours are 9am-3am (central time)

THE TREVOR PROJECT (LGBTQIA+ SAFE)

Phone: 1.866.488.7386 **Website:** <https://www.thetrevorproject.org>

Email: info@thetrevorproject.org

Services Offered: The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

Eligibility/Service Population: LGBTQ youth in crisis.

Restrictions: N/A

The Victim Center

Phone: Crisis response (417)863-7273 **Website:** thevictimcenter.org/ **Email:** hope@thevictimcenter.org

Services Offered: provides prevention education to help community members avoid victimization, 24-hour crisis intervention to assist victims immediately following trauma, counselling for those who have been victimized and support and interfacing with the police, criminal justice system, and medical personnel

Eligibility/Service Population: Men/Women/Children; Survivors of domestic violence; Survivors of sexual assault

Restrictions: Located in Greene county, but serves all Southwest counties and surrounding area free of charge.

Human Trafficking Education and Awareness/Training Vernon County

Coalition Against Trafficking and Exploitation *

Phone: 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

Services Offered: Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

Eligibility/Service Population: Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

Restrictions: None/ Statewide

Human Trafficking Prevention Programming Vernon

None known.