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**Click Ctrl + F, then search \*, for Sex Trafficking/ Exploitation Exclusive services.**

## Shelters – Calhoun County

### CARITAS FAMILY SOLUTIONS (FONTEBELLA MATERNITY HOME)

**Address:** P.O. Box 137 O’Fallon, IL 62269

**Phone:** (618) 406-4355

**E Mail:** info@fontebella.org **Website:** [www.fontebella.org](http://www.fontebella.org)

**Population/Eligibility:** Homeless young women facing unplanned pregnancy.

**Length of Stay:** About a year, but longer if necessary to ensure mothers can find adequate resources and stable housing.

**Length of Program:** About a year, but longer if necessary.

**Services Offered:** A free, full service home for young women over the age of 18 who are in crisis pregnancies. We offer long-term care that begins when the resident arrives and ends when she and her baby have a safe environment in which to return. Fontebella will provide a home environment in which our residents will participate in goal planning and educational programs focused on providing the knowledge and skills they need to live independently and to provide for their children. 24-hour support, assistance with living expenses may be available, adoption options, and community referrals.

**Restrictions:** See service population and eligibility. Serves Southern and Central Illinois.

## Eden's Glory \*

**Phone:** 314-339-878/ 618-664-1244

**Website:** edensglory.org

**Email:** healing@edensglory.org

**Address:** P.O. Box 164, Maryville, Illinois 62062

**# of Beds:** 4

**Length of Stay:** 2 years.

**Length of Program:** Follow up individualized.

**Services Offered:** Human trafficking recovery shelter. Residential treatment program for women aged 18 years or older who are survivors of human trafficking. Life skills, therapy, classes and activities.

**Eligibility/Service Population:** Adult women, 18 years or older who are survivors of human trafficking.

**Restrictions:** Initial assessment and interview required. Does not provide detox services, placements or opportunities to stay with children.

## OASIS WOMEN'S CENTER

**Phone:** 618.465.1978 **Website:** <https://www.womenshelters.org/cit/il-alton>

**Address:** 302 Piasa, Alton, IL 62002

**Population/Eligibility:** Women in domestic violence situations and their children.

**#Of Beds:** 25

**Length of Stay:** 21 days

**Length of Program:** Optional case management offered.

**Services Offered:** Domestic Violence shelter for 10 women (LGBTQ+ welcome) and 15 children. Provide services to women and children of domestic violence including individual advocacy, shelter, job placement assistance, support groups, counseling, clothing assistance, food and more.

**Restrictions:** No boys 14+. Located in Madison County, but serves Calhoun County.

## Youth Shelters – Calhoun County

### Alton Catholic Children's Home

**Phone:** 618-465-3594

**Website:** <http://www.catholicchildrenshome.com/residential-services>

**Address:** 1400 State Street Alton, IL 62002

**# of Beds:** LIFT program, males ages 17-21, up to 20 beds. Residential for boys ages 11-18 undisclosed.

**Length of Stay:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Length of Program:** Long term programs are 6 months or longer. Emergency shelter program is less than one month.

**Services Offered:** Residential services, emergency shelter. Program is involved with all aspects of youth care which include social, academic, maintenance, and independent living skills taught by trained staff in a loving, caring, “family” environment. School settings are determined at an initial staffing required by the local school district to determine an appropriate educational setting. When necessary, the youth also receive medical, eye and dental care, counseling, and psychological evaluations. In the long-term settings, youth obtain specialized care to assist them in learning alternate social behaviors to replace problematic behaviors. The goal for the youth is to enable them to succeed in a less structured environment.

**Eligibility/Service Population:** Residential services for boys ages 11-18. LIFT program for supervised independent living at CCH for male youth ages 17-21.

**Restrictions:** Youth must be placed there by state or private welfare agencies, or by school districts. Serves Statewide.

### THE COVERING HOUSE\*

**Phone:** 314.962.3450 **Website:** [www.coveringhouse.org](http://www.coveringhouse.org) **Email:** [info@thecoveringhouse.org](mailto:info@thecoveringhouse.org)

**Address:** Residential home undisclosed. Located in Eastern Missouri.

**Population/Eligibility:** Residential services: 13-17-year-old girls who've experienced sex trafficking/sexual exploitation. Community based services: Includes all populations who've experienced sexual exploitation.

**#Of Beds:** 5 beds

**Length of Stay:** 1 year.

**Length of Program:** Case by case, individualized case management and transitional living. Sometimes extended to community-based services.

**Services Offered:** Residential services, Individual/group counseling, case management, education program, and life skills learning, community services for awareness and prevention program curriculum for schools.

**Restrictions:** Referral process, must be voluntary, Level 3 facilities (not locked). Serves all counties in the state (and nationally), location in Eastern Missouri.

### St. John Bosco Children's Center (Caritas Family Solutions)

**Phone:** (618) 688-1150 T-Free: 877-722-2748

**Website:** <https://caritasfamilysolutions.org/services/st-john-bosco-childrens-center/>

**Email:** online form <https://caritasfamilysolutions.org/about/contact-us/>

**Address:** 900 Royal Heights Road, Suite 1150 Belleville, Illinois 62226

**# of Beds:** 30

**Length of Stay:** Varies. Case by case.

**Length of Program:** Varies. Case by case.

**Services Offered:** Therapeutic residential care. While at the Center, children receive: individual therapy, group therapy and family therapy as needed. During their stay, children have access to healthcare, educational opportunities, recreational opportunities, properly balanced meals and receive the care and attention of dedicated, well-trained, professional staff.

The children also participate in daily art therapy which encourages them to express their feelings and emotions through artwork.

**Eligibility/Service Population:** Boys and girls, ages 6-18. Typically, children are placed at St. John Bosco Children's Center when they have been the victims of serious abuse and/or neglect or when they have an emotional condition that is too severe for them to succeed at home or a foster home or when there is just no family or foster home to care for them.

**Restrictions:** See eligibility requirements. Serves Southern and Central Illinois.

## Therapy/Counseling – Calhoun County

### BRIDGE OF HOPE

**Phone:** 618.216.3907 **Website:** <https://bridgeofhopecounseling.com/>

**Address:** 21 South 6th Street Wood River, IL 62095

**Services Offered:** Specializes in Brainspotting therapy for those with anxiety, depression, trauma, PTSD, Post Traumatic Stress, and extreme stress.

**Eligibility/Service Population:** Any individual in need of therapy services.

**Restrictions:** Accepts most insurance.

### CARITAS FAMILY SOLUTIONS

**Address:** Multiple locations, Main Office 8601 West Main Street Belleville, IL 62223-1719

**Phone:** (618) 213-8700 Toll Free: 1-877-722-2748

**E Mail:** [Gary.Huelsmann@caritasfamily.org](mailto:Gary.Huelsmann@caritasfamily.org)

**Web Site:** [www.caritasfamilysolutions.org](http://www.caritasfamilysolutions.org)

**Services Offered:** Confidential individual counseling services, couples counseling, group counseling and family counseling services. As an Illinois counseling services provider, our counselors are trained and licensed in the following areas, but not limited to family counseling, trauma informed care, sexual abuse recovery, sexually reactive youth, depression, and anxiety and panic.

**Eligibility/Service Population:** Individuals seeking counseling and therapy services.

**Restrictions:** Cost: All Kids insurance application agent Hours: Monday thru Thursday/8:30 am to 9:00 pm; Friday/8:30 am to 4:30 pm Area Served: Southern and Central Illinois – 42 county service area.

### GATEWAY REGIONAL MEDICAL CENTER

**Phone:** 618.798.3000 Main Phone | (618) 798-3888 Behavioral Health Services

**Address:** 2100 Madison Avenue Granite City, IL 62040

**Website:** <http://www.gatewayregional.net/>

**Services Offered:** Psychiatric care for children, adolescents, and geriatric services.

Comprehensive diagnostic and testing services include a 100 bed facility for mental health patients, 24-hour nursing care, individual, group, and family therapy, aftercare planning using community resources and placement settings, involvement of the patient and family in treatment decisions and discharge plans, medication management, neurological examination, occupational, physical, and recreational and speech therapies.

**Eligibility/Service Population:** Anybody seeking counseling and therapy services.

**Restrictions:** Insurance, Medicaid, Medicare, self-pay. Area Served: Southwestern Illinois

### Locust Street Resource Center

**Phone:** (217) 854-3166 **Website:** [www.locuststreetresourcecenter.org](http://www.locuststreetresourcecenter.org) **Email:**

**Address:** 320 South Locust Street  
Carlinville, IL 62626

**Services Offered:** Comprehensive Outpatient Substance Use Disorder Treatment, In Person Crisis Intervention, Adolescent/Youth Counseling, General Counseling Services, Adult Protective Services, Case/Care Management, Day Treatment for Adults With Developmental Disabilities, Financial Literacy Training

**Eligibility/Service Population:** Adults/ youth.

**Restrictions:** Locust Street Resource Center accepts most private insurance, all Illinois Medicaid – Healthchoice Illinois plans, Medicare, employee assistance programs and private/self-pay.

Self-pay, Reduced Fees, Co-pays and Deductible/Spend down payments are expected at the time of service. We accept Cash, Checks, and Debit/Credit Cards for payments.

\*Services are provided at the Carlinville Office as well as our outreach clinics in Carrollton and Jerseyville.

## RESTORATIVE SOLUTIONS COUNSELING, LLC

**Phone:** (618) 847-0726 x102 **Website:** <http://restorativesolutionscounseling.squarespace.com/>

**Address:** 1006 State Highway 16  
Jerseyville, Illinois 62052

**Services Offered:** Trauma therapy specialists available. Individual, family, couples, child/adolescent therapy.

**Eligibility/Service Population:** Adults and Children seeking therapy and counseling services.

**Restrictions:** Most insurance accepted.

## WELLSPRING RESOURCES

**Phone:** Main: (855) 608-3560 Crisis/After Hours: 618-465-4388 Office: 618.466.8622 for children call 800-345-9049.

**Services Offered:** Residential treatment programs. Treatments focus on substance abuse and mental health. Therapy programs include family therapy, group therapy, experiential therapy, nutrition therapy, trauma therapy. Population specific programs include adult and elderly programs, hearing impaired programs, HIV/AIDS Programs, and LGBTQ programs. Medication Assistance Recovery Program: for opioid addiction (1 of 2 in southern IL). Flexcare Outpatient Substance Abuse Services: substance abuse/dependence treatment, DUI services and reporting, IDOT approved assessments, outpatient dual diagnosis treatment

**Eligibility/Service Population:** Services available for children through senior-citizens. Serves Madison County. Substance abuse services available for outside counties. Counseling services may be available for outside counties - call to find out specifics regarding your location.

**Restrictions:** Sliding scale charges. Medicare, Medicaid. Will refer those with private insurance. May serve people with no insurance or other option. Proof of income required: check stub, tax return, SSI Award Letter, etc.

Offices in Alton, Jerseyville, and East St. Louis.

## Substance Abuse Treatment – Calhoun County

### Gateway Foundation Caseyville

**Phone:** 855-944-3855 **Website:** : <https://www.gatewayfoundationcaseyville.org/addiction-therapy-services/>

**Services Offered:** Intensive substance use residential treatment programs in a secluded rural setting, specializing in alcohol abuse, drug abuse, and substance abuse. Offers short-term and long-term substance abuse that are individualized evidence-based addiction therapy services. Gateway offers residential and outpatient treatment programs, for adults, with the capability of assisting any individual that is struggling with substance use and mental health concerns.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area.

### Gateway Foundation Swansea

**Phone:** 855-945-3736 **Website:** <https://www.gatewayfoundation.org/>

**Address:** Gateway Foundation Swansea, 1 Bronze Pointe, Swansea, Illinois 62226

**Services Offered** The Swansea outpatient treatment center offers programs in the morning and evening for teens and busy adults. They specialize in treating drug and alcohol addiction for residents in St. Clair county, but serve all counties in Illinois. Our program consists of a variety of therapy programs to create a personalized program for each of our patients.

**Eligibility/Service Population:** Adult men and women seeking substance abuse treatment.

**Restrictions:** Serves greater St. Louis Metro East area.

### Hardin Illinois Methadone Location

**Phone:** 866-263-1818

**Website:** <http://www.cciwa.org/methadone-clinic/hardin-illinois.php>

**Services Offered:** Methadone maintenance therapy, individual group, and family counseling. Support groups and opiate addiction treatment.

**Eligibility/Service Population:**

**Restrictions:** Monday – Friday 5:30 AM – 4:00 PM and Saturday and Sunday 6:00 AM – 9:30 AM.

### Locust Street Resource Center

**Phone:** (217) 854-3166 **Website:** [www.locuststreetresourcecenter.org](http://www.locuststreetresourcecenter.org) **Email:**

**Address:** 320 South Locust Street  
Carlinville, IL 62626

**Services Offered:** Comprehensive Outpatient Substance Use Disorder Treatment, In Person Crisis Intervention, Adolescent/Youth Counseling, General Counseling Services, Adult Protective Services, Case/Care Management, Day Treatment for Adults With Developmental Disabilities, Financial Literacy Training

**Eligibility/Service Population:** Adults/ youth.

**Restrictions:** Locust Street Resource Center accepts most private insurance, all Illinois Medicaid – Healthchoice Illinois plans, Medicare, employee assistance programs and private/self-pay.

Self-pay, Reduced Fees, Co-pays and Deductible/Spend down payments are expected at the time of service. We accept Cash, Checks, and Debit/Credit Cards for payments.

\*Services are provided at the Carlinville Office as well as our outreach clinics in Carrollton and Jerseyville.

## **Sinnissippi Centers, Inc.**

**Phone:** 815-244-1376

**Website:** [www.sinnissippi.com](http://www.sinnissippi.com)

**Email:** Contact through website.

**Address:** 1122 Healthcare Drive, Mount Carroll, Illinois 61053.

**Services Offered:** Outpatient, intensive outpatient treatment, regular outpatient treatment, computerized treatment. Cognitive/behavioral therapy, Dialectical behavioral therapy, Substance abuse counseling approach, Trauma-related counseling.

**Eligibility/Service Population:** N/A

**Restrictions:** Cash or self-payment, Medicaid, Medicare, State financed health insurance plan other than Medicaid, Private health insurance, Military insurance (e.g., TRICARE), Federal, or any government funding for substance abuse programs. Payment is sliding fee scale.



## Drop-In Services – Calhoun County

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

## Food Pantries - Calhoun County

### Bethany Place

**Address:** 821 West A Street Belleville, IL 62220

**Phone:** (618) 234-0291

**Web Site:** [www.bethanyplace.org](http://www.bethanyplace.org)

**Services Offered:** Case management, prevention/education outreach, transitional housing, rental assistance, needle exchange operation, volunteer services, primary medical care, HIV medication, food pantry, transportation, utility assistance.

**Restrictions:** Hours: Monday thru Friday – 8:00 am to 4:30 pm Area Served: St. Clair, Madison, Monroe, Bond, Clinton, Jersey, Calhoun and Macoupin Counties

### Catholic Charities Madison County

**Phone:** 618.462.0634 **Website:** <https://cc.dio.org/locations/madison-county>

**Email:** Denise Brown [brown\\_ccmc@cc.dio.org](mailto:brown_ccmc@cc.dio.org)

**Address:** 3512 McArthur Boulevard, Alton, IL 62002

**Services Offered: Guardian Angel Food Pantry:** Our food pantry provides supplemental food to eligible individuals and families facing food insecurity. Food baskets are based on family size and can be received every 30 days. The pantry is open on Wednesdays and Fridays from 12:30 p.m. to 3:30 p.m. Pantry hours and the number of clients served can change based on food supply.

**Mobile Food Pantry:** Through the hunger relief effort, our refrigerated Mobile Food Pantry truck delivers a two-week supply of food to pre-registered individuals and families in rural communities throughout our service areas of Madison, Jerseyville, Calhoun and Bond counties. The MFP Program strives to deliver food to at least one rural community per month.

**Restrictions:** Call for hours and restrictions, as they may change.

### Lutheran Child and Family Services of Illinois

**Phone:** 217-972-809

**Address:** 200 S County Rd, Hardin, IL 62047

**Services Offered:** Food pantry/distribution.

**Restrictions:** Wednesday and Thursdays.

### Calhoun High School FFA Warrior Foodbank

**Phone:** (618) 576-2229

**Address:** Hardin High School, 101 Calhoun Dr, Hardin, IL 62047

**Services Offered:** Unknown

**Restrictions:** Monday – Friday – 8:00 AM - 3:45 PM.

## Employment Services - Calhoun County

### Illinois Department of Employment Security

**Address:** 4519 West Main Street Belleville, IL 62223

**Phone:** 800-244-5631

**Web Site:** [www.ides.illinois.gov](http://www.ides.illinois.gov)

**Services Offered:** Provides employment services to persons 16 years of age and older – includes placement and counseling. Processes unemployment claims.

**Restrictions:** Hours: Monday thru Friday – 8:30 am to 5:00 pm

Area Served: Metro East

### The Jacksonville Job Center

**Phone:** 217-243-5846

**Website:** Not available

**Email:** Unknown

**Address:** 850 S Main St, Jacksonville, IL 62650

**Services Offered:** Employment agency

**Eligibility/Service Population:** Serves Calhoun, Greene, Jersey, Macoupin, Montgomery, Morgan, Scott and Shelby counties.

**Restrictions:** Unknown

### The Jersey Job Center

**Phone:** 618-498-1778

**Website:** Not available

**Email:**

**Address:** 301 West Exchange Jerseyville, IL 62052

**Services Offered:** Employment agency

**Eligibility/Service Population:** Unknown

**Restrictions:** Unknown

### ROE 40

**Phone:** 217-854-4016, 618-498-5541

**Website:** <http://www.roe40.com>

**Email:** [mmueller@roe40.com](mailto:mmueller@roe40.com), [choesman@roe40.com](mailto:choesman@roe40.com)

**Address:** 225 E. Nicholas, Carlinville, IL 62626

**Services Offered:** Employment services for adults and youth. Services including assessments of skills, learning about jobs and careers available, resume assistance, coping with stress of applying for jobs, improving job skills, improving English skills, job skill training, and help with finding childcare. Adult education, bus drivers, professional workshops, employment opportunities, professional development, testing, teen parent services.

**Eligibility/Service Population:** Serves the counties of Jersey, Macoupin, Greene and Calhoun.

**Restrictions:** Monday – Friday, 8:00am – 4:00pm

## Legal Services – Calhoun County

### LAND OF LINCOLN LEGAL ASSISTANCE FOUNDATION, INC.

**Phone:** (618) 462-0029 Toll Free: 1-800-642-5570

**Address:** 310 Easton Street, Suite 330 Alton, IL 62002

**Website:** <http://lollaf.org/>

**Services Offered:** Handles specific kinds of civil cases. Service ranges from telephone advice or brief service, to representation in court or at administrative hearings. Service depends on the legal problem, merits of the case, and staff availability. Problems that are potentially handled are housing, family, consumer, homeownership, public benefits and health, services for senior citizens and disabled persons, and education. Criminal cases, traffic cases, personal injury, malpractice or workers' compensation are not cases that are handled.

**Eligibility/Service Population:** Low-income and senior residents of central and southern Illinois.

**Restrictions:** Serving low income clients in Adams, Bond, Brown, Calhoun, Greene, Hancock, Jersey, Macoupin, Madison, Montgomery, Pike and Schuyler Counties.

### Cabrini Green Legal Aid

**Phone:** 312-738-2452

**Website:** <https://www.cgla.net/>

**Address:** 6 S. Clark Street, Suite 200, Chicago, Illinois 60603

**Services Offered:** Legal aid assistance. Supports low income individuals with criminal justice issues. Includes legal representation, wraparound services, and advocacy. Also deals with expungement of records.

**Eligibility/Service Population:** Low-income individuals with criminal issues.

**Restrictions:** Located in Chicago, Illinois, but notes that the organization provides statewide support for low income individuals negatively impacted by the criminal justice system.

## Language Access/ Translation Services – Calhoun County

### ABILITY INTERPRETING

**Phone:** 618.622.3320 **Website:** <http://www.interpreterstation.com/>

**Services Offered:** Provide sign language and oral interpreting for any situation that includes but is not limited to: social services meetings, legal consultations and courtroom interpreting, medical situations, mental health situations, educational interpreting and consultations, and group or one on one meetings.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

### Hands Up Communication

**Phone:** (888) 532-7429 **Website:** [www.handsupcommunications.com](http://www.handsupcommunications.com)

**Address: (services to be used remotely)** 4211 Glass Rd NE suite b, Cedar Rapids, IA 52402

**Email:** [scheduling@handsupcommunications.com](mailto:scheduling@handsupcommunications.com)

**Services Offered:** On-Site interpreting, video remote interpreting, translation, transcription

**Eligibility/Service Population:** Everyone

**Restrictions:** Services are not free

### ILLINOIS SUPREME COURT LANGUAGE INTERPRETER REGISTRY

**Website:** <https://publicapps.illinoiscourts.gov/apex/f?p=303:25:>

**Services Offered:** Find an interpreter or translator by language or name with the online search registry.

**Eligibility/Service Population:** Illinois residents.

**Restrictions:** Must have access to a computer and internet.

### INTERNATIONAL LANGUAGE CENTER (ILC)

**Phone:** 800.445.4440 **Website:** <https://ilcworldwide.com>

**Services Offered:** Accurate, professional translations, project managers for every project, certified translations, editing and proofreading, and computer assisted translation tools are a few of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

### LANGUAGE ACCESS COORDINATOR CONTACT

**Phone:** 312.793.3250

**Website:** <http://www.illinoiscourts.gov/CivilJustice/LanguageAccess/default.asp>

**Email:** [sakbar@illinoiscourts.gov](mailto:sakbar@illinoiscourts.gov)

**Services Offered:** Contact the language access coordinator for the state of Illinois.

**Eligibility/Service Population:** Residents of the state of Illinois seeking language access services.

**Restrictions:** Office located in Chicago, IL, but serves Madison County.

## LAMP

**Phone:** 1-877-240-6398

**Website:** <https://lampinterpreters.org>

**Address:** 8050 Watson Rd, St. Louis, MO 63119

**Email:** Email form can be found here: <https://lampinterpreters.org/contact-us/>

**Services Offered:** LAMP is dedicated to breaking down linguistic and cultural barriers by offering 24/7 Over the Phone Interpreting (OPI) covering over 150 languages (no fees for emergency requests), Video Remote Interpreting, Translation and Localization of important documents (regarding healthcare, insurance, legal matters, academic documents, personal correspondence, and more) in more than 45 different languages, and Education and Training.

**Eligibility/Service Population:** They serve individuals who are Limited English Proficient (LEP), deaf, and/or hearing-impaired seeking health care and support services in the Midwest, as well as the advocates who work with them.

**Restrictions:** Must set up an account to access services and services are not free. Physical offices located in St. Louis and Springfield, but telephonic and video interpretation can be accessed anywhere in Missouri.

## Language Line Solutions

**Phone:** 1.800.752.6096 **Website:** <https://www.language.com/>

**Address:** Services will likely be used remotely. 1 Lower Ragsdale Drive, Building 2 Monterey CA, 93940

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 translation, interpretation, testing, and training services in over 240 languages.

**Restrictions:** Low minute by minute fee for service. Must have an account.

## LANGUAGE SOLUTIONS

**Phone:** 314.725.3711 **Website:** <https://langsolinc.com/>

**Services Offered:** Translation services, interpreting, health literacy to aid individuals to read, understand and act on Healthcare information, typesetting and graphic design services, audio and video translation services are some of the services offered.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Midwest Translation

**Phone:** 888-288-9712 **Website:** [midwesttranslation.com](http://midwesttranslation.com)

**Address:** No address given. Available in all counties. Services accessed remotely.

**Email:** [quote@midwesttranslation.com](mailto:quote@midwesttranslation.com)

**Services Offered:** Certified Translation Service: birth certificates, marriage certificates, divorce documents, death certificates, academic records, academic transcripts, school diplomas, drivers licenses, customs' documents, immigration documents  
Document Translation Services: Technical Manuals, Medical Translation, Business Translation, Website Translation, Legal Translation, Brochure Translation, Letter Translation, Marketing Materials, Employee Handbooks

## PARAQUAD

**Phone:** 314.289.4200 **Website:** <https://www.paraquad.org/>

**Email:** sakbar@illnocourts.gov

**Services Offered:** Sign language interpreting services offered to any Deaf person regardless of their language preference. Certified interpreters are licensed in Missouri and Illinois, and are available 24 hours a day, 7 days a week.

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** N/A

## Telelanguage

**Phone:** 1.888.983.5352 **Website:** <https://telelanguage.com/>

**Address:** Services will likely be used remotely. 610 SW. Broadway Suite 200 Portland, OR 97205

**Population/Eligibility:** Anyone with translating and interpreting needs.

**Services Offered:** 24/7 phone, video remote and on-site interpretation and translation services offering over 300 languages.

**Restrictions:** Phone only and registration required.

## TRANSLATORS USA

**Phone:** 1.888.790.8872 **Website:** <https://translators-usa.com/>

**Email:** sales@translators-usa.com

**Address:** 100 South 4th Street, St. Louis, MO 63102

**Services Offered:** Translators USA provides accurate certified document translation services to international corporations, government agencies and municipalities, small businesses, technical organizations, advertising agencies, and individuals

**Eligibility/Service Population:** Any individual seeking language access services.

**Restrictions:** Must pay for services.

## 24 Hour Hotline Services – Calhoun County

### Anti-Violence Project

**Phone:** 212-714-1141 **Website:** <https://avp.org/>

**Address:** (Services accessed through call line), 116 Nassau Street, 3rd floor  
New York, NY 10038).

**Services Offered:** A 24 hour English/Spanish hotline to support those who have experienced, or witnessed violence, as well as those who are concerned about someone who has. Individuals are also able to report violence anonymously or ask for a counselor to reach out to them online.

**Eligibility/Service Population:** Individuals who have witnessed or experienced violence, and anyone who is concerned about someone else who has.

**Restrictions:** N/A

### Call for Help

**Phone:** 618-939-0115, 618-939-0115

**Website:** [www.callforhelpinc.org](http://www.callforhelpinc.org)

**Email:** Contact through website.

**Address:** 219 A. West Mill Street, Waterloo, Illinois 62298

**Services Offered:** Hotline for anyone who is a victim of rape, molestation, harassment, or other sexual abuse.

**Eligibility/Service Population:** N/A.

**Restrictions:** N/A.

### Chestnut Health Systems

**Phone:** 24/7 Crisis line (618) 877-0316

**Services Offered:** Hotline for anyone experiencing mental health crisis.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A.

### Child Abuse and Neglect Hotline

**Phone:** 1-800-25ABUSE | 1-800-252-2873 | TTY: 1-800-358-5117

**Address:** (Services accessed through call line)

**Services Offered:** Hotline to report child abuse and neglect

**Eligibility/Service Population:** Individuals who wish to report child abuse and/or neglect

**Restrictions:** N/A

### Comprehensive Behavioral Health Center

**Phone:** 24/7 Crisis line (618) 482-7330

**Services Offered:** Hotline for anyone experiencing mental health crisis.



**Eligibility/Service Population:** N/A  
**Restrictions:** N/A.

## Human Support Services

**Phone:** 618-939-4444

**Website:** [www.hss1.org](http://www.hss1.org)

**Email:** [hss@hss1.org](mailto:hss@hss1.org)

**Address:** 988 North Illinois Route 3, P.O. Box 146, Waterloo, Illinois 62298

**Services Offered:** Crisis hotline. Hotline is staffed 24-hours/day, 7-days per week. Includes crises involving mental health or substance abuse problems. During working hours, individuals may see a crisis worker within 2-hours of a call. Offers emergency assessments, attempts to stabilize or reunify family members, and facilitate emergency hospitalization or placement if required. Follow-up care after the crisis is resolved is also available. May also provide counseling to runaway youth and their families.

**Eligibility/Service Population:** N/A

**Restrictions:** N/A

## NAMI Illinois

**Phone:** 800-950-6264, 800-273-8255 (Suicide Prevention Line)

**Website:** <https://namiillinois.org/namiaffiliates/4724/nami-southwestern-illinois-formerly-nami-madison-county/>

**Email:** [info@namiswi.org](mailto:info@namiswi.org)

**Address:** 2100 Madison Avenue, 4th Floor, Granite City, Illinois 62040

**Services Offered:** Crisis hotline and support groups.

**Eligibility/Service Population:** N/A.

**Restrictions:** Offices Located in Granite City, Illinois, but serves Monroe County. Call line serves counties in central and southern Illinois.

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**Phone:** 1.800.799.7233 TTY – 1.800.787.3224 Includes online emergency chat: **Website:** [www.thehotline.org](http://www.thehotline.org)

**Population/Eligibility:** Anyone experiencing domestic violence/IPV. Interpreters available.

**Services Offered:** Gives referrals, crisis intervention, and support.

**Restrictions:** N/A

## NATIONAL HUMAN TRAFFICKING HOTLINE \*

**Phone:** 1.888.373.7888 TTY (Hearing and Speech impaired)- 711 **Text** 233733 **Live chat** available.

**Website:** [www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)

**Population/Eligibility:** Anyone who believes they've been trafficked or anyone reporting a possible trafficking tip

**Services Offered:** Over 200 languages using tele-interpreting services available for resources, direct referrals, and/or reporting anonymous tips.

**Restrictions:** N/A

## National Organization for Victim Assistance

**Phone:** 800-879-668

**Website:** <https://www.trynova.org/>

**Services Offered:** Advocate for victims by connecting them with services and resources.

**Eligibility/Service Population:** U.S. citizens who are victims of crime.

**Restrictions:** N/A

## National Runaway Safeline

**Phone:** 1-800-786-2929

**Website:** <https://www.1800runaway.org/youth-teens/#>

**Email:** Through website.

**Services Offered:** National runaway hotline available by call, chat, email.

**Eligibility/Service Population:** Youth.

**Restrictions:** Based out of Chicago, Illinois.

## National Sexual Assault Hotline

**Phone:** 1-800-656-46733

TTY: 1-800-787-3224

**Website:** <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

**Services Offered:** National hotline that serves people affected by sexual violence. The hotline automatically routes the caller to their nearest sexual assault service provider.

**Eligibility/Service Population:** Victims of sexual assault.

**Restrictions:** N/A

## National Suicide Prevention Hotline

**Phone:** English Lifeline: 1-800-273-8255 Spanish Lifeline: 1-800-628-9454

TTY: 1-800-799-4889

**Website:** <https://suicidepreventionlifeline.org/>

**Services Offered:** The Lifeline provides 24/7, free, and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. They also offer online chat services, as well as a text line.

**Eligibility/Service Population:** The Lifeline supports those in crisis or those who know someone in crisis.

**Restrictions:** N/A

## PRIDE INSTITUTE NATIONAL HOTLINE (LGBTQIA+ SAFE)

**Phone:** (800) 547-7433 **Website:** <https://pride-institute.com/contact/>

**Services Offered:** For LGBTQ+ individuals in crisis, or who feel alone and need to talk. Pride Institute offers 24/7 support from licensed mental health professionals to assist individuals.

**Population/Eligibility:** LGBTQ+ individuals in crisis.

**Restrictions:** LGBTQ+

## Salvation Army STOP-IT Program

**Phone:** 877-606-3158

**Website:** <https://centralusa.salvationarmy.org/stopit/>

**Email:** Contact through website.

**Services Offered:** Works with suspected trafficked persons sexual and labor – 24-hour hotline.

**Eligibility/Service Population:** N/A.

**Restrictions:** N/A.

## Substance Abuse and Mental Health Services Administration (SAMHSA) Helpline

**Phone:** 800.662.4357

**Address:** (Services accessed through call line)

**Services Offered:** SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

**Eligibility/Service Population:** Individuals and families facing mental and/or substance use disorders.

**Restrictions:** N/A

## TRANSLIFELINE (LGBTQIA+ SAFE)

**Trans Lifeline:** 1.877.565.8860 Website: <https://www.translifeline.org/>

**Services Offered:** Organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

**Population/Eligibility:** Trans or questioning individuals and experiencing crisis, or just need to talk.

**Restrictions:** LGBTQ

## THE TREVOR PROJECT (LGBTQIA+ SAFE)

**Phone:** 1.866.488.7386 Website: <https://www.thetrevorproject.org>

**Email:** [info@thetrevorproject.org](mailto:info@thetrevorproject.org)

**Services Offered:** The Trevor Project has a 24-hour hotline, text services, as well as chat services to provide crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning youth.

**Eligibility/Service Population:** LGBTQ youth in crisis.

**Restrictions:** N/A

**Trafficking Education and Awareness/Training – Calhoun County**

**Trafficking Prevention Programming – Calhoun County**