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**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

If you are aware or suspect a case of human trafficking, please contact Officer Kavanaugh to leave a tip for anywhere in Eastern MO at: 314-615-8618 or 314-267-1981. You may contact the National Human Trafficking Hotline at: 1-888-373-7888, if you prefer. The NHTRC is available 24 hours a day 7 days a week, and interpreters are available. The hotline serves two major functions—to report a tip, as a crisis line, and/or to connect to resources in your area.

## Shelters St. Louis City/ St. Louis County

### Alive

**Phone:** 314.993.7080 St. Louis 24-hour Crisis Line: 314.993.2777

**Website:** [www.alivestl.org](http://www.alivestl.org)

**Population/ Eligibility:** IPV including women, men, and children Age limit for adult is 18+ due to hotel rules. Serves all genders.

**# of Beds:** Hotel placement- N/A

**Length of Stay:** Temporary emergency hotel placement.

**Length of Program:** Case by Case counseling, group therapy, court advocacy services.

**Services Offered:** Emergency Shelter/Sanctuary and transportation, Crisis Intervention and hotline, Court advocacy, Counseling.

**Restrictions:** No present suicidal ideation. Office locations in St. Louis County and Franklin County.

## **BIDDLE HOUSING OPPORTUNITIES CENTER (PETER & PAUL COMMUNITY SERVICES)**

**Phone:** 314.588.7111 **Website :** <https://ppcsinc.org/programs/emergency-shelters/>

**Population/ Eligibility:** Chronically Homeless, Men 18+

**# of Beds:** 100 in the evening up to 200 in emergency.

**Length of Stay:** Case by Case

**Length of Program:** Case by Case

**Services Offered:** Coordinated Intake and assessment, housing options, support services and Emergency Shelter

**Restrictions:** No Women

## **CRISIS AID INTERNATIONAL/ FREEDOM HOUSE \***

**Phone:** 314.487.1400 **Website:** <https://www.crisisaid.org/crisis-aid/> **Email:** info@crisiaid.org

**Population/ Eligibility:** Women 13-30, Sex Trafficking survivors

**# of Beds:** 8-22

**Length of Stay:** Typically a year

**Length of Program:** Case by Case

**Services Offered:** Residential Program provides services to survivors of sex trafficking. Services include, shelter, counseling and equine therapy, Emergency shelter

**Restrictions:** Not equipped to work with women with children. In these cases, children are either looked after by another family member or in state custody. Women with substance abuse problems will be referred to a 30-day program before being eligible. Call MoBap intake line 314.739.6811 for referral. They also do not take people with persistent medical conditions, such as diabetes requiring insulin, injuries, moderate psychiatric concerns, such as suicidality, schizophrenia, etc.

## **GARFIELD PLACE (PETER AND PAUL COMMUNITY SERVICES)**

**Phone:** 314.588.7111 **Website:** <https://ppcsinc.org/programs/permanent-supportive-housing/>

**Population/Eligibility:** Chronically homeless

**#Of Beds:** 25

**Length of Stay:** Case by Case

**Length of Program:** Case by Case

**Services Offered:** Permanent support housing, providing services such as access to community resources, help with reconnection with family, life skills building, employment readiness assistance, substance abuse assistance.

**Restrictions:** Must visit St. Patrick Center- Welcome center or call 211 (Housing Helpline at United Way) for referral.

## **GATEWAY 180**

**Phone:** 314.213.1515 **Website:** [www.gateway180.org](http://www.gateway180.org) **Email:** info@gateway180.org

**Population/Eligibility:** Homeless women and children.

**# Of Beds:** 140

**Length of Stay:** 3 months or case by case

**Length of Program:** N / A

**Services Offered:** Emergency shelter, housing assistance, and case management.

**Restrictions:** No single men.

## **BRAVELY (Formerly Magdalene St. Louis). \***

**Phone:** 314.339.5216 **Website:** [www.bravely.org](http://www.bravely.org) **Email:** info@magdalenestl.org

**Population /Eligibility:** Women who have experienced commercial sexual exploitation and substance abuse.

**#Of Beds:** 5-12

**Length of Stay:** 2 years

**Length of Program:** Graduate housing optional after program completion

**Services Offered:** Free long-term housing for 2 years, group therapy, case management, and job readiness. Social enterprise providing job training and work experience.

**Restrictions:** No women below age 18. Women only. There is not a staff member 24/7, so individuals coming into this living situation should be equipped for a truly independent living situation.

## **THE HAVEN (HAVEN OF GRACE)**

**Phone:** 314.621.6507 **Website:** <https://havenofgracestl.org/>

**Population/Eligibility:** Pregnant women 18+ and up to two children 5 and under.

**# Of Beds:** 10

**Length of Stay:** Up to a Year

**Length of Program:** Case by Case

**Services Offered:** Residential shelter program, GED coaching and educational support, Case management and onsite therapy. Tenured after care program available for previous residents in good standing.

**Restrictions:** No non-pregnant women, No males older than 5.

## **KAREN HOUSE- CATHOLIC WORKER IN NORTH ST. LOUIS**

**Phone:** 314.621.4052 **Website:** [www.karenhousecw.org](http://www.karenhousecw.org)

**Population/Eligibility:** Women, children, and trans identities that are homeless or in need of shelter.

**# Beds:** 13 rooms

**Length of Stay:** Case by case, but typically 3 months to one year. Includes an emergency room for a night or two.

**Length of Program:** Case by Case

**Services Offered:** Shelter offering clothing, room, food, and open meal times.

**Restrictions:** No cisgender men or boys over 11 years old. 18 years old. Address is public.

## **KATHY J. WEINMAN SHELTER**

**Phone:** 314.423.1117 **Website:**

[www.stlco.com/healthandwellness/humanservices/domesticviolenceprogram](http://www.stlco.com/healthandwellness/humanservices/domesticviolenceprogram)

**Population/ Eligibility:** IPV for women and children

**#Of Beds:** 41

**Length of Stay:** 90 days max

**Length of Program:** Maintenance case management by request.

**Services Offered:** Emergency shelter, crisis intervention, case management, health evaluations, and counseling.

**Restrictions:** No children over 17, trafficking survivors must have cooccurring IPV.

## LABRE CENTER (PETER AND PAUL COMMUNITY SERVICES)

**Phone:** 314.588.7111 **Website:** <https://ppcsinc.org/programs/transitional-housing/>

**Population/ Eligibility:** Mentally Ill, Homeless, Men 18+

**# Of Beds:** 15

**Length of Stay:**18-24 months

**Length of Program:** Case by Case

**Services Offered:** Transitional Housing

**Restrictions:** No Women

## LYDIA'S HOUSE

**Phone:** 314.771.4411 **Website:** [www.lydiashouse.org](http://www.lydiashouse.org)

**Population/Eligibility:** Women and children affected by DV.

**#Of Beds:** Apartment complex and apartment building 40 women and 80 children.

**Length of Stay:** Up to 2 years.

**Length of Program:** Optional case management for up to one year

**Services Offered:** Domestic violence shelter/transitional housing for women and children. Includes child care, counseling, spiritual support, immigrant support services, support groups, and job assistance.

**Restrictions:** No emergency services available.

## LOAVES AND FISHES

**Phone:** 314.291.3857 **Website:** [www.loavesandfishes-stl.org](http://www.loavesandfishes-stl.org)

**Population/Eligibility:** Families (Man or Woman or couple) with children (one minor child)

**#Of Beds:** 29, including 4 cribs.

**Length of Stay:** Recommend 30 days, but can be extended

**Length of Program:** Contact periodically to follow-up.

**Services Offered:** Shelter for families with children offering case management services.

**Restrictions:** Must have referral St. Louis Region Housing Helpline.

## MISSIONARIES OF CHARITY

**Phone:** 314.533.2777 **Website:** [www.archstl.org](http://www.archstl.org)

**Population/Eligibility:** Women and children, except for boys over age 5.

**#Of Beds:** 11

**Length of Stay:** 21 days max.

**Length of Program:** N/A

**Services Offered:** Emergency shelter and hotline, soup kitchen

**Restrictions:** No Males 6+

## OUR LADY'S INN MATERNITY HOME

**Phone:** 314.351.4590 **Website:** <https://ourladysinn.org/>

**Population/Eligibility:** Pregnant women who are homeless.

**#Of Beds:** 18 individual rooms

**Length of Stay:** 6 months (soft)

**Length of Program:** Case management aftercare program for 2 yrs.

**Services Offered:** Emergency shelter for pregnant homeless women and counseling.

**Restrictions:** Safety must be established for trafficked individual. Public address. 18 yrs of age and older and must be pregnant.

## PLACES FOR PEOPLE

**Phone:** 314.535.5600 **Website:** [www.placesforpeople.org](http://www.placesforpeople.org)

**Population/Eligibility:** Individuals living with severe mental illness, substance use disorder, and/or HIV

**#Of Beds:** Various group homes and apartment efficiency units with varying levels of care ranging from independent to 24-hour care.

**Length of Stay:** Long-term housing assistance.

**Length of Program:** Case by Case.

**Services Offered:** Long-term housing assistance for people with serious mental illnesses.

**Restrictions:** N/A, see service population/eligibility.

## POSITIVE DIRECTIONS (PETER & PAUL COMMUNITY SERVICES)

**Phone:** 314-588-7111 **Website:** <https://ppcsinc.org/programs/transitional-housing/>

**Population/Eligibility:** Men and Women 18+, homeless, HIV+, Mental Illness and/or Substance Abuse

**#Of Beds:** 20

**Length of Stay:** 18-24 months

**Length of Program:** Case by Case

**Services Offered:** Transitional Housing, supportive services.

**Restrictions:** 18+

## QUEEN OF PEACE CENTER

**Phone:** 314.802.5444 **Website:** <http://www.qopcstl.org/>

**Population/Eligibility:** Women and their children that are homeless, have substance use disorder, or mental health diagnosis. One shelter focused on pregnant and postpartum women and their children.

**#Of Beds:** 6 different shelters ranging from 1 to 12 beds.

**Length of Stay:** 30-90 days

**Length of Program:** N/A

**Services Offered:** Shelter, housing, substance use treatment, therapy, family services.

**Restrictions:** Will accept uninsured patients. No age restrictions for in-patient. Must have driver's license.

## ROOM AT THE INN

**Phone:** 314.209.9181 **Shelter:** 314.209.9198 **Website:** <https://roomstl.org/>

**Population/Eligibility:** Women and families who are homeless and exhausted all resources.

**#Of Beds:** 20 clients

**Length of Stay:** Case by Case

**Length of Program:** N/A

**Services Offered:** Homeless shelter for women and families.

**Restrictions:** Must receive referral from St. Louis Regional Housing Helpline.

## A Safe Place (COMTREA)

**Phone:** 636.232.2301 **Website:** <https://www.comtrea.org/asafeplace>

**Address:** Main Office 227 Main St., Festus, MO 63028

**Population/Eligibility:** Women of all ages and their children affected by domestic violence.

**#OfBeds:** 15

**Length of Stay:** Up to two years

**Length of Program:** Case by Case

**Services Offered:** Emergency Shelter, Individual Therapy, Group Therapy, Life Skills groups, Domestic abuse education groups, court advocacy, Support groups, Recreational activities, Child play therapy, Art therapy, follow up services

**Restrictions:** No Men/Male children 18+ Main office located in Festus, MO, but Serves: Jefferson, Franklin, St. Louis, Ste. Genevieve, Washington Counties and St. Louis Metro area.

## SOULARD SHELTER (PETER & PAUL COMMUNITY SERVICES)

**Phone:** 314-588-7111 **Website:** <https://ppcsinc.org/programs/emergency-shelters/>

**Population/Eligibility:** Single, Men 18+, Homeless

**#OfBeds:** 60

**Length of Stay:** Case by Case

**Length of Program:** Case by Case

**Services Offered:** Emergency Shelter

**Restrictions:** No Women, 18+

## S.H.E.R.A.H (SISTERS HELPING EACH OTHER REACH A HIGHER HEIGHT) \*

**Phone:** 314.696.2088 or 314.467.0765 **Website:** [www.sherahmovement.com](http://www.sherahmovement.com)

**Email:** [info@sherahmovement.com](mailto:info@sherahmovement.com)

**Population/Eligibility:** Women 18+ who have been trafficked or exploited.

**#OfBeds:** 8 beds

**Length of Stay:** Up to one year

**Length of Program:** N/A

**Services Offered:** Safe House offering skilled classes, counseling, job skills training, and connection to a mentor.

**Restrictions:** Must be 18 and older. Serves women of color only.

## ST. MARTHA'S HALL

**Phone:** 314.533.1313 (available 24/7) **Website:** [www.saintmarthas.org](http://www.saintmarthas.org)

**Population/Eligibility:** Women and children at risk for IPV or safety is at risk.

**#Of Beds:** 9 beds for women; 15 beds for children

**Length of Stay:** 12 weeks

**Length of Program:** Optional case management after discharge.

**Services Offered:** Immediate shelter, crisis line, peer support, individual and group therapy, advocacy support, and referrals

**Restrictions:** 18+ years old, except special circumstances.

## SUNSHINE MINISTRIES

**Phone:** 314.231.8209 **Website:** [www.sunshineministries.org](http://www.sunshineministries.org) **Email:** [website@sunshineministries.org](mailto:website@sunshineministries.org)

**Population/ Eligibility:** Men in need of housing and job assistance/stability. Employment assistance, family-structured home. Can accept those with substance use disorder.

**#OfBeds:** 28 Beds

**Length of Stay:** Case by Case

**Length of Program:** Optional case management

**Services Offered:** Residential Program for Men

**Restrictions:** Only men over age of 18. Criminal background check.

## WOMEN'S SAFE HOUSE

**Phone:** 314.772.4535 **Website:** <https://twsh.org/>

**Population/Eligibility:** IPV for women and children

**#Of Beds:** 53

**Length of Stay:** 6-8 weeks

**Length of Program:** 12- month aftercare program to prevent homelessness.

**Services Offered:** Emergency shelter, counseling, case management, health screenings, legal advocacy, and financial literacy classes, job placement.

**Restrictions:** No children over 18

## Youth Shelters St. Louis City/County

### ANNIE MALONE CHILDREN AND FAMILY SERVICES- Foster care emergency placement

**Phone:** 314.531.0120 **Website:** <https://www.anniemalone.com/crisis-care-emergency-res-plmct>

**Email:** [info@anniemalone.com](mailto:info@anniemalone.com)

**Population/Eligibility:** Youth in foster care waiting for placement. Birth to 18.

**#Of Beds:** 12 beds, but increasing soon.

**Length of Stay:** Up to 30 days.

**Length of Program:** N/A

**Services Offered:** Provides emergency shelter, food, clothing, educational needs, conflict resolution, emergency medical attention, counseling referrals, to prevent child abuse and neglect.

**Restrictions:** Must be under 18 years old

### ANNIE MALONE CHILDREN AND FAMILY SERVICES- Crisis placement

**Phone:** 314.531.0120 **Website:** <https://www.anniemalone.com/crisis-care-emergency-res-plmct>

**Email:** [info@anniemalone.com](mailto:info@anniemalone.com)

**Population/Eligibility:** Ages 6 weeks to 17 years old.

**#Of Beds:** 8-13 beds

**Length of Stay:** Up to 30 days.

**Length of Program:** Based on an individual's needs.

**Services Offered:** Provides emergency shelter, food, clothing, educational needs, conflict resolution, emergency medical attention, counseling referrals, to prevent child abuse and neglect.

**Restrictions:** Referrals typically for homelessness, utilities shut off, lack of adequate food in the home, overwhelming parental stress, hospitalization of caregivers.

### CRISIS AID INTERNATIONAL

**Phone:** 314.487.1400 **Website:** <https://www.crisisaid.org/crisis-aid/> **Email:** [info@crisisaid.org](mailto:info@crisisaid.org)

**Email:** [info@crisisaid.org](mailto:info@crisisaid.org)

**Population/Eligibility:** Survivors of sex trafficking for adolescents 13+

**#Of Beds:** 8-22

**Length of Stay:** Avg 1 year, case by case

**Length of Program:** Case by case

**Services Offered:** Residential program. Services include emergency shelter, counseling, and equine therapy.

**Restrictions:** Legal guardian permission required. No violence tolerated inside the shelter.

### COVENANT HOUSE

**Phone:** 314.533.2241 **Website:** [www.covenanthousemo.org](http://www.covenanthousemo.org)

**Population/Eligibility:** Youth that are homeless/at-risk/insecure housing between 16-22. Including all gender identities. Youth can choose gender side they feel safest in.



**#Of Beds:** 10 crisis beds. 20 transitional beds.

**Length of Stay:** 30-45 days for crisis beds. 2 years for transitional living.

**Length of Program:** 6 months of aftercare monthly case management after shelter stay.

**Services Offered:** Residential services, case management, counseling, street outreach, education and career development.

**Restrictions:** No state custody. No residential services for pregnant women.

## THE COVERING HOUSE

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

## EVERY CHILD'S HOPE- Residential Program

**Phone:** 314.427.3755 **Website:** <https://everychildshope.org/residential-services/>

**Population/Eligibility:** Youth ages 11-17 years old. History of trauma, physical or sexual assault and neglect. History of running away or aggression.

**#Of Beds:** Male and Female Open Unit: 20 Spaces Male and Female Locked Unit: 20 Spaces. Dual Diagnosis Unit: 9 Spaces Males only

**Length of Stay:** Up to 2 years on Avg dependent on funding

**Services Offered:** Residential Program, Individual, family and group counseling, case management, psychiatric consultation.

**Restrictions:** Does not work with non-verbal children, children with homicidal or suicidal ideation--Will need to receive treatment before being eligible.

## EPWORTH YOUTH EMERGENCY SERVICES (LGBTQIA+ SAFE)

**Phone:** 314.727.6294 **Website:** <http://www.epworth.org/programs/youth-emergency-services/>

**Population/Eligibility:** 6 girls/ 6 boys. Ages 11– 19. Family conflict, homelessness, abuse.

**#Of Beds:** 12

**Length of Stay:** 12-30 days.

**Length of Program:** Aftercare counseling optional after exit.

**Services Offered:** Emergency shelter, counseling, and GED program/ community schools supports.

**Restrictions:** Accepts pregnant females up to 26 weeks pregnant. Not currently under the influence of substances.

## Faith Foundation Children's Home

**Phone:** 573-783-4400

**Website:** <http://faithfoundationchildrenshome.com/index.htm>

**Address:** 702 E Highway 72, Fredericktown, MO 63645

**Email:** Ffch4kids@gmail.com or joyjoyhd@yahoo.com (clinical services)

**# of Beds:** Up to 30 beds, depending on the facility.

**Length of Stay:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Length of Program:** Emergency Care available for up to 30 days. After-care services available for up to 3-4 months.

**Services Offered:** Emergency shelter for up to 30 days. Aftercare services, residential services, therapy, in-home services. Treatment services for issues include, without limitation, suicide/depression, sexual assault, behavior management, crisis intervention, substance abuse, assisted/independent living.

**Eligibility/Service Population:** Male and female youth. Accepts youth from Juvenile Courts, Department of Mental Health, Division of Youth Services.

**Restrictions:** Must submit to intake admission assessment and require moderate to severe levels of care as determined by the Children's Division. Located in Fredericktown, Missouri.

Counties served: Located in Madison County, MO. Serves all counties in Missouri, connected through Children's Division, must bring them here.

## Great Circle — St. James

**Phone:** Call Center (for general admission and/or to get to appropriate services): 1-844-424-3577 | St James Office (they will most likely send you to the call center): 573-265-3251 |

St. James Office Address: 13160 County Road 3610 P.O. Box 189, St. James, MO 65559

**Website:** [www.greatcircle.org](http://www.greatcircle.org)

**Email:** n/a

**# of Beds:** 125 beds throughout the various residential facilities

**Length of Stay:** Individualized and determined on a case-by-case basis

**Length of Program:** Individualized according to length of stay

**Services Offered:** Great Circle provides trauma-informed, therapeutic residential treatment to children and youth with a variety of different mental and behavioral health concerns. Their residential treatment services include clinical assessment, psychiatric services, therapy (individual, group, and family therapy including modalities such as EMDR, DBT, TF-CBT, CBT, animal therapy, and play therapy for younger kids), on site education services, and 24/7 staffing and support to residents. They have Residential Treatment Services for General Mental Health that includes all of the previously mentioned services. They also have Specialized Residential Services for Pervasive Emotion Dysregulation, as well as a self-injury intensive outpatient program and community counseling. In addition, they have Residential Treatment Services for individuals with autism, which includes 24/7 support, evidence-based instructional and analytical practices, social skills instruction, life skills classes, therapy (individual, group, and family), and more. They also have an emergency shelter (see below for locations) for up to 30 days for women and children dealing with domestic/sexual violence, family crisis, and/or are experiencing homelessness.

**Eligibility/Service Population:** Residential Treatment Services for General Mental Health are available to male or female individuals (ages 6-20 years old) with acute emotional and behavioral issues and/or individuals struggling to maintain less safety and stability in a less restrictive environment. Residential Treatment Services for Pervasive Emotion Dysregulation are available to male or female individuals (ages 11-20 years old) with self-harming behavior, suicidal ideation, unexplained and/or frequent injuries, and/or frequent conflicts in relationships. Residential Treatment Services for individuals with Autism are available to male or female individuals (ages 5-21) who have been diagnosed with autism or social communication disorder. Emergency Shelter Services are available for children (newborn to 18 years old) who have a family crisis, children recently placed in state custody or whose placement has been disrupted, women (and their children) fleeing domestic/sexual violence and/or are homeless, and parenting teens under the age of 18 and their children.

**Restrictions:** Residential treatment services available Columbia (Boone County), Springfield (Greene County), St. Louis, Marshall (Saline County), and St. James (Phelps County). Emergency shelters are only available in Springfield (Greene County), Poplar Bluff (Butler County), and Doniphan (Ripley County), but can take referrals and serve individuals from Phelps County.

## MARYGROVE RESIDENTIAL CENTER

**Phone:** 314.830.6201 **Website:** [www.marygrovechildren.org](http://www.marygrovechildren.org)

**Population/Eligibility:** Youth ages 6 to 21 with emotional and behavioral issues.

**#Of Beds:** 100 beds.

**Length of Stay:** Mostly through referrals other agencies that provide funding.

**Length of Program:** Optional 6-week after care services

**Services Offered:** Therapeutic residential treatment center, therapeutic foster care, private special education school, crisis services, psychiatric group homes, and Independent Living Program for teen parents and their babies and those in need of independent living skills.

**Restrictions:** Any prior removals from residential centers are flagged.

## MARYGROVE CRISIS CENTER

**Phone:** 314.830.6201 **Website:** [www.marygrovechildren.org](http://www.marygrovechildren.org)

**Population/Eligibility:** Crisis center- Children and youth ages birth to 20 yrs old with safety needs.

Residential center- Youth ages 6-21 years old with emotional and behavioral issues.

**#Of Beds:** Crisis beds- 21 beds contingent on staffing. Residential treatment center- 100 beds.

**Length of Stay:** Up to 30 days emergency respite.

**Length of Program:** Phone call follow-up.

**Services Offered:** Therapeutic residential treatment center, therapeutic foster care, private special education school, crisis services, psychiatric group homes, and Independent Living Program for teen parents and their babies and those in need of independent living skills.

**Restrictions:** Any prior removals from residential centers are flagged.

## OASIS REFUGE \*

**Phone:** 417.501.2074 **Website:** <https://www.oasisrefuge.com/> **Email:** [info@oasisrefuge.com](mailto:info@oasisrefuge.com)

**Address:** Confidential location, southern Missouri.

**# of Beds:** 7

**Length of Stay:** 1 year, but case by case

**Length of Program:** Continued case management and family therapy services are included after exiting residential care. Family reunification or assistance with adoption placement for relevant circumstances.

**Services Offered:** A residential treatment home for female survivors of sex trafficking (12-17 years-old), who are given a safe place to heal through a trauma-informed restoration program which includes therapy, education, and spiritual development.

**Eligibility/Service Population:** Female survivors of sex trafficking from 12 to 17 years old

**Restrictions:** Residential home opening Fall of 2019.

Counties served: Located in Greene County, but serves all counties in Missouri and will serve girls coming from other states as long as they have connection in MO

**Status:** Not opened yet, plan to be at the end of November. **New organization.**

## STEPPINGSTONE (Every Child's Hope, Transitional Housing)

**Phone:** 314.427.3755, Phil Garrett ext. 208 **Website:** <https://everychildshope.org/st-louis-steppingstone/>

**Population/Eligibility:** Youth ages 16-21

**#OfBeds:** Group home for Males: 8 spaces, Apartments for Males and Females: 10-11 spaces, Permanency placement properties: 10-13

**Length of Stay:** Dependent on funding and individual case.

**Length of Program:** Case by Case basis.

**Services Offered:** Transitional living program. Employment services, education counseling, life skills training and permanency planning.

**Restrictions:** Recent felonies and criminal charges will have to be reviewed. Drug history depending on the severity might recommend to detox program first.

## ST. LOUIS CRISIS NURSERY

**Phone:** 314.292.5770 **Website:** [www.crisisnursery.org](http://www.crisisnursery.org)

**Population/Eligibility:** Birth to age 12. Support to families with children. Dangerous neglect or abuse.

**#OfBeds:** 47

**Length of Stay:** Case by case basis, average stay 24-72 hours.

**Length of Program:** Family Empowerment Program optional after respite for 1 year.

**Services Offered:** Respite Care, play therapy, case management for families. Referrals.

**Restrictions:** Only children 12 and under

## Synergy Services — Youth Center

**Phone:** 816-741-8700

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 16

**Length of Stay:** Short-term shelter.

**Length of Program:** Short-term.

**Services Offered:** Placement and intervention services. Access to Youth Resiliency Center and on-site schooling, if needed.

**Eligibility/Service Population:** Youth ages 12-18 in crisis due to abuse, neglect, running away, abandonment, and homelessness.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri. Counties served: Any county, no residency requirement. Anyone who shows up is served.

## Synergy Services – Children’s Center

**Phone:** 816-321-7060

**Website:** <https://www.synergyservices.org/our-work/Provide-Safety/Emergency-Shelter>

**Email:** No centralized email

**Address:** 400 E. 6<sup>th</sup> St. Parkville, MO 54152 Main office. Locations in multiple sites.

**#Of Beds:** 12 rooms, 14 beds

**Length of Stay:** 30 days (potentially more if permanent place is available).

**Length of Program:** Up to 30 days (potentially more).

**Services Offered:** Provides emergency shelter to children from birth to 17 years old; counseling services also provided.

**Eligibility/Service Population:** Birth to 17 years old. Children in state’s custody or children brought into the program by parents/guardians via crisis care.

**Restrictions:** Locations in Kansas City, Missouri, Parkville, Missouri, and Richmond Missouri, but serves all counties.

## Youth in Need

**Phone:** St Charles Helpline/Shelter: 636-642-0642 |

| St Louis City Helpline/Shelter Details: 636-946-3771 | Central Office: 636-946-5600

**Website:** <https://www.youthinneed.org/SERVICES/Teens-and-Young-Adults/Emergency-Shelter>

**Email:** n/a

**# of Beds:** 12 beds: community style living, separated by gender – with one gender neutral room.

**Length of Stay:** Max stay of 30 days

**Length of Program:** “Our Voice” is a 30-day program for kids at Youth in Need who are not currently enrolled in school.

**Services Offered:** They offer safe housing and meet basic needs for youth in need. In addition, they pair the youth with a therapist and case manager upon arrival to determine needs and goals, teach coping skills, find long term housing options, facilitate reunification – if need be, and provide youth with therapy. Youth enrolled in school receive educational support and transportation school, and youth not enrolled in school do on-site day programming (Our Voice). There are also a variety of recreational activities offered during evenings and weekends. Youth in Need at large also offers counseling, Project Safe Place, Street Outreach Program, Transitional Living Program, and Teen Parent Program.

**Eligibility/Service Population:** Youth (ages 10-19) who are either at-risk for or are currently experiencing homeless

**Restrictions:** Youth in Need is located in several places in St. Louis City, St. Louis County, and St. Charles County, but serves individuals in Lincoln, Montgomery and Warren Counties, as well. For youth coming from Lincoln, Montgomery and Warren Counties, sometimes funding and finding space is a bit difficult because those counties do not pay Youth in Need for the

services. However, Youth in Need will work with kids from those counties and do their best to find housing and/or therapeutic services for those individuals.

## WRIGHT COUNTY CHILDREN'S HOME

**Phone:** 417. 746.1420 **Website:** <https://wcch.net/>

**Address:** 528 West Norwood St. Norwood, Missouri

**# of Beds:** 12

**Length of Stay:** 30-day emergency shelter, but case by case.

**Length of Program:** N/A

**Services Offered:** Temporary emergency care for children that provides a home-like environment. Includes a physical examination, therapy, and case management.

**Eligibility/Service Population:** Children ages 6 – 18 in need of temporary shelter after a crisis such as abuse or neglect; Accepts children who are currently in the legal custody of the state of Missouri.

**Restrictions:** Can accept children from all counties in the state of Missouri. Child must be in state custody.

## Therapy/Counseling St. Louis City/County

### AFFINIA — GRACE HILL HEALTH CENTER- LEMP LOCATION

**Phone:** 314.814.8700 **Website:** [www.affiniahealthcare.org/providers/our-providers-lemp/](http://www.affiniahealthcare.org/providers/our-providers-lemp/)

**Population/Eligibility:** Available to uninsured patients with sliding scale fee.

**Services Offered:** Psychological services, psychiatry, urgent care, family practice, pediatrics, and, OB-GYN. Sliding scale payment.

**Restrictions:** Insurance or sliding scale fee based on income. Must have proof of income.

## ALIVE

**Phone:** 314.993.7080 **Website:** [www.alivestl.org](http://www.alivestl.org) **Email:** [alivestl@alivestl.org](mailto:alivestl@alivestl.org)

**Population/Eligibility:** IPV, women, men, and children.

**Services Offered:** Individual, crisis-oriented counseling for children and adults for 6 weeks to 6 months. Psychoeducational support groups.

**Restrictions:** IPV requirement.

## BILINGUAL INTERNATIONAL

**Phone:** St. Louis: 314.645.7800, Sedalia, MO: 660.826.1100

**Population/Eligibility:** Foreign-born and U.S. born seniors with limited English language skills and/or knowledge of American systems. Partner agencies are Center for Survivors of Torture and War Trauma and Places for People faith team.

**Services Offered:** Social services, mental health services (Trauma-focused mental health services for refugee and immigrant children, therapy and peer support groups to survivors of war trauma and torture for foreign-born residents living in St. Louis City, STEPS to Better Health for African American 45 yrs. and older with physical and mental challenges), naturalization assistance, immigration services, language services, advocacy, education, and marketplace enrollment.

**Restrictions:** Must live in the county and be a torture survivor. If lives in the city, does not have to be torture survivor. Must be refugee/immigrant.

## Center for Trauma Recovery (University of Missouri St. Louis)

**Phone:** 314-516-6738

**Address:** One University Boulevard St. Louis, MO 63121

**Services Offered:** Domestic violence and sexual assault crisis intervention. Professional therapy for women, children, and men.

**Restrictions:** Counties Served: City of St. Louis; Jefferson, St. Charles, and St. Louis counties.

## CHILDREN'S ADVOCACY CENTER

**Phone:** UMSL South Campus: 314.516.6798 Kirkwood: 314.516.8300 West Pine: 314.516.4088

**Website:** <http://www.stlouiscac.org/>

**Population/Eligibility:** Youth of all ages dealing trauma

**Services Offered:** Provides comprehensive trauma informed treatment services for survivors of childhood trauma and their non-offending caregivers including: individual and family psychotherapy, group therapy, structured psychotherapy and child-sensitive forensic interviews.

**Restrictions:** No referral needed for trauma counseling. Child must be referred by law enforcement or Division of Family Services for forensic interviews.

## CLAYTON BEHAVIORAL HEALTH

**Phone:** 314.222.5830 **Website:** <http://www.claytonbehavioral.com/cognitive-behavioral-program>

**Population/Eligibility:** Children, teens, and adults seeking Cognitive Behavioral Therapy.

**Services Offered:** Individual, individualized intensive programs, and group Cognitive Behavioral Therapy

**Restrictions:** N/A

## CONCORDANCE ACADEMY OF LEADERSHIP

**Phone:** 314.396.6001 **Website:** [www.concordanceacademy.org](http://www.concordanceacademy.org)

**Population/Eligibility:** Those reentering society after incarceration.

**Services Offered:** 18-month programming from 6 months pre-release to 6-weeks post release.

Addresses behavioral health needs, referrals and resources, developing healthy coping mechanisms.

**Restrictions:** Must be at least 18 yrs old and released to St. Louis City, St. Louis County, or St. Charles County. Gender specific programming is offered.

## The Covering House (Community Based Services) \*

**Phone:** (314) 962-3450 **Contact Information:**

PO Box 12206 St. Louis, Mo 63157

**Website:** <http://thecoveringhouse.org/>

**Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Services Offered:** Community Based Services: The Covering House provides services for individuals in the community, meeting them wherever they are. These services include counseling, group therapy, case management, life skills classes, mentoring and tutoring, as well as support for caregivers through our Supportive Adults Program.

**Eligibility/Service Population:** Sexually exploited and trafficked children and teens, adult caregivers.

**Restrictions:** Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.

## CRIME VICTIMS ADVOCACY CENTER

**Phone:** 314.652.3623, Legal assistance: 314.664.6699 **Website:** [www.supportvictims.org](http://www.supportvictims.org) **Email:** [info@supportvictims.org](mailto:info@supportvictims.org)

**Population/Eligibility:** Victims of trauma and family members. Ages 12 and over.

**Services Offered:** Counseling, crisis intervention, criminal justice guidance, education on victims rights, assistance with DV victims filing order of protection, and advocacy. LAAW (Legal Advocates for Abused Women) merged with CVAC in 2012. Services are free of charge and available to victims, families and community members affected by crime and violence. Specialized services are available for victims of homicide and domestic violence.

**Restrictions:** Free services available to all community members affected by crime and violence over 12 yrs. old.



## FAMILY FORWARD

**Phone:** 314.534.9350 and ask for Intake **Website:** [www.familyforwardmo.org](http://www.familyforwardmo.org) **Email:** [intake.dept@familyforwardmo.org](mailto:intake.dept@familyforwardmo.org)

**Population/Eligibility:** Children ages 0 to 18 with histories of chronic abuse or neglect early in life (before age eight) or in foster care. Family Forward- ROW provides therapy support for women living in St. Louis over the age of 18 and who have a history of trauma.

**Services Offered:** Individual and family therapy for children and their families. Family Forward- ROW offers trauma therapy for women.

**Restrictions:** N/A

## GREAT CIRCLE

**Phone:** 844.424.3577 **Website:** <https://www.greatcircle.org/>

**Population/Eligibility:** Serves families with children who have behavioral needs.

**Services Offered:** Offer a wide range of services and support to families or individuals in times of struggles, services include 24/hr hospitalized care, autism services, counseling services, crisis services, day programming, education, home and community-based services, parental support and super curricular activities.

**Restrictions:** Contracts with Children's Division to provide counseling.

## Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois. Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

## INTERNATIONAL INSTITUTE

**Phone:** 314.773.9090 **Website:** [www.istl.org](http://www.istl.org) **Email:** [info@istl.org](mailto:info@istl.org)

**Population/Eligibility:** Foreign-born individuals and family members. Individual, group and family centered services that suffered from family conflict, victims of crime, mental health issues, disabilities, aging, and medical issues.

**Services Offered:** Individual therapy, case management, screening/assessment, information and referral, life skills and literacy education. Specialized trauma-informed therapy for migration-related trauma.

**Restrictions:** N/A

## LGBTQ Counseling- Cindy Betz

**Phone:** 314.602.5534 **Website:** <http://www.lgbtcounselingstl.com/>

**Population/Eligibility:** LGBTQ folks

**Services Offered:** Provides counseling

**Restrictions:** No insurances accepted. \$95 per session with sliding scale available upon request.

## LUTHERAN FAMILY & CHILDREN'S SERVICES

**Phone:** 314.787.5100 **Website:** <https://lfcsmo.org/> **Email:** [shapierm@lfcs.org](mailto:shapierm@lfcs.org)

**Population/Eligibility:** Individuals, children, couples, family therapy

**Services Offered:** Therapy for children, youth, adults, and seniors. For children under 20, depending on residency, services are free or greatly reduced. Some insurances and sliding fees are available.

**Restrictions:** N/A

## PLACES FOR PEOPLE

**Phone:** 314.535.5600 Clinical services: 314.615.2111 **Website:** [www.placesforpeople.org](http://www.placesforpeople.org)

**Population/Eligibility:** Individuals living with severe mental illness, substance use disorder, and/or HIV

**Services Offered:** Individual, group, and family therapy offering trauma informed interventions

**Restrictions:** Must be diagnosed with severe mental disorder and/or substance use disorder.

## PROVIDENT COUNSELING

**Phone:** Main: 314.533.8230 Intake: 314.533.8200 **Website:** <https://www.providentstl.org/>

**Population/Eligibility:** Individuals, couples, and families impacted by abuse. Case management offered for families of children under 20 years old.

**Services Offered:** Counseling agency and case management.

**Restrictions:** Sliding scale available

## SAFE CONNECTIONS (LGBTQIA+ SAFE)

**Phone:** 314.646.7500 Intake: 314.646.7500 x118. **Website:** [www.safeconnections.org](http://www.safeconnections.org)

**Population/Eligibility:** Ages 12-19 (all genders) with past/present physical abuse, sexual violence, dating violence, emotional abuse receive free individual counseling. Adults over the age of 19 with past /present IPV, physical abuse, sexual violence, dating violence, emotional abuse.

**Services Offered:** Free individual counseling, crisis intervention, psychoeducational groups/ classes, campus education and awareness and prevention education.

**Restrictions:** Guardian must be present for minor's first counseling intake session.

## STORCK, KELLY. LCSW. (LGBTQIA+ SAFE).

**Phone:** 314.540.8593 **Website:** <https://www.kellystorck.com/>

Services Offered: LGBTQIA Therapist.

## ST. FRANCIS COMMUNITY SERVICES SOUTHSIDE

**Phone:** 314.773.6100 **Website:** [www.sfcstl.org](http://www.sfcstl.org) **Email:** [SFCS@ccstl.org](mailto:SFCS@ccstl.org)

**Population/Eligibility:** Immigrant families.

**Services Offered:** Bilingual mental health counseling, Amigas Latinas Group, Vietnamese Elders Group, Vietnamese Health Clinic, bilingual youth programs, case management, and advocacy and community outreach

**Restrictions:** N /A

## THE COVERING HOUSE \*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Population/Eligibility:** 13-17-year-olds who have experienced sex trafficking/sexual exploitation. Caregivers and service providers seeking psychoeducation and support.

**Services Offered:** Individual counseling, group counseling, case management, tutoring, and life skills learning. Supportive Adults Program (9-session support group) providing psychoeducation for caregivers and service providers in the areas of trauma and the healing process. Community based education and prevention programming.

**Restrictions:** N/A

## YOUTH IN NEED (LGBTQIA+ Safe)

**Phone:** 314.594.5010 for the Office 314.628.2929 or 1.877.928.2929 in St. Louis County (St. Louis County Youth Connection Helpline) 636.946.3771 for St. Louis City (Youth in Need's 24-Hour Help Line)

**Website:** [www.youthinneed.org](http://www.youthinneed.org) **Email:** [dhiatt@youthinneed.org](mailto:dhiatt@youthinneed.org)

**Population/Eligibility:** Youth up to 21 yrs. of age.

**Services Offered:** Counseling, casemanagement, crisis intervention

**Restrictions:** N/A

## YWCA- WOMEN'S RESOURCE CENTER

**Phone:** 314.726.6665 **Website:** [www.ywcastl.org](http://www.ywcastl.org)

**Population/Eligibility:** 14+ all genders sexual assault/violence survivors.

**Services Offered:** Individual/ Group counseling, support groups, crisis intervention including SART (Sexual Assault Response Team) for support and resources and, case management.

**Restrictions:** N/A

## Washington University Transgender Center at St. Louis Children's Hospital

**Phone:** 1-800-678-5437 **Website:** <https://www.stlouischildrens.org/conditions-treatments/transgender-center>

**Population/Eligibility:** Children and adolescents in the St. Louis region who identify as a gender different from the sex they were culturally assigned at birth.

**Services Offered:** Providing a safe, supportive and welcoming environment in which transgender people may receive the education, medical assistance and mental-health counseling they need to make decisions that will impact their well-being throughout their lives.

## Substance Abuse Treatment St. Louis City/County

### BRIDGEWAY BEHAVIORAL HEALTH- Outpatient Services

**Phone:** 636.224.1600 **Website:** <http://www.bridgewaybh.com/outpatient/>

**Population/Eligibility:** Varying levels of service for those in recovery from substance abuse including day treatment, intensive outpatient, and aftercare.

**Services Offered:** Varying levels of treatment including day treatment, intensive outpatient, and aftercare. Includes Medication assisted therapy, group therapy, psychiatry, and therapy for co-occurring mental health disorders.

**Restrictions:** N/A

### CLAYTON BEHAVIORAL HEALTH

**Phone:** 314.222.5830 **Website:** <http://www.claytonbehavioral.com/alcoholism-and-addiction-treatment>

**Population/Eligibility:** Individuals with a substance use disorder

**Services Offered:** Outpatient treatment program at varying lengths that includes medical detox, medication assisted therapy, group/individual therapy, family support, psychoeducational classes, psychiatric assessments, and anti-craving medication

**Restrictions:** Must have insurance.

### HARRIS HOUSE

**Phone:** 314.736.3362 **Website:** [www.harrishousestl.org](http://www.harrishousestl.org)

**Population/Eligibility:** Men and women over age 18 with substance use disorder.

**Services Offered:** Substance abuse treatment center providing a free confidential assessment. 12 step model using Cognitive Behavioral Therapy. Services include medication management, intensive inpatient program, intensive outpatient, partial hospitalization, transitional housing program, and family support groups, and dual diagnosis accommodations.

**Restrictions:** Must have insurance.

### Healing Action \*

**Phone:** 314.833.4515 **Website:** <https://www.healingaction.org/>

**Email:** [info@healingaction.org](mailto:info@healingaction.org)

**Services Offered:** Substance abuse recovery support services. Provides peer support services, intensive case management, housing and transportation assistance, and trauma therapy services. Provides awareness and advocacy in community.

**Eligibility/Service Population:** Survivors of commercial sexual exploitation or sex trafficking, including prostitution, stripping, pornography, survival sex, and transportation assistance.

**Restrictions:** **Not a treatment center.** Located in Saint Louis but also serves Jefferson, Franklin, St. Charles Counties in Missouri, and Madison and St. Clair counties in Illinois.

Healing Action also offers a transportation assistance program to help survivors get to services. 18+ only.

## NEW BEGINNINGS

**Phone:** 314.367.8989 **Website:** <http://newbeginningscstar.org/>

**Population/Eligibility:** All Care and C-Star clients are welcomed. Men and Women 18+ and/or criminal justice clients. Self-payment and Medicaid are accepted.

**Services Offered:** Provide outpatient counseling to adults affected by chemical dependency. Provide detox referrals, housing referral, child care referrals, individual and group counseling, family counseling, Transportation, Codependency counseling and spiritual counseling.

**Restrictions:** Must be at least 18 years old.

## St. Louis Treatment Center (New Season)

**Phone:** 314-423-7030

**Website:** [www.newseason.com](http://www.newseason.com)

**Email:** [stlouis.mo@cmglp.com](mailto:stlouis.mo@cmglp.com)

**Address:** 9733 St. Charles Rock Road, Breckenridge Hills, MO 63114

**Services Offered:** Medication-Assisted Treatment, Medically supervised withdrawal, outpatient services. Outpatient opioid centers help patients safely recover from addictions to heroin and prescription painkillers. Our comprehensive treatment plans combine counseling with medication-assisted treatment using methadone, buprenorphine or Suboxone. Their team of addiction treatment specialists are doctor-led and deliver the highest quality care to each patient.

**Eligibility/Service Population:** Patients struggling with addiction

**Restrictions:** Adults 18+ only.

## PREFERRED FAMILY (ADULTS)

**Phone:** 314.361.1630 (Pershing) 314.772.2205 (Broadway) **Website:** <https://pfh.org/substance-use>

**Population/Eligibility:** Substance abuse program for adults.

**Services Offered:** Substance abuse treatment, detox, outpatient, partial hospitalization, residential short-term treatment, co-occurring disorders. Offers Spanish-speaking and hearing-impaired services.

**Restrictions:** N/A

## PREFERRED FAMILY HEALTHCARE (YOUTH)

**Phone:** St. Louis City: 314.773.3670, South County: 314.729.7050, North County: 314.972.8132, Town and Country: 636.224.1300 **Website:** <https://pfh.org/substance-use>

**Population/Eligibility:** Outpatient and day camp-Ages 13-19. In-custody voluntary treatment program-Ages 17-19.

**Services Offered:** Substance abuse clinic for adolescents, specializing in mental health and child welfare. Services include a residential program, an outpatient program and a day treatment program.

**Restrictions:** Must be at least 19 years old.

## QUEEN OF PEACE CENTER

**Phone:** 314.531.0511 Ex. 102 **Website:** [www.qopcstl.org](http://www.qopcstl.org)

**Population/Eligibility:** Will accept uninsured patients. No age restrictions for in-patient.

**Services Offered:** Women and their children that are homeless, have substance use disorder, or mental health diagnosis. One shelter focused on pregnant and postpartum women and their children.

**Restrictions:** Must have driver's license.

## ST. PATRICK CENTER

**Phone:** 314.802.0700 **Mental Health Program:** 314.802.0693 **Website:** [www.stpatrickcenter.org](http://www.stpatrickcenter.org)

**Population/Eligibility:** Substance abuse/co- occurring disorder, homeless populations.

**Services Offered:** Outpatient and partial hospitalization care for substance abuse treatment and mental illness. Also includes services for homelessness, housing, employment, and financial stability.

**Restrictions:** N/A

## WEST END CLINIC

**Phone:** 314.381.0560 **Website:** <http://westendclinic.org/> **Email:** [westendclinic45@yahoo.com](mailto:westendclinic45@yahoo.com)

**Population/Eligibility:** 16 and older. Accepts Medicaid and Private Pay Insurance. Sliding Scale.

**Services Offered:** Outpatient Clinic services those suffering from addiction. Services include Methadone Dispensing, Group Counseling, Individual Counseling, Referrals for Physical and lab work.

**Restrictions:** Min. age 16.

## Drop-In Services St. Louis City/County

### Covenant House Missouri

**Phone:** 314.533.2241 **Website:** <https://www.covenanthousemo.org/>

**Email:** [childadvocacy@co.madison.il.us](mailto:childadvocacy@co.madison.il.us)

**Services Offered:** Street outreach provides youth with drinks and clothing to meet immediate needs. Employment services for on-the-job training, job training including resume building, interviewing, interpersonal skills, job readiness, financial literacy, and job search know-how. Also provides 24/7 crisis services and housing.

**Eligibility/Service Population:** At-risk youth.

**Restrictions:** Youth services.

### EPWORTH CHILDREN AND FAMILY SERVICES STREET OUTREACH SERVICES (LGBTQIA+ SAFE)

**Office:** 314.222.4877 **Cell:** 314.952.8689

**Website:** <https://www.epworth.org/programs/street-outreach-services-sos/>

**Email:** [oys@epworth.org](mailto:oys@epworth.org)

**Population/Eligibility:** Youth between the ages of 11 and 20. Youth who are experiencing homelessness are eligible through the age of 24

**Services Offered:** Laundry and shower facilities, safer sex kits and classes, nutrition, clothing, and hygiene items, common areas to safely hang out or sleep, play games, and watch TV, computer work stations, cooking instruction, access to community resources such as STI and HIV testing, healthcare, legal aid, and documentation assistance, resource referrals and information, group sessions offering skills training recreational activities, and support for LGBTQ youth and allies. Mobile outreach services and case management services.

**Restrictions:** The Drop In Center has open access during weekday afternoons and some evenings. Youth ages 21 and older can access the Drop-In Center by appointment or when in crisis. Staff are available to assist with locating shelter and referrals for safe housing.

**Restrictions:** Located in Normandy, Missouri, but services available to St. Clair County residents.

### International Institute of St. Louis — Anti-Trafficking in Persons Program \*

**Phone:** 314-745-2512

**Website:** [www.iistl.org](http://www.iistl.org)

**Email:** [info@iistl.org](mailto:info@iistl.org)

**Services Offered:** They offer survivor-centered, trauma-informed services, including: screening for human trafficking, intensive case management, crisis intervention, short-term financial assistance, referrals to other service providers, community outreach and education, training and technical assistance, and co-facilitation of the Human Trafficking Task Force of the Federal District of Eastern Missouri.

**Eligibility/Service Population:** Potential and identified survivors of both sex and/or labor trafficking within the Federal Eastern District of Missouri, including: domestic and foreign-born



individuals (regardless of immigration status), adults and minors, and individuals of all genders and sexual orientations.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area. Call ahead for services, consultation, and/or training.

## PRIDE CENTER ST. LOUIS (LGBTQIA+ SAFE)

**Phone:** 314.500.1270 **Website:** <https://pridestl.org/community/center>

**Email:** center@pridestl.org

**Services Offered:** PrideCenter offers a free meeting place for LGBTQIA+ groups to hold meetings and events. Non-LGBTQIA+ groups are also welcomed, but are asked for a donation to support our efforts in serving the LGBTQIA+ community. Pride Center is a Safe Place and a condom distribution site, and offers a community library, and a cyber center which provides technology based resources that enable community members to apply for jobs, take online classes, do homework, and have general internet access. Color and black and white printing are free.

**Eligibility/Service Population:** A safe space welcome to all. Free for LGBTQIA+ groups, non-LGBTQIA+ groups are welcomed in the Pride Center, but are asked for a small donation to support efforts in serving the LGBTQIA+ community.

**Restrictions:** Closed Monday and Tuesday, open Wednesday through Sunday 12pm-7pm.

## THE SPOT (LGBTQIA+ SAFE)

**Phone:** 314.535.0413 **Website:** <http://thespot.wustl.edu/>

**Services Offered:** A drop-in center open Monday-Friday afternoons. Computers, laundry, showers, medical, testing, and more. Stocked kitchen for small meals, computers, optional stress-reducing and fun activities, optional case management, counseling, psychiatry, and medical/testing needs.

**Eligibility/Service Population:** Individuals 13-24.

**Restrictions:** Open Mondays, Tuesdays, Thursdays, and Fridays from 1-4:30pm only.

## Williams & Associates, Inc. (LGBTQIA+ SAFE)

**Phone:** 314.385.1935 **Website:** <http://minorityhealthstl.org/>

**Services Offered:** Free HIV, Syphilis, Gonorrhea, Chlamydia, and Hepatitis C testing services. Extended testing hours are offered on weekdays and Saturdays. Walk-Ins & appointments welcome. Free condoms and lube are also offered. The organization also has fellowship events, empowerment groups, free WiFi and lounge area, as well as a mentoring program.

**Eligibility/Service Population:** Anyone seeking services. However, this organization specifically intends to bridge the and make health services accessible to minorities.

**Restrictions:** Hours of operation are Monday-Thursday 9am-9pm, Friday 9pm-5pm, and Saturday 1pm-9pm. The first and third Saturday of the month hours are 10am-2pm

## A WOMAN'S PLACE- YWCA

**Phone:** 314.645.4848 **Website:** <https://www.ywcastl.org/what-were-doing/womans-place>

**Services Offered:** Crisis counseling and drop-in center that includes crisis intervention, safety planning, case management, court advocacy, interpreter, and support groups.

**Eligibility/Service Population:** Survivors of domestic or sexual violence for all genders

**Restrictions:** Open M-F: 9-5 pm only.

## Food Pantries St. Louis City/County

### FOOD OUTREACH

**Website:** <http://foodoutreach.org/>

**Address:** 3117 Olive Street, St. Louis, MO 63103

**Services Offered:** Made from scratch meals, fresh fruits and vegetables, and shelf stable grocery program. Individualized dietetic counseling, nutrition and cooking education classes, a weekly congregate three-course meal, nutrition supplements, and meal home delivery to homebound clients. Programs provide each client with two nutritious meals per day (28 meals/biweekly; 56 meals, monthly) throughout enrollment, combined with nutrition counseling and monitoring by our Registered Dietitian. Services are provided at no charge.

**Restrictions:** Provide nutritional support and enhance the quality of life of men, women, and children living with HIV/AIDS or cancer. Individuals must have proof of diagnosis and meet income guidelines, i.e., live at or below 300% of the Federal Poverty Level (FPL) or \$36,420 annual income for an individual.

### HOPE FOOD MINISTRIES

**Phone:** 636.281.1069

**Address:** 206 E Elm St, O Fallon, MO 63366

**Services Offered:** Weekly grocery program of perishable and non-perishable food items.

**Restrictions:** Located in St. Charles County, but Serves St. Louis County. Open Wednesdays 8-10 am. Accepts all surrounding county citizens. Acceptance based on household family income and size. Must have proof of income and assistance

### LOAVES AND FISHES

**Phone:** 314. 291.3857 **Website:** [www.loavesandfishes-stl.org](http://www.loavesandfishes-stl.org)

**Address:** 2750 McKelvey Rd, Maryland Heights, MO 63043

**Services Offered:** Food pantry for low-income families.

**Restrictions:** Must have appointment. Must meet U.S. Poverty level guidelines. Proof of household income. Photo ID.

### ST. ANTHONY FOOD PANTRY

**Phone:** 314.352.1460 **Website:** [www.stanthonyofpaduastl.com/outreach-ministries/](http://www.stanthonyofpaduastl.com/outreach-ministries/)

**Address:** 3140 Meramec St, Saint Louis

**Services Offered:** Food and clothing.

**Restrictions:** Folks experiencing food insecurity from zip codes 63118, 63111, 63116. Mondays & Thursdays from 10 AM – Noon, and Wednesdays from 4 – 6:00 PM. Bring photo ID and a bill or legal document with current address. Legal assistance available the 4th Thursday of the month.

### ST. LOUIS DREAM CENTER FOOD PANTRY

**Phone:** 314.381.0700 **Website:** [www.stldreamcenter.org](http://www.stldreamcenter.org)

**Address:** 4324 Margaretta Ave, Saint Louis, MO 63115

**Services Offered:** Food pantry and D.C. Cafe that provides meals for families throughout the week.

**Restrictions:** Open Tuesday, Wednesday, Thursday & Friday (1-3pm). **[Insert Name of**

## Employment Services St. Louis City/County

### ACCESS PROGRAM

**Phone:** 314.647.7453

**Population/Eligibility:** IPV survivors.

**Services Offered:** Assists individuals who are survivors of IPV with their employment needs.

**Restrictions:** By referral only

### CAREERS IN TRANSITION

**Phone:** 314.647.7453

**Population/Eligibility:** For members of the jewish community with their employment needs.

**Services Offered:** Assisting the unemployed in all phases of job search process

**Restrictions:** By referral only.

### COMMUNITY EMPLOYMENT SERVICES (MERS)

**Phone:** 314.241.3464 **Website:** [www.stlouis-mo.gov/government/departments/slate/index.cfm](http://www.stlouis-mo.gov/government/departments/slate/index.cfm)

**Population/Eligibility:** For individuals with barriers to employment.

**Services Offered:** Assists individuals with barriers to employment through services such as: classes on writing a resume, coming up with references, and networking with employers.

**Restrictions:** N/A

### CONCORDANCE ACADEMY OF LEADERSHIP

**Phone:** 314.396.6001 **Website:** [www.concordanceacademy.org](http://www.concordanceacademy.org)

**Population/Eligibility:** Those reentering society after incarceration.

**Services Offered:** Career aptitude and assessing skills, provides opportunities to earn immediate income after release, networking connections for long-term career development, and job coaching.

**Restrictions:** N/A

### INTERNATIONAL INSTITUTE

**Phone:** 314.773.9090 x 132 x 107 **Website:** [www.istl.org](http://www.istl.org) **Email:** [info@iistl.org](mailto:info@iistl.org).

**Population/Eligibility:** Immigrants, Refugees, and low-English proficiency. 18-64 years old.

**Services Offered:** Job readiness class that includes assessment, case management, and skills for interviewing, applying, and achieving job success. Courses offered in industrial sewing, hotel housekeeping, CNA, dishwashing, and more specialized training for young professionals for resume writing, credentialing, role-playing, and job search tactics.

**Restrictions:** Work authorization required.

## MISSOURI WORK ASSISTANCE

**Phone:** 314.657.3591. **Website:** <https://www.stlouis-mo.gov/government/departments/slate/slate-mo-career-center/Welfare-Transition-Program.cfm>

**Population/Eligibility:** Provides employment services to individuals who are receiving Temporary Assistance Cash Benefits from FSD.

**Services Offered:** Provides services such as vocational counseling, job readiness, placement assistance, and supportive services.

**Restrictions:** N/A

## PLACES FOR PEOPLE

**Phone:** 314.535.5600 **Website:** [www.placesforpeople.org](http://www.placesforpeople.org)

**Population/Eligibility:** Individuals living with severe mental illness, substance use disorder, and/or HIV

**Services Offered** Provides Individual Placement Support (IPS) by working with employers to match qualified candidates to open positions, Job searching assistance, resume building, application assistance

**Restrictions:** N/A, see service population/eligibility.

## MISSION: ST. LOUIS BEYOND JOBS PROGRAM

**Website:** <https://www.missionstl.org/beyondjobs/>

**Population/Eligibility:** Adult Males.

**Services Offered:** Beyond Jobs equips men with job training, a community of support + employment opportunities so they can access livable wage jobs.

**Restrictions:** They only work with male-identified adults.

## ORGANIZATIONAL (SHELTERED) EMPLOYMENT (MERS)

**Phone: Forest Park Workshop:** 7am-3pm- 314.371.1296 **Computer Works:** 314.982.8952

**Population/Eligibility:** Individuals with developmental disabilities. Individuals on the Autism Spectrum.

**Services Offered:** Provides employment and case management services to persons who are choosing a sheltered workshop setting. The program also employs individuals with developmental disabilities, as well as individuals on the Autism Spectrum.

**Restrictions:** N/A

## SLATE MISSOURI CAREER CENTER (St. Louis Agency on Training and Employment)

**Phone:** 314.589.8000 **Website:** [www.stlouis-mo.gov/government/departments/slate/index.cfm](http://www.stlouis-mo.gov/government/departments/slate/index.cfm)

**Population/Eligibility:** Long-term unemployed individuals.

**Services Offered:** Training, apprenticeships, career advisory/skills assessment, workshops, adult education and literacy, start-up services for entrepreneurs.

**Restrictions:** Only US citizens. Must be 18+.

## ST. PATRICK CENTER

**Phone:** 314.802.1953 **Website:** [www.stpatrickcenter.org](http://www.stpatrickcenter.org)

**Population/Eligibility:** Substance abuse/co- occurring disorder, homeless, mentally ill populations.

**Services Offered:** Employment programs through job readiness training, advanced skills and placement into full-time and part-time jobs

**Restrictions:** See Population/Eligibility

## SUPPORTED EMPLOYMENT AND SPECIALIZED EMPLOYMENT SERVICES (MERS)

**Phone:** 314.241.3464 **Website:** [www.stlouis-mo.gov/government/departments/slate/index.cfm](http://www.stlouis-mo.gov/government/departments/slate/index.cfm)

**Population/Eligibility:** Individuals with developmental disabilities.

**Services Offered:** Assist individuals with developmental disabilities find employment with services such as: Job development, job coaching and long-term job retention.

**Restrictions:** For Individuals with developmental disabilities.

## TRANSITION FROM SCHOOL TO WORK

**Phone:** 314.241.3464

**Population/Eligibility:** For high school students with disabilities

**Services Offered:** Provides skill and work experiences to prepare individuals for successful employment and services after graduation

**Restrictions:** N/A

## Legal Services

### ALIVE

**Phone:** 314-993-7080 **Emergency hotline:** 314-993-2777 **Website:** [www.alivestl.org](http://www.alivestl.org) **Email:** [alivestl@alivestl.org](mailto:alivestl@alivestl.org)

**Population/Eligibility:** IPV including men, women, and children.

**Services Offered:** Provides a court advocate during an intake on a crisis call, assistance with filing ex parte and full orders of protection; advocate during divorce and child custody hearings.

**Restrictions:** N/A

### Arch City Defenders

**Phone: Main:**855-724-2489 **Local:**314.361.8834 **Email:**[intake@archcitydefenders.org](mailto:intake@archcitydefenders.org)

**Population/Eligibility:** Low income/poor, People of color

**Services Offered:** Provide holistic legal advocacy to low income individuals and people of color. Includes direct services, impact litigation, policy and media advocacy

**Restrictions:** N/A

### Crime Victim Advocacy Center (CVAC)

**Phone:** Legal Assistance: 314-664-6699 Crisis Hotline: 314-652-3623 Victim Advocate Assistance:314-652-3623

**Email:**[info@supportvictims.org](mailto:info@supportvictims.org)

**Population/Eligibility:** Victims that have experienced all types of crime.

**Services Offered:** Provides free services to victims of any and all crime and their families. Including, Crisis intervention, counseling, advocacy, criminal justice guidance, help for domestic violence victims filing for and obtaining orders of protection, information on victim issues and rights, preparation for restorative justice activities, referrals to community resources and assistance with filling victim compensation. Services are provided free of charge to clients. As a part of CVAC, LAAW offers free legal representation at Adult and Child OP hearings for victims of abuse.

**Restrictions:** N/A

### Legal Services of Eastern Missouri (LSEM)

**Phone:** 314-534-4200 or 800-444-0514

**Website:** <https://lsem.org/>

**Population/Eligibility:** Low income, elderly or immigrant/refugee populations in Eastern Missouri

**Services Offered:** Offers free legal help for low-income individuals/families with civil issues impacting housing, family law, public benefits, consumer fraud, healthcare, children's well-being, special education and relief from domestic violence. Recently, services have expanded to include the needs of immigrant and refugee families, veterans, community economic development and small-business and minority entrepreneurs. Cases taken by Legal Aid include



housing, domestic violence protection, immigration law, mental healthcare, municipal court defense. Interpreter services available.

**Restrictions:** : Legal services offered for civil matters only.

Four offices, located in St. Louis City, St. Louis County, Hannibal and Union. Serves Counties: Schuyler, Adair, Macon, Shelby, Monroe, Knox, Scotland, Clark, Lewis, Marion, Ralls, Pike, Lincoln, Montgomery, Warren, St. Charles, St Louis County/City, Jefferson, Washington, Franklin.

## Migrant and Immigrant Community Action Project (MICA)

**Phone:** 314-995-6995

**Population/Eligibility:** Works with immigrants, migrants, refugees

**Services Offered:** Family Immigration, Removal Defense, Asylum and Refugee Issues, Representation of Immigrant Crime Victims. Also work with victims and survivors of domestic violence. Provide education on immigrations options and immigrant's legal rights. Fees are charged on an affordable sliding scale, and payment plans are available. Free services are available for those with serious financial need.

**Restrictions:** N/A

## St. Francis Community Services- Catholic Legal Assistance Ministry (CLAM)

**Phone:** 314.977.3993 **Website:** <https://sfcsstl.org> **Email:** [sfcs@ccstl.org](mailto:sfcs@ccstl.org)

**Population/Eligibility:** Low-income and marginalized populations, including services for low-income, women and children in abuse, immigrants and veterans. Represent low-income individuals in any immigration status.

**Services Offered:** Immigration Law Project focuses on naturalization and adjustment of status cases, along with asylum cases, removal defense, and humanitarian relief available to victims of trafficking and other crimes. Pro Bono legal services, Family Law Initiative for women and children in abuse, Immigration Law Project, and the Veterans Advocacy Law Project. Services are provided free of charge.

**Restrictions:** Serves clients who reside within the counties of the Archdiocese of Saint Louis.

## The Missouri Bar

**Phone:** (573) 635-4128 **Website:** <http://www.mobar.org/LawyerDirectory.aspx>

**Services Offered:** This search feature allows you to check whether a lawyer is in good standing with the Supreme Court of Missouri. Every lawyer in Missouri who is in good standing with the Supreme Court of Missouri is included in the Official Missouri Directory of Lawyers. You will find the lawyer's name, city, and bar number. Inactive lawyers are also listed. Inactive lawyers are in good standing with the Supreme Court of Missouri but are not eligible to practice law in Missouri.

**Eligibility/Service Population:** Missouri residents.

**Restrictions:** N/A

## Missouri Crime Victims' Compensation Program

**Phone:** (573) 526-6006 **Website:** <https://dps.mo.gov/dir/programs/cvc/>

**Services Offered:** The Crime Victims' Compensation Program financially assists people who have sustained physical, emotional, or mental harm or trauma resulting from the crime upon which the claim is based by paying for reasonable medical and counseling expenses as well as lost wages if the victim was gainfully employed on the crime date.

**Eligibility/Service Population:** Missouri residents who have been a victim of a crime.

**Restrictions:** Crime must be reported to the police.

## NATIONAL CRIME VICTIM LAW INSTITUTE

**Phone:** 503.768.6819

**Website** [https://law.lclark.edu/centers/national\\_crime\\_victim\\_law\\_institute/](https://law.lclark.edu/centers/national_crime_victim_law_institute/)

**Email:** [ncvli@lclark.edu](mailto:ncvli@lclark.edu)

**Services Offered:** Crime victim centered legal advocacy, education, and resource sharing. Their web based resource offers state specific information on victim's rights in their Victim Law Library.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email hotline.

## Safe at Home — Missouri Secretary of State Office

**Phone:** 866-509-1409

**Address:** P.O. Box 1409, Jefferson City, MO 65102

**Website:** <https://www.sos.mo.gov/business/safeathome/>

**Email:** [safeathome@sos.mo.gov](mailto:safeathome@sos.mo.gov)

**Services Offered:** The office assists survivors by authorizing the use of a designated address for them, their minor children, and individuals living with them. This authorization allows survivors to use the designated address for new records, including: driver's license, voter registration, public school records, social service records for public benefits, library cards, city or count records, and court records.

**Eligibility/Service Population:** Victims/survivors of domestic violence, rape, sexual assault, human trafficking, stalking, or other crimes who fear for their safety, as well as individuals living in the same home as the survivors.

**Restrictions:** Services available to all Missourians, but office is located in Jefferson City, MO.

## VICTIM CONNECT HELPLINE / RESOURCE CENTER

**Phone:** 855.484.2846 **Website:** <https://victimconnect.org/about-us/about-our-services/>

**Services Offered:** Referral helpline where crime victims can learn about their rights and options confidentially. Web based information and service referrals service where crime victims can learn about their rights and options confidentially. Individuals can navigate the online resource, utilize an online chat to get assistance, or call the helpline. In addition to telephone-based help, a

chat service is offered. Advice is often offered, including but not limited to, for sexual assault, assault/attempted homicide, domestic/dating violence, hate crimes, financial crimes, and human trafficking.

**Eligibility/Service Population:** Citizens within the U.S. who have been victims of crime.

**Restrictions:** N/A

## WOMENS LAW

**Website:** <https://www.womenslaw.org/>

**Services Offered:** Provides legal information to people of all genders that reach out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on the website. Individuals can reach out via the email hotline.

**Eligibility/Service Population:** People of all genders with questions or concerns regarding domestic violence and sexual violence.

**Restrictions:** Email “hotline”.

## Language Access/ Translation Services Language Access Services

### ALL ACCESS INTERPRETERS

**Phone:** 1-888-508-8538 **Website:** <https://interpreter.services/>

**Address:** 8460 Watson Rd Suite 220, St. Louis, MO 63119

**Population/Eligibility:** Offers ASL translating services for anyone with translating needs.

**Services Offered:** All Access Interpreters provide in-person medical interpreters for American Sign Language (ASL) and multitude of spoken languages. Services are offered over the phone, via video call, and also on-site.

**Restrictions** Paid service.

### Bilingual International Assistant Services

**Phone:** 314.645-7800 **Website:** [www.bilingualstl.org](http://www.bilingualstl.org)

**Address:** 1329 Macklind Ave, Suite 200, Saint Louis, MO 63110

**Population/Eligibility:** Underrepresented and underserved populations needing multilingual support for social and mental health services.

**Services Offered:** Provide citizenship assistance, translation and interpretation.

**Restrictions:** Must live in St. Louis city limits

### DeafLEAD Institute

**Phone:** 573-445-5005 (V/TTY) | toll-free: 800-380-DEAF (V/TTY) |

Videophone: 573-303-5604 | Text: Text HAND to 839863

**Website:** <https://www.deafinc.org/deaflead/>

**Address:** 2502 W Ash St, Columbia, MO 65203

**Email:** N/A

**Services Offered:** 24-hour crisis intervention, advocacy, case management, interpreting and mental health services. They also support individuals, agencies, and organizations providing victim services to individuals with a hearing loss.

**Eligibility/Service Population:** Deaf, hard of hearing, DeafBlind, and late-deafened individuals who are victims of crime and their families.

**Restrictions:** Headquartered in Columbia, but DeafLEAD texting/hotline is available to individuals and service providers across the state of Missouri.

### DEAF INC. INTERPRETATION SERVICES

**Phone:** 314-968-8868 **Website:** <https://www.deafinc.org/interpreting.html>

**Address:** 25 E. Frisco, St. Louis, MO 63119

**Population/Eligibility:** Deaf and hard of hearing persons in the St. Louis metro area.

**Services Offered:** Providing the professional and ethical interpreting services at reasonable prices to clients. Includes American Sign Language Interpretation (ASL-based), Transliteration (English-based), High Visual Orientation, Tactile for the Deaf-Blind.

**Restrictions:** N/A

## Family Forward (ROW) Redevelopment Opportunities for Women- Multilingual Access Project

**Phone:** 314.588.8300 **Website:** [www.familyforwardmo.org](http://www.familyforwardmo.org)

**Population/Eligibility:** For women to better access shelter and non-residential programs. Women in IPV and/or poverty.

**Services Offered:** Ages 18+. Language accessible advocacy and crisis response for women to access shelter and non-residential centers. Spanish, Vietnamese, Bosnian, French, German, Turkish. Regular and non-Partner agency rates available.

**Restrictions:** Ages 18+.

## Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com) **Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Address:** (services will likely be used remotely) 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## International Institute

**Phone:** 314.773.9090 (ask for INTERPRETATION) **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** Translation/Interpretation services, including Telephonic Interpretation (150 languages available) and Document Translation (i.e. court documents, health care documentation, personal correspondence, etc.).

**Restrictions:** Office located in St. Louis, but can provide telephonic interpretation and document translation to anyone in Missouri. Fee for services required.

## International Institute-In person services

**Phone:** 314.773.9090 x 4 **Website:** [www.iistl.org](http://www.iistl.org)

**Address:** 3401 Arsenal St, St. Louis, MO 63118

**Population/Eligibility:** Immigrants, refugees, and citizens.

**Services Offered:** No-fee English classes. Translation/Interpretation services. In person- 35 languages available. Telephone-150 languages available.

**Restrictions:** Registration Required.

## International Language Center

**Phone:** (314) 647-8888 (St. Louis Metro Area) or [800.445.4440](tel:800.445.4440) **Website:** <https://ilcworldwide.com/>

**Services Offered:** Translation, interpretation, education. They deliver a broad range of professional and cost-effective interpreting solutions in [all languages](#), customized to meet

[clients'](#) varied budgets and needs. ILC's services are available locally, nationally, and worldwide. Foreign Language and Sign Language. Consecutive interpreting, simultaneous interpreting, escort interpreting, telephone interpreting, video remote interpreting, and emergency services

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

## LAMP (Language. Access. Multicultural. People.)

**Phone:** 314.842.0062 **Phone:** 1-877-240-6398

**Website:** [www.lampinterpreters.org](http://www.lampinterpreters.org)

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** **Services will likely be used remotely.** 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages. Low minute by minute fee for service. Must have an account.

**Restrictions:** N/A

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com) **Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents

Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## MISSOURI LANGUAGE TRANSLATOR AND INTERPRETATION SERVICES

**Phone:** 800.726.9891 **Website:** <https://interpretersunlimited.com/missouri-interpreter-translator/>

**Address:** No address given. Available in all counties.

**Services Offered:** Provides diverse (ASL and over 200 languages) language services throughout Missouri for in-person, telephone and video interpretation, as well as document translation and non-emergency medical transportation services to healthcare and legal clients.

**Eligibility/Service Population:** Missouri resident in need of translation/interpretation services.

**Restrictions:** Rates for interpretation and translator services are calculated differently.

## PARAQUAD

**Phone:** 314-289-4200 **Website:** <https://www.paraquad.org/programs-and-services/deaf-way-interpreting-services/>

**Population/Eligibility:** People of all ages with a disability,

**Services Offered:** Paraquad's Deaf Way Interpreting Services has provided the St. Louis area with sign language interpreting services that empower Deaf people or people who are hard of hearing to have clear, effective communication in any situation. Our vast knowledge of language modes for the Deaf include American Sign Language (ASL), Pidgin Signed English (PSE), Conceptually Accurate Signed English (CASE), deaf/blind (tactile interpreting for people with limited vision or totally blind), and oral interpreting.

**Restrictions:**

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://teletlanguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services St. Louis City/County

### ALIVE (Alternatives to Living in Violent Environments)

**Phone:** 314.993.2777

**Population/Eligibility:** Available to adults and children affected by domestic violence.

**Services Offered:** Nights of Safety, IPV, Crisis hotline and crisis intervention for safety planning.

**Restrictions:** Must be affected by domestic violence.

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line, 116 Nassau Street, 3rd floor New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

## BEHAVIORAL HEALTH CRISIS HOTLINE/ MISSOURI DEPARTMENT OF MENTAL HEALTH

**Phone:** 1.800.811.4760 **Website:** [www.dmh.mo.gov/mentalillness/progs/acimap.html](http://www.dmh.mo.gov/mentalillness/progs/acimap.html)

**Population/Eligibility:** For those experiencing an emotional or psychological crisis

**Services Offered:** Mental Health Professionals with crisis intervention and streamlined access to mental health services.

**Restrictions:** Access Crisis Intervention (ACI) Hotlines in St. Louis City, St. Louis County, Washington, Jefferson, Iron, and St. Francois.

## BEHAVIORAL HEALTH RESPONSE

**Phone:** 314.469.6644 **Website:** [www.bhrstl.org](http://www.bhrstl.org).

**Population/Eligibility:** For anyone experiencing an emotional crisis.

**Services Offered:** Free Crisis line for anyone experiencing emotional crisis. Easy emergency access to mental health services.

**Restrictions:** N/A

## Behavioral Health Response ACI Hotline

**Phone:** 1/800-811-4760

**Services Offered:** The Access Crisis Intervention (ACI) line is staffed by mental health professionals who can respond to crisis 24 hours per day and 7 days per week. They will talk about the crisis and help determine what further help is needed, for example, a telephone conversation to provide understanding and support, a face-to-face intervention, an appointment



the next day with a mental health professional, or perhaps an alternative service that best meets the individual's needs. They may give other referrals to resources or services within the community to provide ongoing care following crisis. All calls are strictly confidential.

**Eligibility/Service Population:** Everyone

**Restrictions:** Serves Counties: Franklin, Iron, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis City, St. Louis County, Warren, Washington

## DeafLine Missouri (DeafLEAD)

**Phone:** 800-380-3323

**Address:** 2502 W Ash St, Columbia, MO 65203

**Services Offered:** Toll free 24-hour crisis hotline number for deaf and hard of hearing individuals.

**Eligibility/Service Population:** Deaf and hard of hearing individuals.

**Restrictions:** Statewide program.

## Kansas City Anti-Violence Project

**Phone:** 816-561-0550

**Website:** <http://www.kcavp.org>

**Email:** [info@kcavp.org](mailto:info@kcavp.org)

**Address:** 4050 Pennsylvania Ave, Ste 135, Kansas City, MO 64111

**Services Offered:** 24-Hour crisis line to provide immediate crisis counseling and support to LGBTQ+ victims of violence, their partners, and/or their families. The Crisis line can also access certified interpreters to assist survivors who speak a variety of languages.

**Eligibility/Service Population:** LGBTQ+ victims of violence, their partners, and/or their families

**Restrictions:** The Crisis Line has no restrictions and is available to individuals and families across MO, KS, and IA, but the organization is headquartered in Kansas City, MO. Drop-in center and shelter services are available in KC, MO.

## LOVE IS RESPECT

**Phone:** 866.331.9474 TTY- 1.866.331.8453 Text 'loveis' to 22522. Live chat available.

**Website:** [www.loveisrespect.org](http://www.loveisrespect.org)

**Population/Eligibility:** Youth/young people who are looking for relationship education.

**Services Offered:** Program for young people to empower healthy dating relationships and access educational information such as abuse prevention.

**Restrictions:** N/A

## MISSOURI DEPARTMENT OF MENTAL HEALTH — BEHAVIORAL HEALTH CRISIS HOTLINE

**Phone:** 1.800.811.4760 **Website:** [www.dmh.mo.gov/mentalillness/progs/acimap.html](http://www.dmh.mo.gov/mentalillness/progs/acimap.html)

**Population/Eligibility:** For those experiencing an emotional or psychological crisis

**Services Offered:** Access Crisis Intervention (ACI) Hotlines in St. Louis City, St. Louis County, Washington, Jefferson, Iron, and St. Francois. Mental Health Professionals with crisis intervention and streamlined access to mental health services.

**Restrictions:** N/A

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:**

[www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 Text 233733 Live chat available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

**Victim Assistance Helpline:** 800-879-668

**Website:** <https://www.trynova.org/>

**Address:** (Services likely accessed through call line only, 510 King Street, Suite 424 Alexandria, VA 22314)

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** NOT 24 hour

## PRIDE INSTITUTE NATIONAL HOTLINE

**Hotline:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

## PROVIDENT LIFE CRISIS

**Phone:** 314.533.8200 **Emergency lines:** 314.647.4357 1.800.273.8255

**Population/Eligibility:** Anyone can call who needs assistance, support, and/or crisis intervention.

**Services Offered:** Crisis intervention and suicide prevention.

**Restrictions:** N/A

## SAFE CONNECTIONS (LGBTQIA+ SAFE)

**Phone:** 314.531.2003 **Website:** [www.safeconnections.org](http://www.safeconnections.org)

**Population/Eligibility:** Anyone experiencing a crisis.

**Services Offered:** Free referral and intervention services for adults. Assists in assessing immediate safety needs, crisis intervention services, and emotional support.

**Restrictions:** N/A

## ST. LOUIS CITY YOUTH CONNECTION HELPLINE

**Phone:** 314.485.4635 Text 2TALK to 31658 **Webchat** [www.stlmhb.com](http://www.stlmhb.com)

**Population/Eligibility:** St. Louis city residents under 18 or anyone concerned with this population.

**Services Offered:** 24/7 crisis intervention including mobile outreaches to home and/or community agencies to provide emotional support, referral information and linkage of services for children, youth and their families. 48- hr follow up call to ensure safety and assist with referrals.

**Restrictions:** Must reside in St. Louis City.

## ST. LOUIS COUNTY YOUTH CONNECTION HELPLINE

**Phone:** 314.628.2929 Text 4HLP to 31658 **Webchat** [www.keepingkidsfirst.org/GetHelpNow](http://www.keepingkidsfirst.org/GetHelpNow)

**Population/Eligibility:** St. Louis county residents 19 and under or anyone concerned with this population.

**Services Offered:** 24/7 crisis intervention including mobile outreaches to home and/or community agencies to provide emotional support, referral information and linkage of services for children, youth and their families. 48- hr follow up call to ensure safety and assist with referrals.

**Restrictions:** Must reside in St. Louis County.

## SQSH (ST. LOUIS QUEER + SUPPORT HOTLINE)

**Phone:** 314.380.7774 (toll-free: 844-785-7774)

**Website:** [www.thesqsh.org](http://www.thesqsh.org).

**Services offered:** LGBTQIA+ community members, friends, family, and service providers are welcome to call for support, from accessing healthcare and housing resources, to talking through past distressing experiences, to brainstorming ways to navigate unsupportive spaces. The St. Louis Queer+ Support Helpline is a free, confidential, identity-affirming, and volunteer-run peer support helpline service in the St. Louis region with a mission to serve and strengthen the St. Louis LGBTQIA+ community. They provide an empathetic listening ear, connects callers safely and reliably to LGBTQIA-affirming resources, and increases the visibility of LGBTQIA+ concerns, needs, and resources in the St. Louis region.

**Restrictions:** **NOT 24 Hour.** Call anytime between **Fridays-Mondays 1-7PM** to chat with a LGBTQIA-affirming peer.

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Address:** (Services likely accessed through call line only, 101 Broadway #311 Oakland, CA 94607)

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** **NOT 24 hour** –Hours are 9am-3am (central time)

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 Website: <https://www.thetrevorproject.org>

**Email:** info@thetrevorproject.org

**Address:** ((Services likely accessed through call line only, PO Box 69232 West Hollywood, CA 90069)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

## YWCA RAPE CRISIS LINE

**Phone:** 314.531.7273

**Population/Eligibility:** Women who've experienced sexual assault.

**Services Offered:** Emergency assistance, coordinates services, and referrals as a sexual assault response team with follow-up counseling services optional.

**Restrictions:** N/A

## Human Trafficking Education and Awareness/Training

### Coalition Against Trafficking and Exploitation \*

**Phone:** 1.314.441.4100 **Website:** <http://mocate.org/> **Email:** organizer@mocate.org

**Services Offered:** Coalition that raises awareness of the prevalence of trafficking and exploitation, collects data on services needed and received to monitor service coverage across the state and identify barriers and gaps in services, disseminates the latest research, improves quality and quantity of survivor centered, trauma-informed, and evidenced-based services through training, technical assistance and the adoption of Standards of Care and strengthens collaboration among providers to ensure a safety net for survivors. Meets quarterly by region and statewide in various locations.

**Eligibility/Service Population:** Interested community members, individual service providers, and agencies who work to prevent and respond to human trafficking.

**Restrictions:** None/ Statewide

### The Eastern District of Missouri Human Trafficking Task Force \*

**Phone:** 314-745-2512

**Website:** (website not available yet) See Facebook: @The Eastern District of Missouri Human Trafficking Task Force

**Email:** [bakerl@iitstl.org](mailto:bakerl@iitstl.org)

**Services Offered:** Their mission is to prevent and respond to human trafficking in the Eastern District of Missouri through seamless collaboration between law enforcement, service providers, and community members. They use a victim-centered and human rights based approach to provide comprehensive, high quality services to all survivors of human trafficking and to proactively investigate and prosecute all forms of human trafficking crimes. They offer training for a variety of audiences, including service providers, law enforcement, educators and students, health care providers and other community members. In addition, they offer anti-trafficking consultation and technical assistance to other service providers in the area. They hold quarterly task force meetings, and host and/or attend a variety of community events regarding human trafficking.

**Eligibility/Service Population:** They work with any/all professionals or community members in the Eastern District of Missouri interested in learning more about human trafficking, as well as any survivor of any form of trafficking within the Federal Eastern District of Missouri.

**Restrictions:** Office is located in St. Louis, but they can serve individuals located within any of the 49 counties that make up the Federal Eastern District of Missouri or provide training and technical assistance to organizations/advocates within that same service area

## Human Trafficking Prevention Programming

### The Covering House (Reducing the Risk Program) \*

**Phone:** (314) 962-3450 **Contact Information:** PO Box 12206 St. Louis, Mo 63157

**Website:** <http://thecoveringhouse.org/>

**Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Services Offered:** Reducing the Risk program: This multi-session program utilizes our current clinical and educational programming within the community, working with middle and high school students to prevent sexual trafficking/exploitation. Goals of this program include, but are not limited to, helping each student understand the definition of exploitation, how to identify safe people, navigating the internet safely, understanding sexual consent, etc.

**Eligibility/Service Population:** Sexually exploited and trafficked children and teens, adult caregivers.

**Restrictions:** Service areas include St. Louis County, St. Louis City, St. Charles County, and Jefferson County.